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# HOLMES HM7203RC Owner's Manual

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# TROUBLESHOOTING- FILTER ACCESSORIES

TROUBLE	PROBABLE CAUSE	SOLUTION
Unit does not turn on.	Water spilled in humidistat.	Drain water from base and allow unit to dry for 15 minutes.
	Circuit breaker has been tripped.	Check circuit breaker.
Mist output minimal to none.	Filter has not absorbed water.	Wait 15 minutes before starting humidifier.
	Mineral buildup in tray.	See Weekly Maintenance under Cleaning and Maintenance Instructions. Regular cleaning is recommended to keep the unit functioning properly.
	Humidistat is set too low.	Raise the level of humidity by adjusting the humidistat (see Operating Instructions).
	Filter needs to be replaced.	Replace your filter (HWF100) by calling 1-800-5-HOLMES, or visit <a href="http://www.holmesproducts.com">www.holmesproducts.com</a> .
Water leaks from tank.	Rubber tank ring is missing or improperly placed.	Remove tank cap then replace or reposition ring.
	Cap not tight enough.	Tighten the cap.
Filter turns brown.	The filter needs to be replaced.	Replace your filter (HWF100) by calling 1-800-5-HOLMES, or visit <a href="http://www.holmesproducts.com">www.holmesproducts.com</a> .
	Short filter life.	In areas with hard water the filter will need to be changed more frequently.
Film on water tank.	Mineral deposits cause film on tank to build up.	See Daily Maintenance under Cleaning and Maintenance instructions. Regular cleaning is recommended to keep the unit functioning properly. To order CleanseClean® (S1710), call 1-800-5-HOLMES, or visit <a href="http://www.holmesproducts.com">www.holmesproducts.com</a> .
Water in tanks appears cloudy.	Filter needs to be replaced.	Replace your filter (HWF100) by calling 1-800-5-HOLMES, or visit <a href="http://www.holmesproducts.com">www.holmesproducts.com</a> .
	Water tank filled with warm water.	Use cool water to fill the water tank – and only use Holmes® care products recommended in this manual.
Unit cycles on/off.	Humidifier is reacting to room.	Set the SmartTouch™ Electronic Humidistat to a higher or lower desired setting.
Very tight tank cap.	Tank cap over tightened.	Add liquid soap to cap gasket to ease opening.

## REPLACEMENT ACCESSORIES

To order the replacement accessories you can do any of the following:

- Fill out the accessory card found with the product
- Visit your local retailer
- Go to [www.holmesproducts.com](http://www.holmesproducts.com)
- Call consumer service at 1-800-5-HOLMES

Holmes®, the Holmes logo® 1Touch™, the 1Touch logo™, FilterCheck® and CleanseClean® are trademarks of The Holmes Group, Inc. or its subsidiaries.

MICROBAN is a registered trademark of Microban Products Company.

GE® is a registered trademark of The General Electric Company.

# WARRANTY

## SERVICE INSTRUCTIONS

1. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit.
2. If you need to exchange the unit, please return it in its original carton, with a sales receipt, within 30 days after the date of purchase, please see the enclosed Warranty.
3. If you have any questions or comments regarding this unit's operation or believe you need service, please contact our consumer service department at [www.holmesproducts.com](http://www.holmesproducts.com).

THE HOLMES GROUP, INC.  
CONSUMER SERVICE DEPARTMENT  
32B SPUR DRIVE  
EL PASO, TX 79906

For your own records, staple or attach your sales receipt to this manual. Also, please

STORE NAME: \_\_\_\_\_

LOCATION: \_\_\_\_\_

DATE PURCHASED: \_\_\_\_\_

(STAPLE RECEIPT)

## SIX (6) YEAR LIMITED WARRANTY

### SAVE THIS WARRANTY

- A. This Warranty applies only to the original purchaser of this product.
- B. This Warranty applies ONLY to repair or replacement of any supplied or manufactured part, which, in the opinion of a qualified service technician, is shown to have failed in normal use due to defects in material or workmanship. This Warranty does not apply to installation expenses.
- C. Operating this unit under conditions other than those recommended or at voltages other than those specified on the unit, will render this WARRANTY VOID.
- D. Unless otherwise proscribed by law, The Holmes Group shall not be liable for any damage of any kind (including water damage) resulting from malfunction or misuse of the unit.
- E. All parts of this product excluding filters, which are covered under separate warranties, are covered under this warranty.
  1. Within the first 30 days from date of purchase, the store from which you purchased the unit (provided the store has in-stock replacement.) If you intend to assert any claim against the store, you must do so within the first 30 days from date of purchase.
  2. Within the first seventy two months from date of purchase, The Holmes Group will replace or repair the unit to the conditions in paragraph G.
- F. If you have any other problem or claim in connection with this product, please write to the Consumer Service Department.
- G. IMPORTANT RETURN INSTRUCTIONS. Your Warranty depends on your following the instructions below:
  1. Carefully pack the item in its original carton or other suitable box to avoid damage.
  2. Before packing your unit for return, be sure to enclose:
    - a) Your name, full address with zip code and telephone number
    - b) A dated sales receipt or PROOF OF PURCHASE,
    - c) Your \$7.00 check for return shipping and handling, and
    - d) The model number of the unit and the problem you are having. (Enclose in separate envelope)
  3. The Holmes Group recommends you ship the package U.P.S. ground service for the lowest cost.
  4. All shipping charges must be prepaid by you.
  5. Mark the outside of your package:

HOLMES  
THE HOLMES GROUP, INC.  
32B SPUR DRIVE  
EL PASO, TX 79906  
SHIPPING AND HANDLING CHARGES: \$ \_\_\_\_\_

This Warranty gives you specific legal rights, and you may have other rights which vary by state. This Warranty is not a contract, and any modification of, or subtraction from, the statutory warranties and other rights and remedies provided by law. If this Warranty is inconsistent with any applicable law, such provision shall be deemed void.

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# PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. Keep the cord out of heavy traffic areas. To avoid fire hazard, NEVER put the cord under rugs or near heat registers.
4. DO NOT place humidifier near heat sources such as stoves, radiators, and heaters. DO locate your humidifier on an inside wall near an electrical outlet. The humidifier should be at least 4" away from the wall for best results.
5. NEVER place humidifier in an area where it is accessible to children. NEVER use humidifier in a closed room, particularly where a child may be sleeping, resting, or playing (a closed room may result in excessive humidity).
6. WARNING: Do not attempt to refill humidifier without first unplugging the unit from its electrical outlet. Failure to heed this warning may cause personal injury. Be sure to unplug the unit by pulling on the plug and not the cord.
7. Never place anything over moisture outlet when the unit is running.
8. NEVER drop or insert any object into any openings.
9. DO NOT operate any appliance with a damaged cord or plug, after the appliance malfunctions, or if it has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by the manufacturer may cause hazards.
11. DO NOT use outdoors.
12. Always place humidifier on a firm, flat, level surface. A waterproof mat or pad is recommended for use under the humidifier. NEVER place it on a rug or carpet, or on a finished floor that may be damaged by exposure to water or moisture.
13. DO NOT allow the Moisture Outlet to directly face the wall. Moisture could cause damage, particularly to wall paper.
14. Humidifier should be unplugged when not in use.
15. NEVER tilt, move, or attempt to empty unit while it is operating. Shut off and unplug before removing the water tank and moving the unit.
16. This humidifier requires daily and weekly maintenance to operate appropriately. Refer to daily and weekly cleaning procedures. Use only cleaners and additives recommended by the manufacturer.
17. NEVER use detergents, gasoline, glass cleaner, furniture polish, paint

thinner, or other household solvents to clean any part of the humidifier.

18. Excessive humidity in a room can cause water condensation on windows and some furniture. If this happens, turn the humidifier OFF.
19. Do not use humidifier in an area where humidity level is in excess of 50%. Use a hygrometer, available at your local retailer or through the manufacturer, to measure the humidity.
20. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
21. Never place housing under water flow or immerse in liquids.
22. Do not plug in the cord with wet hands: electric shock could result.
23. Do not pour water in any openings other than the water tank.
24. To prevent damage to surfaces, do not place humidifier under overhanging surfaces.
25. NEVER operate unit without water in the tank.
26. Do not move unit after it has been used until unit cools completely.
27. Use both hands when carrying full tank of water.

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

### Consumer Safety Information

**NOTE:** This is an electrical appliance and requires attention when in use.

**NOTE:** If moisture forms on the walls or windows of the room, turn off the humidifier. The room already has plenty of humidity and additional moisture may cause damage.

**NOTE:** DO NOT block air inlet or outlet.

### Cord and Plug Installation Safety Instructions

The length of cord used on this appliance was selected to reduce the hazards of becoming tangled in, or tripping over a longer cord. If a longer cord is necessary an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the humidifier. Care must be taken to arrange the extension cord so that it will not drape over the countertop or tabletop where it can be pulled on by children or accidentally tripped over.

### HOW COOL MIST WORKS

Your Holmes® Cool Mist humidifier draws dry air through the rear air intake grill area. This air is then passed through 2 moisture-laden wick filters, which retains the minerals and deposits in the water. The resulting moist air is directed back into the room from the top air grill.

**NOTE:** This humidification system provides a cool, invisible moisture output. It is normal not to see the mist.

**NOTE:** A humidity level below 20% can be unhealthy and uncomfortable. The recommended humidity level is between 40%-50%.

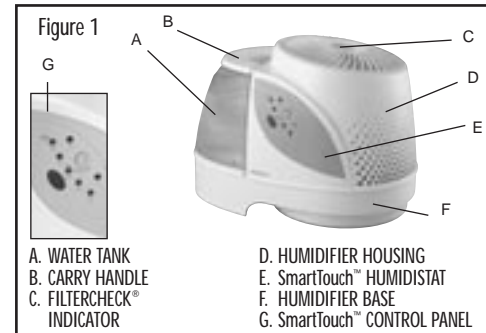
## FEATURES -

### PRE-OPERATING INSTRUCTIONS

1. Be sure the humidifier is switched to OFF and the unit is disconnected from the electrical outlet.
2. Select a location for your humidifier, on a flat surface, about 4" away from the wall. DO NOT place the humidifier on a finished floor or near furniture, which can be damaged by moisture or water. Place on a moisture-resistant surface.

### FILLING THE WATER TANK

1. Remove the tank from the base of the humidifier and bring to the faucet. Turn the tank upside down and twist off the tank cap by turning counter clockwise. Fill tank with cool, fresh tap water. DO NOT fill with warm water as this may cause leaking. Replace the cap on tank FIRMLY.
2. When full, carry tank to the humidifier and place onto the base. The tank holds 3/4 gallons of water and the base holds 1/4 gallon of water. The tank will immediately begin to empty into base.
3. Plug the power cord into a 120V AC electrical outlet.



### OPERATING INSTRUCTIONS

Your humidifier is equipped with a technologically advanced SmartTouch™ Electronic Humidistat. You can set the humidifier to run continuously in manual mode or set the SmartTouch™ Electronic Humidistat to your desired humidity setting. The SmartTouch™ Electronic Humidistat will automatically turn the humidifier ON or OFF, depending on the preset comfort level. The comfort level ranges between 35% and 55% relative humidity.

### Manual Mode Instructions:

1. Plug the humidifier into a 120V AC electrical outlet.
2. To start the unit, push the MODE/OFF button once for the HIGH manual setting. (See figure 2.)
3. Press the button again for the LOW manual setting. (See figure 2.)
4. To stop the unit, press and hold the button for two seconds, or keep pressing the button until all the humidity indicators are OFF.

THIS PRODUCT IS EQUIPPED WITH A POLARIZED AC (Alternating Current) PLUG (a plug having one blade wider than the other). This plug will fit into the power outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact qualified personnel to install the proper outlet.

DO NOT DEFEAT THE SAFETY PURPOSE OF THIS POLARIZED PLUG IN ANY WAY

