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# HOLMES HM1865 Owner's Manual

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## TROUBLESHOOTING FREQUENTLY ASKED QUESTIONS

TROUBLE	PROBABLE CAUSE	SOLUTION
Unit does not turn on	Not plugged in. Humidistat is set too low	Plug in unit. Set humidistat to high
Mist output minimal to none	Mist is invisible. Filter has not absorbed water	Wait 30 minutes for filter to absorb water
Filter turns brown	The filter has absorbed minerals	Replace your filter (HWF65) by calling 1-800-546-5637, or visiting <a href="http://www.holmesproducts.com">www.holmesproducts.com</a>
FilterCheck® is not working	Takes 60 minutes to register	Allow the humidifier to run continuously for 60 minutes, FilterCheck® indicator will move from the OFF position and indicate your filter condition
Humidifier continuously displays 21%	Humidity at the humidifier is at or below 21%	Continue to operate humidifier to raise the room humidity
Humidifier continuously displays 90%	Humidity at the humidifier is at or above 90%	Stop operating the humidifier if the humidity level is too high

### FREQUENTLY ASKED QUESTIONS

QUESTIONS	ANSWER
What are the variables that affect run time?	<p>The estimated run time for this humidifier is based on average room conditions. The actual run time of your humidifier is dependent on numerous variables such as:</p> <ol style="list-style-type: none"> <li>1. Air exchange in the room where the humidifier is placed.</li> <li>2. Room construction where the humidifier is placed.</li> <li>3. Temperature of the room where the humidifier is placed.</li> <li>4. Humidity levels in the room where the humidifier is placed.</li> <li>5. Movement of occupants and the opening and closing of doors in the room where the humidifier is placed.</li> <li>6. Home furnishings in the room where the humidifier is placed.</li> </ol>
How do I remove film on water tank?	See Daily Maintenance instructions. Regular cleaning is recommended.
How can I extend the run time?	<ol style="list-style-type: none"> <li>1. Run your unit on the lowest setting.</li> <li>2. If your unit has electronics, set it to your desired humidity level. The unit will turn on and off, which will extend the run time.</li> <li>3. Fill the tank all the way full, place it on the base, let the water empty into the base until it stops bubbling, then refill the tank full again. This ensures maximum water capacity and will extend run time.</li> </ol>

## STORAGE REPLACEMENT

### STORAGE INSTRUCTIONS

When not using your humidifier for an extended period of time, follow these instructions:

1. Dispose of the filters. DO NOT leave in unit.
2. Clean, rinse and thoroughly dry the humidifier and the unit when storing. Leaving water in the tank can cause mold and mildew.
3. Place the humidifier in the original carton and store in a dry, cool place.
4. Order your replacement filter for next year.

### REPLACEMENT ACCESSORIES

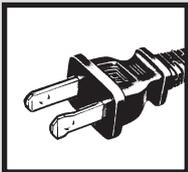
To order the replacement accessories you can do the following:

- Visit your local retailer
- Go to [www.holmesproducts.com](http://www.holmesproducts.com)
- Call consumer service at 1-800-546-5637

If you have any questions regarding your product, please contact our Consumer Service Department at 1-800-546-5637.

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. Keep the cord out of heavy traffic areas. To avoid fire hazard, NEVER put the cord under rugs or near heat registers.
4. DO NOT place humidifier near heat sources such as stoves, radiators, and heaters. DO locate your humidifier on an inside wall near an electrical outlet. The humidifier should be at least 4 inches (10 cm) away from the wall for best results.
5. NEVER place humidifier in an area where it is accessible to children. NEVER use humidifier in a closed room, particularly where a child may be sleeping, resting, or playing (a closed room may result in excessive humidity).
6. **WARNING:** Do not attempt to refill humidifier without first unplugging the unit from its electrical outlet. Failure to heed this warning may cause personal injury. Be sure to unplug the unit by pulling on the plug and not the cord.
7. Never place anything over moisture outlet when the unit is running.
8. NEVER drop or insert any object into any openings.
9. DO NOT operate any appliance with a damaged cord or plug, after the appliance malfunctions, or if it has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by the manufacturer may cause hazards.
11. DO NOT use outdoors.
12. Always place humidifier on a firm, flat, level surface. A waterproof mat or pad is recommended for use under the humidifier. NEVER place it on a rug or carpet, or on a finished floor that may be damaged by exposure to water or moisture.
13. DO NOT allow the Moisture Outlet to directly face the wall. Moisture could cause damage, particularly to wall paper.
14. Humidifier should be unplugged when not in use.
15. NEVER tilt, move, or attempt to empty unit while it is operating. Shut off and unplug before removing the water tank and moving the unit.
16. This humidifier requires daily and weekly maintenance to operate appropriately. Refer to daily and weekly cleaning procedures. Use only cleaners and additives recommended by the manufacturer.
17. NEVER use detergents, gasoline, glass cleaner, furniture polish, paint thinner, or other household solvents to clean any part of the humidifier.
18. Excessive humidity in a room can cause water condensation on windows and some furniture. If this happens, turn the humidifier OFF.
19. Do not use humidifier in an area where humidity level is in excess of 50%. Use a hygrometer, available at your local retailer or through the manufacturer, to measure the humidity.
20. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
21. Never place housing under water flow or immerse in liquids.
22. Do not plug in the cord with wet hands: electric shock could result.
23. Do not pour water in any openings other than the water tank.
24. To prevent damage to surfaces, do not place humidifier under overhanging surfaces.
25. NEVER operate unit without water in the tank.
26. Do not move unit after it has been used until unit cools completely.
27. Use both hands when carrying full tank of water.



**THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.**

**DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.**

## FEATURE

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

### Consumer Safety Information

**NOTE:** This is an electrical appliance and requires proper use when in use.

**NOTE:** If moisture forms on the walls or windows in the room, turn off the humidifier. The room already has high humidity and additional moisture may cause damage.

**NOTE:** DO NOT block air inlet or outlet.

### Cord and Plug Installation Safety Instructions

The length of cord used on this appliance was selected to avoid the hazards of becoming tangled in, or tripping over the cord. If a longer cord is necessary an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the humidifier (see the rating artwork placed on the humidifier). Care should be taken to arrange the extension cord so that it will not hang over the countertop or tabletop where it can be pulled down by children or accidentally tripped over.

### HOW COOL MIST WORKS

Your Holmes® Cool Mist humidifier draws dry air through the rear air intake grill area. This air is then passed through a moisture-laden wick filter, which retains the mineral deposits in the water. The resulting moist air is directed into the room from the top air grill.

**NOTE:** This humidification system provides a cool mist moisture output. It is normal not to see the mist.

**NOTE:** A humidity level below 20% can be unhealthy and uncomfortable. The recommended humidity level is 40%-50%.

### PRE-OPERATING INSTRUCTIONS

1. Be sure the humidifier is switched to OFF and disconnected from the electrical outlet.
2. Select a location for your humidifier, on a flat surface about 4 inches (10 cm) away from the wall. DO NOT place the humidifier on a finished floor or near