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# HOLMES HM729G-UC Owner's Manual

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HM729G-UC](#)



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----- Manual continues below -----

## TROUBLESHOOTING FREQUENTLY ASKED QUESTIONS

TROUBLE	PROBABLE CAUSE	SOLUTION
Unit does not turn on	Not plugged in	Plug in unit
Mist output minimal to none	Mist is invisible. Filter has not absorbed water	Wait 30 minutes for filter to absorb water
Filter turns brown	The filter has absorbed minerals	Replace your filter (HWF100) by visiting your local retailer or by calling Consumer Service at 1-800-546-5637
FilterCheck® is not working	Takes 60 minutes to register	Allow the humidifier to run continuously for 60 minutes for the FilterCheck® indicator to reflect the filter condition

### FREQUENTLY ASKED QUESTIONS

QUESTIONS	ANSWER
What are the variables that affect run time?	<p>The estimated run time for this humidifier is based on average room conditions. The actual run time of your humidifier is dependent on numerous variables such as:</p> <ol style="list-style-type: none"> <li>1. Air exchange in the room where the humidifier is placed.</li> <li>2. Room construction where the humidifier is placed.</li> <li>3. Temperature of the room where the humidifier is placed.</li> <li>4. Humidity levels in the room where the humidifier is placed.</li> <li>5. Movement of occupants and the opening and closing of doors in the room where the humidifier is placed.</li> <li>6. Home furnishings in the room where the humidifier is placed.</li> </ol>
How do I remove film on water tank?	See Daily Maintenance instructions. Regular cleaning is recommended.
How can I extend the run time?	<ol style="list-style-type: none"> <li>1. Run your unit on the lowest setting.</li> <li>2. If your unit has electronics, set it to your desired humidity level. The unit will turn on and off, which will extend the run time.</li> <li>3. Fill the tank all the way full, place it on the base, let the water empty into the base until it stops bubbling, then refill the tank full again. This ensures maximum water capacity and will extend run time.</li> </ol>

## REPLACEMENT ACCESSORIES

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To order the replacement accessories you can do the following:

- Visit your local retailer
- Go to [www.holmesproducts.com](http://www.holmesproducts.com)
- Call consumer service at 1-800-546-5637

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## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

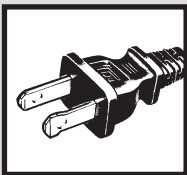
When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. Keep the cord out of heavy traffic areas. To avoid fire hazard, NEVER put the cord under rugs or near heat registers.
4. DO NOT place humidifier near heat sources such as stoves, radiators, and heaters. DO locate your humidifier on an inside wall near an electrical outlet. The humidifier should be at least 4 inches (10 cm) away from the wall for best results.
5. NEVER place humidifier in an area where it is accessible to children. NEVER use humidifier in a closed room, particularly where a child may be sleeping, resting, or playing (a closed room may result in excessive humidity).
6. **WARNING:** Do not attempt to refill humidifier without first unplugging the unit from its electrical outlet. Failure to heed this warning may cause personal injury. Be sure to unplug the unit by pulling on the plug and not the cord.
7. Never place anything over moisture outlet when the unit is running.
8. NEVER drop or insert any object into any openings.
9. DO NOT operate any appliance with a damaged cord or plug, after the appliance malfunctions, or if it has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by the manufacturer may cause hazards.
11. DO NOT use outdoors.
12. Always place humidifier on a firm, flat, level surface. A waterproof mat or pad is recommended for use under the humidifier. NEVER place it on a rug or carpet, or on a finished floor that may be damaged by exposure to water or moisture.
13. DO NOT allow the Moisture Outlet to directly face the wall. Moisture could cause damage, particularly to wall paper.
14. Humidifier should be unplugged when not in use.
15. NEVER tilt, move, or attempt to empty unit while it is operating. Shut off and unplug before removing the water tank and moving the unit.
16. This humidifier requires daily and weekly maintenance to operate appropriately. Refer to daily and weekly cleaning procedures. Use only cleaners and additives recommended by the manufacturer.
17. NEVER use detergents, gasoline, glass cleaner, furniture polish, paint thinner, or other household solvents to clean any part of the humidifier.
18. Excessive humidity in a room can cause water condensation on windows and some furniture. If this happens, turn the humidifier OFF.

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19. Do not use humidifier in an area where humidity is in excess of 50%. Use a hygrometer, available at your local retailer or through the manufacturer, to measure the humidity.
20. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so voids your warranty. The inside of the unit contains non-serviceable parts. All servicing should be performed by qualified personnel only.
21. Never place housing under water flow or immersion in liquids.
22. Do not plug in the cord with wet hands: electric shock could result.
23. Do not pour water in any openings other than the water tank.
24. To prevent damage to surfaces, do not place humidifier under overhanging surfaces.
25. NEVER operate unit without water in the tank.
26. Do not move unit after it has been used until it has cooled completely.
27. Use both hands when carrying full tank of water.

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**THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.**

**DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.**