

# Memphis Pro Wood Fire Pellet Grill

## Owner's Manual and User's Guide



Congratulations on your purchase of the Memphis Wood Fire Pellet Grill. With proper care and maintenance, your grill will give you years of trouble free operation. Please review the following information carefully for useful tips and information that will help you utilize your grill's extensive features and benefits.

Keep in mind that your Memphis Wood Fire Pellet Grill is so much more than a grill. It's a double walled, true Convection Oven, featuring a unique Intelligent Temperature Control (ITC) which automatically adjusts for outside ambient conditions. The result is a simple "set it and forget it", way to Cook, Bake, Roast, Sear or Low and Slow Smoke; whether it's 30° or 90° outside, just set the desired temperature and sit back and enjoy.

We all have our favorite recipes and cooking tricks. We suggest you experiment with your new grill to discover just how many ways it adds to your outdoor cooking experience. With little time and effort, you'll amaze your friends and family with your impressive culinary skills. Like many of us you'll find that your Memphis Wood Fired Convection Grill will become your cooking appliance of choice; eliminating heat and odors from cooking indoors while giving you unbeatable results.

Before you get started, take a few moments to **register your grill** and write your model and serial number in the space provided. This will register your warranty and make it quick and easy to reference this information in the future. Your model and serial number are located on the sticker under the hopper lid.

**Thank you for choosing Memphis Wood Fire Pellet Grill!**

Model \_\_\_\_\_

Serial Number: \_\_\_\_\_ 09VG0001 S P - \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Dealer \_\_\_\_\_

## Index

## Page

Welcome Page	1
Index	2
Safety Information	3
Unpacking and Assembling Your Memphis Wood Fired Convection Grill	4
Memphis Parts – Exploded View and Part List	5-6
Assembly Component Identification and Part Numbers	7-8
Grill Hardware Kit Identification	9
Grill Assembly Instructions	10-15
Optional Doors - Hardware Kit Identification	16
Optional Door Assembly Instructions	17
How your Memphis Grill Works	18
Read Prior to Lighting	19
Intelligent Temperature Control – Overview	20-21
Using your Memphis Grill	22
Operating Instructions	23-25
Information about BBQ Cooking Pellets	26
Periodic Grill Maintenance	26-27
Recommended Grilling Accessories	27-28
Food Handling and Safety	29
Appendix A – Approximate Grilling Times	30-31
Appendix B – Approximate Smoking Times	32
Wiring Diagram	33
Limited Warranty	34-35
Blank Page	36
Warranty Registration	37

## **Warning: Read all Safety Information Prior to Operating Grill**

- For outdoor use only. Do not use in any enclosed area.
- Keep grill 24" or more from any combustible surface.
- To prevent Grease Fires, clean your grill on a regular basis. This includes the flavorizer and grease tray. *Should a grease fire occur, turn off the grill, unplug the grill and leave lid closed until the fire is out. When cooking exceptionally greasy foods, put a foil pan below the food to catch the grease.*
- Do not put anything flammable in the storage area under the grill.
- Never operate the grill without the rear panel on and fastened. The rear panel must be fastened to ensure proper cooling of the pellet hopper and mechanical cabinet.
- Keep rear panel louvers clear of obstructions.
- Before each use, your Memphis Grill should be checked for burn grate obstructions to make sure proper air flow is maintained. See cleaning instructions in this manual for correct procedures.
- Accessible parts of the grill are very hot. Keep young children away while in use.
- Exercise reasonable care when operating your grill. It will be hot during cooking or cleaning and should be attended if children are present.
- Do not use lava rocks or charcoal in your grill.
- To avoid the chance of serious burns, never lean over an open grill or place hands or fingers on the front edge of the cooking box.
- Use heat-resistant barbecue mitts or gloves when operating this unit.
- Do not move your Memphis Wood Fired Grill while operating or while the grill is hot. Make sure the fire is completely out and that the grill is completely cold before transporting the grill.

## Unpacking and Assembling Your Memphis Wood Fired Convection Grill.

### **Read all Safety Information Prior to Operating Grill!**

**\*Grill requires (2) two people for safe assembly\***

Please note that during shipping some movement may have taken place, so a complete visual inspection is required. **Be sure to inspect entire grill after removing the protective shipping carton. Report any damage to your local dealer immediately. Shipping damage is not covered under warranty. Some surfaces may be sharp so wear gloves when assembling. Do not plug in the grill until it's fully assembled, the plastic protective film is removed from all stainless steel surfaces, and you're ready to cook. See: "start up procedure" for more details.**

#### **Your carton will contain the following:**

- 1- pre-assembled grill head lower cabinet assembly
- 2- large cooking grates
- 1- small cooking / warming grate
- 1- Integrated flavorizer / flame deflector
- 1- right shelf (without ITC)
- 1- left shelf with ITC and wiring harness
- 1- hardware bag with owners manual
- Note: Optional purchased doors and hardware are packaged in a separate box.

#### **Tools Required**

- 3/8" open end wrench for side shelf assembly

#### **Unpack and Identify Primary Components and Hardware (see supporting diagrams)**

- 10- 1/4-20 X1"bolts for side shelves
- 10- .5" diameter washers for grill/shelf standoff

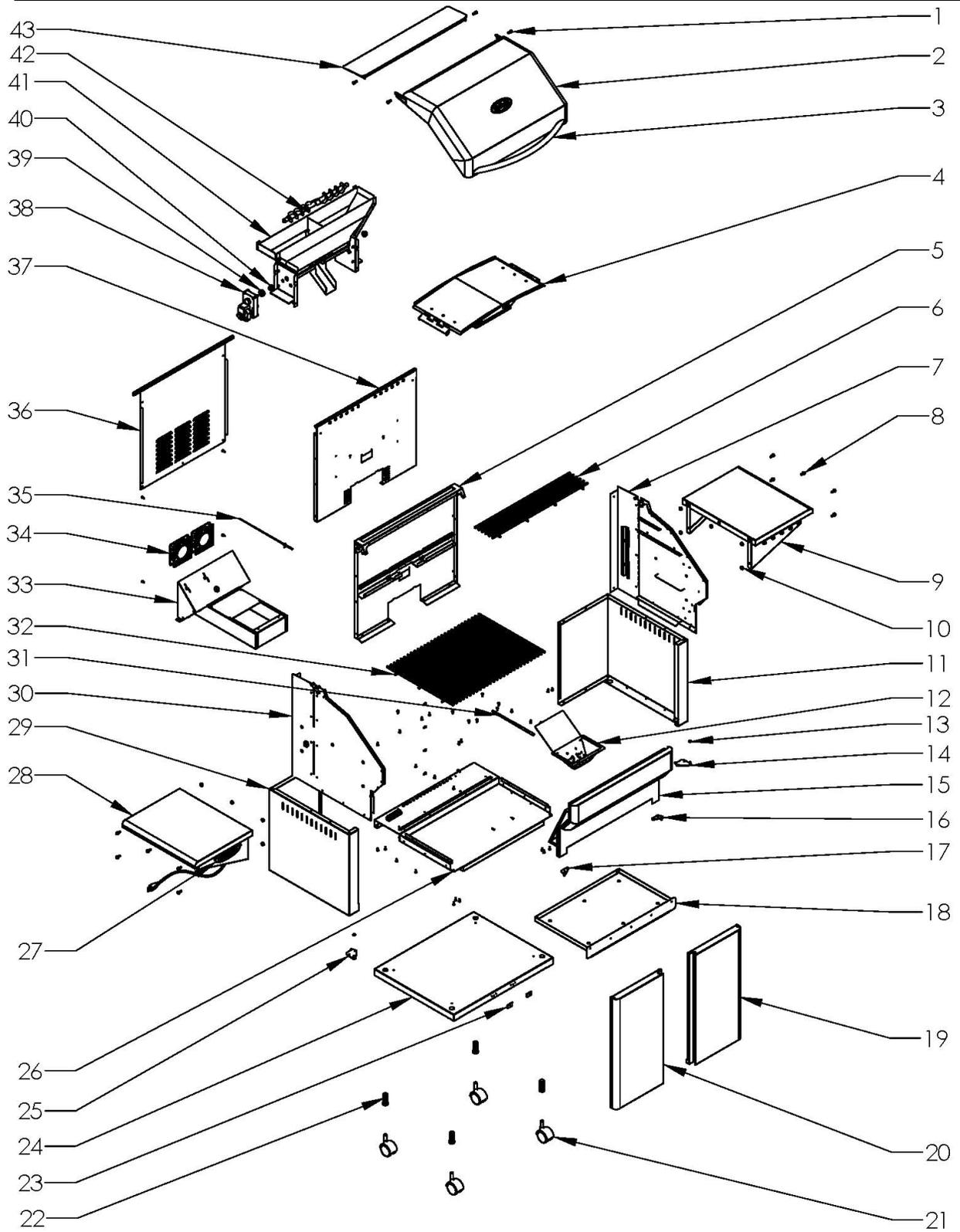
#### **Optional Door Kit Includes:**

- 1- left hand door
- 1- right hand door
- 4- hinges (upper left, upper right, lower left, lower right)
- 4- #10 sheet metal screws (black for painted grill, stainless steel for stainless grill)
- 2- plastic washers for lower hinge pins
- 2- door striker plates
- 2- door striker plate screws
- 2- door magnetic latches

**Procedure for Assembly – See Diagrams on following pages. Note: Optional Door Kit installation is also contained in this section.**

**CAUTION: Remove ALL protective plastic film from stainless steel surfaces before starting the grill. It will melt and adhere to the SS!**

# EXPLODED VIEW - VG0001



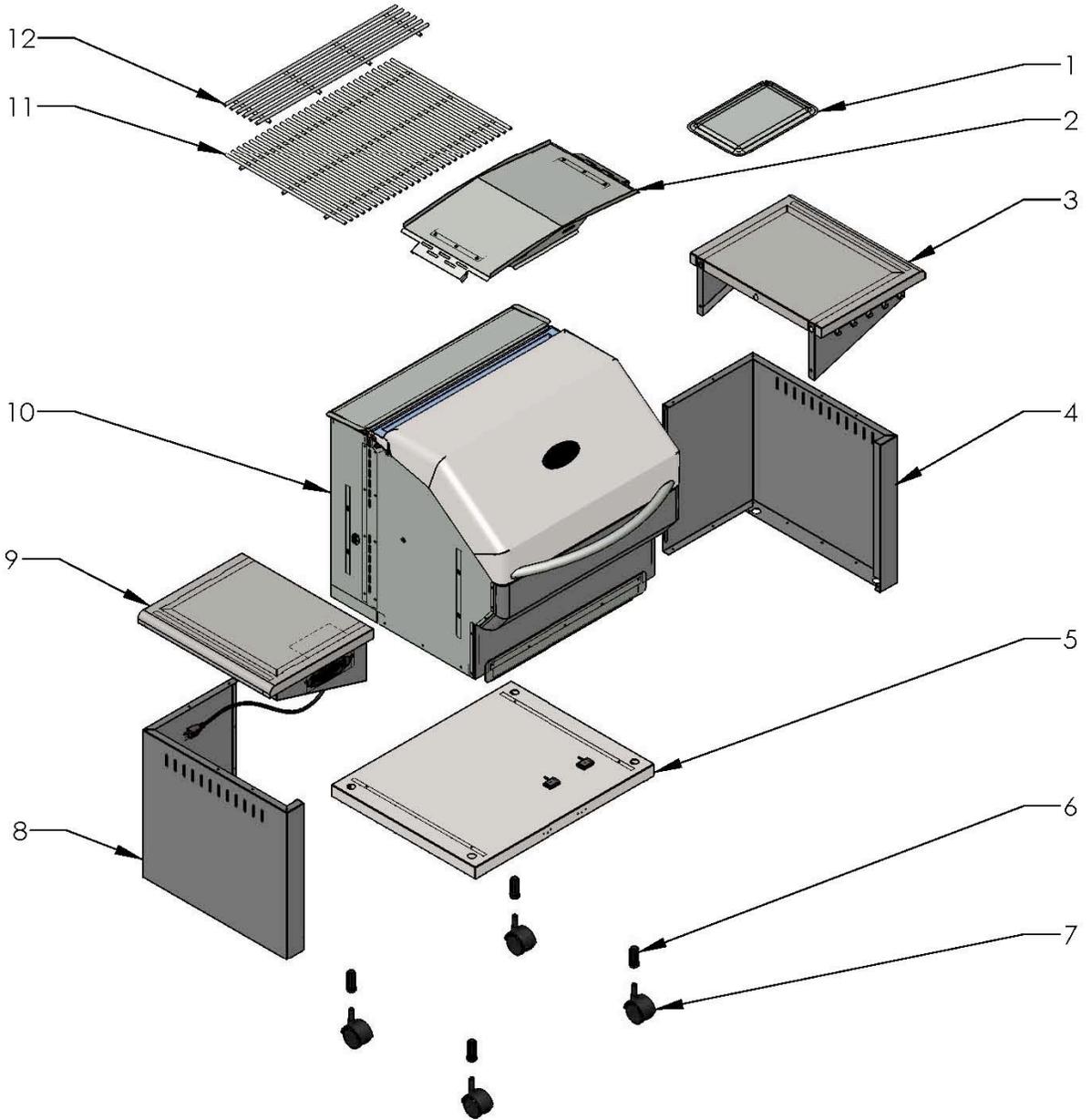
VG5501 REV.B 8/04/09

**VG0001  
EXPLODED VIEW PART LIST**

ITEM	PART NUMBER	DESCRIPTION	QTY	ITEM	PART NUMBER	DESCRIPTION	QTY
1	DS2187	COVER/HOPPER LID HARDWARE	4	21	VG0919	CASTER	1
2	VG1101	GRILL COVER ASSEMBLY - PAINTED	1	22	DS4457	CASTER SOCKET	4
	VG1101S	GRILL COVER ASSEMBLY - STAINLESS STEEL		23*	DS4472	MAGNET LATCH PLATE	2
3	VG0104	COVER HANDLE	1	24	VG0203	BASE SHELF - PAINTED	1
4	VG4403	INTEGRATED FLAVORIZER / HEAT DEFLECTOR	1		VG0203S	BASE SHELF - STAINLESS STEEL	
5	VG1120	FIREBOX BACK ASSEMBLY - PAINTED	1	25*	VG0211	HINGE BOTTOM, LEFT	1
	VG1120S	FIREBOX BACK ASSEMBLY - STAINLESS STEEL		26	VG0106	GRILL BOTTOM	1
6	VG4402	SMALL GRATE		27	VG0921	INTELLIGENT TEMPERATURE CONTROL	1
7	VG1121	SIDEWALL ASSEMBLY, RIGHT - PAINTED	1	28	VG2207	SHELF ASSEMBLY, LEFT - PAINTED	1
	VG1121S	SIDEWALL ASSEMBLY, RIGHT - STAINLESS STEEL			VG2207S	SHELF ASSEMBLY, LEFT - STAINLESS STEEL	
8	DS2178	SHELF HARDWARE	1	29	VG0202	BASE SIDE, LEFT - PAINTED	1
9	VG2206	SHELF ASSEMBLY, RIGHT - PAINTED	1		VG0202S	BASE SIDE, LEFT - STAINLESS STEEL	
	VG2206S	SHELF ASSEMBLY, RIGHT - STAINLESS STEEL		30	VG1122	SIDEWALL ASSEMBLY, LEFT - PAINTED	1
10	VG0216	SHELF WASHER	10	VG1122S	SIDEWALL ASSEMBLY, LEFT - STAINLESS STEEL		
11	VG0201	BASE SIDE, RIGHT - PAINTED	1	31	VG0928	IGNITER	1
	VG0201S	BASE SIDE, RIGHT - STAINLESS STEEL		32	VG4401	LARGE GRATE	2
12	VG2125	BURN POT	10	33	VG1104	FAN HOUSING ASSEMBLY	1
13*	DS4213	DELTRIN WASHER	1	34	VG0906	FAN	2
14*	VG0210	HINGE BOTTOM, RIGHT	1	35	VG0916	TEMPERATURE PROBE	1
15	VG0111	GRILL FRONT - PAINTED	2	36	VG0115	REAR PANEL - PAINTED	1
	VG0111S	GRILL FRONT - STAINLESS STEEL			VG0115S	REAR PANEL - STAINLESS STEEL	
16*	VG0212	HINGE TOP, RIGHT	1	37	VG0110	GRILL COMPONENT BACK	1
17*	VG0213	HINGE TOP, LEFT	1	38	VG0905	AUGER MOTOR	1
18	VG2121	TRAY ASSEMBLY - PAINTED	1	39	VG0912	AUGER SHAFT COLLAR	1
	VG2121S	TRAY ASSEMBLY - STAINLESS STEEL		40	VG0904	AUGER SHAFT BUSHING	2
19*	VG2204	DOOR ASSEMBLY, RIGHT - PAINTED	1	41	VG33001	PELLET HOPPER ASSEMBLY	1
	VG2204S	DOOR ASSEMBLY, RIGHT - STAINLESS STEEL		42	VG9901	AUGER	1
20*	VG2201	DOOR ASSEMBLY, LEFT - PAINTED	1	43	VG0112	PELLET HOPPER LID - PAINTED	1
	VG2201S	DOOR ASSEMBLY, LEFT - STAINLESS STEEL			VG0112S	PELLET HOPPER LID - STAINLESS STEEL	

\* OPTIONAL ITEMS

# VG0001 ASSEMBLY COMPONENTS

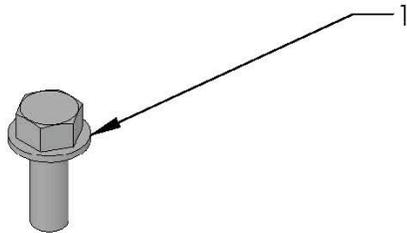


VG5502 REV.B 8/03/09

**VG0001  
ASSEMBLY COMPONENTS**

ITEM	DESCRIPTION	PART NUMBER	QTY
1	MAIN HARDWARE KIT	VG0801	1
2	INTEGRATED FLAVORIZER / HEAT DEFLECTOR	VG4403	1
3	SHELF ASSEMBLY, RIGHT - PAINTED	VG2206	1
	SHELF ASSEMBLY, RIGHT - STAINLESS STEEL	VG2206S	
4	BASE SIDE, RIGHT - PAINTED	VG0201	1
	BASE SIDE, RIGHT - STAINLESS STEEL	VG0201S	
5	GRILL BASE - PAINTED	VG0203	1
	GRILL BASE - STAINLESS STEEL	VG0203S	
6	CASTER SOCKET	DS4457	4
7	CASTER	VG0919	4
8	BASE SIDE, LEFT - PAINTED	VG0202	1
	BASE SIDE, LEFT - STAINLESS STEEL	VG0202S	
9	SHELF ASSEMBLY, LEFT - PAINTED	VG2207	1
	SHELF ASSEMBLY, LEFT - STAINLESS STEEL	VG2207S	
10	GRILL HEAD - PAINTED	VG1110	1
	GRILL HEAD - STAINLESS STEEL	VG1110S	
11	LARGE GRATE	VG4401	2
12	SMALL GRATE	VG4402	1

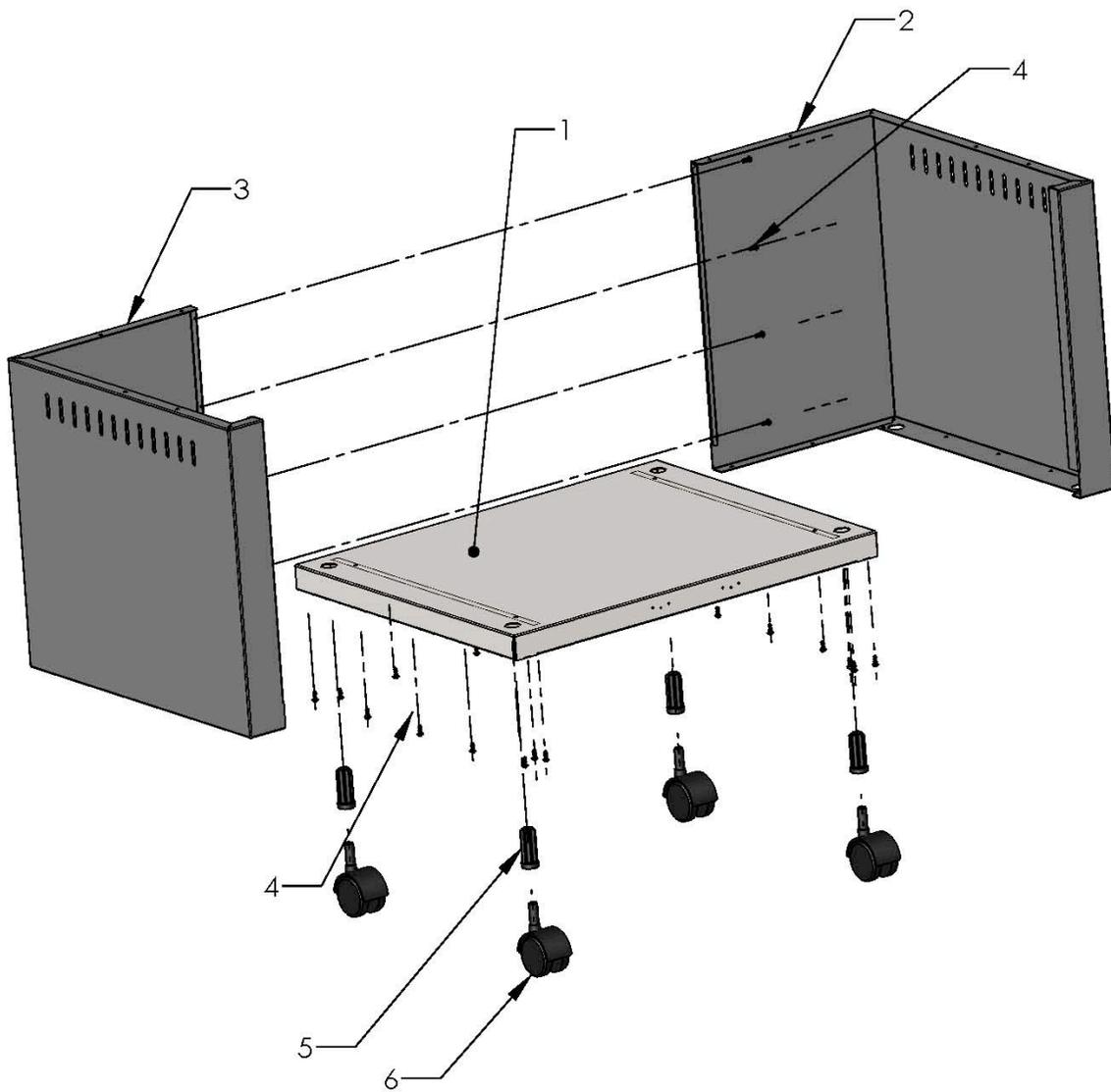
# VG0001 - HARDWARE KIT



ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	DS2178	1/4-20 x .625" SERRATED HEX WASHER FLANGE SCREW	10
2	VG0216	SHELF WASHER	10
3	DS2185	#10 SELF-TAPPING SCREW	38

VG5503 REV.B 8/04/09

# VG0001 - ASSEMBLY STEP 1

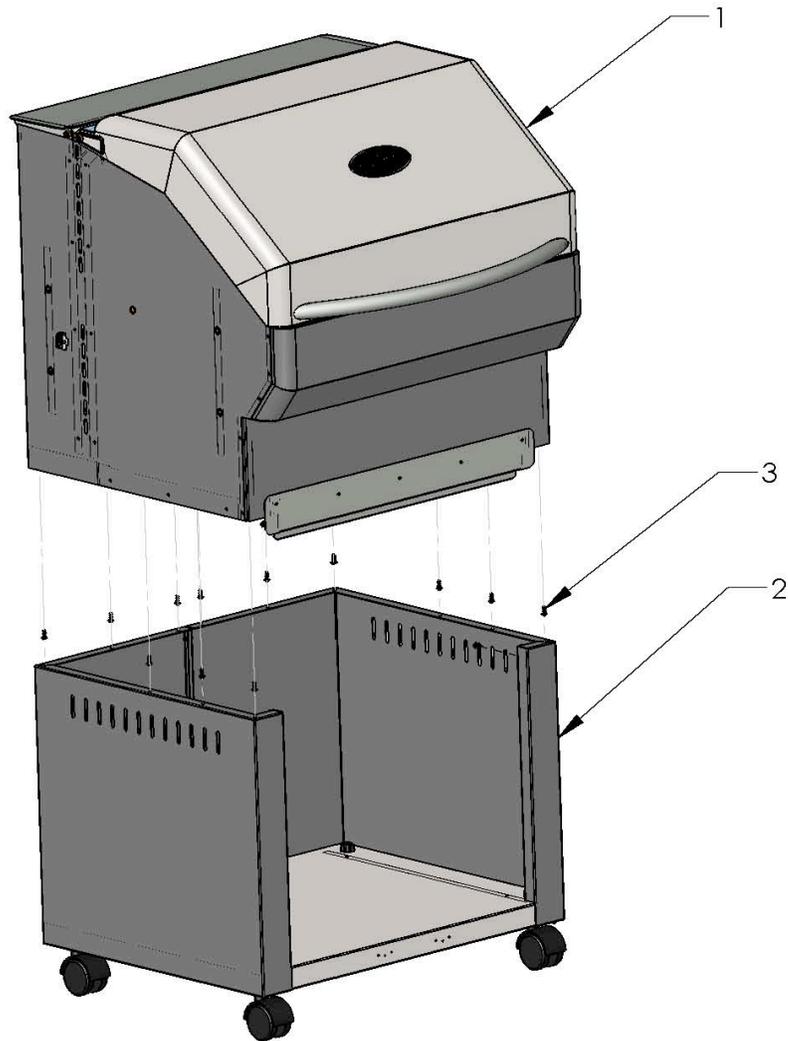


1. ATTACH ITEM 2 TO ITEM 1 USING ITEM 4 (10X).
2. ATTACH ITEM 3 TO ITEM 1 AND ITEM 2 USING ITEM 4 (14X).
3. PRESS-FIT ITEM 5 INTO HOLES IN ITEM 1 (4X) THEN ATTACH ITEM 6 TO ITEM 5 (4X).

ITEM	PART NO.	DESCRIPTION	QTY
1	VG0203	GRILL BASE	1
2	VG0201	BASE SIDE, RIGHT	1
3	VG0202	BASE SIDE, LEFT	1
4	DS2185	#10 SELF-TAPPING SCREW	24
5	DS4457	CASTER SOCKET	4
6	DS4458	CASTOR	4

VG5504 REV.B 8/04/09

## VG0001 - ASSEMBLY STEP 2

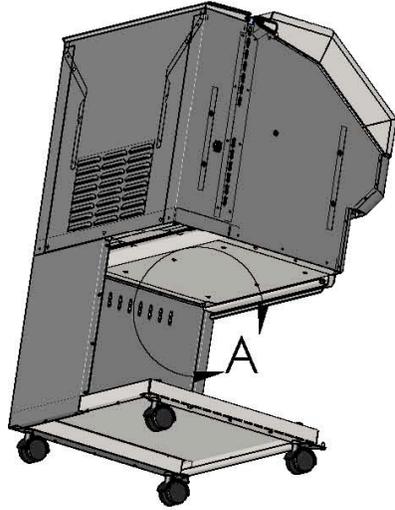


ATTACH ITEM 2 TO ITEM 1 USING ITEM 3 (14X).

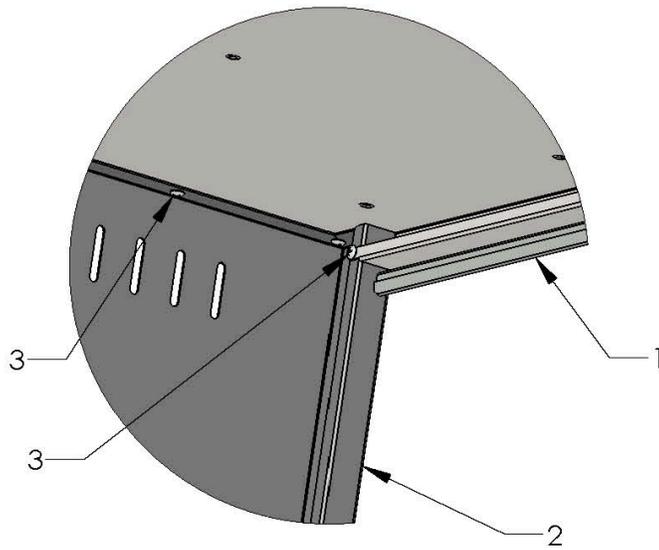
ITEM	PART NO.	DESCRIPTION	QTY
1	VG1110	GRILL HEAD	1
2	VG1123	BASE ASSEMBLY	1
3	DS2185	#10 SELF TAPPING SCREW	14

VG5505 REV.A 5/26/09

VG0001 - ASSEMBLY STEP 2  
SHEET 2

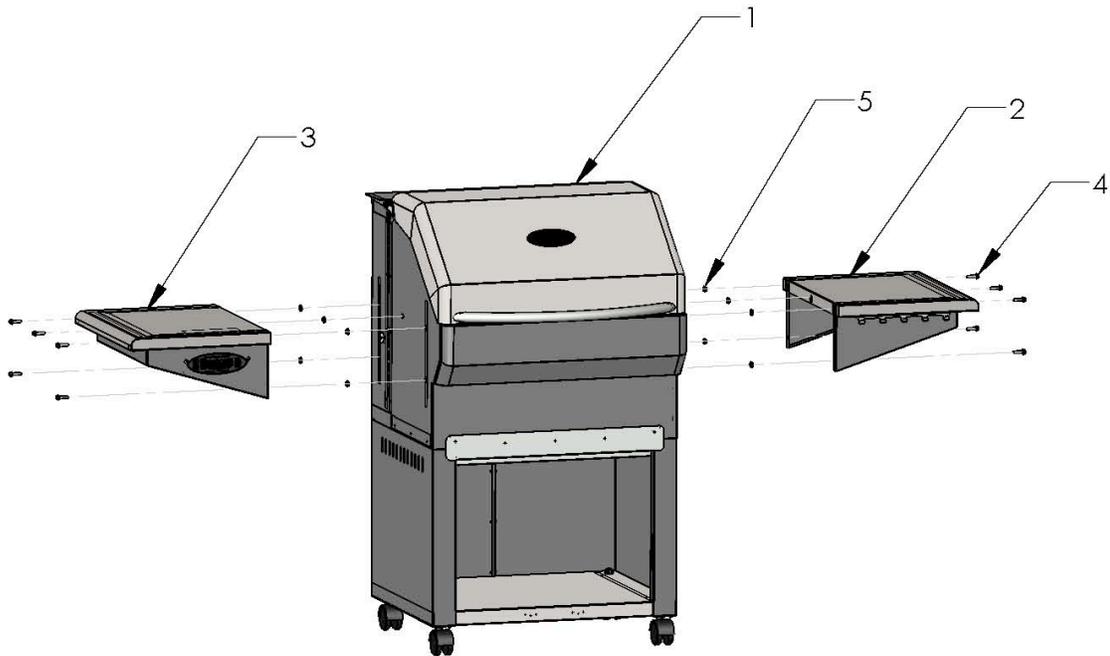


SUPPLEMENTAL VIEW  
(RIGHT SIDE REMOVED FOR CLARITY)



DETAIL A  
SCALE 1 : 4

## VG0001 - ASSEMBLY STEP 3

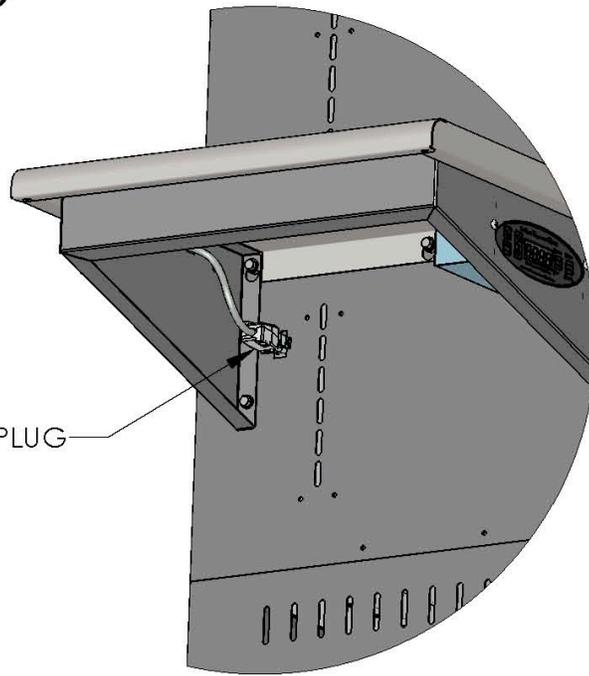
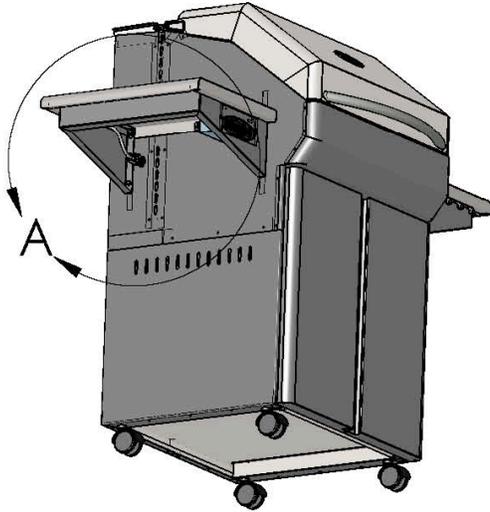


1. ATTACH ITEMS 4 & 5 IN TOP THREE HOLES ON EACH SIDE. DO NOT TIGHTEN.
2. PLACE ITEMS 2 & 3 ON BOLTS USING KEYWAY SLOTS. (NOTE: ITEM 5 SHOULD BE BETWEEN ITEM 1 AND ITEMS 2 & 3.)
3. ADD REMAINING ITEMS 4 & 5 AND TIGHTEN BOLTS.

ITEM	PART NO.	DESCRIPTION	QTY
1	VG1110	GRILL HEAD	1
2	VG2206	SHELF ASSY, RIGHT	1
3	VG2201	SHELF ASSY, LEFT	1
4	DS2178	1/4-20 X 3/4 BOLT	10
5	VG0216	SHELF WASHER	10

VG5507 REV.A 5/26/09

# VG0001 - ASSEMBLY STEP 4

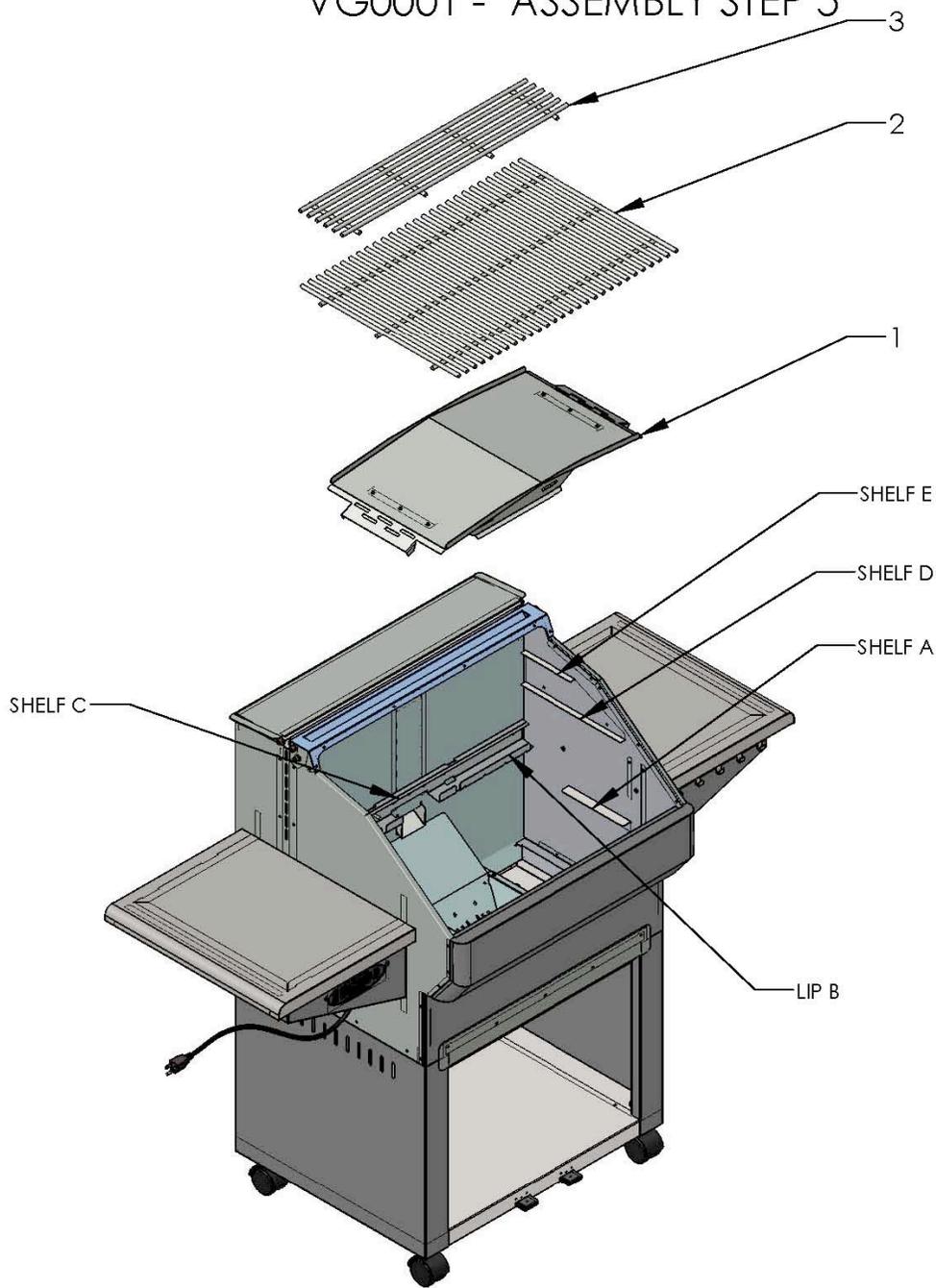


WIRING HARNESS PLUG

ATTACH WIRING HARNESS PLUG  
TO WIRE HARNESS RECEPTACLE.

DETAIL A  
SCALE 1 : 6

# VG0001 - ASSEMBLY STEP 5

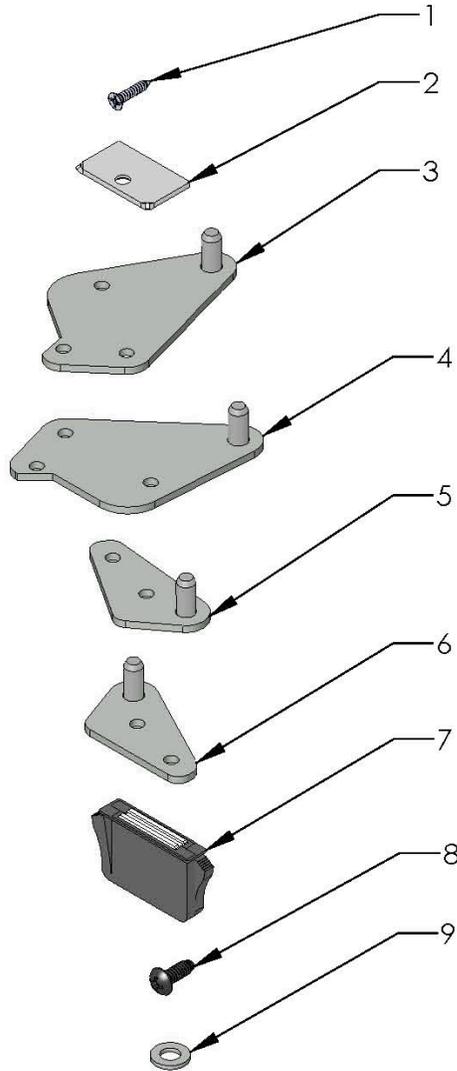


1. PLACE ITEM 1 ON SHELF A.
  2. PLACE ITEM 3 (2X) ON SHELF C
  3. PLACE ITEM 4 ON SHELF E
- IF ADDITIONAL QUANTITIES OF ITEM 3 ARE PURCHASED THEY MAY BE PLACED ON SHELF D. (COVER NOT SHOWN FOR CLARITY)

ITEM	PART NO.	DESCRIPTION	QTY
1	VG4403	HEAT DEFLECTOR	1
2	VG4401	LARGE GRATE	2
3	VG4402	SMALL GRATE	1

VG5509 REV.B 8/04/09

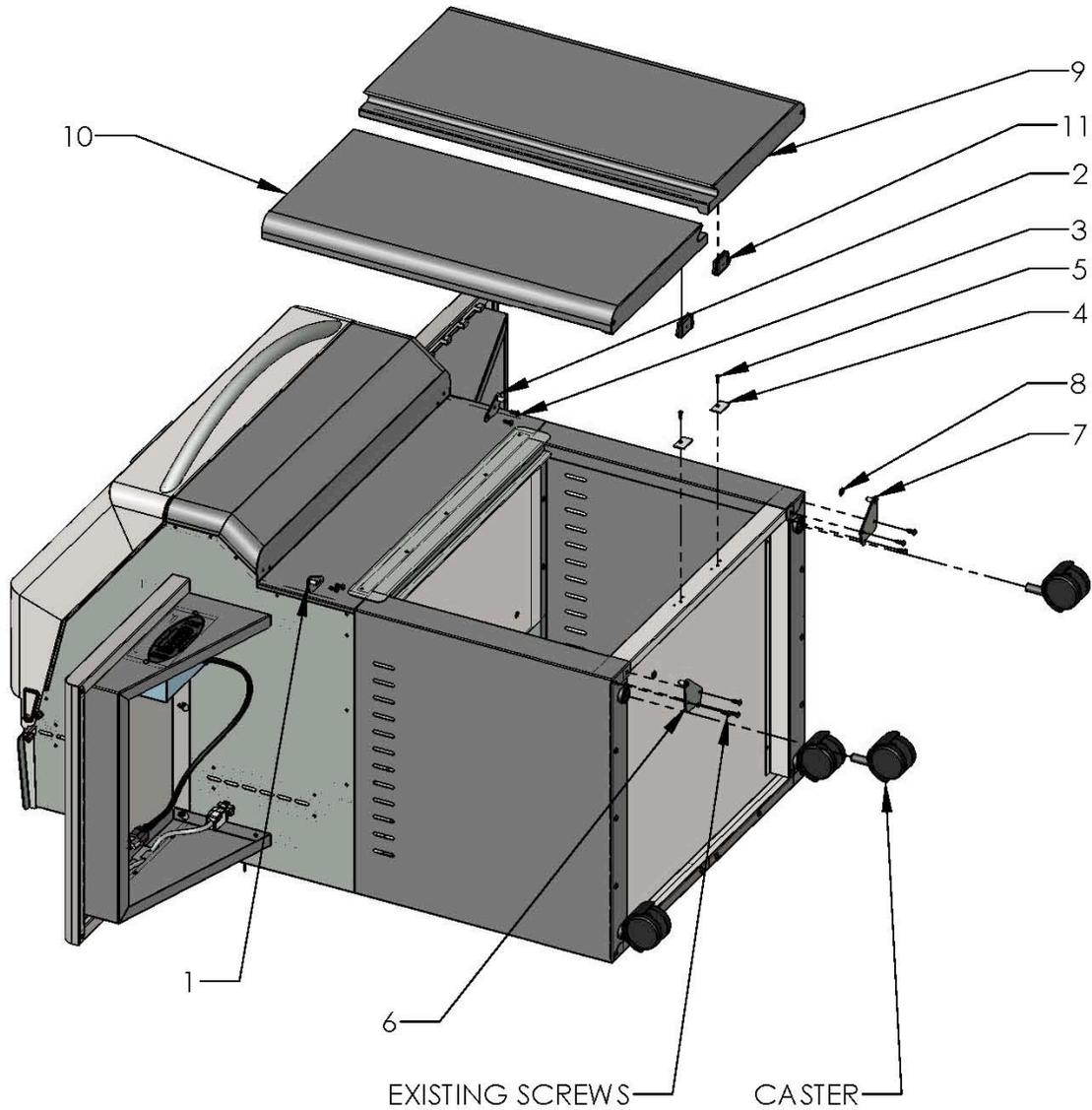
# VG0001 - DOOR ASSEMBLY, HARDWARE KIT



BOM Table			
ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	DS2188	#5 SELF-TAPPING SCREW	2
2	DS4472	MAGNET LATCH PLATE	2
3	VG0210	HINGE BOTTOM RIGHT	1
4	VG0211	HINGE BOTTOM LEFT	1
5	VG0212	HINGE TOP RIGHT	1
6	VG0213	HINGE TOP LEFT	1
7	VG0927	DOOR MAGNET	2
8	DS2185 DS2186	#10 SELF-TAPPING SCREW - PAINTED (BLACK) #10 SELF-TAPPING SCREW - STAINLESS STEEL	4
9	DS4213	DELFIN WASHER	2

VG5510 REV.B 8/04/09

# VG0001 - DOOR ASSEMBLY



1. PLACE UNIT ON IT'S BACK ON A PROTECTIVE SURFACE.
2. ATTACH ITEMS 1 & 2 TO MAIN UNIT USING ITEM 3.
3. ATTACH ITEM 4 (2X) TO BASE SHELF USING ITEM 5.
4. REMOVE FRONT TWO CASTERS FROM THEIR SOCKETS AND REMOVE THE THREE SCREWS ON EACH TOP FRONT CORNER.
5. ATTACH ITEMS 6 & 7 TO MAIN UNIT USING SCREWS FROM STEP 5. LEAVE THESE SCREWS LOOSE, DO NOT TIGHTEN.
6. PLACE ITEM 8 (2X) ON PINS OF ITEM 6 & 7.
7. ATTACH DOORS (ITEMS 9 & 10) TO UPPER AND LOWER PINS AND TIGHTEN THE SCREWS THAT ATTACH ITEMS 6 & 7.
8. ATTACH ITEM 11 (2X), ONE FOR EACH DOOR.
9. REPLACE CASTERS.

ITEM	PART NO.	DESCRIPTION	QTY
1	VG2013	HINGE TOP, LEFT	1
2	VG2012	HINGE TOP, RIGHT	1
3	DS2185	#10 SELF-TAPPING SCREW- PAINTED (BLACK)	4
	DS2186	#10 SELF-TAPPING SCREW - STAINLESS STEEL	
4	DS4472	MAGNET LATCH PLATE	2
5	DS2188	#5 SCREW	2
6	VG0211	HINGE BOTTOM, LEFT	1
7	VG0210	HINGE BOTTOM, RIGHT	1
8	DS4213	DELFIN WASHER	2
9	VG2204	DOOR ASSEMBY, RIGHT	1
10	VG2201	DOOR ASSEMBY, LEFT	1
11	VG0927	DOOR MAGNET	2

VG5511 REV.B 8/04/09

## How Your Memphis Wood Fired, Convection Grill Works:

*Your Memphis Wood Fired Convection Grill represents a new way of outdoor cooking. It's a true high quality convection oven that also has grilling and smoking capability.* It combines many unique features with time proven pellet-burning technology. Together they give you controlled, quick, savory and repeatable cooking results every time. The perfect cooking experience starts with **filling both sides** of your hopper with all natural, 100% hardwood BBQ pellets. We recommend "Natures Way" flavored BBQ Pellets.

Pushing the ON Button activates the "Electronic Igniter", the combustion fan, and the auger. The auger feeds the wood pellets from the hopper onto the burn pot, where they are ignited using super-heated air. *The Intelligent Temperature Control* allows you to set the cooking method and temperature desired and will adjust for ambient conditions. Convection/circulation fans provide combustion air to the burn pot as well as provide convective cooking air by distributing the heat evenly throughout the cooking area. The natural smoke flavor produced by the burning pellets, the vapor produced by the juices dripping on the Flavorizer Trays, and the air circulating throughout the cooking area, combine to give you the unique flavor that can only be achieved using a Memphis Wood Fired Convection Grill.

### Features:

- Double-wall insulated construction throughout the grilling area maximizes heat retention and year round cooking capability.
- Large casters that swivel and lock for easy maneuverability.
- Stainless Steel cooking grids for years of service.
- Integrated, enclosed lower cabinet.
- Simple to use Intelligent Temperature Control (ITC) Capable of Smoking, BBQ, Grilling, Baking and Searing temperatures.
- Dual auger system with extra large 16# capacity hopper which can be separated for cooking with two different flavored pellets.
- Exceptionally durable and reliable construction.
- Attractive craftsmanship and high quality performance.
- 575 square inch cooking area includes the upper rack and can be increased to 850 square inches with optional grates.
- 3,905 cubic inch cooking area for large roasts and turkeys.
- Low CFM Blower Fans Cause pellets to burn and produce true convection oven cooking.
- Heavy duty construction using 304 stainless & aluminized steel.
- Two Stainless Steel Side Shelves offer a durable easy to clean surface.
- Ash Drawer / Grease Catcher makes for no fuss cleaning.
- Auto Start Button & Electric Igniter eliminate the need for matches & lighter fluids.
- Smoking Mode gives you that savory flavor on demand and is programmable from 180-225F.
- Stainless Steel Flame Deflector reduces the chance of flare-ups and assists in even heat distribution. It also directs the majority of fly ash into the ash pan.
- Stainless Steel Burn Pot designed for high performance and longevity.
- Available in Black or Stainless Steel.
- Assembled dimensions H 47" x W 57" x D 29" .
- Made in USA.

## **Read Prior to Lighting!**

### **Initial Burn Off**

Before cooking for the first time, we recommend that you “burn off” the grill to rid it of any foreign matter used in the manufacturing process. Remove the stainless steel cooking grates and wash with a mild soap and detergent. With the grates removed, light and set the grill to 450F (in “cook mode”) with the lid down for 20 minutes. After burn off, turn the grill OFF and replace the grates. **Prior to “burn-off” completely remove the plastic film on all Stainless Steel Surfaces. Failure to do so will cause the film to melt to the metal and it will be extremely difficult to remove.**

### **Lighting your Grill**

It is recommended practice to go through the INITIAL SET UP procedures after every 10 uses. This will ensure proper ignition of the pellets and is part of the normal maintenance procedure. Light as per instructions found in detail in this manual. If the cooking center fails to light, this is most likely due to a dirty or plugged burn pot and or a burn pot obstruction blocking the auto igniter air passages. (refer to **Using Your Memphis Wood Fired Convection Grill** for cleaning instructions.) Should your auto igniter refuse to ignite the wood pellets, it is easy to light your grill manually with a match and lighting agent. (Refer to **Manual Lighting Instructions** for instructions)

### **Pre-Heating**

It is extremely important to ALWAYS allow your grill to preheat for 15 minutes at 550°+ before cooking. This allows the grill and grates to heat up and maintain proper temperature once your food is introduced. If you don't allow the grill to preheat, you'll find that it takes a longer period of time to bring both the grill and the food to cooking temperatures.

### **Lid Position**

Always cook with the lid closed. An open lid negates the convection air and lengthens cooking times. Cooking with the lid closed keeps the temperature even, cooking the food faster while using less fuel. A closed lid also helps to create a smokier flavor.

## Operating your *Intelligent Temperature Control*.



### Control I/O, ON/OFF Touch Pad

This pressure sensitive touch pad is used to turn the grill/appliance on and off.

- Turning the grill “on” activates the automatic start-up mode and illuminates the digital LED readout.
- Pressing the touch pad again activates the shut down mode of the appliance.
- The ON/OFF touch pad allows electricity to flow to the electrical components for 20 minutes. If, after 20 minutes, the appliance reaches a temp of 150F, the igniter and start up feed rate will end and the appliance will continue to operate / burn pellets.
- If 150F is not achieved after 20 minutes, the appliance will turn off and ER-2 will display on the screen.
- When the ON/OFF touch pad is used to turn off the appliance, the board will stop the auger from turning. The convection fans will continue to run until the temperature reaches 130F.
- When the appliance reaches a cool down temperature of 130F the electricity will be shut off to the working components. If the temp has not reached 130F after 20 minutes, the electricity will be shut off to the controller.

### Pellet Prime Touch Pad

- When the Pellet Prime touch pad is pressed and held, the fuel feed system will turn and feed more wood pellets to the burn pot.
- This can be used to add more fuel just before opening the grill lid, to help with quicker heat recovery.
- It can also be used to add more fuel while smoking, to increase the smoke intensity.

### Temp (Temperature) up and down touch pad

- Pressing either the up or down arrows, the LED readout can be moved in 5 degree increments.
- The temperature setting range is 180-250F for smoke mode and 255-650F for cook mode.

## Temp (Temperature) Display Screen

Displays temperature readouts, error messages, and power up readout:

### LED Messages

1. **HLnD, GrLL, 1.12** These three screens will display when the appliance is plugged into a surge protector and then into an electrical outlet. This describes the make and model of the board. (The 1.12 in this example identifies the software revision – your grill may indicate a different version of software.)
2. 350. This is the default temperature at start up. The temperature setting range is from 180F to 650F while the actual temperature readout ranges from room temperature to 700F.
3. ER-1. This error code is to indicate the appliance has overheated.
4. ER-2. This error code indicates a failure to ignite. After pressing the ON touch pad, the appliance must reach an operating temperature of 150F within 20 minutes. If it fails to reach this temperature, the appliance will shut off and the error message will appear on the display screen.
5. ER-3. This error code indicates a power failure causing the grill to cool.

**Note: To reset an error, press on or off after correcting the problem**

## Temperature Display Screen

By pressing the display touch pad, the LED display screen will show either the actual temperature within the appliance or the set-point. The LED besides actual or set-point is used to indicate which temperature is presently displayed. Note: it is normal for the temp readout to vary from time to time. This is caused by pellets being placed in the burn pot and the pellets burning down until the controller calls for more pellets to be placed in to the burn pot. This works similar to an oven when it turns off and on to maintain temperatures. As you preheat your grill, you will see larger deviations in temperature. After the grill is preheated and the cooking temperature is set, the temperature will stabilize within a normal range. An instant readout food temperature probe is highly recommended to get accurate readings of your food.

## Function Mode(Cook / Smoke) Touch Pad

By pressing the mode touch pad, the style of cooking and related pellet feed-rates will change. The LED beside Cook or Smoke is used to indicate which mode is being used. A blinking LED indicates the start up (igniter is on) or shut down (fans are running to cool the grill) status of the grill.

## Using Your Memphis Wood Fired Convection Grill

Prior to starting your cooking center, inspect the Burn area inside the grilling area. It's a recommended practice to go through this procedure at initial start up and after every few uses to ensure peak performance. Actual frequency varies depending on usage and fuel type.

1. Open the main lid and remove the Stainless Steel Cooking Grates.
2. Remove the stainless steel flavorizer/heat deflector. The flame Deflector helps distribute heat, contains fly ash, and keeps the flame from making direct contact with cooking grids.
3. If necessary, remove the stainless steel burn grate and check the burn pot area, remove any foreign items ensuring that the air holes in the grate are clear. Take precautions not to damage the igniter wiring connections or pull the igniter out of the igniter tube.
4. Re-install the burn pot, making sure it's sitting flat after installation.
5. Re-install the stainless steel flavorizer/heat deflector.
6. Reinstall the stainless steel cooking grates.
7. Open the Pellet Hopper Lid, found at the rear of your grill. Check for any foreign objects.
8. Fill one side of your hopper with all purpose pellet fuel and the other side of the hopper with the amount of the specific flavored fuel you will need for this cooking period. ***Note: it's critical that you have fuel in both sides or the feed rate will be half of the required amount and the cooking center will not reach or maintain temperature setting.*** Close the hopper lid.
9. Plug your Memphis Wood Fired Convection Grill into the nearest 110 Volt AC outlet. (Note: Use a GFI Outlet. We strongly recommend that if your home does not have a GFI outlet that you install one or use a high quality outdoor surge protector.

## Operating Your Memphis Wood Fired Convection Grill and Intelligent Temperature Control.



**About the ITC:** The ITC is very much the same as the control on your kitchen oven. The big difference is the ITC's ability to automatically compensate for different ambient conditions. This means that you can cook outside whether it's 30° or 90°+. When you first start your convection grill, the ITC captures the ambient temperature and then enters a "Learn" mode which allows it to make adjustments to compensate for ambient conditions.

### Automatic Start Up

**1. Place FUNCTION MODE SWITCH to Cook or Smoke Mode.  
(Corresponding light will illuminate)**

**2. Set the TEMP DISPLAY Arrows to the desired temperature (Set light will illuminate)**

**3. Set TEMP DISPLAY to Actual. (Actual light will illuminate)** Temperature now displayed will be actual temperature in the cooking area. *Note: Actual temperature will fluctuate up or down. This is normal and represents the normal fluctuation of any oven.*

### 4. To Start

- Press the **I/O (on-off) button** to initiate the start cycle. At this time the igniter heats up, the Cook light on the control flashes and the combustion fan starts. Additionally the auger will run continuously for approximately 30-40 seconds to prime the grate for ignition. The Cooking Center will automatically start in 4-8 minutes. The igniter will turn off automatically when either the internal temperature reaches 130° F or 15 minutes has passed.

Note:

*1: If hopper was just filled; hold Pellet Prime button in until you hear pellets falling onto the burn grate and then release.*

*2: Should the igniter fail to ignite in approximately 15 minutes the Cooking Center will shut down automatically and the display will indicate error code 2.*

*3. Your Grill will smoke for a few minutes while the pellets are lighting and coming to full burn.*

*NOTE: If the fire does not start, the Grill will continue to feed pellets and the fan will run for approximately 10-15 minutes. The grill will then automatically shut off. If this happens, some unburned pellets will build up in the burn pot. To restart the fire, clean the excess pellets out of the burn grate and repeat the above steps.*

**5. To operate:** Once the Convection Grill has started, operate as follows;

**Pre-Heat :** A unique advantage of the ITC is that when you turn it on and select your mode and temperature, the ITC will enter a *preheat and temperature learning cycle*. At this time your grill will both preheat and compensate for current ambient conditions. After approximately 20-30

minutes (depending on conditions and temperature settings) your grill will be ready for use and to maintain your desired cooking temperature (see food preparation chart, Appendix A for recommended cooking temperatures)

Cooking Mode: Temperature will be automatically maintained at your set temperature range. You may notice some fluctuation up and down during this time. This is a normal part of any oven/appliance operation.

Smoke Mode: Smoking is a variation on grilling and is one of the unique advantages of your Memphis Wood Fired Convection Grill. Your Memphis Wood Fired Convection Grill gives you the temperature range for both, Cold and Hot Smoking. Cold Smoke mode set to temperatures between 180° and 225° produces a greater amount of smoke. Hot smoke mode set to temperatures between 225 and 250° will produce lighter smoke. Which method you use will largely depend on what is being smoked (see Appendix B) and your personal preferences.

**Smoke TIP:** To vary smoke flavor intensity, experiment with the amount of time you use the smoke mode and the mix of flavored pellets you use along with the all purpose pellets. This is more important if you use stronger flavored pellets such as Mesquite. Switching to smoke mode soon after putting your food on the grill allows the smoke to penetrate the meats before they have a chance to sear closed. The smoke mode works best when a longer cooking time is required, such as large cuts of meat, fish, or poultry. Experiment with the length of time you leave for smoking, before cooking thoroughly. Try different combinations of both modes. Some chefs prefer the smoke mode at the end of cooking and to keep the food warm until ready for serving.

You can return to the cook mode at any time by pressing the set mode button to cook (cook light will illuminate). It is not recommended that you go from very high heat (above 400°) to smoke Mode without a cool down period.

**CAUTION: If at any time excessive flame is visible i.e. FLAME DEFLECTOR is glowing bright red, turn the temperature set-point down using the down arrow on the keypad. If excessive flame persists turn unit off and check for problem or call your authorized Memphis Grill Dealer.**

**CAUTION: Grease fires are caused by excessively greasy food, not properly maintaining your grill, or failing to clean your ash drawer on a regular basis. In the unlikely event you experience a grease fire while cooking, remove your food and close the lid. If the grease fire does not go out within 5 minutes, open the lid and lightly sprinkle baking soda on the fire. Be careful not to burn yourself. If the fire remains, unplug the grill and shut the lid until the fire is completely out. In rare cases, the ITC will display an error code "ER1" indicating that the maximum temp was exceeded. To clear the error message, turn the grill off and allow it to cool. Once the grill cools to 120F, restart using the normal starting procedure. When preparing particularly greasy food place a pan partially filled with water under item to catch grease.**

## Manual Start Up:

In case of igniter failure, you can start your "Convection Grill" manually.

1. Remove the stainless steel grills, flavorizers, and the flame deflector.
2. Inspect the stainless steel burn pot to ensure that is clean of debris, ash and that the igniter air holes are not obstructed. Also check to ensure proper placement of the burn grate.
3. Place a small handful of pellets in the bottom of the burn grate – just enough to cover the igniter tube airway hole. This is the slightly larger hole that is divided in half on the rear vertical wall of the burn pot. Add a small amount of solid fuel fire starter, such as those made from sawdust and wax or use wood shavings.
4. Add a small amount of fire-starter to the pellets on the burn grate. **CAUTION: DO NOT USE FLAMMABLE LIQUIDS SUCH A GASOLINE, GASOLINE-TYPE LATERN FUEL, KEROSENE, CHARCOAL LIGHTER FLUID, OR SIMILAR LIQUIDS TO START OR FRESHEN-UP THE FIRE! KEEP ALL SUCH LIQUIDS WELL AWAY FROM THE GRILL WHILE IT IS IN USE.**
5. Turn the Intelligent Temperature Control on by following steps 1-5 as noted in Automatic Start up on page 10
6. Light the fire starter.
7. As soon as pellets are burning briskly, replace the stainless steel flame deflector, flavorizers and cooking grates. Your grill will begin to produce smoke while the start up cycle is taking place. Close the lid.

## Self-Cleaning and turning off your Memphis Wood Fired Convection Grill

Your Memphis Wood Fired Convection Grill will give you many years of service with minimum cleaning. An important step is allowing the grill and cooking grates to "Self Clean" by running the grill at a high temperature for 10-15 minutes after each (use or before the next use). While the grill is still burning, make sure the control is in the "cook" mode and use the display to set the temp to 600°. Let the grill burn off any residue inside the grill for 10-15 minutes and then shut off. Once the grill is cool, scrape the flavorizer clean by using a grill brush or putty knife. Empty the grease tray.

To shut cooking center off, press I/O (ON-OFF). The fuel feed will stop. When internal temperatures have cooled to approximately 120° the convection fans will automatically shut off. After the cooking center cools, clean the outside with a mild detergent and soft rag. Cover the cooking center with the optional cover. *Note: If grease or smoke discoloration is allowed to stay for long periods of time you may need a stronger cleaner to remove. Frequent through cleanings are strongly advised.*

## Information About BBQ Cooking Pellets

Flavored pellets come in a variety of flavors such as Mesquite, Alder, Apple, Hickory, Maple and Cherry to name the most common. They contain approximately 8,200 BTU's of heat per pound, have very little ash and a low moisture content. Always use Premium BBQ Pellets in your grill. Premium BBQ pellets have a maximum length of 1.5" and burn more cleanly. Long pellets and excessive sawdust can greatly effect pellet feeding and temperature consistency.

Wood pellets have been in existence for over 200 hundred years and there are currently more than 125 active pellet mill operations in United States and Canada, producing millions of pounds of pellet each year. "Natures Way" 100% hardwood BBQ pellets are produced in the much the same manner as wood pellet heating fuel is produced. Sawdust and clean wood chips are pulverized and dried. The dried material is then processed under heat and pressure. This material is forced through a hard steel die rotating against rollers and then forcing the material through the die with pressure over 3,000 PSI. As the pellet is forced through the final die it is sheared off at a specific maximum length, cooled, screened, vacuumed, and then bagged or boxed. **Caution: some wood pellets produced for heating fuel have a high content of softwood or even recycled wood furniture which can include pitch, chemicals or glues and should not be used for cooking. To be sure you are using clean burning pellets manufactured for cooking, purchase "Natures Way" 100% hardwood BBQ pellets.** Store pellets in a dry location for optimal performance.

## Flavored Pellet Guidelines

Mesquite, yields a woody flavor to grilled foods and is often used with poultry. Hickory intensifies the flavor of food with a robust, tangy taste suited for beef, pork or lamb. Apple or most any fruit wood, adds a smoky, mild sweetness and is highly recommended for baking bread, chicken and pork.

Flavor is an individual taste and we suggest you try the different flavors or combination of flavors to find the combinations that suit your needs and tastes. (See you local dealer or go to [www.natureswaypellets.com](http://www.natureswaypellets.com) to order individual pellet flavors)

## Periodic Grill Maintenance

### Stainless Steel Working Surfaces

ALWAYS clean dirt and dust off all stainless steel surfaces before you begin to cook. The dirt can cook into the metal and discolor it. Dirt can be easily cleaned with hot soapy water and a soft cloth. There are also many commercial products made to clean and protect your stainless steel surfaces.

### Painted Surfaces

Your painted surfaces have a very durable high temp powder coat finish. The surfaces can be cleaned with mild soap and water and wiped with a soft rag.

### Flavorizer

It is recommended that you remove any build up of food or grease from the flavorizer after each use. A clean flavorizer further reduces flare ups. Brush or scrape any build up off of the flavorizer with a grill brush or putty knife. Never clean the flavorizer while it is hot.

### Firebox and Hood

Because the firebox is used to channel the fan forced air into the burn grate, there is very little maintenance to be done in this area. Occasionally, you may either vacuum or brush out any build-up of ash or burn debris that has fallen below the burn grate. Remove any accumulation of grease or debris on the inside surfaces.

### **Stainless Steel Burn Pot and Igniter**

Periodically check the air holes found in the burn pot for any blockages or build-ups. Using a wire brush, scrape off any build up or blockage. When reinstalling, confirm the proper positioning in the burn pot. The burn pot should be level from side to side and from front to back as well as should have a snug but not tight fit. You will also want to visually check the air holes in the igniter tube. Clean any debris or blockage out of both areas to ensure a perfect start.

### **Ash/Grease Tray**

Always be sure the ash/grease pull out pan is clean and free of debris. To make cleaning a breeze you can line the ash pan with foil wrap. During the warmer months empty any grease build-up on a more frequent basis to keep it from going rancid.

### **Grill Cover**

Keep your Memphis Convection Grill Cover clean. This is your best protection against mildew which will form on any dirt or foreign material allowed to accumulate on tops or bottoms of fabric. Use a cleaner such as Armor-All, or a product that will not only clean but also protect. Have any small tears or punctures repaired promptly. Keep away from pets. Keep all shrubs and vines away from your grill cover as many plants contain acids, which harm fabrics. Do not cover your grill while the grill is still hot. Do not store anything on the top of your grill cover. Do not permit leaves, twigs or other organic debris to remain on the cover for long periods of time. Do not use high-pressure hoses or steam to clean or use stiff brushes, harsh detergents, abrasive cleaners or chlorine on your grill cover. Do not store your cover in the lower grill cabinet while the grill is in use.

## **Recommended Grilling Accessories**

### **Meat Thermometer/Timer (A Must)**

The outside temperature, wind conditions, pellet fuel variety and the altitude at which you live affect cooking times. The best way to ensure your meat has reached the proper temperature and is ready to eat is to purchase a good quality **meat thermometer**. We recommend a digital model and particularly like those that feature wireless, remote readouts. Follow thermometer manufacturer's instruction to use.

### **Tongs**

Use tongs rather than a fork for turning and handling meats to avoid losing the natural juices. Extra large ones with long handles allow you to grip a variety of delicate foods.

### **Basting Brush**

You may need a selection of these because you should not use the same brush in two different marinades. Use to apply your favorite sauces and marinades to foods on the grill. Again look for one with a long handle to keep you hands away from the heat. Natural bristles that are cut at a 45\* angle make it easier to baste large cuts of meat.

### **Spatulas/Tongs**

A must for turning those delicious burgers and fish filets. Again, look for a long, sturdy handle and the widest blade possible. The holes in the blade prevent the build-up of steam, which could make your food soggy.

**Aluminum Foil**

Extra-strength foil is always useful for grilling. Used to make foil packages, cover food, or to fold up into a flat dish to act as a drip pan. Also used to speed up cooking, protect bones from burning, and to keep foods warm.

**Drip / Roast Pans**

Used to prevent flare-ups, keep food from drying out, eliminate basting, and catch those flavorful juices that drip from the meat. Various juices can also be added to the pan to impart a desired flavor, such as apple, lemon, cranberry, pineapple, any cola, etc.

**Grill Baskets**

Perfect for cooking foods that are difficult to handle on the grill, such as vegetables, seafood, fish and certain cuts of meats. Usually made out of nickel-plated steel these baskets are made of two identical halves being held together with hinges. Not only do they protect food, and make handling easier, but also allow for different foods to be combined and grilled together without piercing the food.

**Griddle**

One of the most used accessories for those grill enthusiasts that enjoy cooking any foods outdoor. Use to griddle complete breakfasts, grill sandwiches, and toast fajitas. Cook all your bacon and sausages outdoors, and they're great for grilling vegetables, stir-frying, and searing.

**Cooking Racks**

Nickel-plated roast racks and rib racks are a great way to increase your cooking pleasure. Roast racks can be used to enhance the convective cooking capabilities of your grill, by allowing the smoke flavored air to move around the entire roast evenly. Rib racks are a great way to increase your capacity of your grill for those large gatherings. They can also be used for chops and chicken pieces. (Additional small grates are available for purchase and will allow you to significantly increase your total cooking surface.)

**Skewers (wood or metal)**

Wood skewers adhere better to meat than the metal ones. When using the wood skewers, remember to soak them in water for at least 30 minutes before using to prevent them from burning in the heat of the grill. Another way to protect them would be to wrap the exposed ends with aluminum foil. Metal skewers should be those with flat blades or dual prong. The flat skewer is designed to prevent the food from rotating when you turn the skewer. The dual prong skewers hold all foods more securely and are ideal way to hold delicate meats and vegetables.

**Metal Brush**

It is important to clean your grill thoroughly before each use. A long handled brush with metal bristles is the best tool for the job.

**Skillets and Woks**

These baskets allow you to stir-grill vegetables, seafood, and other small pieces of food the same way you would if you were indoors. The holes allow the smoke and flavors to reach the food.

## **Food Handling and Safety**

Following are some basic hints for food safety. Number one rule is if in doubt about the safety of any food item, error on the side of caution! Make sure your hands are clean before handling food. Be sure you wash your hands thoroughly after handling fresh meat, fish and poultry. Prevent the cross contamination of bacteria by using separate platters and utensils for raw and cooked food. To prevent cross contamination, use different utensils for each basting function.

Bacteria are living organisms that grow and multiply rapidly in warm, moist foods. A marinade should never be saved to used another day. If you are going to use it to serve with your meat, be sure to bring it to a boil before serving. Keep hot foods hot (above 140°F) and cold foods cold (below 37°F). Don't leave hot foods out of refrigeration for more than two hours. Cooked foods and salads should not be left out in the heat for more than an hour. Fill a deep tray or casserole dish with ice to keep salads cool and safe. Don't defrost meat at room temperature or on a counter top. Marinate meat in the refrigerator. Always use a meat thermometer to determine the internal temperature of the foods you are cooking. It's a good idea to put grilled food onto a heated platter, to help keep the food warm. Steaks benefit from resting for several minutes before serving. This seals those delicious juices in the meat.

## Appendix A

### **Approximate Cooking/Grilling Times for Memphis Wood-Fired Convection Grill**

Always use a meat thermometer to be sure meats and poultry are cooked to a safe internal temperature and doneness. **Serious Health risks may exist with undercooked meat!** Approximate cooking times are, from various sources and are based on meat at refrigerator temperatures. Use a good quality temperature probe to assure best results. We suggest that when grilling at higher temperatures, you apply barbecue sauce only during the last 15 to 30 minutes of grilling to prevent excess browning or burning.

ITEM	SIZE	Control Set Point	GRILLING TIME	INTERNAL TEMP = ° F
<b>BEEF</b>				
Steaks	3/4" thick	550°- 650°	3 to 4 min./side 4 to 5 min./side 5 to 7 min./side	Medium rare 145 Medium 160 Med Well 170
Kabobs	1-inch cubes	550°- 650°	3 to 4 min./side	145 to 160
Hamburger patties (Note: It is recommended that hamburger be cooked to min of 160° to prevent health hazards)	1/2" thick	450°- 650°	3 min. / side 4 to 5 min./side 5 to 7 min./side	Medium 160 Med Well 170 Well Done 180
Roast, rolled rump (indirect heat) sirloin tip (indirect heat)	4 to 6 lbs. 3 1/2 to 4 lbs.	350°	18 to 22 min./lb. 20 to 25 min./lb.	145 to 160
Ribs, Back (not smoked)	cut in 1-rib portions	325°	10 min./side	Medium 160
Tenderloin	Half, 2 to 3 lbs. Whole, 4 to 6 lbs.	350°	10 to 12 min./side 12 to 15 min./side	Medium rare 145 Medium 160
<b>HAM</b>				
Fully cooked (indirect heat)	any size	350°- 375°	8 to 10 min./lb.	140
Cook-before-eating (indirect heat)	Whole, 10 to 14 lbs. Half, 5 to 7 lbs. Portion, 3 to 4 lbs.	350°- 375°	10 to 15 min./lb. 12 to 18 min./lb. 30 to 35 min./lb.	160 - 170
<b>LAMB</b>				
Chops, shoulder, loin, or rib	1" thick	350°- 375°	5 min./side	145 to 160
Steaks, sirloin, or leg	1" thick	350°- 375°	5 min./side	145 to 160
Kabobs	1" cubes	350°- 375°	4 min./side	145 to 160
Patties, ground	4 oz., 1/2" thick	450°- 650°	3 min./side	Medium 160

<b>PORK, Fresh</b>				
Chops, bone-in or boneless	3/4" thick 1 1/2" thick	450°- 650°	3 to 4 min./side 7 to 8 min./side	Medium 160
Tenderloin	1/2 to 1 1/2 lbs.	450°- 650°	15 to 25 min. total	Medium 160
Ribs (indirect heat)	2 to 4 lbs.	375°	1 1/2 to 2 hrs.	160
Patties, ground	1/2" thick	450°- 650°	4 to 5 min./side	Medium 160
<b>VEAL</b>				
Chops, steaks	1" thick	450°- 650°	5 to 7 min./side	145 to 160
Roast, boneless (indirect heat)	2 to 3 lbs.	350°- 375°	18 to 20 min./lb.	145 to 160
<b>VENISON</b>				
Roast, saddle, or leg	6 to 7 lbs.	350°- 375°	25 to 30 min./lb.	145 to 160
Steaks	3/4" thick	450°- 650°	4 to 5 min./side 6 to 7 min./side	Medium rare 145 Medium 160
<b>CHICKEN</b>				
Whole (indirect heat), not stuffed broiler fryer roasting hen Capon Cornish hens	3 to 4 lbs. 5 to 7 lbs. 4 to 8 lbs. 18 to 24 oz.	325°F, 160°c	60 to 75 min. 18 to 25 min./lb. 15 to 20 min./lb. 45 to 55 min.	180 as measured in the thigh
Breast halves, bone-in boneless	6 to 8 oz. each 4 oz. each	325°F, 160°c	10 to 15 min./side 6 to 8 min./side	170
Other parts: Legs or thighs Drumsticks Wings, wingettes	4 to 8 oz. 4 oz. 2 to 3 oz.	325°F, 160°c c	10 to 15 min./side 8 to 12 min./side 8 to 12 min./side	180
<b>DUCK or GOOSE</b>				
Duckling, whole (indirect heat) Quartered (indirect heat)	4 1/2 lbs. (not stuffed)	325°F, 160°c	2 1/2 hrs. 1 hr., 25 min.	180 to 185
Goose, whole (indirect heat)	8 to 12 lbs.	325°F, 160°c	18 to 20 min./lb.	180 to 185
<b>TURKEY</b>				
Whole turkey (indirect heat)	8 to 12 lbs. 12 to 16 lbs. 16 to 24 lbs.	325°F, 160°c	2 to 3 hrs. 3 to 4 hrs. Not recommended	180 as measured in the thigh
Breast, bone-in boneless	4 to 7 lbs. 2 3/4 to 3 1/2 lbs.	325°F, 160°c	1 to 1 3/4 hrs. Not recommended	170
Thighs, drumsticks (indirect heat) Direct heat (pre-cook 1 hr.)	8 to 16 oz.	325°F, 160°c	1 1/2 to 2 hrs. 8 to 10 min./side	180
Boneless turkey roll (indirect heat)	2 to 5 lbs. 5 to 10 lbs.	325°F, 160°c	1 1/2 to 2 hrs. 2 to 3 1/2 hrs.	170 to 175

## Appendix B

### ***Approximate Smoking Times for Memphis Wood-Fired Convection Grill***

Always use a meat thermometer to be sure meats and poultry are cooked to a safe internal temperature and doneness. **Serious Health risks may exist with undercooked meat!** Approximate cooking times are, from various sources and are based on meat at refrigerator temperatures. Use a good quality temperature probe to assure best results. We suggest that when grilling at higher temperatures, you apply barbecue sauce only during the last 15 to 30 minutes of grilling to prevent excess browning or burning. **NOTE: Keep lid closed when using Smoke Mode.**

Smoking times are largely dependent on personal preference and the quality of the meat being smoked. **In general the longer you smoke the meat at a lower temperature the more tender the meat will become.** You will also need to consider how much of a smoke taste you want and what flavor of smoke. Oak, Hickory, Apple, Alder, Cherry, Mesquite to name the most common. Here again that is largely a matter of personal preference.

For best results we recommend that you use a set point temperature in Smoke Mode from 225-275° for most meats. If you wish to have a smokier flavor and have the time, you can go as low as 180°, but you usually don't gain much by doing that. *Always use a meat thermometer to be sure meats and poultry are cooked to a safe internal temperature and doneness.*

The following is a general guide and we recommend you experiment to find what temperature and flavor best suites your personal taste. If you want to finish faster use higher temperature. Note: this will in most cases result in a less tender product. When you have the time the lower temperature for a longer time will give you the best results. For additional tips and to view and share a recipe go to [www.memphisgrills.com/recipe](http://www.memphisgrills.com/recipe)

ITEM	Control Set Point	INTERNAL TEMP = ° F
BEEF	225°-275°	145 to 160
HAM	225°-275°	140-170
LAMB	225°-275°	145 to 160
PORK, Fresh	225°-275°	160-180
VEAL	225°-275°	145 to 160
VENISON	225°-275°	145 to 160
CHICKEN	225°-275°	170 to 180
DUCK or GOOSE	225°-275°	180 to 185
TURKEY	225°-275°	180 as measured in the thigh

## APPENDIX C

The following are a few important facts, tips and techniques to achieve great smoking results.

There are probably as many theories on the best smoking method as there are chefs using them. With that in mind consider the following factors when deciding which method best fits your needs.

While opinions vary on this, a little research will show that smoking in the 225° to 275° F temperature range is by far the temperature choice used for most meats..... *The possible exception would be some fish.....* Not only do you get great results at these temperatures, but it takes a shorter amount of time and frankly most meats don't require super low, extra long smoking times.

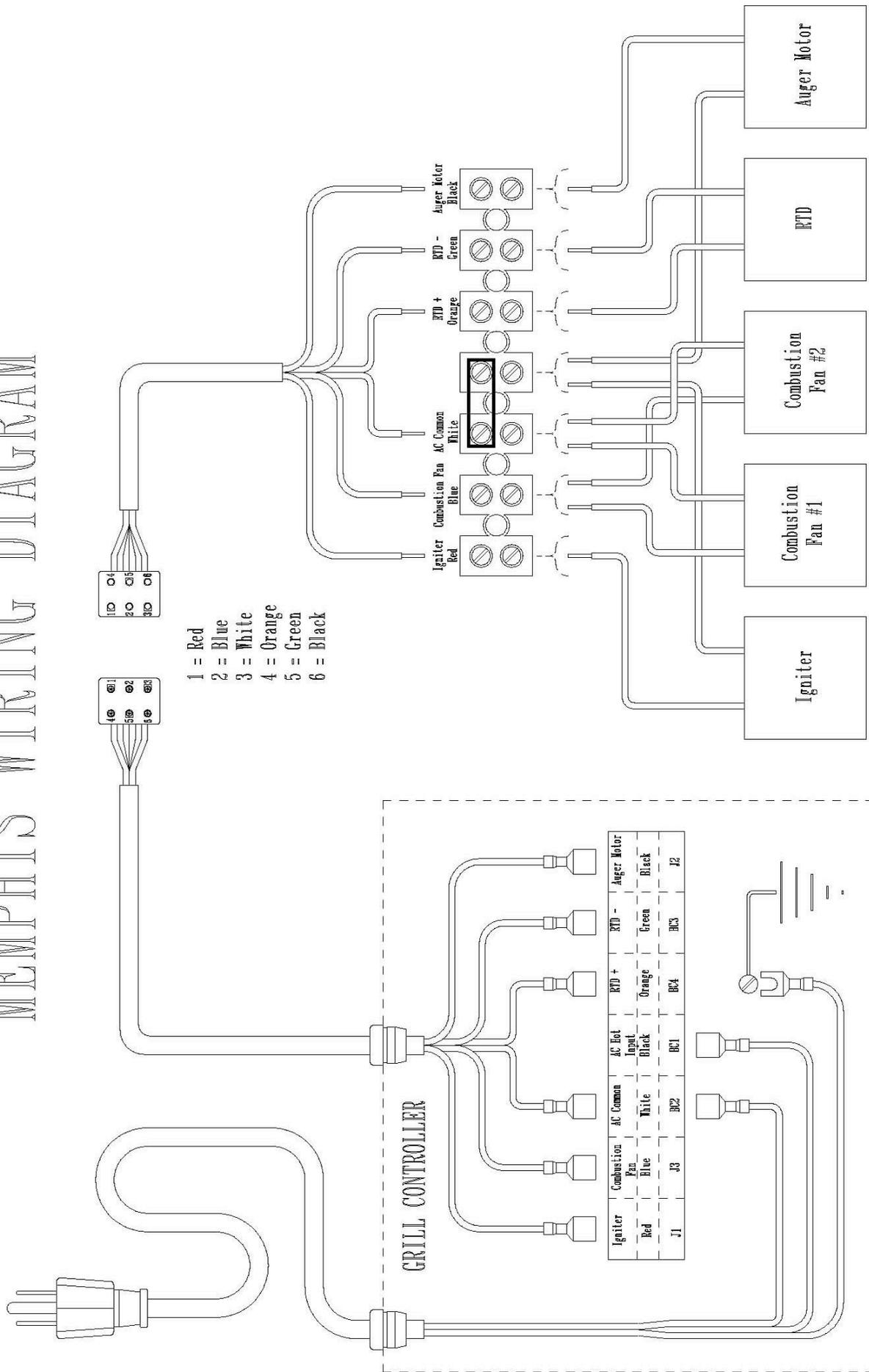
If you wish to smoke at lower temperatures the Memphis Pro is calibrated to allow you to go as low as 180°. **When smoking at the lower temperatures it's critical that you use a premium food grade pellet such as Natures Way flavored BBQ Pellets.** Nature's Way premium pellets are specially formulated from extra clean raw materials and are specifically sized to allow more even feeding at low feed rates. For best results, always use premium pellets.

**Caution:** We don't recommend that you use the lower temperatures when smoking in cool and or windy conditions. **At temperatures less than 225° to 250° the possibility of \*\* creosote developing from smoke condensation arises.** As always use your best judgment, but proceed on the side of safety and caution.

The best way to determine where you get the best results is to experiment. We all have different tastes and the best way to determine what's right for you is to try different flavors and techniques. **When you find that "just right" method, don't forget to share it with other owners by going to [www.memphisgrills.com/recipes](http://www.memphisgrills.com/recipes).**

*\*\*"Creosote is a gummy, foul smelling, corrosive and flammable substance that, if no precautions are taken, will coat the insides of everything it passes through. It is formed when gases given off in the burning process combine and condense. Typically the gases leave the burn chamber with the smoke. However if restricted too much or if the smoke is cooled below 225°-250°F, the gases can liquefy, forming creosote".*

# MEMPHIS WIRING DIAGRAM



## 5 Year Limited Warranty

This limited warranty covers products manufactured by “Hearthland Products, LLC”. Products carry a 5 year limited warranty from the date of purchase by the original owner against defects in material and workmanship. Electronic and electrical components carry a 2 year replacement warranty when subjected to normal residential use. Limited warranty does not apply to paint, burn pot, burn grate, grill cover, gaskets or damage caused from corrosion.

### Conditions of Limited Warranty

1. During the term of the limited warranty, Hearthland Products LLC.’s (HP) obligation shall be limited to replacement of covered, failed components, F.O.B. point of shipment. HP will repair or replace parts returned to HP, freight prepaid, if the part(s) are found by HP to be defective upon examination. HP shall not be liable for transportation charges, labor costs, or export duties. Except as provided in this CONDITIONS OF LIMITED WARRANTY, repair or replacement of parts in the manner and for the period of time stipulated hereunder shall constitute the fulfillment of all direct and derivate liabilities and obligations from HP to you.
2. The warranty coverage begins on the original date of purchase as stated on the sales receipt. Product registration is required to validate the warranty.
3. Repair or replacement of the HP component does not extend the limited warranty beyond one (1) year from date of purchase.
4. Pouring liquids on or in your HP product will void this warranty.
5. HP takes every precaution to utilize materials that retard rust including the use of high-temperature paint where advisable. Even with these safeguards, the protective coatings can be compromised by various substances and conditions beyond HP control. High temperatures, excessive humidity, chlorine, industrial fumes, fertilizers, lawn pesticides and salt are some of the substances that can affect paint and metal coatings. For these reasons, the limited warranties DO NOT COVER RUST OR OXIDATION, unless there is loss of structural integrity on the grill component. Should any of the above occur, refer to you Instruction Manual’s maintenance section for paint finish protection. HP recommends that you purchase a HP full-length protective cover for your grill when not in use.
6. The warranty is based on residential use. Warranty coverage does not apply to products used in commercial applications.

### Exceptions to the Limited Warranty

There is no written or implied performance warranty on the HP products, as the manufacturer has no control over the installation, operations, cleaning, maintenance or the type of fuel burned. This limited warranty will not apply nor will HP assume responsibility if your product has not been installed, operated, cleaned and maintained in strict accordance with the manufacturer's instructions. Burning anything other than premium wood pellets may void the warranty. The warranty does not cover damage or breakage due to misuse, improper handling or modifications. NEITHER THE MANUFACTURER, NOR THE SUPPLIERS TO THE PURCHASER, ACCEPTS RESPONSIBILITY, LEGAL OR OTHERWISE, FOR THE INCIDENTAL OR CONSEQUENTIAL DAMAGE TO THE PROPERTY OR PERSONS RESULTING FROM THE USE OF THIS PRODUCT. ANY WARRANTY IMPLIED BY LAW, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SHALL BE LIMITED TO ONE (1) YEAR FROM THE DATE OF ORIGINAL PURCHASE. WHETHER A CLAIM IS MADE AGAINST THE MANUFACTURER BASED ON THE BREACH OF THIS WARRANTY OR ANY OTHER TYPE OF WARRANTY EXPRESSED OR IMPLIED BY LAW, MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OF ANY NATURE WHATSOEVER IN EXCESS OF THE ORIGINAL PURCHASE PRICE OF THIS PRODUCT. ALL WARRANTIES BY MANUFACTURER ARE SET FORTH HEREIN AND NO

CLAIM SHALL BE MADE AGAINST MANUFACTURER ON ANY ORAL WARRANTY OR REPRESENTATION.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations of implied warranties, so the limitations or exclusions set forth in this limited warranty may not apply to you. This limited warranty gives you specific legal rights and you may have other rights, which vary from state to state.

The limited warranty for Five (5) years is in lieu of all other warranties expressed or implied, at law or otherwise, and HP does not authorize any person or representative to assume for HP any obligation or liability in connection with the sale of this product. This means that no warranties, either expressed or implied, are extended to persons who purchase the product from any one other than HP or an authorized HP Distributor.

**Procedure for Warranty Service**

Call your nearest HP dealer for repair or replacement of your “in-warranty” parts.

Be prepared to furnish the following information:

1. Purchaser’s name, model and serial number of grill and date of purchase.
2. An accurate description of the problem.

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## Warranty and Registration Card

Complete and return this Product Registration Card within 30 days of purchase or register online at [www.memphisgrills.com](http://www.memphisgrills.com). Please submit within 30 days of purchase to register your warranty. **THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.**

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip Code \_\_\_\_\_

Model \_\_\_\_\_

Serial Number \_\_\_\_\_

**Include a copy of your dated sales receipt to complete the registration.**

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If you would like to receive periodic e-mails with recipes, promotions and other useful information, please write your e-mail address below. Your information will be used by Hearthland Products exclusively and will not be sold to any outside agency.

E-MAIL \_\_\_\_\_

Send Registration Card to the following address:

Hearthland Products, LLC.  
Memphis Grill Warranty Registration  
9111 Grand Avenue South  
Bloomington, MN 55420

Thank you for choosing a **Memphis Wood Fired Convection Grill.**