



MODEL 721.85062 721.85063 721.85064 721.85069

# **DIVISION 22**

# BASIC FIELD MANUAL FOR MICROWAVE OVEN

MODEL 721.85062010 721.85063010 721.85064010 721.85069010

**April**, 2010

# CAUTION WARNING TO SERVICE TECHNICIANS

# PRECAUTIONS TO BE OBSERVED BEFORE AND DURING SERVICING TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- a. Do not operate or allow the oven to be operated with the door open.
- b. Make the following safety checks on all ovens to be serviced before activating the magnetron or other microwave source, and make repairs as necessary; (1) Interlock operation, (2) proper door closing, (3) seal and sealing surfaces (arcing, wear, and other damage), (4) damage to or loosening of hinges and latches, (5) evidence of dropping or abuse.
- c. Before turning on microwave power for any service test or inspection within the microwave generating compartments, check the magnetron, wave guide or transmission line, and cavity for proper alignment, integrity, and connections.
- d. Any defective or misadjusted components in the interlock, monitor, door seal, and microwave generation and transmission systems shall be repaired, replaced, or adjusted by procedures described in this manual before the oven is released to the owner.
- e. A Microwave leakage check to verify compliance with the Federal performance standard should be performed on each oven prior to release to the owner.
- Proper operation of the microwave ovens requires that the magnetron be assembled to the wave guide and cavity. Never operate the magnetron unless it is properly installed.
- Be sure that the magnetron gasket is properly installed around the dome of the tube whenever installing the magnetron.
- Routine service safety procedures should be exercised at all times.
- Untrained personnel should not attempt service without a thorough review of the test procedures and safety information contained in this manual.

#### **FOREWORD**

Read this Manual carefully. Failure to adhere to or observe the information in this Manual may result in exposing yourself to the Microwave Energy normally contained within the oven cavity.

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# 1. SPECIFICATIONS

Rated Power Consumption	1700W maximum (Microway)	ovon (Cook ton lamne (Vontilation fan)
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Magnetron Cooling ......Forced Air Cooling

Door Sealing ......Choke System

Safety Devices .......Magnetron Thermostat: Open at 160 °C ±7 °C

Close at 0 °C

Oven Thermostat: Open at 145 °C ±6 °C

Close at 0 °C

Fuse (20A)

Primary Interlock Switch Secondary Interlock Switch Interlock Monitor Switch

Magnetron ......2M246-050GF

Cook top Lamp ......125V, 30W (Incandescent)

Warming Lamp ......125V, 30W

Timer ......Digital,up to 99 min.(in each cooking stage)

Tray .....Tempered Safety Glass

Effective Capacity of Oven Cavity ......2.0 Cu.ft.

Accessories .......Owner 's Manual & Cooking Guide, Installation Manual,

Exhaust Adapter, Exhaust Damper, Mounting Kit and Filter, Rotating Ring Assembly, Glass Tray, Metal Rack, Defrost Plate.

#### **SWITCH CHART**

SWITCH MODE	PRIMARY INTERLOCK SWITCH	SECONDARY INTERLOCK SWITCH	INTERLOCK MONITOR SWITCH
CONDITIONS	COM NO	COM NO	COM NC
DOOR OPEN			
DOOR CLOSED	CLOSE	CLOSE	OPEN

**NOTE:** Use the above switch chart with circuit diagram on page 9.

# 2. CAUTIONS

Unlike other appliances, the microwave oven is high-voltage and high-current equipment. Though it is free from danger in ordinary use, extreme care should be taken during repair.

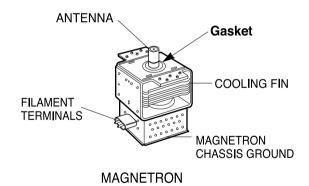
- DO NOT operate on a 2-wire extension cord during repair and use
- NEVER TOUCH any oven components or wiring during operation.
- BEFORE TOUCHING any parts of the oven, always remove the power plug from the outlet.
- Remove your watches whenever working close to or replacing the magnetron.
- DO NOT touch any parts of the control panel circuit. A resulting static electric discharge may damage this P.C.B.
- NEVER operate the oven with no load.
- NEVER injure the door seal and front plate of the oven cavity.
- NEVER put iron tools on the magnetron.
- NEVER put anything into the latch hole and the interlock switches area.

#### MICROWAVE RADIATION

Personnel should not be exposed to the microwave energy which may radiate from the magnetron or other microwave generating device if it is improperly used or connection. All input and output microwave connections, waveguide,flange,and gasket must be secure never operate the device without a microwave energy absorbing load attached.

Never look into an open waveguide or antenna while the device is energized.

- Proper operation of the microwave oven requires that the magnetron be assembled to the waveguide and cavity. Never operate the magnetron unless it is properly installed.
- Be sure that the magnetron gasket is properly installed around the dome of the tube whenever installing the magnetron.



THE OVEN IS TO BE SERVICED ONLY BY PROPERLY QUALIFIED SERVICE PERSONNEL.

### 3. INSTALLATION

#### BEFORE YOU BEGIN, READ THE FOLLOWING INSTRUCTIONS COMPLETELY AND CAREFULLY.

#### PRECAUTIONS ON INSTALLATION

- A. Plug the power supply cord into a 120V AC, 60Hz, single-phase power source with a capacity of at least 20 amperes.
- B. Avoid placing the unit in a location where there is direct heat or splashing water.
- C. Install the unit on the mounting plate firmly.
- D. Place the unit as far away as possible from TV, radio, etc. to prevent interference.

#### **GROUNDING INSTRUCTIONS**

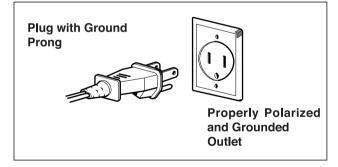
For personal safety, this appliance must be fully grounded at all times.

In the event of an electrical short circuit, grounding reduces the risk of electrical shock.

The plug must be plugged into an outlet that is properly installed and grounded.

#### **CAUTION**

This unit is equipped with a 3-prong plug for your safety. If the wall outlet is a grounded 3-hole type, the unit will be grounded automatically.



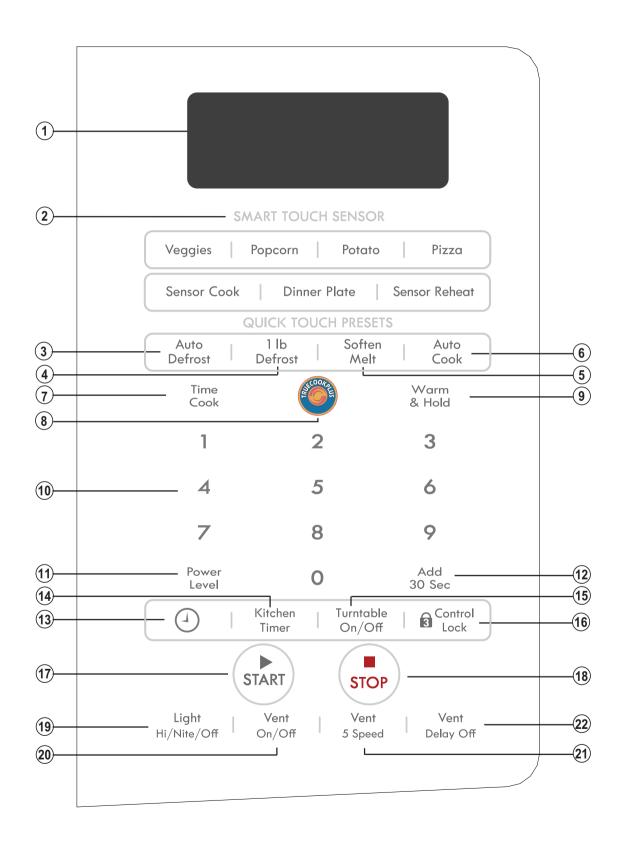
#### **WARNING**

Improper use of the grounding plug can result in a risk of electric shock.

Do not, under any circumstances, cut or remove the third ground prong from the power cord plug.

# 4. OPERATION

#### **Control Panel Features**



#### 4-2. Explanation of Control Panel

NOTE: Styling and features vary by model.

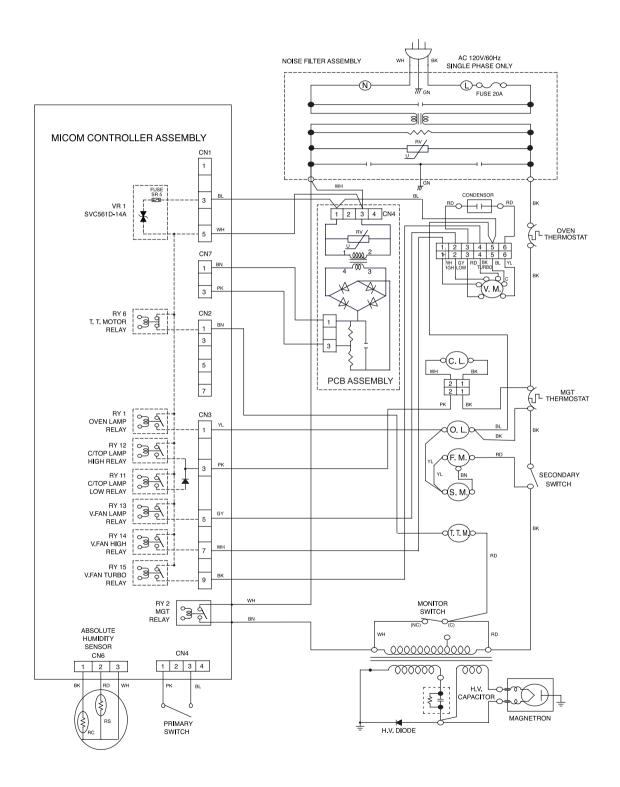
- DISPLAY The display includes a clock and indicators to tell you time of day, cooking time settings, cook powers, quantities, weights and cooking functions selected.
- SMART TOUCH This pad allows you to cook most of your favorite foods without having to select cooking times and power levels.
- Auto Defrost Touch this pad followed by Number Pads to thaw frozen meat by weight.
- 4. 1 **Ib Defrost** Touch this pad to express defrost. "GROUND BEEF 1.0 LBS TOUCH START" will appear in the display.
- Soften/Melt Touch this pad to soften ice cream, cream cheese, butter, or frozen juice and melt chocklate, cheese, butter, or marshmallows.
- Auto Cook Touch this pad to cook microwavable foods without entering a cook time or power.
- Time Cook Touch this pad followed by Number Pads to set a cooking time.
- 8. **TrueCookPlus®** Touch this pad to cook food according to a TrueCookPlus®code.
- Warm & Hold Touch this pad to keep hot, cooked foods safely warm in your oven for up to 99 minutes, 99 seconds.
   Hold Warm can be used by itself, or it can automatically follow a cooking cycle.
- Number Pads Touch number pads to entercooking times, cook powers, quantities, weights, or food categories.
- 11. Power Level Touch this pad after the cook time has been set, followed by a Number Pad to set the amount of microwave energy released to cook the food. The higher the number, the higher the microwave power or "cooking speed."
- 12. Add 30 Sec Touch this pad to cook for 30 seconds at 100% cook power, or to add extra times at the set cook power to your cooking cycle.

- 13. **Clock** Touch this pad to enter the correct time of day.
- 14. Kitchen Timer Touch this pad to set the kitchen timer.
- 15. **Turntable On/Off** Touch this pad to turn off the turntable. "T/TABLE OFF" will appear in the display.
- 16. **Control Lock** Touch and hold this pad 3 seconds to lock the control panel.
- 17. **START** Touch this pad to start a function. If the door is opened after the oven begins to cook, retouch START.
- 18. **STOP** Touch this pad to erase an incorrect command, cancel a program during cooking, or to clear the Display.
- Light Hi/Nite/Off Touch this pad to turn the light on high, night (low) or off.
- 20. Vent On/Off Touch this pad to turn the fan on or off.
- 21. **Vent 5 Speed** Touch this pad to choose one of 5 fan speeds.
- 22. **Vent Delay Off** Touch this pad followed by Number pad to set a time for the fan stopping automatically.

**NOTE:** A programming tone will sound each time you touch a pad. **If you try to enter** incorrect instruction you will not hear any tones. Touch STOP and re-enter the instructions.

# 5. WIRING DIAGRAM / KEY MATRIX

### 5-1. Wiring Diagram



# 5-2. Key Matrix

#### KEY MATRIX

	5	6	7	8	9	10	11	12	13	14
1	1	2	3	4	5	6	7	8	9	0
2	CUSTOM SET	TIME COOK	POWER LEVEL	WARMING (Hold Warm)	T/TABLE ON/OFF	KITCHEN TIMER	ENTER START	CLOCK	AUTO VENT OFF	AUTO COOK
3	VENT Hi / Low / OFF (Vent On / Off)	TURBO (Vent Speed)	LIGHT	SENSOR VEGGLES	STOP CLEAR	SOFTEN MELT	QUICK DEF.	MORE	SENSOR DINNER PLATE	SENSOR COOK
4	SENSOR POPCORN	SENSOR PTOATO	SENSOR PLZZA	DEFROST (Auto DEF)	EZ-ON (ADD30S)	ТСР	LOCK	LESS	CUSTOM COOK	SENSOR Reheat

### 6. TROUBLESHOOTING

#### 6-1. General Information for Service

#### **GENERAL PRECAUTIONS IN USE**

- A. Never operate the unit when it is empty.

  Operating the oven with no load may shorten the life of the magnetron. Whenever cooking dry foods (dried fish, bread, etc.) or a small amount of food, be sure to put a glass of water into the cooking compartment. The glass turntable may become hot after operating, be careful when touching it.
- B. Aluminum foil should be avoided because it will disrupt cooking and may cause arcing. However, small pieces may be used to cover some parts of food to slow the cooking. Any aluminum foil used should never be closer than 2.5 cm to any side wall of the oven.

#### TRIAL OPERATION

After installation, the following sequences and results should be checked carefully.

- A. Put a container filled with water (about 1 liter)into the oven, and close the door tightly.
- B. Set cooking time for 10 minutes.
- C. Press the START pad to start. Make sure the cavity light comes on. The unit will begin cooking and the display window will show the time counting down by seconds.
- D. After about 5 minutes, make sure the primary interlock switch, the secondary interlock switch and the interlock monitor switch operate properly by opening and closing the door several times. Press the Press the START pad each time the door is closed.
- E. Continue operating the unit. For long beep sound signal is heard when the time is up. The unit will shut off automatically.
- F. Confirm the water is hot.
- G. Finally, measure the output power according to POWER OUTPUT MEASUREMENT on page 8.

# FEATURES AND SPECIFICATIONS FEATURES

- A. The safety systems incorporated in this model are:
  - (1) Primary interlock switch
  - (2) Secondary interlock switch
  - (3) Interlock monitor switch
  - (4) Choke system
  - (5) Oven cavity thermostat (Note: This thermostat located on the oven cavity will open and stop the unit from operation only if a high temperature is reached, such as, a fire created by overcooking food.)
- B. Any one of 10 power output levels ranging 0 W to 1,100 W can be selected by the touch control and electronic computer system.

#### 6-2. Safety Caution

# A. SINCE NEARLY 4,000 VOLTS EXISTS IN SOME CIRCUITS OF THIS UNIT REPAIRS SHOULD BECARRIED OUT WITH GREAT CARE.

The filament leads of magnetron carry High Voltage with respect to ground. Extreme caution must be exercised. Never plug the unit into a power source to determine which component is defective in high voltage section.

# B. TO AVOID POSSIBLE EXPOSURE TO MICROWAVE ENERGY LEAKAGE, THE FOLLOWING PRECAUTIONS MUST BE TAKEN BEFORE SERVICING.

- (1) Before the power is applied:
  - (a) Make sure the primary interlock switch, the secondary interlock switch and the interlock monitor switch operate properly by opening and closing the door several by opening and closing the door several times.
  - (b) Make sure the perforated screen and the dielectric choke of the door are correctly and firmly mounted.
- (2) After power is applied:
  - (a) Make sure the interlock switch mechanism is operating properly by opening and closing the door.
  - (b) Check microwave energy leakage must be below the limit of 5 mW/cm².
     (All service adjustments should be made for minimum microwave energy leakage readings).

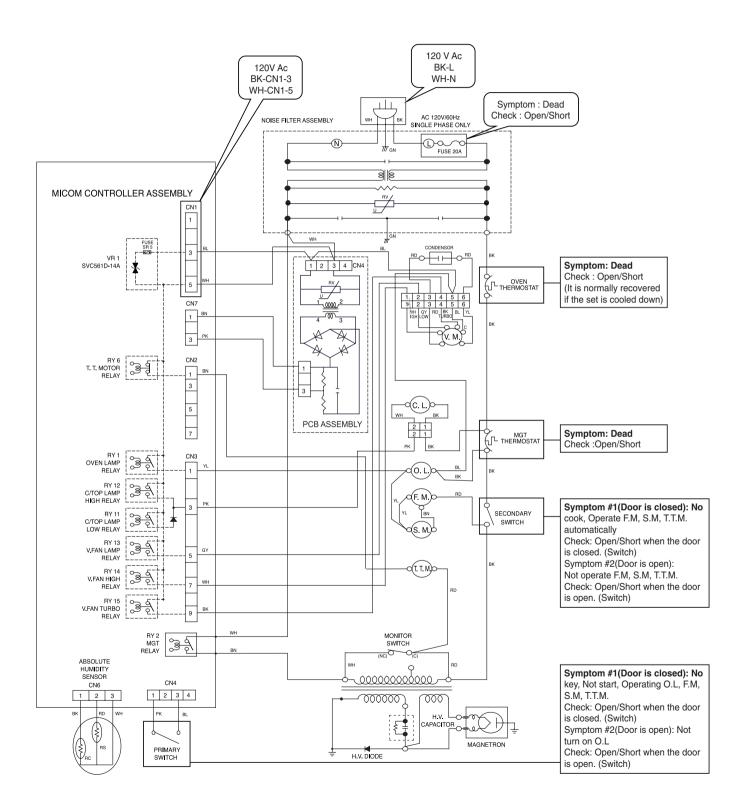
- (3) Do not operate the unit until it is completely repaired, if any of the following conditions exist. The unit must not be operated.
  - (a) The door does not close firmly.
  - (b) The hinge is broken.
  - (c) The door seal is damaged.
  - (d) The door is bent or warped, or there is any other visible damage on the unit that may cause microwave energy leakage.

#### NOTE: Always keep the seal clean.

- (e) Make sure that there are no defective parts in the interlock mechanism.
- (f) Make sure that there are no detective parts in the microwave generating and transmission assembly (especially waveguide).
- (4) The following items should be checked after the unit is repaired:
  - (a) The interlock monitor switch is connected correctly and firmly.
  - (b) The magnetron gasket is properly positioned and mounted.
  - (c) The waveguide and the oven cavity are intact.
    - (no microwave energy leakage)
  - (d) The door can be properly closed and the safety switches work properly.
  - (e) The unit must stop when the door is opened or the time is up.

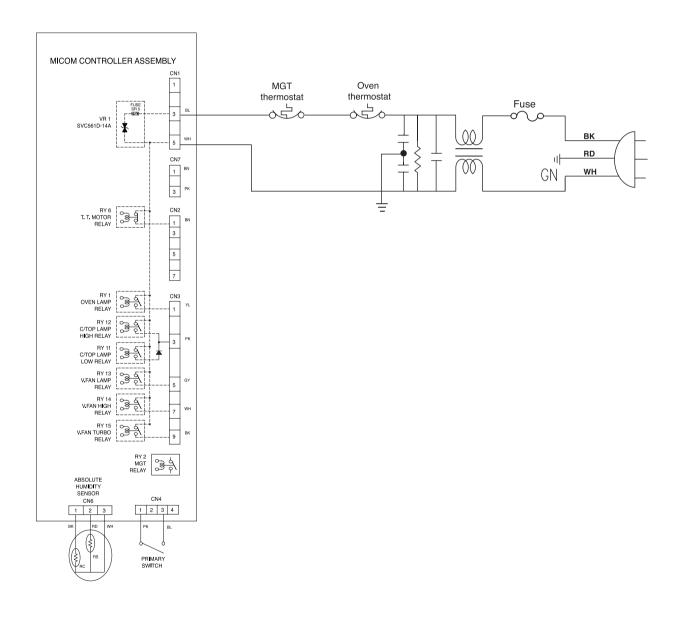
The unit must not be operated with any of the above components removed or bypassed.

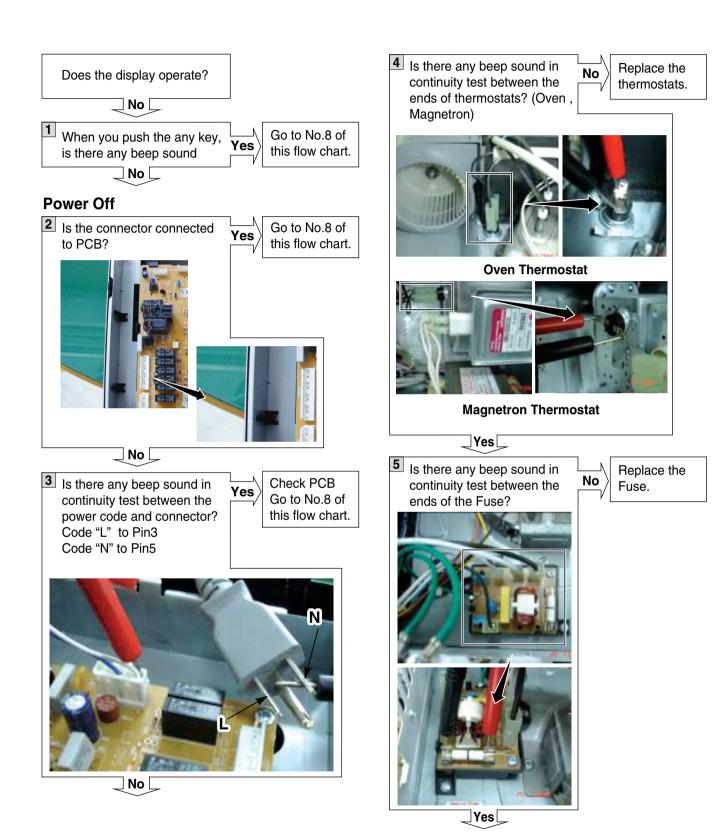
#### 6-3. Basic Check Summary



# 6-4. Troubleshooting

#### No Display or Dead



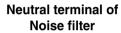


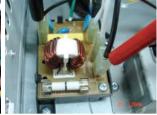
Is there any beep sound in continuity test between the ends of noise filter?

No

Reconnect or repair the connector.





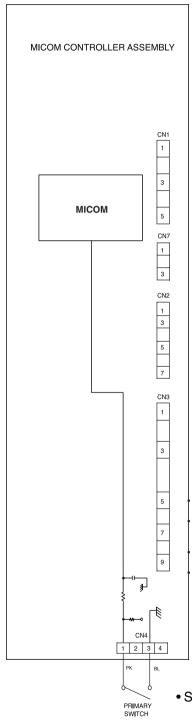


Live terminal of Noise filter

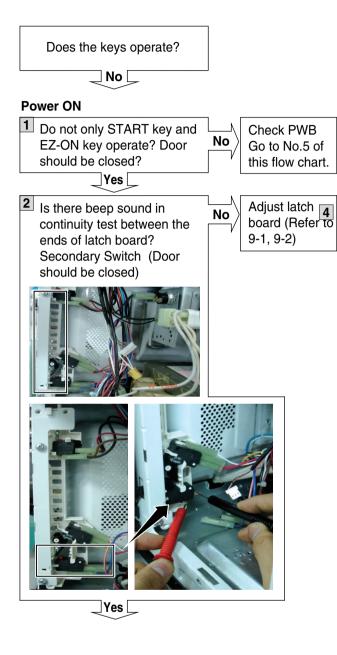
**ŲNo** □

Replace the Main PCB (EBR64419605)

#### **Keypad Failure**



• Start key or EZ-ON key works if the door is closed.

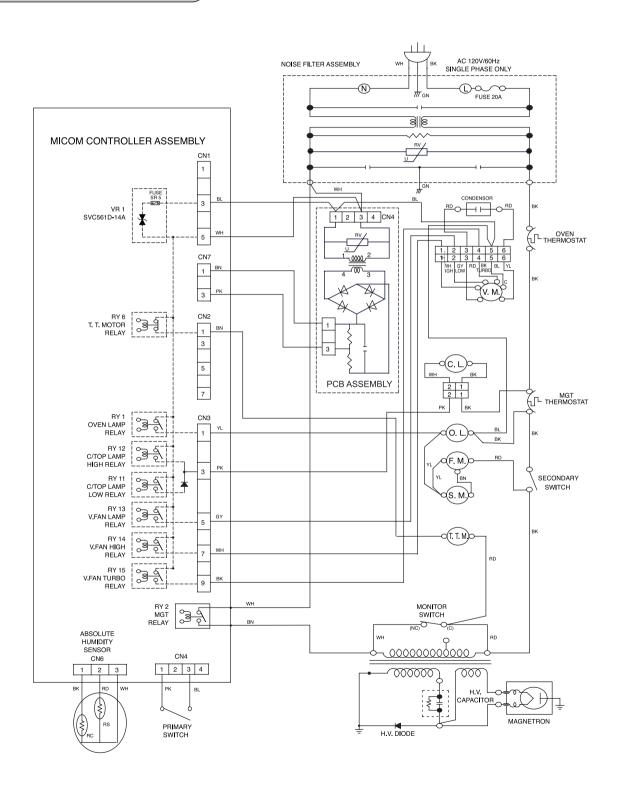


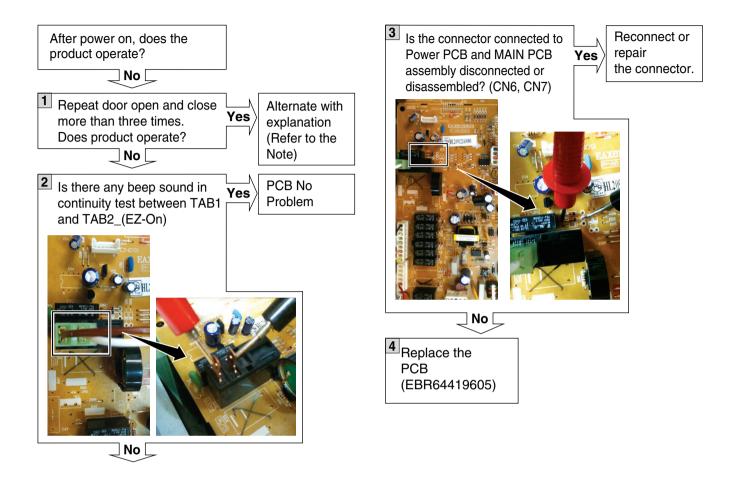
When the door is opened, Is Replace the No PCB the voltage of door sensing (EBR64419605) part over 4V? (Pin 1 to Pin 3 of CN4) ∃Yes 🗀 Is the connector connected Reconnect or to MAIN PCB assembly repair Yes disconnected or the connector. disassembled? (CN3)

Replace the PCB
(EBR64419605)
Replace the Keypad
if changing the PCB
Doesn't resolve the problem.

No

#### No Heat / No Cook





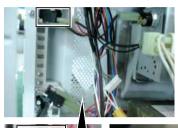
#### [Note]

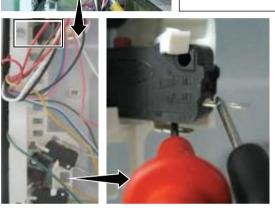
If something is caught in the door or in the sealing area, the microwave oven cannot operate safely. The latch switches and monitor switch will prevent operation.

#### **Power Off**

Is there any beep sound in continuity test between the ends of latch board?
- primary switch (Door should be closed.)

Adjust latch board (Refer to 9-1, 9-2)



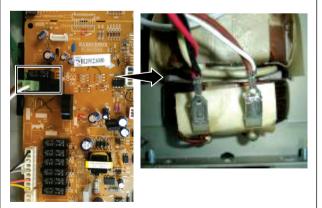


Is the connector connected to High voltage Transformer assembly disconnected or disassembled?

\_ Yes \_

Reconnect or repair the connector

Yes



] No [

Is the resistance of high voltage Transformer out of rage?

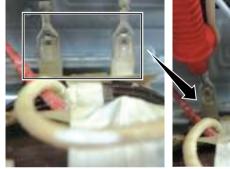


Replace the High Voltage Transformer

Yes

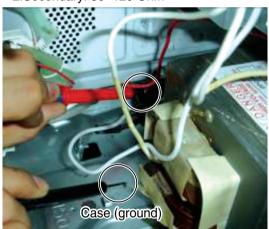
**Test Point** 

1. Primary winding (High, Low): 0.2 ~ 0.5 Ohm





2.Secondary: 50~120 Ohm



3. Filament winding: 0 Ohm





Ų No □

8 Is the connector connected to High Voltage capacitor assembly disconnected or disassembled? Ų No □ 9 Is the resistance of the high

Reconnect or Yes repair the connector.

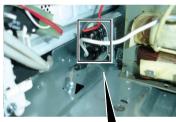
Is the resistance of the high voltage diode out of rage? (Refer to 10)

Replace the high voltage Diode.

voltage capacitor out of

rage? (Refer to 10)

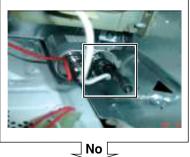
**Test Point** 



■ No

10 Is the connector connected to the high voltage diode

> assembly disconnected or disassembled?



high voltage capacitor.

Yes

Replace the

12 Is the connector connected to magnetron assembly disconnected or disassembled?

**Yes** [





\_ Yes \_

Reconnect or repair the connector.

Reconnect or repair the connector.

Yes

#### **Turntable Motor Does Not Work**

#### **Power ON**

Does the turntable motor operate?

□ No □

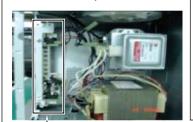
Does the Fan Motor turn on when the EZ-On button is pressed?

Yes

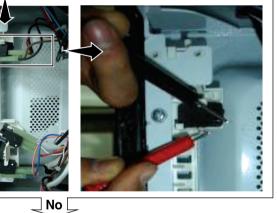
Yes

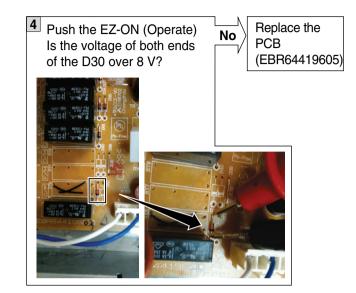
Ų No □

When door is closed, does the oven lamp turn on?



Adjust the Primary latch board (Refer to 9-1, 9-2)





#### Turn on automatically

Is the product turn on automatically without pushing the start key?

**Ų**Yes □

Repeat Door Open and close more than three times.

Dose the product operate?

☐ No ☐

Yes

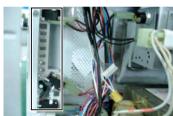
No

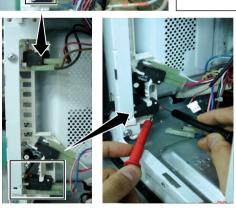
Alternate with explanation (Refer to the Note)

#### **Power Off**

Is there any beep sound in continuity test between the ends of latch board?
- secondary switch (Door should be closed.)

Adjust the Primary latch board (Refer to 9-1, 9-2)





#### **Power ON**

When door is closed, does the oven lamp turn on?

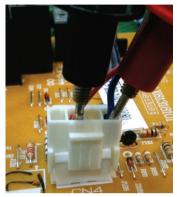
Replace the turntable Motor

No

]Yes [

Yes 🗌

When the door is opened, Is the voltage of door sensing part over 4V?
(Pin 1 to Pin 3 of CN4)



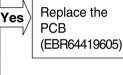
Replace the PCB (EBR64419605)

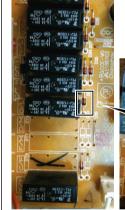
No

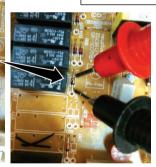
ltage of bath o

Yes

Is the voltage of both ends of the D31over 8V?





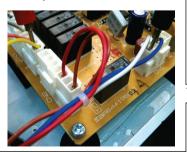


☑No 💆

Is there any beep sound in continuity test between the ends of two Pin?
(Pin 1 of CN3 and Pin 5 of CN1)



Replace the PCB (EBR64419605)



PCB No Problem

# 7. MICROWAVE LEAKAGE TEST

#### **CAUTIONS**

- Be sure to check microwave leakage prior to servicing the oven if the oven is operative prior to servicing.
- The service personnel should inform the manufacturer, importer, or assembler of any certified

oven unit found to have a microwave emission level

in excess of 5 mW/cm² and should repair any unit found to have excessive emission levels at no cost to the owner and should ascertain the cause of the excessive leakage. The service personnel should instruct the owner not to use the unit until the oven has been brought into compliance.

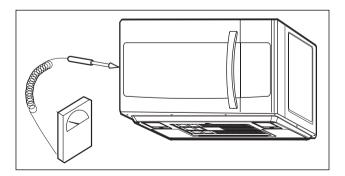
- If the oven operates with the door open, the service personnel should;
  - Tell the user not to operate the oven
  - Contact the manufacturer and CDRH (Center for Devices and Radiological Health) immediately.
     NOTE: Address on CDRH

Office of Compliance (HFZ-312)

Center for Devices and Radiological Health 1390 Piccard Drive Rockville, Maryland 20850

- The service personnel should check all surface and vent openings for microwave emission testing.
- Check for microwave energy leakage after every servicing. The power density of the microwave radiation leakage emitted by the microwave oven should not exceed 1mW/cm.sq. And always start measuring of an unknown field to assure safety for operating personnel from radiation leakage.

**NOTE:** The standard is 5mW/cm.sq. while in the customer's home. 1mW/cm.sq.stated here is manufacturer's own voluntary standard for units in customer's home.



#### **EQUIPMENT-**

- TESTER (VOLTS-DC, AC, Ohmmeter)
- Microwave survey meter
- Holaday HI-1500

HI-1501

- Narda 8100

8200

- 600 cc non conductive material beaker (glass or plastic), inside diameter:approx. 8.5 cm (3 ½ in.)
- Glass thermometer: 100 °C or 212°F (1 deg scale)

# MEASURING MICROWAVE ENERGY LEAKAGE

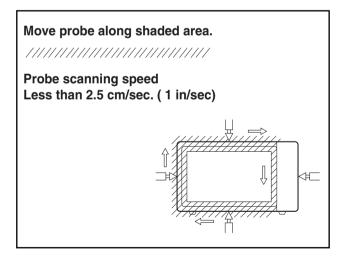
 Pour 275±15cc of 20±5°C(68±9°F) water in a beaker

which is graduated to 600 cc, and place the beaker on the oven.

- Set the energy leakage monitor to 2450 MHz and use it following the manufacturer's recommended test procedure to assure correct result.
- When measuring the leakage, always use the 2inch

(5cm) spacer supplied with the probe.

- Operate the oven at its maximum output.
- Measure the microwave radiation using and electromagnetic radiation monitor by holding the probe perpendicular to the surface being measured.



# MEASUREMENT WITH THE OUTER CASE REMOVED

- (1) When you replace the magnetron, measure for microwave energy leakage before the outer case is installed and after all necessary components are replaced or adjusted. Special care should be taken in measuring the following parts.
  - -Around the magnetron
  - -The waveguide

WARNING: AVOID CONTACTING ANY HIGH VOLTAGE PARTS.

# MEASUREMENT WITH A FULLY ASSEMBLED OVEN

- After all components, including the outer panels, are fully assembled, measure for microwave energy leakage around the door viewing window, the exhaust opening and air inlet openings.
- (2) Microwave energy leakage must not exceed the values prescribed below.

#### NOTES:

Leakage with the outer panels removed than 5 mW/cm<sup>2</sup>.

Leakage for a fully assembled oven (Before the latch switch (primary) is interrupted) with the door in a slightly opened position - less than 1 mW/cm<sup>2</sup>

#### NOTE WHEN MEASURING

- (1) Do not exceed meter full scale deflection.
- (2) The test probe must be removed no faster than 1 inch/sec (2.5cm/sec) along the shaded area, otherwise a false reading may result.
- (3) The test probe must be held with the grip portion of the handle. A false reading may result if the operator's hand is between the handle and the probe.
- (4) When testing near a corner of the door, keep the probe perpendicular to the surface making sure the probe horizontally along the oven surface, this may possibly cause probe damage.

# RECORD KEEPING AND NOTIFICATION AFTER MEASUREMENT

- After adjustment and repair of any microwave energy interruption or microwave energy blocking device, record the measured values for future reference. Also enter the information on the service invoice.
- (2) Should the microwave energy leakage not be more than 1 mW/cm² after determining that all parts are in good condition, functioning properly and genuine replacement parts which are listed in this manual have been used.
- (3) At least once a year, have the electromagnetic energy leakage monitor checked for calibration by its manufacturer.

### 8. POWER OUTPUT MEASUREMENT

- (1) Microwave power output measurement is made with the microwave oven supplied at its rated voltage and operated at its maximum microwave power setting with a load of (1000 ± 5) g of potable water.
- (2) The water is contained in a cylindrical borosilicate glass vessel having a maximum material thickness of 1/8" (3 mm) and an outside diameter of approximately 7.6" (190 mm).
- (3) The oven and the empty vessel are at ambient Temperature (T0) prior to the start of the test.
- (4) The initial temperature (T1) of the water is  $(10 \pm 1)$  °C (50°F) It is measured immediately before the water is added to the vessel. After addition of the water to the vessel, the load is immediately placed on the center of the turntable which is in the lowest position and the microwave power switched on.
- (5) The time t for the temperature of the water to rise by a value T of  $(10 \pm 1)$  °K is measured, where t is the time in seconds and T is the temperature rise. The initial and final water temperatures are selected so that the maximum difference between the final water temperature and the ambient temperature is 5°K.
- (6) The microwave power output P in watts is calculated from the following formula :

$$P = \frac{4.187 \text{ Mw}(T2 - T1) + 0.55\text{Mc}(T2 - T0)}{t}$$

is measured while the microwave generator is operating at full power. Magnetron filament heat-up time is not included. (about 3 seconds)

- (7) The water is stirred to equalize temperature throughout the vessel, prior to measuring the final water temperature.
- (8) Stirring devices and measuring instruments are selected in order to minimize addition or removal of heat.

#### Where

 $\boldsymbol{P}$  is the microwave power output, in watts

Mw is the mass of the water, in grams

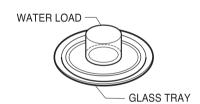
Mc is the mass of the container, in grams

**T0** is the ambient temperature, in °C

T1 is the initial temperature of the water, in °C

**T2** is the final temperature of the water, in °C

t is the heating time in seconds, excluding the magnetron filament heat-up time.



# 9. INTERLOCK SYSTEM

#### 9-1. Interlock Mechanism

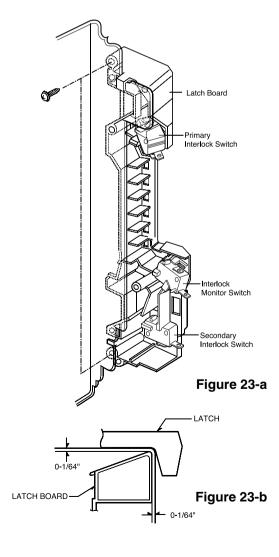
The door lock mechanism is a device which has been specially designed to eliminate completely microwave activity when the door is opened during cooking and thus to prevent the danger resulting from the microwave leakage.

#### **ADJUSTMENT PROCEDURES**

To avoid possible exposure to microwave energy leakage, adjust the door latches and interlock switches, using the following procedure.

The Interlock Monitor and Primary Interlock Switch act as the final safety switch protecting the user from microwave energy. The terminals between COM and NC of the Interlock Monitor must close when the door is opened. After adjusting the Interlock Monitor Switch, make sure that it is correctly connected.

Mounting of the primary/monitor/secondary switches to the latch board.



# CHECK THE DOOR LATCH AND SWITCH CLOSING.

#### NOTE:

The outer cover of the microwave oven is removed.

- Set the microwave oven on its side so that you can see the latch board and the switches, as shown in Figure 23-a.
- (2) Close the door tightly and check gaps A and B to be sure they are no more than 1/64" (0.5 mm). See Figure 23-b for close-up view of gaps A and B (door latches). If all gaps are less than 1/64" (0.5 mm), adjustment of the latch board may not be necessary. Go to Steps 5 and 6 to check the sequence of the switches.

#### NOTE:

To correct sequence of the Primary Interlock Switch, Secondary Interlock Switch and the Interlock Monitor Switch is very important. If any gap is larger than 1/64" (0.5 mm), you will need to adjust the latch board. Go to step 3 and follow all steps in order.

#### ADJUST THE LATCH AND SWITCH CLOSING

- (3) Loosen the two screws holding the plastic latch board as shown.
- (4) With the oven door closed tightly, move the latch board upward toward the top of the oven and/or away from the door latch until the gaps are less than 1/64" (0.5 mm). Hold the latch board tightly in this position until you check the sequence of the switches in steps 5 and 6.

#### **TEST THE LATCH AND SWITCH SEQUENCE**

- (5) Open the oven door slowly. Watch the door latch, the Secondary Switch. Release Rod and Lever on the switches to make sure they are zero to the body of the switches in the following sequence:
  - -Primary Interlock Switch
  - -Secondary Interlock Switch
  - -Interlock Monitor Switch

Adjust the latch board until the switches operate in this sequence. See Steps 3 and 4.

- (6) Close the oven door slowly and be sure it is tightly closed. Watch the three switches to make sure they are zero to the body of the switches in the following sequence:
  - -Interlock Monitor Switch
  - -Primary Interlock Switch
  - -Secondary Interlock Switch

NOTE: The Interlock Monitor Switch is an added safety check on the Primary and Secondary Interlock Switches. If the Primary and Secondary Interlock Switches allow the oven to operate with the door open, the Monitor Switch will blow the fuse.

(7) When you achieve the proper sequence of switches in Steps 5 and 6, tighten the latch board screws at that point.

#### **TEST THE MICROWAVE ENERGY LEAKAGE**

Make sure the microwave energy leakage is below the limit of 1mW/cm² (with a 275 ml water load) and 5mW/cm² (with a 275 ml water load without the cabinet) when measured with a survey meter.

#### 9-2. Interlock Continuity Test

#### A. PRIMARY INTERLOCK SWITCH TEST

When the door is opened slowly, an audible **click** should be heard at the same time or successively at intervals and the latches should activate the switches with an audible **click**.

If the latches do not activate the switches when the door is closed, the switches should be a adjusted in accordance with the adjustment procedure. Disconnect the wire lead from the primary switch. Connect the ohmmeter leads to the common (COM) and normally open (NO) terminal of the switch. The meter should indicate an open circuit in the door open condition.

When the door is closed, the meter should indicate a closed circuit.

When the primary switch operation is abnormal, make the necessary adjustment or replace the switch only with the same type of switch.

#### B.S ECONDARY INTERLOCK SWITCH TEST

Disconnect the wire lead from the secondary switch.

Connect the ohmmeter leads to the common (COM) and normally open (NO) terminals of the switch. The meter should indicate a open circuit in the door open condition. When the door is closed, meter should indicate an closed circuit. When the secondary switch operation is abnormal, make the necessary adjustment or replace the switch only with the same type of switch.

#### C. MONITOR SWITCH TEST

Disconnect the wire lead from the monitor switch. Connect the ohmmeter leads to the common (COM) and normally closed (NC) terminals of the switch. The meter should indicate closed circuit in the door open condition. When the door is closed, meter should indicate an open circuit. When the monitor switch operation is abnormal, replace with the same type of switch.

NOTE: After repairing the door or the interlock system, it is necessary to do this continuity test before operating the oven.

COMPONENTS		TEST PROCEDURE	RESULTS		
SWITCHES (Wire leads removed)		Check for continuity of the switch with an Ohm-meter		Door closed	
	Primary Switch	COM NO	®°	8000	
	Monitor Switch	NC COOM	®	800	
	Secondary Switch	COM NO	8	8000	
	NOTE : After checking for the continuity of switches, make sure that they are connected correctly.			ney are	

WARNING: FOR CONTINUED PROTECTION AGAINST EXCESSIVE RADIATION EMISSION, REPLACE ONLY WITH IDENTICAL REPLACEMENT PARTS.

TYPE NO.SZM-V16-FA-63 OR VP-533A-OF OR V-5230Q FOR PRIMARY SWITCH TYPE NO.SZM-V16-FA-62 OR VP-532A-OF OR V-5220Q FOR MONITOR SWITCH TYPE NO.SZM-V16-FA-63 OR VP-533A-OF OR V-5230Q FOR SECONDARY SWITCH

# 10. COMPONENT TESTING INFORMATION

#### **CAUTIONS**

- 1. DISCONNECT THE POWER SUPPLY CORD FROM THE OUTLET WHENEVER REMOVING THE OUTER CASE FROM THE UNIT. PROCEED WITH THE TEST ONLY AFTER DISCHARGING THE HIGH VOLTAGE CAPACITOR AND REMOVING THE LEAD WIRES FROM THE PRIMARY WINDING OF THE HIGH VOLTAGE TRANSFORMER.
- 2. ALL OPERATIONAL CHECKS WITH MICROWAVE ENERGY MUST BE DONE WITH A LOAD (1 LITER OF WATER IN CONTAINER) IN THE OVEN.

#### **A. TEST PROCEDURES**

COMPONENTS	TEST	RESULTS
H.V.TRANSFORMER	FILAMENT WINDING  SECONDARY WINDING  1. Remove wire leads. 2. Measure resistance. (ohm meter scale: Rx1) • Primary winding • Secondary winding • Filament winding 3. Measure resistance. (ohm meter scale:Rx1000) • Primary winding to ground • Filament winding to ground	Approx. 0.2 to 0.5 ohms Approx. 50 to 120 ohms 0 ohm Normal: Infinite Normal: Infinite
H.V.CAPACITOR	1. Check DC 9V battery before performing tests. 2. Select the DCV scale on the meter. 3. Using the meter, battery, and jump wire, • connect the items as illustrated in figures.  • Terminal to terminal • Terminal to case	Normal: Approximately 9V Abnormal : Approximately 0V
	• Terminal to case	Normal: Approximately 0V or a value displayed in mV Will be seen.

COMPONENTS	TEST	RESULTS
H.V.DIODE (RECTIFIER)	<ul> <li>STEP 1. Test the diode to see if it is shorted.</li> <li>Procedure: <ol> <li>Select the ohm scale on the meter.</li> <li>Place the meter leads across the diode as pictured in Figure 1. The reading should be "40MΩ," "OL," or a reading of infinity.</li> <li>Reverse the meter leads. The reading should again indicate a reading of infinity. If the diode shows "infinity" in BOTH directions, it is NOT shorted.</li> <li>If the diode is not shorted, proceed to step 2.</li> <li>STEP 2. Test the diode for forward biasing.</li> </ol> </li> <li>Procedure: <ol> <li>Select the DCV scale on the meter.</li> <li>Using the meter, battery, and jumper wire, connect the items as illustrated in Figure 2. <ol> <li>This has the positive side of the battery connected to the cathode of the diode.</li> <li>The diode should be forward biased therefore a voltage reading of approximately 4.7 VDC to 6.4 VDC will be read depending on meter, battery strength, etc. <ol> <li>(Note: If the meter leads were reversed, a negative voltage of the same amount would be seen.)</li> </ol> </li> <li>STEP 3. Test the diode for reverse biasing. Procedure: <ol> <li>Using the same scale on the meter, connect the positive side of the battery to the anode of the diode as illustrated in Figure 3.</li> <li>The diode should be reverse biased therefore a reading of 0 volt or a value displayed in mV will be seen. (The display will be erratic changing values rapidly in the mV scale.)</li> </ol> </li> </ol></li></ol></li></ul>	Normal: Approximately 4 .7-6.4V  Normal: Approximately 0V
AUTO 40  RESET MEM REAL  PWIR RET  PWIR RET  OFF  TYPE K  20A MA  Figu	O mV  REED MINIMAX HOLD  RANGE  4m 40m  20A-  4m  40m  40m  20A-  TOTAL  TOTAL	

COMPONENTS	TEST	RESULTS
VENTILATION MOTOR	1. Remove wire leads. Install the magnetron seal in the correct position. Check that the seal is in good condition. 2. Measure resistance. (ohm meter scale: Rx1) Filament terminal 3. Measure resistance. (ohm meter scale: Rx1000)  · Filament to chassis	Normal: Approximately Turbo speed: 20 to 30 ohms High speed: 40 to 50 ohms Low speed: 45 to 55 ohms
RELAY 2	1. Measure continuity. (ohm meter scale: Rx1) 2. Remove the lead wires and operate oven at power level 1 through power level 10.	Power Level         Open         Close           1         4 Sec         18 Sec           2         6 Sec         16 Sec           3         8 Sec         14 Sec           4         10 Sec         12 Sec           5         12 Sec         10 Sec           6         14 Sec         8 Sec           7         16 Sec         6 Sec           8         18 Sec         4 Sec           9         20 Sec         2 Sec           10         22 Sec         0 Sec
NOISE FILTER	1. Unplug microwave oven or disconnect power.  2. Remove wires  3. Measure resistance (ohm meter scale: Rx1000)  N(2)  N(1)  L(1)	Nmornal: L(1)-L(2)(coil):Less than 1 ohm N(1)-N(2)(coil):Less than 1 ohm Abnormal:infinite  Normal: L(1) or L(2)-N(1) or N(2)(resistor): 1.5M ohms Abnormal: 0 ohms
VENTILATION MOTOR	1. Remove lead wires. 2. Measure resistance. (ohm meter scale: Rx1) Turbo speed: Blue and Black wire. High speed: Blue and White wire. Low speed: Blue and Gray wire.	Nomal: Approximately 20 to 55 ohms
TURNTABLE MOTOR	Remove wire leads.     Measure resistance.     (ohm meter scale: Rx1000)	Normal: Approximately 2.0 to 3.5 Kohms Abnormal: Infinite or several.

COMPONENTS	TEST	RESULTS
TIRRER MOTOR	1. Remove lead wires. 2. Measure resistance. (ohm meter scale: Rx1000)	Nomal: Approximately 120 to 135 ohms Abnormal: Infinite
PCB ASSEMBLY	1. Unplug microwave oven or disconnect power. 2. Remove wires. 3. Measure resistance (ohm meter scale: Rx1000)  N(2) N(1) L(1)  L(2)	Nmornal: Approximately L(1)-N(1): 1.0 to 2.0 kohms L(2)-N(2): 50 to 80 kohms Abnormal:infinite  Normal: L(1) or N(1) to L(2) or N(2): infinite Abnormal: 0 ohms
TOUCH KEY BOARD	Measure the resistance between terminal pins of connector KEY CONNECTOR.  NOTE:  When reconnecting the FPC connector, make sure that the holes on the FPC connector are properly engaged with hooks on the plastic fastener.  MATRIX CIRCUIT FOR TOUCH KEY BOARD	Resistance value  When touched touched  Less than 400 ohms 1 megohm  FPC CONNECTOR  Top
	CONNECTOR(KEY CON)    5	1 2 3 3 4 4 5 5 6 6 7 7 7 8 8 9 9 10 11 11 12 13 13

#### **NOTES:**

- A MICROWAVE ENERGY TEST MUST ALWAYS BE PERFORMED WHEN THE UNIT IS SERVICED FOR ANY REASON.
- MAKE SURE THE WIRE LEADS ARE IN THE CORRECT POSITION.
- WHEN REMOVING THE WIRE LEADS FROM THE PARTS, BE SURE TO GRASP THE CONNECTOR, NOT THE WIRES.

# 11. DISASSEMBLY INSTRUCTIONS

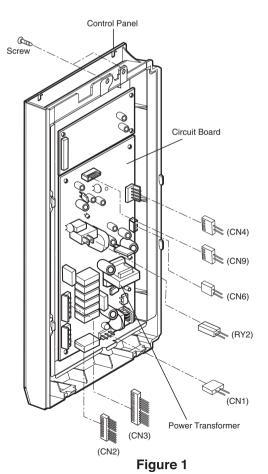
#### **IMPORTANT NOTES:**

UNIT MUST BE DISCONNECTED FROM ELECTRICAL OUTLET WHEN MAKING REPAIRS, REPLACEMENTS, ADJUSTMENTS AND CONTINUITY CHECKS.

WHEN RECONNECTING THE WIRE LEADS TO ANY PART, MAKE SURE THE WIRING CONNECTIONS AND LEAD COLORS ARE CORRECTLY MATCHED ACCORDING TO THE OVERALL CIRCUIT DIAGRAM. (ESPECIALLY SWITCHES AND HIGH VOLTAGE CIRCUIT.)

# A. REMOVING POWER AND CONTROL CIRCUIT BOARD (Figures 1, 2 and, 3)

- (1) Remove a screw securing the control panel assembly to the oven cavity.
- (2) Remove the control panel with pushing it upward.
- (3) Remove the connectors (CN1, CN2, CN3, CN4, CN6, CN9, ) and wire leads (RY2, RY3) from the circuit board.



(4) Remove 6 screws securing the circuit board.

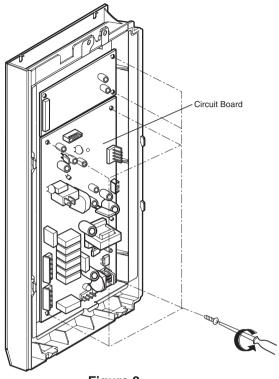
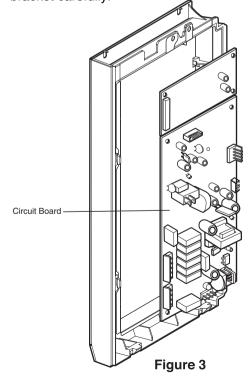


Figure 2

- (5) Remove the FPC connector from the terminal socket following HOW TO REMOVE THE FPC CONNECTOR on the next page.
- (6) Remove the circuit board from the control bracket carefully.



#### HOW TO REMOVE THE F.P.C. CONNECTOR

Follow the steps below as illustrated in Figures 4 and 5 to remove the F.P.C. connector.

- (1) Hold the edges of the plastic fastener with thumb and forefinger.(Figure 4)
- (2) Lift up the lever of the plastic fastener from the terminal socket by lightly pressing the lever end with forefinger. (Figure 5)
- (3) Remove the F.P.C. connector from the terminal socket.

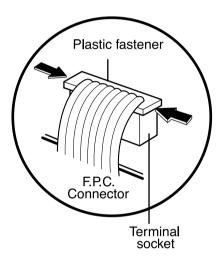


Figure 4

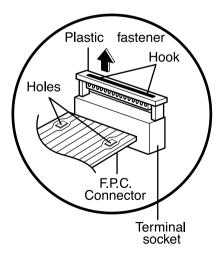


Figure 5

#### HOW TO INSERT THE F.P.C. CONNECTOR

Follow the steps below as illustrated in Figures 6 and 7 to insert the F.P.C. connector.

- (1) Insert the F.P.C. connector into the terminal socket securely with the fingers.
- (2) Hold the plastic fastener with thumb and forefinger of the other hand, and push it slowly into the terminal socket. (Figure 6)

NOTE: When reconnecting the F.P.C connector make sure that the holes on the F.P.C. connector are properly engaged with the hooks on the plastic fastener

(3) Lock the level of the plastic fastener into the hook of the terminal socket securely by releasing the fingers. (Figure 7)

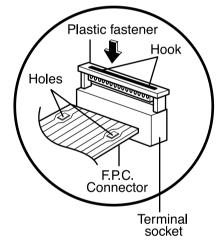


Figure 6

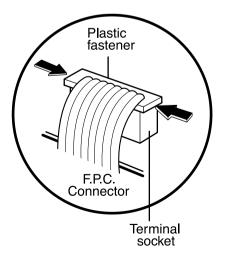
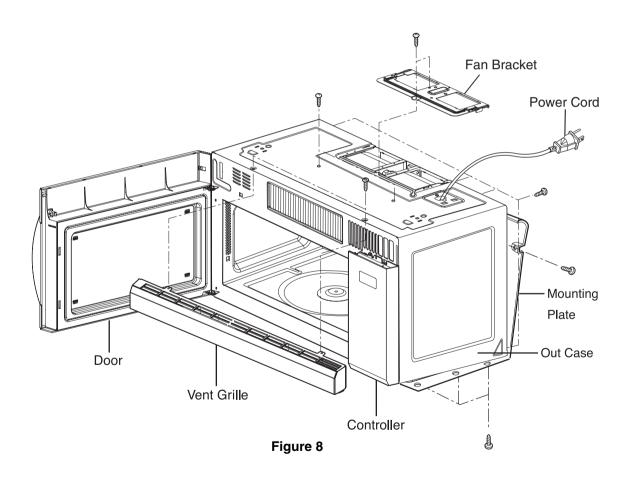


Figure 7

#### **B. REMOVING THE OUT CASE(Figure 8)**

- (1) Remove the vent grille by removing two screws securing it to the outer case.
- (2) Remove two screws securing it to the air duct.
- (3) Remove the mounting plate by turning the screws (1 or 2 screws) securing it to the outer case.
- (4) Remove two screws on the left central edge and two screws on the right central edge of the base plate.
  - Remove the fan bracket from the outer case by removing one screw securing it to the outer case.
- (5) Remove four screws of the rear cavity.
- (6) Remove the outcase with disconnecting power cord connector.



# C REMOVING THE DOOR INTERLOCK SWITCHES (Figures 9,10)

- (1) Disconnect the wire leads from the interlock switches.
- (2) Remove two screws securing the Latch Board.
- (3) Make necessary replacements and check microwave energy leakage according to ADJUSTMENT PROCEDURES on page 28.

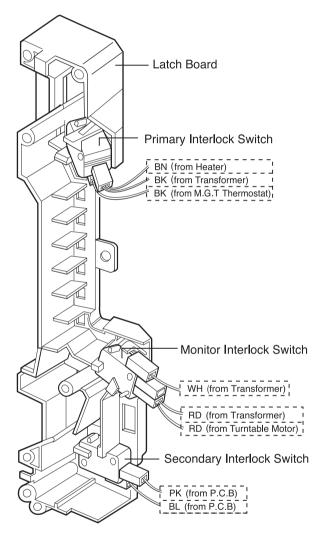


Figure 9

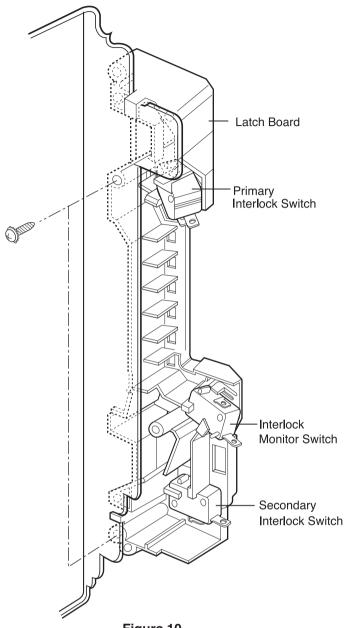


Figure 10

#### **WIRE COLOR**

SYMBOL	COLOR
WH	WHITE
BK	BLACK
BN	BROWN
RD	RED
YL	YELLOW
PK	PINK
BL	BLUE
GY	GREY
GN	GREEN
N.P.	Not Provided

#### D. REMOVING MAGNETRON

(Figures 11 Through 12)

- (1) Remove the vent grille by loosening two screws. (Figure 11)
- (2) Remove the outcase. See page 7-6.
- (3) Remove four tap tite screws securing the magnetron to the wave guide.
- (4) Remove the magnetron VERY CAREFULLY.

#### **NOTES:**

- When removing the magnetron, make sure that its dome does not hit any adjacent parts, or it may be damaged.
- When replacing the magnetron, be sure to install the magnetron gasket in the correct position and be sure that the gasket is in good condition.
- After replacing the magnetron, check for microwave energy leakage with a survey meter Check microwave energy leakage must be below the limit of 5 mW/cm². (All service adjustments should be made for minimum microwave energy leakage readings.)

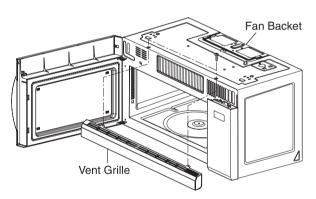
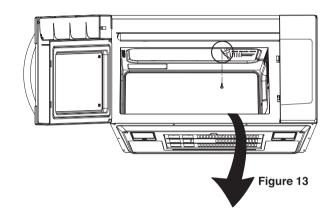


Figure 11

#### E. REMOVING STIRRER FAN

(Figures 13 and 14)

- (1) Remove one rivet assembly securing it to the oven upper plate by using knife blade.
- (2) Pull out the cover shifting left side.
- (3) Remove one rivet assembly securing it to the oven upper plate by using knife blade.
- (4) Pull out the stirrer fan cover rotating right side.
- (6) Remove the stirrer fan.



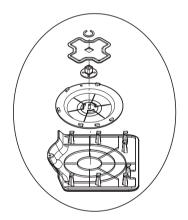
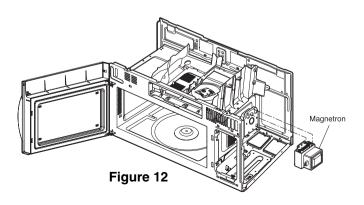


Figure 14

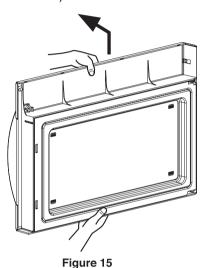


#### F. REMOVING DOOR (Figure 15)

- (1) Remove the vent grille by two screws securing it to the outcase loosening.
- (2) Lift up and draw the door.

#### NOTES:

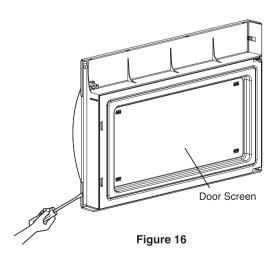
- After replacing the door, be sure to check that the primary interlock switch, the secondary interlock switch and the interlock monitor switch is in good operating normally.
- After replacing the door, check for microwave energy leakage with a survey meter. Microwave energy leakage must be below the limit of 5mW/cm². (With a 275 ml water load).



#### G. DISASSEMBLING DOOR (Figure 16)

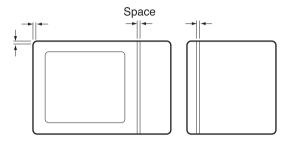
- (1) Remove the dielectric choke by using knife blade or small screw driver, etc.
- (2) Remove two screws securing it to the door handle.

## CAUTION: Be careful not to damage door seal plate with the screwdriver.



#### H. ASSEMBLING DOOR

(1) When mounting the door assembly to the oven assembly, be sure to adjust the door assembly parallel to the chassis. Also adjust so the door has no play between the inner door surface and oven frame assembly. If the door assembly is not mounted properly, microwaves may leak from the clearance between the door and the oven.



#### I. REMOVING THE VENTILATION MOTOR

- Remove the mounting plate by loosening mounting plate screws (1 or 2 screws) securing it to the back plate.
   (See Figure 17)
- (2) Remove the fan bracket loosening two screw loosening two screw securing the ventilation motor and back plate. (See Figure 18-a)

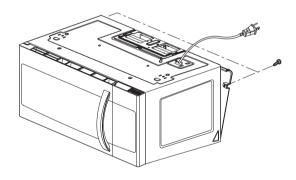


Figure 17

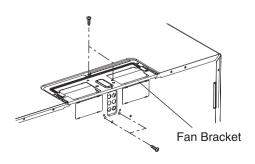


Figure 18-a

(3) Carefully pull the ventilation motor assembly out of the microwave oven. (See Figure 18-b)

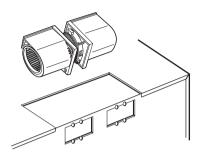


Figure 18-b

#### J. REMOVING THE TURNTABLE MOTOR

- (1) Remove the glass tray and rotating ring.
- (2) Remove the turntable shaft VERY CAREFULLY with a hand. (Figure 19)
- (3) Remove the base plate by removing 8 screws securing it to the oven cavity. (Figure 20)
- (4) Disconnect the leadwire from the turntable motor terminals.
- (5) Remove the 2 screw securing the turntable motor to the oven cavity assembly. (Figure 21)

#### NOTES:

- Remove the leadwire from the turntable motor VERY CAREFULLY.
- Be sure to grasp the connector, not the wires, when removing.

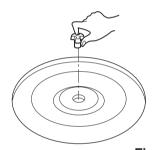
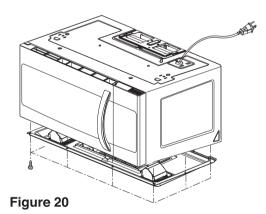
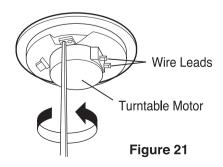


Figure 19





#### K. REPLACING THE HUMIDITY SENSOR

- (1) Remove the sensor by removing two screws in front of the lamp cover & removing one screw securing it to the air duct. (See Figure 22)
- (2) Mount the new humidity sensor to the air duct.

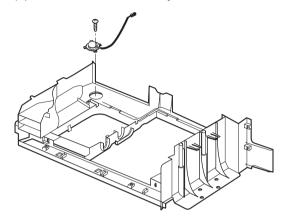


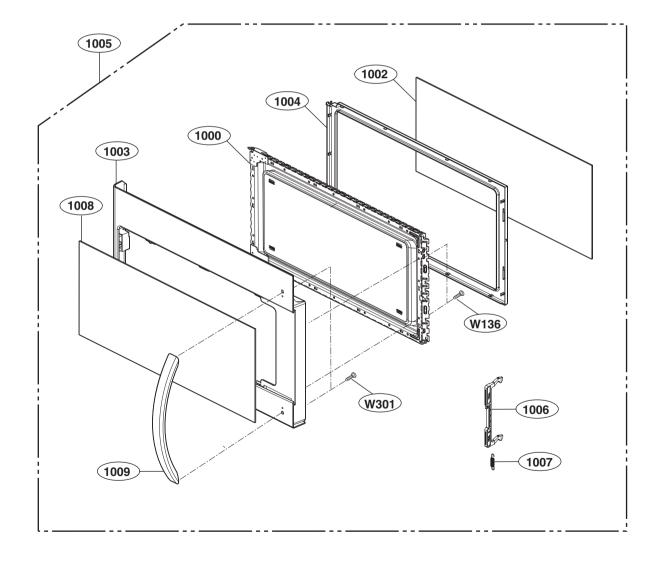
Figure 22

## 12. EXPLODED VIEW

### **DOOR PARTS (I)**

FOR MODELS: 721.85062010

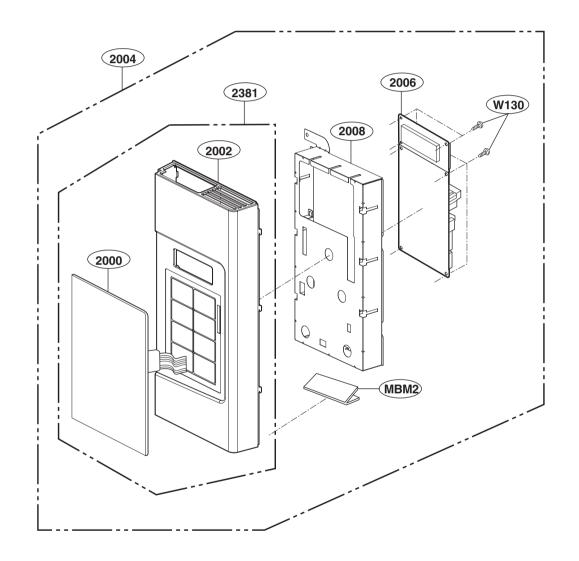
721.85064010 721.85069010



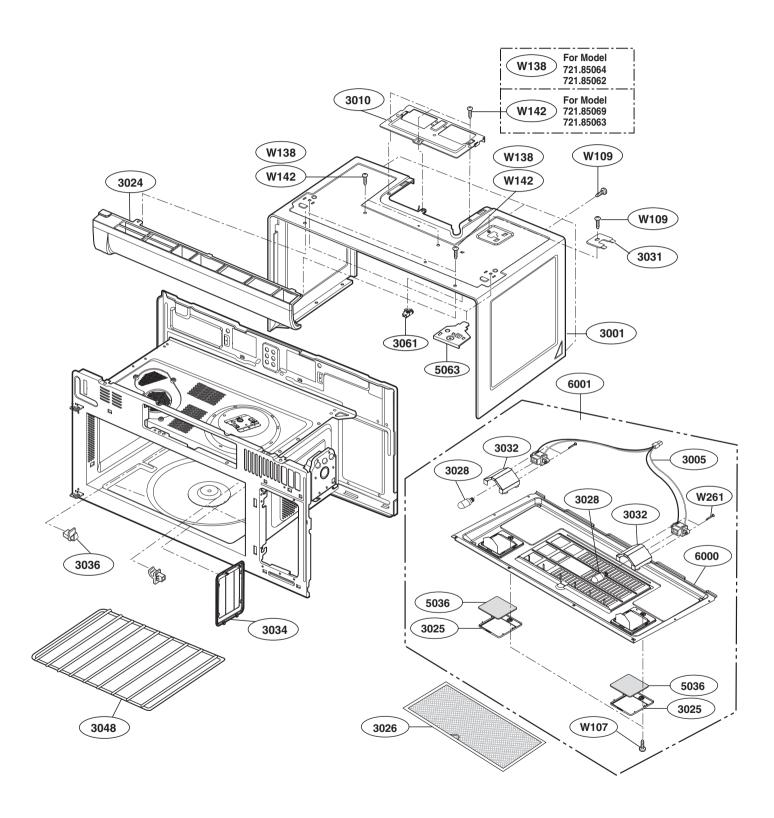
### **CONTROLLER PARTS (I)**

FOR MODELS: 721.85062010

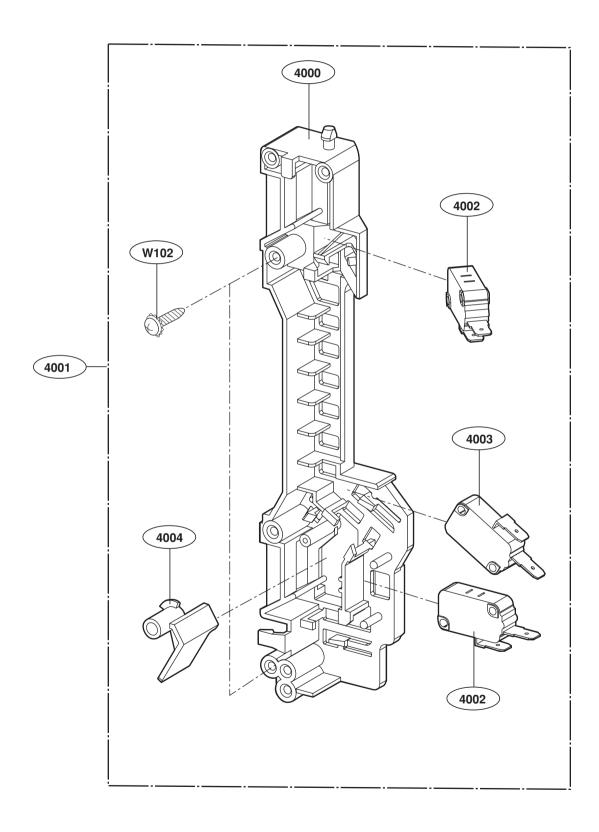
721.85064010 721.85069010



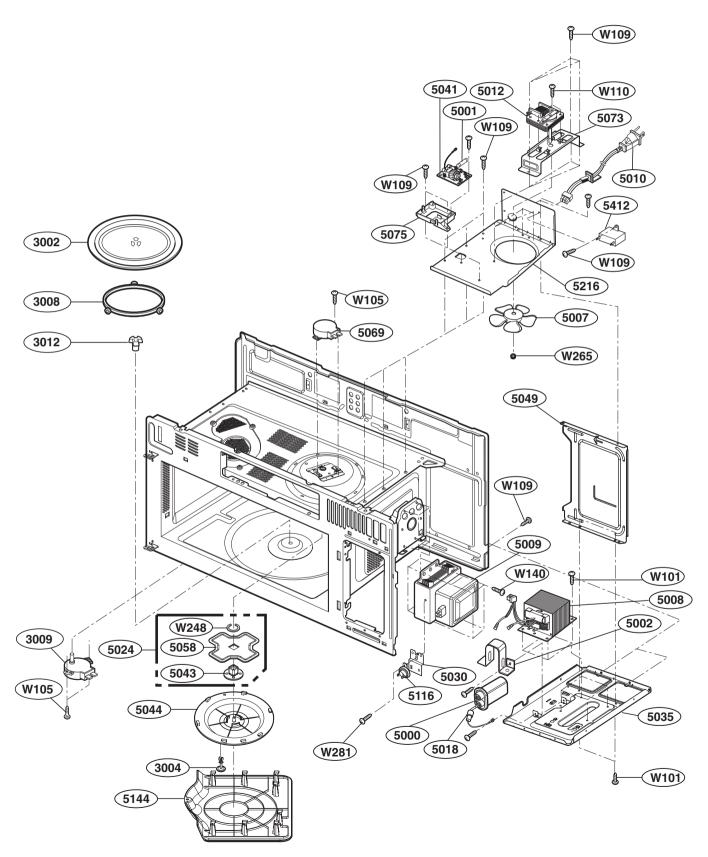
### **OVEN CAVITY PARTS**



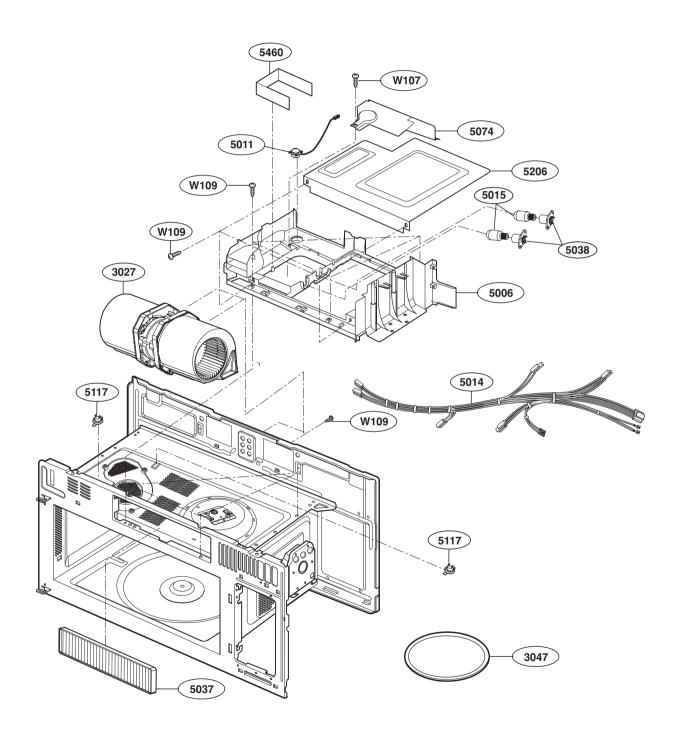
### **LATCH BOARD PARTS**



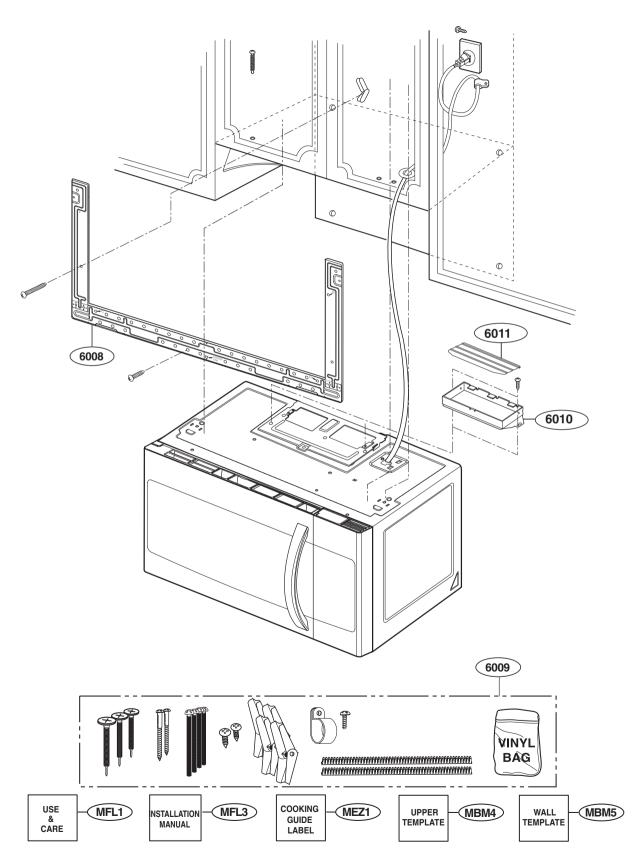
### **INTERIOR PARTS (I)**



### **INTERIOR PARTS (II)**



### **INSTALLATION PARTS**



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