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PANASONIC MC-V415 Owner's Manual

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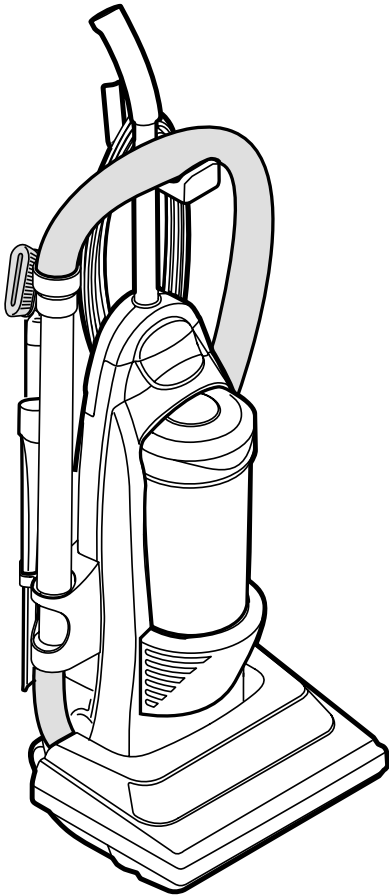
Panasonic®

Operating Instructions Manuel d'utilisation *Instrucciones de operación*

COMMERCIAL VACUUM CLEANER

Aspirateur commercial
Commercial aspiradora

MC-V415



**Before operating your vacuum cleaner,
please read these instructions completely.**

*Avant d'utiliser l'appareil, il est recommandé
de lire attentivement ce manuel.*

*Antes de usar su aspiradora, lea
completamente estas instrucciones por favor.*

CONSUMER INFORMATION

Please read **IMPORTANT SAFETY INSTRUCTIONS** on page 5 before use. Read and understand all instructions.

TO OUR VALUED CUSTOMER

We are very pleased to welcome you to the Panasonic family of products. Thank you for purchasing this product. Our intent is that you become one of our many satisfied customers.

Proper assembly and safe use of your vacuum cleaner are your responsibilities. Your vacuum cleaner is intended only for commercial use. The cleaner should be stored in a dry, indoor area. Read the Operating Instructions carefully for important use and safety information.

Special care is required when vacuuming certain types of carpet or floor covering. Always check the carpet or floor covering manufacturer's recommended cleaning instructions before vacuuming.

PLEASE PAY CLOSE ATTENTION TO ALL WARNING AND CAUTION STATEMENTS.

WARNING

WARNING statements are designed to alert you to the possibility of personal injury, loss of human life, and/or damage to the vacuum cleaner and/or personal property if the instructions given are not followed.

CAUTION

CAUTION statements are designed to alert you to the possibility of damage to the vacuum cleaner and/or personal property if the instructions given are not followed.

WARNING

TO AVOID ELECTRICAL SHOCK

Never vacuum damp or wet surfaces or liquids.
DO NOT store machine outdoors.
Replace worn or frayed power cord immediately.
Unplug from outlet when not in use and before servicing.

TO AVOID ACCIDENTS

Except for hand-held cleaners, keep machine on floor - not chairs, tables, steps, stairs, etc.
Store machine promptly after each use to prevent accidents such as tripping over power cord or machine.
Use machine and accessories only in a manner intended by the manufacturer.
The use of an extension cord is not recommended.

IMPORTANT SAFETY INSTRUCTIONS

When using your vacuum cleaner, basic precautions should always be followed, including the following:

Read all instructions in this manual before assembling or using your vacuum cleaner.

⚠ WARNING To reduce the risk of fire, electrical shock, injury:

To reduce the risk of fire, electrical shock, injury:

1. **DO NOT** leave vacuum cleaner when plugged in. Unplug from outlet when not in use and before servicing.
2. To reduce the risk of fire or electric shock - **DO NOT** use outdoors or on wet surfaces.
3. **DO NOT** allow to be used as a toy. Close attention is necessary when used by or near children.
4. Use only as described in this manual. Use only manufacturer's recommended tools.
5. **DO NOT** use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to an authorized Panasonic Servicenter.
6. **DO NOT** pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. **DO NOT** run vacuum cleaner over cord. Keep cord away from heated surfaces.
7. **DO NOT** unplug by pulling on cord. To unplug, grasp the plug, not the cord.
8. **DO NOT** handle plug or vacuum cleaner with wet hands.
9. **DO NOT** put any objects into openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
10. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
11. **DO NOT** pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
12. **DO NOT** use without dust bag and/or filters in place.
13. Turn off all controls before unplugging.
14. Use extra care when cleaning on stairs.
15. **DO NOT** use vacuum cleaner to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
16. **DO NOT** operate vacuum cleaner without belt cover properly installed.

SAVE THESE INSTRUCTIONS

Note: Before you plug in your Panasonic vacuum cleaner, make sure that the voltage indicated on the rating plate located at the back of the vacuum cleaner is the same as your local supply.

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GROUNDING INSTRUCTIONS

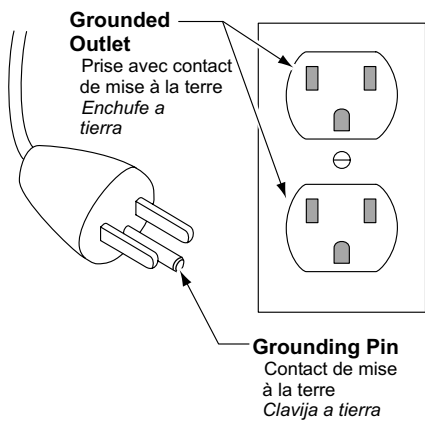


Figure A

This vacuum cleaner must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This vacuum cleaner is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

⚠ DANGER

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the vacuum cleaner – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This vacuum cleaner is for use on a nominal 120-volt circuit, and has a grounding plug that looks like the plug illustrated in **Figure A**. Make sure that this vacuum cleaner is connected to an outlet having the same configuration as the plug.

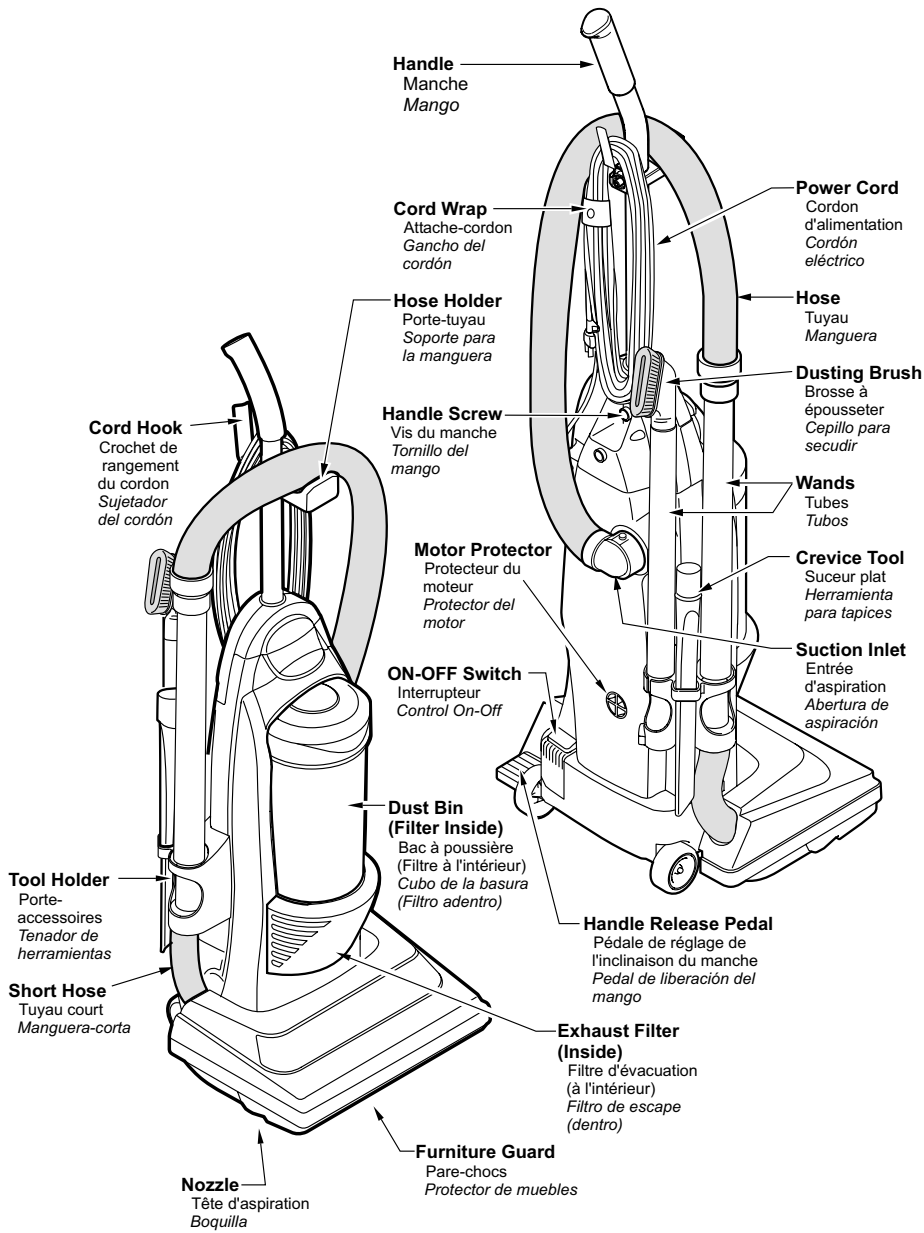
No adapter should be used with this vacuum cleaner.

Note: Before you plug in your commercial vacuum cleaner, make sure that the voltage indicated on the rating plate located at the back of the vacuum cleaner is the same as your local supply.

PARTS IDENTIFICATION

Nomenclature

Identificación de piezas



FEATURE CHART

Power	Motor Protector	Height Adjust	Cord Length
120V AC (60Hz)	Yes	Auto	50 Ft. (15.25m)

Tableau des caractéristiques

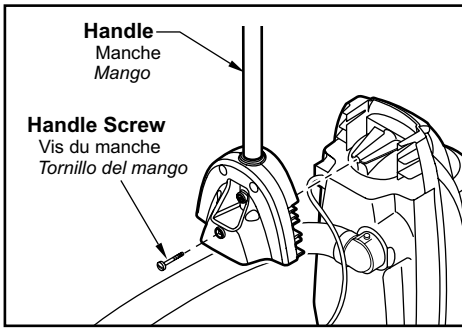
Alimentation	Protecteur du moteur	Réglage de la hauteur des brosses	Cordon d'alimentation
120 V c.a. (60 Hz)	Oui	Auto	15,25 m (50 pi)

Diagrama de características

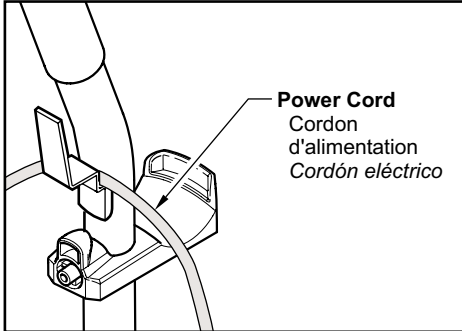
Voltaje	Protector de motor	Adjust de nivel	Extensión de cordón
120 V c.a. (60 Hz)	Si	Auto	15,25 m (50 pi)

ASSEMBLY

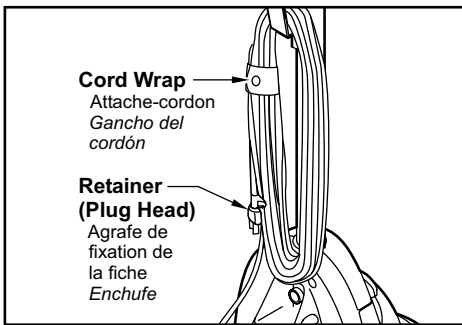
Attaching Handle



- 1)
 - **DO NOT** plug in until assembly is complete.
 - Remove handle screw.
 - Insert handle.
 - Insert screw.
 - Tighten screw.



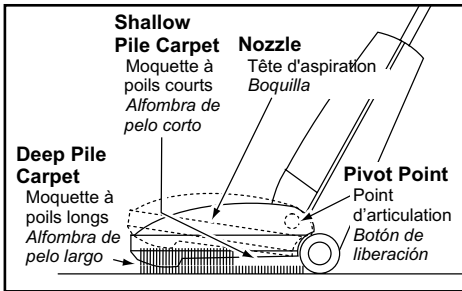
- 2)
 - Push power cord into cord clip.



- 3)
 - Wrap power cord around cord hook.
 - Secure retainer (plug head) to power cord.

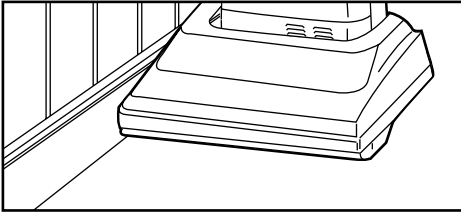
FEATURES

Automatic Self Adjusting Nozzle



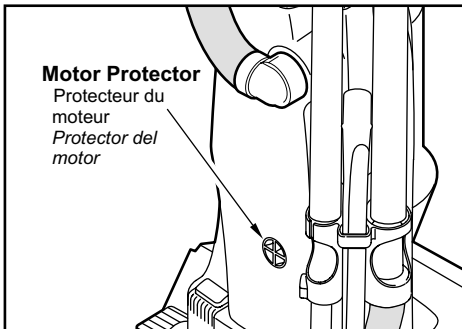
- The nozzle of your upright vacuum cleaner automatically adjusts to any carpet pile height.
- Feature allows nozzle to float evenly over carpet pile surfaces.
- No manual adjustments required.

Edge Cleaning



- Edge cleaning feature enables improved cleaning of carpets near walls and furniture.

Motor Protector



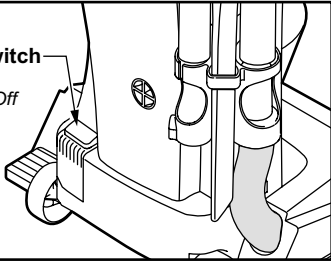
- Automatically opens to provide cooling air to the motor when a clog occurs or when dust bin needs emptying.
- Motor protector may open when using tools.
- If motor protector opens, the vacuum cleaner will make a slightly different sound.

Note: Do not block motor protector.

TO OPERATE VACUUM CLEANER

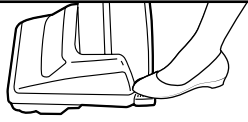
ON-OFF Switch

ON-OFF Switch
Interrupteur
Control On-Off



- Ensure ON-OFF switch is OFF.
- Plug the power cord into 120V outlet.
- ON position turns vacuum cleaner on.
- OFF position turns vacuum cleaner off.

Handle Adjustments



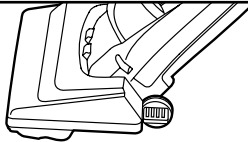
1)

- Step on handle release pedal to change handle position.



2)

- Move vacuum cleaner to upright position for storage and use.



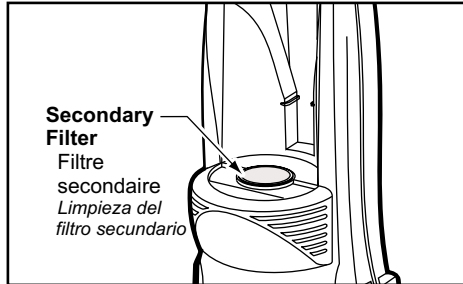
3)

- Move vacuum cleaner to middle position for normal use.

ROUTINE CARE OF VACUUM CLEANER

Performing the following tasks will keep your new Panasonic vacuum cleaner operating at peak performance levels and will ensure these high levels for years to come. Check the **BEFORE REQUESTING SERVICE** section in this manual for recommendations on performing some of these tasks to help solve various problems that may occur.

Cleaning Secondary Filter Screen

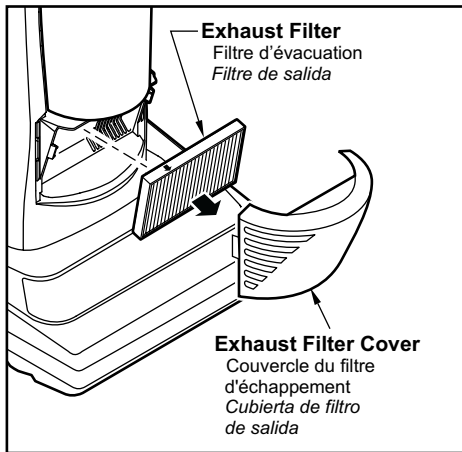


- Check secondary filter screen frequently and clean when dirty.
- Remove the dust bin as outlined in the **DUST BIN CLEANING** section.
- To clean filter screen wipe screen with a dry cloth.

NOTE: Filter screen is not removable.

- Replace the dust bin as outlined in the **DUST BIN CLEANING** section.

Replacing HEPA Exhaust Filter



- The HEPA exhaust filter removes dirt from recirculated air.
- Check filter after emptying dust bin. Replace when dirty.
- To remove, pull out on both sides of the exhaust filter cover.
- Grasp the exhaust filter and pull out to remove.
- Ensure foam edge of the filter is facing towards the vacuum cleaner when placing filter into dust compartment. Push only on filter frame.
- Replace exhaust filter cover by snapping into place.

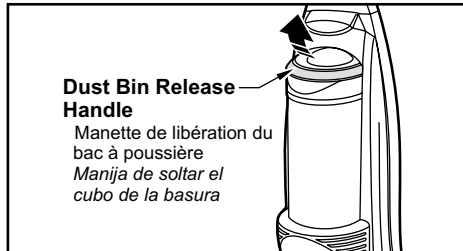
* Filter cannot be cleaned and should be replaced at least once each year.

Dust Bin Cleaning

Always empty the dust bin when dirt level reaches the "MAX FILL" line.

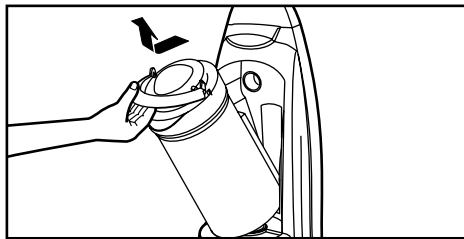
WARNING

Always unplug power cord from electrical outlet before performing any service on vacuum cleaner.



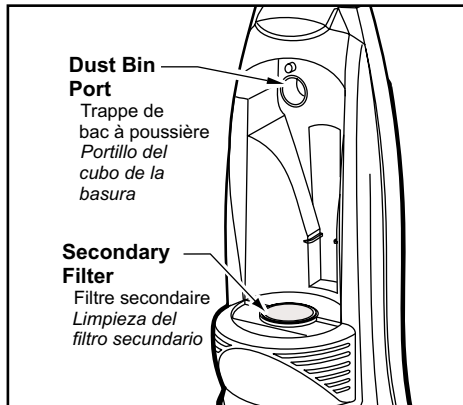
1)

- Lift dust bin handle located at the top of the dust bin.



2)

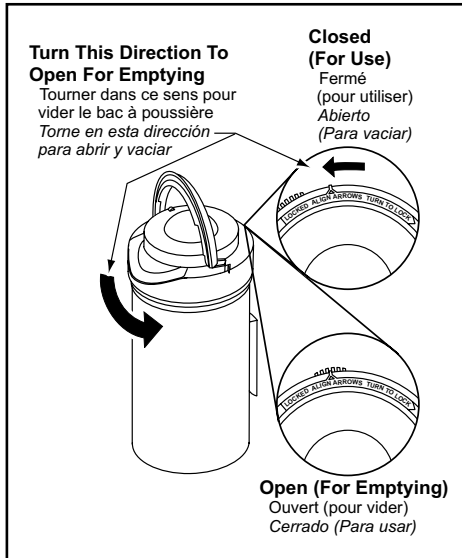
- Pull the handle forward and lift dust bin up and out of the vacuum cleaner.



3)

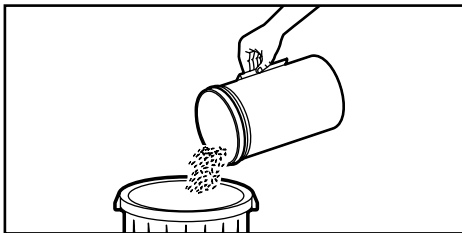
- Remove any clogs that might be located in the dust bin port or the secondary filter.

Dust Bin Cleaning



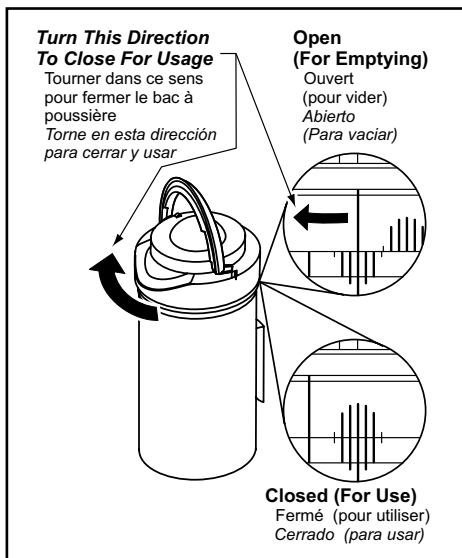
4)

- To empty dust bin rotate dust bin lid assembly counter-clockwise as indicated on the lid and lift off.



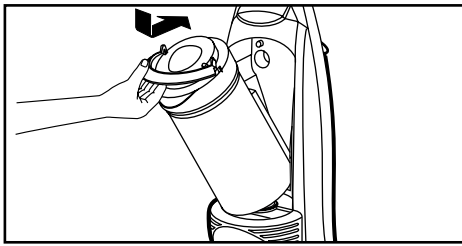
5)

- Pour dust bin contents into a trash container.



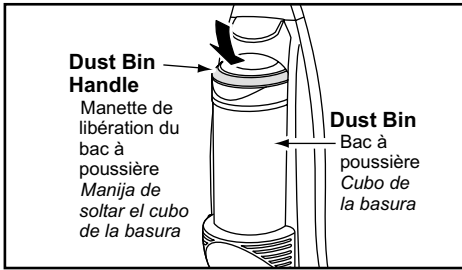
6)

- Place dust bin lid assembly back onto top of dust bin. Align lid marks with bin marks as shown in *Open (For Emptying)*. Rotate lid clockwise while pressing downward so that marks align as shown in *Closed (For Use)*.



7)

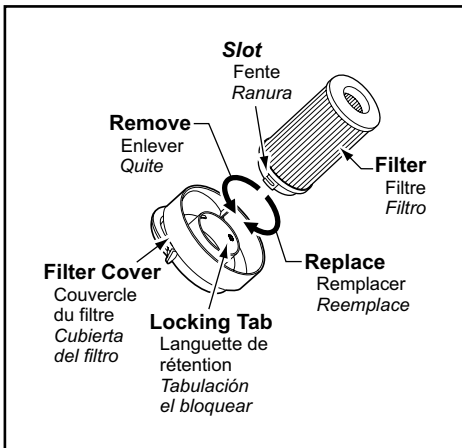
- Place dust bin back into vacuum cleaner by inserting the bottom first and tilt back with the dust bin handle raised.



8)

- Push forward and lower the dust bin handle to lock dust bin in place.

Primary Filter Removal and Cleaning



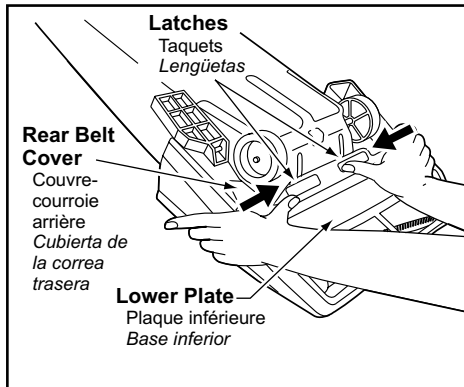
- Check primary filter frequently and clean when dirty.
- Remove the dust bin assembly as outlined in the DUST BIN CLEANING section and empty contents of dust bin.
- Make sure dust bin is empty before filter is removed.
- Grasp primary filter, rotate counter-clockwise and lift out.
- The filter may be cleaned by tapping it on a firm surface or by rinsing it under a faucet. Rinse with water only if needed, do not use detergent or soap. Allow filter to dry 24 hours before putting it back into the dust bin.

- When the cleaning of the filter no longer restores vacuum cleaner suction to full power you need to replace the filter.

⚠ WARNING Electrical Shock or Personal Injury Hazard

Disconnect the electrical supply before servicing or cleaning the unit. Failure to do so could result in electrical shock or personal injury from vacuum cleaner suddenly starting.

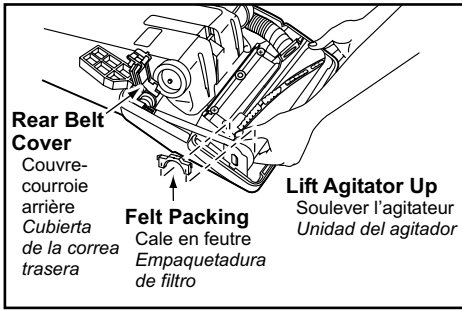
Removing and Installing Lower Plate



- Always place paper under nozzle whenever lower plate is removed to protect floor.
- Place handle in down position and turn vacuum cleaner over to expose lower plate.
- Release lower plate by pressing two (2) latches inward as shown.
- Remove lower plate and remove any residue that may exist in belt area.

- Reinstall lower plate by hooking front end of lower plate into slots on front of nozzle housing.
- Make sure all wires are routed properly and not pinched.
- Press lower plate into place then push two (2) latches outward.

Replacing Belt

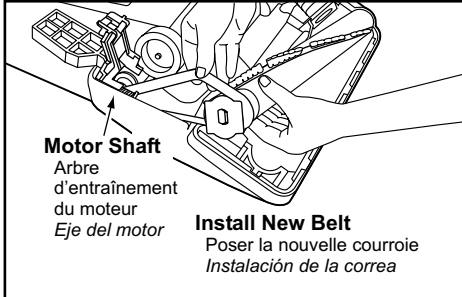


➤ Replace belt whenever a burning rubber smell caused by excessive slippage occurs.

➤ Remove lower plate.

➤ Lift rear belt cover and remove felt packing.

➤ Remove agitator by carefully lifting out.



➤ Remove worn or broken belt.

➤ Clean agitator.

➤ Loop new belt (Type UB8 only) around motor shaft and agitator pulley; see illustration for correct belt routing.

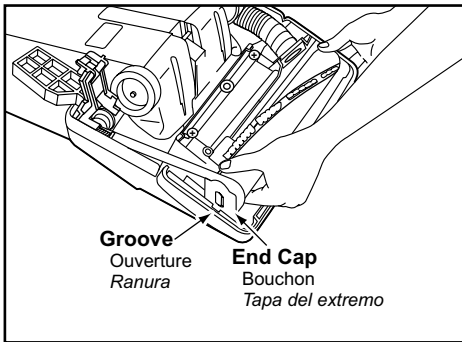
➤ Reinstall felt packing.

➤ Reinstall agitator back into nozzle housing grooves.

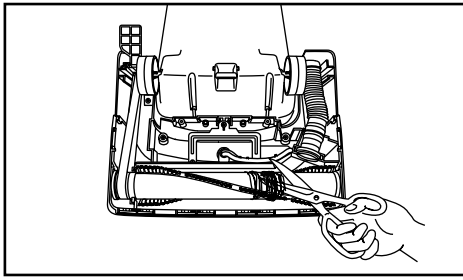
➤ Close rear belt cover and reinstall felt packing.

➤ After reinstalling the agitator, turn it by hand to make sure that belt is not twisted or pinched and that all rotating parts turn freely.

➤ Reinstall lower plate.

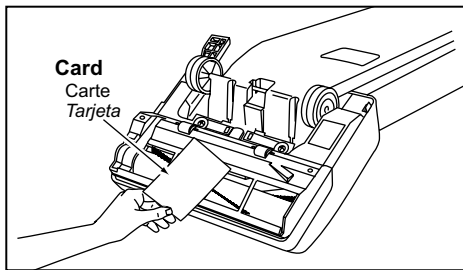


Cleaning Agitator



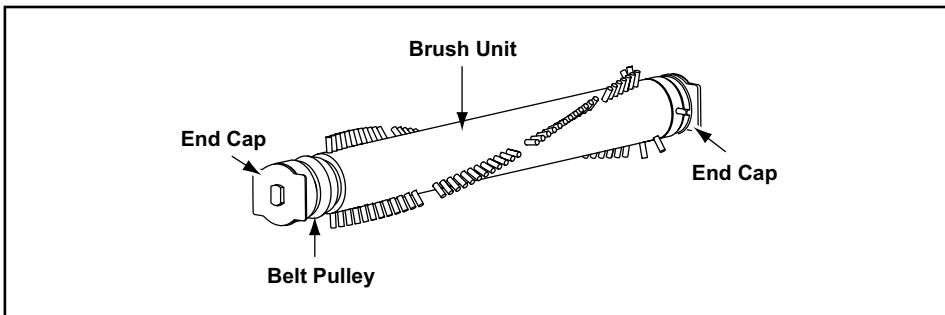
- Clean agitator after every five uses and every time the belt is replaced.
- Remove lower plate.
- Cut off any carpet pile and lint entangled around agitator with a pair of scissors.
- Remove agitator.
- Remove any string or debris located on the end caps, washers or agitator shaft.
- Reinstall agitator and lower plate.

Replacing Agitator

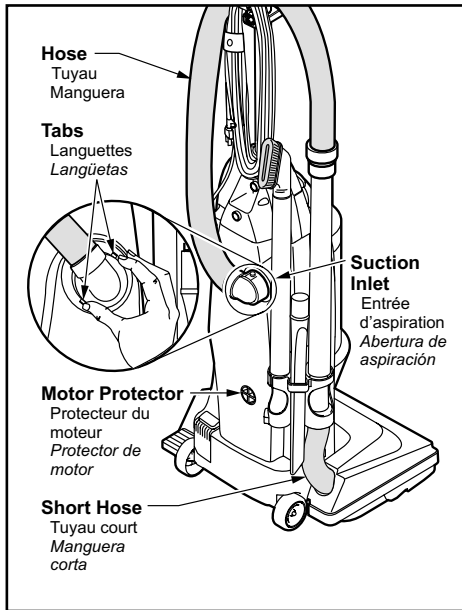


- When the bristles on the agitator are worn so that they do not touch a card held across the lower plate, the agitator should be replaced.
- Remove lower plate and agitator.
- Position belt over belt pulley on the new brush unit.
- Reinstall agitator and lower plate.

Agitator Assembly

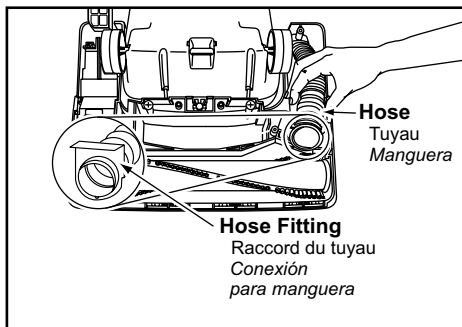


Removing Clogs



The hose located on the back of the vacuum cleaner carries the dirt from the nozzle up to the dust bin. If the hose should become clogged:

- Unplug vacuum cleaner.
- Press two tabs and pull open suction inlet and check for clogging.
- Disconnect hose from short hose and check the hose for clogging.
- Plug in vacuum cleaner and turn on.
- Stretch hose in and out to remove clog.
- If clog still exists, turn vacuum cleaner OFF and **UNPLUG POWER CORD.**



- Remove lower plate.
- Remove short hose from nozzle by lifting straight up.
- Inspect hose end and clear any obstructions.
- Reinstall short hose.
- Reinstall lower plate.

BEFORE REQUESTING SERVICE

 WARNING Electrical Shock or Personal Injury Hazard

Disconnect the electrical supply before servicing or cleaning the unit. Failure to do so could result in electrical shock or personal injury from vacuum cleaner suddenly starting.

Review this chart to find do-it-yourself solutions for minor performance problems. Any service needed, other than those described in these Operating Instructions, should be performed by an authorized service representative.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Vacuum cleaner will not run.	<ol style="list-style-type: none"> 1. Unplugged at wall outlet. 2. ON-OFF switch not turned on. 3. Tripped circuit breaker/blown fuse at household service panel. 	<ol style="list-style-type: none"> 1. Plug in firmly. Push ON-OFF switch to On. 2. Push ON-OFF switch to ON. 3. Reset circuit breaker or replace fuse.
Poor job of dirt pickup.	<ol style="list-style-type: none"> 1. Full or clogged dust bin. 2. Broken belt. 3. Clogged hose or nozzle. 4. Hose not inserted fully. 5. Worn agitator. 6. Hole in hose. 7. Dirty filters. 	<ol style="list-style-type: none"> 1. Clean dust bin. 2. Replace belt. 3. Clean hose or nozzle area. 4. Insert hose. 5. Replace agitator. 6. Replace hose. 7. Clean/Change filters.

WARRANTY

Panasonic Commercial Vacuum Cleaner Limited Warranty

Panasonic Home and Commercial Products Company (referred to as "the warrantor") will repair this product with new or refurbished parts free of charge, in the U.S.A. or Puerto Rico, for one (1) year from the date of original purchase, in the event of a defect in materials or workmanship.

This Limited Warranty Excludes both Labor and Parts for the following items: disposable dust bags, filters, belts, light bulbs, agitator brushes and batteries (if supplied).

Carry-in or mail-in service in the U.S.A. can be obtained during the warranty period by contacting a Panasonic Services Company (PASC) Factory Servicenter listed in the Servicenter Directory, or by calling toll free, 1-888-350-9590, or by contacting your selling distributor. Carry-in or mail-in service in Puerto Rico can be obtained during the warranty period by calling the local Panasonic Sales Company telephone number listed in the Servicenter Directory.

This warranty is extended only to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

This warranty only covers failures due to defects in materials and workmanship which occur during normal use and does not cover damages which occur in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, faulty installation, improper operation or maintenance, alteration, modification, power line surge, improper voltage supply, lightning damage, or service by anyone other than a Panasonic Authorized Servicenter, or damage that is attributable to acts of God.

LIMITS AND EXCLUSIONS:

There are no express warranties except as listed above.

THE WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. If a problem with this product develops during or after the warranty period, you may contact your dealer or Servicenter. If the problem is not handled to your satisfaction, then write to the Customer Satisfaction Center at the listed address on the back cover.

WARRANTY

Panasonic Canada Inc.
5770 Ambler Drive, Mississauga, Ontario L4W 2T3

PANASONIC PRODUCT - LIMITED WARRANTY

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship and agrees to remedy any such defect for a period as stated below from the date of original purchase.

Commercial Vacuum Cleaner - Ninety (90) days parts and labour

LIMITATIONS AND EXCLUSIONS

This warranty does not apply to products purchased outside Canada or to any product which has been improperly installed, subjected to usage for which the product was not designed, misused or abused, damaged during shipping, or which has been altered or repaired in any way that affects the reliability or detracts from the performance. Parts such as disposable dust bags, filters, belts, light bulbs and agitator brushes are also excluded from coverage under this warranty.

This warranty is extended to the original end user purchaser only. A purchase receipt or other proof of date of original purchase is required before warranty service is performed.

THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES.

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable.

WARRANTY SERVICE

FOR PRODUCT OPERATION ASSISTANCE, please contact:

Our Customer Care Centre: Telephone #: (905) 624-5505
1-800 #: 1-800-561-5505
Fax #: (905) 238-2360
Email link: "Contact Us" on www.panasonic.ca

FOR PRODUCT REPAIRS, please locate your nearest Authorized Servicentre at www.panasonic.ca :

Link : "Servicentres™ locator" under "Customer support"

Panasonic Factory Service:

<u>Vancouver</u>	<u>Toronto</u>
Panasonic Canada Inc.	Panasonic Canada Inc.
12111 Riverside Way	5770 Ambler Drive
Richmond BC V6W 1K8	Mississauga ON L4W 2T3
Tel: (604) 278-4211	Tel: (905) 624-8447
Fax: (604) 278-5627	Fax: (905) 238-2418

IF YOU SHIP THE PRODUCT TO A SERVICENTRE

Carefully pack and send prepaid, adequately insured and preferably in the original carton.
Include details of the defect claimed, and proof of date of original purchase.