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PANASONIC MC-V7522 Owner's Manual

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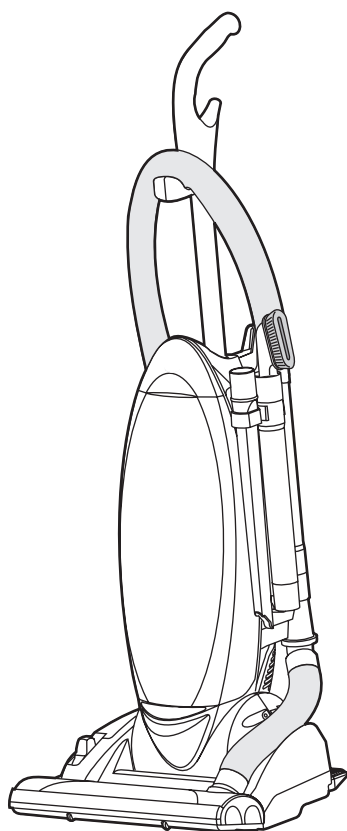
VACUUM CLEANER

Aspirateur

Aspiradora

MC-V7522

Operating Instructions
Manuel d'utilisation
Instrucciones de operación



QUICKDRAW™
TOOLS-ON-BOARD WITH READY-TO-USE HOSE

Before operating your vacuum cleaner, please read these instructions completely.

Avant d'utiliser l'appareil, il est recommandé de lire attentivement ce manuel.

Antes de usar su aspiradora, lea completamente estas instrucciones por favor.

C01ZBYR00000

CONSUMER INFORMATION

Please read **IMPORTANT SAFETY INSTRUCTIONS** on page 5 before use. Read and understand all instructions.

TO OUR VALUED CUSTOMER

We are very pleased to welcome you to the Panasonic family of products. Thank you for purchasing this product. Our intent is that you become one of our many satisfied customers.

Proper assembly and safe use of your vacuum cleaner are your responsibilities. Your vacuum cleaner is intended only for household use. The cleaner should be stored in a dry, indoor area. Read the Operating Instructions carefully for important use and safety information.

Special care is required when vacuuming certain types of carpet or floor covering. Always check the carpet or floor covering manufacturer's recommended cleaning instructions before vacuuming.

PLEASE PAY CLOSE ATTENTION TO ALL WARNING AND CAUTION STATEMENTS.



WARNING statements are designed to alert you to the possibility of personal injury, loss of human life, and/or damage to the vacuum cleaner and/or personal property if the instructions given are not followed.



CAUTION statements are designed to alert you to the possibility of damage to the vacuum cleaner and/or personal property if the instructions given are not followed.



TO AVOID ELECTRICAL SHOCK

Never vacuum damp or wet surfaces or liquids.
DO NOT store machine outdoors.
Replace worn or frayed power cord immediately.
Unplug from outlet when not in use and before servicing.

TO AVOID ACCIDENTS

Except for hand-held cleaners, keep machine on floor - not chairs, tables, steps, stairs, etc.
Store machine promptly after each use to prevent accidents such as tripping over power cord or machine.
Use machine and accessories only in a manner intended by the manufacturer.
The use of an extension cord is not recommended.

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IMPORTANT SAFETY INSTRUCTIONS

When using vacuum cleaner, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER



WARNING

To reduce the risk of fire, electrical shock, injury:

1. **DO NOT** leave vacuum cleaner when plugged in. Unplug from outlet when not in use and before servicing.
2. To reduce the risk of fire, electric shock - **DO NOT** use outdoors or on wet surfaces.
3. **DO NOT** allow to be used as a toy. Close attention is necessary when used by or near children.
4. Use only as described in this manual. Use only manufacturer's recommended tools.
5. **DO NOT** use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to an authorized Panasonic Servicenter.
6. **DO NOT** pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. **DO NOT** run vacuum cleaner over cord. Keep cord away from heated surfaces.
7. **DO NOT** unplug by pulling on cord. To unplug, grasp the plug, not the cord.
8. **DO NOT** handle plug or vacuum cleaner with wet hands.
9. **DO NOT** put any objects into openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
10. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
11. **DO NOT** pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
12. **DO NOT** use without dust bag and/or filters in place.
13. Turn off all controls before unplugging.
14. Use extra care when cleaning on stairs.
15. **DO NOT** use cleaner to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
16. **DO NOT** operate cleaner without belt cover properly installed.

SAVE THESE INSTRUCTIONS

THIS VACUUM CLEANER IS INTENDED FOR HOUSEHOLD USE ONLY

NOTE: Before you plug in your Panasonic vacuum cleaner, make sure that the voltage indicated on the rating plate located at the back of the vacuum cleaner is the same as your local supply.

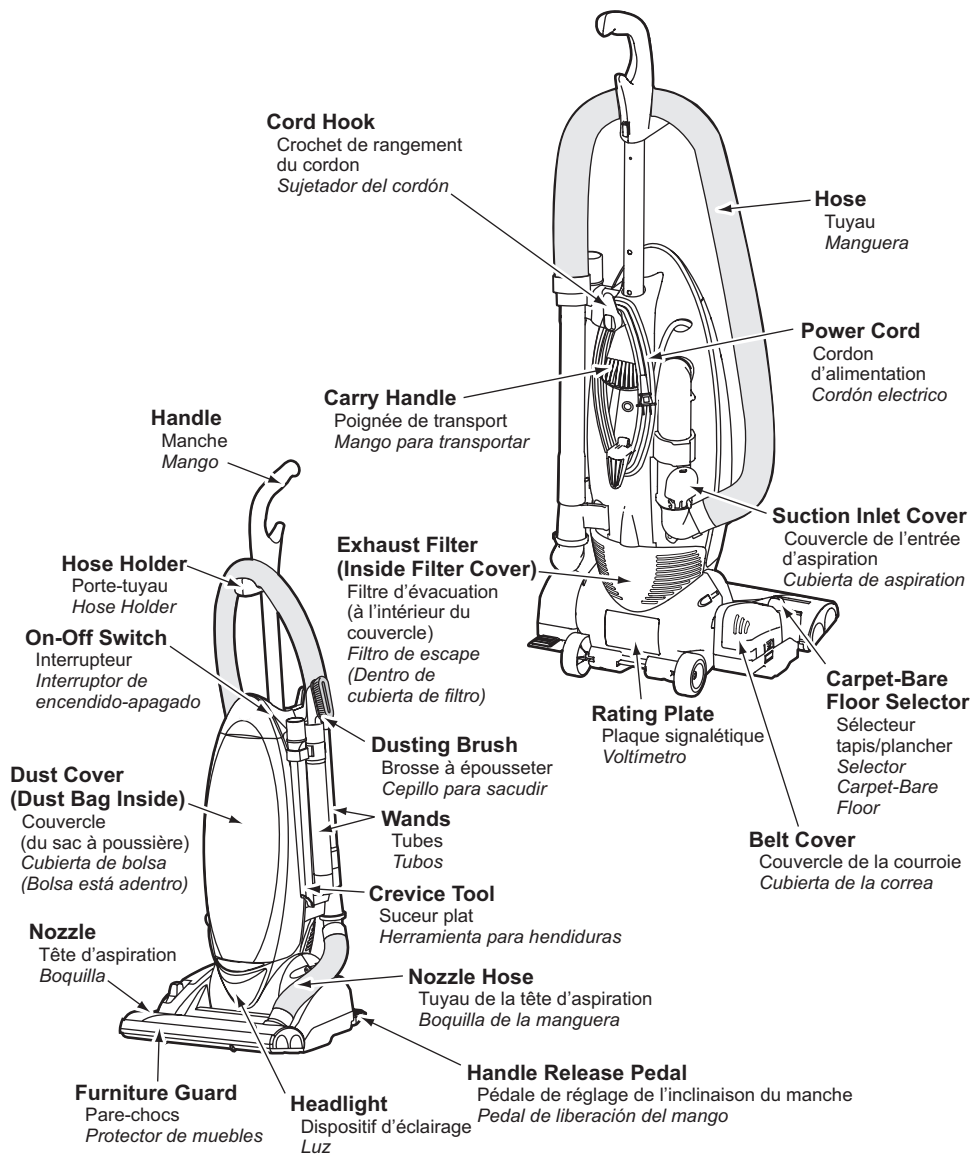
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PARTS IDENTIFICATION

Nomenclature

Identificación de piezas



FEATURE CHART

POWER	Cord Length	Motor Protector	Bare Floor	Tool Caddy	Headlight
120V. AC (60Hz) 12.0 A	25 ft. (7.6 m)	Yes	Yes	Yes	Yes

Tableau des caractéristiques

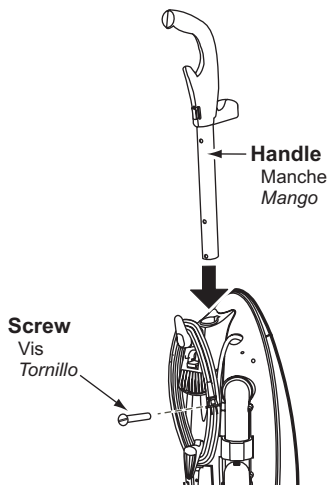
Alimentation	Longueur du cordon	Protecteur du moteur	Position plancher	Porte-accessoires	Dispositif d'éclairage
120 V. c.a. (60 Hz) 11,0 A	7,6 m (25 pi)	Oui	Oui	Oui	Oui

Diagrama de características

<i>Voltaje</i>	<i>Extensión de cordón</i>	<i>Protector de motor</i>	<i>Uso sin alfombra</i>	<i>Caja de herramientas</i>	<i>Luz</i>
120V. AC (60Hz) 12,0 A	7,6 m (25 pi)	Si	Si	Si	Si

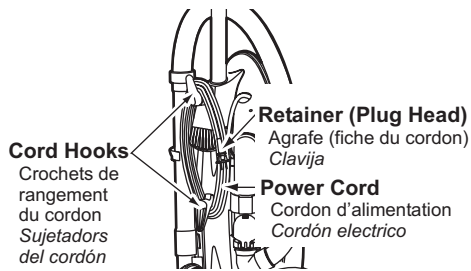
ASSEMBLY

Attaching Handle



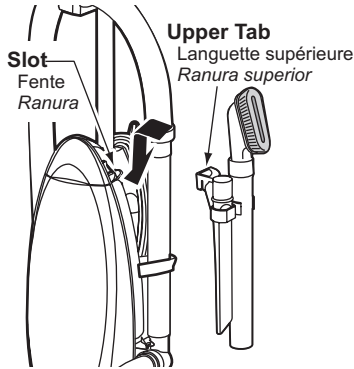
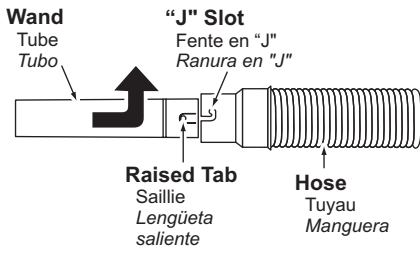
- Remove handle mounting screw from back of vacuum.
- Insert handle into top of body as shown.
- Push handle down and align holes in handle and vacuum.
- Fasten with screw as shown.

Power Cord



- Wrap power cord around cord hooks.
- Secure retainer (plug head) to power cord.

Tool Storage



- Remove any shipping tape from the dust or belt cover.
- Attach wand to hose by aligning the two (2) raised tabs on wand with “J” slots in hose, guide tabs along grooves, twist to lock in place.
- Loop hose over hose holder on front of handle.
- Insert wand in holder, push and twist firmly onto connector pipe to assure a good connection.
- The attachment holder provides convenient, removable storage for tools.
- To attach holder to vacuum, insert upper tab into slot next to the On-Off switch, and push down firmly.
- Store other wand, with dusting brush on top, in round slot of attachment holder.
- Place crevice tool into rectangular slot of attachment holder.
- Refer to PARTS IDENTIFICATION section for tool location.
- To remove attachment holder from vacuum, lift up on attachment holder.

FEATURES

Tools

➤ Your Panasonic upright vacuum cleaner is equipped with the following tools:

- Extension wand with "J" Hooks
- Extension wand
- Dusting Brush
- Crevice tool
- Attachment holder

Wand with "J" Hooks
Tube avec crochets en "J"
Tubo con ranura en "J"



Dusting Brush
Brosse à épousseter
Cepillo para sacudir

Wand
Tube
Tubo

Crevice Tool

Suceur plat
Herramienta para hendiduras

Attachment Holder
Porte-accessoires
Sostenedor de la conexión



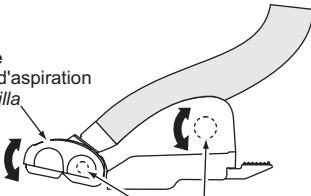
Crevice Tool

Suceur plat
Herramienta para hendiduras

Automatic Self Adjusting Nozzle

- The nozzle of your Panasonic upright vacuum cleaner automatically adjusts to any carpet pile height.
- Feature allows nozzle to float evenly over carpet pile surfaces.
- No manual adjustments required.

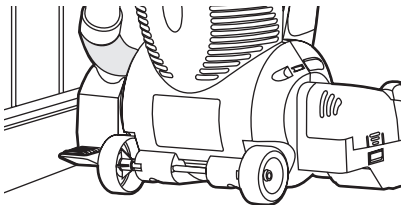
Nozzle
Tête d'aspiration
Boquilla



Pivot Point
Point d'articulation
Botón de liberación

Edge Cleaning

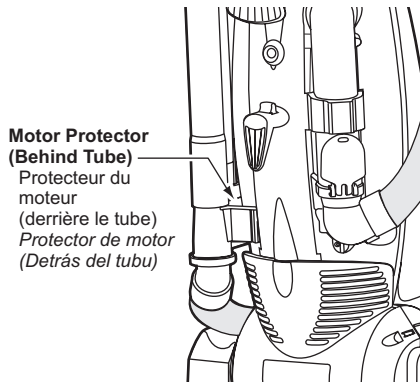
- Edge cleaning feature provides for improved cleaning of carpets near walls and furniture.



Thermal Protector

- If a clog prevents the normal flow of air to the motor, the thermal protector turns the motor off automatically to allow the motor to cool in order to prevent possible damage to the vacuum.
- During this time the headlight remains on.
- To correct problem, turn off and unplug vacuum, remove clogs, and/or clean/replace filters.
- Replace full bag if necessary.
- Wait approximately thirty (30) minutes, plug vacuum in, turn on to see if thermal protector has reset. Thermal protector will not reset if vacuum is not turned off even if vacuum cools down.

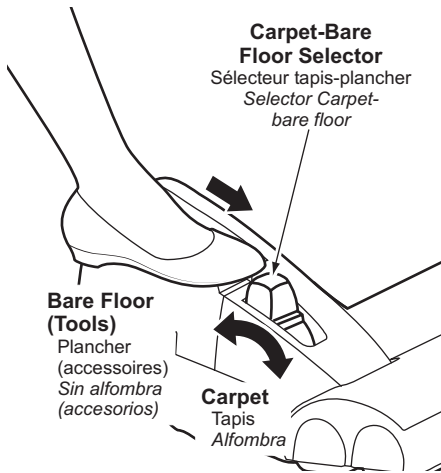
Motor Protector



- Motor protector automatically opens to provide cooling air when a clog occurs or when bag needs changing.
- Motor protector may open when using tools.
- If motor protector opens, the vacuum will make a slightly different sound.

Note: Do not block motor protector.

Carpet-Bare Floor Selector



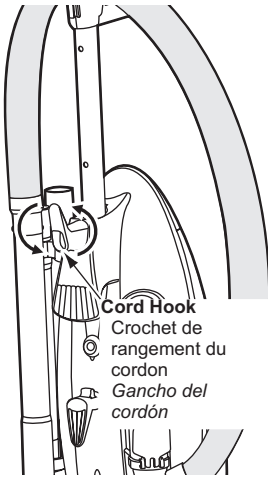
- Selector should be placed in **BARE FLOOR (TOOLS)** position when using cleaner on bare floors and when using tools.
- The agitators do not rotate in the **BARE FLOOR (TOOLS)** position.
- Selector should be placed in **CARPET** position when using cleaner on carpeted floors.
- To operate, place handle in upright position. Step on Carpet-Bare Floor selector.
- Rotate selector to the rear position **BARE FLOOR (TOOLS)**.
- To resume carpet cleaning rotate selector forward to **CARPET** position.
- Take care when selecting either position to ensure selector is pushed as **fully and quickly** as possible to desired position.

TO OPERATE CLEANER

Power Cord

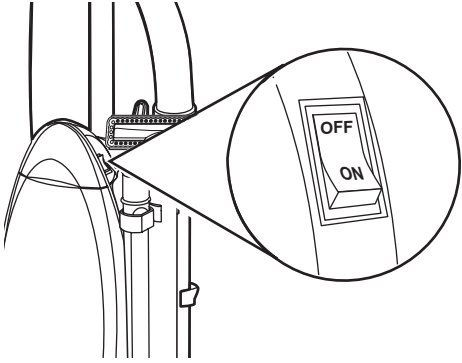
NOTE: To reduce the risk of electrical shock, this vacuum has a polarized plug, one blade is wider than the other. This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. **DO NOT CHANGE THE PLUG IN ANY WAY.** Only use outlets near the floor.

Using Cord Hook



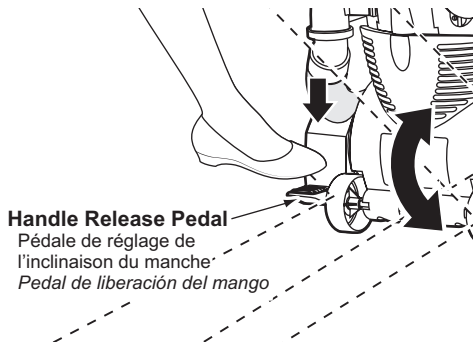
- Detach plug head from power cord.
- Rotate cord hook down to release cord.
- Return the cord hook to the upright position before attempting to rewind the cord.

ON-OFF Switch



- Ensure ON-OFF switch is OFF.
- Plug the power cord into 120V outlet.
- ON position turns vacuum on.
- OFF position turns vacuum off.

Handle Release Pedal

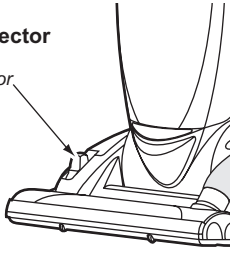


- Step on handle release pedal to change handle position.
- Move vacuum to upright position for storage and tool use.
- Move vacuum to middle position for normal use.
- Use low position for cleaning under furniture.

Using Tools

Carpet-Bare Floor Selector

Sélecteur tapis/plancher
Selector Carpet-Bare Floor

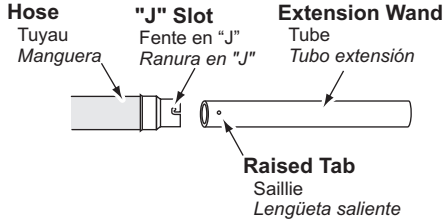


➤ Always place carpet-bare floor selector in BARE FLOOR (TOOLS) position when using tools.

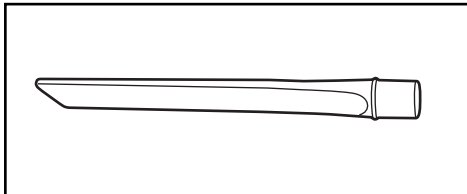
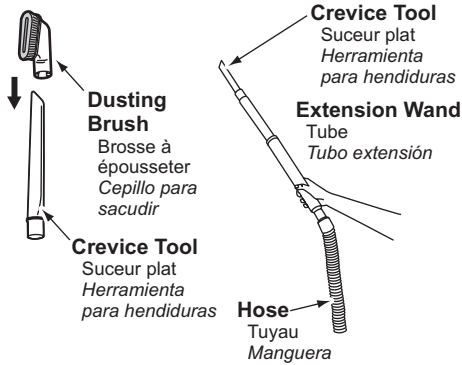
➤ Remove wand from holder by twisting and pulling up.

➤ The tools can be attached to hose, wand(s) or crevice tool .

➤ For extended reach, connect the extra wand to extension wand and hose. Firmly push wands together for secure fit.

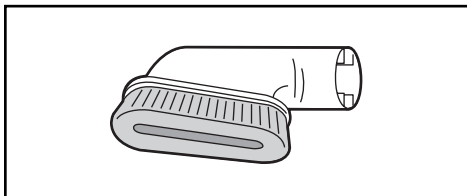


➤ DO NOT overextend your reach with hose as it could tip vacuum.



➤ The Crevice Tool may be used on the following items:

- Furniture
- Cushions
- Drapes
- Stairs
- Walls



➤ The Dusting Brush may be used on the following items:

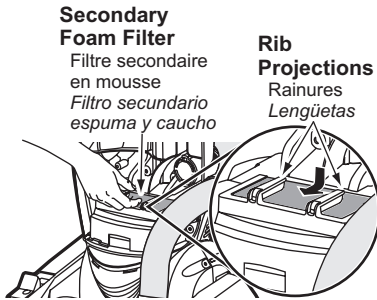
- Furniture
- Drapes
- Stairs
- Walls

Note: Always clean tools before using

ROUTINE CARE OF CLEANER

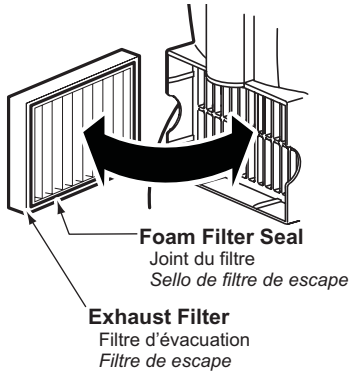
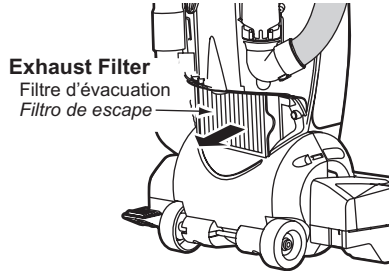
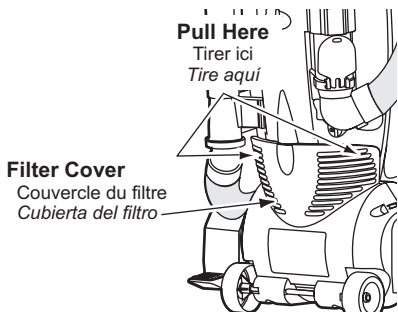
Performing the following tasks will keep your new Panasonic vacuum cleaner operating at peak performance levels and will ensure these high levels for years to come. Check the **BEFORE REQUESTING SERVICE** section in this manual for recommendations on performing some of these tasks to help solve various problems that may occur. Always unplug vacuum before servicing.

Cleaning Secondary Foam Filter



- Secondary foam filter protects motor.
- Check filter when installing a new dust bag.
- If dirty, pull filter from bottom of dust compartment and clean by rinsing in water.
 - DO NOT wash in dishwasher.
 - DO NOT install damp.
- When dry, slide filter back into place.
- Ensure filter is fully inserted under plastic rib projections.

Replacing HEPA Exhaust Filter



- The HEPA exhaust filter removes dirt from recirculated air.
 - Check filter when installing a new dust bag.
 - To remove, pull out on both sides of the exhaust filter cover.
 - Grasp the exhaust filter and pull out to remove.
 - Ensure foam edge of the filter is facing towards the vacuum cleaner when placing filter into dust compartment. Push only on filter frame.
 - Replace exhaust filter cover by snapping into place.
- * Filter cannot be cleaned and should be replaced at least once each year.

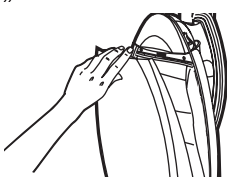
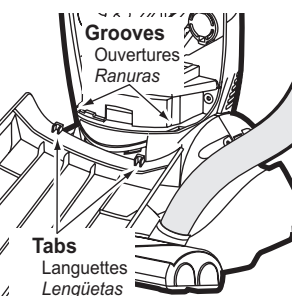
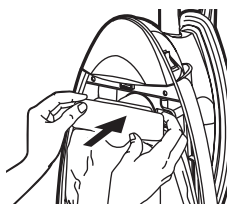
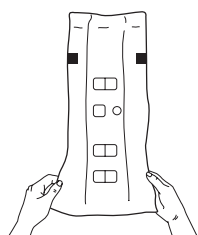
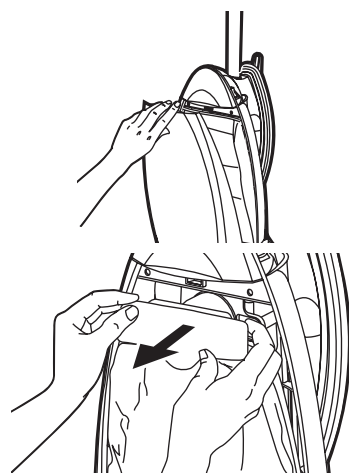
Changing the Dust Bag



WARNING

Electrical Shock or Personal Injury Hazard.

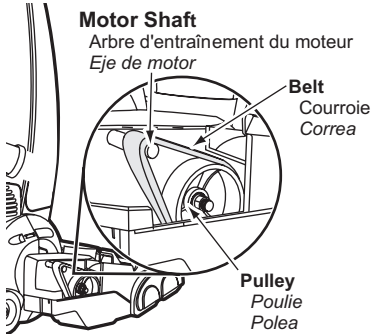
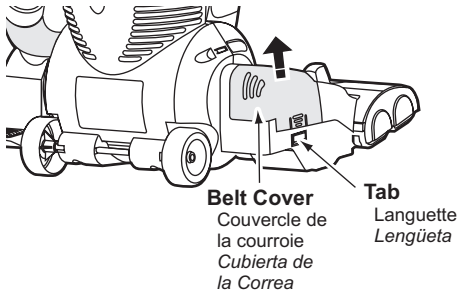
Disconnect the electrical supply before servicing or cleaning the unit. Failure to do so could result in electrical shock or personal injury from cleaner suddenly starting.



Always operate vacuum with genuine Panasonic Type U3 Standard or U6 Electrostatic dust bags installed. Panasonic dust bags can be purchased through any authorized Panasonic dealer or ordered from a service company.

- Pull outward on dust cover grip to remove the dust cover.
- Remove dust bag by grasping cardboard portion and pulling out.
- Spread out new dust bag, taking care not to tear bag.
- Attach new dust bag onto bag holder by holding cardboard portion and pushing back and tuck into dust compartment fully.
- Reinsert tabs on end of dust cover into grooves on dust compartment to allow cover to rotate closed.
- Rotate dust cover up into closed position and press into place without pinching dust bag.

Replacing Belt



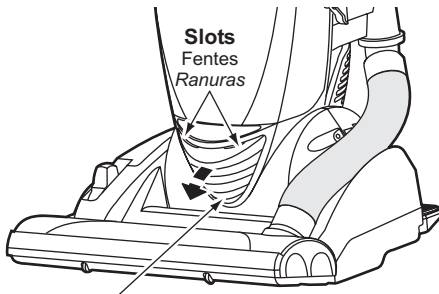
CAUTION

**BELT AND MOTOR SHAFT
MAY BE HOT!**

Make sure the vacuum has completely cooled prior to replacing belt.

- **Ensure ON-OFF switch is OFF.**
- **Disconnect power cord from electrical outlet.**
- **Replace belt whenever a burning rubber smell caused by excessive slippage occurs.**
- **Place CARPET/BARE FLOOR selector in CARPET position.**
- **Remove belt cover by pressing on tab and lifting off belt cover.**
- **Remove worn or broken belt.**
- **Loop new belt around motor shaft and pulley; see illustration for correct belt routing.**
- **Ensure that belt is not twisted or pinched.**
- **Reinstall belt cover and snap into place.**
- **DO NOT operate cleaner without belt cover in place.**

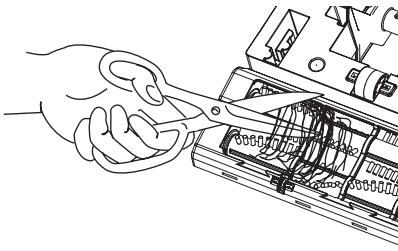
Replacing Headlight Bulb



Light Lens
Lentille de la lampe
Lentes de luz

- Ensure ON-OFF switch is OFF.
- Disconnect power cord from electrical outlet.
- Press handle release pedal and rotate the handle down so the cleaner is laying flat on the floor.
- Pry out light lens at slots.
- Remove old bulb from the socket by pulling from socket.
- Replace bulb by pressing into socket.
- Only use a bulb rated 13 V AC-9 Watts.
- Reinstall light lens by snapping into place.
- Return the cleaner to the upright position.

Cleaning Agitators

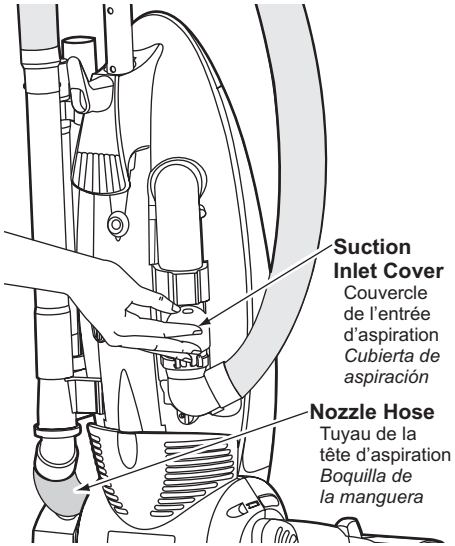


- Ensure ON-OFF switch is OFF.
- Disconnect power cord from electrical outlet.
- Clean agitators after every five uses.
- Selector should be placed in BARE FLOOR (TOOLS) position.
- Turn vacuum over.
- Cut off any carpet pile and lint entangled around agitators with a pair of scissors in the slots provided and remove.

Cleaning Exterior and Tools

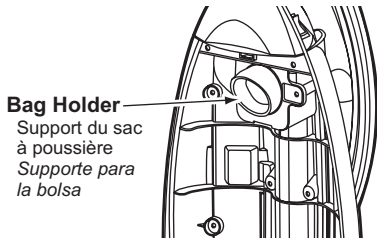
- Ensure ON-OFF switch is OFF.
- Disconnect power cord from electrical outlet.
- Clean exterior using a clean, soft cloth that has been dipped in a solution of mild liquid detergent and water and wrung dry.
- DO NOT drip water on vacuum cleaner, wipe dry after cleaning.
- DO NOT clean tools in dishwasher or clothes washer.
- Wash tools in warm, soapy water, rinse and air dry.
- DO NOT use tools if they are wet.

Removing Clogs



If the vacuum should become clogged:

- Ensure ON-OFF switch is OFF.
- Disconnect power cord from electrical outlet.
- Pull open suction inlet cover and remove any clogs.
- Check the nozzle hose to make sure it is free from obstructions.
- The nozzle hose may be removed at the wand attachment end in order to remove clogs.
- Remove dust cover and dust bag.
- Check bag holder area for clogging.
- Replace dust bag if full.
- Check and replace any clogged filters.
- Clean agitators.



BEFORE REQUESTING SERVICE



WARNING *Electrical Shock or Personal Injury Hazard.*

Disconnect the electrical supply before servicing or cleaning the unit. Failure to do so could result in electrical shock or personal injury from cleaner suddenly starting.

Review this chart to find do-it-yourself solutions for minor performance problems. Any service needed, other than those described in these Operating Instructions, should be performed by an authorized service representative.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Cleaner will not run.	<ol style="list-style-type: none"> 1. Unplugged at wall outlet. 2. ON-OFF switch not turned on. 3. Tripped thermal protector. 4. Tripped circuit breaker/blown fuse at household service panel. 	<ol style="list-style-type: none"> 1. Plug in firmly. Push ON-OFF switch to ON. 2. Push ON-OFF switch to ON. 3. Unplug vacuum, wait thirty (30) minutes, plug in and switch to ON. 4. Reset circuit breaker or replace fuse.
Poor job of dirt pickup.	<ol style="list-style-type: none"> 1. Full or clogged dust bag. 2. Broken belt. 3. Carpet-bare floor setting incorrect. 4. Clogged hose or nozzle. 5. Hose not inserted fully. 6. Worn agitator. 7. Hole in hose. 8. Dust cover improperly installed. 9. Belt not installed on motor shaft. 	<ol style="list-style-type: none"> 1. Change bag. 2. Replace belt. 3. Set in the correct position. 4. Clean hose or nozzle area. 5. Insert hose. 6. Replace agitator. 7. Replace hose. 8. Properly install dust cover. 9. Install belt on motor shaft.
Dust escapes the paper bag.	<ol style="list-style-type: none"> 1. Bag improperly installed. 2. Bag torn. 	<ol style="list-style-type: none"> 1. Properly install bag. 2. Replace bag.
Light will not work	<ol style="list-style-type: none"> 1. Burned out light bulb. 	<ol style="list-style-type: none"> 1. Replace light bulb.

WARRANTY

Panasonic Vacuum Cleaner Limited Warranty

Panasonic Home and Commercial Products Company (collectively referred to as "the warrantor") will repair this product with new or refurbished parts free of charge, in the U.S.A. or Puerto Rico for one (1) year from the date of original purchase in the event of a defect in materials or workmanship.

This Limited Warranty Excludes both Labor and Parts for the following items which require normal replacement: Disposable Dust Bag, Filters, Belts, Light Bulbs, Agitator Brushes and Batteries (if supplied).

Carry-in or mail-in service in the U.S.A. can be obtained during the warranty period by contacting a Panasonic Services Company (PASC) Factory Servicenter listed in the Servicenter Directory. Or call, toll free, 1-800-211-PANA (7262) to locate a PASC Authorized Servicenter. Carry-in or mail-in service in Puerto Rico can be obtained during the warranty period by calling the local Panasonic Sales Company telephone number listed in the Servicenter Directory.

This warranty is extended only to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

This warranty only covers failures due to defects in materials and workmanship which occur during normal use and does not cover damages which occur in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, faulty installation, improper operation or maintenance, alteration, modification, power line surge, improper voltage supply, lightning damage, commercial use such as hotel, office, restaurant or other business or rental use of the product, or service by anyone other than a PASC Authorized Servicenter, or damage that is attributable to acts of God.

LIMITS AND EXCLUSIONS:

There are no express warranties except as listed above.

THE WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. If a problem with this product develops during or after the warranty period, you may contact your dealer or Servicenter. If the problem is not handled to your satisfaction, then write to the Consumer Affairs Department at the listed address on the back cover.

WARRANTY

Panasonic Canada Inc.
5770 Ambler Drive, Mississauga, Ontario L4W 2T3

PANASONIC PRODUCT - LIMITED WARRANTY

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship and agrees to remedy any such defect for a period as stated below from the date of original purchase.

Vacuum Cleaner - One (1) year, parts and labour

LIMITATIONS AND EXCLUSIONS

This warranty does not apply to products purchased outside Canada or to any product which has been improperly installed, subjected to usage for which the product was not designed, misused or abused, damaged during shipping, or which has been altered or repaired in any way that affects the reliability or detracts from the performance, nor does it cover any product which is used commercially. Parts such as disposable dust bags, filters, belts, light bulbs and agitator brushes are also excluded from coverage under this warranty.

This warranty is extended to the original end user purchaser only. A purchase receipt or other proof of date of original purchase is required before warranty service is performed.

THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, EXCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES.

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable.

WARRANTY SERVICE

For product operation and information assistance, please contact your Dealer or our Customer Care Centre at:
Telephone #: (905) 624-5505 Fax #: (905) 238-2360 Web: www.panasonic.ca

For product repairs, please contact one of the following:

- Your Dealer who will inform you of an authorized Servicentre nearest you.
- Our Customer Care Centre at (905) 624-5505 or www.panasonic.ca
- A Panasonic Factory Servicentre listed below:

Richmond, British Columbia

Panasonic Canada Inc.
12111 Riverside Way
Richmond, BC V6W 1K8
Tel: (604) 278-4211
Fax: (604) 278-5627

Calgary, Alberta

Panasonic Canada Inc.
6835-8th St. N.E.
Calgary, AB T2E 7H7
Tel: (403) 295-3955
Fax: (403) 274-5493

Mississauga, Ontario

Panasonic Canada Inc.
5770 Ambler Dr.
Mississauga, ON L4W 2T3
Tel: (905) 624-8447
Fax: (905) 238-2418

Lachine, Québec

Panasonic Canada Inc.
3075, rue Louis A. Amos
Lachine, QC H8T 1C4
Tel: (514) 633-8684
Fax: (514) 633-8020

IF YOU SHIP THE PRODUCT TO A SERVICENTRE

Carefully pack and send prepaid, adequately insured and preferably in the original carton.
Include details of the defect claimed, and proof of date of original purchase.

WHAT TO DO WHEN SERVICE IS NEEDED

If your Panasonic Vacuum Cleaner needs service, look in the yellow pages of the telephone book under HOME APPLIANCE SERVICE for your nearest Panasonic Services Company ("PASC") Factory Servicenter, or PASC authorized Servicenter, or call, 1-800-211-PANA (7262) toll free to find a convenient servicenter. **DO NOT send the product to the Executive or Regional Sales offices. They are NOT equipped to make repairs.**

If you ship the product

Carefully pack and send it prepaid, adequately insured and preferably in the original carton. Attach a postage-paid letter to the outside of the carton, which contains a description of your complaint. **DO NOT send the product to the Executive or Regional Sales Offices. They are NOT equipped to make repairs.**

PANASONIC HOME & COMMERCIAL PRODUCTS COMPANY
DIVISION OF MATSUSHITA ELECTRIC CORPORATION OF AMERICA

One Panasonic Way
Secaucus, New Jersey 07094
World Wide Web Address
<http://www.panasonic.com>

Cuando necesita servicio

Si su aspiradora Panasonic necesita servicio, busque el Centro de Servicio Panasonic o un Centro de Servicio PASC autorizado más cercano bajo "Servicio de Electrodomésticos" en las páginas amarillas de la guía de teléfonos o llame gratis al 1-800-211-PANA (7262) para encontrar un centro de servicio conveniente. **No mande el producto a las Executive o Regional Sales Offices. No están equipadas para arreglar estos productos.**

Si manda el producto

Empaquete con cuidado en el cartón original si posible y mándelo prepagado y con seguro suficiente. Ponga una carta con sellos en la que describe su problema con el producto en el exterior del cartón. **No mande el producto a las Executive o Regional Sales Offices. No están equipadas para arreglar estos productos.**

PANAMEX COMPANY
DIVISION OF MATSUSHITA ELECTRIC CORPORATION OF AMERICA

One Panasonic Way
Secaucus, New Jersey 07094
World Wide Web Address
<http://www.panasonic.com>

What to do when service is needed

Service après-vente

(Canada)

WARRANTY SERVICE

For product operation and information assistance, please contact your Dealer or our Customer Care Centre at:

Telephone #: (905) 624-5505

Fax #: (905) 238-2360

Web: www.panasonic.ca

For product repairs, please contact one of the following:

- Your Dealer who will inform you of an authorized Servicentre nearest you.
- Our Customer Care Centre at (905) 624-5505 or www.panasonic.ca
- A Panasonic Factory Servicentre listed on warranty page.

RÉPARATION SOUS GARANTIE

Pour de l'aide sur le fonctionnement de l'appareil ou pour toute demande d'information, veuillez contacter votre détaillant ou notre service à la clientèle au :

N° de téléphone : (905) 624-5505 N° de télécopieur : (905) 238-2360 Site Internet : www.panasonic.ca

Pour la réparation des appareils, veuillez consulter :

- votre détaillant, lequel pourra vous renseigner sur le centre de service agréé le plus près de votre domicile ;
- notre service à la clientèle au (905) 624-5505 ou www.panasonic.ca ;
- un de nos centres de service indiqués sur la page de garantie.

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