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30" ELECTRIC CONVECTION BUILT-IN OVEN SERVICE MANUAL

MODEL: LWD3010ST

CAUTION

BEFORE SERVICING THE UNIT, READ THE SAFETY PRECAUTIONS IN THIS MANUAL.

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FORWARD

This LG Service Manual, "30" Electric Built-in Oven", provides the technician with information on the operation and service of the Electric Built-in Oven. It is to be used as a training Service Manual. For specific information on the model being serviced, refer to the "Owner's Manual" or "Tech Sheet" provided with the electric oven.

SAFETY PRECAUTIONS

- Repairs of the appliance should be carried out by a licensed technician only. Incorrect repairs may result in dangerous situations. If you need repairs, contact an LG Service Center or your dealer.
- If the power cord is defective, it must be replaced by a qualified service agent with a UL listed range cord.
- Electrical leads and cables should not be allowed to touch the oven.
- Rating plate is located on the bracket below the control panel.
- The power supply of the appliance should be turned off when it is being repaired.

WARNING

- DISCONNECT power supply cord from the outlet before servicing.
- Replace all panels and parts before operating.
- RECONNECT all grounding devices.
- Failure to do so can result in severe personal injury, death or electrical shock.
- DO NOT Touch when the oven operates.
- The interior parts will be very hot.

LG Electronics assumes no responsibility for any repairs made on our products by anyone other than Authorized Service Technicians.

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READ ALL INSTRUCTIONS BEFORE USE

Read and follow all instructions before using your oven to prevent the risk of fire, electric shock, injury to person, or damage when using the range. This guide don't cover all possible conditions that may occur. For further assistance contact your service agent or manufacturer.



This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hunt you and others. All safety messages will follow the safety alert symbol and either the word "WARNING" or "CAUTION". These word means :

WARNING

This symbol will alert you to hazards or unsafe practices which could cause serious bodily harm or death.

A CAUTION

This symbol will alert you to hazards or unsafe practices which could cause bodily injury or property damage.

WARNING

- NEVER use your appliance for warming or heating the room.
- DO NOT use water on grease fires.
- Turn off the oven to avoid spreading the flames. Smother the fire by closing the oven door or use dry chemical, baking soda, or foam-type extinguishers.
- Use only dry pot holders.
- Moist or damp pot holders on hot surfaces may result in burns from steam. Do not let the pot holder touch hot heating elements. Do not use a towel or other bulky cloth.
- Storage in or on appliance.
- Flammable materials should not be stored in an oven or near surface elements.
- Wear proper apparel.
- Loose-fitting or hanging garments should never be worn while using the appliance.
- DO NOT place aluminum foil directly on the oven bottom.
- Children should be kept away from the oven.
- Accessible parts may become hot when the broil is use.
- DISCONNECT power supply cord from the outlet before servicing.
- Replace all panels and parts before operating.
- RECONNECT all grounding devices.
- Failure to do so can result in severe personal injury, death or electrical shock.
- DO NOT Touch when the oven operates.
- The interior parts will be very hot.
- ELECTRIC SHOCK HAZARD
- Unit must be disconnected from electrical outlet when making repairs, replacements, adjustments. Replace all panels before operating oven. Failure to do so can result in death or electrical shock.

- DO NOT leave children alone.
- Children should not be left alone or unattended in area where appliance is in use.
- Children should never be allowed to sit or stand on any part of the appliance.
- DO NOT leave small children unattended near the appliance.
- During the self-cleaning cycle, the outside of the oven can become very hot to touch.
- Be careful when you work on the electric oven handling the sheet metal part.
- Sharp edge may be present and you can cut yourself.
- Be careful not to bend the fan blade.
- The door is very heavy. Be careful when removing and lifting door. Do not lift the door by the handle.

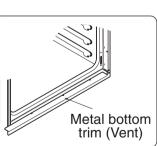
READ ALL INSTRUCTIONS BEFORE USE

SAFETY PRECAUTIONS

- Be certain your appliance is properly installed and grounded by a qualified technician.
- Do not repair or replace any part of the appliance unless specifically recommended in the manual.
- All other servicing should be referred to a qualified technician.
- Always disconnect power to appliance before servicing by unplugging, removing the fuse or switching off the circuit breaker.
- DO NOT TOUCH HEATING ELEMENTS OR INTERIOR SURFACES OF OVEN. Heating elements may be hot even though they are dark in color. Interior surfaces of an oven become hot enough to cause burns. During and after use, do not touch or let clothing or other flammable materials contact heating elements or interior surfaces of oven until they have had

sufficient time to cool. Other surfaces of the appliance may become hot enough to cause burns. Among these surfaces are oven vent openings and surfaces near these openings, oven doors, and windows of oven doors.

- Use Care When Opening Door. Let hot air or steam escape before you remove or replace food in the oven
- Do Not Heat Unopened Food Containers. Build-up of pressure may cause container to burst and result in injury.
- Keep Oven Vent Ducts Unobstructed. The oven vent could become hot during oven use. Never block this vent and never place plastic or heatsensitive items on or near the vent.



NOTE:

For proper operation vent trim must be installed.

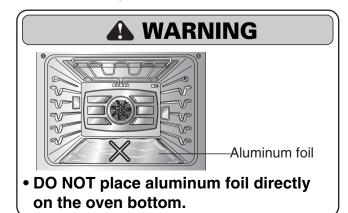
- Be certain all packing materials are removed from the appliance before operating. Keep plastics, clothes, and paper away from parts of the appliance that may become hot.
- DO NOT force the door open. This can damage the automatic door locking system. Use care when opening the oven door after the self-cleaning cycle. Stand to the side of the oven when opening the door to allow hot air or steam to escape. The oven may still be VERY HOT.
- **DO NOT use a steel-wool pad.** It will SCRATCH the surface.
- DO NOT use harsh etching, abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface.

It may result in shattering of the glass.

- Be careful when removing and lifting the door.
- DO NOT lift the door by the handle. The door is very heavy.
- DO NOT step or sit on oven door. Be sure to follow proper installation instructions.

ELECTRICAL SAFETY

- **Protective Liners.** Do not use aluminum foil or any other material to line the oven bottoms. Improper installation of these liners may result in a risk of electric shock or fire.
- **Do Not** allow aluminum foil or meat probe to contact heating elements.



READ ALL INSTRUCTIONS BEFORE USE

- Before replacing your oven light bulb, switch off the electrical power to the oven at the main fuse or circuit breaker panel. Failure to do so can result in severe personal injury, death, or electrical shock.
- DO NOT line the oven walls, racks, bottom, or any other part of the oven with aluminum foil or any other material.

Doing so will disrupt heat distribution, produce poor baking results and cause permanent damage to the oven interior (aluminum foil will melt to the interior surface of the oven.)

SAFETY DURING USE

- Oven Racks. Always place oven racks in desired position while oven is cool.
- Always use pot holders or oven mitts when removing food from the oven. You can be burned because cookware and plates will be hot.
- Use caution with the TIMED BAKE or DELAYED TIMED BAKE features. Use the automatic timer when cooking cured or frozen meats and most fruits and vegetables. Foods that can easily spoil, such as milk, eggs, fish, meat or poultry, should be chilled in the refrigerator first. Even when chilled, they should not stand in the oven for more than 1 hour before cooking begins, and should be removed promptly when cooking is completed. Eating spoiled food can result in sickness from food poisoning.
- Should an oven fire occur, leave the oven door closed and turn the oven off. If the fire continues, throw baking soda on the fire or use a fire extinguisher.
- **DO NOT put water or flour on the fire.** Flour may be explosive and water can cause a grease fire to spread and cause personal injury.
- DO NOT use the broiler pan without the grid. DO NOT cover the grid with aluminum foil.

CHILD SAFETY

WARNING

- Children should be kept away from the oven.
- Accessory parts will become hot when the broiler is in use.

CAUTION

 Children should not be left alone or unattended in area where appliance is in use. Children should never be allowed to sit or stand on any part of the appliance.

CAUTION

• DO NOT leave small children unattended near the appliance.

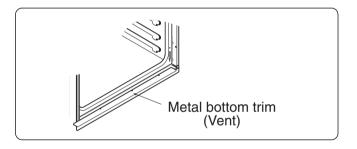
During the self-cleaning cycle, the outside of the oven can become very hot to the touch.

READ ALL INSTRUCTIONS BEFORE USE

SAFETY WHEN CLEANING

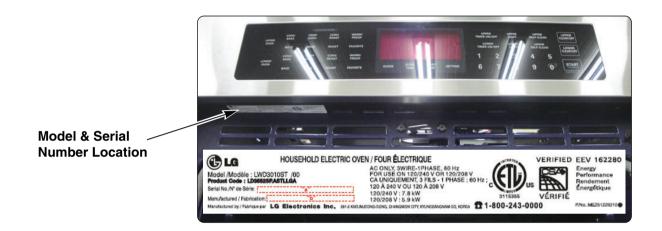
- Do Not Clean Door Gasket. The door gasket is essential for a good seal. Care should be taken not to rub, damage, or move the gasket.
- Do Not Use Oven Cleaners. No commercial oven cleaner or oven liner protective coating of any kind should be used in or around any part of the oven.
- Before self cleaning the oven. Remove broiler pan, all oven racks, meat probe and any other utensils from the oven cavity.
- Never keep pet birds in the kitchen. The health of birds is extremely sensitive to the fumes released during an oven self-clean cycle. Fumes may be harmful or fatal to birds. Move birds to well-ventilated room.
- Important Instruction. In the event the self clean error code **F** is displayed, and error melody sounds, the oven is malfunctioning in the self clean mode. Switch off the electrical power to the main fuse or breaker and have serviced by a qualified technician.
- Make sure oven lights are cool before cleaning.
- DO NOT block the oven vent during operation.

This can damage the electric parts of the oven. Air must be able to move freely. The metal bottom trim (vent) should be properly assembled on the front bottom of oven before installing the oven door.



MODEL & SERIAL NUMBER LABEL AND TECH SHEET LOCATION

The Model/Serial Number label and Tech Sheet locations are shown below.





SPECIFICATIONS

Product Specification List				
No	Items	Sp	Remarks	
1	Model name	LWD3010ST	Built-in Double wall oven	North American market
2	Rating power source	240 V~ 60 Hz		Single phase & 4-wires
3	Heat source	Sheath heater & Carb	oon heater	
4	Max power	7.8 KW		120/208V : 5.9 KW
5	Max input current	32.5 A		
6	Rating power consumption	Bake	2,500W / 10.4A×2	Upper+Lower oven
	& Rating input current	Broil	4,000W / 16.7A×2	Upper+Lower oven
		Convection	2,500W /10.4A×2	Upper+Lower oven
		Lamp	12V/10W/0.8A×2	Front ceiling area
		Lamp	(12V/10W/0.8A×2)×2	Left & right sides
		Cooling motor	120V/41W/0.34A×2	
		Convection motor	120V/42W/0.65A×2	
		Locking motor	120V/3.5W/0.03A×2	
7	Efficiency	Higher than 80%		
8	Control style	Touch screen, glass touch & Micom		
9	Display	Scroll VFD		
10	Power control range	170~550°F (77~288°C)		At bake mode
11	Capacity (Overall, $W \times H \times D$)	4.7 cu.ft (622×449×474)		24 1/2×17 11/16×18 5/8
12	Capacity (Usable)	3.2 cu.ft (601×34	5×436)	23 ⁵ /8×13 ⁹ / ₁₆ ×17 ³ / ₁₆
13	Cut out size (W \times H \times D)	724×1,316×596		28 1/2×51 13/16×23 1/2
14	Unit Dimension	755×1,322×619		29 ³ / ₄ ×52 ¹ / ₁₆ ×24 ³ / ₈
15	Net Weight	120 Kg		264 lbs
16	Packing size	855×1,470×776		33 ¹¹ / ₁₆ ×57 ⁷ / ₈ ×30 ⁹ / ₁₆
17	Packing weight	135 Kg		297 lbs
18	Stack height	2 levels		

USING YOUR OVEN

GENERAL INFORMATION

Rating Label

Model numbers are recorded on the rating label. Rating label is located on the lower left bottom area of the controller. It can be seen by opening the Upper door. Before ordering parts, write down the correct model and serial number from rating label. This avoids incorrect shipments and delays. Please refer to parts reference material when ordering replacement parts.

Functional Operation

Bake Mode

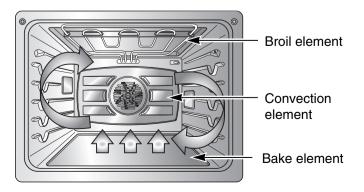
Top and hidden bottom elements operate during bake. Bake can be used to cook foods which are normally baked. Oven must be preheated. Convection fan and heater operates during the Preheat cycle of Bake mode.

Broil Mode

Top element operates during broil. Broil can be used to cook foods which are normally broiled. Preheating is not required when using broil. All foods should be turned at least once except fish, which does not need to be turned.

Convection Bake / Roast Mode

Upper element, lower element, Rear element and fan operate during convection bake. Convection bake should be used for cooking casseroles and roasting meats. Oven should be preheated for best results when using convection bake. Pans do not need to be staggered. Cooks approximately 25% quicker than bake.

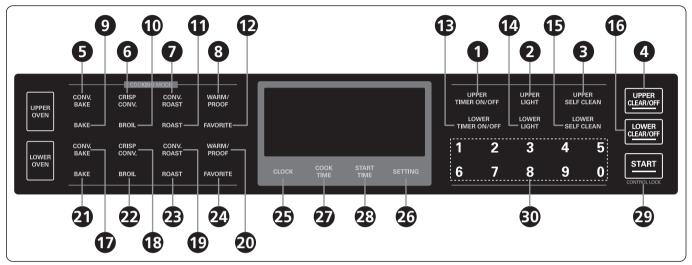


Cooking Guide

Refer to the owners manual for recommendations of times and temperatures. Times, rack position, and temperatures may vary depending on conditions and food type. For best results, always check food at minimum time. When roasting, choose rack position based on size of food item.

CONTROL PANEL FEATURES

READ THE INSTRUCTIONS CAREFULLY BEFORE USING THE OVEN. For satisfactory use of your oven, become familiar with the various features and functions of the oven as described below.



UPPER OVEN

- 1. UPPER TIMER ON/OFF: Use to set or cancel the timer of the upper oven.
- 2. UPPER LIGHT: Use to turn the Oven lights of the upper oven on and off.
- UPPER SELF CLEAN: Use to select the Self Clean of the upper oven.
- 4. UPPER CLEAR/OFF: Use to stop cooking, cancel settings of the upper oven.
- 5. CONV. BAKE: Use to select the Conv. bake function of the upper oven.
- 6. CRISP CONV.: Use to select the Crisp convection function of the upper oven.
- 7. CONV. ROAST: Use to select the Conv. roast function of the upper oven.
- WARM/PROOF: Use to select the Warm/Proof function of the upper oven.
- 9. BAKE: Use to select the Bake function of the upper oven.
- **10. BROIL:** Use to select the Broil function of the upper oven.
- **11. ROAST:** Use to select the Roast function of the upper oven.
- **12. FAVORITE:** Use to select the Favorite function of the upper oven.

LOWER OVEN

- **13. LOWER TIMER ON/OFF:** Use to set or cancel the timer of the lower oven.
- 14. LOWER LIGHT: Use to turn the Oven lights of the lower oven on and off.
- **15. LOWER SELF CLEAN:** Use to select the Self Clean of the lower oven.
- **16. LOWER CLEAR/OFF**: Use to stop cooking, cancel settings of the lower oven.
- 17. CONV. BAKE: Use to select the Conv. bake function of the lower oven.

- **18. CRISP CONV.:** Use to select the Crisp convection function of the lower oven.
- **19. CONV. ROAST:** Use to select the Conv. roast function of the lower oven.
- 20. WARM/PROOF: Use to select the Warm/Proof function of the lower oven.
- **21. BAKE:** Use to select the Bake function of the lower oven.
- 22. BROIL: Use to select the Broil function of the lower oven.
- 23. ROAST: Use to select the Roast function of the lower oven.
- 24. FAVORITE: Use to select the Favorite function of the lower oven.

COMMON FUNCTION

- **25. CLOCK:** Use to set the time of day.
- 26. SETTING
- 27. COOK TIME: Use to set the length of the cook time. (Bake, Conv. Bake/Roast only)
- **28. START TIME:** Use to set delay time. (Bake, Conv. Bake/Roast, Self clean only)
- **29. START:** Use to START all functions in the oven. To activate OVEN LOCK press and hold for 3 seconds.
- **30. NUMBER PADS:** Use to enter a temperature and all times.

NOTE:

If F– and a number appear in the display and the oven control signals, this indicates a function error code. Touch the UPPER or LOWER CLEAR/OFF pad.

Allow the oven to cool for one hour. Put the oven back into operation. If the function error code repeats, disconnect the power to the oven and call for service.

If your oven was set for a timed oven operation and a power outage occurred, the clock and all programmed functions must be reset.

The time of day will flash in the display when there has been a power outage.

USING YOUR OVEN

1. SETTING THE CLOCK



2. START, CLEAR/OFF

- 1) START key to start oven
- 2) CLEAR/OFF key to cancel a program during cooking or erase during programming.

3. OVEN LIGHT [UPPER / LOWER]

- 1) Requirement: The Oven Light is used to turn on or off the oven light.
- Key Input Process: Oven Light operation.
 If the Oven Light is on by pressing oven light key, the light is on even if the door is closed. Oven light key can be operated while door opens.

4. TIMER

- Requirement: The timer works like an alarm clock that will continuously beep until turned off. The oven can fully operate during the use of the timer.
 Setting Limit : 11Hour : 59Min
- 2) Min and Sec Setting;



5. CONTROL LOCKOUT

- The START key controls the Control Lock feature. The Control Lock feature automatically locks most oven controls from being turned ON. It does not disable the timer and the interior oven light. The Control Lock feature will cancel the cooking mode and will lock the oven controls at any time when you activate this feature.
- Key Input Process : START (for 4 seconds) Lock melody will sound.
- To unlock the control, press START (for 4 seconds) Unlock melody will sound.

6. SPECIAL FUNCTION: 6 TYPES OF CATEGORY

1) CONVECTION AUTO CONVERSION

- 1. Touch the SETTING pad once.
- 2. Touch "1" pad for ENABLE
 - or "2" pad for DISABLE
- 3. Touch **START** pad.

2) THERMOSTAT ADJUSTMENT for Lower oven

The oven temperature can be adjusted from $-35^{\circ}F$ (-19°C) to $35^{\circ}F$ (19°C).

- 1. Touch the SETTING pad 2 times.
- 2. Touch the desired temperature
- 3. Touch **START** pad.

3) THERMOSTAT ADJUSTMENT for Upper oven

The oven temperature can be adjusted from -35°F (-19°C) to 35°F (19°C).

- 1.Touch the SETTING pad 3 times.
- 2. Touch the desired temperature
- 3. Touch **START** pad.

4) LANGUAGE SELECTION

- 1. Touch the SETTING pad 4 times.
- 2. Touch "1" pad for ENGLISH or "2" pad for SPANISH or "3" pad for FRENCH
- 3. Touch "START" pad

5) BEEPER VOLUME

- 1. Touch the SETTING pad 5 times.
- 2. Touch "1" pad for loud level or "2" pad for normal or "3" pad for low or "4" pad for mute level.
- 3. Touch START pad

6) TEMPERATURE UNIT (°F or °C)

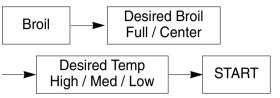
- 1. Touch the SETTING pad 6 times.
- 2. Touch or "1" pad for °F or "2" pad for °C
- 3. Touch START pad

USING YOUR OVEN

7. BAKE



8. BROIL



9 ROAST



10. CONVECTION BAKE



11. CRISP CONVECTION



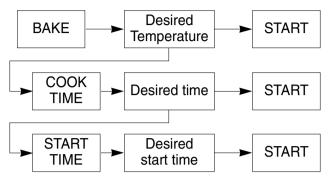
12. CONVECTION ROAST



13. FAVORITE



14. TIMED COOK, DELAYED TIMED COOK



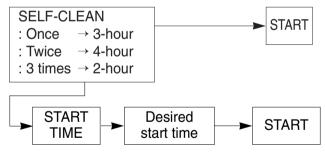
15. WARM

- 1. Touch the WARM/PROOF pad once.
- 2. Touch "1" pad for HIGH or "2" pad for MEDIUM or "3" pad for LOW.
- 3. Touch "START" pad

16. PROOF

- 1. Touch the WARM/PROOF 2 times.
- 2. Touch the desired proofing time
- 3. Touch "START" pad

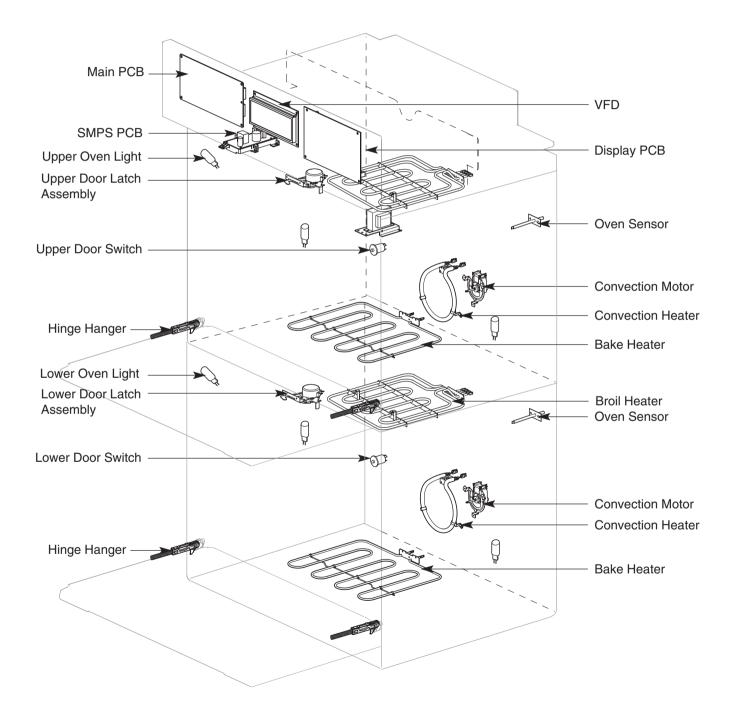
17. SELF CLEAN



DISASSEMBLY INSTRUCTIONS

This section instructs you on how to service each component inside the range. The components and their locations are shown below.

COMPONENT LOCATIONS



REPLACING THE CONTROL PANEL AND RELATED COMPONENTS

WARNING

ELECTRIC SHOCK HAZARD

- Unit must be disconnected from electrical outlet when making repairs, replacements, adjustments. Replace all panels before operating oven. Failure to do so can result in death or electrical shock.

- Be careful when you work on the electric oven handling the sheet metal part.
- 1. Turn off the electrical supply going to the oven.
- 2. Open the upper door assembly.
- 3. Remove the 3 screws from below the control panel.



- 4. Close the upper door assembly.
- 5. Lift the control panel off from the guide hooks and top trim. Tilt the control panel down. Hinge panel into slots on main body and let control panel rest.





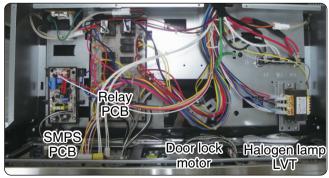
6. Disconnect the connectors from PCB assembly and separate control panel carefully.



7. You can see the interior of electric parts chamber.



 To remove the following components follow the sequence below.
 SMPS PCB, Relay PCB, Door lock motor, Halogen lamp LVT, Surge filter can be serviced without removing the oven.



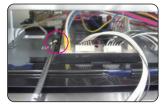
1) To remove the **SMPS PCB**. Remove the 1 screw.





2) **To remove the Relay PCB**, Remove 1 screw and slide relay PCB out.

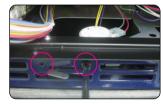
Disconnect the connectors from PCB assembly and separate Relay PCB assembly.







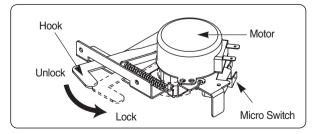
 To remove the Door lock assembly, Open the door, and remove the 2 screws located on the front grill. Remove the 2 connectors.





DOOR LOCKING MECHANISM

The door lock assembly is located on top of the Upper and Lower oven. The structural elements are as below.

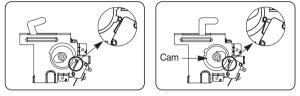


The door lock is controlled by the PCB and is activated when the oven is put into a self clean cycle. The oven will remain locked after a self clean until the temperature fall below 500°F/260°C.

If there is a failure of this motor the following steps can be followed to unlock the door manually.

Unlocking status

Locking status



TO UNLOCK THE OVEN DOOR MANUALLY

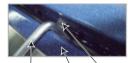
In case of need, the oven door could be unlocked manually for the service. Follow the steps below.

- 1. Disconnect oven from the power source.
- 2. Using a L shaped object (close hanger) insert it into the gap between the door and the control panel. Grasp the hook



on the motor and pull towards the left. Be careful not to damage the oven.

3. While holding the door latch in the Unlocked position you can now open the door.



Unlocking tool Door Hook

Note: Refer to the service manual for proper replacement of the door lock motor.



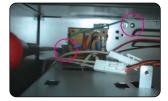
4) To remove the Halogen lamp, remove the 1screw.

Disconnect the 5 connections.



5) **To remove the Surge filter,** remove the controller LVT and then remove the 1screws located back plate.

Disconnect the 2 connections.





LGE Internal Use Only

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REPLACING OVEN CAVITY COMPONENTS

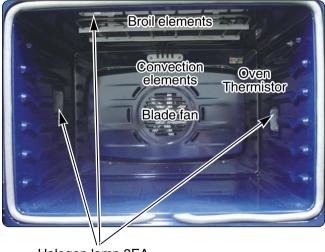
WARNING

• ELECTRIC SHOCK HAZARD

- Unit must be disconnected from electrical outlet when making repairs, replacements, adjustments. Replace all panels before operating oven. Failure to do so can result in death or electrical shock.

- Be careful when you work on the electric oven handling the sheet metal part.
- 1. Turn off the electrical supply going to the oven.
- 2. Remove the Upper/Lower door assembly.
- 3. To remove the following components follow the sequence below.

Broil element, Convection element, Fan blade, Oven thermistor, Halogen lamp can be serviced without removing the oven.



Halogen lamp 3EA

1) To remove the broil element:

a. Remove the 4 screws from the front and rear brackets.

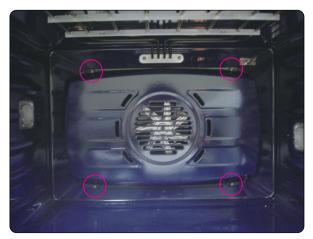


b. Pull the element forward so that you can access the terminals and disconnect the wires.



2) To remove the convection element:

a. Remove the 4 screws on the convection fan cover.



b. Remove the 4 convection element screws. (The convection element is fragile. Care should be taken to avoid any risk of injury)



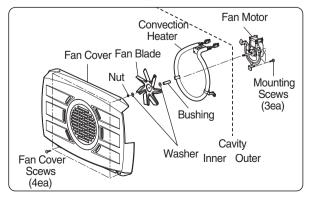
c. Pull the element forward so that you can access the terminals and disconnect the wires.



Be careful not to bend the fan blade.

3) To remove Blade fan(Convection fan)

- a. Remove nut by screwing clockwise. (be careful fan blade is bent easily)
- b. Fan blade can be replaced from inside oven.



- 4) To remove the halogen lamp & socket assembly
 - a. There are three halogen lamp & socket assembly in the oven cavity.



b. Insert a flat blade screwdriver into the guide hole and pull off.



C. Replace the halogen lamp, then reinstall the glass cover.



- * Note :The above instructions can be used for replacing any of the halogen bulbs in either oven.
 - 5) To remove oven temperature sensors, Remove the 2 screws from the temperature sensor bracket.

Pull the temperature sensor forward and remove the connector.



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REPLACING OTHER ELECTRICAL COMPONENTS

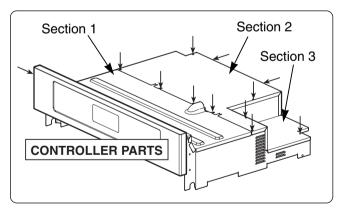
WARNING

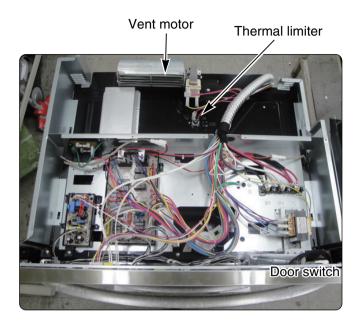
ELECTRIC SHOCK HAZARD

- Unit must be disconnected from electrical outlet when making repairs, replacements, adjustments. Replace all panels before operating oven. Failure to do so can result in death or electrical shock.

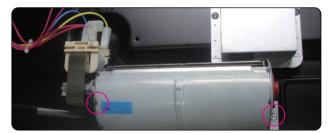
CAUTION

- Be careful when you work on the electric oven handling the sheet metal part.
- 1. Turn off the electrical supply going to the oven.
- 2. Pull the oven away from the wall cabinet so that you can access upper panel.
- 3. Remove the upper panel, there are 3 total pieces (13 screws).





- 4. Vent motor, Thermal Limiter, and Door switch can be serviced here.
 - 1) **To remove the vent motor,** remove the 2 screws and disconnect connector.





COOLING FAN (BLOWER)

- Self Clean Mode: The cooling fans can operate at 2 different speeds based on temperature. If the temp is above 482°F/250°C the fans will operate on high. If temp is below 482°F/250°C the fans will operate on low.
- Normal Cooking Mode: If either upper oven or lower oven temperature reaches 212°F/100°C, the cooling fans will operate at low speed at a time.
- 2) **To remove thermal disk,** remove the 1 screw and remove the 2 wires.



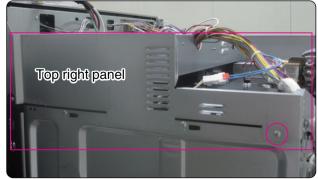


THERMAL LIMITER

• To shut down the control power transformer The upper thermostat is located in front of the upper cooling fan. It opens at 356°F/180°C and closes when the oven temperature cools below 14°F/-10°C.

The lower thermostat is located next to lower bake element. It opens at 320°F/160°C and closes when the oven temperature cools below 14°F/-10°C.

3) To remove door switch, Remove the 1 screw



from the top right panel

4) Squeeze tabs on switch and slide through the front.

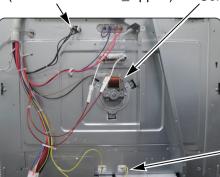
Disconnect the wires from terminals.



6. To remove the Thermal limiter, Convection motor, and Bake Element from the upper oven Follow the steps as follows. Remove Upper rear cover.



Thermal Limiter (Double Line Break_Upper)



Convection motor

- Bake element

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1) To Remove Thermal Limiter (Double Line Brake Upper), remove the screw and 2 wire leads.



THERMAL LIMITER

• To shut down the heaters

The thermostats are located at the back of the oven next to each broil element and wired in series with each Double Line Break relay. The upper oven thermostat opens at 356°F/180°C and the lower oven thermostat opens at 284°F/140°C (Reclose Temp. : -31°F/-35°C).

2) To remove convection motor assembly

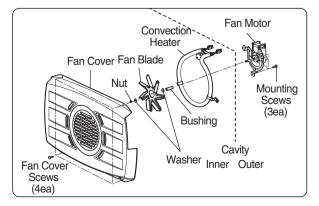
Before removing the convection fan motor, first follow the steps for removing Convection Heater.

a. Disconnect the 2 wire leads and remove the 3 screws from the motor bracket

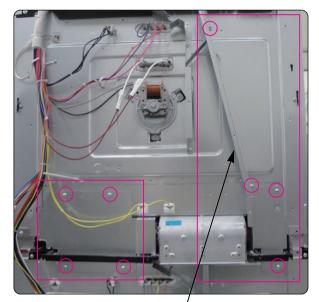


b. Separate parts of cavity inner between cavity outer properly.

(refer to the page3-5 About cavity inner disassembly method)

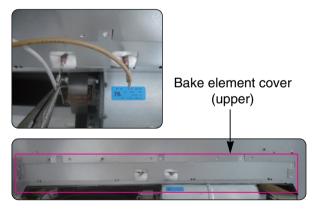


3) **To remove the hidden bake element** a. Remove the Vent cover, Barrier bracket.

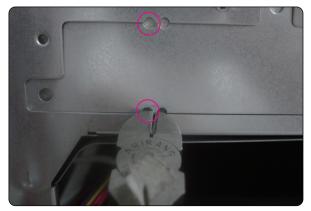


Barrier bracket

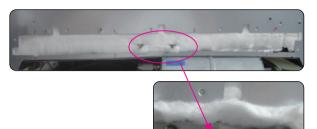
b. Disconnect the 2 wire leads, remove the Bake element cover.



c. Cut the 8 points of flange and remove the Bake element cover.



d. Bend the insulator up and remove the 1 screw.



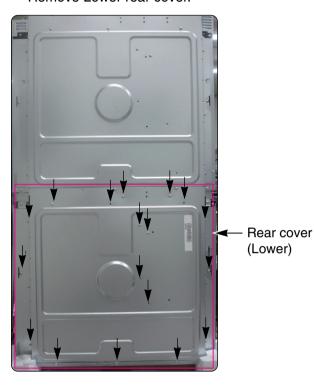
e. Carefully pull the hidden bake element and its BAKE HEATER_COVER out of the oven.\



f. When replacing the Bake Element cover use the 5 screws provided.

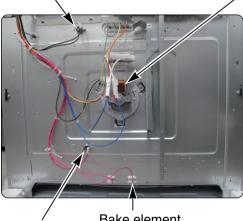


7. To remove the Thermal limiter. Convection motor. and Bake Element from the lower oven Follow the steps as follows. Remove Lower rear cover.



Thermal limiter (Double Line Break_Lower)

Convection motor



Thermostat

Bake element

1) To Remove Thermal Limiter (Double Line Brake Lower), remove the screw and 2 wire leads.



THERMAL LIMITER

• To shut down the control power transformer The upper thermostat is located in front of the upper cooling fan. It opens at 356°F/180°C and closes when the oven temperature cools below 14°F/-10°C.

The lower thermostat is located next to lower bake element. It opens at 320°F/160°C and closes when the oven temperature cools below 14°F/-10°C.

- 2) To remove the convection motor assembly (refer to the following page 3-8)
- 3) To remove Thermal limiter, remove the 2 wires and 1screws.



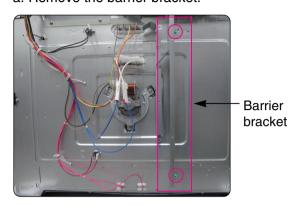


THERMAL LIMITER

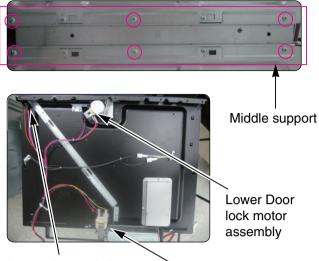
To shut down the heaters

The thermostats are located at the back of the oven next to each broil element and wired in series with each Double Line Break relay. The upper oven thermostat opens at 356°F/ 180°C and the lower oven thermostat opens at 284°F/140°C (Reclose Temp. : -31°F/-35°C).

4) To remove the hidden bake element a. Remove the barrier bracket.



- b. To remove the convection motor assembly. (refer to the following page 3-8)
- 8. To replace the Vent motor, Door lock motor, and door switch in the lower oven, you must separate the upper oven from the lower oven. Please follow the steps below. Remove Mounting side rails.



Lower door switch

- Lower vent motor
- 1) **To remove the vent motor.**(refer to the following page 3-6)
- 2) To remove the Door lock motor assembly. (refer to the following page 3-3)
- 3) **To remove the Door switch**.(refer to the following page 3-7)



Remove screws from middle support.

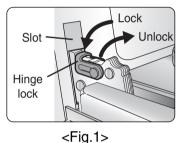
REMOVING & REINSTALLING THE LIFT-OFF OVEN DOOR

A CAUTION

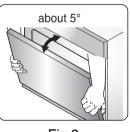
The door is very heavy. Be careful when removing and lifting the door. Do not lift the door by the handle.

To remove the door:

- 1. Fully open the door.
- 2. Pull the hinge locks down toward (Fig.1) the door frame, to the unlocked position.



- 3. Firmly grasp both sides of the door at the top.
- 4. Close door to the door removal position, which is approximately 5 degrees. (refer to the Fig.2)

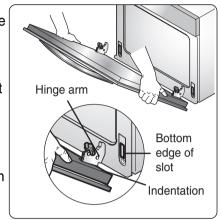


<Fig.2>

5. Lift door up and out until the hinge arm is clear of the slot.

To replace the door:

- Firmly grasp both sides of the door at the top.
 With the door at Hinge arm
- the same angle as the removal position, seat the indentation of the hinge arm into the bottom edge of the



hinge slot. The notch in the hinge arm must be fully seated into the bottom of the slot.

- 3. Fully open the door. If the door will not fully open, the indentation is not seated correctly in the bottom edge of the slot.
- 4. Push the hinge locks up against the front frame of the oven cavity to the locked position.

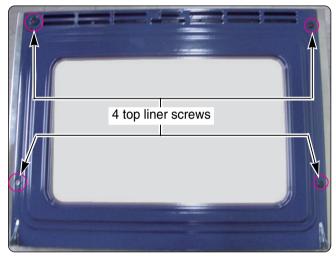


5. Close the oven door.

REMOVING THE OVEN DOOR HANDLE & GLASS

A CAUTION

- Be careful when you work on the electric oven handling the sheet metal part.
- 1. Remove the oven door from the oven. (see page 3-11)
- 2. Place the oven door on a padded work surface with the front glass facing down.
- 3. Remove the 4 top door screws.



4. Remove the three bottom screw from the door liner.



5. Lift the inner assembly off the front glass and set it aside

- 6. To remove the door handle & trim.
 - a. Remove 2 screws for handle and replace.
 - b. Slide Door trim up and off.



- 7. To remove the hinge assembly :
 - 1) Remove the 2 lower liner screws (see step 3)
 - 2) Place the door liner assembly on a padded work surface with the hinge over the edge.
 - 3) Remove the two hinge hanger screws.



4) Remove the 8 screws.



- 5) Lift the COVER_INNER-2 off the door liner.
- 6) Lift the hinge out of the door liner slot.

To remove the oven door glass assembly:

7) Lift the COVER_INNER-1 off the door liner.



8) Lift the inner oven door glass and bracket assembly out of the door liner.



REMOVING THE OVEN DOOR GASKET

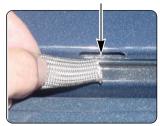
- 1. Remove oven door
- 2. Pull the oven door gasket clips out of the liner holes until all of the clips are removed.





3. Pull the ends of the gasket out of the liner holes.

Liner Hole



REASSEMBLY NOTE: When reinstalling the new gasket, make sure that all of the clips are seated in their liner holes, and that the ends of the gasket are pushed fully into their holes. Use the pointed end of a pencil to push the gasket ends into the holes.

Before testing any components, perform the following checks:

NOTE:

- 1. The most common cause for control failure is corrosion on connectors. Therefore, disconnecting and reconnecting wires will be necessary throughout test procedures
- 2. If this is a new product check all connections before replacing parts.
- 1. All test and checks should be made using a VOM or DVM having a range of at least 20,00 ohms or greater.
- 2. Be sure to check all connections before replacing components. Look for broken or loose wire, failed terminals or wires not fully seated into the connectors.
- 3. Resistance checks must be made with power disabled form oven, and with wiring harness or connectors disconnected.

WARNING

- Disconnect power supply before servicing
- Replace all panels and parts before operating
- Reconnect all grounding devices after servicing
- Failure to do so can result in death or electrical shock

NOTE: Below Ω value were tested at room temperature (77F/25°C)

Components	Test procedures	Results
Convection Motor	 Refer to page 3-8 for Disassembly Measure the resistance (Multiple meter scale: R x 1) 	Normal: Approximately 17 Ω Replace if: Infinite (opened) below 5 Ω (shorted)

Components	Test procedures	Results		
Door locking Motor	 1. Refer to page 3-10 for disassembly 2. Measure the resistance (Multiple meter scale: R x 1000) 	Normal: Approximately 2550 Ω Replace if: Infinite (opened) below 5 Ω (shorted)		
Door locking micro switch (normally close type)	 Refer to page 3-10 for disassembly Measure the resistance (Multiple meter scale: R x 1000) 	Door latch openDoor latch LockedOor Oor Oor Oor Oor Oor Oor Oor Oor Oor Oor Oor Oor Oor Oor Oor Oor 		
	NOTE: After checking for the continuity of switch, make sure to reconnect leads properly.			
Low Voltage Transformer - Halogen lamp	 1. Refer to page 3-2 for disassembly 2. Measure the resistance (Multiple meter scale: R x 1) 	Normal: Approximately 9.8 Ω ± 10% Replace if: Infinite or below 1Ω		

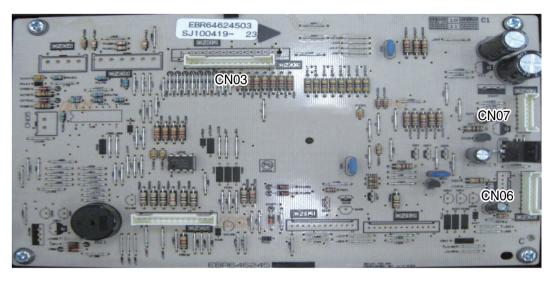
Components	Test procedures	Results	
Oven Thermistor	 1. Refer to page 3-5 for disassembly 2. Measure the resistance after cool down (Multiple meter scale: R x 1000) 	Normal: Approximately 1090 Ω Replace if: Infinite (opened) below 10 Ω (shorted)NOTE: Ω Value should be tested at room temperature 	
	NOTE: After checking for the continuity of switch, n properly.	nake sure to reconnect leads	
Door switch	 Refer to page 3-7 for disassembly Measure the resistance after cooling down (Multiple meter scale: R x 1) 	Door open Door closed	
		Continuity Infinite	
Oven lamp	 Refer to page 3-5 for disassembly Measure the resistance after cool down (Multiple meter scale: R x1) 	Normal: Below 5 Ω. Replace if: Infinite	

Components	Test procedures	Results
Broil Element	 Refer to page 3-4 for disassembly Measure the resistance after cool down (Multiple meter scale : R x 1) 	Normal: Approximately Inner: 22.5Ω Outer: 36.9Ω Replace if: Infinite (opened) NOTE: Outer Broil element use Outer yellow and Blue terminals to check resistance. Inner Broil element use inner yellow and pink terminals to check resistance. NOTE: Ω Value should be tested at room temperature
Bake Element	 Refer to page 3-8 for disassembly Measure the resistance after cool down (Multiple meter scale : R x 1) 	(77F/25°C) Normal: Approximately 22.5 Ω Replace if: Infinite (opened)
		NOTE: Ω Value should be tested at room temperature (77F/25°C)
Convection element	 Refer to page 3-4 for disassembly Measure the resistance after cool down (Multiple meter scale : R x 1) 	Normal: Approximately 32.5 Ω Replace if: Infinite (opened)
		NOTE: Ω Value should be tested at room temperature (77F/25°C)
Vent motor	 1. Refer to page 3-6 for disassembly 2. Measure the resistance after cool down (Multiple meter scale : R x 1) 	Normal: Approximately $H \sim C: 16 \Omega$ $L \sim C: 20 \Omega$ Replace if: Infinite (opened) below 5 Ω (shorted) NOTE: Ω Value should be tested at room temperature (77F/25°C)

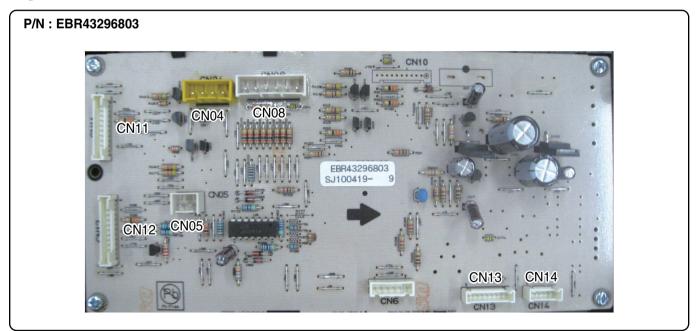
COMPOSITION OF CONTROL

Main PCB

P/N : EBR64624503

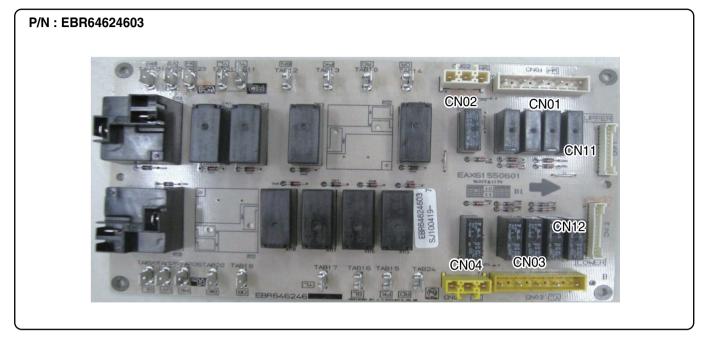


System PCB

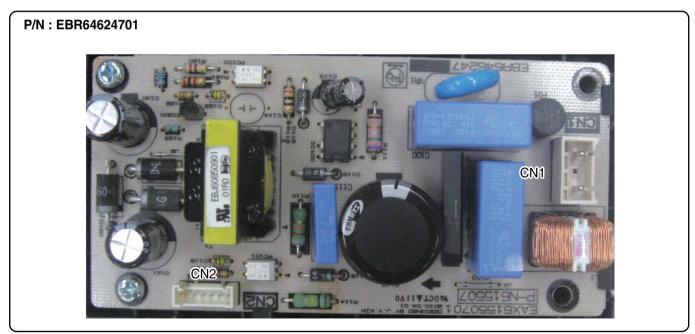


COMPOSITION OF CONTROL

Relay PCB



SMPS PCB



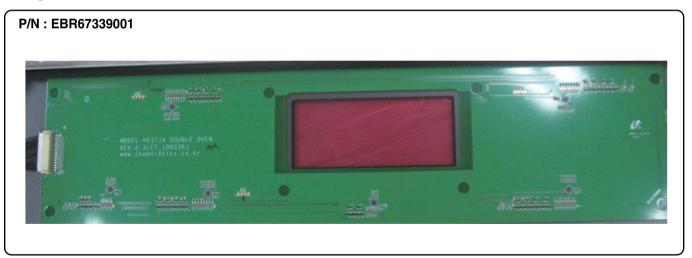
COMPOSITION OF CONTROL

Display

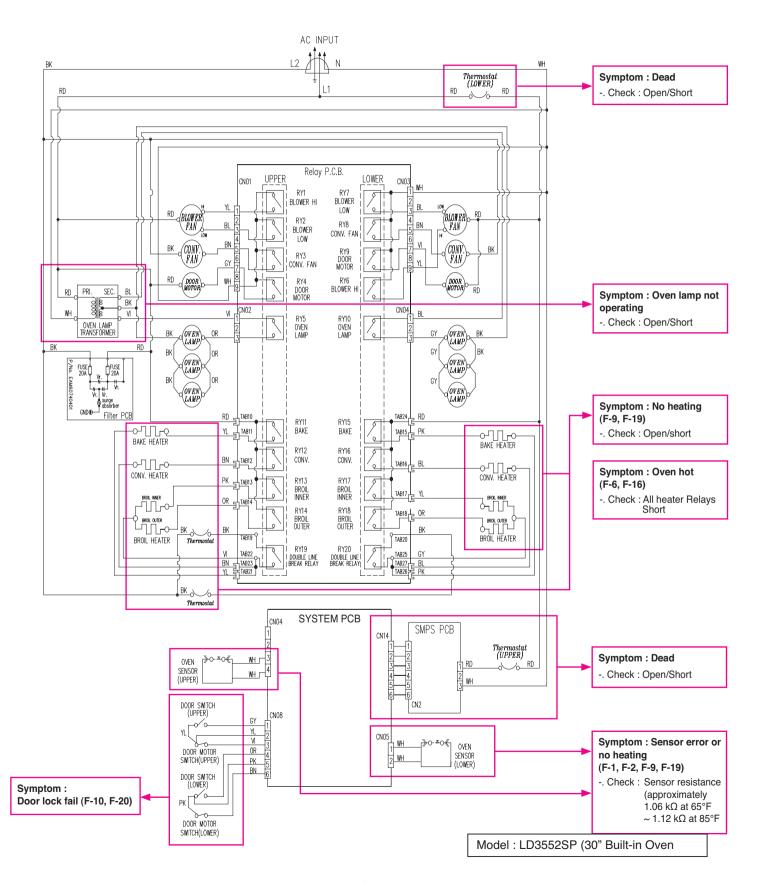
P/N : EAJ61309901



Key PCB



DIAGNOSIS THROUGH SCHEMATIC



CHECK THE FAILURE CODE (F-code)

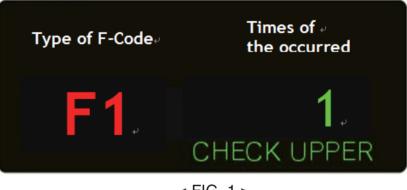
When the oven has some failure on cooking

- Oven may stop operating and F-code will display in display window.
- Some F-codes display immediately(F-3,F-9, F-19), but other codes will store in EEPROM memory and not displayed

F-codes can only be viewed by following the below Step

- 1. press the "clear" key
- 2. Press and Hold "LOWER BAKE" and "LOWER BROIL" key for 3 seconds

If the oven has some failure, the oven will show the failure code, like FIG. 1 It shows the type of F-code and times of occurred failure.



< FIG. 1 >

If the oven does not have any failure, the oven will display like FIG. 2.



< FIG. 1 >

NOTE: After checking the failure code, press the "CLEAR" key

SAFETY CAUTION & ERROR CODE SUMMARY

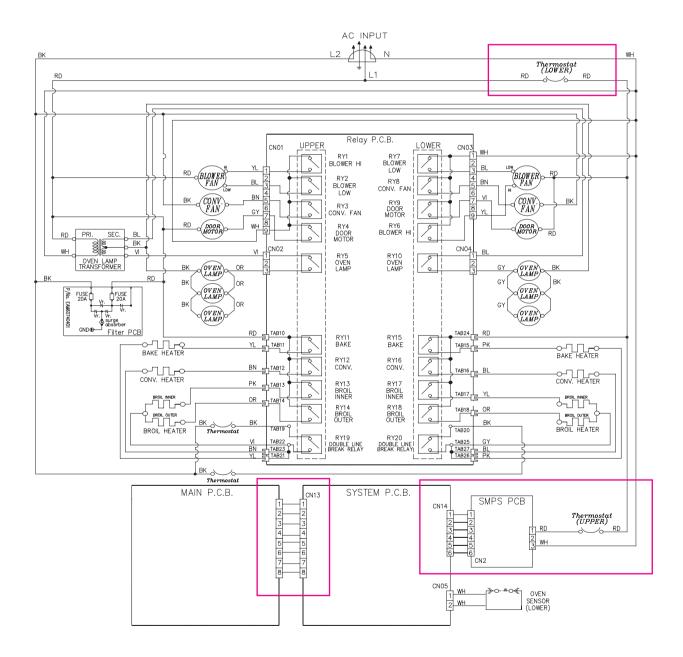
1.1 Safety Caution

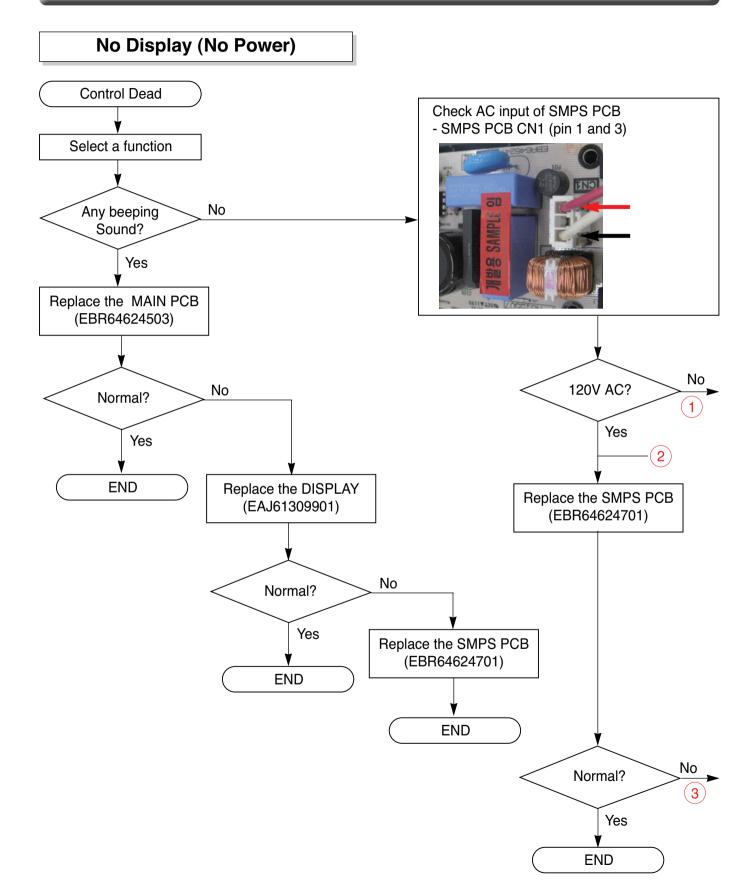
• Normal State is power OFF, unless described differently as power ON.

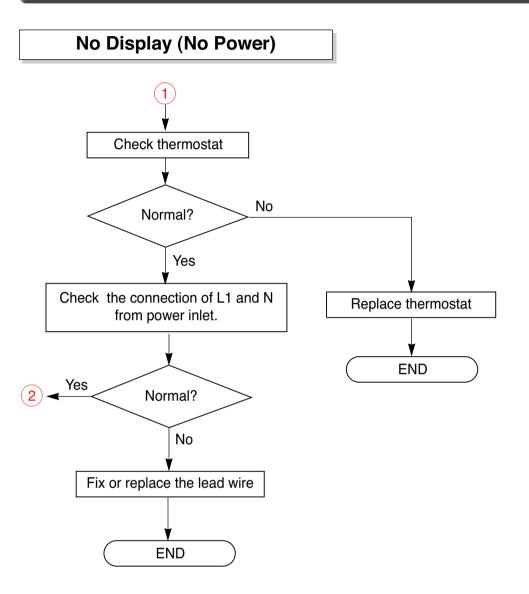
1.2 Error Code Summary

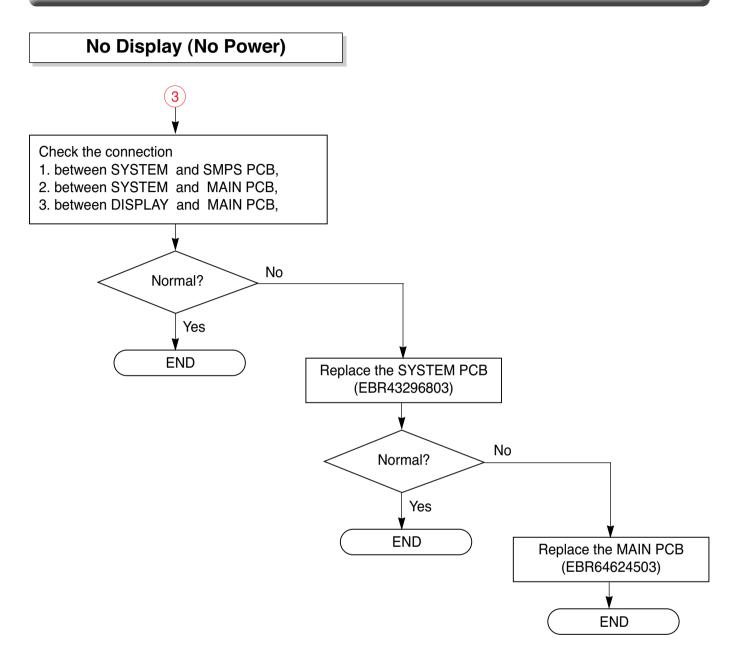
Code	Description	Operation
F-1	Opened Sensor (Upper)	Upper Oven Thermistor remain open for over 1 min, after cook starts
F-2	Shorted Sensor (Upper)	Upper Oven Thermistor is shorted for over 1 min after cook starts
F-3	Touch Sensor Key Error	When touch senor key has some error for $>= 60$ second.
F-4	Opened Sensor (Lower)	Lower Oven Thermistor remain open for over 1 min, after cook starts
F-5	Shorted Sensor (Lower)	Lower Oven Thermistor is shorted for over 1 min after cook starts
F-6	Oven hot (Upper)	Upper Oven temperature is over 650°F / 343°C continuously during 2 minutes on cooking.
F-8	Temp Probe (Upper)	Upper Temp Probe Thermistor is shorted for over 1 min after cook starts
F-9	No heating (Upper)	If oven temperature in the UPPER oven does not exceed 150°F / 66°C in less than 5 minutes.
F-10	Door Lock Fail (Upper)	Upper Oven in case of Door Lock Failure
F-11	Comm Error	Communication error between MAIN PCB and System PCB for over 10 seconds.
F-16	Oven hot (Lower)	Lower Oven temperature is over 650°F / 343°C continuously during 2 minutes on cooking.
F-19	No heating (Lower)	If oven temperature in the LOWER oven does not exceed 150°F / 66° C in less than 5 minutes.
F-20	Door Lock Fail (Lower)	Lower Oven in case of Door Lock Failure

Symptom	Check Point
1. Power Failure (Dead) 2. No Display	 Check Electric Wiring Check the thermostat Check the SMPS PCB

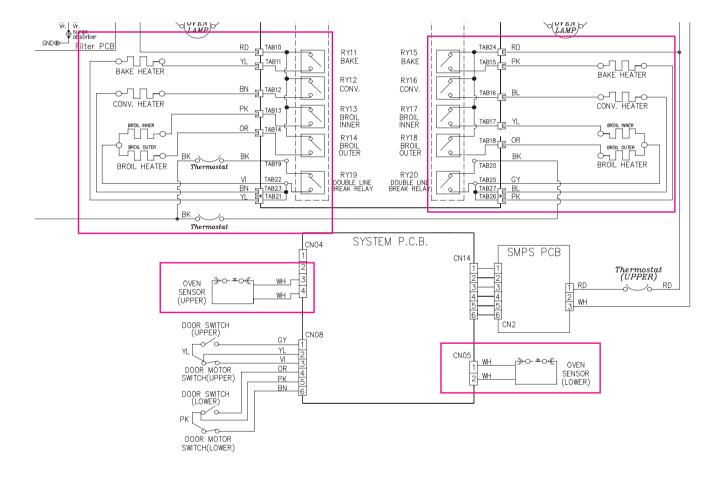




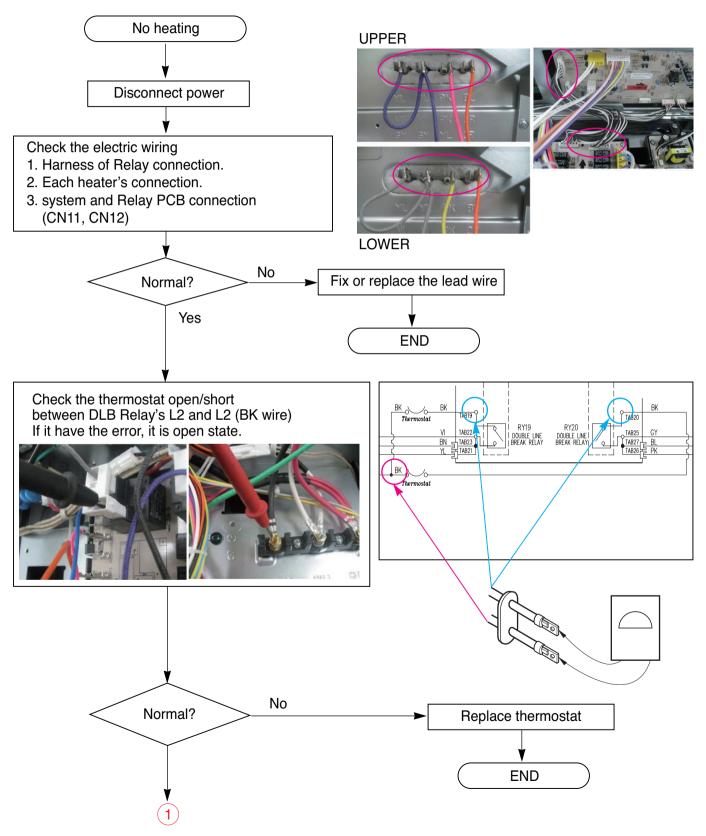




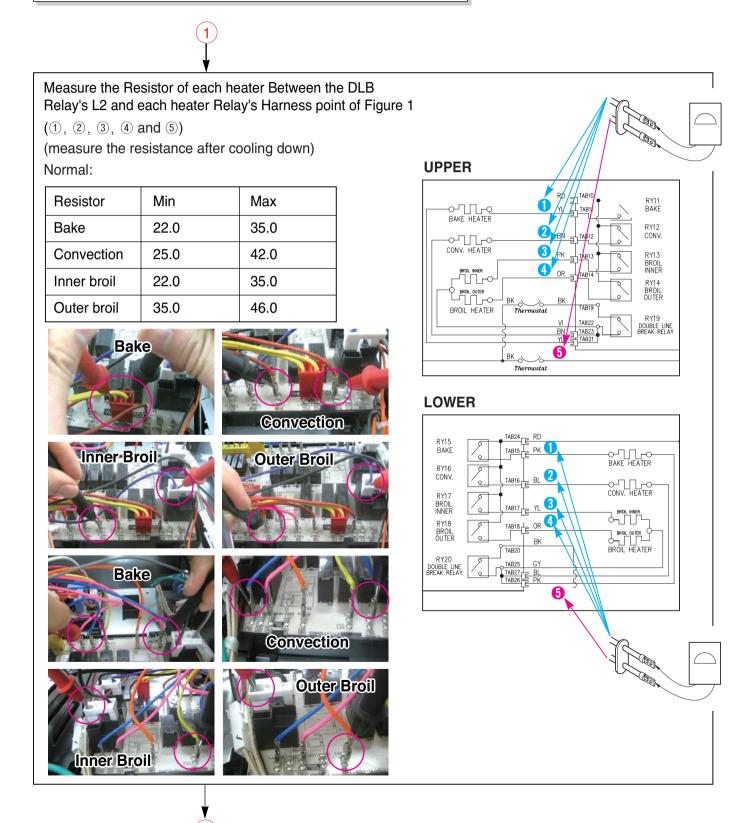
Symptom	Check Point
1. No heating 2. F-9 3. F-19	 Check Electric Wiring Check the thermostat. The Heater's Resistance. Check the Sensor (thermistor).



Oven does not heat (including F-9, F-19 Error)

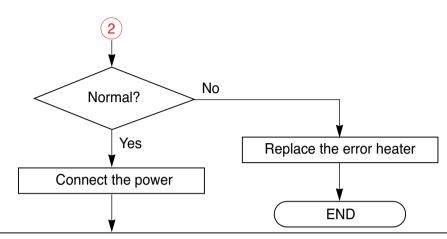


Oven does not heat (including F-9, F-19 Error)



2

Oven does not heat (including F-9, F-19 Error)

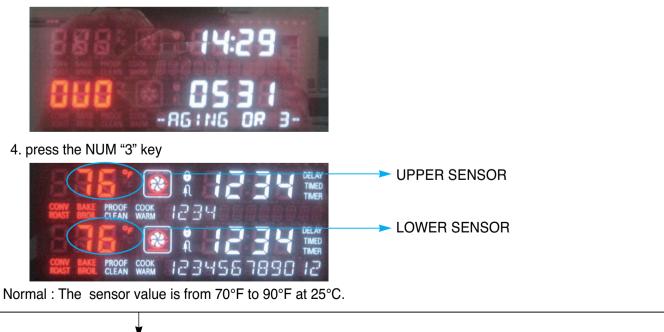


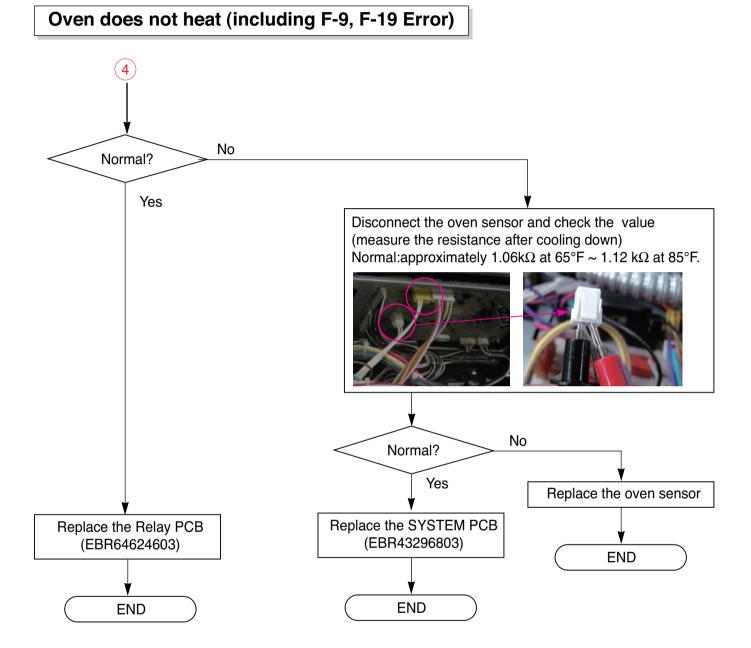
Check the value of thermistor by using the test mode

- To enter the testmode, follow these steps:
 - 1. press the "clear" key
 - 2. press the "LOWER BAKE", "LOWER BROIL" key at the same time for one second

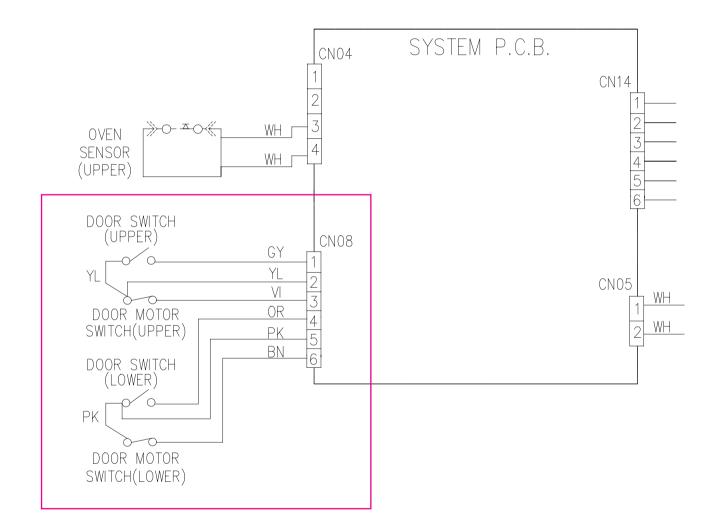


3. press the "LOWER BAKE", "LOWER BROIL" key at the same time again.



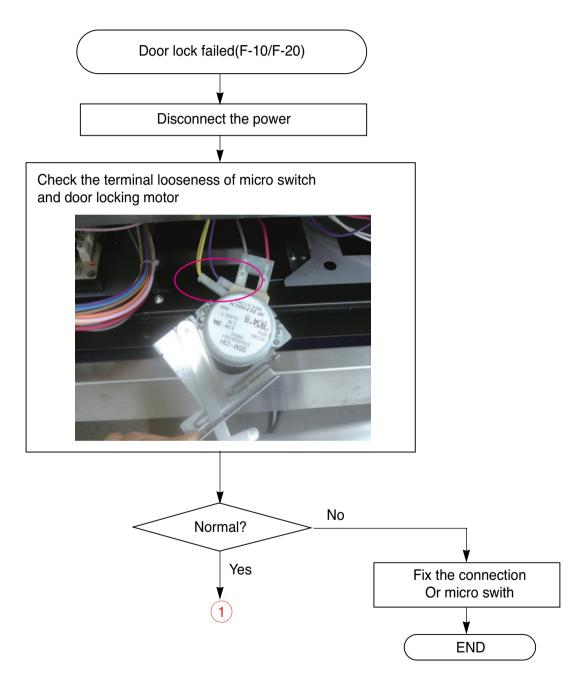


Symptom	Check Point
1. Door Lock System Failure 2. F-10, F-20	 Check the Electric wiring Check the Motor's Resistance



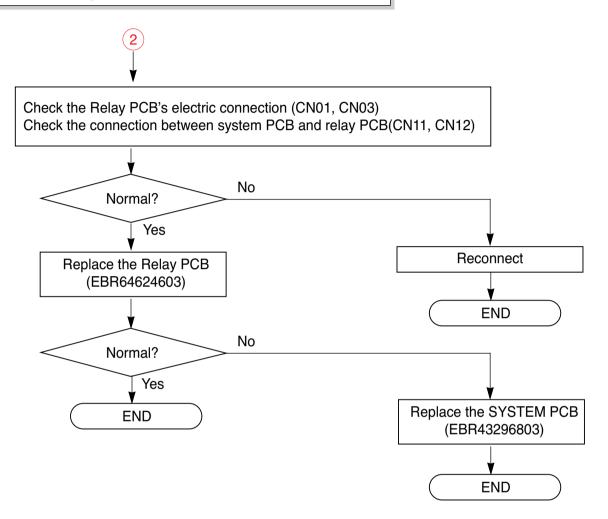
Door lock system error \rightarrow F-10, F-20 Error

Just after self-clean start, the door lock motor starts to rotate. During that time if the door lock switch does not operate properly after rotating twice, then supervising circuit detects a Door Lock failure and the F-10, F-20 error code appears.

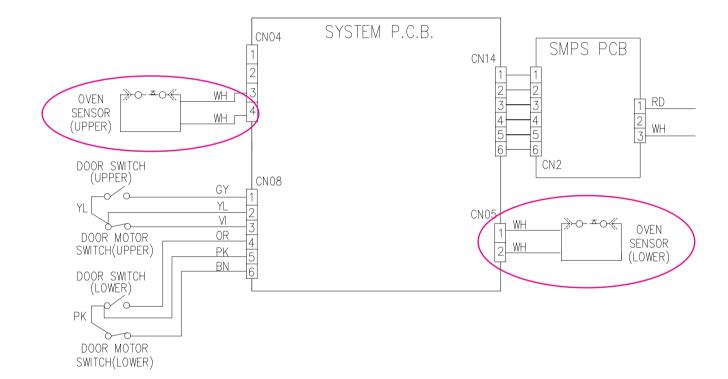


Door lock system error \rightarrow F-10, F-20 Error Check the door locking motor (measure the resistance) normal: approximately 2.6 k Ω abnormal: infinite or below 5 Ω No Normal? Yes Replace the door locking motor Check the looseness of CN08 END No Normal? Yes Reconnect END

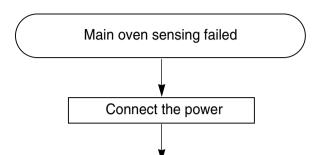
Door lock system error \rightarrow F-10, F-20 Error



Symptom	Check Point
1. Sensing Fail 2. F-1 3. F-2 4. F-4 5. F-5	 Check the electric wiring Check the test Mode Check the sensor(thermistor) resistance (approximately 1.06 kΩ at 65°F ~ 1.12 kΩ at 85°F.)



Oven sensing error \rightarrow F-1, F-2, F-4, F-5 error

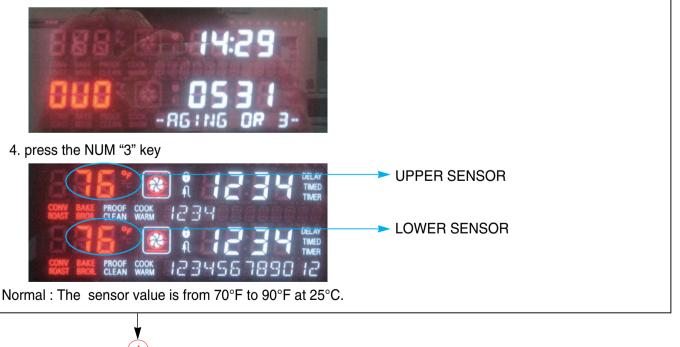


Check the value of thermistor by using the test mode

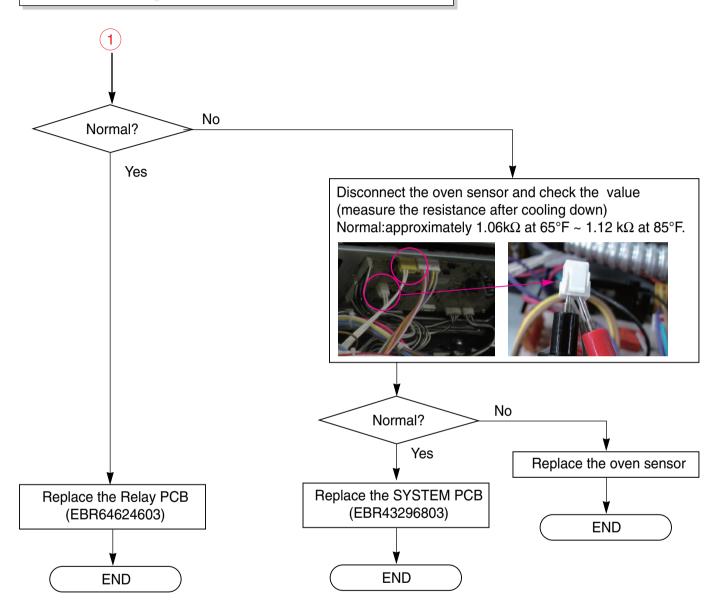
- To enter the testmode, follow these steps:
 - 1. press the "clear" key
 - 2. press the "LOWER BAKE", "LOWER BROIL" key at the same time for one second



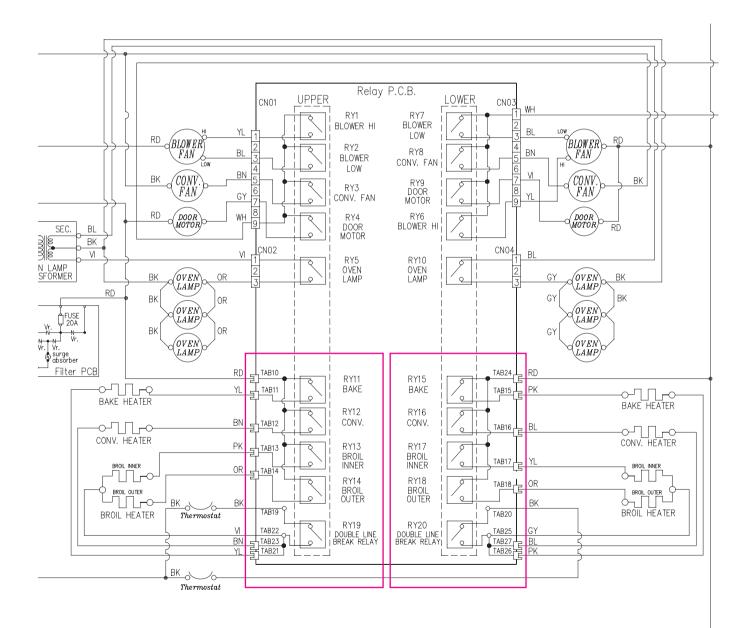
3. press the "LOWER BAKE", "LOWER BROIL" key at the same time again.

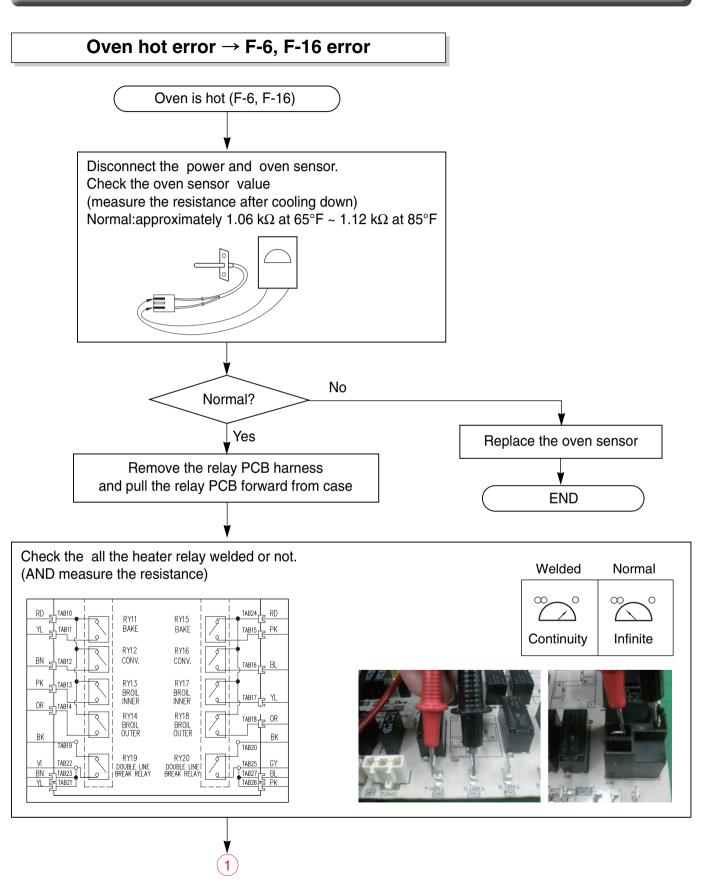


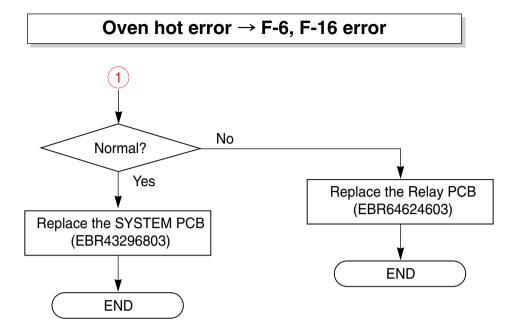
Oven sensing error \rightarrow F-1, F-2, F-4, F-5 error

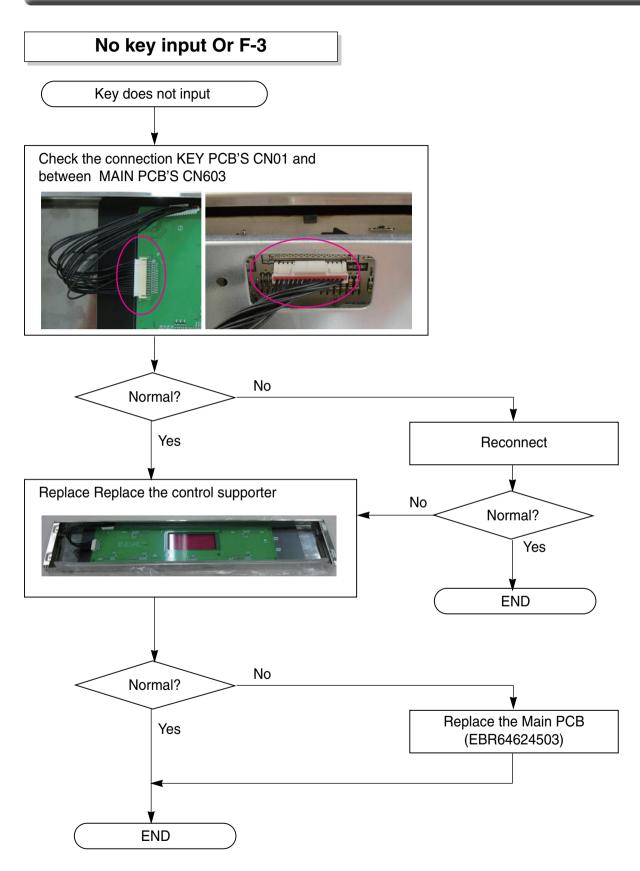


Symptom	Check Point
1. Oven hot 2. F-6 3. F-16	1. Check the Resistance of the Relay.







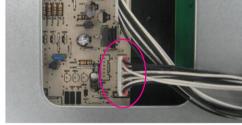


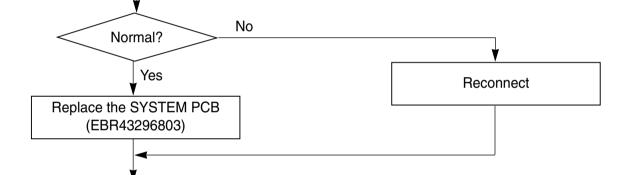
F-11 error (communication error)



Check the connection between MAIN PCB'S CN06 and SYSTEM PCB'S CN13







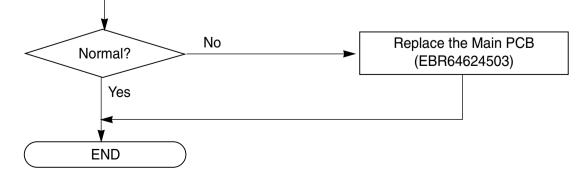
Reset failure log and Check the F-code.

- 1. press the "clear" key
- 2. Press and Hold "LOWER BAKE" and "LOWER BROIL" key for 3 seconds

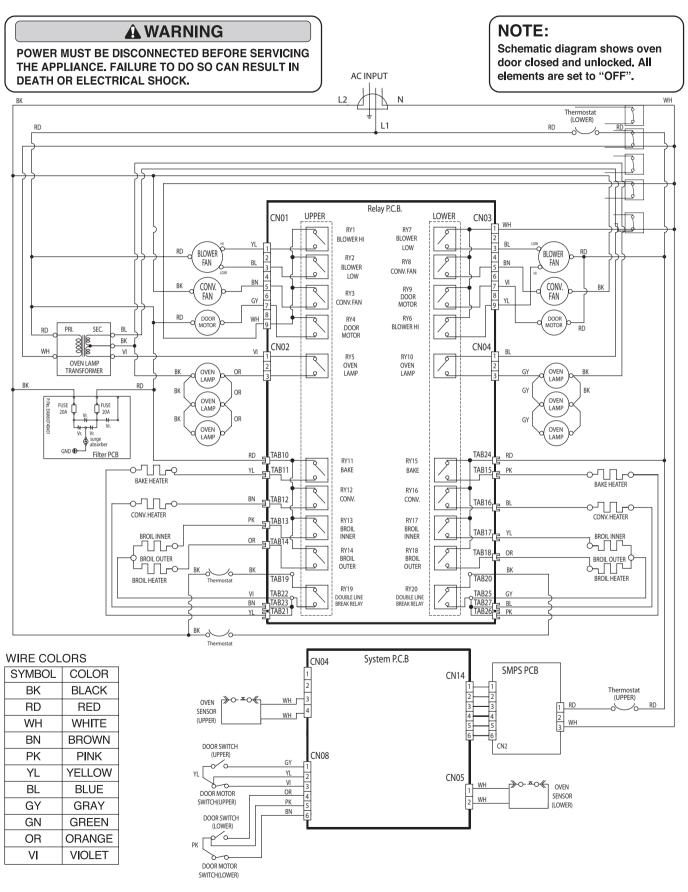


3. In Order to reset failure log, press CLEAR pad

4. Press and Hold "LOWER BAKE" and "LOWER BROIL" key for 3 seconds again.



SCHEMATIC DIAGRAM



STRIP CIRCUITS

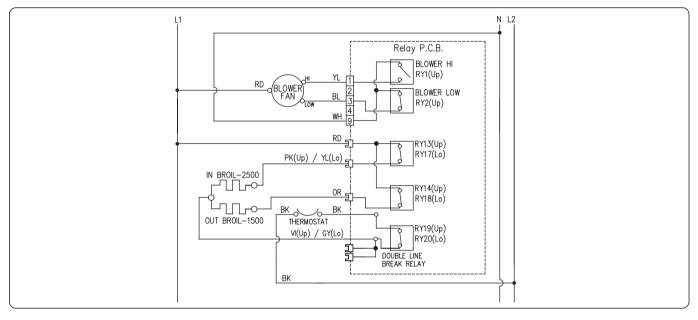
Complete the following steps before checking electric oven circuit :

1. Check the line voltage, household fuse or circuit breaker.

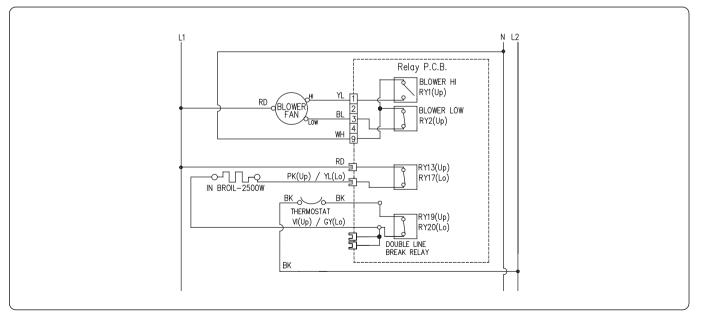
2. Check for loose wiring or mis-wiring within electric range.

NOTE: The following individual circuits are for use in diagnosis, and are shown in the ON position. **NOTE:** "**(Up)**" and "**(Lo)**" denote Upper oven and Lower oven connections.

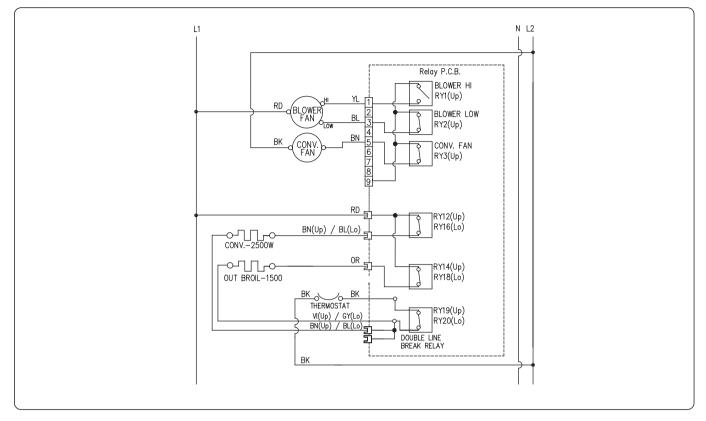
Full Broil mode



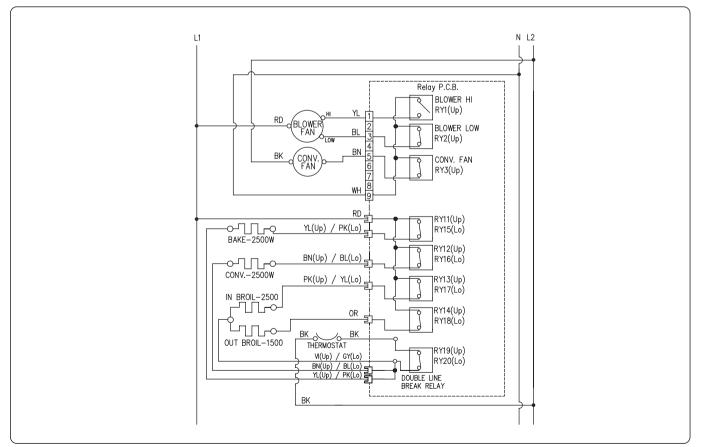
Center Broil mode



Crisp Convection mode

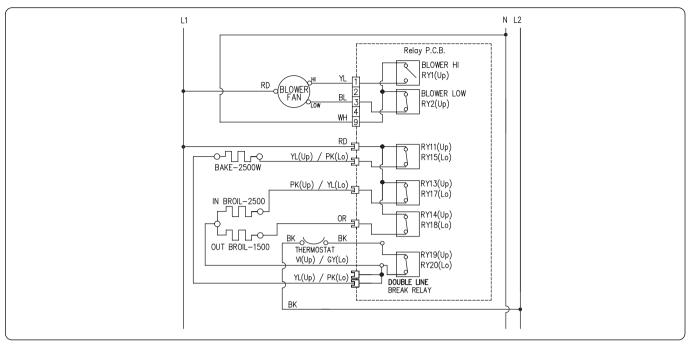


Conv. Bake & Conv. Roast mode

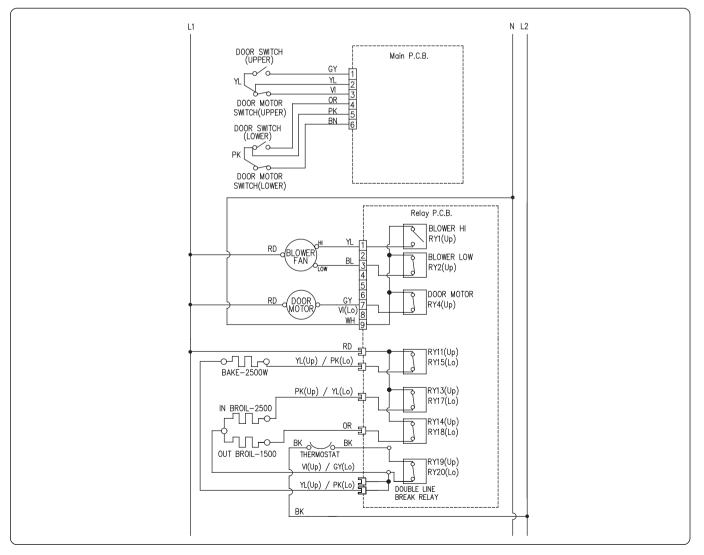


Note: In case of Bake mode, the convection fan will operate only for preheating.

Bake & Roast mode

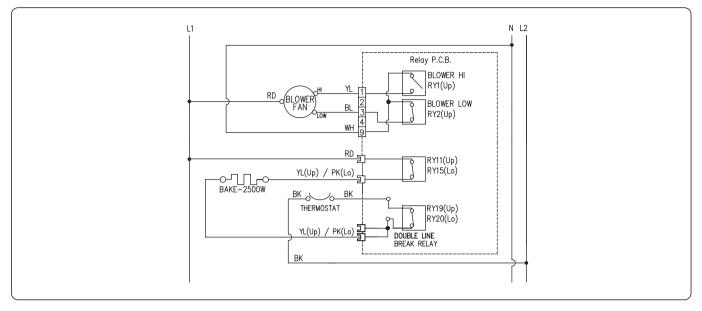


Self Clean mode

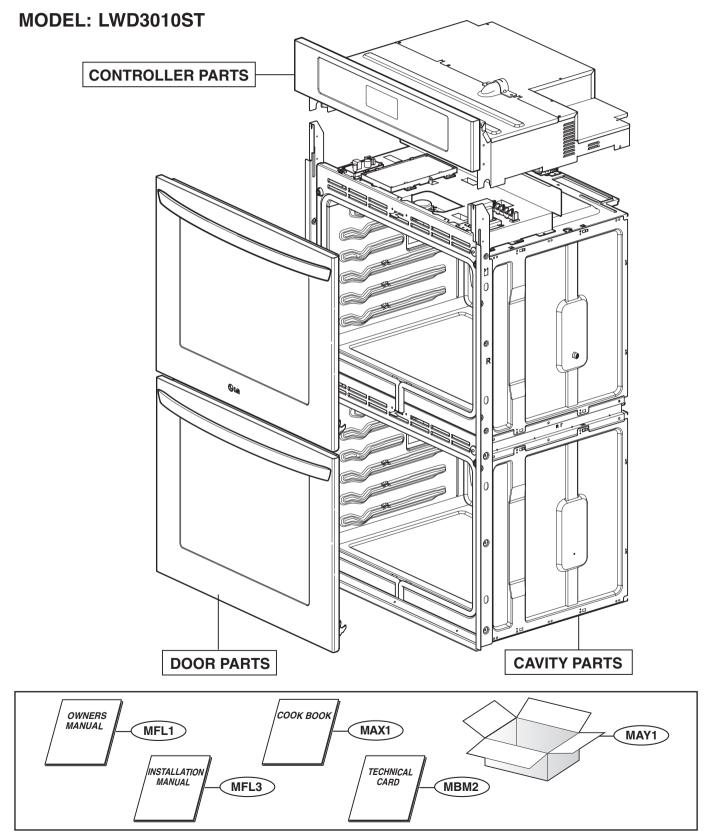


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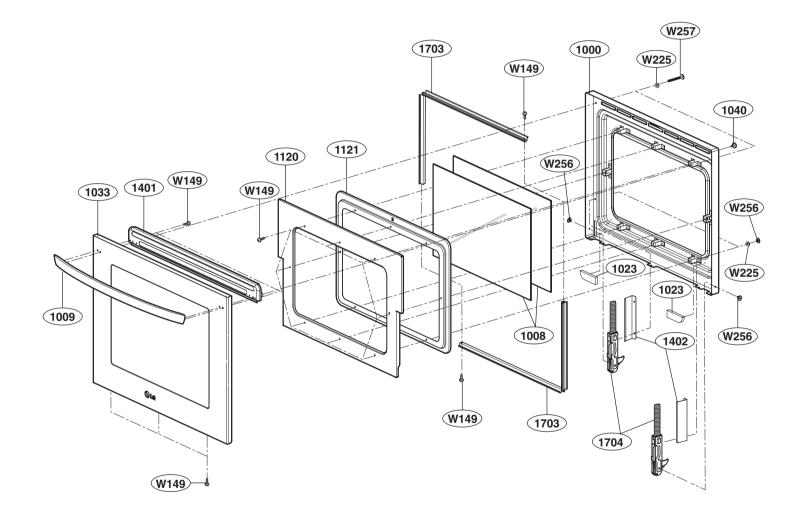
Warm & Proof mode



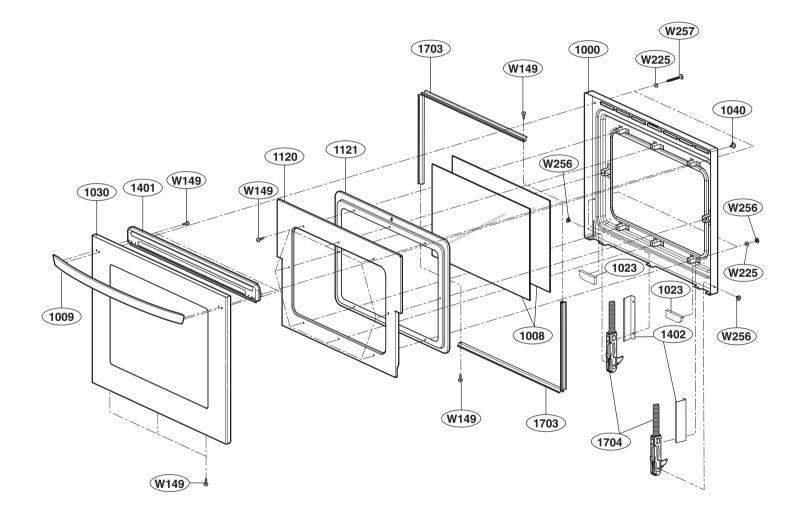
INTRODUCTION



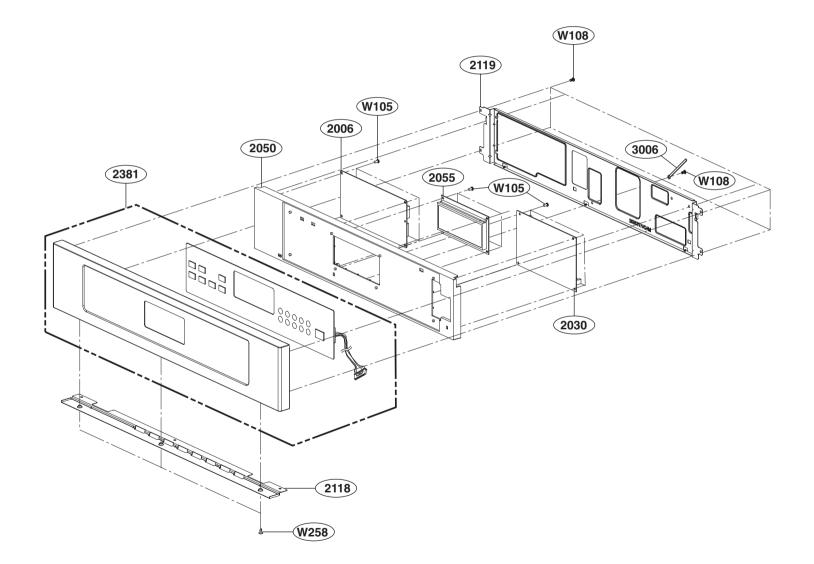
UPPER DOOR PARTS



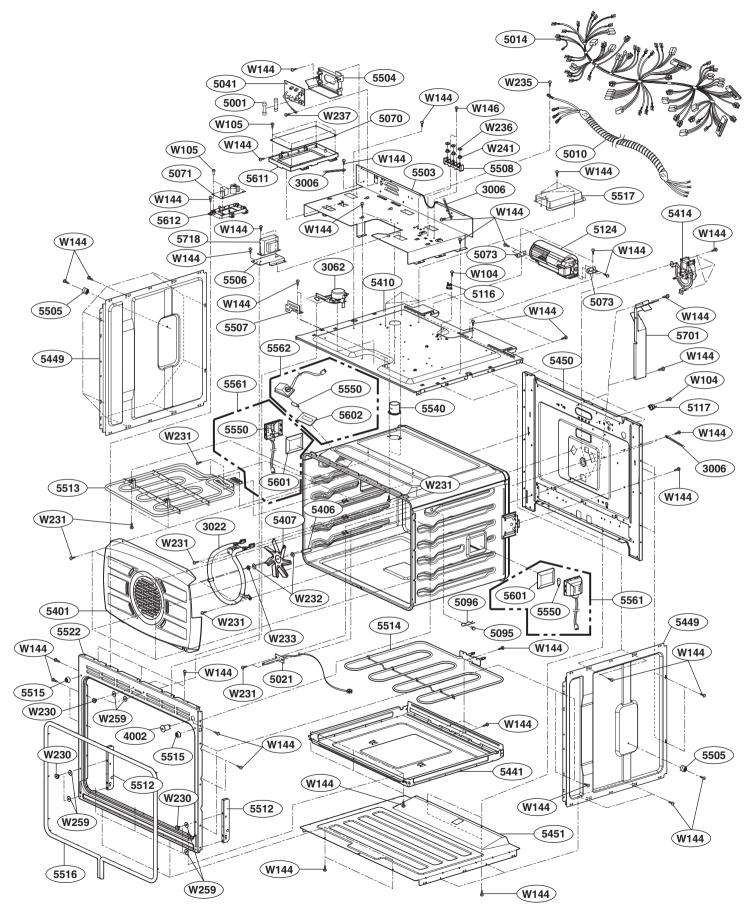
LOWER DOOR PARTS



CONTROLLER PARTS



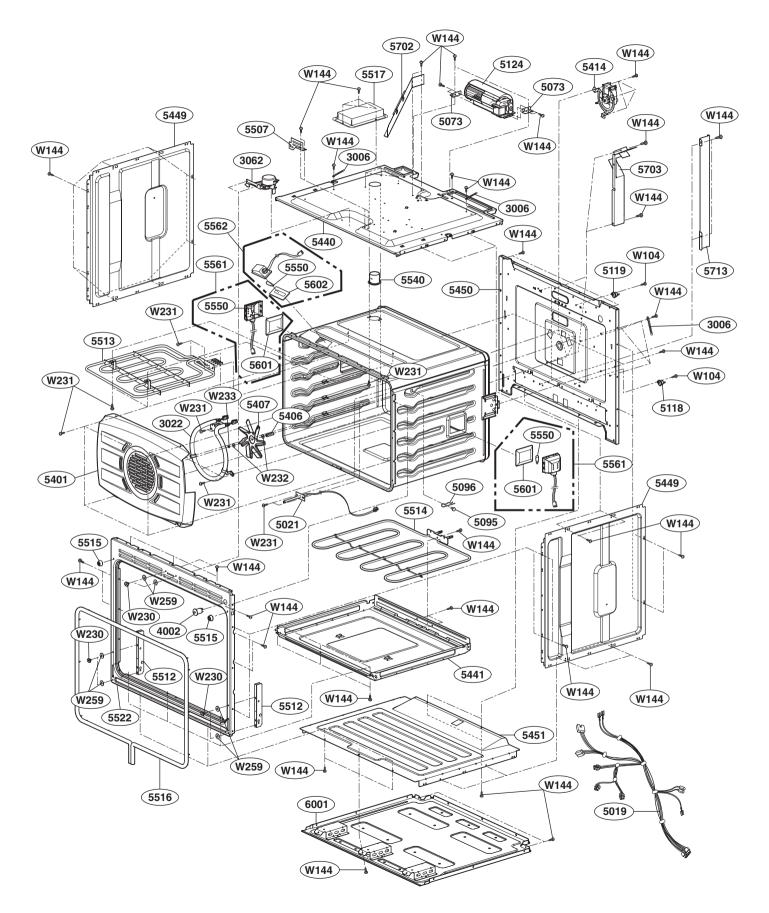
UPPER CAVITY PARTS



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LOWER CAVITY PARTS



ASSEMBLY

