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# HOLMES HAP9424B Owner's Manual

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# TROUBLESHOOTING

## TROUBLESHOOTING

Problem	Solution
• Unit will not operate.	✓ Check if unit is properly plugged in and outlet is energized. ✓ Make sure unit turned ON. ✓ Make sure filters are properly installed and rear grill is seated correctly.
• Decreased air flow.	✓ Make sure nothing is blocking air inlet and filtered air outlets. ✓ Check condition of the filter and replace if necessary.
• Excessive Noise.	✓ Make sure parts are firmly positioned in place. ✓ Open the air inlet grill and make sure that any plastic packaging was removed from the filters, if applicable.

## LEARNING MORE

For a wealth of information about your air purifier and other Holmes® products, visit our website at [www.holmesproducts.com](http://www.holmesproducts.com) or call 1-800-546-5637.

# WARRANTY

## 3 YEAR LIMITED WARRANTY

Sunbeam Products, Inc. doing business as Jarden Consumer Solutions Limited doing business as Jarden Consumer Solutions. From the date of purchase, this product will be free from defect. We will repair or replace this product or any component of this product. Replacement will be made with a new or remanufactured product. Replacement may be made with a similar product of equal or greater value. We will attempt to repair or adjust any electrical or mechanical defect. This warranty is valid for the original retail purchaser only. Keep the original sales receipt. Proof of purchase is required. Retail stores selling JCS products do not have the right to void this warranty.

This warranty does not cover normal wear of parts, misuse of the product, use on improper voltage or current, or alteration by anyone other than JCS or an authorized service center. Acts of God, such as fire, flood, hurricanes and tornadoes, are excluded.

### What are the limits on JCS's Liability?

JCS shall not be liable for any incidental or consequential damages, or for any statutory warranty or condition.

Except to the extent prohibited by applicable law, any warranty, express or implied, for a particular purpose is limited in duration to the duration of the warranty. JCS disclaims all other warranties, conditions or representations. JCS shall not be liable for any damages of any kind, including incidental, special, consequential, or punitive damages, under any contract, fundamental or otherwise, or for any claim or cause of action.

Some provinces, states or jurisdictions do not allow the limitation on how long an implied warranty lasts, so this limitation may not apply to you.

This warranty gives you specific legal rights, and you may have other rights that vary by state or jurisdiction to state or jurisdiction.

### How to Obtain Warranty Service

#### In the U.S.A.

If you have any question regarding this warranty or need service, call 1-800-546-5637 and a convenient service center address will be provided.

#### In Canada

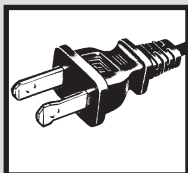
If you have any question regarding this warranty or need service, call 1-800-546-5637 and a convenient service center address will be provided.

# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons. These precautions include:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. If the filter is covered by a bag when shipped, remove plastic bag before use.
4. Keep the cord out of heavy traffic areas. To avoid fire hazard, NEVER put the cord under rugs, near heat registers, radiators, stoves, or heaters.
5. To protect against electrical hazards, DO NOT immerse the appliance in water or other liquids. Do not use near water.
6. Close supervision is necessary when any appliance is used by or near children, or disabled persons.
7. Always unplug the air purifier before moving or cleaning the unit, opening the grill, changing the filters and whenever the unit is not in use. To disconnect the unit, be sure to pull the plug and not the cord.
8. NEVER drop or insert any objects into the openings of the unit.
9. DO NOT operate any appliance with a damaged cord or plug. If the motor fan fails to operate or the unit has been dropped or damaged in any manner, return appliance to manufacturer for examination and/or repair.
10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by Jarden Consumer Solutions may cause hazards.
11. DO NOT use outdoors.
12. NEVER place on a soft surface such as a bed or sofa as this could cause the unit to tip over and block the air inlet or outlet grills.
13. Keep unit away from heated surfaces and open flames.
14. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by Jarden Consumer Solutions or an authorized Jarden Consumer Solutions Center.
15. DO NOT place anything on top of unit.
16. NEVER use detergents, gasoline, glass purifier, furniture polish, paint thinner, or other household solvents to clean any part of the appliance.
17. Always turn the appliance off before unplugging it.
18. The ionizer in this appliance produces less ozone than the UL established limits of 50ppb. However, in high concentrations, ozone can be harmful to birds and small pets. To prevent ozone buildup, we suggest using the ionizer in well ventilated areas with the fan on.
19. This appliance should only be used in a room with temperatures between 40° F and 110° F.
20. **WARNING:** To reduce the risk of fire or electric shock, DO NOT use this appliance with any solid-state speed control device.

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS



**THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.**

**DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.**

## CORD SAFETY

- The length of cord used on this appliance was selected to reduce tangling or tripping hazards.
- If a longer cord is necessary, an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the electrical rating of the air purifier (see rating label marked on product).
- Care must be taken to arrange the extension cord so that it will not drape over the countertop or table where it can be pulled on by children or accidentally tripped over.

## GET TO KNOW YOUR AIR PURIFIER

- Your Holmes® air purifier features a HEPA-Type filter that removes up to 99% of airborne dust and pollen as small as 2 microns, and helps reduce smoke, mold spores and pet dander from air passing through the filter.
- Arm & Hammer® baking soda and carbon help absorb and eliminate household odors.
- Optional ionizer naturally improves performance and helps freshen the air.

## IONIZER

This appliance has an optional ionizer feature which, when turned on, releases negative ions into outgoing filtered air to help the air purification process.

### What Are Ions?

Ions are tiny particles that carry a positive or negative charge. They exist naturally around us: in the air, water, and ground. Both positive and negative ions are colorless, odorless, and harmless.

### How Does The Ionizer Work?

Negative ions help air purification by attaching themselves to very small airborne particles in the room. These particles take on a negative charge and may join with positively charged particles such as dust, pollen, smoke, and pet dander to form larger particles. These larger particles are then more easily captured by the filter system.