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# WHIRLPOOL GC1000XE4 Owner's Manual

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Making Your World  
A Little Easier.™

## Food Waste Disposers

### Models

GC1000

GC2000

GC3000

GC4000

## Use and Care Guide



2-97



# IMPORTANT SAFETY INSTRUCTIONS


WARNING – When using electric appliances, basic precautions should always be followed, including the following:

1. Read all the instructions before using the appliance.
2. To reduce the risk of injury, close supervision is necessary when an appliance is used near children.
3. Do not put fingers or hands into a waste disposer.
4. Turn the power switch to the off position before attempting to clear a jam or remove an object from the disposer.
5. When attempting to loosen a jam in a waste disposer, use a long wooden object such as a wooden spoon or the wooden handle of a broom or mop.
6. When attempting to remove objects from a waste disposer use long-handled tongs or pliers. If the disposer is magnetically actuated, nonmagnetic tools should be used.
7. To reduce the risk of injury by materials that may be expelled by a waste disposer, do not put the following into a disposer:
  - a) Clam or oyster shells.
  - b) Drain cleaner.
  - c) Glass, china, or plastic.
  - d) Large whole bones.
  - e) Whole corn husks.
  - f) Metal, such as bottle caps, tin cans, or aluminum foil.
8. When not operating a disposer, leave the drain cover in place to reduce the risk of objects falling into the disposer.
9. Electrically ground disposer. See Installation Instructions for details.

## SAVE THESE INSTRUCTIONS

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## GROUNDING INFORMATION

	<b>⚠ WARNING</b>
	<b>Electrical Shock Hazard</b>
	<b>Electrically ground disposer. Failure to do so can result in death or electrical shock.</b>

For detailed instructions see Installation Instructions. ALL ELECTRICAL CONNECTIONS MUST CONFORM WITH LOCAL CODES. This disposer is Listed by Underwriters Laboratories, Inc.

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## PRODUCT REGISTRATION CARD

Before you use your disposer, please fill out and mail your product registration card. This card will enable us to contact you in the unlikely event of a product safety notification and assist us in complying with the provisions of the Consumer Product Safety Act. **THIS CARD DOES NOT VERIFY YOUR WARRANTY.**

Keep a copy of the sales receipt showing the date of purchase and/or date of installation of your disposer. **PROOF OF PURCHASE WILL ENSURE YOU OF IN-WARRANTY SERVICE.**

Write down the following information. You will need it if your disposer ever requires service.

Model Number\* \_\_\_\_\_

Serial Number\* \_\_\_\_\_

Date Purchased \_\_\_\_\_

Date Installed \_\_\_\_\_

Dealer's Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

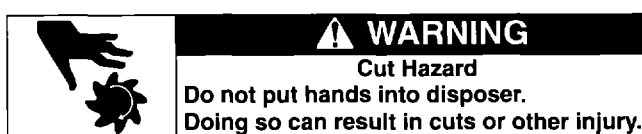
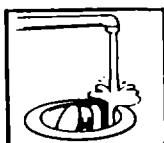
\*Model and Serial Numbers are located on a label near the bottom of the disposer.

# OPERATING INSTRUCTIONS

Your Whirlpool disposer has a cover that acts only as a seal and drain cover. To SEAL cover for holding water in the sink, press the cover firmly in the disposer opening.

**NOTE: Do not operate the disposer with the cover in the SEAL position. After all food waste has been fed into the disposer, place the cover in the DRAIN/GRIND position.**

1. Remove cover from sink opening and turn on a good flow of COLD water. It is important and absolutely necessary that cold water flows into the disposer while it is in operation. (Cold water hardens greasy substances, making it easy to grind them into tiny particles. Cold water also keeps grease from sticking to the drain lines.) If you have a double sink, make sure the faucet is positioned to the side where the disposer is installed during operation of the disposer.
2. Turn wall switch to ON position.
3. Scrape food waste into disposer opening. Mix soft and hard food waste items for most efficient grinding.
4. For maximum safety, to minimize the possible ejection of materials while grinding, after all food waste has been fed into the disposer, place the cover in the DRAIN/GRIND position (see illustration).



5. Allow both the disposer and cold water to run after grinding is completed to help flush out drain pipes. Ground waste and water flow at an approximate rate of 2 seconds/foot in a pitched horizontal drain pipe. The water flow time after grinding will depend on the quantity of ground food waste and the length of horizontal drain pipe.
6. Turn wall switch to OFF position. Turn off water.

## What Can Be Put In Your Whirlpool Disposer?

Your disposer is designed to dispose of food wastes including bones, fruit and vegetable wastes, pits, egg shells and coffee grounds. Large pieces of food waste like melon rinds should be cut into smaller pieces before being put into the disposer.

To avoid possible drain blockage, do not grind extremely fibrous material like corn husks and artichokes.

If the disposer drains into a septic tank, grinding wastes such as egg shells, lobster, crab and shrimp shells should be kept at a minimum. Grinding large amounts of this type of waste may require more frequent cleaning of the septic tank system.

**NOTE: Do not put items like glass, china, metal, tin cans, bottle caps or oyster and clam shells into the disposer. Place these items in the trash.**

### If Your Disposer Jams

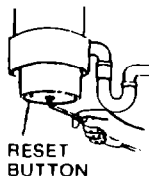
Accidental entry of foreign material will cause any disposer to jam occasionally. To free jammed material, the following procedure should be used:

#### **⚠ WARNING**

##### **Injury Hazard**

**Turn disposer switch off before using Jam Breaker Wrench.  
Remove Jam Breaker Wrench before turning on disposer switch.  
Failure to do so can result in broken bones, cuts, or other injury.**

1. Turn wall switch to OFF position.
2. Insert an end of your Jam Breaker Wrench (provided with your disposer), into the center hole of the bottom of the disposer (see Illustration).
3. Work the Wrench back and forth until it moves freely for at least one complete revolution. Remove foreign object with tongs. Remove Wrench before restarting disposer.
4. Wait 3 to 5 minutes to allow disposer motor to cool and then push red Reset Button (see Illustration). **Before pressing red reset button be sure the wall switch is in the off position.**
5. Start the disposer.



Your Jam Breaker Wrench will free virtually every jam that may occur due to foreign objects entering the disposer. Occasionally, a piece of metal (bobby pin, thumb tack, paper clip, silverware, etc.) causes a jammed condition too tight for your Wrench to handle. To free this type of jam, a pry bar or tool must be used. Do not hammer on pry bar.

### Operation With Dishwasher

If your dishwasher drains through your disposer always run the disposer for a short time before starting the dishwasher. This will ensure that the disposer is free of any unground food waste. Such waste could cause a "backup" of the discharge water from the dishwasher. **DO NOT OPERATE THE DISPOSER WHILE THE DISHWASHER IS IN OPERATION.** After operating the dishwasher, run the disposer for a short time to clean and flush all particles discharged by the dishwasher into the disposer down the main drain line.

When the dishwasher is in operation, we recommend the cover be placed in the DRAIN/GRIND position. This will eliminate the possibility of water splash out.



## USE ENERGY WISELY

A food waste disposer uses a negligible amount of energy. Total energy requirements associated with operating a food waste disposer will be minimized by following the recommendations in this Use and Care Guide.

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## CARE AND CLEANING

The unique design of the grinding elements of the disposer create a whirling water action which keeps the grinding chamber always clean and free of odors.

After some use a brown discoloration may appear on the face of the grinding disc. This is normal. It is a surface discoloration only and will not affect the life or performance of the disposer.

Do not "store" food waste in the disposer between grindings. This can lead to odors, a clogged drain or a jam.

Use COLD water *only* when operating the disposer. Cold water hardens greasy substances, making it easy to grind them into tiny particles. Cold water also keeps grease from sticking to the drain lines.

Odors coming from your disposer are usually from food waste left inside the disposer as a result of insufficient water to flush the disposer. To clean, the following procedure should be used:

Turn wall switch to OFF position. Place cover in the SEAL position and fill sink half way with lukewarm water. Add one cup baking soda and mix to form a solution. Turn on the disposer; remove cover from sink. This will flood the inside of the disposer to wash away particles loosened in the cleaning operation. The baking soda will freshen the inside of the disposer.

**NOTE: NEVER use chemical or solvent drain compounds in the disposer.**

Your WHIRLPOOL® disposer is permanently lubricated and will never need additional lubrication



## WHEN YOU NEED SERVICE OR ASSISTANCE

### Follow These Steps

1. If your disposer should fail to operate, review the following list before calling your dealer. You could save the cost of a service call.

Turn wall switch to OFF position and manually use the Jam Breaker Wrench to turn the grind wheel, making sure it is free to rotate. **NEVER PUT YOUR HANDS IN THE DISPOSER.** If the grind wheel does not turn freely, the disposer is probably jammed and you should follow the procedures outlined on page 5.

JAMS OF ANY NATURE ARE NOT CONSIDERED A PRODUCT DEFICIENCY AND ARE NOT COVERED BY IN-WARRANTY SERVICE OR LABOR.

Has a fuse blown, or is the circuit breaker open?

Is the switch controlling the disposer turned to the ON position?

Is the red Reset Button on the bottom of the disposer pushed in?

2. If the problem is not due to one of the above items, call the Whirlpool Consumer Assistance Center: 1-800-253-1301.
3. If you are not satisfied with the action taken, contact the Major Appliance Consumer Action Program (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry. Contact them only when the dealer, authorized servicing outlet and Whirlpool Corp. have failed to resolve your problem.

Major Appliance Consumer Action Program  
20 North Wacker Drive  
Chicago, IL 60606

MACAP will in turn inform us of your action.

In all correspondence about your disposer, please include:

- Date
- Your Name, Address and Telephone Number
- Type of Appliance
- Brand
- Model Number
- Serial Number
- Date Purchased
- Dealer from Which Purchased (include address)
- Servicing Agent (include name and address if different from dealer's)
- Location of Appliance
- A Clear Description of the Problem and the Service Required

**WHIRLPOOL® Disposer Warranty**  
**Models GC1000, GC2000,**  
**GC3000 and GC4000**

<b>ONE YEAR FULL WARRANTY</b>	<b>WHIRLPOOL WILL PAY FOR:</b>	<b>WHIRLPOOL WILL NOT PAY FOR:</b>		
FROM DATE OF INSTALLATION FOR MODELS: GC1000 GC2000	Replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by an authorized Whirlpool service company.	A. Service call to: <ol style="list-style-type: none"> <li>1. Correct the installation of the disposer.</li> <li>2. Instruct you how to use the disposer.</li> <li>3. Replace house fuses or correct house wiring.</li> <li>4. Correct house plumbing.</li> </ol> B. Repairs when disposer is used in other than normal home use. C. Damage resulting from accident, alteration, misuse, abuse, improper installation or installation not in accordance with local electrical or plumbing codes. D. Replacement parts or repair labor costs for units operated outside the United States. E. Pickup and delivery. This product is designed to be repaired in the home. F. Repairs to parts or systems caused by unauthorized modifications made to the appliance.		
<b>TWO YEAR FULL WARRANTY</b> FROM DATE OF INSTALLATION FOR MODEL: GC3000				
<b>THREE YEAR FULL WARRANTY</b> FROM DATE OF INSTALLATION FOR MODEL: GC4000				

WHIRLPOOL DOES NOT ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

If you need service or assistance, first see the **"When You Need Service or Assistance"** section of this book. After checking "Service and Assistance," additional help can be found by calling our Consumer Assistance Center telephone number **1-800-253-1301**, from anywhere in the U.S.

Whirlpool  
 Benton Harbor, Michigan, U.S.A. 49022

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Specifications subject to change without notice.

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