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# Electrolux 102221D Owner's Manual

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# Use & Care Guide

## Built-In Coffee Maker



## 2 Finding Information

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### PLEASE READ AND SAVE THIS GUIDE



Thank you for choosing Electrolux, the new premium brand in home appliances. This Use & Care Guide is part of our commitment to customer satisfaction and product quality throughout the service life of your new coffee maker. We view your purchase as the beginning of a relationship. To ensure our ability to continue serving you, please use this page to record key product information.

### IMPORTANT

PLEASE READ all instructions completely before attempting to install or operate the unit.

Once you have your unit installed, we suggest you keep this manual in a safe place for future reference. Should any problems occur, refer to the Solutions to Common Problems section of this manual. This information will help you quickly identify a problem and get it remedied. In the event you require assistance, please contact the dealer where you purchased your unit.

### MAKE A QUICK REFERENCE RECORD



Whenever you call to request information or service, you will need to know your model number and serial number plate. You can find this information on the serial plate located inside the brewing compartment. See page 13 for the location.

## PRODUCT REGISTRATION CARD



The package containing this manual also includes your product registration information. Warranty coverage begins at the time your Electrolux coffee maker was purchased.

If you received a damaged product, immediately contact your dealer or builder. Do not install or use a damaged appliance.

### NOTE

Registering your product with Electrolux enhances our ability to serve you. You can register online (at the Internet address below) or by dropping your Product Registration Card in the mail. Complete and mail the Product Registration Card as soon as possible to validate the registration date.

Please record the purchase date of your Electrolux unit and your dealer's name, address and telephone number.

\_\_\_\_\_  
Purchase Date

\_\_\_\_\_  
Electrolux Model Number

\_\_\_\_\_  
Electrolux Serial Number

\_\_\_\_\_  
Dealer Name

\_\_\_\_\_  
Dealer Address

\_\_\_\_\_  
Dealer Telephone

Keep this manual and the sales receipt together in a safe place for further reference.

## QUESTIONS?



For toll-free telephone support in the U.S. and Canada:  
1-877- 4ELECTROLUX (1-877-435-3287)

For online support and Internet product information:  
[www.electroluxusa.com](http://www.electroluxusa.com)

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# 4 Finding Information

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## IMPORTANT SAFETY INSTRUCTIONS



### Safety Precautions

Do not attempt to install or operate this appliance until you read the safety precautions in this guide. Safety items throughout this guide are labeled with a WARNING or CAUTION based on the risk type.

### Definitions



This symbol is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow it to avoid possible injury or death.

#### WARNING

WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

#### CAUTION

CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

#### CAUTION

CAUTION used without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in property damage.

#### IMPORTANT

Indicates installation, operation or maintenance information which is important but not hazard related.



# 6 Safety

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## General Precautions

### **⚠**WARNING

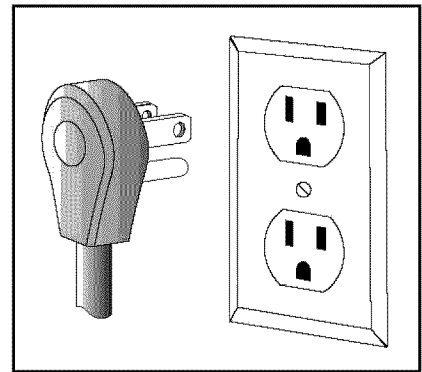
To reduce the risk of fire, electrical shock, or injury when using your coffee maker, follow basic precautions including the following:

**Read all instructions before operating the coffee maker.**

**IMPORTANT:** Before performing any type of service or installation, make sure that electric power to the coffee maker is disconnected.

**IMPORTANT:** To avoid the possibility of explosion or fire, do not store or use combustible, flammable or explosive liquids or vapors (such as gasoline) inside or in the vicinity of this or any other appliance.

**IMPORTANT:** This appliance is equipped with a three-prong grounding plug for your protection against possible electric shock hazards. It must be plugged into a dedicated, grounded receptacle. Where a standard two-prong wall receptacle is encountered, it is the personal responsibility and obligation of the customer to have it replaced with a dedicated, properly grounded three-prong wall receptacle. Do not under any circumstances, cut or remove the third (ground) prong from the power cord. Do not use an adapter plug. Do not use an extension cord. Do not use a power cord that is frayed or damaged. The use of a ground fault interrupter (GFI) is not recommended.



- Do not install or use a damaged appliance. If you receive a damaged appliance, immediately contact your dealer or builder.
- Do not use the coffee maker until it has been properly installed by a qualified installer according to the accompanying installation instructions. Have the installer show you the location of the power plug so that you know where and how to disconnect power to the coffee maker.
- Do not install, repair or replace any part of the coffee maker unless specifically recommended in the literature accompanying it. A qualified service technician should perform all other service.
- Keep packaging materials away from children. Plastic sheets and bags can cause suffocation.
- Use the coffee maker only for tasks expected of a home appliance as outlined in this manual. This appliance is not intended for commercial use.

**Save These Instructions for Future Reference**

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## ⚠WARNING

- DO NOT PUSH ANY BUTTONS ON THE CONTROL PANEL UNTIL ALL BODY PARTS AND CLOTHING ARE CLEAR OF THE BREWING COMPARTMENT. KEEP ALL BODY PARTS AWAY FROM THE BREWING COMPARTMENT DURING OR IMMEDIATELY AFTER DRINK DISPENSING. HOT LIQUIDS AND STEAM CAN CAUSE SEVERE BURNS.
  - Make sure individuals who use the coffee maker are able to operate it properly.
  - Never allow anyone, including children to sit, stand or climb on any part of the coffee maker. Doing so may cause damage, serious injury or death.
  - Do not leave children alone or unattended in the area around the coffee maker. Do not allow children to play with the controls, or touch other parts of it.
  - Do not store items of interest to children on top of or above the coffee maker. Children could be burned or injured while climbing on the appliance.
  - Do not tamper with the controls.
  - Clean the coffee maker thoroughly according to the **Flushing Out the Coffee Maker** section on page 39 before operating it for the first time. This process is strongly recommended before using the unit after installation.
  - Clean and maintain the coffee maker according to the maintenance schedule on page 8. Clean it only in the manner indicated in the **Care and Cleaning** section of this manual. Use only the cleaning agents specified.
  - Do not use a steam or pressure cleaner to clean the coffee maker or any part of it. Damage caused by cleaning the unit in this manner could result in electric shock, fire or explosion.
  - Allow the coffee maker to cool before cleaning.
  - On model E24CM75GSS: change the water in the tank daily to prevent sickness due to bacteria growth.
  - When cleaning the mechanical parts of the coffee maker, exercise care with hands and arms around the metal edges.
  - Many metal surfaces behind the front panel and inside the brewing compartment are hot when power is on. Exercise care around metal surfaces in these areas when the power switch is in the on position.
  - During normal operation, the person using the coffee maker must pull it out from the cabinet to fill the coffee bins, etc. To prevent personal injury, when pushing the coffee maker back into the cabinet, make sure body parts and clothing are clear of the portion of the coffee maker behind the front panel.
-

# 8 Safety

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## General Precautions (continued)

### CAUTION

- To prevent jamming of the grinding mechanism, use only the types of coffee beans specified in this manual.
- Remove the drip tray before closing the front panel door. Closing the front panel door without the drip tray removed could damage parts of the coffee maker.
- To prevent clogging of the internal parts, use only filtered water as specified below. Do not use distilled water.
- Do not put any part of your coffee maker in a dishwasher. Many of the parts are not dishwasher safe.
- Keep the coffee maker keys in a safe place. Replacement keys are not covered by the warranty.
- Clean the coffee maker regularly according to the chart below. See the *Care and Cleaning* section for complete instructions.

### Before operating your coffee maker for the first time...

#### 1) Make sure you are using the right type of water.

- Call your local water company. Ask them for the water hardness level of the water supplied to the building where your coffee maker will be installed.
- If the water hardness level is above four grains per gallon (4 gpg):
  - » For model E24CM76GSS, contact a water treatment specialist and have a water treatment system installed to reduce the water hardness level to 4 gpg or less according to the installation instructions.
  - » For model E24CM75GSS, pour only filtered water with a hardness level of 4 gpg or less into the water tank. Do not use distilled water.

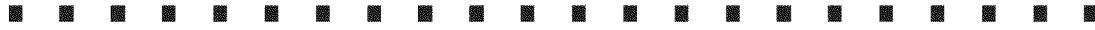
#### 2) Flush the system to remove bacteria that may have accumulated during storage and shipping (See page 39).

**IMPORTANT:** For model E24CM76GSS, regardless of the water hardness measured, Electrolux **highly** recommends installation of the Electrolux filter kit. The coffee maker requires periodic decalcification. Decalcification will be **much simpler** with the filter kit installed according to the installation instructions.

Coffee Maker Cleaning Schedule				
	Water Tank (E24CM75GSS)	Routine Cleaning	Decalcification	Service Call
Daily	X			
Every 30 cycles (or once a week)		X		
Monthly			X	
Every 2500 cycles (Approx. 2 ½ years)				X

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## TYPES OF DRINKS YOU CAN MAKE



Your coffee maker comes from the factory set up to make the types of drinks listed below. See the Operating Instructions section for step by step instructions.

Espresso	One "shot" of espresso is a little over one ounce of strong coffee. The Single Espresso button brews one shot of espresso. The Double Espresso button brews two shots.
Cafe Latté	Cafe latte is a large espresso (about three ounces) with six ounces of steamed milk. Use the cafe latte buttons and Cappuccino Steamer to make a cafe latte.
Large Coffee	Coffee is less concentrated than espresso and larger in volume.
Tea and Hot Chocolate	Use the Hot Water button to brew tea and other hot flavored drinks.
Cappuccino	Cappuccino is a coffee drink with about one ounce of espresso and one ounce of foamed milk on top. Use the espresso buttons and the Cappuccino Steamer to make a cappuccino.
Steamed Milk	Steamed milk is milk that is heated with few bubbles using the Cappuccino Steamer.
Foamed Milk	Foamed milk is hot milk with large bubbles. Use the Cappuccino Steamer to created foamed milk.

### *Something special...*

- You can add "just a touch" of espresso, coffee or hot water to any drink.
  - Make your favorite drink according to the operating instructions.
  - Push the **Single Espresso**, **Large Coffee** or **Hot Water** button.
  - Push the **Single Espresso**, **Large Coffee** or **Hot Water** button again to make the coffee maker stop so that only the amount you want is dispensed.
  - You can experiment to come up with all sorts of drinks that suit your personal preference!
-

# 10 Feature Overview

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## EXTERIOR



Front Panel	The front panel has buttons across it that are used to operate your coffee maker. It also has a display which provides useful information. The front panel opens up to allow cleaning, maintenance and programming*.
Display	The display tells you valuable information about your coffee maker when the power switch is turned on.
Brewing Compartment	The brewing compartment is the area where drinks and water are dispensed.
Coffee Dispenser	Coffee drinks are dispensed from the coffee dispenser. You can adjust the nozzle on the dispenser up or down.
Power Switch	Use the power switch to turn your coffee system on or off. It is located on the ceiling of the brewing compartment, below the buttons.
Light Switch	Use the light switch to turn the lights in the brewing compartment on or off. It is located on the ceiling of the brewing compartment, below the display.
Drip Tray	The drip tray catches spills and water that the coffee system purges during the process of making coffee.
Front Panel Lock	The front panel of the coffee system is equipped with a lock to keep it from being easily opened. Remove the drip tray before opening the front panel.
Coffee Bean Container	The coffee system grinds the roasted coffee beans you put in the coffee bean container.
Ground Coffee Chute	When making a cup of coffee using pre-ground coffee, put the coffee grounds in the ground coffee chute. The ground coffee feature is good for making decaffeinated coffee or ground flavored coffee.
Water Tank	Model E24CM75GSS only. The water tank holds the filtered water used to make coffee. Use only water with a hardness of four grains per gallon (gpg) or less.
Door Release Button	The door release button is used to open the front panel for cleaning, maintenance, and programming.

### NOTE

\* Your coffee maker is pre-programmed for best performance at the factory. It is possible to reprogram the coffee maker to change the water volume and coffee strength using our optional programming guide. Contact Electrolux for details.





# 12 Feature Overview

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## INTERIOR



Your coffee maker requires periodic cleaning and maintenance. See the Care and Cleaning section for more information.

Brewing Unit Door	Open the brewing unit door to clean the inside of your coffee maker and make certain types of adjustments.
Piston Assembly	The piston assembly is used by the coffee maker to help make coffee. It requires occasional cleaning.
Grinder Adjustment Screw	Use the grinder adjustment screw (with the included tool) to make the coffee maker grind the coffee beans more fine or course. The finer the coffee beans are ground, the stronger the brewed coffee will be.
Used Coffee Ground Bin	The used coffee ground bin catches the used coffee grounds after coffee has been made. It needs to be emptied out occasionally.

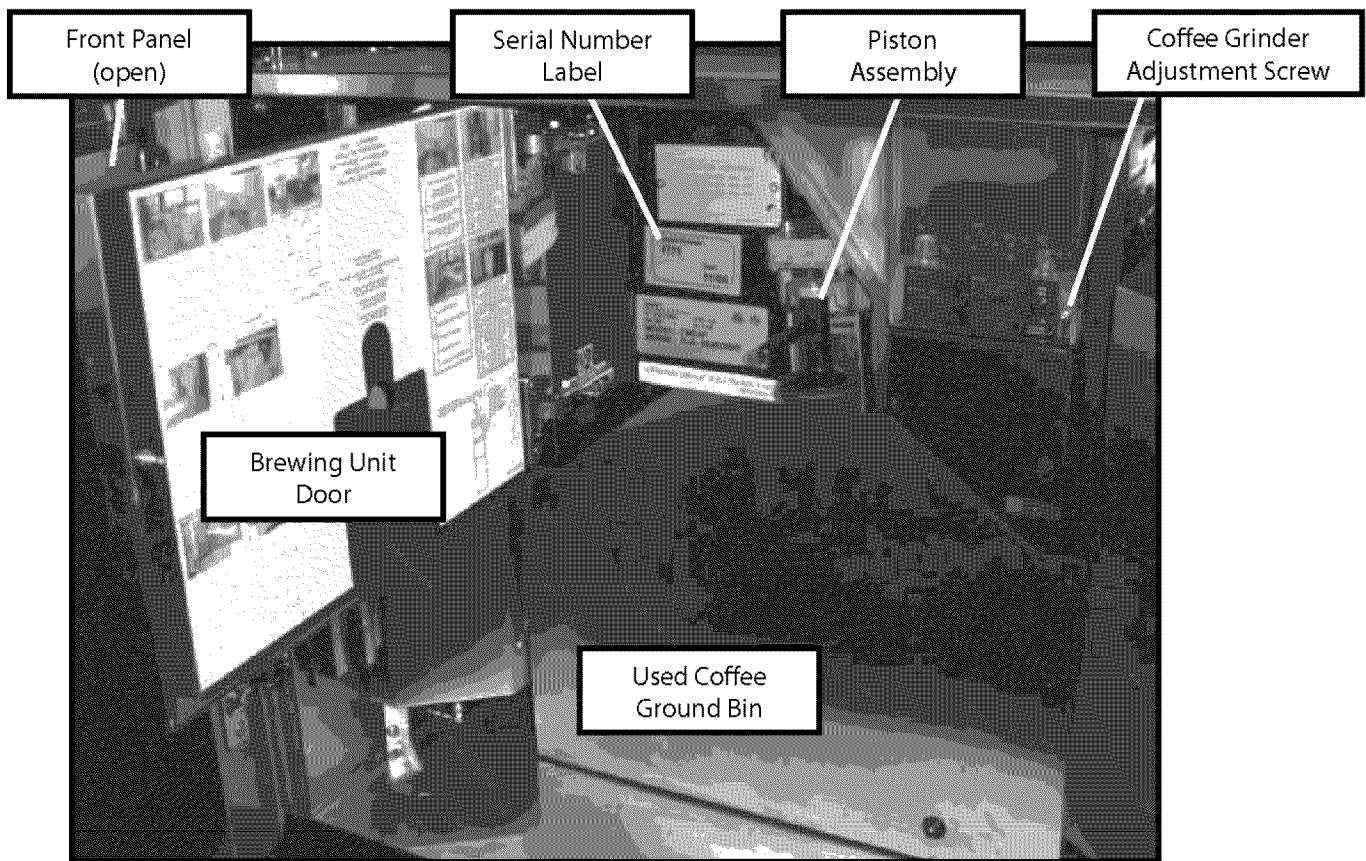
## ACCESSORIES AND PARTS



Coffee Scoop	Use the scoop to pour pre-ground coffee into the ground coffee chute.
Cleaning Brush	Use to clean the inside of the brewing unit.
Grinder Adjustment Wrench	Use the coffee grinder adjustment wrench to turn the coffee grinder adjustment screw.
Piston Assembly O-Ring (green)	A spare piston assembly O-ring is provided with the coffee maker should the grinder assembly need service. Keep it in a safe place in case it is needed at a later date.
Water Tank O-Ring	Used on model E24CM75GSS only. A spare water tank O-ring is provided should the O-ring on the water tank wear out. Keep it in a safe place in case it is needed at a later date.

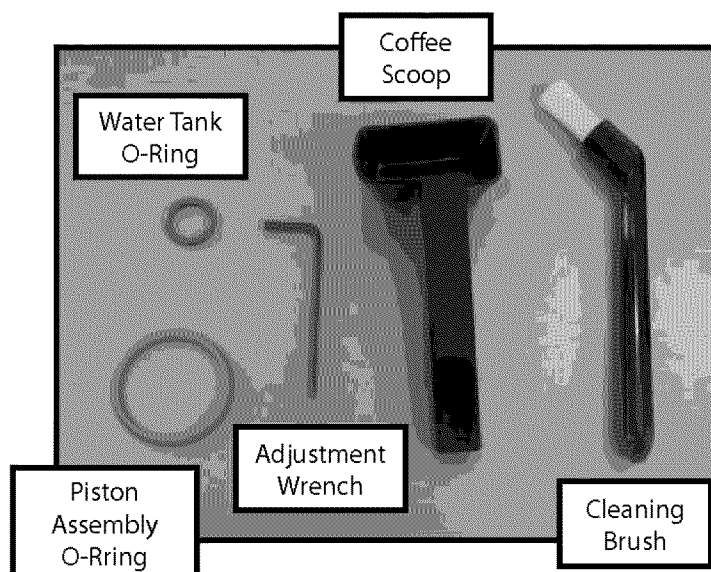
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# Feature Overview 13



## CAUTION

- To open the front panel see page 27 for directions.
- To prevent damage to the door, do not close the front panel without first removing the drip tray.



# 14 Getting Started

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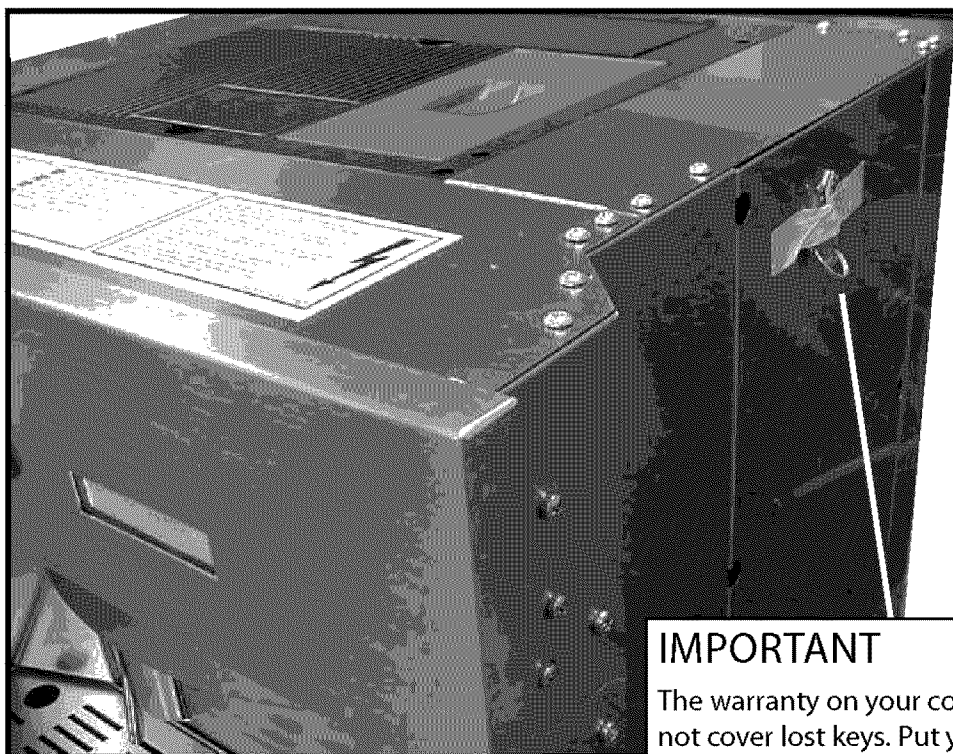
## PREPARING FOR INSTALLATION

### Before Installing Your Coffee Maker...

1. Call your local water company. Ask them for the water hardness level of the water supplied to the building where your coffee maker will be installed.
2. If the water hardness level is above four grains per gallon (4 gpg):
  - ◇ If you are installing model E24CM76GSS (plumbed model), contact a water treatment specialist and have a water treatment system installed to reduce the water hardness level to 4 gpg or less.
  - ◇ If you are installing model E24CM75GSS (tank model), pour only filtered water with a hardness level of 4 gpg or less into the water tank. **DO NOT** use distilled water.
3. Have a licensed electrician install a dedicated, grounded power receptacle near the coffee maker, if one is not available.
4. Have a qualified installer install the coffee maker in the desired location according to the accompanying installation instructions.

### After Installing Your Coffee Maker...

1. Slide the coffee maker out and remove the keys taped to the side.

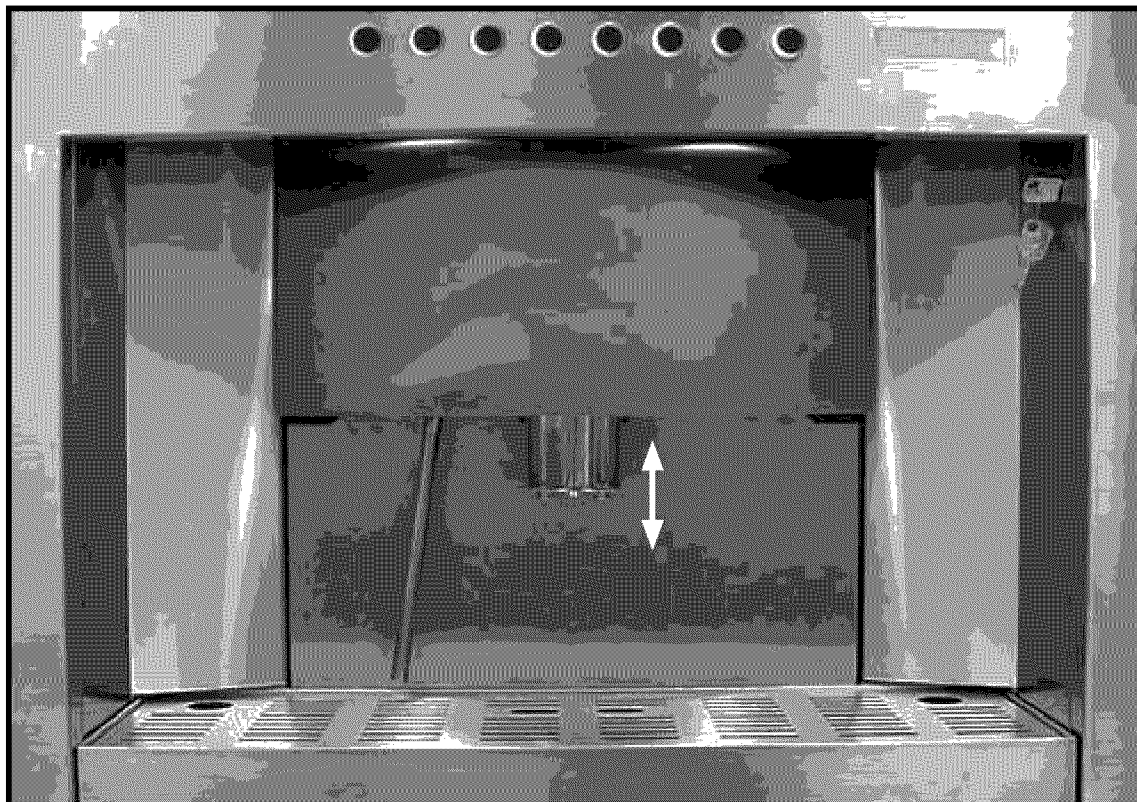


#### IMPORTANT

The warranty on your coffee maker does not cover lost keys. Put your keys in a safe place.

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2. Gently move the coffee dispenser up or down until it is at the desired height.



3. Turn on the power switch according to page 17, wait for the message “Machine Ready” to appear on the display.
4. Flush the coffee maker according to the *Flushing Out the Coffee Maker* section on page 39.

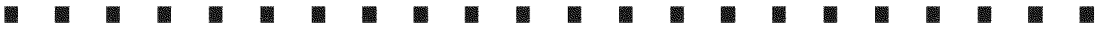
## **⚠**WARNING

- To avoid sickness, flush the coffee maker out before operating it for the first time according to the *Flushing Out the Coffee Maker* section on page 39. Doing so will remove any bacteria left in the unit during shipping and storage.
  - Make sure the hardness of the water supplied to, or poured into your coffee maker does not exceed the maximum stated above. Using water harder than that specified will eventually damage the internal parts and void your warranty.
-

# 16 Operating Instructions

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## BEFORE USING YOUR COFFEE MAKER



### **⚠**WARNING

DO NOT PUSH ANY BUTTONS ON THE CONTROL PANEL UNTIL ALL BODY PARTS AND CLOTHING ARE CLEAR OF THE BREWING COMPARTMENT. KEEP ALL BODY PARTS AWAY FROM THE BREWING COMPARTMENT DURING OR IMMEDIATELY AFTER DRINK DISPENSING. HOT LIQUIDS AND STEAM CAN CAUSE SEVERE BURNS.

### CAUTION

Use only filtered water with a hardness of 4 gpg or lower. See *Before Installing Your Coffee Maker* on page 14.

- “Clean Group” will appear on the display when the coffee maker needs a routine cleaning. The “**Clean Group**” message will disappear after you follow the *Routine Cleaning Instructions* on page 32.
- A small amount of dripping from the dispensers is normal after drinks are dispensed.
- This coffee maker is designed to make one (in some cases two) hot drink(s) at a time.
- Drink volume may vary due to coffee type, grind time, temperature, tamping time and pre-brewing time.
- For proper operation, clean your coffee maker regularly according to the cleaning schedule on page 30.

### **⚠**WARNING

On model E24CM75GSS, clean the water tank daily to avoid sickness due to bacteria growth.

- When the coffee maker makes coffee, it dumps the used coffee grounds into the used coffee ground bin. You must empty out the bin when it becomes full. “**Drawer Full**” will appear on the display. See the *Routine Cleaning Instructions* on page 32.
  - The coffee maker purges water into the drip tray to ensure that the water used for drink making is hot. Empty out the drip tray when it starts to get full.
-

## TURNING ON YOUR COFFEE MAKER



Turn on the power switch. It is located on the ceiling of the brewing compartment, below the front panel. You will hear the brewing motor prepare to make drinks.

“Please Wait..Heating” will appear on the display for a few minutes until the unit is ready to operate.

### NOTE

Electrolux highly recommends turning off the main power switch when the unit is not in use.

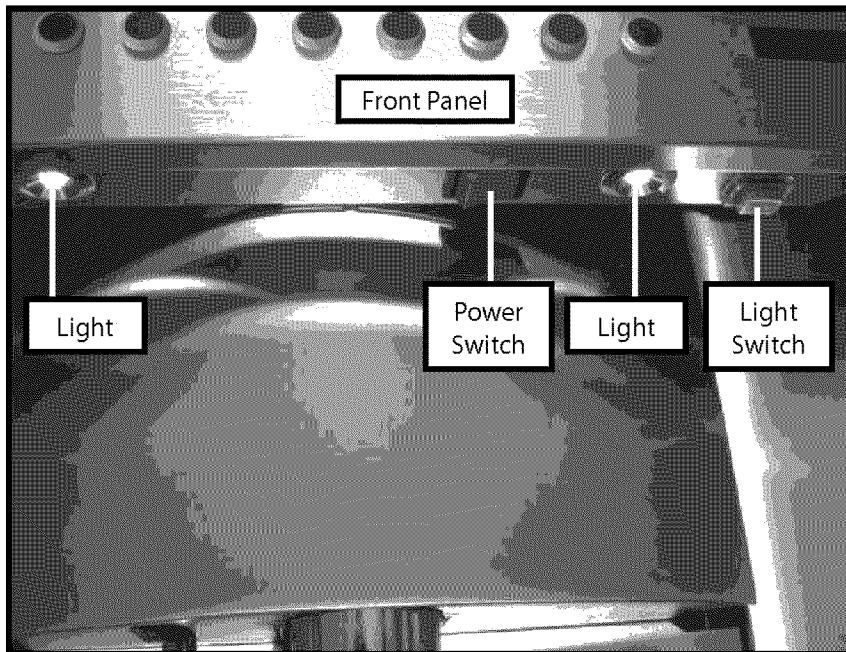
“Machine Ready” will appear on the display when the unit is ready to make drinks.

## TURNING ON THE LIGHTS



The lights can be turned on or off at any time, even if the coffee maker power switch is off. The light switch is located on the ceiling of the brewing compartment, on the far right, below the display.

Push the light switch in to turn it on or off.



# 18 Operating Instructions

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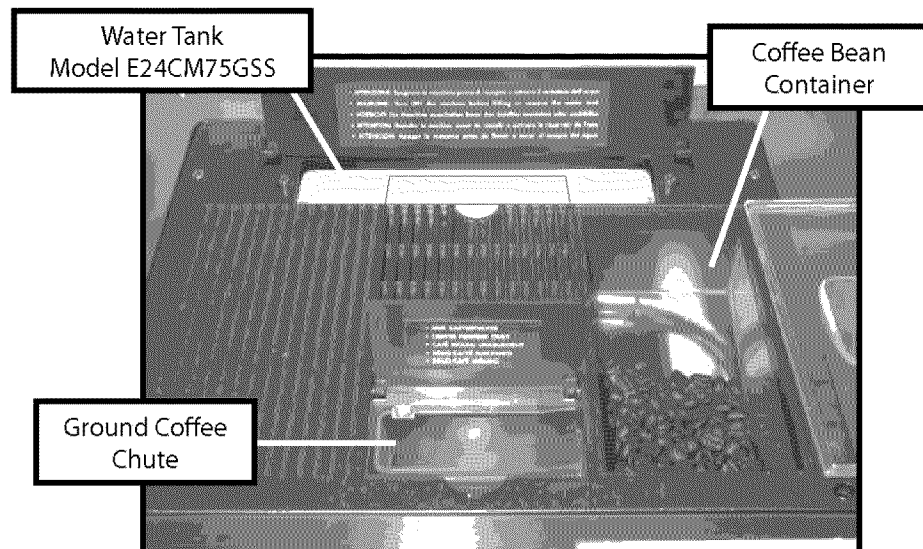
## LOADING YOUR COFFEE MAKER



### ⚠WARNING

- To prevent personal injury, keep your hands out of the coffee bean compartment and the ground coffee chute.
- Some of the metal surfaces behind the front panel are hot when the power switch is on. Avoid contact with these surfaces.
- Do not pour flavored, un-roasted, partial coffee beans or ground coffee into the coffee bean container. Doing so may cause the coffee grinding mechanism to jam. If you want flavored coffee, pour flavored coffee creamers into your coffee after your drink has been made. You may also make flavored coffee using ground coffee poured into the ground coffee chute. See the *Decaffeinated and Ground Coffee* section on page 22 for directions.

1. Grasp both sides of the front panel and slide the unit out.
2. On model E24CM75GSS, pour filtered water (with a water hardness of 4 gpg or less) into the water tank. The tank holds 1 ¼ gallons of water (5 liters). Do not use distilled water.
3. Open the coffee bean container lid. Fill it to ½” from the top with whole, unflavored, roasted coffee beans. Do not over-fill!
4. Make sure the water tank, coffee bean container and ground coffee chute lids are closed and push the coffee maker into the cabinet.



Top of Coffee Maker

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## MAKING ESPRESSO



### ⚠ WARNING

BURN WARNING: HOT LIQUIDS CAN CAUSE SEVERE BURNS. KEEP ALL BODY PARTS AND CLOTHING CLEAR OF THE BREWING COMPARTMENT DURING OPERATION.

Your coffee maker can make one or two cups of espresso at a time. One "shot" of espresso is a little over one ounce of strong coffee.

1. For one cup of espresso, center a small cup under the coffee dispenser. For two cups, put two cups side by side under the coffee dispenser.

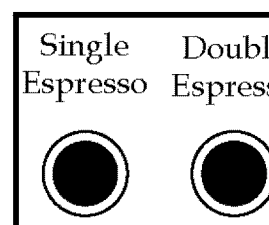


One Cup of Espresso



Two Cups of Espresso

2. Push the **Single Espresso** or **Double Espresso** button. If you push the **Single Espresso** button, the coffee maker will pour one shot (about one ounce) of espresso. If you push the **Double Espresso** button, the coffee maker will pour two shots (about two ounces). You will hear the coffee grinder grind and tamp down the coffee beans, and the water pump hum as the espresso is made. Push the **Single Espresso** or **Double Espresso** button again to make the coffee maker stop before the normal amount is dispensed.
3. If you want more espresso dispensed, wait until the display reads "**Machine Ready**", then push one of the espresso buttons again.
4. When the display reads "**Machine Ready**", carefully remove the cup from under the dispenser.



### NOTE

If you place two cups under the dispenser, the amount of espresso dispensed will be shared between the two cups. For example, if you press the **Single** button, the coffee maker will dispense about ½ ounce of espresso in each cup.

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## MAKING REGULAR COFFEE

### ⚠ WARNING

**BURN WARNING: HOT LIQUIDS CAN CAUSE SEVERE BURNS. KEEP ALL BODY PARTS AND CLOTHING CLEAR OF THE BREWING COMPARTMENT DURING OPERATION.**

Your coffee maker can make one or two cups of coffee at a time.

### NOTE

A “Large” coffee as programmed in this machine is approximately 10 fluid ounces, or 300 ml. This requires a standard coffee mug rather than a formal type dinner cup. Decreasing or increasing the filling volume to suit another cup size requires use of the Programming Guide referenced on page 10, or push the “Large Coffee” button again to make the coffee maker stop before the normal amount is dispensed.

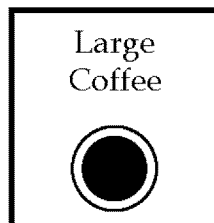
1. For one cup of coffee, center a large mug under the coffee dispenser. For two cups, put two cups side by side under the coffee dispenser.
2. Push the **Large Coffee** button. The coffee maker will pour about six ounces of coffee. You will hear the coffee grinder grind and tamp down the coffee beans, and the water pump hum as the coffee is made. Push the **Large Coffee** button again to make the coffee maker stop before the normal amount is dispensed.

### NOTE

If you place two cups under the dispenser, the amount of coffee dispensed will be shared between the two cups.



3. If you want more coffee dispensed, wait until the display reads “Machine Ready”, then push the **Large Coffee** button again.
4. When the display reads “Machine Ready”, carefully remove the cup from the brewing compartment.





## HOT WATER FOR TEA OR OTHER DRINKS

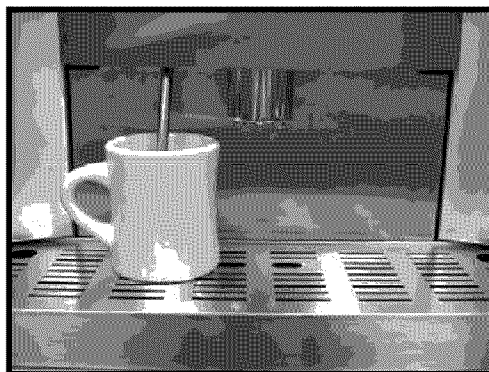
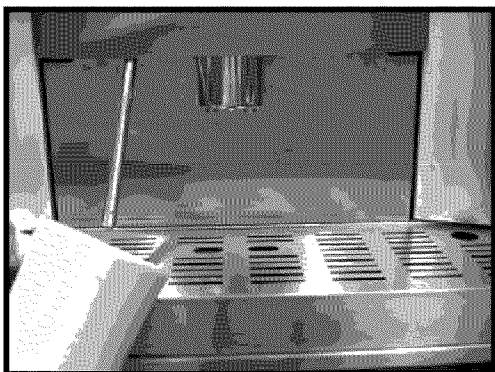


### **⚠**WARNING

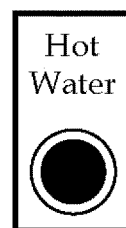
BURN WARNING: HOT LIQUIDS CAN CAUSE SEVERE BURNS. KEEP ALL BODY PARTS AND CLOTHING CLEAR OF THE BREWING COMPARTMENT DURING OPERATION.

Use the Hot Water button to brew tea and other hot flavored drinks. The coffee maker dispenses about four ounces of hot water at a time.

1. Put the proper amount of tea or mix for your hot drink into a cup or glass.
2. Using a hot pad, pull the hot water wand gently toward you, until it sticks out at an angle.
3. Slip a cup or glass under the hot water wand.



4. Push the cup (or glass) and the hot water wand gently back into the brewing compartment. Rest the cup gently on the drip tray.
5. Push the **Hot Water** button. You will hear the water pump hum as hot water is dispensed. Push the **Hot Water** button again to make the coffee maker stop before the normal amount is dispensed.
6. If you want more hot water dispensed, wait until the display reads "**Machine Ready**", then push the **Hot Water** button again.
7. When the display reads "**Machine Ready**", carefully remove the cup or glass from the brewing compartment. Stir until the drink is properly mixed.
8. Wipe the steam/hot water wand with a soft dry cloth after you are finished using it.





## STEAMING MILK

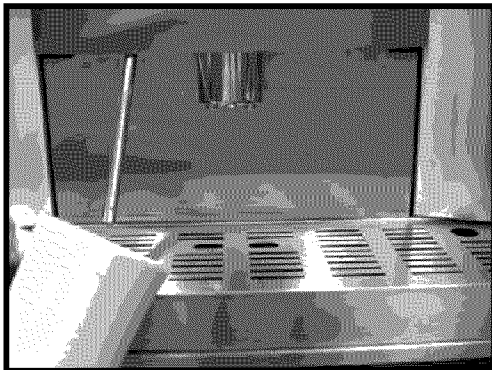


Steamed milk is milk that is heated with few bubbles using the cappuccino steamer.

### **⚠**WARNING

**BURN WARNING: STEAM AND HOT LIQUIDS CAN CAUSE SEVERE BURNS. KEEP ALL BODY PARTS AND CLOTHING CLEAR OF THE STEAM WAND AND THE MOUTH OF THE MUG OR PITCHER DURING OPERATION.**

1. Measure out the amount of milk you want to steam into a large mug. You may also use narrow mouthed stainless steel pitcher to minimize splatter.
2. Using a hot pad, pull the steam wand gently toward you until it sticks out at an angle.
3. Slide the mug under the steam wand. Using a hot pad, push the wand and the mug into the coffee maker. Rest the mug on the drip tray.



4. Push the **Cappuccino Steamer** button to begin steaming the milk. As steam is dispensed, move the container in a circle, until the milk is heated to your personal taste. Push the **Cappuccino Steamer** button again to turn off the steam.
  5. Wait until the steam clears then, carefully remove the milk from under the steam wand. Wipe the steam wand with a soft dry cloth after you are finished using it.
-

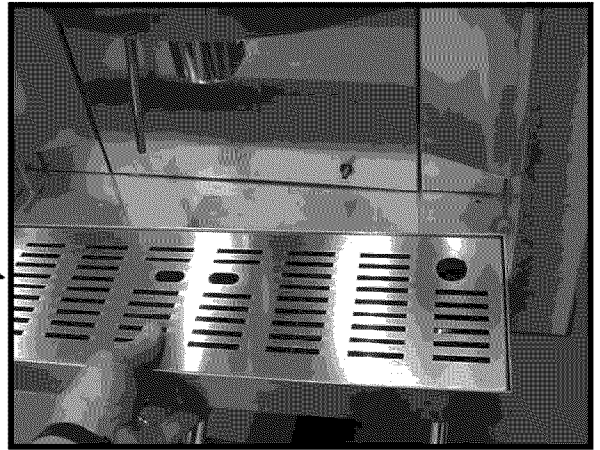


## OPENING THE FRONT PANEL

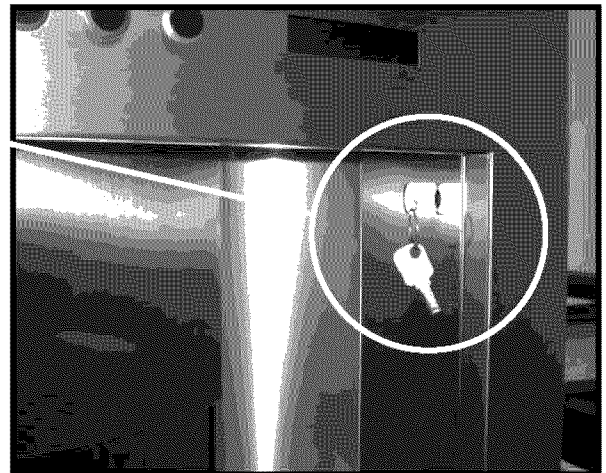
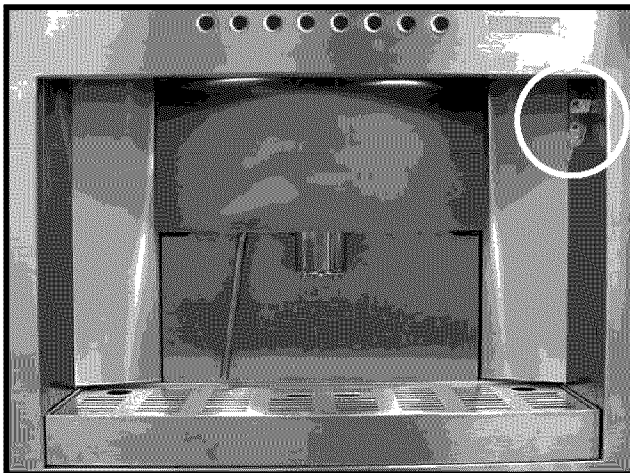


### To Open the Front Panel

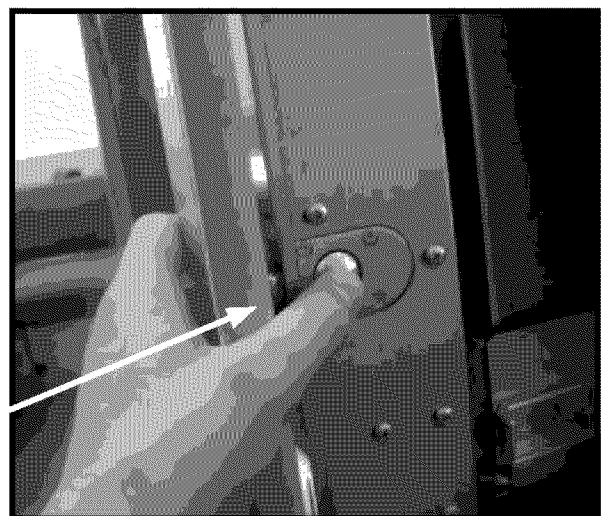
1. Turn off the power switch.
2. Pull the coffee maker out from the cabinet.
3. Remove the drip tray.



4. Unlock the front panel.



5. Push the front panel release button to open the front panel.

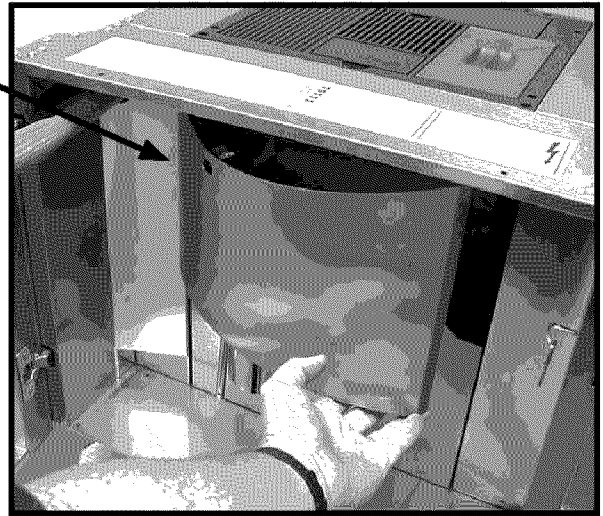


Continued...

# 28 Operating Instructions

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6. If you need to open the brewing unit door, grasp it under the right side and swing it open.



## To Close the Front Panel

1. Close the brewing unit door if it is open.
2. Make sure the drip tray is removed.
3. Close the front panel and lock it with the key.
4. Replace the drip tray.

### CAUTION

To prevent damage to the front panel, make sure the drip tray is removed before closing it.





## CLEANING THE WATER TANK



### **E24CM75GSS Only**

In the interest of safety, clean the water tank daily to prevent bacteria build-up.

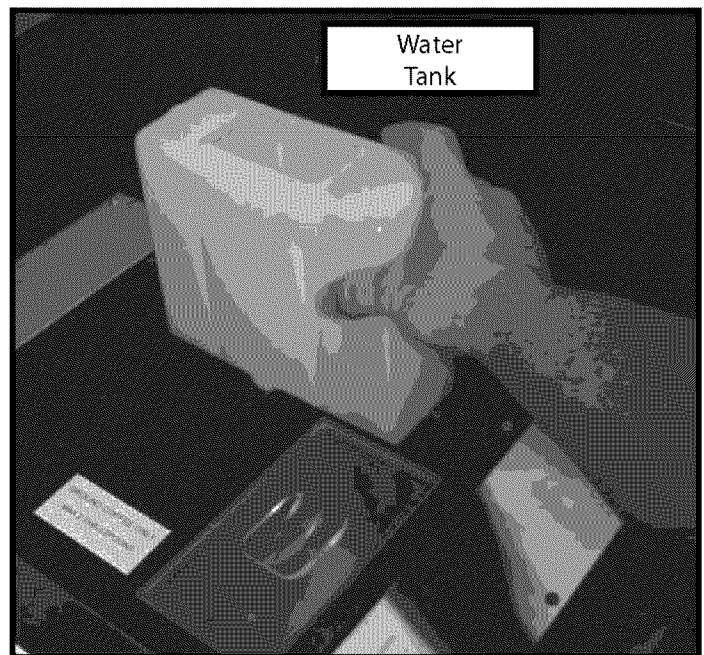
### **What to Use**

- Filtered Water (4 gpg maximum water hardness...**DO NOT** use distilled water)

### **To Clean the Water Tank:**

1. Slide the coffee maker out of the cabinet and remove the water tank from the top of the unit.
2. Empty and rinse out the water tank.
3. Fill the tank with filtered water and put it back in the top of the unit.

The water tank is now clean.

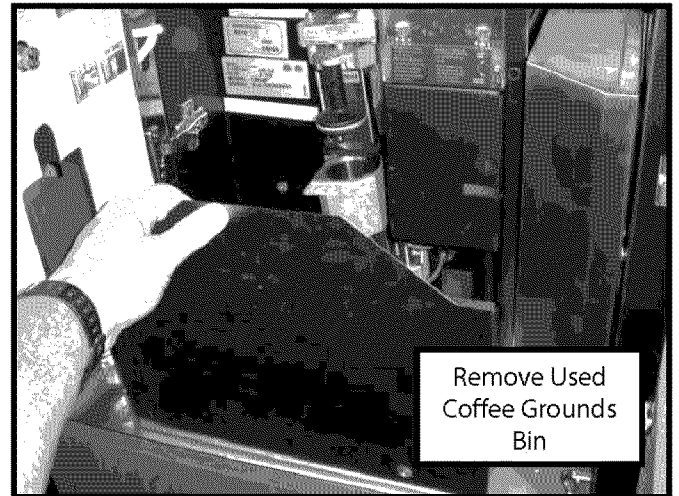




6. Remove and empty the used coffee grounds bin.

## IMPORTANT

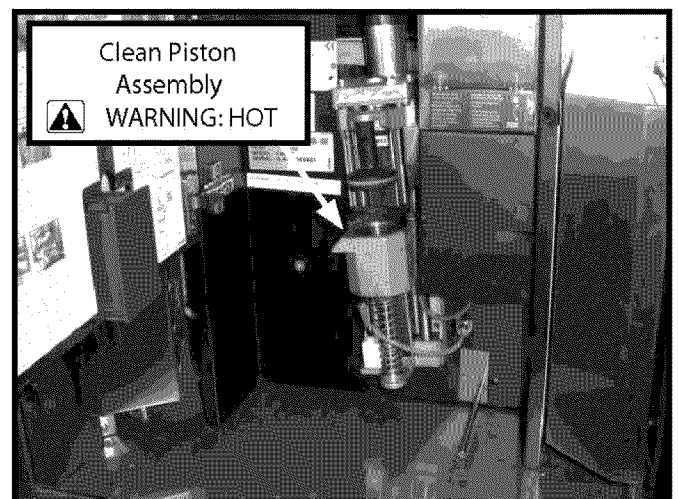
The power switch must be on while dumping out the used coffee grounds bin for the “Drawer Full” message to clear from the display.



7. Use the provided cleaning brush to remove any residual coffee grounds from the piston assembly and the inside of the brewing unit.

## ⚠WARNING

- The piston assembly is hot!
  - To prevent damage to the front panel, make sure the drip tray is removed before closing it.
8. Replace the used coffee grounds bin.
  9. Make sure the drip tray is removed. Close the front panel door and lock it. Remove the key.
  10. Push the unit back into the cabinet and replace the drip tray.
  11. Flush the system out according to the instructions on page 39. The “Clean Group” message should disappear after the flush is done.





Decalcification for Model E24CM76GSS (Plumbed Version)  
with Electrolux ACCFILT-24 water filter system installed.

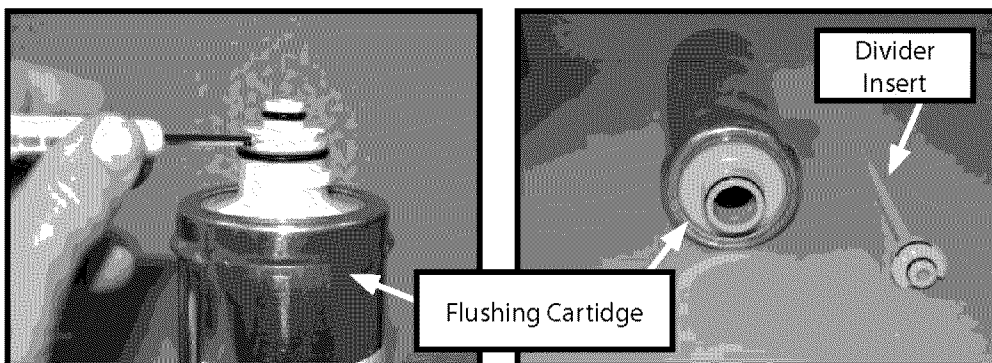
## **⚠**WARNING

In case of power loss, or if the appliance is accidentally switched off during cleaning:

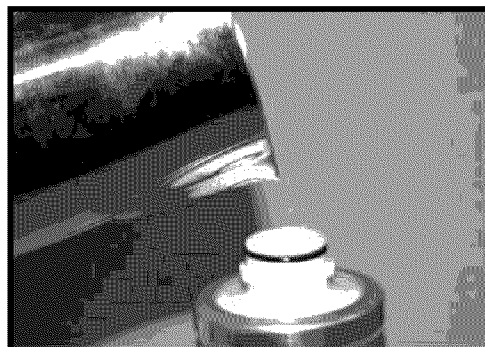
- Turn the coffee maker switch back on.
- The appliance display will read “Please Wait Heating”.
- When “Machine Ready” appears on the display, push the Decaf Coffee button again to finish the cleaning cycle.

The following instructions are for units with an Electrolux ACCFILT-24 water filter system installed. An ACCKITA-24 flushing cartridge is required. For systems with other types of filters, or non-filter systems, see page 37.

1. Remove the divider insert from the flushing cartridge with a small screw driver.



2. Dissolve one packet of Puly Decalcifying Powder in 12 ounces of warm filtered water. Use a measuring cup.
3. Fill the flushing cartridge with the solution and top it off with filtered water. Reinstall the divider insert.

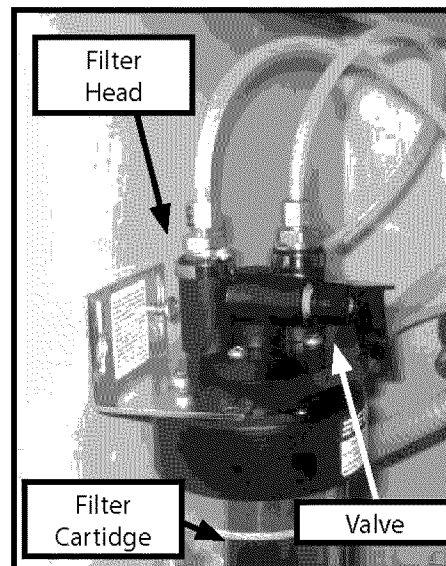


# 36 Operating Instructions

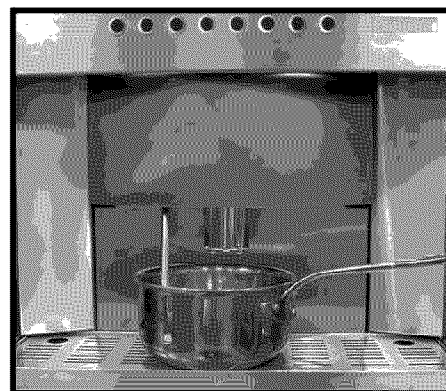
## DECALCIFICATION (CONTINUED)



4. Turn the water supply on the filter head off.
5. Push the **Hot Water** button on the coffee system to relieve the water pressure.
6. Grasp the filter cartridge and rotate it clockwise until it stops. Firmly pull the filter down and out of the filter head. Some water drain off will occur.
7. Install the flushing cartridge. Push in firmly and rotate it counter-clockwise. Pull it down to insure that it is locked into place. Turn the water supply back on.



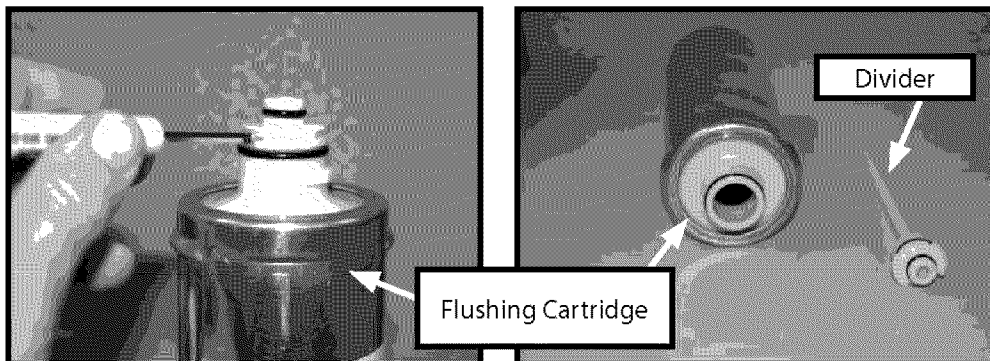
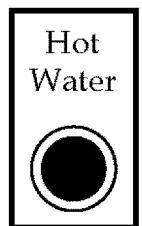
8. Put a 2-quart container or sauce pan on the drip tray under the hot water and coffee dispensers to collect the wash and rinse water. Point the hot water wand into the pan.
9. Turn the water supply on the filter head on.
10. Push the **Hot Water** button. Wait for the water to stop. Repeat this process twice to remove air.



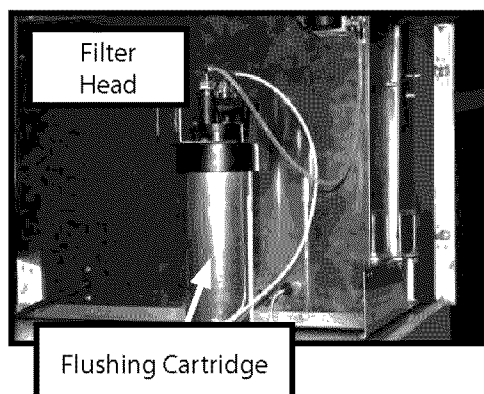
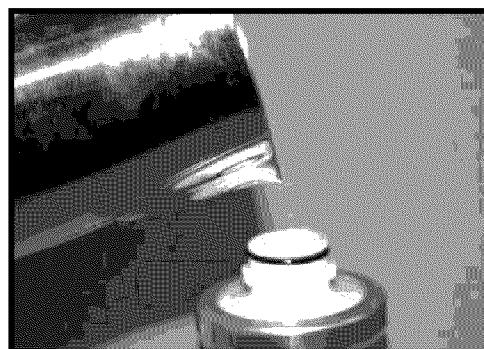
11. Put one detergent tablet in the ground coffee chute.
12. Push and hold the **Decaf Coffee** button until "Insert Cleanser" appears on the display.
13. Push **Decaf Coffee** again to immediately start the cleaning cycle. If the **Decaf Coffee** button is not pushed again, the cleaning cycle will automatically start in about 20 seconds. The cleaning process takes about 10 minutes. The coffee maker will turn on and off several times during the process.
14. When "Machine Ready" appears on the display, the cleaning process is complete. Turn the water supply on the filter head off.
15. Push the **Hot Water** button on the coffee system to relieve the water pressure.
16. Reinstall the water filter. Replace the filter cartridge if it is older than a year with Everpure part number 9270-72.
17. Turn the water supply on. Flush out the coffee system. See page 39.

## Decalcification for Model E24CM76GSS (Plumbed Version) with a generic or no filter system

1. For Model E24CM76GSS to be decalcified, the water line must be in an accessible location. The type of fittings and hoses required to connect it depend on the type of installation.
2. Use an Electrolux ACCFILT-24 filter kit and an Electrolux ACCKITA-24 flushing cartridge.
3. When the coffee system is pulled out all the way, there is approximately a three inch space to reach behind.
4. Turn off the water supply to the coffee system and pull it out from the cabinet.
5. Push the **Hot Water** button. Wait for the water to stop. Repeat this process twice to remove air.



6. Remove the divider insert from the flushing cartridge with a small screw driver.
7. Dissolve one packet of Puly Decalcifying Powder in 12 ounces of warm water. Use a measuring cup.
8. Fill the flushing cartridge with solution and top it off with water. Reinstall the divider insert.
9. Install the flushing cartridge into the filter head. Keep it upright so no water runs out.
10. Disconnect the far end of the water hose that connects to the coffee maker from the water supply.
11. Connect the hose to the filter head outlet (see the arrow on the head)
12. Connect the house water supply to the inlet on the filter head.
13. Turn on the water supply.



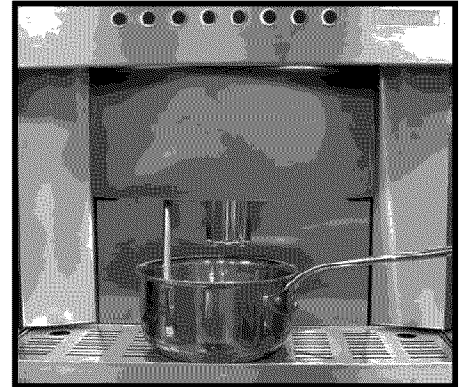
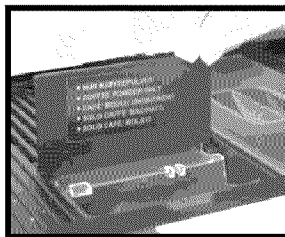
# 38 Care & Cleaning

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## DECALCIFICATION INSTRUCTIONS (CONT.)

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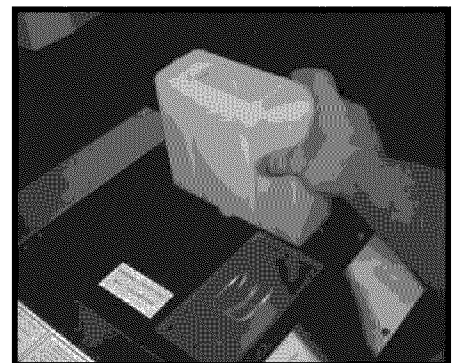
14. Put a 2-quart sauce pan on the drip tray under the hot water and coffee dispenser to collect wash and rinse water. Point the hot water wand into the pan.
15. Push the **Hot Water** button. Wait for the water to stop. Repeat this process twice to remove air.
16. Put one detergent tablet in the ground coffee chute.



17. Push and hold the **Decaf Coffee** button until “**Insert Cleanser**“ appears on the display.
18. Push **Decaf Coffee** again to immediately start the cleaning cycle. If the **Decaf Coffee** button is not pushed again, the cleaning cycle will automatically start in about 20 seconds. The cleaning process takes about 10 minutes. The coffee maker will turn off and on several times during the process.
19. When “**Machine Ready**” appears on the display, the cleaning process is done.
20. Turn the water supply on the filter head off. Disconnect the filter head and reconnect the coffee maker to the water supply line.
21. Turn the water back on. Push the **Hot Water** button. Wait for the water to stop. Repeat this process twice to remove air.
22. Flush out the coffee system. See page 39.

### Decalcification for Model E24CM75GSS (Tank Version)

1. Put a 2-quart sauce pan on the drip tray, under the coffee dispenser to collect wash and rinse water.
2. Remove the water tank from the unit. Empty it, rinse it out, and put it back in the unit.





# 40 Solutions to Common Problems

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Check these points to help save time and money.

Problem	Possible Solution
<b>Nothing works.</b>	<ul style="list-style-type: none"><li>• Connect coffee maker power plug to dedicated, grounded power receptacle.</li><li>• Turn power on at junction box. Check for tripped circuit breaker or blown fuse.</li><li>• Turn on power switch. See <b>Operating Instructions</b> section.</li><li>• Power outage. Contact power company.</li></ul>
<b>Lights don't work.</b>	<ul style="list-style-type: none"><li>• See <b>Nothing works</b> above.</li><li>• Turn on light switch.</li><li>• Lights burned out. Call for service.</li></ul>
<b>Loud buzzing noise. No coffee or water comes out of nozzle.</b>	<ul style="list-style-type: none"><li>• Fill water tank (Model E24CM75GSS).</li><li>• Check to make sure the water supply is connected and turned on (Model E24CM76GSS).</li><li>• No coffee loaded in the ground coffee chute when <b>Decaf</b> button is pushed. Turn on power switch <b>first</b> then, pour ground coffee in ground coffee chute.</li></ul>
<b>Grinding noise while coffee is being made.</b>	<ul style="list-style-type: none"><li>• Coffee maker is grinding coffee beans during coffee brewing...normal sound.</li></ul>
<b>Whining noise when power switch is first turned on or door is opened and closed.</b>	<ul style="list-style-type: none"><li>• Tamper motor initializing...normal sound.</li></ul>
<b>Water comes out with no coffee or is pale brown. Loud humming noise.</b>	<ul style="list-style-type: none"><li>• Coffee beans jammed in the dispenser. Turn off power, remove all coffee beans from coffee bean container. Check for beans that are jammed in the dispenser and remove. Replace beans in the coffee bean container and try brewing again.</li><li>• Wrong type of coffee beans used (flavored, un-roasted or partial coffee beans). Call for service if necessary.</li></ul>
<b>Coffee too strong or too weak.</b>	<ul style="list-style-type: none"><li>• Use stronger type of coffee beans.</li><li>• Changing to a different roast level of coffee (light, medium or dark roast coffee).</li><li>• Coffee grinder out of adjustment. See <b>Adjusting the Coffee Grinder</b> section.</li></ul>
<b>Water goes into drip tray when coffee is made.</b>	<ul style="list-style-type: none"><li>• Coffee maker clears water out of pipes after making coffee. Normal operation.</li></ul>
<b>Water or coffee drips out of dispenser after coffee or water dispensed.</b>	<ul style="list-style-type: none"><li>• Small amount of fluid dripping after dispensing is normal.</li></ul>

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# Solutions to Common Problems 41

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Problem	Possible Solution
<b>Amount of coffee made is too small.</b>	<ul style="list-style-type: none"><li>• Normal size of a cup of espresso is about one ounce. Push espresso or double espresso button multiple times.</li></ul>
<b>Coffee maker will not make coffee drinks from ground coffee.</b>	<ul style="list-style-type: none"><li>• Put pre-ground coffee in ground coffee chute <b>before</b> the power switch is turned on.</li></ul>
<b>Display reads: “Please Wait Heating”</b>	<ul style="list-style-type: none"><li>• Appliance still heating up. Wait until display reads “<b>Machine Ready</b>” (3-5 minutes).</li></ul>
<b>Display reads: “Drawer Full” (buttons also don’t work).</b>	<ul style="list-style-type: none"><li>• Empty used coffee grounds bin. See Routine Cleaning Instructions section.</li><li>• Drawer was emptied with power switch off. Leave power switch on when emptying the used coffee grounds bin.</li></ul>
<b>Display reads: “Machine Ready - Drawer Out” (buttons also don’t work).</b>	<ul style="list-style-type: none"><li>• Check to make sure used coffee grounds drawer is properly installed. See <b>Routine Cleaning Instructions</b> section.</li></ul>
<b>Display reads: “System Off - Front Panel Open” (buttons also don’t work).</b>	<ul style="list-style-type: none"><li>• Check to make sure front panel is closed and locked. Call for service if message repeats.</li></ul>
<b>Display reads: “Clean Group”</b>	<ul style="list-style-type: none"><li>• System needs a routine cleaning. See <b>Routine Cleaning Instructions</b>. “<b>Clean Group</b>” message will disappear after the routine cleaning is complete.</li></ul>
<b>Display reads: “Xxxxxx Group Error” (buttons also don’t work).</b>	<ul style="list-style-type: none"><li>• Operation problem detected. Open and close front panel. Call for service if message repeats.</li></ul>
<b>Display reads: “Timeout Filling Up Broiler” (buttons also don’t work).</b>	<ul style="list-style-type: none"><li>• Operation problem detected. Turn power switch off, then on. Call for service if message repeats.</li></ul>
<b>Display reads: “Flow Meter Error” (buttons also don’t work).</b>	<ul style="list-style-type: none"><li>• Pour water in tank (Model E24CM75GSS) or check to make sure the water supply is connected and turned on Model (E24CM76GSS).</li></ul>
<b>Display reads: “Error - Coffee Temperature” or “Error - Steam Temperature” (buttons also don’t work).</b>	<ul style="list-style-type: none"><li>• Operation problem detected. Call for service.</li></ul>
<b>Display reads: “Too Much Coffee”.</b>	<ul style="list-style-type: none"><li>• Reduce the amount of coffee you put in the ground coffee chute.</li></ul>

NOTE: If you have used the Coffee Maker Programming Guide to change the control panel settings, consult the guide for additional solutions.

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# 42 Notes

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# Warranty Information 43

## COFFEE MAKER WARRANTY

Your coffee maker is protected by this warranty

	WARRANTY PERIOD	THROUGH OUR AUTHORIZED SERVICES WE WILL:	THE CONSUMER WILL BE RESPONSIBLE FOR
FULL ONE-YEAR WARRANTY	One year from original purchase date	Pay all costs for repairing or replacing any parts of this product which prove to be defective in materials or workmanship.	Costs of service calls that are listed under NORMAL RESPONSIBILITIES OF THE CONSUMER.*
LIMITED WARRANTY (Applicable to the state of Alaska)	Time periods listed above.	All of the provisions of the full warranties above and the exclusions listed below apply.	Costs of the technician's travel to the home and any costs for pick up and delivery of the appliance required because of service.

In the U.S.A., your appliance is warranted by Electrolux Home Products, Inc. We authorize no person to change or add to any of our obligations under this warranty. Our obligations for service and parts under this warranty must be performed by us or an authorized Electrolux Home Products, Inc. servicer. In Canada, your appliance is warranted by Electrolux Canada Corp.

\*NORMAL RESPONSIBILITIES OF THE CONSUMER:

**This warranty applies only to products in ordinary household use, and the consumer is responsible for the items listed below:**

1. Proper use of the appliance in accordance with instructions provided with the product.
2. Proper installation by an authorized servicer in accordance with instructions provided with the appliance and in accordance with all local plumbing, electrical and/or gas codes.
3. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loose connections or defects in house wiring.
4. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it was shipped from the factory.
5. Damages to finish after installation.
6. Replacement of light bulbs and/or fluorescent tubes (on models with these features).

EXCLUSIONS:

**This warranty does not cover the following:**

1. CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN OR ANY IMPLIED WARRANTY. NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.
2. Service calls which do not involve malfunction or defects in workmanship or material, or for appliances not in ordinary household use. The consumer shall pay for such service calls.
3. Damages caused by services performed by servicers other than Electrolux Home Products North America or its authorized servicers; use of parts other than genuine Electrolux Home Products parts; obtained from persons other than such servicers; or external causes such as abuse, misuse, inadequate power supply or acts of God.
4. Products with original serial numbers that have been removed or altered and cannot be readily determined.

IF YOU NEED SERVICE:

Keep your bill of sale, delivery slip or some other appropriate payment record. The date on the bill establishes the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. This written warranty gives you specific legal rights. You may also have other rights that vary from state to state. Service under this warranty must be obtained by contacting Electrolux Home Products, Inc or in Canada, Electrolux Canada Corp.

This warranty only applies in the 50 states of the U.S.A., Puerto Rico, and Canada. Product features or specifications as described or illustrated are subject to change without notice. All warranties are made by Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp.

USA  
1-877-4Electrolux  
Electrolux Home Products, Inc.  
P.O. Box 212378  
Augusta, GA 30917

Canada  
1-877-4Electrolux  
Electrolux Canada Corp.  
6150 McLaughlin Road  
Mississauga, Ontario  
L5R 4C2



1-877-4Electrolux

[www.electroluxusa.com](http://www.electroluxusa.com)  
[www.electroluxca.com](http://www.electroluxca.com)