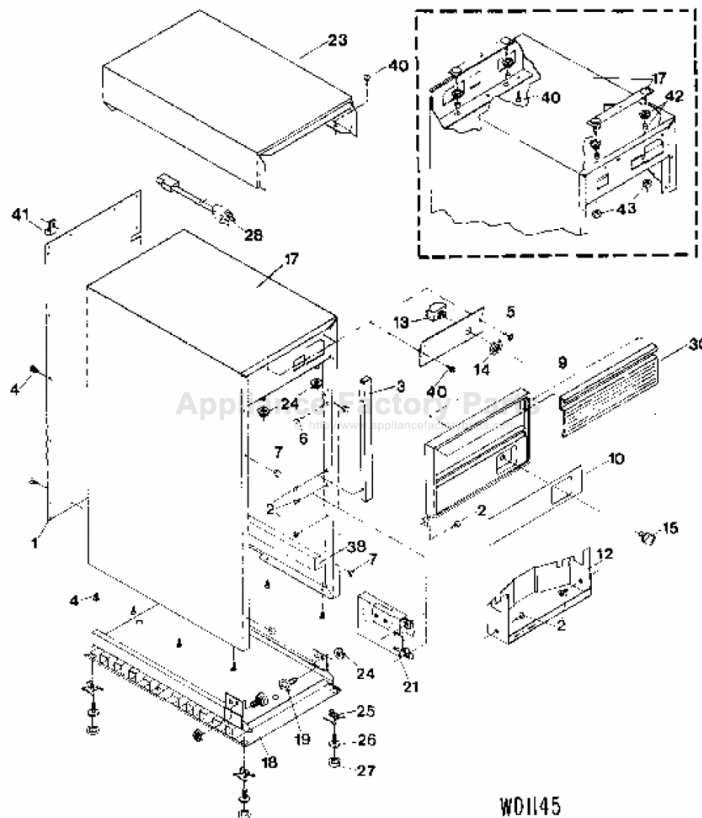


This Owner's Manual is provided and hosted by [Appliance Factory Parts](http://ApplianceFactoryParts.com).



# GE GCG1000-02 Owner's Manual

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----- Manual continues below -----

# Your Monogram Compactor

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*Monogram.*

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**GE Answer Center®**  
**800.626.2000**



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## HELP US HELP YOU...

### Before using your compactor, read this book carefully.

It is intended to help you operate and maintain your new compactor properly.

Keep it handy for answers to your questions.

If you don't understand something or need more help, write (include your phone number):

Consumer Affairs  
GE Appliances  
Appliance Park  
Louisville, KY 40225

### Write down the model and serial numbers.

You'll find them on a label inside the bag storage compartment, behind the flip-down door.

These numbers are also on the Consumer Product Ownership Registration Card that came with your compactor. Before sending in this card, please write these numbers here:

**Model Number**

**Serial Number**

Use these numbers in any correspondence or service calls concerning your compactor.

### If you received a damaged compactor...

Immediately contact the dealer (or builder) that sold you the compactor.

### Save time and money. Before you call for service...

Check the Problem Solver in the back of this book. It lists causes of minor operating problems that you can correct yourself.

## IF YOU NEED SERVICE

To obtain service, see the Consumer Services page in the back of this guide.

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are three steps to follow for further help.

**FIRST**, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

**NEXT**, if you are still not pleased, write **all** the details—including your phone number—to:

Manager, Consumer Relations  
GE Appliances  
Appliance Park  
Louisville, KY 40225

**FINALLY**, if your problem is still not resolved, write:

Major Appliance Consumer  
Action Panel  
20 North Wacker Drive  
Chicago, IL 60606

# IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using this appliance.



**WARNING**—When using this appliance, always exercise basic safety precautions, including the following:

- **This compactor is for household use only. Use this appliance only for its intended purpose** as described in the Use and Care book.
- **To prevent hazard of electric shock, this compactor must be properly installed and grounded in accordance with the Installation Instructions before it is used. SAVE YOUR INSTALLATION INSTRUCTIONS FOR FUTURE USE SHOULD YOU MOVE OR RELOCATE YOUR COMPACTOR.** If you did not receive an Installation Instruction sheet with your compactor, you can obtain one by contacting the service location nearest you.

- **Close supervision is necessary when any appliance is operated near children.** Do not allow the compactor to be used as a toy, or to run unattended at anytime.
- **Turn the key to OFF and remove it when not compacting trash.** This will help prevent anyone from tampering with the compactor or children from operating it.

- **Do not push trash into the drawer with hands or feet.** Trash might contain broken glass, sharp pieces of metal, or other sharp objects that might cause injury.
- **When removing or carrying the trash bag,** keep bag away from your body. Sharp objects may have pierced it.
- **When cleaning the inside of the cabinet,** be careful. Glass fragments may be stuck to the rim or be lying in the bottom of the cabinet.
- **When cleaning the trash drawer,** be careful. Glass fragments may be imbedded in the surface of the drawer.
- **Do not touch moving parts.**

- **Do not operate with a damaged cord set, plug, me\*, or after damage in any manner.** Have the appliance examined, repaired, or adjusted by an authorized serviceman.

- **Do not take apart this appliance.** Incorrect reassembly can cause electric shock when subsequently used.
- **Use only for intended use as described in this manual.** Do not use other than manufacturer's recommended accessory.
- \* **Don't compact food waste such as raw meat and fish, grapefruit rinds, personal hygiene items and disposable diapers.** These items create very strong odors and should not go into the compactor.

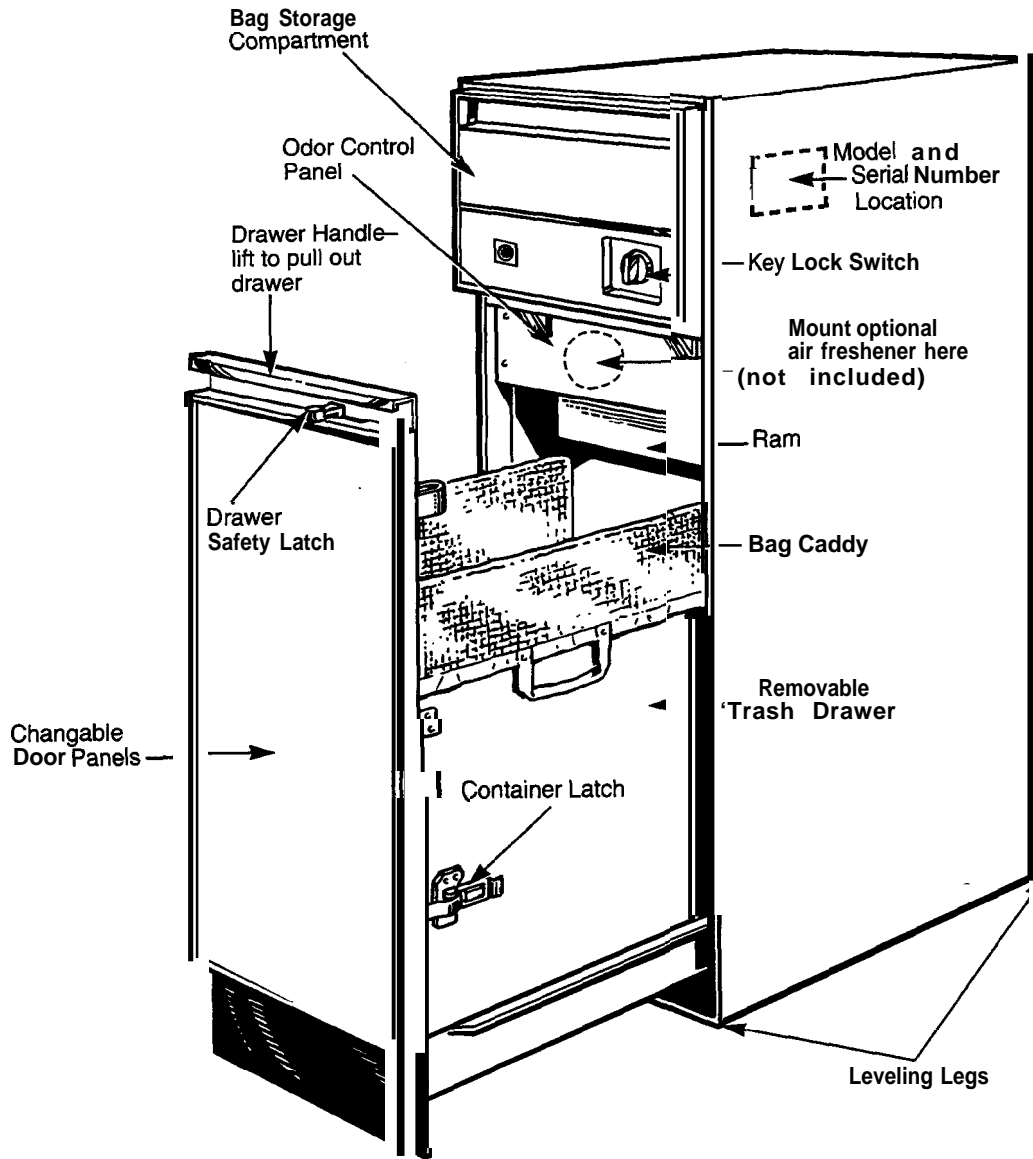
## Precautions against unreasonable use of your compactor:

- **Never compact shotgun shells, cartridges for firearms, fireworks, etc., which are highly explosive.**
- \* **Never compact flammable materials such as paint, oil or gasoline-saturated rags, engine starting fluid cans, paint thinner cans, etc.—spontaneous combustion or explosive vapor concentrations could occur.**
- \* **Never compact containers of toxic chemicals such as strong insecticides or other poisonous materials—compaction could release hazardous fumes.**
- \* **Never compact aerosol cans containing explosive or highly toxic chemicals. (If you are sure the aerosol cans contain non-hazardous materials such as shaving cream, cheese spread and whipped cream, they may be compacted.)**
- \* **Do not compact lighted cigarettes, cigars, or other hot or burning items.**
- **Unplug the compactor before making any repairs.** NOTE: We strongly recommend that any servicing be performed by a qualified person.
- **DO NOT USE AN ADAPTER PLUG OR AN EXTENSION CORD WITH THIS APPLIANCE.**
- **Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**

**SAVE THESE INSTRUCTIONS**



# FEATURES OF YOUR COMPACTOR



**Model GCG1000**  
is capable of being converted  
from white to black



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## What It Does

Your compactor reduces household trash to as **little** as 1/12 of its **original** volume.

It compacts most refuse, including paper, cans, **bottles**, jars, plastic containers, wrappings, sweepings and some food wastes.

---

## How it Works

Drop **trash** into a disposable bag that lines the trash drawer and close the drawer. **When** you start the compactor, **an electrically-operated** ram moves down into the drawer, compacts trash, moves back up **again—and** the compactor shuts off **automatically**.

**NOTE:** The trash drawer must be 1/2 **full** before you will notice compaction because the ram travels only about 2/3 of the way down into the drawer.

---

## Key Lock Switch

A key lock switch is provided for your protection as a safety measure. **When** the key lock switch is in the OFF position, the compactor **will** not operate. Lock the compactor when it is not in use, and remove the key for **safekeeping** to keep children from operating the compactor or to prevent anyone from tampering with it.

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## Drawer Safety Latch

The latch has two positions— OPEN and CLOSE. **The** OPEN position releases the latch so you can pull out the drawer. **The** CLOSE position, used only when you want to compact trash, provides a positive drawer lock and an electrical safety interlock, preventing the drawer from being opened while the ram is moving.

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## Odor Control Panel

A panel behind the drawer front is designed to hold an adhesive backed freshener, such as a Stick-Up brand Air Freshener package. Simply open the drawer and fasten the opened air freshener package on the panel. Replace the air freshener as needed.

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## Bag Storage Compartment

**The** compartment at the top of the compactor allows you to store trash bags and air fresheners where they are used—right in the **appliance**. **The** door swings down to make them readily accessible when they are needed.

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## TRASH BAG INSTALLATION

Reinforced polyethylene bags come with your compactor. These bags have been pre-cuffed and are ready to be installed.

**You must use the specially designed heavy-duty trash bags included with your compactor. These bags are available from your dealer or Factory Service Center. Ask for catalog number WC60X5015. If you prefer, you can order by mail. A handy order form is provided with your compactor and is included in every replacement bag package.**

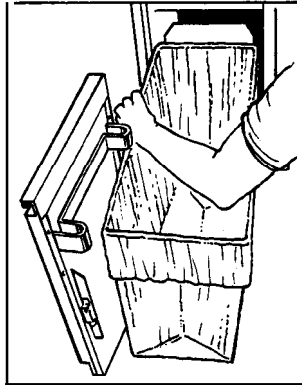
- With trash drawer pulled out to **first** stop, move the drawer to the second stop by lifting the front of the drawer slightly and pulling forward. This will clear the back of the container from the cabinet for easy installation of the bag.

- Release container latch and swing door open.

- Slide bag caddy into drawer.

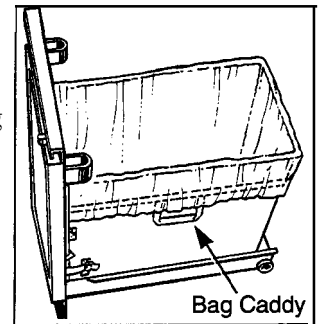
- **Then** slide bag into drawer. Cuffs must be over top rim of drawer on both sides.

- Pull bag cuff down. Be sure cuff goes over "V" groove and will be captured in "V" when drawer is latched to door.



- Press bag into **all** corners of drawer and smooth the bottom.

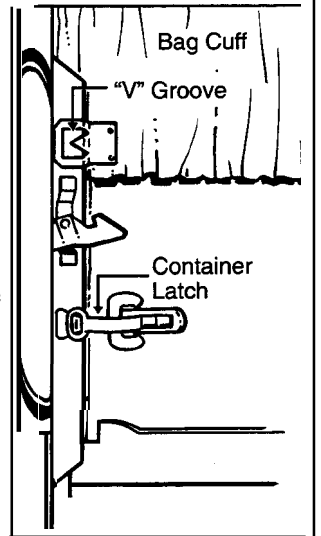
- Smooth and shape the bag carefully to prevent the bag from being pulled down during compaction.



- **Gently** swing door shut, assuring that the door guide "V" is aligned properly with the "V" groove in the drawer and that the bag cuff is captured between them.

- Finally, use the container latch to completely close the door. This will pull the door guide "V" snug in the "V" groove in the drawer flange and tightly grasp the bag.

Failure to align the "V"s properly or to latch the drawer to the door will cause the compactor to stall with the ram down. This condition must be corrected by a service technician.



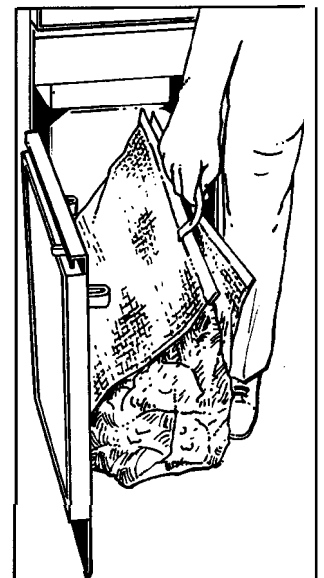
### To remove a full trash bag:

- **Open** the drawer latch and pull the drawer out to the **first** stop.

- Unhook the container latch from the door catch and swing the door open.

- **Uncuff** the bag and close it by rolling or folding the bag top into the drawer, much as you would close a sandwich bag.

- **Slip your hand** through both **handles** in the bag caddy and pull upward and forward, tipping the bag toward you. A full bag of compacted trash is easy to carry in this manner.



# OPERATING YOUR COMPACTOR



After installing a trash bag, the compactor is ready to use.

## Loading

Lift the trash drawer handle and pull the drawer out as far as necessary to load the items.

- **Bottles** and large cans compact best when laid flat near the center of the drawer.
- To help keep the ram clean when compacting messy food waste, place a couple of folded sheets of newspaper or a large grocery bag on top of the load to be compacted.

- Folded newspaper will **also** help prevent glass fragments from flying out of the drawer into the mechanism when compacting a large glass bottle, or several **bottles** or jars, or any other items that might shatter.
- Refuse too **bulky** to go into the drawer can be folded to fit. **If** it cannot be folded to fit into the drawer, do not attempt to force it in.
- **Although** it is not necessary to compact **until** the drawer is **full** or nearly **full**, we suggest **that**, for **maximum** compaction, you start the compactor each time a **significant** amount of trash is added.

## Compacting

### To start the compactor:

1. Move the drawer safety latch to CLOSE.
2. Rotate the key past ON to the START position, hold it momentarily at **START**, and then release it back to ON. The motor will start and compacting will proceed.

**CAUTION: DO NOT FORCE KEY WHEN TURNING. The key should always rotate easily. Forcing may break the key and damage the switch.**

The ram travels downward into the drawer, compacting the trash. At the bottom of the stroke, the ram automatically reverses direction, retracts out of the **drawer**, returns to its starting position, and the compactor shuts off automatically.

The cycle takes about one minute. As the trash drawer fills, cycle time gets progressively shorter.

Glass **bottles** can make a loud noise when they break during compaction. This is normal. **Also, bottles in** the trash drawer will not always break during the **first** cycle. Breaking glass and associated noise may occur several cycles later, depending on the type and volume of the trash.

**When bottles** and cans are compacted, small tears in the bag may occur. This is normal and **in** no way affects the performance of the compactor. Always use the bag caddy to carry the compacted trash to storage or pick-up areas, and keep the bag away from your body to prevent injury from sharp objects that may have pierced the bag.

**CAUTION: When emptying waste baskets into the trash drawer, some items may spill into the compactor behind the drawer. Items behind the drawer could prevent it from closing completely and prevent the compactor from operating. To remove such items from behind the drawer, open the drawer and, if necessary, remove it to clean them out. See Care and Cleaning instructions.**

## To Stop Compacting

The compactor may be stopped at any time by **turning** the key to OFF or by **sliding** the drawer safety latch to OPEN. **Whenever** the compacting operation is stopped, the ram moves backup to its starting position when **the** compactor is **started** again.



## CARE AND CLEANING

The inside and outside of your compactor are finished with durable baked-on enamel.

### Cleaning—Outside

**Keep the outside clean.** Do not wipe with a soiled dishwashing cloth—it may leave a residue that can damage the paint. Do not use harsh or gritty cleansers or scouring pads that may mar the finish. Apply a coat of kitchen/appliance wax when the compactor is new, and then several times a year. **Appliance Polish** and Wax Cleaner (Cat. No. WR97X216) is available from GE Appliance Parts Marts.

### When going on vacation

For vacations or other extended absences, remove the trash bag to prevent a build-up of undesirable odor

### Cleaning—Inside

**To clean the cabinet interior:**

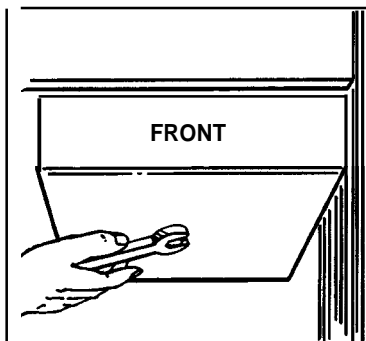
1. Pull out trash drawer until it stops.
2. Lift up on drawer slightly, then pull out drawer to second stop.
3. Lift drawer up and out of compactor.
4. Vacuum clean cabinet base, track channels and drawer, particularly in corners.
5. Wash the cabinet interior and trash drawer with normal mild household cleaners, rinse and dry with a clean cloth. Be sure trash drawer is **thoroughly** dry before inserting a new bag.

**WARNING: Glass fragments may be lying in bottom of cabinet. To avoid injury, use care in cleaning.**

**To clean the ram:**

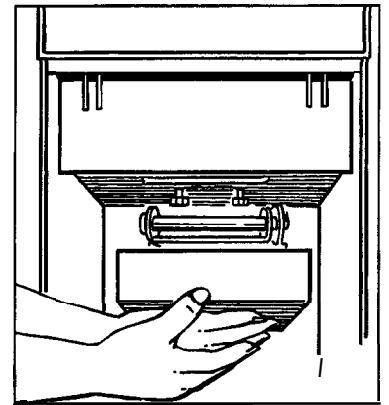
With trash drawer out of cabinet, remove the ram as follows:

1. Remove bolt in center of ram with a 1/2" wrench.

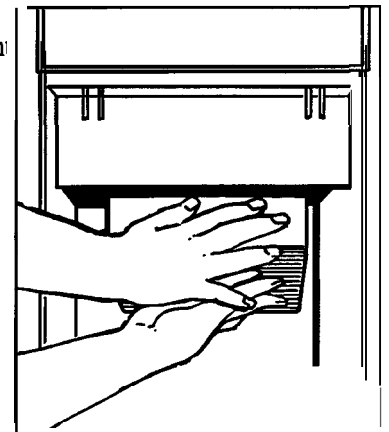


**CAUTION: WATCH FOR GLASS FRAGMENTS.**

2. Place hand on ram face, being careful to support its entire length.



3. With other hand, press back on front of ram, sliding it until it releases.



4. Clean ram with normal mild household cleaners, rinse and dry.
5. Fit ram into grooves on the compacting mechanism and slide it forward until it snaps into position.
6. Replace center bolt removed in Step 1.

# INSTALLATION



## Electrical Requirements

**Caution: Before Plugging In Compactor, Read The Following Electrical Requirements.**

**Caution: For Personal Safety, Do Not Use An Extension Cord Or Adapter Plug With This Appliance.**

**Do Not Under Any Circumstances, Cut Or Remove The Third Grounding Prong From The Power Cord.**

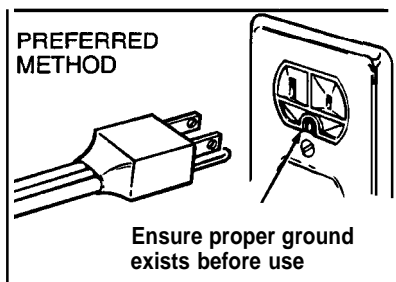
**Follow National Electrical Codes Or Prevailing Local Codes And Ordinances.**

This appliance must be supplied with 120V, 60HZ and connected to an individual, properly grounded branch circuit protected by a 15 or 20 amp circuit breaker or time delay fuse.

If the electric supply provided does not meet the above requirements, call a licensed electrician.

## Grounding Instructions

This appliance must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current.



This appliance is equipped with a cord having an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with local codes and ordinances.

**Danger: Improper** connection of the equipment grounding conductor can result in a risk of electric shock. Check with a qualified electrician if you are in doubt as to whether the appliance is properly grounded.

Do not modify the plug with this appliance. If it will not fit the outlet installed, have a proper outlet installed by a qualified electrician.



## QUESTIONS? USE THIS PROBLEM SOLVER

PROBLEM	POSSIBLE CAUSE
COMPACTOR DOES NOT OPERATE	<ul style="list-style-type: none"><li>• May not be plugged into a live electrical outlet.</li><li>• If plug is secure and compactor still fails to operate, plug a lamp or small appliance into the same outlet to determine if there is a tripped circuit breaker or burned out fuse.</li><li>* Key lock switch may not be in ON position.</li><li>* Key lock switch may not have been held at START long enough to start the compaction cycle.</li><li>• Drawer may not be firmly closed and drawer latch may not be in the CLOSE position.</li><li>• Compactor has an automatic thermal cutout. If you have just compacted repeatedly, this protector may have opened the motor circuit. Wait a few minutes and the cutout will reclose automatically.</li></ul>
DRAWER IS HARD TO CLOSE	<ul style="list-style-type: none"><li>* Trash may have fallen behind the drawer and is preventing the safety switch from being closed.</li></ul>
DRAWER WILL NOT OPEN	<ul style="list-style-type: none"><li>• On rare occasions, a large can placed near the side of the drawer may become wrapped around the edge of the ram, interfering with the opening of the drawer. Grasp the drawer handle and move the drawer back and forth until the stuck can becomes dislodged.</li><li>• The Key/Lock switch may have been turned to "OFF/LOCK" before the ram returned to the full up position. Close the drawer, move safety latch and turn Key/Lock switch to "ON." The ram will return to the up position automatically.</li></ul>
STORAGE COMPARTMENT DOOR DOESN'T STAY CLOSED OR IS TOO HARD TO OPEN AND CLOSE	<ul style="list-style-type: none"><li>• Flip down storage compartment door and grasp the top of the control panel. For a door that is too hard to open or close, just up slightly. For a door that falls down, pushdown lightly. Adjust as necessary.</li></ul>
LITTLE OR NO APPARENT COMPACTION	<ul style="list-style-type: none"><li>• Drawer must be at least 1/2 full of trash before you will see any appreciable amount of compacting because the ram does not travel all the way to the bottom. Trash in bottom of drawer will be crushed during subsequent compaction cycles.</li></ul>
GREASE LEAKING FROM MECHANISM	<ul style="list-style-type: none"><li>• Early in the life of your compactor, grease from the mechanism may drop into the drawer or be found on the front of the bag. This is normal, and will soon stop.</li></ul>

If you need more help...call, toll free:  
GE Answer Center®  
800.626.2000  
consumer information service

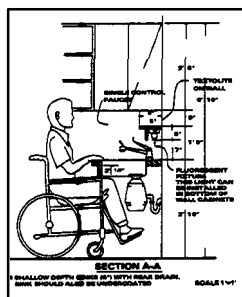
With the purchase of your new Monogram appliance, receive the assurance that if you ever need information or assistance from GE, we'll be there. All you have to do is call—toll-free!

## ***In-Home Repair Service*** ***800-GE-CARES (800-432-2737)***

A GE consumer service professional will provide expert repair service, scheduled at a time that's convenient for you. Many GE Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience (7:00 a.m. to 7:00 p.m. weekdays, 9:00 a.m. to 2:00 p.m. Saturdays). Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit.

## ***GE Answer Center®*** ***800.626.2000***

Whatever your question about any Monogram major appliance, GE Answer Center® information service is available to help. Your call—and your question—will be answered promptly and courteously. And you can call anytime. GE Answer Center® service is open 24 hours a day, 7 days a week.



## ***For Customers With Special Needs...*** ***800.626.2000***

Upon request, GE will provide Braille controls for a variety of Monogram appliances, and a brochure to assist in planning a barrier-free kitchen for persons with limited mobility. To obtain these items, free of charge, call 800.626.2000.

Consumers with impaired hearing or speech who have access to a TDD or a conventional teletypewriter may call 800-TDD-GEAC (800-833-4322) to request information or service.

## ***Service Contracts*** ***800-626-2224***

You can have the secure feeling that GE Consumer Service will still be there after your warranty expires. Purchase a GE contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

## ***Parts and Accessories*** ***800-626-2002***

Individuals qualified to service their own appliances can have needed parts or accessories sent directly to their home. The GE parts system provides access to over 47,000 parts... and all GE Genuine Renewal Parts are fully warranted. VISA, MasterCard and Discover cards are accepted.

User maintenance instructions contained in this booklet cover procedures intended to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

# YOUR COMPACTALL® TRASH COMPACTOR WARRANTY

Save proof of original purchase date such as your sales slip or cancelled check to establish warranty period.

## WHAT IS COVERED

### FULL ONE-YEAR WARRANTY

For one year from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace **any part of the** compactor that fails because of a manufacturing defect.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states, Hawaii and Washington, D.C. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Should your appliance need service during warranty period or beyond, call 800-GE-CARES (800-432-2737)

## WHAT IS NOT COVERED

•Service trips to your home to teach you how to use the product.

### Read your Use and Care material.

If you then have any questions about operating the product, please contact your dealer or our Consumer Affairs office at the address below, or call, toll free:

GE Answer Center®  
800.626.2000  
consumer information service

•improper installation.

If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, and other connecting facilities.

•Replacement of house fuses or resetting of circuit breakers.

•Failure of the product if it is used for other than its intended purpose or used commercially.

•Damage to product caused by accident, fire, floods or acts of God.

WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: General Electric Company**

**If further help is needed concerning this warranty, write:  
Manager—Consumer Affairs, GE Appliances, Louisville, KY 40225**

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Pub. No. 49-5589

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