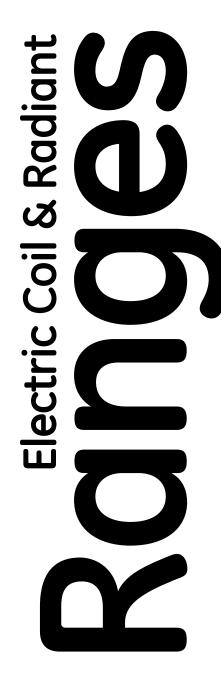


## **GEAppliances.com**



Safety Information

Operating Instructions

Care and Cleaning

**Troubleshooting Tips** 

**Accessories** 

**Consumer Support** 

## Owner's Manual

Coil Top and Radiant Top Models

Standard Clean Models	Self-Clean Models
JBS03 JBS07 JBS15 JBS27 JBS56 RB525 RB526 RB536 RB536	JB600 JBP15 JBP22 JBP27 JBP60 JBP61 RB740 RB757 RB758 RB787 RB790 RB800

Write the model and serial numbers here:

Model # \_\_\_\_\_

Serial # \_\_\_\_\_

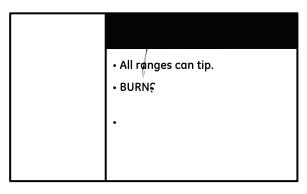
## IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

## **▲**WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.



## ANTI-TIP DEVICE



To reduce the risk of tipping the range, the range must be secured by a properly installed anti-tip bracket. See installation instructions shipped with the bracket for complete details before attempting to install.

To check if the bracket is installed and engaged properly, remove the storage drawer or kick panel and look underneath the range to see that the leveling leg is engaged in the bracket. On models without a storage drawer or kick panel, carefully tip the range forward. The bracket should stop the range within 4 inches. If it does not, the bracket must be reinstalled. If the range is pulled from the wall for any reason, always repeat this procedure to verify the range is properly secured by the anti-tip bracket.

For free-standing or slide-in ranges, never completely remove the leveling legs or the range will not be secured to the anti-tip device properly.



## IMPORTANT SAFETY NOTICE

The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of substances known to the state to cause cancer, birth defects or other reproductive harm, and requires businesses to warn customers of potential exposure to such substances.

The fiberglass insulation in self-clean ovens gives off a very small amount of carbon monoxide during the cleaning cycle. Exposure can be minimized by venting with an open window or using a ventilation fan or hood.



## SAFETY PRECAUTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

■ **A** CAUTION:

**GEAppliances.com** 



## COOK MEAT AND POULTRY THOROUGHLY...

Cook meat and poultry thoroughly—meat to at least an INTERNAL temperature of 160°F and poultry to at least an INTERNAL temperature of 180°F. Cooking to these temperatures usually protects against foodborne illness.



## **AWARNING!** SAFETY PRECAUTIONS

**REMEMBER:** 

(

# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.





SELF-CLEANING OVEN (on some models)

**GEAppliances.com** 



## WARMING DRAWER (on some models)

Do not touch the heating element or the interior surface of the warming drawer.

#### **REMEMBER:**

I

-



## SURFACE UNITS—ALL MODELS

Use proper pan size–select cookware having flat bottoms large enough to cover the surface unit heating element. The use of undersized cookware will expose a portion of the surface unit to direct contact and may result in ignition of clothing. Proper relationship of cookware to surface unit will also improve efficiency.

. .

\_

. .

. .

# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

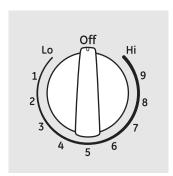
NOTE:

Cleaning the glass cooktop

**GEAppliances.com** 

## Using the surface units.

Throughout this manual, features and appearance may vary from your model.



Be sure you turn the control knob to Off when you finish cooking.



Off Hi clicks clicking

### **Indicator Lights**

(on radiant glass models only)

HOT SURFACE HOT COOKTOP

SURFACE UNIT BURNER ON

**NOTE:** The **SURFACE UNIT** or **BURNER ON** indicator light may glow between the surface control settings of **Lo** and **Off**, but there is no power to the surface units.

## Using the radiant surface units. (on some models)



Never cook directly on the glass. Always use cookware.

#### About the radiant surface units...

**NOTE:** A slight odor is normal when a new cooktop is used for the first time. It is caused by the heating of new parts and insulating materials and will disappear in a short time.

- Water stains (mineral deposits) are removable using the cleaning cream or full-strength white vinegar.
- Use of window cleaner may leave an iridescent film on the cooktop. The cleaning cream will remove this discoloration.
- Don't store heavy items above the cooktop. If they drop onto the cooktop, they can cause damage.
- Do not use the surface as a cutting board.



Always place the pan in the center of the surface unit you are cooking on.



Do not slide cookware across the cooktop because it can scratch the glass—the glass is scratch resistant, not scratch proof.

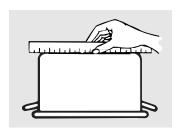
### **Temperature Limiter**

- The pan boils dry.
- The pan bottom is not flat.
- The pan is off center.
- There is no pan on the unit.

**GEAppliances.com** 

## Selecting types of cookware.

The following information will help you choose cookware which will give good performance on glass cooktops.



Check pans for flat bottoms by using a straight edge.

#### Stainless Steel:

recommended

#### Aluminum:

heavy weight recommended

#### Glass-ceramic:

usable, but not recommended

#### Stoneware:

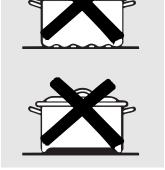
usable, but not recommended

#### **Home Canning Tips:**



Copper Bottom:

recommended

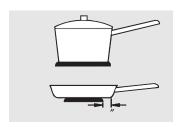


**Porcelain Enamel Covered Cast Iron:** 

recommended

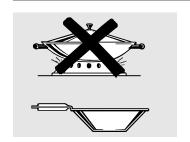
Pans with rounded, curved, ridged or warped bottoms are not recommended.

The following information will help you choose cookware which will give good performance on coil cooktops.



## Surface Cookware Tips

Not over 1 inch

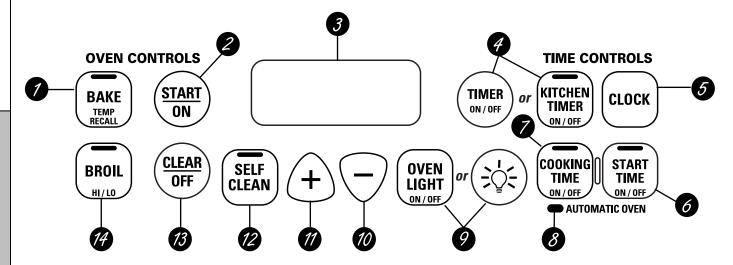


## **Wok Cooking**

We recommend that you use only a flatbottomed wok. They are available at your local retail store.

## Using the oven controls. (on some models)

Throughout this manual, features and appearance may vary from your model.





## Oven Control, Clock and Timer Features and Settings

BAKE/TEMP RECALL Pad

BAKE Light

KITCHEN TIMER ON/OFF or TIMER ON/OFF pad

TIMER Light

2 START/ON Pad

Display

**5** CLOCK Pad

PRE

START TIME ON/OFF Pad (on some models)

COOKING TIME ON/OFF

SELF CLEAN

If "F- and a number or letter" flash in the display and the oven control signals, this indicates a function error code.

If your oven was set for a timed oven operation and a power outage occurred, the clock and all programmed functions must be reset.

The time of day will flash in the display when there has been a power outage. Reset the clock.

If the function error code appears during the selfcleaning cycle, check the oven door latch. The latch handle may have been moved, even if only slightly, from the latched position. Make sure the latch is moved to the right as far as it will go.

**Touch the CLEAR/OFF pad.** Allow the oven to cool for one hour. Put the oven back into operation. If the function error code repeats, disconnect the power to the range and call for service.

START TIME Light

COOKING TIME ON/OFF Pad (on some models)

COOKING TIME Light



## Oven Control, Clock and Timer Features and Settings

AUTOMATIC OVEN Light (on some models)

#### **COOKING TIME**

#### START TIME

- 🧿 OVEN LIGHT ON/OFF or 🌣 Pad
- 70 Pad

Indicator Lights (on some pads)

EDIT

START TIME ON/OFF COOKING

TIME ON/OFF

START TIME

**GEAppliances.com** 

BAKE START TIME

BAKE/TEMP RECALL

m + Pad

SELF CLEAN Pad (on some models)

Using the self-cleaning oven

**CLEAN Light** 

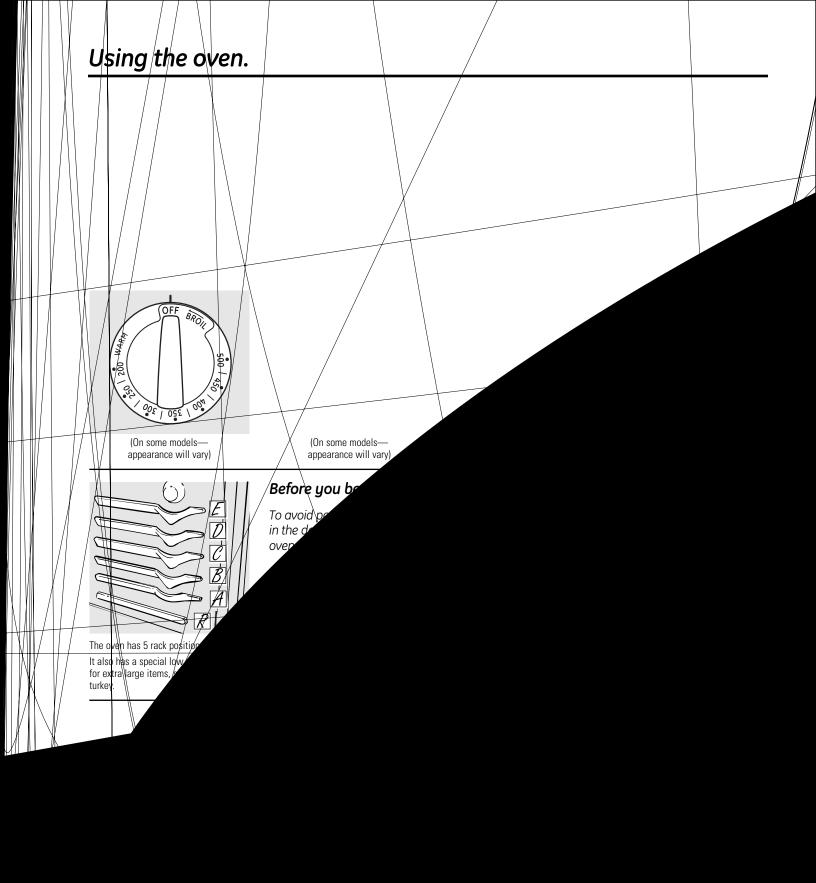
73 CLEAR/OFF Pad

ALL

BROIL HI/LO Pad

**BROIL Light** 

HI LO BROIL



#### Type of Margarine Will Affect Baking Performance!

Most recipes for baking have been developed using high fat products such as butter or margarine (80% fat). If you decrease the fat, the recipe may not give the same results as with a higher fat product.

Recipe failure can result if cakes, pies, pastries, cookies or candies are made with low fat spreads. The lower the fat content of a spread product, the more noticeable these differences become.

%

#### Preheating and Pan Placement

For ovens without a preheat indicator light or tone, preheat 10 minutes.

On some models, the display will show "PRE" while preheating. When the oven reaches the selected temperature, the oven control will beep and the display will show the oven temperature.

,

#### **Aluminum Foil**

Do not use aluminum foil on the bottom of the oven.

#### How to Set the Oven for Broiling

If your range is connected to 208 volts, rare steaks may be broiled by preheating the broiler and positioning the oven rack one position higher.

without

with

1

1

**2** Broiling Guide. 2

3

Broiling Guide.

3

4

\_

LO Broil

5

BROIL HI/LO

Broil HI/LO

5

START/ON

6

CLEAR/OFF

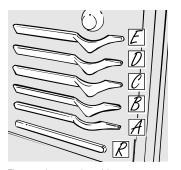
## Using the oven.

## **Broiling Guide**

Food	Quantity and/ or Thickness	Rack* Position	First Side Time (min.)	Second Side Time (min.)	Comments
Ground Beef	( )				
Beef Steaks	"				
	"				
Chicken					
Bakery Product	( )				
Lobster Tails					
Fish Fillets	( " )				
Salmon	(")				
Ham Slices	"				
Pork Chops	( " )				
Lamb Chops	(")				

<sup>\*</sup>See illustration for description of rack positions.

# † The U.S. Department of Agriculture says "Rare beef is popular, but you should know that cooking it to only 140°F. means some food poisoning organisms may survive." (Source: <u>Safe Food Book. Your Kitchen Guide</u>. USDA Rev. June



The oven has 5 rack positions.

CLOCK

+ 
START
ON

Not all features are on all models.

Make sure the clock is set to the correct time of day.

#### To Set the Clock

7 CLOCK + -

CLOCK

CLOCK

3

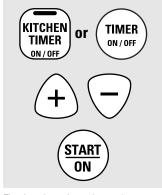
START/ON

To check the time of day when the display is showing other information, simply touch the **CLOCK** pad. The time of day shows until another pad is touched.

## To Turn Off the Clock Display

2 CLOCK

7 CLOCK



The timer is a minute timer only.

The **CLEAR/OFF** pad does not affect the timer.

#### To Set the Timer

The timer does not control oven operations. The maximum setting on the timer is 9 hours and 59 minutes.

KITCHEN TIMER ON/OFF
TIMER ON/OFF

2 +

3 START/ON

**4** :00,

KITCHEN TIMER ON/OFF

If you make a mistake, touch the **KITCHEN TIMER ON/OFF** or **TIMER ON/OFF** pad and begin again.

## Using the clock and timer. (on some models)

Not all features are on all models.

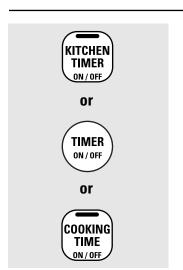
To Reset the Timer

KITCHEN TIMER ON/OFF TIMER
ON/OFF + -

)
KITCHEN TIMER ON/OFF
TIMER ON/OFF

To Cancel the Timer

Kitchen Timer On/Off TIMER ON/OFF



**End of Cycle Tones** (on some models)

## **Power Outage**

If a flashing time is in the display, you have experienced a power failure. Reset the clock.

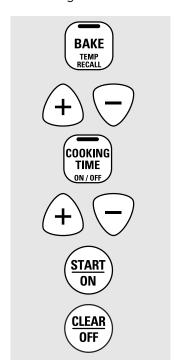
CLOCK + -START/ON

PRE

## Using the timed baking and roasting features. (on some models) GEAppliances.com

Do not lock the oven door with the latch during timed cooking. The latch is used for self-cleaning only.

**NOTE:** Foods that spoil easily—such as milk, eggs, fish, stuffings, poultry and pork—should not be allowed to sit for more than 1 hour before or after cooking. Room temperature promotes the growth of harmful bacteria. Be sure that the oven light is off because heat from the bulb will speed harmful bacteria growth.



#### How to Set an Immediate Start and Automatic Stop

The oven will turn on immediately and cook for a selected length of time. At the end of the cooking time, the oven will turn off automatically.

START/ON 5

**BAKE** 1

2

COOKING TIME 3

**NOTE:** If your recipe requires preheating, you may need to add additional time to the length

of the cooking time. 4

CLEAR/OFF 6

Remove the food from the oven. Remember, even though the oven shuts off automatically, foods continue cooking after controls are off.

















## How to Set a Delayed Start and Automatic Stop

The oven will turn on at the time of day you set, cook for a specific length of time and then turn off automatically.

)

START TIME

PRE

**COOKING TIME** 

**BAKE** 1

2

COOKING TIME 3

4

START TIME 5 6

START/ON 7

**NOTE:** An attention tone will sound if you are using timed baking and do not touch the **START/ON** pad.

8

Remove the food from the oven. Remember, even though the oven shuts off automatically, foods continue cooking after controls are off.

CLEAR/OFF

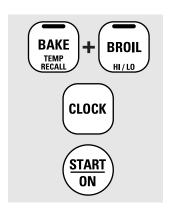
## Special features of your oven control.

Your new touch pad control has additional features that you may choose to use. The following are the features and how you may activate them.

The special feature modes can only be activated while the display is showing the time of day. They remain in the control's memory until the steps are repeated.

When the display shows your choice, touch the **START/ON** pad. The special features will remain in memory after a power failure.

**NOTE:** The Sabbath feature and the Thermostat Adjustment feature are also Special Features, but they are addressed separately in the following sections.



#### 12 Hour Shut-Off

With this feature, should you forget and leave the oven on, the control will automatically turn off the oven after 12 hours during baking functions or after 3 hours during a broil function.

CLOCK
ON (
CLOCK
OFF ( )

START/ON

BAKE BROIL HI/LO

**OFF** 

**GEAppliances.com** 

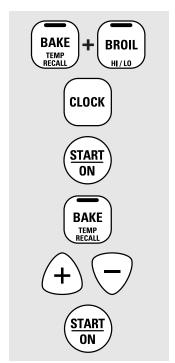
Safety Instructions

perating Instructions

Care and Cleaning

The Sabbath feature can be used for baking/roasting only. It cannot be used for broiling, self-cleaning or Delay Start cooking.

**NOTE:** The oven light comes on automatically (on some models) when the door is opened and goes off when the door is closed. The bulb may be removed. See the Oven Light Replacement section. On models with a light switch on the control panel, the oven light may be turned on and left on.



When the display shows ⊃

**CLOCK** 

**START** 

COOKING

TIME ON / OFF

**BROIL** 

### How to Set for Regular Baking/Roasting

**NOTE:** To understand how the oven control works. practice using regular baking (non-Sabbath) before entering Sabbath mode.

Make sure the clock shows the correct time of day and the oven is off

und the over	113 011.		
1	both	BAKE	BROIL
└ HI/LO	at the san	ne time	
	SF.		
2	CLOCK	SAb	
_			
2	START/ON	$\supset$	

3 BAKE 4

5

 $\supset \subset$  $\supset \subset$ BAKE START/ON NOTE: CLEAR/OFF **COOKING TIME** 

START/ON

the oven is set in Sabbath. When the display shows  $\supset \subset$  the oven is baking/roasting.

BAKE

## How to Set for Timed Baking/Roasting—Immediate Start and Automatic Stop

8

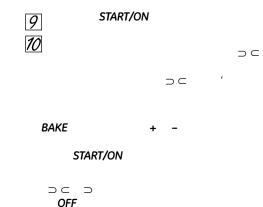
**NOTE:** To understand how the oven control works. practice using regular (non-Sabbath) Immediate Start and Automatic Stop before entering the Sabbath mode.

Make sure the clock shows the correct time of day and the oven is off.

aria trie over	115 011.		
1 HI/LO	both at the same SF.	BAKE e time	BROIL
2	CLOCK	SAb	
3	START/ON	$\supset$	





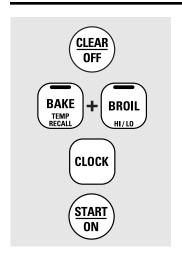


When the display shows ⊃ the oven is set in Sabbath. When the display shows  $\supset \subset$ the oven is baking/roasting.

Troubleshooting Tips

## Using the Sabbath Feature. (on some models)

(Designed for use on the Jewish Sabbath and Holidays)



#### How to Exit the Sabbath Feature

7 CLEAR/OFF

2

BROIL HI/LO both BAKE at the same time SF.

 $\supset$ 

CLOCK ON OFF ON

OFF

Special Features

12 Hour Shut-Off

5 START/ON

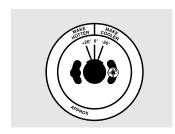
**NOTE:** If a power outage occurred while the oven was in Sabbath, the oven will automatically turn off and stay off even when the power returns. The oven control must be reset.

You may find that your new oven cooks differently than the one it replaced. Use your new oven for a few weeks to become more familiar with it. If you still think your new oven is too hot or too cold, you can adjust the thermostat yourself. Do not use thermometers, such as those found in grocery stores, to check the temperature setting of your oven. These thermometers may vary 20–40°F.

**NOTE:** This adjustment will not affect the broiling or the self-cleaning temperatures (on some models). The adjustment will be retained in memory after a power failure.

### To Adjust the Thermostat with this Type of Knob

Pull the OVEN TEMP knob of and look at the back side.	ff the range		(
2 increase			
"MAKE HOTTER." decrease	<b>#144145</b>	$\overline{\mathcal{J}}$ After the adjustment is made,	
COOLER."	"MAKE	4	



## Using the warming drawer. (on some models)

Warming Drawer  OFF
LOHI
Appearance may vary.

**Control Knob** (on models equipped with a knob)

ON Signal Light

ON

NOTE:

LO			
MED			
н			

OFF

### When Using the Warming Drawer

Always start

with hot food.

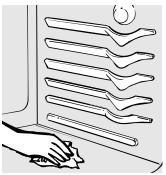
Do not line the warming drawer or pan with aluminum foil. Foil is an excellent heat insulator and will trap heat beneath it. This will upset the performance of the drawer and could damage the interior finish.

Setting LO Setting MED Setting HI **ACAUTION:** Plastic containers or plastic wrap will melt if in direct contact with the drawer, pan or a hot utensil. Melted plastic may not be removable and is not covered under your warranty.

Rack (on some models)  Temperature Selection Chart		
Temperature Selection Chart		
	Food Type	Control Setting
-		
	<b>ACAUTION:</b> Determine the warming drawer for m	oo not keep food in nore than two hours.
To Crisp Stale Items		
LO		
To Warm Serving Bowls and Plates		
LO		
	<b>A CAUTION:</b> Duse pot holders or mitts with dishes.	oishes will be hot. When removing hot

## Using the self-cleaning oven. (on some models)

Never force the latch handle. Forcing the handle will damage the door lock mechanism. The oven door must be closed and all controls set correctly for the cycle to work properly.



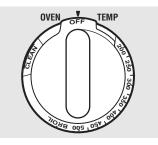
Wipe up heavy soil on the oven bottom.

### Before a Clean Cycle

**A** CAUTION: The grates and drip pans (if so equipped) should never be cleaned in the self-cleaning oven.

Do not use commercial oven cleaners or oven protectors in or near the self-cleaning oven.

**IMPORTANT:** 



Appearance may vary.

How to Set the Oven for Cleaning (on models with knobs)

Before a Clean

3

OFF

**OVEN TEMP** 

**OVEN TEMP** 

Cycle

1

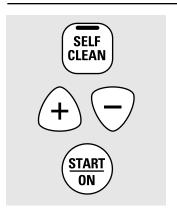
2

**OVEN TEMP CLEAN** 

The Clean Time is 4 hours and 20 minutes. The self clean light will come on and stay on until the self clean cycle is complete.

The oven shuts off automatically when the clean cycle is complete.

NOTE:



How to Set the Oven for Cleaning (on some models with press pads)

Before a Clean

Cycle

1

CLOCK

SELF CLEAN

2

**SELF CLEAN** 

3

The Clean Time is normally 4 hours and 20 minutes. You can change the Clean Time to any time between 3 and 5 hours, depending on the amount of soil in your oven.



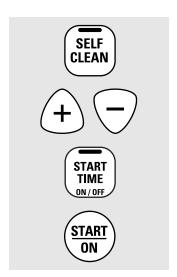
NOTE:



START/ON

**CLEAN** 

The oven door must be closed and all controls set correctly for the cycle to work properly.



#### How to Delay the Start of Cleaning

You can set the oven control to delay-start the oven, clean for a specific length of time and then turn off automatically. Change the Start Time by touching the + or – pads. The start time will appear in the display.

5

6

START/ON

Before a Clean

Cycle

1 NOTE: **CLOCK** 

**SELF CLEAN** 

2

SELF CLEAN

3

The Clean Time is preset for 4 hours and 20 minutes. You can change the Clean Time to any time between 3 and 5 hours, depending on the amount of soil in your oven. If a different Clean Time is desired, touch the + or – pads until the desired Clean Time is displayed.

4

START TIME

## To Stop a Clean Cycle CLEAR/OFF

## After a Clean Cycle

CLOCK

**COOKING TIME** 

If white spots remain, remove them with a soap-filled steel-wool pad and rinse thoroughly with a vinegar and water mixture.

#### To clean the outside of the door:

Do not lift the door by the handle. Make sure the oven is completely cool.

To remove the door,

Do not place hands between the hinge and the oven door frame.

To replace the door,

To clean the inside of the door:

Do not allow food spills with a high sugar or acid content (such as milk, tomatoes, sauerkraut, fruit juices or pie filling) to remain on the surface. They may cause a dull spot even after cleaning.



Do not clean the bake element or the broil element. Any soil will burn off when the elements are heated.

## Care and cleaning of the range.



**Storage Drawer Removal** (on some models)

To remove the storage drawer:

1

To replace the storage drawer:

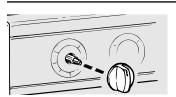
1

2

Clean under the range.

3

2

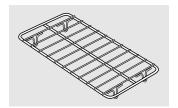


Control Panel and Knobs

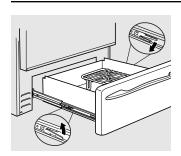
OFF

Pull the knob straight off the stem.

OFF



## Warming Drawer Rack (on some models)



## **Removable Warming Drawer** (on some models)

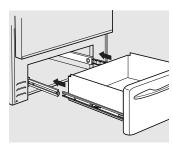
**NOTE:** For models with an electric warming drawer, before performing any adjustments, cleaning or service, disconnect the range electrical power supply at the household distribution panel by removing the fuse or switching off the circuit breaker. Make sure the warming drawer heating element is cool.

#### To replace the warming drawer:









#### To remove the warming drawer:

1



## Care and cleaning of the range.

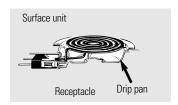
#### **Porcelain Enamel Cooktop** (on some models)



Be sure all surface units are turned off before raising the cooktop.

**Lift-Up Cooktop** (on some models)

**NOTE:** Do not lift the cooktop on radiant top models. Lifting the cooktop can lead to damage and improper operation of the range.



#### Surface Units (on some models)

Be sure all the controls are turned to OFF and the surface units are cool before attempting to remove them. To replace a surface unit:

#### To remove a surface unit:

Do not lift the surface unit more than 1." If you do, it may not lie flat on the drip pan when you plug it back in.



Do not immerse the surface units in liquids of any kind.

Do not clean the surface units in a dishwasher.

Do not bend the surface unit plug terminals.

Do not attempt to clean, adjust or in any way repair the plug-in receptacle.

**Drip Pans** (if so equipped)

Do not cover the drip pans with foil. Using foil so close to the receptacle could cause shock, fire or damage to the range.

**NOTE:** Do not clean the drip pans in a self-cleaning oven.



#### Oven Vent

Never cover the opening with aluminum foil or any other material.

**Painted Surfaces** (on some models)

**Stainless Steel Surfaces** (on some models)

Do not use a steel wool pad; it will scratch the surface.

National Parts Center 800.626.2002 GEAppliances.com

**Glass Window** (on some models)

## Cleaning the glass cooktop. (on some models)

1

2



Clean your cooktop after each spill. Use CERAMA **BRYTE® Ceramic Cooktop** Cleaner.

## Normal Daily Use Cleaning ONLY

3

4

5

**NOTE:** It is very important that you DO NOT heat the cooktop until it has been cleaned thoroughly.



Use a CERAMA BRYTE® Cleaning Pad

for Ceramic Cooktops.

Burned-On Residue

**AWARNING:** DAMAGE to your glass surface may occur if you use scrub pads other than those recommended.



5

1

2

## 3



1

Heavy, Burned-On Residue







The CERAMA BRYTE® Ceramic Cooktop Scraper and all recommended supplies are available through our Parts Center. See instructions under "To Order Parts" section on next page.

NOTE: Do not use a dull or nicked blade.



#### Metal Marks and Scratches





**AWARNING:** Carefully check the bottom of pans for roughness that would scratch the cooktop.

Cooktop Seal

## Glass surface—potential for permanent damage.

Our testing shows that if you are cooking high sugar mixtures such as jelly or fudge and have a spillover, it can cause permanent damage to the glass surface unless the spillover is immediately removed.

## Damage from Sugary Spills and Melted Plastic

1

3

4

*2*] a

b.

**NOTE:** If pitting or indentation in the glass surface has already occurred, the cooktop glass will have to be replaced. In this case, service will be necessary.



#### **To Order Parts**

National Parts Center 800.626.2002

CERAMA BRYTE® Ceramic
Cooktop Cleaner .....# WX10X300

CERAMA BRYTE® Ceramic
Cooktop Scraper .....# WX10X0302

Kit ......# WB64X5027

(Kit includes cream and cooktop scraper)

CERAMA BRYTE® Cleaning Pads for
Ceramic Cooktops .....# WX10X350

## Before you call for service...



Troubleshooting Tips Save time and money! Review the charts on the following pages first and you may not need to call for service.

Problem	Possible Causes	What To Do
Radiant Cooktops		
Surface units will not maintain a rolling boil or cooking is not fast enough	Improper cookware being used.	
Surface units do not work properly	A fuse in your home may be blown or the circuit breaker tripped.	
	Cooktop controls improperly set.	
Scratches (may appear as cracks) on cooktop glass surface	Incorrect cleaning methods being used.  Cookware with rough bottoms being used or coarse particles (salt or sand) were between the cookware and the surface of the cooktop.  Cookware has been slid	
	across the cooktop surface.	
Areas of discoloration on the cooktop	Food spillovers not cleaned before next use.	Cleaning the glass cooktop
	Hot surface on a model with a light-colored glass cooktop.	
Plastic melted to the surface	Hot cooktop came into contact with plastic placed on the hot cooktop.	Glass surface—potential for permanent damage Cleaning the glass cooktop
Pitting (or indentation) of the cooktop	Hot sugar mixture spilled on the cooktop.	
Frequent cycling off and on of surface units	Improper cookware being used.	
Coil Cooktops		
Surface units not functioning	The surface units are not plugged in solidly.	
properly	The surface unit controls improperly set.	
	The drip pans are not set securely in the cooktop.	

## Before you call for service...



Troubleshooting Tips

Problem	Possible Causes	What To Do
Excessive condensation	Liquid in warming drawer.	
in the warming drawer	Uncovered foods.	
	Temperature setting too high.	
Food dries out in the warming drawer	Moisture escaping.	
Oven temperature too hot or too cold	Oven thermostat needs adjustment.	Adjust the oven thermostat–Easy to do yourself!
Clock and timer do not work	Plug on range is not completely inserted in the electrical outlet.	
	A fuse in your home may be blown or the circuit breaker tripped.	
	Oven controls improperly set.	Using the clock and timer
Display goes blank	A fuse in your home may be blown or the circuit breaker tripped.	
	The clock is turned off from showing in the display.	Using the clock and timer
Oven door is crooked	The door is out of position.	
Oven makes clicking noise	This is the sound of the heating element turning off and on during cooking functions.	
"F—and a number or letter" flash in	You have a function error code.	CLEAR/OFF
the display	If the function code repeats:	
		CLEAR/OFF
Power outage	Power outage or surge.	
		CLEAR/OFF
Display flashes	Power failure.	
Unable to get the display to show "SF"	Oven control pads were not pressed properly.	BAKE BROIL HI/LO

•			7 2+0+1-1-50	)
	֓֞֜֜֜֜֜		į	•
	5		•	
			;	•
	כ	7	3	
	•	_		•
-	ì		ξ	•
	ì	i	Ś	
	Ì		3	
	ζ		į	
	2		1	:
			3	
l	C		)	

Problem	Possible Causes	What To Do		
"Burning" or "oily" odor emitting from the oven vent	This is normal in a new oven and will disappear in time.	oven	Using the self-	cleaning
Strong odor	An odor from the insulation around the inside of the oven is normal for the first few times the oven is used.			
Self-Cleaning Models				
Oven will not self-clean	The oven temperature is too high to set a self-clean operation.			
	Oven controls improperly set.	Using the self-clea	ning oven	
	Oven door is not in the locked position.			
Oven starts a self-clean cycle when you wanted to bake, roast or broil	Oven door locked during cooking.		OFF	
"Crackling" or "popping" sound	This is the sound of the metal heating and cooling during both the cooking and cleaning functions.			
Excessive smoking	Excessive soil.	CLEAR/OFF		
during a clean cycle		SELF CLEAN		
Oven door will not unlock	Oven too hot.			
Oven not clean after a clean cycle	Oven controls not properly set.	Using the self-cleaning	g oven	
	Oven was heavily soiled.			
Self clean light blinks when trying to set a self clean cycle	The OVEN TEMP knob has not been set to CLEAN when the latch was moved to the right.	<b>OVEN TEMP</b> self-cleaning oven	CLEAN	Using the
	The latch was not moved to the right when the OVEN TEMP knob was set to CLEAN.	Using the self-cleaning o	ven	
Self clean light blinks	A power interruption occurred.	OVEN TEMP	OFF	
during self clean cycle		oven	Using the	self-cleaning

## Accessories.



## Looking For Something More?

You can find these accessories and many more at **GEAppliances.com**, or call **800.626.2002** (during normal business hours). Have your model number ready.



	NOW AVAII	LABLE		
			<u>!</u>	
	GEAppliance	es.com		

## Electric Range Warranty.



All warranty service provided by our Factory Service Centers or an authorized Customer Care® technician. To schedule service, visit us on-line at GEAppliances.com, or call 800.GE.CARES (800.432.2737). Please have serial number and model number available when calling for service.

Staple your receipt here.
Proof of the original purchase
date is needed to obtain service
under the warranty.

For The Period Of:	GE Will Provide:	
One Year From the date of the original purchase	Any part limited one-year warranty,	free of charge,

#### What GE Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Damage to the glass cooktop caused by use of cleaners other than the recommended cleaning creams.
- Damage to the glass cooktop caused by hardened spills of sugary materials or melted plastic that are not cleaned according to the directions in the Owner's Manual.

- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

## Consumer Support.



## GE Appliances Website

**GEAppliances.com** 



Schedule Service

**GEAppliances.com** 

Real Life Design Studio

ļ

**GEAppliances.com** 

Extended Warranties

**GEAppliances.com** 

)

Parts and Accessories

**GEAppliances.com** 

(

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Contact Us

**GEAppliances.com** 

Register Your Appliance

**GEAppliances.com** 

Register your new appliance on-line—at your convenience!