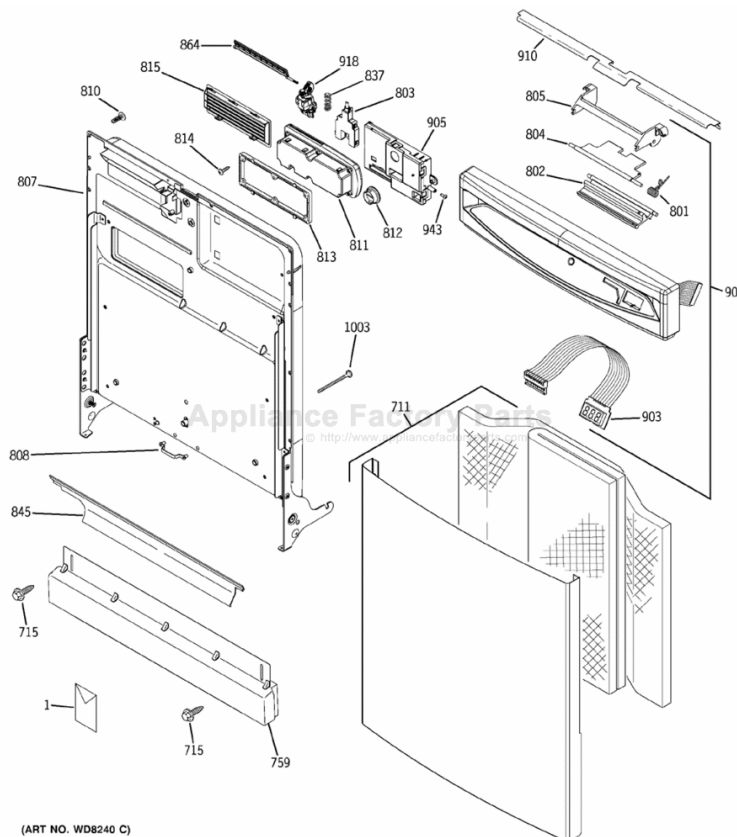


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# GE GLD6960N20SS Owner's Manual

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----- Manual continues below -----



# Triton XL™ GE Profile™ Dishwashers

**Safety Instructions** ..... 2, 3

**Operating Instructions**

Care and Cleaning ..... 11, 12  
Control Panel and Settings ... 4-6  
Loading Place Settings ..... 11  
Loading the Racks ..... 10  
Using the Dishwasher ..... 6-9

**Troubleshooting Tips** .. 12-14

**Consumer Support**

Consumer Support ..... Back Cover  
Warranty ..... 15

**Owner's Manual**

GSD6900 Series  
PDW7000 Series

Write the model and serial numbers here:

Model # \_\_\_\_\_

Serial # \_\_\_\_\_

You can find them on the tub wall just inside the door.



# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING — SAVE THESE INSTRUCTIONS

## ⚠ WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, and to prevent property damage, personal injury, or death.



## ⚠ WARNING! WATER HEATER SAFETY

Under certain conditions, hydrogen gas may be produced in a water heater that has not been used for two weeks or more. **HYDROGEN GAS IS EXPLOSIVE.**

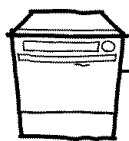
If the hot water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all hot water faucets and allow them to run for several minutes. Do this before using any electrical appliance which is connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.





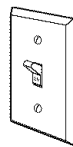
## PROPER INSTALLATION AND MAINTENANCE

This dishwasher must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet with your dishwasher, you can receive one by visiting our website at [ge.com](http://ge.com).

- Connect to a grounded metal, permanent wiring system; or run an equipment-grounding conductor with the circuit conductors and connect to the equipment-grounding terminal or lead of the appliance.
  - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly grounded.
  - Dispose of discarded appliances and shipping or packing material properly.
  - Do not attempt to repair or replace any part of your dishwasher unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
  - To minimize the possibility of electric shock, disconnect this appliance from the power supply before attempting any maintenance.
- NOTE:** Turning the dishwasher off does not disconnect the appliance from the power supply. We recommend having a qualified technician service your appliance.



## ⚠ CAUTION: To prevent minor injury or property damage

- Contents washed in Anti-bacterial mode, if available, may be hot to the touch. Use care before handling.
- Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds.  = 
- If your dishwasher is connected to a wall switch, ensure that the switch is on prior to use. 
- On dishwashers with electronic controls, if you choose to turn the wall switch off between wash cycles, allow 5-10 seconds after turning the switch on before touching START/RESET to allow the control to boot.
- Non-Dishware Items: Do not wash items such as electronic air cleaner filters, furnace filters and paint brushes in your dishwasher. Damage to dishwasher and discoloration or staining of dishwasher may result.
- Close supervision is necessary if this appliance is used by or near children.
- Load light, plastic items so they will not become dislodged and drop to the bottom of the dishwasher—they might come into contact with the heating element and be damaged.

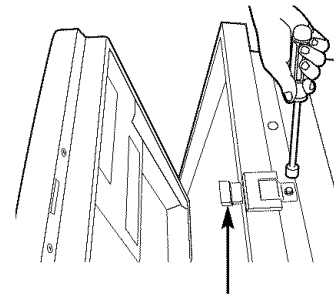
## **⚠ WARNING! RISK OF CHILD ENTRAPMENT**

### PROPER DISPOSAL OF THE DISHWASHER

Junked or abandoned dishwashers are dangerous...even if they will sit for "just a few days." If you are getting rid of your old dishwasher, please follow the instructions below to help prevent accidents.

#### **Before You Throw Away Your Old Dishwasher:**

- Take off the door of the washing compartment or remove the door latch keeper (as shown).



Door latch keeper



## **⚠ WARNING!**

When using your dishwasher, follow basic precautions, including the following:

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- Use only powder, tabs, liquid detergents or rinse agents recommended for use in a dishwasher and keep them out of the reach of children. **Cascade®**, **Cascade® Complete** and **Electrasol®** Automatic Dishwashing Detergents, and **Jet-Dry®** and **Cascade Crystal Clear®** rinse agents have been approved for use in all GE dishwashers.
- Locate sharp items so that they are not likely to damage the door seal.
- Load sharp knives with the handles up to reduce the risk of cut-type injuries.
- Do not wash plastic items unless marked dishwasher safe or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- Do not touch the heating element during or immediately after use.
- Do not operate your dishwasher unless all enclosure panels are properly in place.
- Do not tamper with controls.
- Do not abuse, sit on or stand on the door or dish rack of the dishwasher.
- Do not allow children to play around dishwasher when opening or closing door due to the possibility of small fingers being pinched in door.
- Do not discard a dishwasher without first removing the door of the washing compartment or the door latch.
- Do not store or use combustible materials, gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not allow children to play with, on or inside this appliance or any discarded appliance.

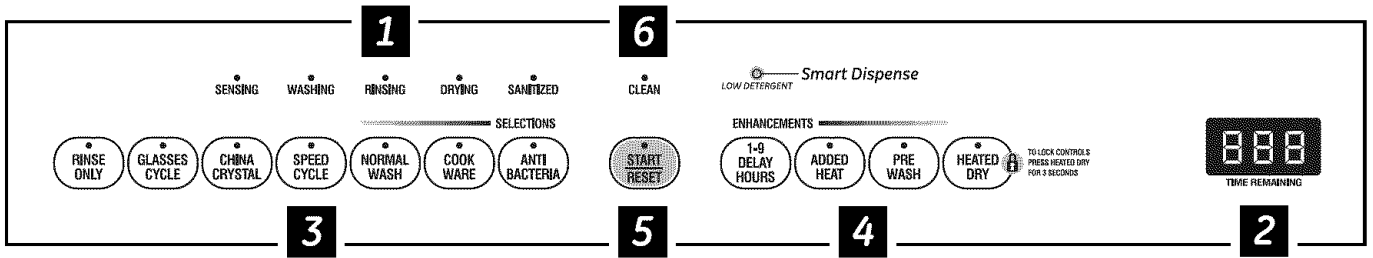


READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.

**SAVE THESE INSTRUCTIONS**

# About the dishwasher control panel.

You can locate your model number on the tub wall just inside the door. Throughout this manual, features and appearance may vary from your model.



## Control Settings

### 1 Status Indicator Lights

The Status display tells you what's happening while the dishwasher is in operation and may flash, indicating a malfunction (see page 6). The lights will come **ON** indicating the sequence of operation the dishwasher is in.

<b>LOW DETERGENT</b>	Displayed when the SmartDispense™ needs to be refilled with liquid or gel automatic dishwasher detergent.
<b>SENSING</b>	Displayed while the ExtraClean™ Sensor is measuring the amount of soil and temperature of water. The dishwasher will adjust the selected cycle to achieve optimal performance.
<b>WASHING</b>	Displayed during prewash and main wash periods.
<b>RINSING</b>	Displayed during rinse periods.
<b>DRYING</b>	Displayed during <b>HEATED DRY</b> .
<b>SANITIZED</b>	Displayed when cycle has met sanitization conditions. Light remains <b>ON</b> until door is opened.
<b>CLEAN</b>	Displayed when a wash cycle is complete. The light will remain <b>ON</b> until door is opened.

### 2 Time Remaining Display (on some models)

During operation, the display shows the minutes remaining until the cycle is complete. The display may adjust the remaining time while the Sensing light is on. The time displayed at the start of each cycle may change from the factory setting as the unit customizes itself to home use. During a delay start, the display will show hours of time remaining until the cycle starts.

### 3 Selections

Press the pad for the desired wash cycle.

**NOTE:** All cycle times and water usage information contained in the following section are approximate values only. Actual results will depend on several factors, including but not limited to, inlet temperature, household water pressure and turbidity of the wash water.

The light above or next to the selected pad will be **ON** to indicate which **WASH CYCLE** has been selected.

<b>ANTI-BACTERIA</b>	<p><b>Heavy</b> 8.8 gal., 105 min.  <b>Medium</b> 7.5 gal., 95 min.  <b>Light</b> 6.3 gal., 85 min.</p> <p>This cycle raises the water temperature in the final rinse to sanitize your dishware. The cycle length will vary depending on the temperature of your inlet water.</p> <p><b>NOTE:</b> The Anti-Bacteria cycle is monitored for sanitization requirements. If the cycle is interrupted during or after the main wash portion or if the incoming water temperature is so low that adequate water heating cannot be achieved, the sanitizing conditions may not be met. In these cases, the sanitized light will not illuminate at the end of the cycle.</p> <p><b>NOTE:</b> NSF-certified residential dishwashers are not intended for licensed food establishments.</p>
<b>COOKWARE (POTS &amp; PANS)</b>	<p><b>Heavy</b> 10.0 gal., 80 min.  <b>Medium</b> 8.8 gal., 70 min.  <b>Light</b> 7.5 gal., 60 min.</p> <p>This cycle is meant for heavily soiled dishes or cookware with dried-on or baked-on soils. This cycle may not remove burned-on foods. Everyday dishes are safe to be used in this cycle.</p>
<b>NORMAL WASH</b>	<p><b>Heavy</b> 8.8 gal., 70 min.  <b>Medium</b> 7.5 gal., 60 min.  <b>Light</b> 5.0 gal., 50 min.</p> <p>This cycle is for medium/heavily soiled dishes and glassware.</p>

<b>SPEED CYCLE</b> (on some models)	7.5 gal., 35 min. This cycle is for everyday dishes and glassware.
<b>CHINA CRYSTAL</b>	7.5 gal., 35 min. This cycle is for lightly soiled china and crystal.
<b>GLASSES</b> (on some models)	7.5 gal., 35 min. This cycle is specifically designed for glasses.
<b>RINSE ONLY</b>	2.5 gal., 10 min. For rinsing partial loads that will be washed later. Do not use detergent with this cycle.


**NOTE:** The **CHINA CRYSTAL/PLASTICS** (some models) selector is a toggle pad; toggle the pad until the desired cycle is indicated.

**NOTE:** This dishwasher is equipped with a CleanSensor™ with automatic temperature control; therefore, cycle length and time may vary depending on soil and temperature conditions.

**NOTE:** Only the Anti-Bacteria cycle has been designed to meet the requirements of Section 6, NSF 184 for soil removal and sanitization efficacy.

#### 4 Enhancements/Extras

The light above the selected pad will be **ON** to indicate which **ENHANCEMENT/EXTRA** has been selected.

<b>PRE WASH</b> (on some models)	For use with heavily soiled and/or dried-on, baked-on soils. This option <b>MUST</b> be selected <b>PRIOR</b> to starting the cycle. <i>This option adds 16 minutes to the cycle time.</i> <b>NOTE:</b> Cannot be selected with <b>RINSE ONLY</b> cycle.
<b>HEATED DRY</b> Light OFF	Shuts off the drying heat option. Dishes air dry naturally and energy is saved. For faster air dry, you can prop the door open after the <b>CLEAN</b> light illuminates.
<b>HEATED DRY</b> Light ON	Turns the heater on for fast drying. This will extend the time to your wash cycle by 8 minutes for the <b>SPEED CYCLE</b> and 30 minutes for all other cycles. <b>NOTE:</b> Cannot be selected with <b>RINSE ONLY</b> cycle.
<b>LOCK</b> 	<i>You can lock the controls to prevent any selections from being made. Or you can lock the controls after you have started a cycle.</i> <i>Children cannot accidentally start dishwasher by touching pads with this option selected.</i> To unlock the dishwasher controls, touch and hold the <b>HEATED DRY</b> pad for 3 seconds. The light above the <b>LOCK</b> pad will turn off. To lock the dishwasher, touch and hold the <b>HEATED DRY</b> pad for 3 seconds. The light above the <b>LOCK</b> pad will turn on.
<b>ADDED HEAT or EXTRA HOT WASH</b> (on some models)	When selected, the cycle will run longer with heating elements on to improve both wash and dry performance. <b>NOTE:</b> Cannot be selected with <b>RINSE ONLY</b> cycle.
<b>DELAY HOURS</b>	You can delay the start of a wash cycle for up to 9 hours. Touch the <b>DELAY HOURS</b> pad to choose the number of hours you want to delay the start of the cycle; then touch <b>START/RESET</b> . The machine will count down and start automatically at the correct time. <b>Touching START/RESET a second time will cancel the DELAY START selection.</b> <b>NOTE:</b> If you forget to fully close the door, a reminder signal will beep until you do so.
<b>RESET</b>	To change a cycle after washing starts, touch the <b>START/RESET</b> pad to cancel the cycle. The <b>START/RESET</b> light will flash while the water is pumped out if needed. This takes approximately 90 seconds. When the light stops flashing, the dishwasher can be reprogrammed and restarted.

## About the dishwasher control panel.

### 5 Start

Close the dishwasher door and select the cycle and desired enhancements. Touch the **START/RESET** pad to begin the cycle. Water fill begins, and approximately 60 seconds later the wash action begins.

**NOTE:** The dishwasher remembers your last cycle so you don't have to reprogram each time. When the dishwasher door is fully closed, the control panel lights will display the last settings you selected.

### 6 Clean

The **CLEAN** light is illuminated when a wash cycle is complete. The light will stay **ON** until the door is opened and then closed and latched or when a pad is pressed with the door closed. You can turn off the **CLEAN** light by pressing any pad when the door is latched.

If you don't want to change any of the settings, simply touch the **START/RESET** pad to begin the cycle.

If the door is closed, the indicator lights will turn off if the **START/RESET** pad is not selected within two minutes. To activate the display, open and close the door or press any pad.

Also, if a power failure occurs, **NORMAL** and **HEATED DRY** will automatically be programmed. Make any new selections and touch the **START/RESET** pad to begin the cycle.

## Flashing display lights.

### Status Indicator Lights

### What It Means

#### START/RESET

Cycle has been interrupted by pressing the **START/RESET** pad. Light will stop flashing after the dishwasher automatically drains out the water.

## Using the dishwasher.



### Check the Water Temperature

The entering water should be at least 120°F and not more than 150°F for effective cleaning and to prevent dish damage. Check the water temperature with a candy or meat thermometer. Turn on the hot water faucet nearest

the dishwasher, place the thermometer in a glass and let the water run continuously into the glass until the temperature stops rising.



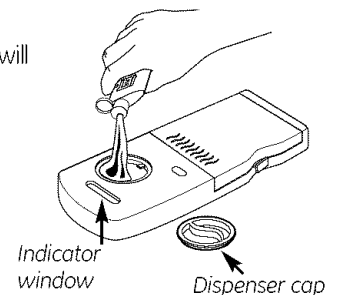
### Use Jet-Dry® or Cascade Crystal Clear® Rinse Agent

**Jet-Dry®** or **Cascade Crystal Clear®** rinse agents remove spots and prevent new film buildup on your dishes, glasses, flatware, cookware and plastic.

#### Filling the Dispenser

The rinse agent dispenser holds 3.5 oz. of rinse agent. Under normal conditions, this will last approximately one month. Try to keep it full, but do not overfill.

- 1 Make sure the dishwasher door is fully open.
- 2 Turn the dispenser cap to the left and lift it out.
- 3 Add rinse agent until the indicator window looks full.
- 4 Clean up any spilled rinse agent with a damp cloth.
- 5 Replace the dispenser cap.



#### Rinse Aid Setting

The amount of rinse agent released into the final wash can be adjusted. The factory setting is at the midpoint. If there are rings of calcium (hard water) spots on dishes, try a higher setting. If you see foam in the dishwasher, move the indicator to a lower setting.

#### To adjust the setting

Remove the dispenser cap; then turn the adjuster counterclockwise to increase the amount of rinse agent, clockwise to reduce the amount of rinse agent.



## Dish Preparation Prior to Loading

- No prerinseing of normal food soil is required.
- Scrape off hard soils, including bones, toothpicks, skins and seeds.
- Remove large quantities of any remaining food.
- Remove leafy vegetables, meat trimmings and excessive amounts of grease or oil.
- Remove acidic food soils that can discolor stainless steel.

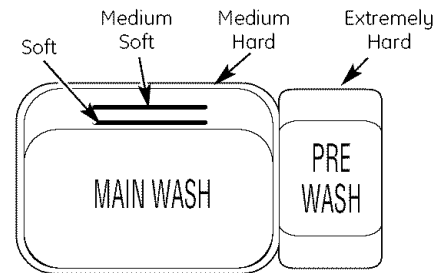


# Manual Detergent Dispenser

Your dishwasher comes equipped with a manual dispenser and, on some models, an automatic liquid dishwasher detergent dispenser (SmartDispense™). You can use either of these dispensers, but don't use both at the same time.



For heavily soiled loads, use a bit more detergent. For water temperatures above 140°F, use a bit less detergent.

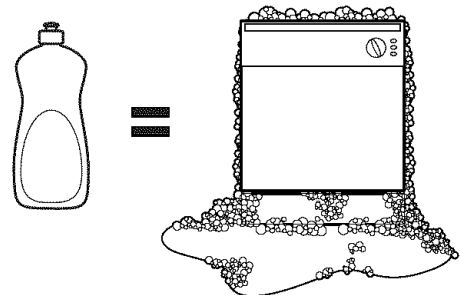


For heavily soiled loads, use the Pots and Pans or Heavy Wash cycle.

The cover of the main wash section will open during the wash cycle. If you are using SmartDispense™, leave the cover of the main wash section dispenser open before starting the cycle.

You may use powder, liquid, gel or tablets in the manual dispenser. It is important to keep powdered detergents and tablets fresh and dry so they don't lose effectiveness. Therefore, do not put detergent into the manual dispenser until you are ready to wash dishes.

### DO NOT USE HAND DISH DETERGENT



### Filling Manual Detergent Dispenser

The amount of detergent to use depends on whether your water is *hard* or *soft*. With hard water, you need extra detergent. With soft water, you need less detergent.

Protect your dishes and dishwasher by contacting your water department and asking how hard your water is. Twelve or more grains is extremely hard water. A water softener is recommended. Without it, lime can build up in the water valve, which could stick while open and cause flooding. Too much detergent with soft water can cause a permanent cloudiness of glassware, called *etching*.

Use the information in the table below as a guide to determine the amount of automatic dishwasher detergent to place in the dispenser. You may use powder, liquid, gel or tablets in this dispenser.

When using automatic dishwashing detergent tablets, simply place one tablet in the main wash section and close the cover.

**NOTE:** Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds. During operation, these suds will spill out of the dishwasher vents, covering the kitchen floor and making the floor wet.

Because so many detergent containers look alike, store the dishwasher detergent in a separate space from all other cleaners. Show anyone who may use the dishwasher the correct detergent and where it is stored.

While there will be no lasting damage to the dishwasher, your dishes will not get clean using a dishwashing detergent that is not formulated to work with dishwashers.

Number of Grains	Detergent Cups to Fill
Less than 4	Fill cup to soft line (1/3 full)
4 to 8	Fill cup to medium soft line (2/3 full)
8 to 12	Fill cup to medium hard line (completely full)
Greater than 12	Fill both main wash cup and pre wash cup

# Using the dishwasher.

## SmartDispense™ Detergent Dispenser (on some models)

This dishwasher may have a SmartDispense™ feature which automatically dispenses liquid automatic dishwasher detergent into each cycle based on soil level and water hardness.

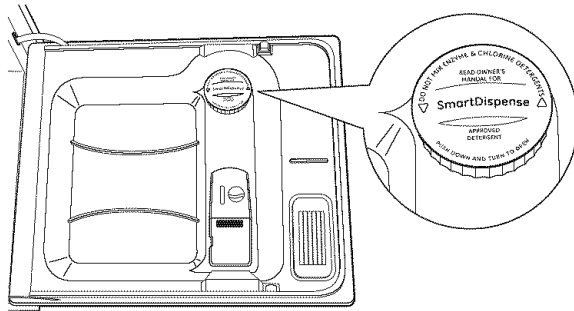
To utilize the SmartDispense™ Detergent Dispenser, it must first be filled. Although any liquid or gel automatic dishwashing detergent can be used in the SmartDispense™ system, all liquid or gel automatic dishwashing detergents are not the same. Most automatic dishwashing detergents are chlorine bleach-based (such as Cascade® or Electrasol®) while others contain enzymes (such as Cascade Complete® or Electrasol® Advanced™ Gel).

**Do not mix any chlorine bleach-based automatic dishwashing detergent with any dishwashing detergent containing enzymes as this could cause the detergents to congeal and lead to blockage of the SmartDispense™ system.** Check the detergent label to determine if the detergent is chlorine bleach-based or one that contains enzymes. It is recommended that the same type of detergent be used when refilling your SmartDispense™ system.

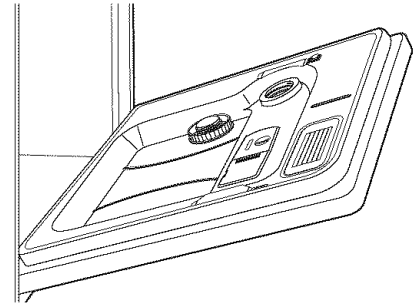
**CAUTION!** Absolutely do not add powder detergent, tablets or any liquid soap or detergent normally used for washing hands or dishes in a sink. Only use liquid or gel detergent specifically designed for use in an automatic dishwasher.

### Filling Dispenser

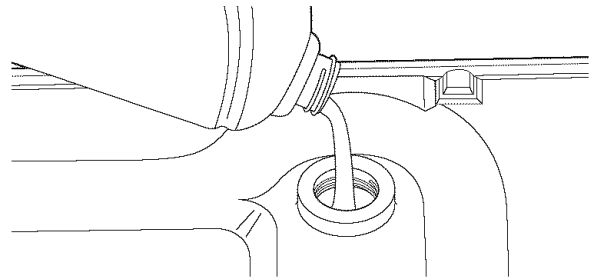
To open the dispenser for filling, push down and turn the blue cap counterclockwise until the cap is loose. Lift cap off.



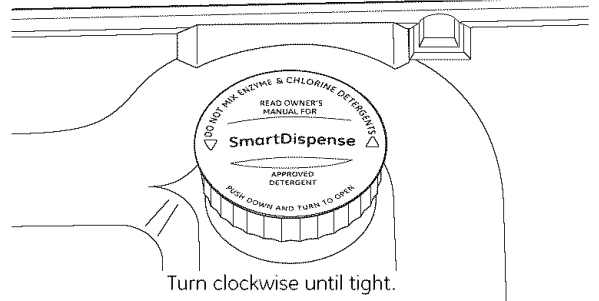
Set the door at a comfortable angle to fill the dispenser.



Aim the detergent bottle at the opening in the door and begin to fill.



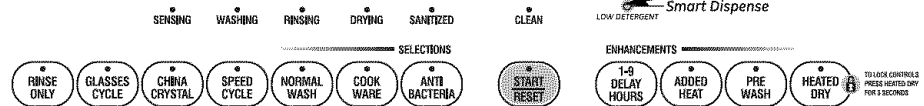
The dispenser will hold 40 oz of liquid dishwasher detergent (standard size bottle).



When full, replace the cap and turn clockwise until tight to ensure that no water enters the SmartDispense™ dispenser. If residue is left on the door, it will be washed off in the next cycle.

An indicator light will turn on to notify you when the dispenser needs to be filled again. After filling, the light will not turn off until the door is closed. A full dispenser will last approximately 1 month for the average user.

Light will turn on when it is time to refill.



**NOTE:** If you are not using SmartDispense™ and you want to turn the **LOW DETERGENT LED** light off, press the **ADDED HEAT** pad 5 times within 3 seconds. You will hear 3 beeps, then the light will go off. You can turn the light back on by pressing the **ADDED HEAT** pad 5 times within 3 seconds.

# SmartDispense™ Detergent Dispenser Water Hardness Calibration

Prior to the first use, the dishwasher needs to be calibrated for water hardness. Please follow directions below to calibrate the dishwasher to the hardness of your tap water.

## Determine the Hardness of Your Tap Water

In the bag containing these instructions, you should find a water hardness test strip package. Read the instructions on the package, remove the test strip and follow the instructions to determine the hardness level of your tap water. You will use this information to calibrate your dishwasher to dispense the optimal amount of detergent.

### Water hardness test strip indication

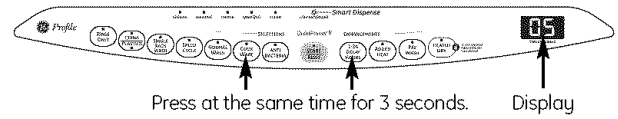
		Value to Enter into Dishwasher
SOFT ↑ ↓ HARD	0 RED	1
	1 RED	2
	2 RED	3
	3 RED	4
	4 RED	5

## Set Control to Calibration Mode

From the standby mode (dishwasher not running a cycle and the panel lights on), enter the water hardness selection mode.

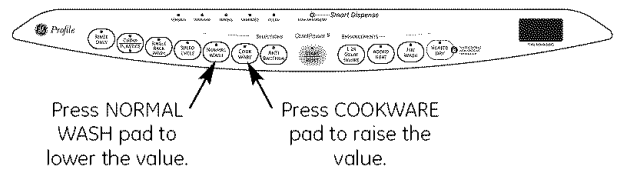
### Control Calibration

#### Control Panel



1. Close and latch the door (lights on, dishwasher not running).
2. Press the **COOKWARE** and **DELAY HOURS** pads at the same time for 3 seconds. The display will show a number **1 to 5**. This is the water hardness value currently set.

#### Control Panel

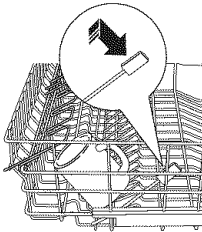


3. Press the **COOKWARE** pad to raise the value or the **NORMAL** pad to lower the value. Set the water hardness value (**1 to 5**) to the number determined with the test strip and table at left.
4. Once the water hardness is set, press the **START/RESET** pad to save the setting and return the dishwasher to normal operation.

You should recalibrate the dispenser if water conditions change, for example, if a water softener system is added or removed.

## Loading the dishwasher racks.

For best dishwashing results, follow these loading guidelines. Features and appearance of racks and silverware baskets may vary from your model.



### Upper Rack

Although the upper rack is primarily for glasses, cups and saucers, pots and pans can be placed in this rack for effective cleaning. Cups and glasses fit best along the sides. This is also a secure place for dishwasher-safe plastics.

The upper rack is adjustable (on some models) to add flexibility in loading your dishwasher. To lower, push tabs in and lower rack. To raise, just pull up on rack until it snaps.

The utility shelf (on some models) may be placed in the up or down position to add flexibility. A wine glass holder (on some models) secures wine glasses for best washability. Because wine glasses come in various sizes, after loading, slowly push in the rack to make sure they will clear the top of the dishwasher.

Some models have an Angled Rack System, which allows you to angle your dishes, such as coffee mugs, for better cleaning and quicker drying. To position the tines, pull the lever forward, drop the tines into position and release the lever.

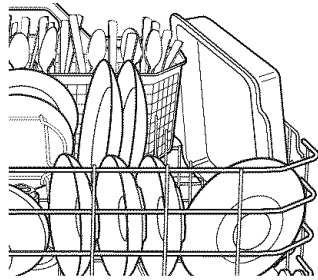
The upper rack is good for all kinds of odd-shaped utensils. Saucepans, mixing bowls and other items should be placed face down. Fold-down tines (on some models) provide flexibility for extra-large and hard-to-fit items.

Secure larger dishwasher-safe plastics over 2 tines when possible.

Make sure small plastic items are secure so they can't fall onto the heater.

Be sure that items do not protrude through the bottom of the rack and block rotation of the middle spray arm. This could result in poor wash performance for items in the upper rack.

Check to make sure that no items will block rotation of the wash arms.

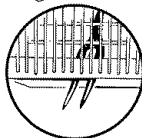
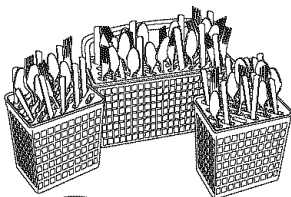


### Lower Rack

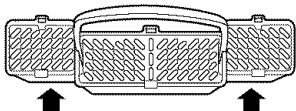
The lower rack is best used for plates, saucers and cookware. Large items such as broiler pans and baking racks should go along the left-hand side. Load platters, pots and bowls along the sides, in corners or in the back. The soiled side of items should face the center of the rack. If necessary, oversized glasses and mugs can be placed in the lower rack to maximize loading flexibility.

Also, be careful not to let a portion of an item such as a pot or dish handle extend through the bottom rack. This could block the wash arm and cause poor washing results.

Fold-down tines (on some models) provide flexibility for extra-large and hard-to-fit items. The tines may be left in the up position or folded down to customize the lower rack.



Don't let any item extend through bottom.



To remove end baskets, grasp the basket at opposite corners and slide apart.

### Silverware Basket

A variety of options is available regarding the three-piece silverware basket in your dishwasher. The complete basket is designed to fit on the right side of the lower rack. Additionally, each end of the basket is removable to add loading flexibility to accommodate flatware and lower rack capacity needs.

To load flatware, simply push the adjustable handle to either side. Put flatware in the basket with knife handles up to protect your hands. Place spoons in the basket with handles down. Mix knives, forks and spoons so they don't nest together.

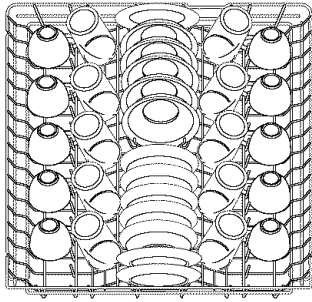
The provided lids with slots can be used to avoid nesting of silverware. Small plastic items, such as measuring spoons and lids for small containers, should go in the bottom of the silverware basket with silverware on top.

The lids of both end and middle baskets can be closed to contain small items. Long items can be placed on the utility shelf in the upper rack.

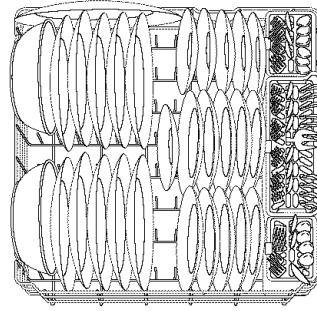
## Loading place settings...

ge.com

Follow these guidelines for loading 10 place settings. Features and appearance of racks and silverware baskets may vary from your model. **NOTE:** Silverware should be individually loaded into the slots on the silverware basket lid.

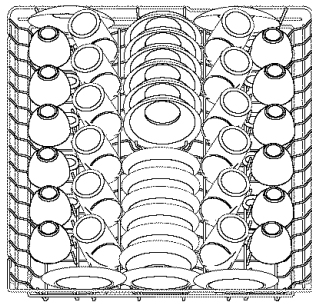


Upper Rack—10 place settings

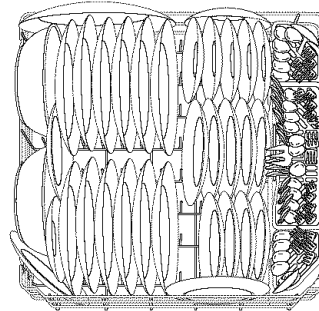


Lower Rack—10 place settings

Follow these guidelines for loading 12 place settings. Features and appearance of racks and silverware baskets may vary from your model. **NOTE:** Silverware should be individually loaded into the slots on the silverware basket lid.



Upper Rack—12 place settings



Lower Rack—12 place settings

## Caring for the dishwasher.

### Cleaning the Exterior Door Panel

Before cleaning the front panel, make sure you know what type of panel you have. Refer to the last two letters of your model number. You can locate your model number on the left-hand tub wall just inside the door. If your model number ends with BB, CC, WW, SA or BG, then you have a painted door panel. If your model number ends with SS, then you have a Stainless Steel Door panel. If your model number ends with CS, then you have a CleanSteel panel.

Follow the instructions below for cleaning the door panel for your specific model.

**Painted Door Panel** (model numbers ending in BB—black, CC—bisque, WW—white, SA—silver metallic or BG—graphite black)

Use a clean, soft, lightly dampened cloth, then dry thoroughly. You may also use a good appliance wax or polish.

**Stainless Steel Door Panel** (model numbers ending in SS)

The stainless steel panels can be cleaned with *Stainless Steel Magic* or a similar product using a clean, soft cloth. Do not use appliance wax, polish, bleach or products containing chlorine on Stainless Steel doors.

You can order *Stainless Steel Magic* #WX10X15 through GE Parts by calling 800.626.2002.

**CleanSteel Door Panel** (model numbers ending in CS)

Use a clean, soft, lightly dampened cloth, then dry thoroughly. Do not use appliance wax, polish or any chemical agent on CleanSteel doors.

*Do not wipe the dishwasher with a soiled dish cloth or wet towel. These may leave a residue. Do not use scouring pads or powdered cleaners because these products can scratch the finish.*

## Caring for the dishwasher.

### Stainless Steel Interior—Tub and Inner Door

The stainless steel used to make the dishwasher tub and inner door provides the highest reliability available in a GE dishwasher. If the dishwasher tub or inner

door should be scratched or dented during normal use, they will not rust or corrode. These surface blemishes will not affect their function or durability.

### Cleaning the Control Panel

To clean the control panel, use a lightly dampened cloth. Then dry thoroughly.

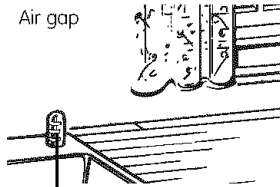
### Protect Against Freezing

If your dishwasher is left in an unheated place during the winter, ask a service technician to:

- 1 Cut off electrical power to the dishwasher. Remove fuses or trip circuit breaker.
- 2 Turn off the water supply and disconnect the water inlet line from the water valve.

- 3 Drain water from the water inlet line and water valve. (Use a pan to catch the water.)
- 4 Reconnect the water inlet line to the water valve.

Air gap



Check the air gap any time your dishwasher isn't draining well.

### Does Your Dishwasher Have an Air Gap?

An air gap protects your dishwasher against water backing up into it if a drain clogs. The air gap is not a part of the dishwasher. It is not covered by your warranty. Not all plumbing codes require air gaps, so you may not have one.

*The air gap is easy to clean.*

- 1 Turn off the dishwasher and lift off the cover.
- 2 Remove the plastic cap and clean with a toothpick.

## Before you call for service...

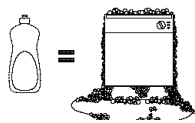


### Troubleshooting Tips

Save time and money! Review the charts on the following pages, or visit [ge.com](http://ge.com). You may not need to call for service.

Error Messages	Possible Causes	What To Do
<b>START/RESET status indicator light flashing</b>	You have pressed the <b>START/RESET</b> pad while the dishwasher is running. This will cancel the cycle. The light will stop flashing after the dishwasher drains (about 90 seconds).  Power to the dishwasher was turned off while a cycle was running and power has just been restored to the dishwasher. The blinking lights indicate that the dishwasher is draining the potential water inside.	<ul style="list-style-type: none"> <li>Press the <b>START/RESET</b> pad once to start the dishwasher. Press the <b>START/RESET</b> pad a second time when the dishwasher is running only if you wish to cancel the cycle.</li> <li>The light will stop flashing after the dishwasher drains. A new cycle will start automatically.</li> </ul>
<b>Dishwasher BEEPS once every 30 seconds</b>	This is a reminder that your dishwasher door has been left open during operation. It will continue beeping until you close the door.	<ul style="list-style-type: none"> <li>Close and latch the door after opening it mid-cycle.</li> </ul>

Error Messages	Possible Causes	What To Do
<b>Beeping at the end of the cycle</b>	This is normal. The dishwasher will beep twice at the end of the cycle	<ul style="list-style-type: none"> <li>To turn off the double beep indicator (or re-activate it if it was previously turned off), press the <b>HEATED DRY</b> pad 5 times within 3 seconds. A triple beep will sound to indicate the end-of-cycle beep option has been turned on or off.</li> </ul>
<b>Low Detergent light is ON</b>	SmartDispense™ has less than 10 cycles worth of detergent left in the dishwasher	<ul style="list-style-type: none"> <li>Fill the SmartDispense™ reservoir with liquid detergent. After filling the reservoir, the <b>LOW DETERGENT</b> light will turn OFF once the door is closed. If you are not using the SmartDispense™ feature, turn off the low detergent light by pressing the <b>ADDED HEAT</b> pad 5 times within 3 seconds.</li> </ul>
Problem	Possible Causes	What To Do
<b>Dishes and flatware not clean</b>	Low inlet water temperature	<ul style="list-style-type: none"> <li>Make sure inlet water temperature is correct (see page 8). Turn on the hot water faucet nearest the dishwasher, let run until the water temperature stops rising. Then start the dishwasher and turn off the faucet. This insures the entering water is hot.</li> </ul>
	Water pressure is temporarily low	<ul style="list-style-type: none"> <li>Turn on a faucet. Is water coming out more slowly than usual? If so, wait until pressure is normal before using your dishwasher.</li> </ul>
	Air gap or disposer is clogged	<ul style="list-style-type: none"> <li>Clean the air gap or flush the disposer.</li> </ul>
	Improper rack loading	<ul style="list-style-type: none"> <li>Make sure large dishware does not block the detergent dispenser or the wash arms. See the <i>Loading the dishwasher racks</i> section.</li> </ul>
	No air gap or high drain loop	<ul style="list-style-type: none"> <li>Verify that you have an air gap or a high drain loop. Refer to the Installation Instructions.</li> </ul>
<b>Spots and filming on glasses and flatware</b>	Extremely hard water	<ul style="list-style-type: none"> <li>Use <b>Jet-Dry®</b> or <b>Cascade Crystal Clear®</b> rinse agents to remove spots and prevent new film buildup.</li> </ul>
	Low inlet water temperature	<ul style="list-style-type: none"> <li>Make sure water temperature is at least 120°F.</li> </ul>
	Overloading the dishwasher	<ul style="list-style-type: none"> <li>Load dishwasher as shown in the <i>Loading Place Settings</i> section.</li> </ul>
	Improper loading	<ul style="list-style-type: none"> <li>Make sure detergent is fresh.</li> </ul>
	Old or damp powder detergent	<ul style="list-style-type: none"> <li>If water is extremely hard, a softener may be required.</li> </ul>
	Rinse agent dispenser empty	
Too little detergent		
<b>Cloudiness on glassware</b>	Combination of soft water and too much detergent	<ul style="list-style-type: none"> <li>This is called <i>etching</i> and is permanent. To prevent this from happening, use less detergent if you have soft water. Wash glassware in the shortest cycle that will get it clean. Recalibrate the SmartDispense™ system if you are using it (see page 9). Do not use the manual detergent dispenser and the SmartDispense™ at the same time.</li> </ul>
	Water temperature entering the dishwasher exceeds 150°F	<ul style="list-style-type: none"> <li>This could be etching. Lower the water heater temperature.</li> </ul>
<b>Suds in the tub</b>	Correct detergent wasn't used	<ul style="list-style-type: none"> <li>Use only automatic dishwasher detergents to avoid sudsing. <b>Cascade®</b> and <b>Electrasol®</b> Automatic Dishwashing Detergents have been approved for use in all GE dishwashers.</li> <li>To remove suds from the tub, open the dishwasher and let suds dissipate. Close and latch the dishwasher. Pump out water by touching the <b>START/RESET</b> pad once; then 30 seconds later, touch the <b>START/RESET</b> pad again. Repeat if necessary.</li> </ul>
	Rinse agent was spilled	<ul style="list-style-type: none"> <li>Always wipe up rinse agent spills immediately.</li> </ul>
	Detergent placed in manual detergent dispenser and SmartDispense™ dispenser	<ul style="list-style-type: none"> <li>Use SmartDispense™ or the manual detergent dispenser, but not both.</li> </ul>
<b>Detergent left in dispenser cups</b>	Dishes are blocking the detergent cup or SmartDispense™ outlet	<ul style="list-style-type: none"> <li>Reposition the dishes, so the water from the lower spray arm can flush the detergent cup or the outlet on the SmartDispense™ system. See the <i>Loading the dishwasher</i> section.</li> </ul>
<b>Water in the SmartDispense™ dispenser</b>	Cap not tightened after filling the dispenser	<ul style="list-style-type: none"> <li>Use a turkey baster to remove as much water as possible from the SmartDispense™ dispenser and refill it as normal. Be sure to tighten the cap fully to prevent water from entering the dispenser.</li> </ul>
<b>Black or gray marks on dishes</b>	Aluminum utensils have rubbed against dishes	<ul style="list-style-type: none"> <li>Remove marks with a mild, abrasive cleaner.</li> </ul>



## Before you call for service...

Problem	Possible Causes	What To Do
Dishes don't dry	Low inlet water temperature	<ul style="list-style-type: none"> <li>• Make sure inlet water temperature is at least 120°F.</li> <li>• Select <b>HEATED DRY</b>.</li> <li>• Use <b>HOT START</b>, <b>HOT WASH</b> or <b>ADDED HEAT</b> options.</li> <li>• Select a higher cycle, such as <b>ANTI-BACTERIA</b>, <b>SANI WASH</b> or <b>POTS &amp; PANS</b>.</li> </ul>
	Rinse agent dispenser is empty	<ul style="list-style-type: none"> <li>• Check the rinse agent dispenser and fill as required.</li> </ul>
Control panel responded to inputs but dishwasher never filled with water	Door latch may not be properly seated	<ul style="list-style-type: none"> <li>• Make sure the door is firmly closed.</li> </ul>
	Water valve may be turned off	<ul style="list-style-type: none"> <li>• Make sure water valve (usually located under the sink) is turned on.</li> </ul>
Stained tub interior	Some tomato-based foods can cause reddish stains	<ul style="list-style-type: none"> <li>• Use of the <b>RINSE ONLY</b> cycle after adding the dish to the load can decrease the level of staining. GE recommends <b>Cascade® Plastic Booster</b> to help remove these types of stains.</li> </ul>
	Tea or coffee stains	<ul style="list-style-type: none"> <li>• Remove the stain by hand, using a solution of 1/2 cup bleach and 3 cups warm water.</li> <li>▲ <b>WARNING</b> Before cleaning interior, wait at least 20 minutes after a cycle for the heating elements to cool down. Failure to do so can result in burns.</li> </ul>
	An overall yellow or brown film can be caused by iron deposits in water	<ul style="list-style-type: none"> <li>• A special filter in the water supply line is the only way to correct this problem. Contact a water softener company.</li> </ul>
	White film on inside surface—hard water minerals	<ul style="list-style-type: none"> <li>• GE recommends <b>Jet-Dry®</b> or <b>Cascade Crystal Clear®</b> to help prevent hard water mineral deposits from forming.</li> <li>• Run dishwasher with citric acid to remove mineral deposits. Citric acid (Part number: WD35X151) can be ordered through GE Parts. See back cover for ordering information.</li> </ul>
Dishwasher won't run	Fuse is blown or circuit breaker is tripped	<ul style="list-style-type: none"> <li>• Replace fuse or reset circuit breaker. Remove any other appliances from the circuit.</li> </ul>
	Power is turned off	<ul style="list-style-type: none"> <li>• In some installations, the power to the dishwasher is provided through a wall switch, often located next to the disposer switch. Make sure it is on.</li> </ul>
	Control panel is locked	<ul style="list-style-type: none"> <li>• Unlock control panel. See page 5 or 7.</li> </ul>
	Reboot your control	<ul style="list-style-type: none"> <li>• Turn off power to the dishwasher (circuit breaker or wall switch) for 30 seconds; then turn back on.</li> </ul>
Control panel lights go off when you're setting controls	Time too long between touching of selected pads	<ul style="list-style-type: none"> <li>• Each pad must be touched within 30 seconds of the others. To relight, touch any pad again, or unlock and relatch door.</li> </ul>
Water standing in the bottom of the tub	This is normal	<ul style="list-style-type: none"> <li>• A small amount of clean water around the outlet on the tub bottom at the back of the tub keeps the water seal lubricated.</li> </ul>
Water won't pump out of the tub	Drain is clogged	<ul style="list-style-type: none"> <li>• If you have an air gap, clean it. See page 12.</li> <li>• If the dishwasher drains into a disposer, run disposer clear.</li> <li>• Check to see if your kitchen sink is draining well. If not, you may need a plumber.</li> </ul>
Steam	This is normal	<ul style="list-style-type: none"> <li>• Warm, moist air comes through the vent by the door latch during drying and when water is being pumped out. This is necessary for drying.</li> </ul>
Sanitized light does not illuminate at the end of the cycle (Anti-Bacteria cycle only)	The door was opened and the cycle was interrupted during or after the main wash portion	<ul style="list-style-type: none"> <li>• Do not interrupt the cycle anytime during or after main wash.</li> </ul>
	The incoming water temperature was too low	<ul style="list-style-type: none"> <li>• Raise the water heater temperature to between 120°F and 140°F.</li> </ul>
Noise	Normal operating sounds	<ul style="list-style-type: none"> <li>• These are all normal. No action is required.</li> </ul>
	Detergent cup opening	
	Water entering dishwasher	
The motor stops and starts at various times during the cycle		
	Drain pump sounds during pump out	
	Rattling dishes when the spray arm rotates	<ul style="list-style-type: none"> <li>• Make sure dishes are properly loaded. See the <i>Loading the dishwasher racks</i> section.</li> </ul>

# GE Dishwasher Warranty.



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, on-line, 24 hours a day, visit us at [ge.com](http://ge.com), or call 800.GE.CARES (800.432.2737). Please have serial number and model number available when calling for service.

Staple your receipt here.  
Proof of the original purchase date is needed to obtain service under the warranty.

## For The Period Of: GE Will Replace:

<p><b>One Year</b> From the date of the original purchase</p>	<p><b>Any part</b> of the dishwasher which fails due to a defect in materials or workmanship. During this <b>limited one-year warranty</b>, GE will also provide, <b>free of charge</b>, all labor and related service to replace the defective part.</p>
<p><b>Five Years</b> (for models PDW7300, PDW7800, PDW7880, PDW7900 and PDW7980) From the date of the original purchase</p>	<p><b>The dishwasher racks or the electronic control module</b>, if they should fail due to a defect in materials or workmanship. During this <b>five-year limited warranty</b>, you will be responsible for any labor or in-home service costs.</p>
<p><b>Lifetime of Product</b> (for models PDW7300, PDW7800, PDW7880, PDW7900 and PDW7980)</p>	<p><b>The PermaTuf® tub or door liner</b>, if it fails to contain water due to a defect in materials or workmanship. During this <b>limited warranty</b>, GE will also provide, <b>free of charge</b>, all labor and related service to replace the defective part.</p>

## What GE Will Not Cover:

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>■ Service trips to your home to teach you how to use the product.</li> <li>■ Improper installation, delivery or maintenance.</li> <li>■ Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.</li> <li>■ Replacement of house fuses or resetting of circuit breakers.</li> </ul> | <ul style="list-style-type: none"> <li>■ Damage to the product caused by accident, fire, floods or acts of God.</li> <li>■ Incidental or consequential damage caused by possible defects with this appliance.</li> <li>■ Cleaning or servicing of the air gap device in the drain line.</li> <li>■ Damage caused after delivery.</li> <li>■ Product not accessible to provide required service.</li> </ul> |
|--|--|

**EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.**

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service. Proof of original purchase date is needed to obtain service under the warranty. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: General Electric Company. Louisville, KY 40225**

## Consumer Support.

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### GE Appliances Website

[ge.com](http://ge.com)

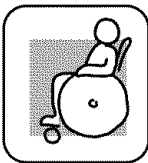
Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts or even schedule service on-line.



### Schedule Service

[ge.com](http://ge.com)

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience 24 hours any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.



### Real Life Design Studio

[ge.com](http://ge.com)

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).



### Extended Warranties

[ge.com](http://ge.com)

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires.



### Parts and Accessories

[ge.com](http://ge.com)

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**



### Contact Us

[ge.com](http://ge.com)

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to:  
General Manager, Customer Relations  
GE Appliances, Appliance Park  
Louisville, KY 40225



### Register Your Appliance

[ge.com](http://ge.com)

**Register your new appliance on-line—at your convenience!** Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the preprinted registration card included in the packing material.



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