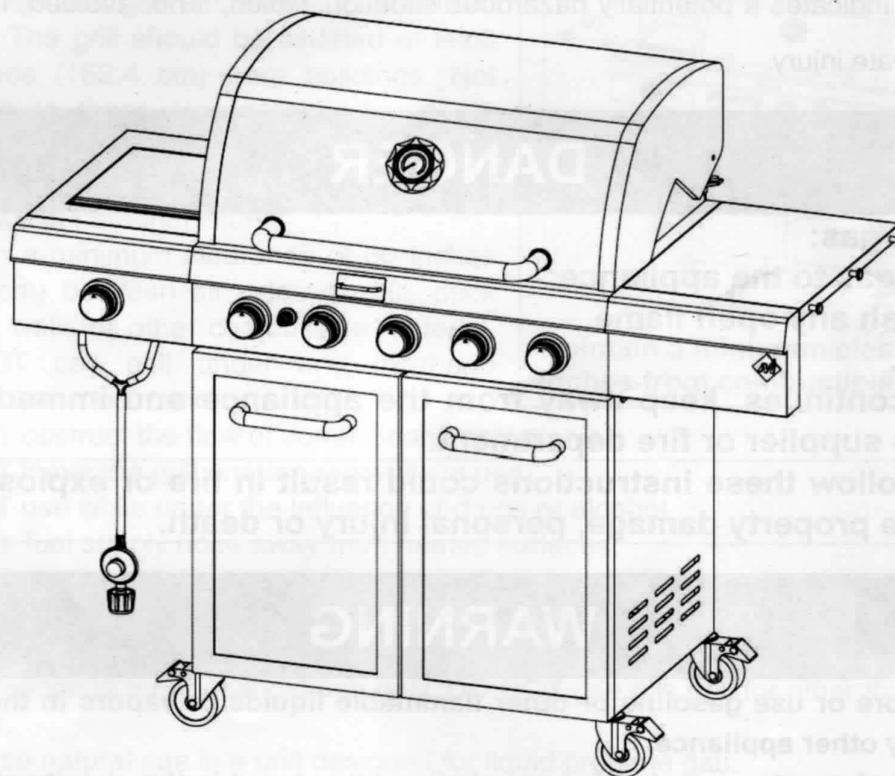


# STAINLESS STEEL AND PORCELAIN 5-BURNER GAS GRILL

Model number: GR2210601-MM-00

## ASSEMBLY & OPERATING INSTRUCTIONS



### For Outdoor Use Only

- This instruction manual contains important information necessary for the proper assembly and safe use of the appliance.
- Read and follow all warnings and instructions before assembling/using the appliance.
- Failure to follow these instructions and warnings could result in damage to the product or injury to the user.
- Keep this manual for further reference.

Should you encounter any problem,  
CALL US FIRST.


**DO NOT return product to the retail store!!**


WE CAN HELP.


For assistance, contact customer service at [customerservice@rankam.com](mailto:customerservice@rankam.com)  
or at (888) 837-1380, Mon to Fri, 8:00am – 5:00pm Pacific Standard time

## WARNINGS

### SAFETY LABELS

 **DANGER:** Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

 **WARNING:** Be alert to the possibility of serious bodily injury if the instructions are not followed. Be sure to read and carefully follow all of the messages.

 **CAUTION:** Indicates a potentially hazardous situation, which, if not avoided, may result in minor or moderate injury.



## DANGER



If you smell gas:

1. Shut off gas to the appliance.
2. Extinguish any open flame.
3. Open lid.
4. If odor continues, keep away from the appliance and immediately call your gas supplier or fire department.

Failure to follow these instructions could result in fire or explosion which could cause property damage, personal injury or death.



## WARNING



1. Do not store or use gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance.
2. An LP cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.



## DANGER



- (a) Do not store a spare LP gas cylinder under or near this appliance;
- (b) Never fill the cylinder beyond 80 percent full;
- (c) If the information in (a) and (b) is not followed exactly, a fire causing death or serious injury may occur.



## PROP 65 WARNING



Chemicals known to the state of California to cause cancer, birth defects or other reproductive harm are created by the combustion of propane.



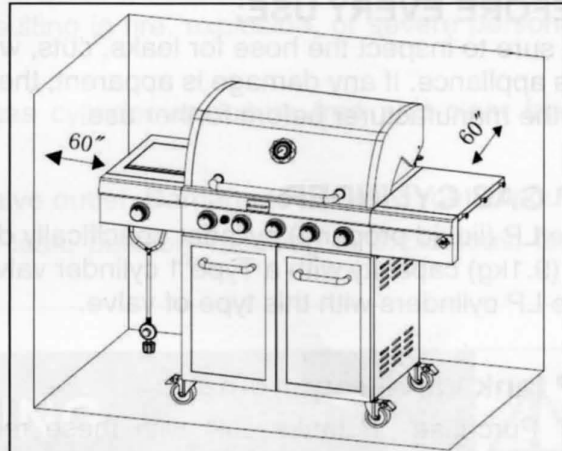


## WARNING



- This outdoor cooking gas appliance shall be used only outdoors and shall not be used in a building, garage or any other enclosed area.
- This outdoor cooking gas appliance is not intended to be installed in or on boats. This appliance is not intended to be installed in or on recreational vehicles.

- Use your grill **OUTDOORS** in a well ventilated space away from dwellings or other buildings to prevent dangers associated with gas accumulation and toxic vapors. The grill should be situated at least 60 inches (152.4 cm) from buildings. Not adhering to these clearances will prevent proper ventilation and may increase the risk of a fire and/or property damage, which could also result in personal injury.



**Maintain a minimum clearance of 60 inches from combustible material.**

- Maintain a minimum clearance of 60 inches (152.4 cm) between all sides of grill, deck railings, walls or other combustible material. **DO NOT** use grill under any overhead combustible construction.
- **DO NOT** obstruct the flow of combustion/ventilation air.
- **DO NOT** leave the grill unattended while in use.
- **DO NOT** use while under the influence of drugs or alcohol.
- Keep the fuel supply hose away from heated surfaces.
- **DO NOT** put the grill in storage or move it after use. Allow the grill to be cool to the touch before moving/storing. Failure to do so could result in a fire causing property damage, personal injury or death.
- The appliance is for household use only. **DO NOT** use this grill for other than its intended purpose.
- Never use natural gas in a unit designed for liquid propane gas.
- Never use charcoal or wood briquettes in a gas grill. Flavoring chips must be contained in a metal smoking box to contain ash and prevent fires.
- A Leak Test must be conducted prior to each use.
- Keep a fire extinguisher on hand acceptable for use with gas products. Refer to your local authority to determine proper size and type.
- Grill is hot when in use. To avoid burns:
  - **DO NOT** attempt to move the grill.
  - Lock the wheels so the unit does not accidentally move.
  - Wear protective gloves or oven mitts.
  - **DO NOT** touch any hot grill surfaces.
  - **DO NOT** wear loose clothing or allow hair to come in contact with grill.
- Never close the side burner lid during operation.

## USE AND INSTALLATION OF LP GAS CYLINDER (PROPANE TANK)

### BEFORE INSTALLING:

The installation must conform with local codes or, in the absence of local codes, with either the *National Fuel Gas Code, ANSI Z223.1/NFPA 54, Natural Gas and Propane Installation Code, CSA B149.1, or Propane Storage and Handling Code, B149.2, or the Standard for Recreational Vehicles, ANSI A 119.2/NFPA 1192, and CSA Z240 RV Series, Recreational Vehicle Code, as applicable.*

### BEFORE EVERY USE:

Be sure to inspect the hose for leaks, cuts, wear, abrasion, or damage of any sort before using this appliance. If any damage is apparent, the hose must be replaced with a new hose specified by the manufacturer before further use.

### LP GAS CYLINDER

The LP (liquid propane) cylinder specifically designed to be used with this unit **MUST** have a 20 lb. (9.1kg) capacity with a Type 1 cylinder valve and an overfilling protection device (OPD). Only use LP cylinders with this type of valve.

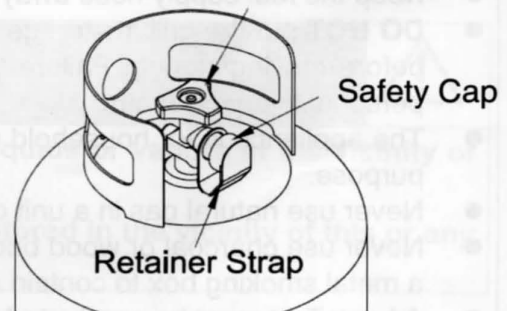
### LP tank valve requirement:

- Purchase LP tanks only with these required measurements: 12" (30.5cm) (diameter) x 18" (45.7cm) (tall) with 20lb. (9kg) capacity maximum.
- Type 1 outlet compatible with regulator or appliance.
- Safety relief valve.
- UL-listed Overfill Protection Device (OPD). This OPD safety feature is identified by a unique triangular hand wheel. Use only tanks equipped with this type of valve.
- LP tank must be arranged for vapor withdrawal.  
The LP cylinder must be constructed and marked in accordance with the Specifications for LP-Gas Cylinders of the U.S. Department of Transportation (D.O.T.) or the National Standard of Canada CAN/CSA – B339, Cylinder, Spheres and Tubes for Transportation of Dangerous Goods; and Commission of Dangerous Goods; and Commission, as applicable.
- The LP cylinder must include a collar to protect the cylinder valve.
- If the outdoor cooking gas appliance is not in use, the gas must be turned off at the supply cylinder(s).
- The LP cylinder must be stored outdoors out of the reach of children and **MUST NOT** be stored in a building, garage, shed, breezeway, or any other enclosed space.
- Storage of an outdoor cooking gas appliance indoors is permissible **ONLY** if the cylinder is disconnected and removed from the outdoor cooking gas appliance.
- The cylinder should **ALWAYS** be put in an upright position.



OPD Hand Wheel

LP Tank Valve



Safety Cap

Retainer Strap





## DANGER



- DO NOT connect this grill to an existing #510 POL cylinder valve with Left hand threads. The Type 1 valve can be identified with the large external threads on the valve outlet.
- DO NOT connect to a propane cylinder exceeding its capacity.
- DO NOT connect to a cylinder that uses any other type of valve connection device.
- Never store a spare LP gas cylinder under or near your grill. This could cause pressure to be expelled through the vapor relief valve resulting in fire, explosion, or severe personal injury, including death.
- Keep the ventilation opening(s) of the LP gas cylinder enclosure free and clear from obstructions and debris.
- DO NOT insert any foreign objects into the valve outlet. Damage to the valve outlet could result. A damaged valve outlet can cause a leak, possibly resulting in explosions, fire, severe bodily harm, or death.



## WARNING



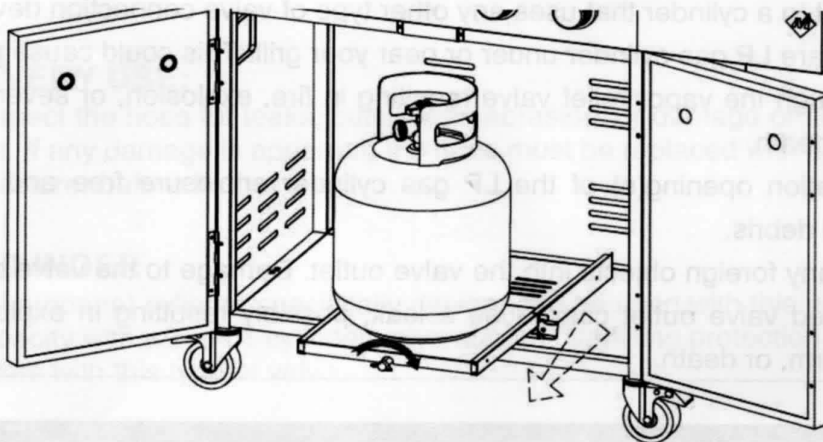
### FOR FILLING THE LP GAS CYLINDER

- Allow only qualified LP gas dealers to properly fill or repair your LP cylinder.
- DO NOT allow the cylinder to be filled beyond 80% capacity. Over-filled tanks can create a dangerous condition. Over-filled tanks can build up pressure and cause the relief valve to expel propane gas vapors. The vapor is combustible and if it comes in contact with a spark source or flame an explosion causing severe burns, bodily harm, or death could occur.
- Always use a safety cap when the grill is not connected to a cylinder.
- If you exchange a cylinder with a qualified exchange program, be sure the cylinder has a Type 1 valve and an over-fill prevention device (OPD).

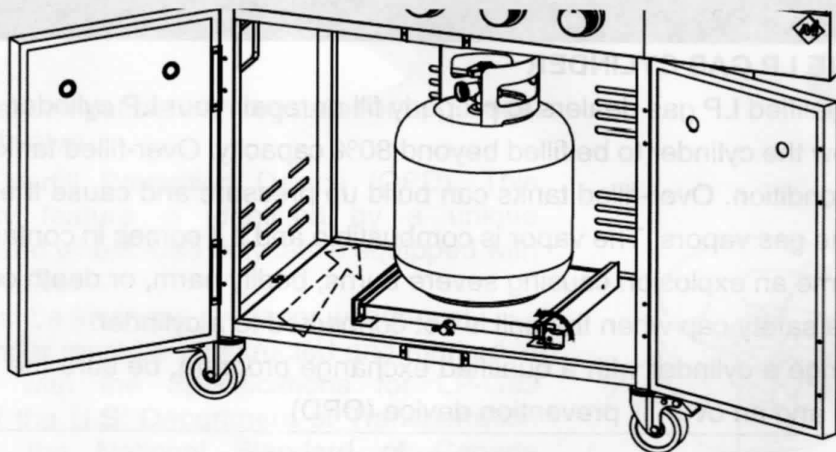


## INSTALLING GAS CYLINDER

1. Check that the cylinder valve is closed by turning the knob in clockwise.
2. Pull out the cylinder holder along the slot.
3. Place the cylinder into cylinder holder and tighten the fixing bolt. Place cylinder such that the valve opening faces the side burner in such a way that the hose is not kinked/damaged.



4. Fix the cylinder holder in place and lock with the latch bracket.



5. Attach or detach the regulator to the LP gas cylinder only when the cylinder is placed on the cylinder holder.

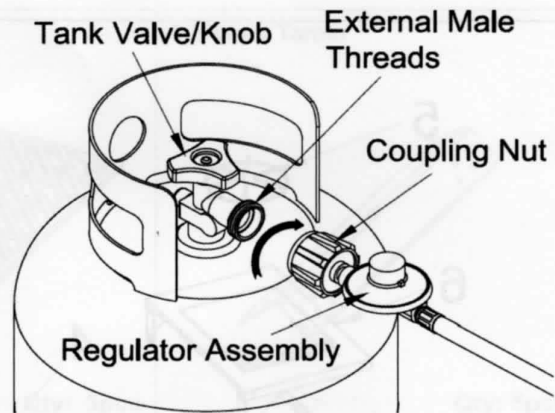


**WARNING: Keep the fuel supply hose away from any heated surfaces.**



## CONNECTION PROCEDURES

1. Make sure the tank valve is closed (turn valve clockwise until tight).
2. Check the tank valve to insure it has the proper external male threads.
3. Make sure all burner valves are turned **OFF**.
4. Inspect valve connections, port, and regulator assembly. Look for any damage or debris. Remove any debris. Inspect the hose for damage. Never attempt to use damaged or obstructed equipment. Contact your local LP gas dealer for repair.
5. When connecting the regulator assembly to the valve, hand tighten the quick coupling nut clockwise to a complete stop. Do not use a wrench to tighten. Use of a wrench may damage the quick coupling nut and result in a hazardous condition.
6. Open the tank valve fully (counterclockwise). Use a soapy water solution to check all connections for leaks (a Leak Test) before attempting to light the grill (see P.26-27). If a leak is found, turn the tank valve off and do not use the grill until your LP gas dealer can make repairs.



## TO DISCONNECT LP CYLINDER:

1. Turn the burner valves off.
2. Turn the tank valve off fully (turn clockwise to stop).
3. Detach the regulator assembly from the tank valve by turning the quick coupling nut counterclockwise.

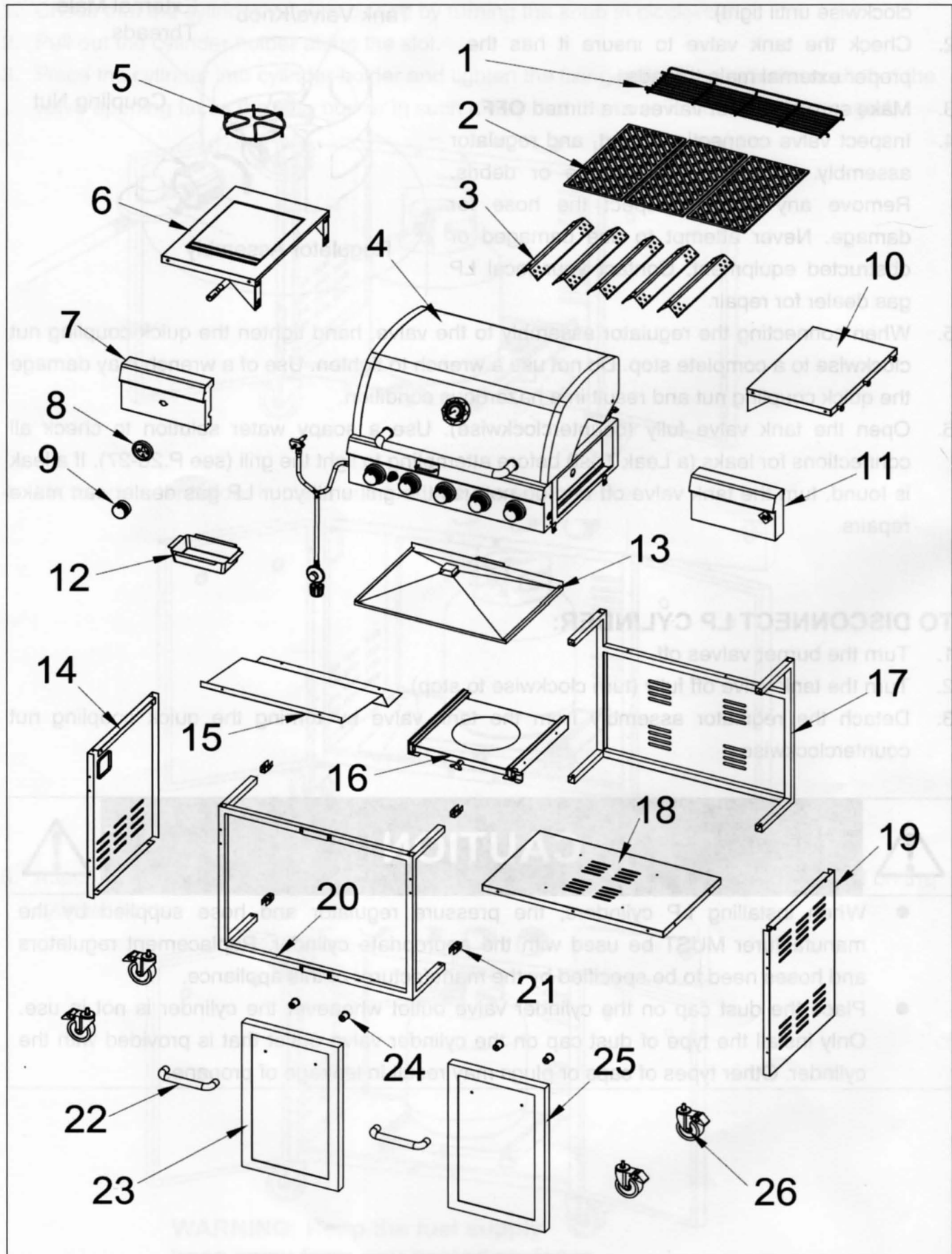


## CAUTION



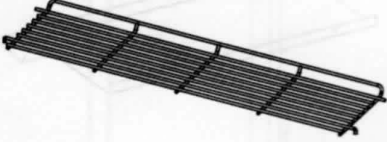
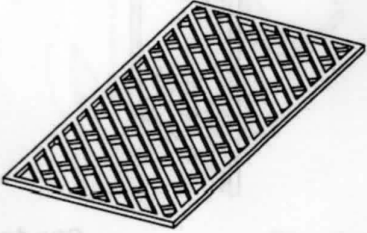
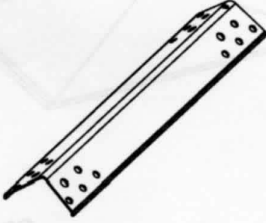
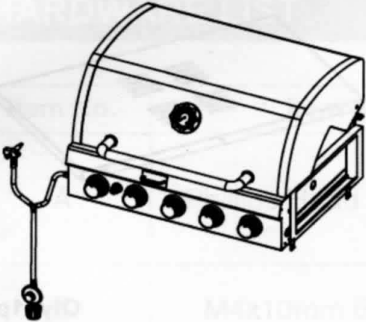
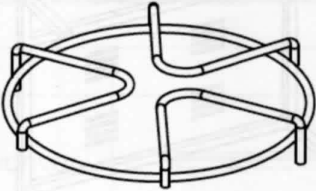

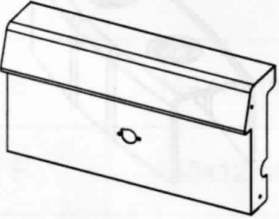

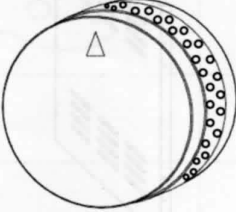
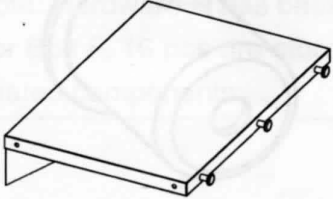
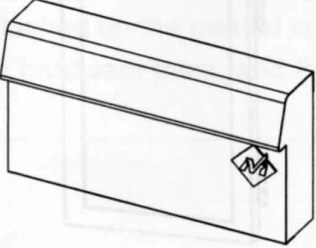
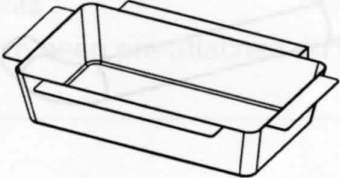
- When installing LP cylinders, the pressure regulator and hose supplied by the manufacturer **MUST** be used with the appropriate cylinder. Replacement regulators and hoses need to be specified by the manufacturer of this appliance.
- Place the dust cap on the cylinder valve outlet whenever the cylinder is not in use. Only install the type of dust cap on the cylinder valve outlet that is provided with the cylinder. Other types of caps or plugs may result in leakage of propane.

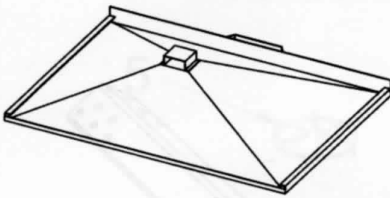

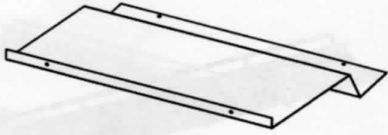
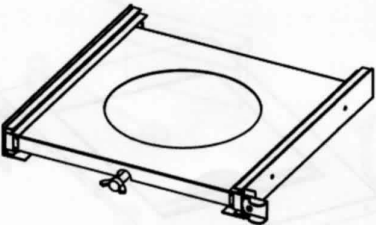
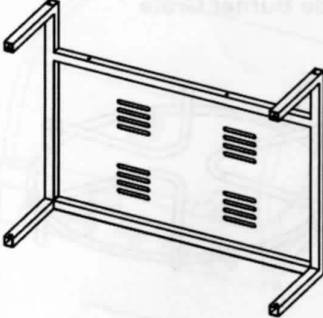
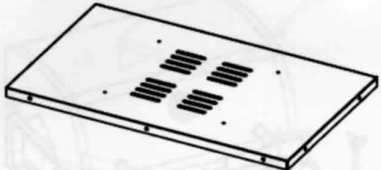

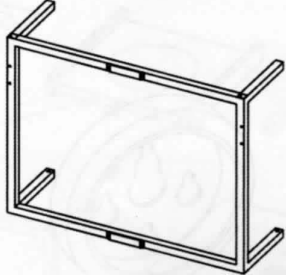
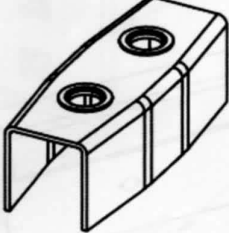
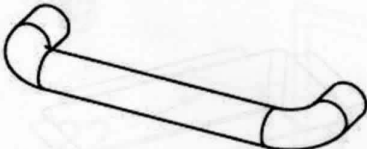
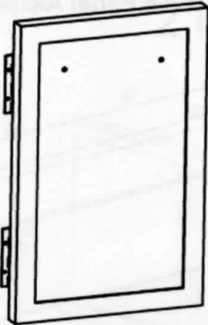
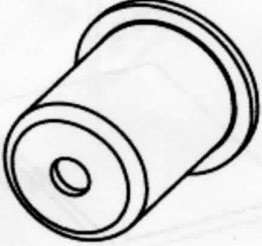
# PRODUCT DIAGRAM



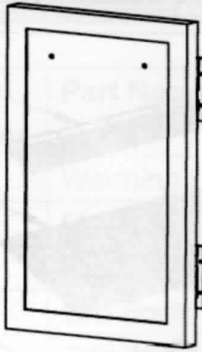


# COMPONENT LIST

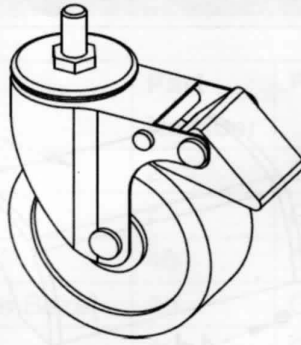
<p><b>1. Warming Rack</b></p>  <p>Qty: 1pc</p>	<p><b>2. Cooking Grate</b></p>  <p>Qty: 3pcs</p>	<p><b>3. Flame Tamer</b></p>  <p>Qty: 5pcs</p>
<p><b>4. Grill Body Assembly</b></p>  <p>Qty: 1pc</p>	<p><b>5. Side Burner Grate</b></p>  <p>Qty: 1pc</p>	<p><b>6. Side Burner Assembly</b></p>  <p>Qty: 1pc</p>
<p><b>7. Side Burner Control Panel</b></p>  <p>Qty: 1pc</p>	<p><b>8. Control Knob Bezel</b></p>  <p>Qty: 1pc</p>	<p><b>9. Control Knob / Side Burner Control Knob</b></p>  <p>Qty: 1pc</p>
<p><b>10. Side Table Assembly</b></p>  <p>Qty: 1pc</p>	<p><b>11. Side Table Panel Assembly</b></p>  <p>Qty: 1pc</p>	<p><b>12. Grease Cup</b></p>  <p>Qty: 1pc</p>

<p><b>13. Grease Collecting Tray</b></p>  <p>Qty: 1pc</p>	<p><b>14. Left Cart Side Panel Assembly</b></p>  <p>Qty: 1pc</p>	<p><b>15. Tank Heat Shield</b></p>  <p>Qty: 1pc</p>
<p><b>16. Tank Holder Assembly</b></p>  <p>Qty: 1pc</p>	<p><b>17. Rear Cart Assembly</b></p>  <p>Qty: 1pc</p>	<p><b>18. Bottom Cart Panel</b></p>  <p>Qty: 1pc</p>
<p><b>19. Right Cart Side Panel</b></p>  <p>Qty: 1pc</p>	<p><b>20. Front Cart Assembly</b></p>  <p>Qty: 1pc</p>	<p><b>21. Cart Frame Connecting Tube</b></p>  <p>Qty: 4pcs</p>
<p><b>22. Door Handle</b></p>  <p>Qty: 2pcs</p>	<p><b>23. Left Door Assembly</b></p>  <p>Qty: 1pc</p>	<p><b>24. Plastic Insert</b></p>  <p>Qty: 4pcs</p>



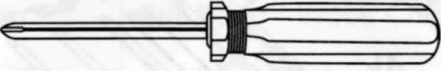


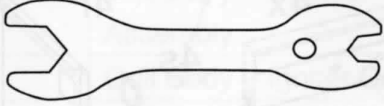


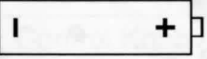

**25. Right Door Assembly**

Qty: 1pc

**26. Locking Caster**

Qty: 4pcs

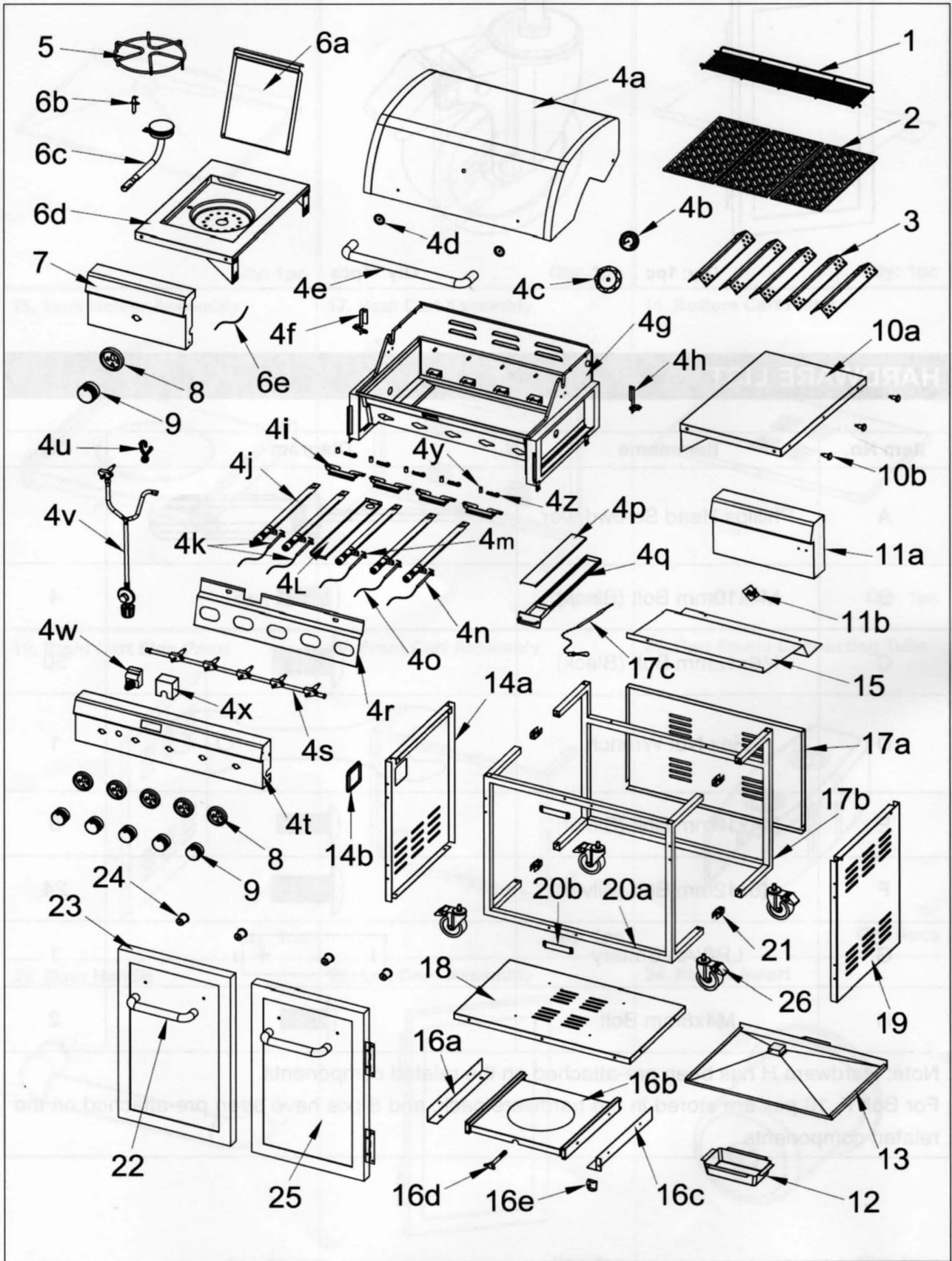
**HARDWARE LIST**

Item No.	Item name	Diagram	Qty
A	Phillips Head Screwdriver		1
B	M4x10mm Bolt (Black)		4
C	M6x12mm Bolt (Black)		30
D	Hex Nut Wrench		1
E	M4x10mm Bolt (Silver)		8
F	M6x12mm Bolt (Silver)		24
G	LR6/AA Battery		1
H	M4x8mm Bolt		2

Note: Hardware H has been pre-attached on the related components.

For Bolt F, 16 pcs are stored in the hardware pack, and 8 pcs have been pre-attached on the related components.

# Replacement Part List (I)





## Replacement Part List (II)

Part Number	Part Name	Part Number	Part Name
1	Warming Rack	2	Cooking Grate
3	Flame Tamer	4	Grill Body Assembly
4a	Grill Body – Lid	4b	Grill Body – Thermometer
4c	Grill Body – Thermometer Bezel	4d	Grill Body – Lid Handle Bezel
4e	Grill Body – Lid Handle	4f	Grill Body – Lid Support Left Bracket
4g	Grill Body – Fire Box	4h	Grill Body – Lid Support Right Bracket
4i	Grill Body – Carry Over	4j	Grill Body – Burner
4k	Grill Body – Ignition Electrode & Wire A	4L	Grill Body – Wood Chip Tray Channel
4m	Grill Body – Ignition Electrode & Wire B	4n	Grill Body – Ignition Electrode & Wire C
4o	Grill Body – Ignition Electrode & Wire D	4p	Grill Body – Wood Chip Tray Cover
4q	Grill Body – Wood Chip Tray	4r	Grill Body – Fire Box Front Heat Shield
4s	Grill Body – Valve & Manifold Assembly	4t	Grill Body – Control Panel
4u	Grill Body – Side Burner Hook	4v	Grill Body – Hose & Regulator Assembly
4w	Grill Body – Igniter	4x	Grill Body – Igniter Cover
4y	Grill Body – Burner Fixing Pin	4z	Grill Body – Cotter Pin
5	Side Burner Grate	6	Side Burner Assembly
6a	Side Burner – Lid	6b	Side Burner – Ignition Electrode
6c	Side Burner – Side Burner	6d	Side Burner – Side Burner Frame
6e	Side Burner – Ignition Wire	7	Side Burner Control Panel
8	Control Knob Bezel	9	Control Knob / Side Burner Control Knob
10	Side Table Assembly	10a	Side Table
10b	Side Table Wire Clip	11	Side Table Panel Assembly
11a	Side Table Panel	11b	Name Plate
12	Grease Cup	13	Grease Collecting Tray
14	Left Cart Side Panel Assembly	14a	Left Cart Side Panel
14b	Plastic Ring	15	Tank Heat Shield
16	Tank Holder Assembly	16a	Tank Left Sliding Bracket
16b	Tank Holder Base	16c	Tank Right Sliding Bracket
16d	Tank Fixing Screw	16e	Tank Locking Plate

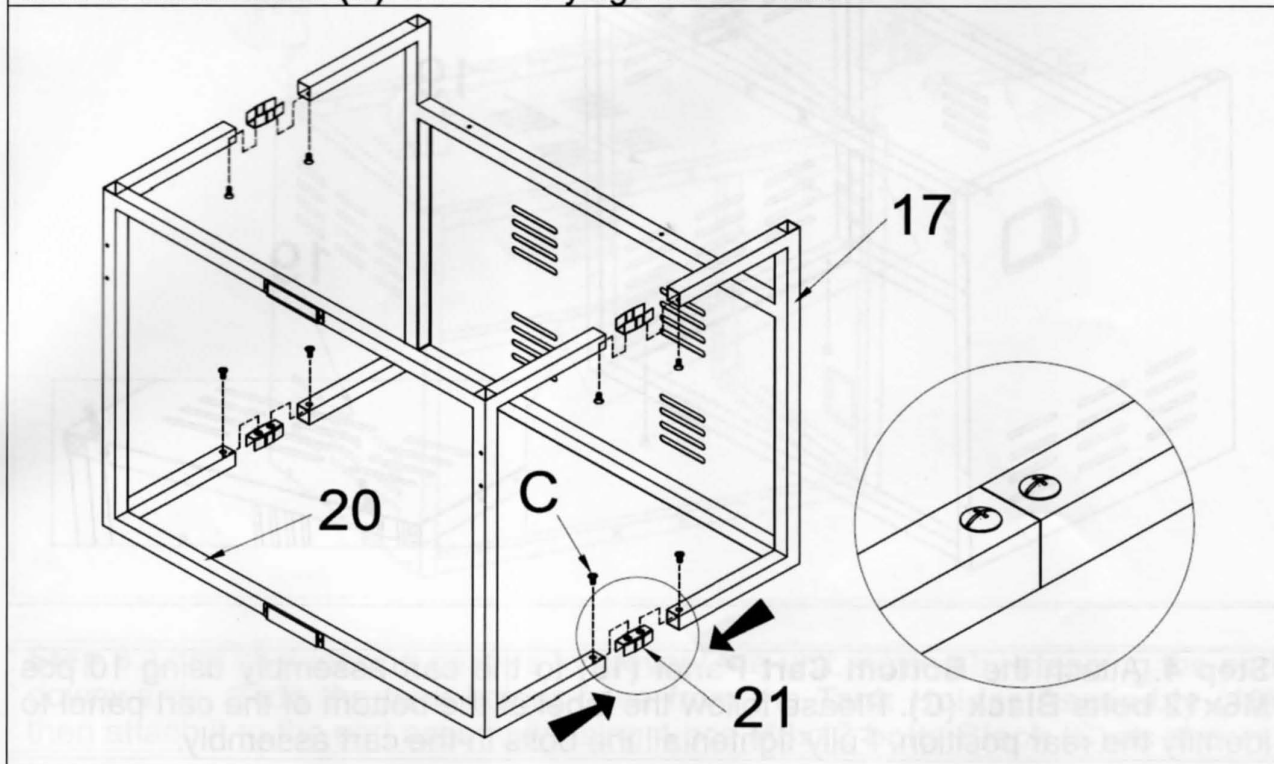
17	Rear Cart Assembly	17a	Rear Cart Panel
17b	Rear Cart Frame	17c	Match Holder
18	Bottom Cart Panel	19	Right Cart Side Panel
20	Front Cart Assembly	20a	Front Cart Frame
20b	Door Magnet Fixing Plate	21	Cart Frame Connecting Tube
22	Door Handle	23	Left Door Assembly
24	Plastic Insert	25	Right Door Assembly
26	Locking Caster		

27	Ignition Electrode A	27a	Ignition Electrode B
28	Ignition Electrode C	28a	Ignition Electrode D
29	Ignition Electrode E	29a	Ignition Electrode F
30	Ignition Electrode G	30a	Ignition Electrode H
31	Ignition Electrode I	31a	Ignition Electrode J
32	Ignition Electrode K	32a	Ignition Electrode L
33	Ignition Electrode M	33a	Ignition Electrode N
34	Ignition Electrode O	34a	Ignition Electrode P
35	Ignition Electrode Q	35a	Ignition Electrode R
36	Ignition Electrode S	36a	Ignition Electrode T
37	Ignition Electrode U	37a	Ignition Electrode V
38	Ignition Electrode W	38a	Ignition Electrode X
39	Ignition Electrode Y	39a	Ignition Electrode Z
40	Ignition Electrode AA	40a	Ignition Electrode AB
41	Ignition Electrode AC	41a	Ignition Electrode AD
42	Ignition Electrode AE	42a	Ignition Electrode AF
43	Ignition Electrode AG	43a	Ignition Electrode AH
44	Ignition Electrode AI	44a	Ignition Electrode AJ
45	Ignition Electrode AK	45a	Ignition Electrode AL
46	Ignition Electrode AM	46a	Ignition Electrode AN
47	Ignition Electrode AO	47a	Ignition Electrode AP
48	Ignition Electrode AQ	48a	Ignition Electrode AR
49	Ignition Electrode AS	49a	Ignition Electrode AT
50	Ignition Electrode AU	50a	Ignition Electrode AV
51	Ignition Electrode AW	51a	Ignition Electrode AX
52	Ignition Electrode AY	52a	Ignition Electrode AZ
53	Ignition Electrode BA	53a	Ignition Electrode BB
54	Ignition Electrode BC	54a	Ignition Electrode BD
55	Ignition Electrode BE	55a	Ignition Electrode BF
56	Ignition Electrode BG	56a	Ignition Electrode BH
57	Ignition Electrode BI	57a	Ignition Electrode BJ
58	Ignition Electrode BK	58a	Ignition Electrode BL
59	Ignition Electrode BM	59a	Ignition Electrode BN
60	Ignition Electrode BO	60a	Ignition Electrode BP
61	Ignition Electrode BQ	61a	Ignition Electrode BR
62	Ignition Electrode BS	62a	Ignition Electrode BT
63	Ignition Electrode BU	63a	Ignition Electrode BV
64	Ignition Electrode BW	64a	Ignition Electrode BX
65	Ignition Electrode BY	65a	Ignition Electrode BZ
66	Ignition Electrode CA	66a	Ignition Electrode CB
67	Ignition Electrode CC	67a	Ignition Electrode CD
68	Ignition Electrode CE	68a	Ignition Electrode CF
69	Ignition Electrode CG	69a	Ignition Electrode CH
70	Ignition Electrode CI	70a	Ignition Electrode CJ
71	Ignition Electrode CK	71a	Ignition Electrode CL
72	Ignition Electrode CM	72a	Ignition Electrode CN
73	Ignition Electrode CO	73a	Ignition Electrode CP
74	Ignition Electrode CQ	74a	Ignition Electrode CR
75	Ignition Electrode CS	75a	Ignition Electrode CT
76	Ignition Electrode CU	76a	Ignition Electrode CV
77	Ignition Electrode CW	77a	Ignition Electrode CX
78	Ignition Electrode CY	78a	Ignition Electrode CZ
79	Ignition Electrode DA	79a	Ignition Electrode DB
80	Ignition Electrode DC	80a	Ignition Electrode DD
81	Ignition Electrode DE	81a	Ignition Electrode DF
82	Ignition Electrode DG	82a	Ignition Electrode DH
83	Ignition Electrode DI	83a	Ignition Electrode DJ
84	Ignition Electrode DK	84a	Ignition Electrode DL
85	Ignition Electrode DM	85a	Ignition Electrode DN
86	Ignition Electrode DO	86a	Ignition Electrode DP
87	Ignition Electrode DQ	87a	Ignition Electrode DR
88	Ignition Electrode DS	88a	Ignition Electrode DT
89	Ignition Electrode DU	89a	Ignition Electrode DV
90	Ignition Electrode DW	90a	Ignition Electrode DX
91	Ignition Electrode DY	91a	Ignition Electrode DZ
92	Ignition Electrode EA	92a	Ignition Electrode EB
93	Ignition Electrode EC	93a	Ignition Electrode ED
94	Ignition Electrode EE	94a	Ignition Electrode EF
95	Ignition Electrode EG	95a	Ignition Electrode EH
96	Ignition Electrode EI	96a	Ignition Electrode EJ
97	Ignition Electrode EK	97a	Ignition Electrode EL
98	Ignition Electrode EM	98a	Ignition Electrode EN
99	Ignition Electrode EO	99a	Ignition Electrode EP
100	Ignition Electrode EQ	100a	Ignition Electrode ER
101	Ignition Electrode ES	101a	Ignition Electrode ET
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103	Ignition Electrode EW	103a	Ignition Electrode EX
104	Ignition Electrode EY	104a	Ignition Electrode EZ
105	Ignition Electrode FA	105a	Ignition Electrode FB
106	Ignition Electrode FC	106a	Ignition Electrode FD
107	Ignition Electrode FE	107a	Ignition Electrode FF
108	Ignition Electrode FG	108a	Ignition Electrode FH
109	Ignition Electrode FI	109a	Ignition Electrode FJ
110	Ignition Electrode FK	110a	Ignition Electrode FL
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112	Ignition Electrode FO	112a	Ignition Electrode FP
113	Ignition Electrode FQ	113a	Ignition Electrode FR
114	Ignition Electrode FS	114a	Ignition Electrode FT
115	Ignition Electrode FU	115a	Ignition Electrode FV
116	Ignition Electrode FW	116a	Ignition Electrode FX
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120	Ignition Electrode GE	120a	Ignition Electrode GF
121	Ignition Electrode GG	121a	Ignition Electrode GH
122	Ignition Electrode GI	122a	Ignition Electrode GJ
123	Ignition Electrode GK	123a	Ignition Electrode GL
124	Ignition Electrode GM	124a	Ignition Electrode GN
125	Ignition Electrode GO	125a	Ignition Electrode GP
126	Ignition Electrode GQ	126a	Ignition Electrode GR
127	Ignition Electrode GS	127a	Ignition Electrode GT
128	Ignition Electrode GU	128a	Ignition Electrode GV
129	Ignition Electrode GW	129a	Ignition Electrode GX
130	Ignition Electrode GY	130a	Ignition Electrode GZ
131	Ignition Electrode HA	131a	Ignition Electrode HB
132	Ignition Electrode HC	132a	Ignition Electrode HD
133	Ignition Electrode HE	133a	Ignition Electrode HF
134	Ignition Electrode HG	134a	Ignition Electrode HH
135	Ignition Electrode HI	135a	Ignition Electrode HJ
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137	Ignition Electrode HM	137a	Ignition Electrode HN
138	Ignition Electrode HO	138a	Ignition Electrode HP
139	Ignition Electrode HQ	139a	Ignition Electrode HR
140	Ignition Electrode HS	140a	Ignition Electrode HT
141	Ignition Electrode HU	141a	Ignition Electrode HV
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144	Ignition Electrode IA	144a	Ignition Electrode IB
145	Ignition Electrode IC	145a	Ignition Electrode ID
146	Ignition Electrode IE	146a	Ignition Electrode IF
147	Ignition Electrode IG	147a	Ignition Electrode IH
148	Ignition Electrode II	148a	Ignition Electrode IJ
149	Ignition Electrode IK	149a	Ignition Electrode IL
150	Ignition Electrode IM	150a	Ignition Electrode IN
151	Ignition Electrode IO	151a	Ignition Electrode IP
152	Ignition Electrode IQ	152a	Ignition Electrode IR
153	Ignition Electrode IS	153a	Ignition Electrode IT
154	Ignition Electrode IU	154a	Ignition Electrode IV
155	Ignition Electrode IW	155a	Ignition Electrode IX
156	Ignition Electrode IY	156a	Ignition Electrode IZ
157	Ignition Electrode JA	157a	Ignition Electrode JB
158	Ignition Electrode JC	158a	Ignition Electrode JD
159	Ignition Electrode JE	159a	Ignition Electrode JF
160	Ignition Electrode JG	160a	Ignition Electrode JH
161	Ignition Electrode JI	161a	Ignition Electrode JJ
162	Ignition Electrode JK	162a	Ignition Electrode JL
163	Ignition Electrode JM	163a	Ignition Electrode JN
164	Ignition Electrode JO	164a	Ignition Electrode JP
165	Ignition Electrode JQ	165a	Ignition Electrode JR
166	Ignition Electrode JS	166a	Ignition Electrode JT
167	Ignition Electrode JU	167a	Ignition Electrode JV
168	Ignition Electrode JW	168a	Ignition Electrode JX
169	Ignition Electrode JY	169a	Ignition Electrode JZ
170	Ignition Electrode KA	170a	Ignition Electrode KB
171	Ignition Electrode KC	171a	Ignition Electrode KD
172	Ignition Electrode KE	172a	Ignition Electrode KF
173	Ignition Electrode KG	173a	Ignition Electrode KH
174	Ignition Electrode KI	174a	Ignition Electrode KJ
175	Ignition Electrode KK	175a	Ignition Electrode KL
176	Ignition Electrode KM	176a	Ignition Electrode KN
177	Ignition Electrode KO	177a	Ignition Electrode KP
178	Ignition Electrode KQ	178a	Ignition Electrode KR
179	Ignition Electrode KS	179a	Ignition Electrode KT
180	Ignition Electrode KU	180a	Ignition Electrode KV
181	Ignition Electrode KW	181a	Ignition Electrode KX
182	Ignition Electrode KY	182a	Ignition Electrode KZ
183	Ignition Electrode LA	183a	Ignition Electrode LB
184	Ignition Electrode LC	184a	Ignition Electrode LD
185	Ignition Electrode LE	185a	Ignition Electrode LF
186	Ignition Electrode LG	186a	Ignition Electrode LH
187	Ignition Electrode LI	187a	Ignition Electrode LJ
188	Ignition Electrode LK	188a	Ignition Electrode LL
189	Ignition Electrode LM	189a	Ignition Electrode LN
190	Ignition Electrode LO	190a	Ignition Electrode LP
191	Ignition Electrode LQ	191a	Ignition Electrode LR
192	Ignition Electrode LS	192a	Ignition Electrode LT
193	Ignition Electrode LU	193a	Ignition Electrode LV
194	Ignition Electrode LW	194a	Ignition Electrode LX
195	Ignition Electrode LY	195a	Ignition Electrode LZ
196	Ignition Electrode MA	196a	Ignition Electrode MB
197	Ignition Electrode MC	197a	Ignition Electrode MD
198	Ignition Electrode ME	198a	Ignition Electrode MF
199	Ignition Electrode MG	199a	Ignition Electrode MH
200	Ignition Electrode MI	200a	Ignition Electrode MJ

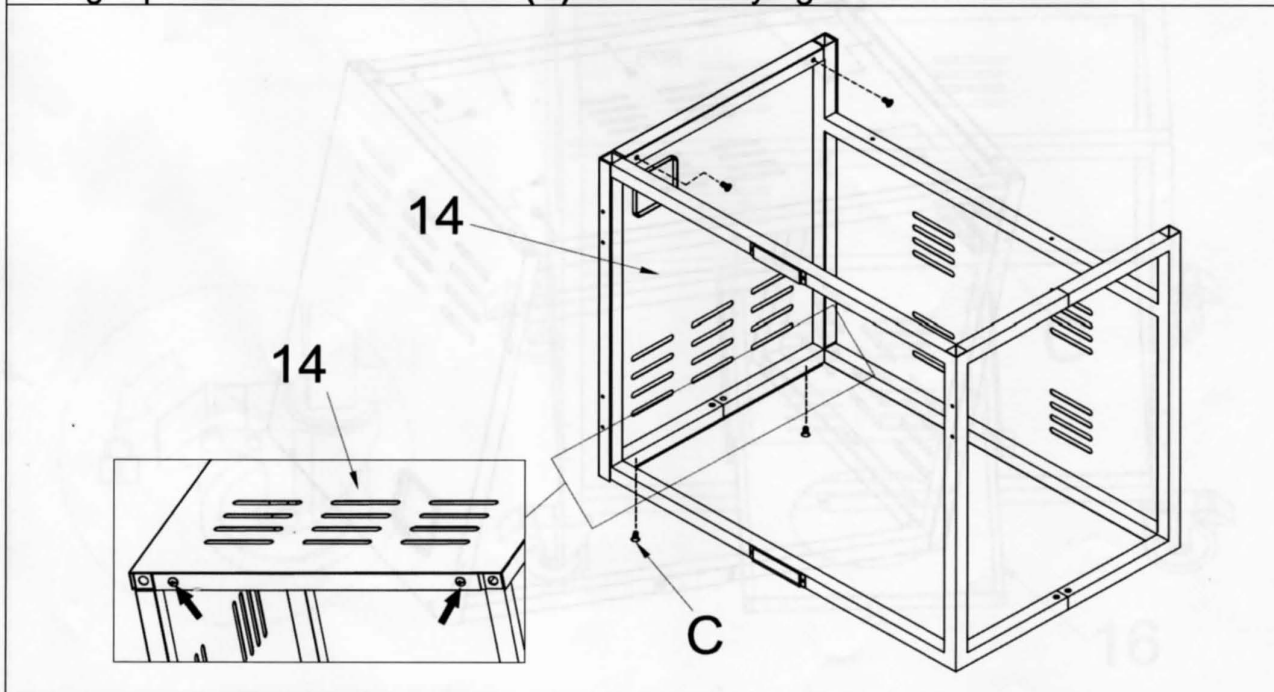


## ASSEMBLY PROCEDURES

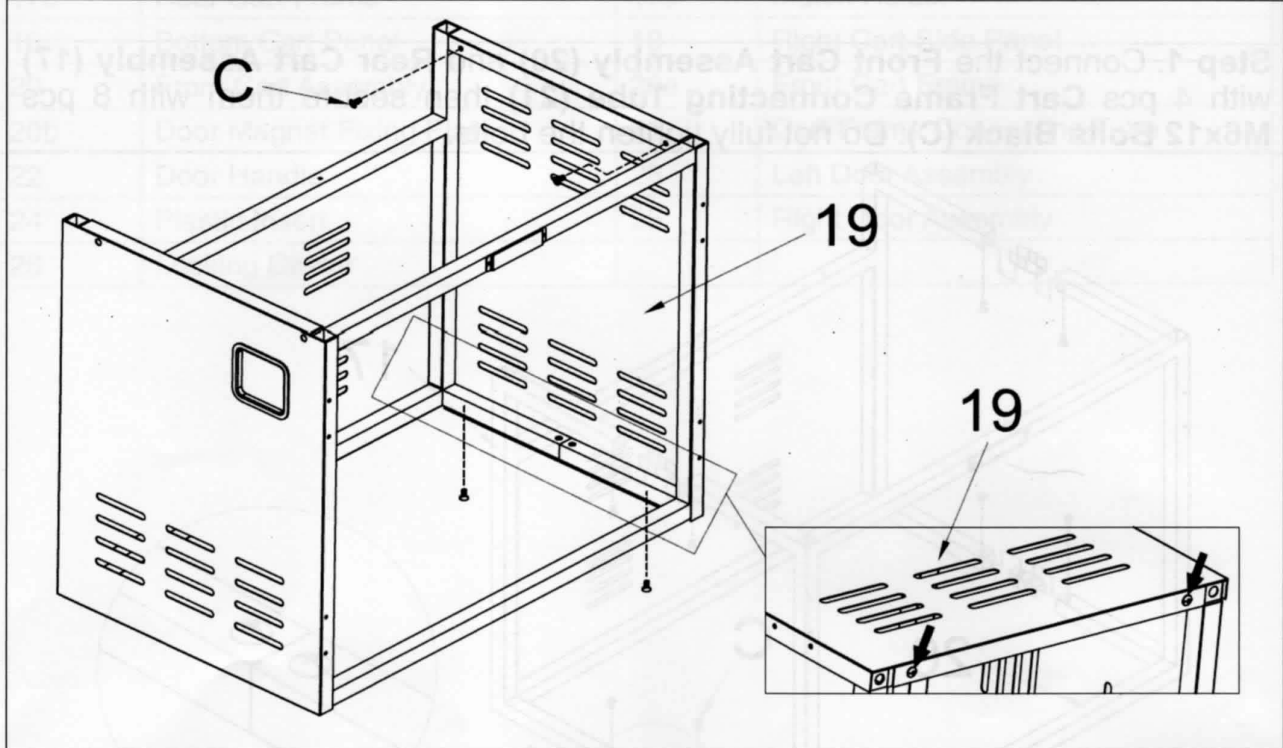
**Step 1.** Connect the **Front Cart Assembly (20)** and **Rear Cart Assembly (17)** with 4 pcs **Cart Frame Connecting Tube (21)** then secure them with 8 pcs **M6x12 Bolts Black (C)**. Do not fully tighten the bolts.



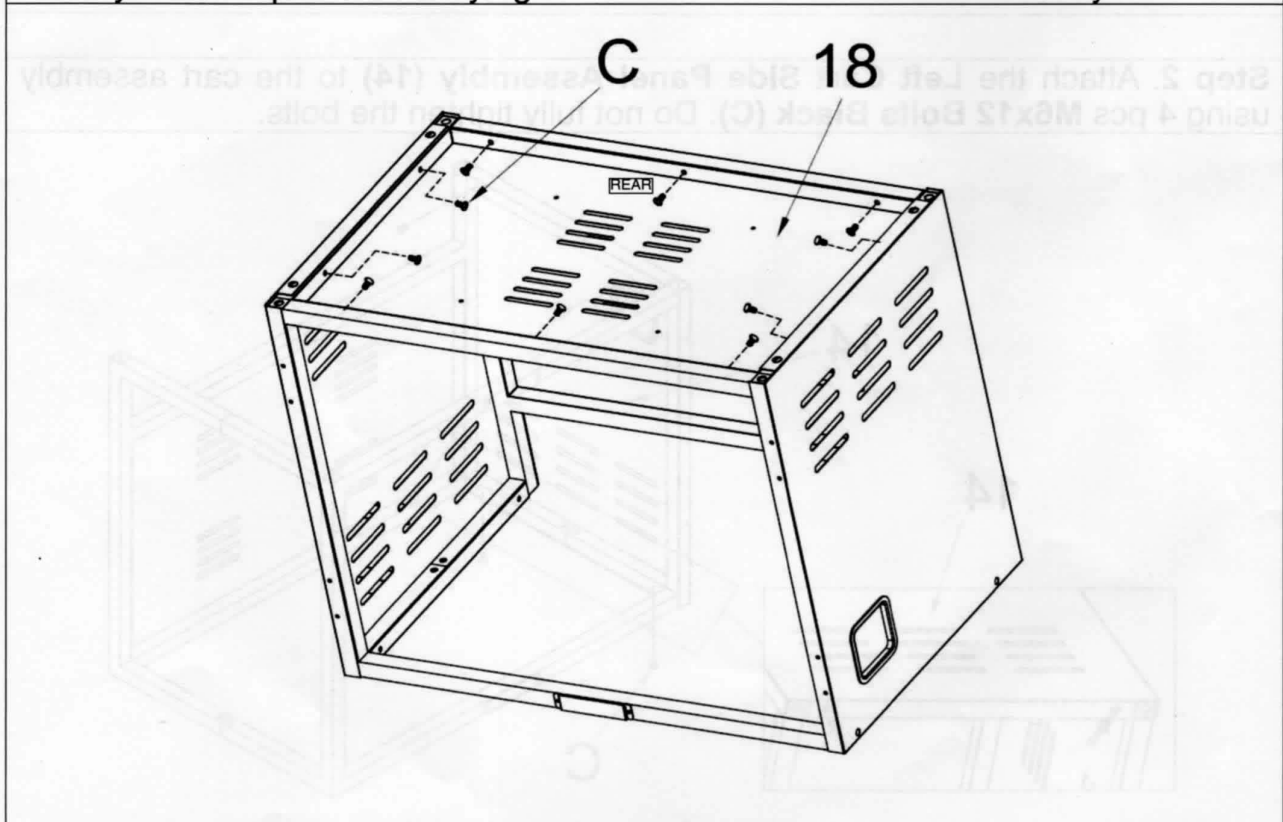
**Step 2.** Attach the **Left Cart Side Panel Assembly (14)** to the cart assembly using 4 pcs **M6x12 Bolts Black (C)**. Do not fully tighten the bolts.



**Step 3. Attach the Right Cart Panel (19) to the cart assembly using 4 pcs M6x12 Bolts Black (C). Do not fully tighten the bolts.**

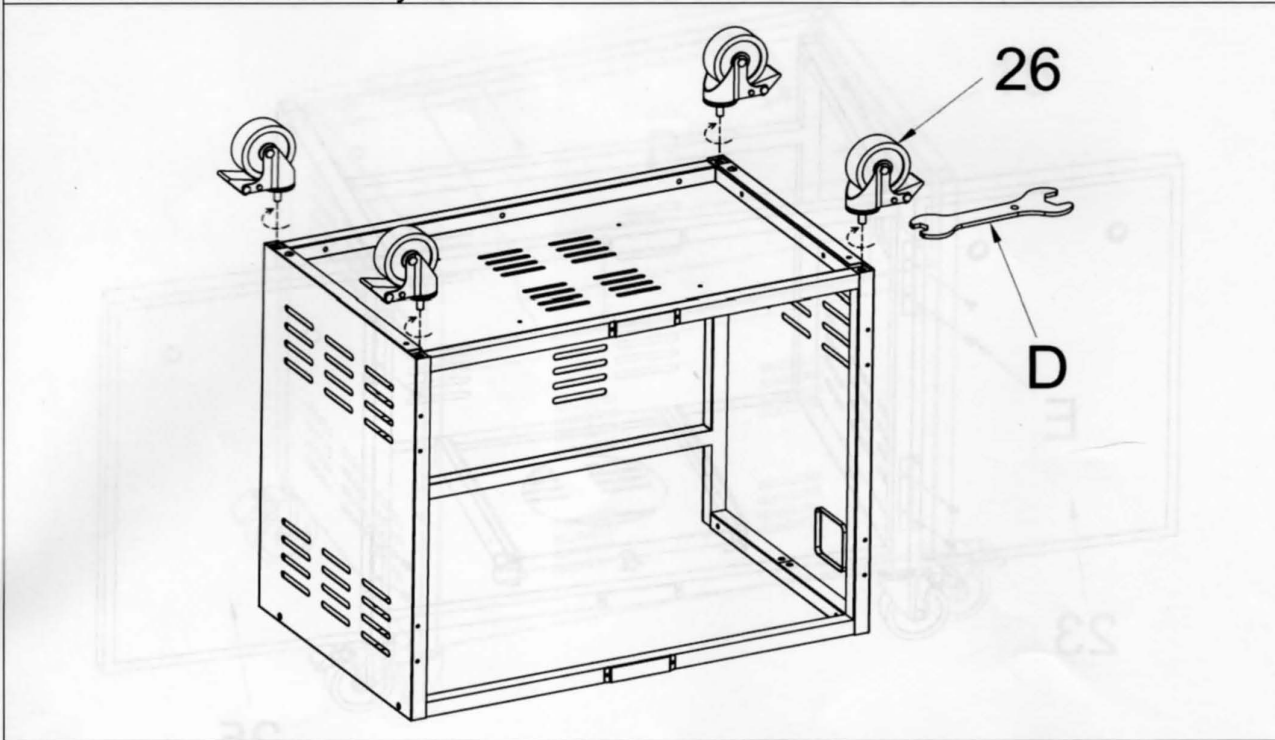


**Step 4. Attach the Bottom Cart Panel (18) to the cart assembly using 10 pcs M6x12 bolts Black (C). Please follow the label at the bottom of the cart panel to identify the rear position. Fully tighten all the bolts in the cart assembly.**

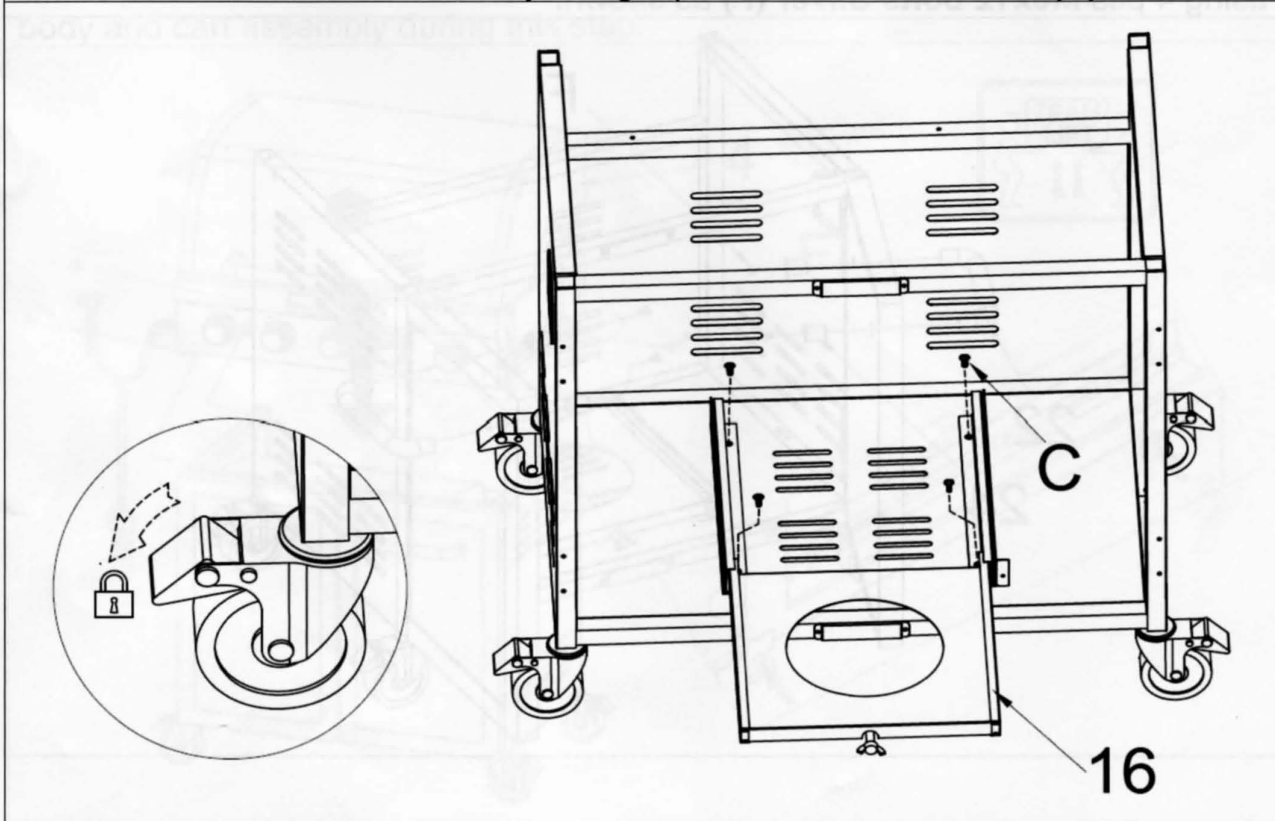




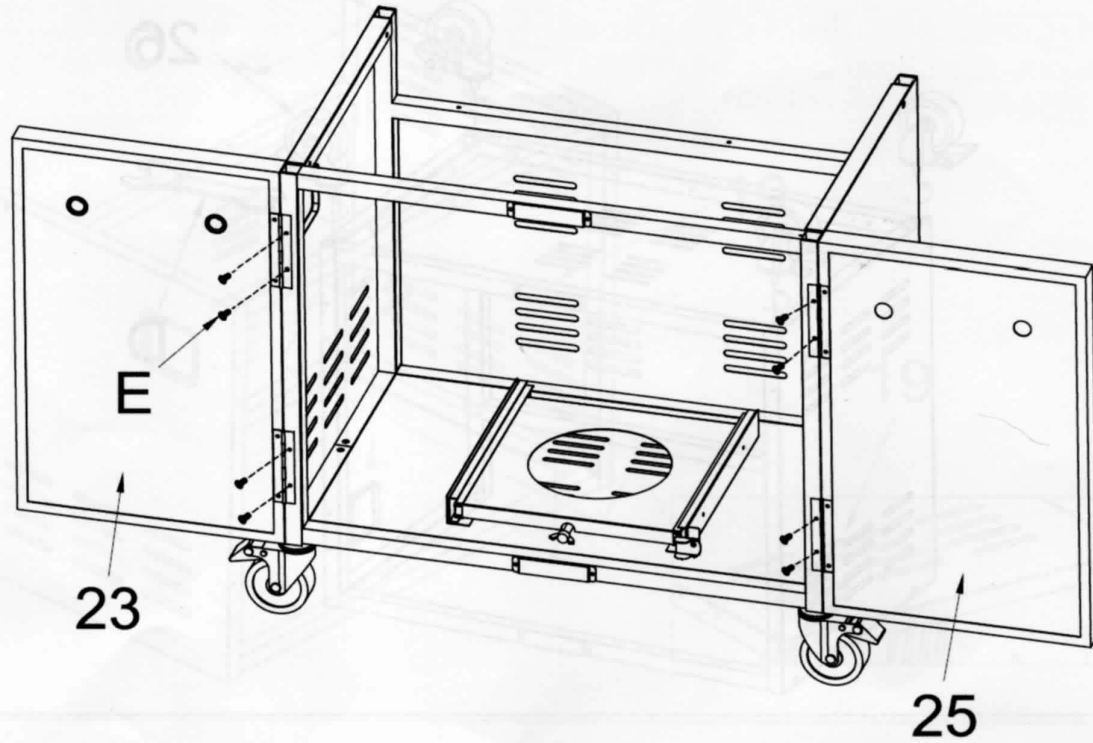
**Step 5.** Insert the **Locking Casters (26)** into the threaded holes on the bottom of the cart assembly. Use the **Hex Nut Wrench (D)** to tighten the caster by turning in clockwise until it is fully secured.



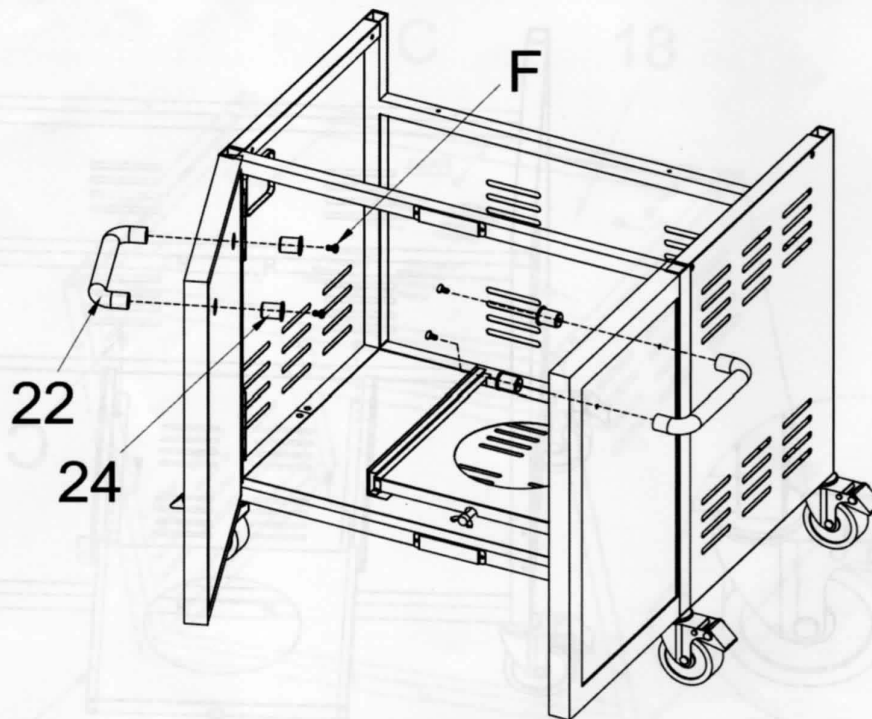
**Step 6.** Lock all 4 locking casters to prevent the unit moving by stepping the pad downwards. Slide the tank holder base from the **Tank Holder Assembly (16)** then attach it to the cart assembly using 4 pcs **M6x12 bolts Black (C)** as shown.



**Step 7.** Attach the **Left Door Assembly (23)** and **Right Door Assembly (25)** to the cart assembly using 8 pcs **M4x10 bolts Silver (E)**.

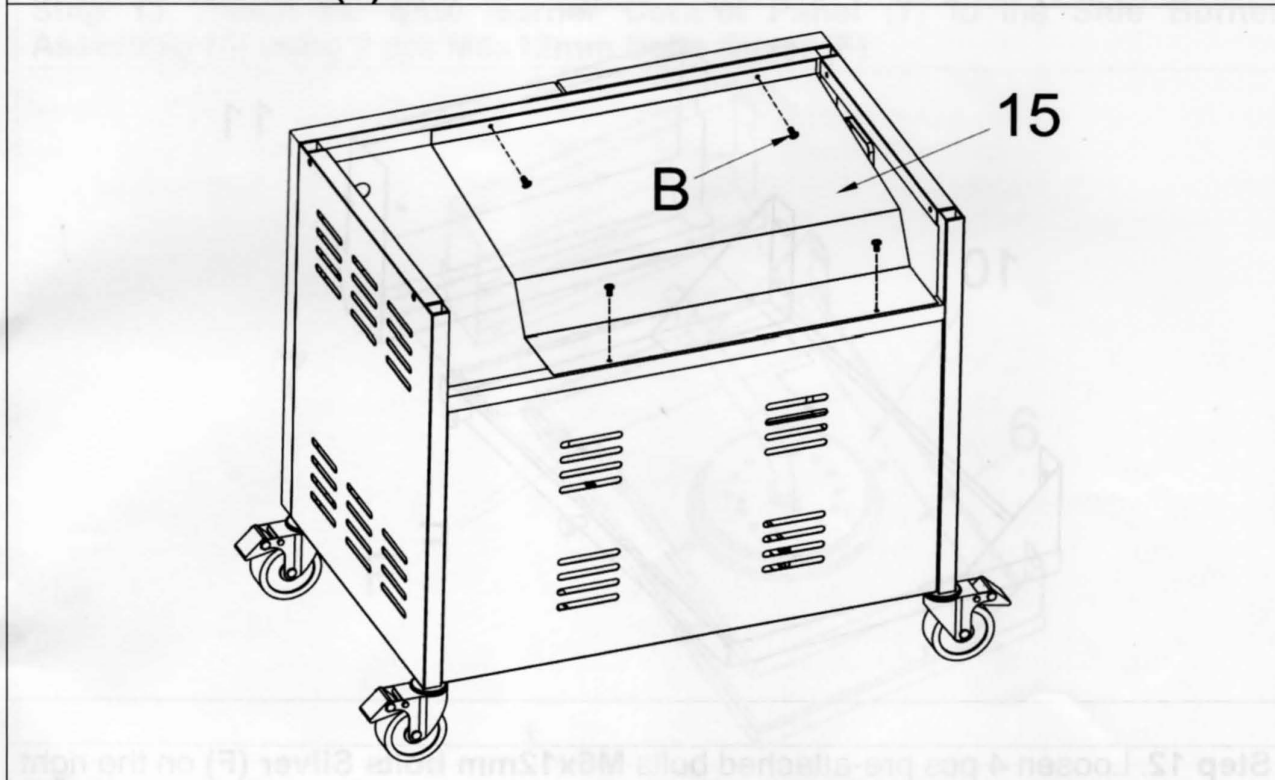


**Step 8.** Attach the **Door Handles (22)** to the doors with the **Plastic Inserts (24)** using 4 pcs **M6x12 bolts Silver (F)** as shown.

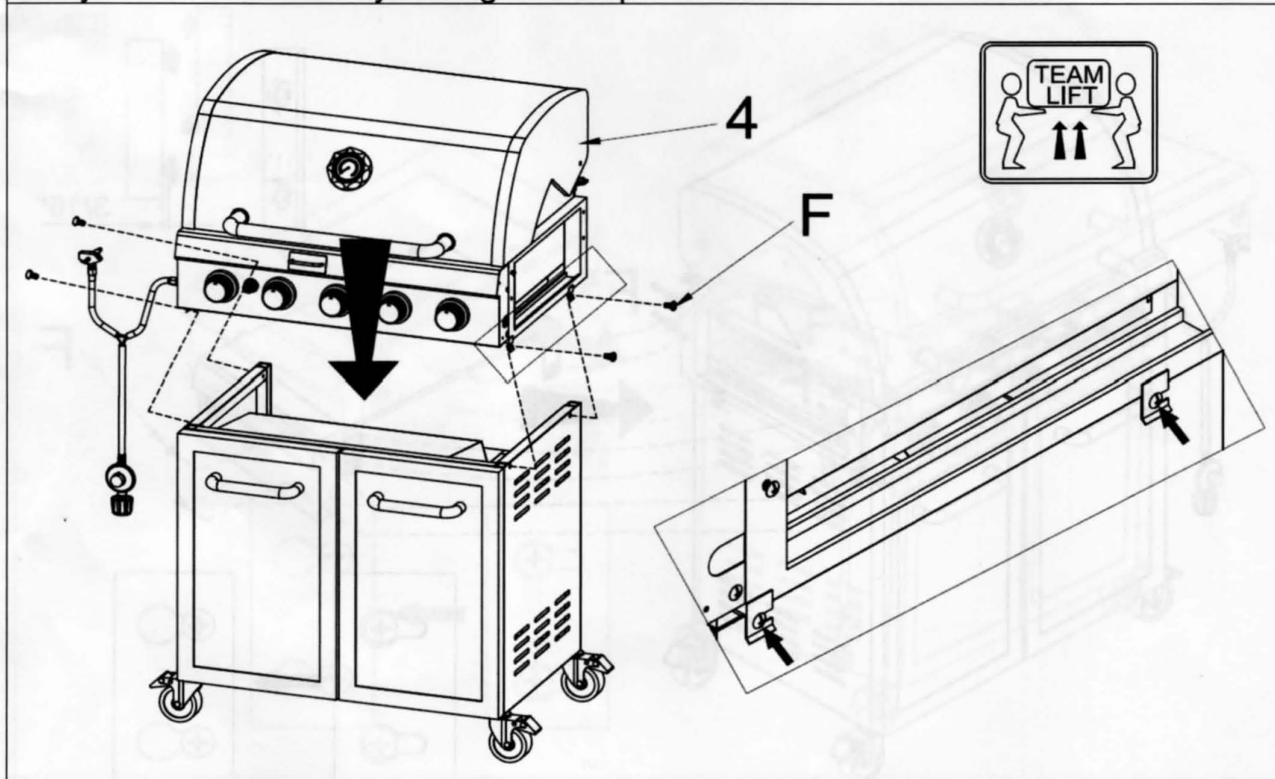




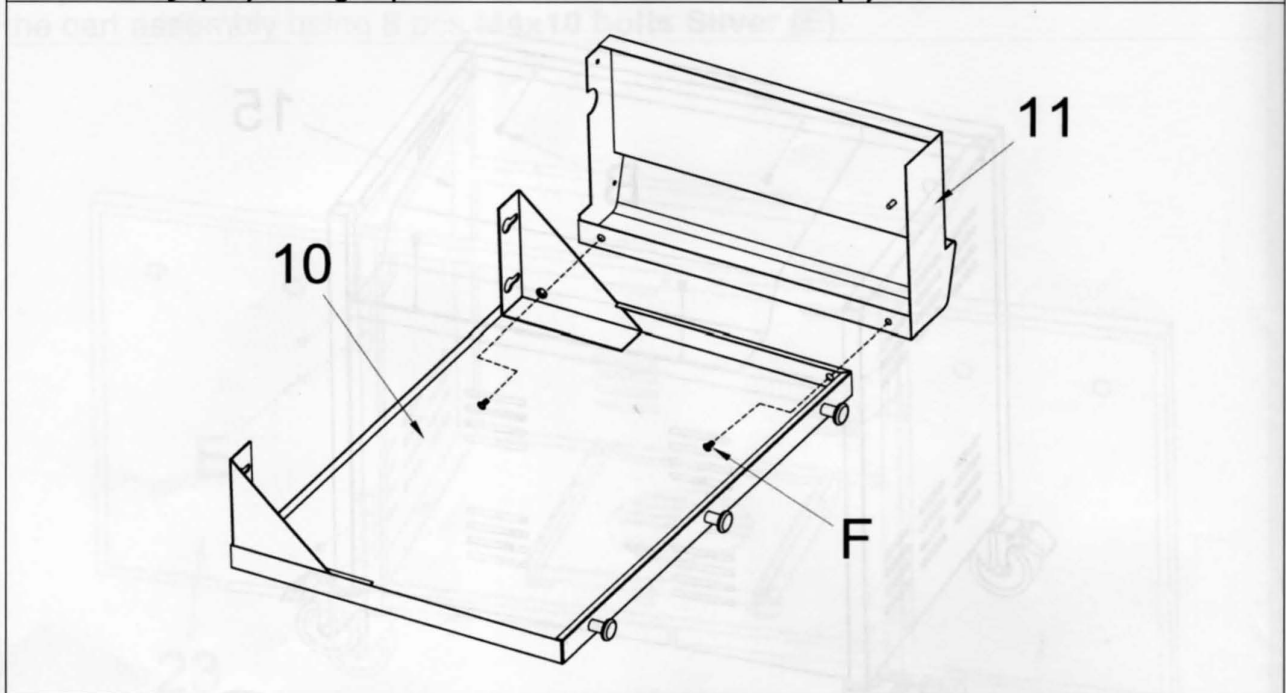
**Step 9.** Attach the **Tank Heat Shield (15)** to the cart assembly using 4 pcs **M4x10 bolts Black (B)**.



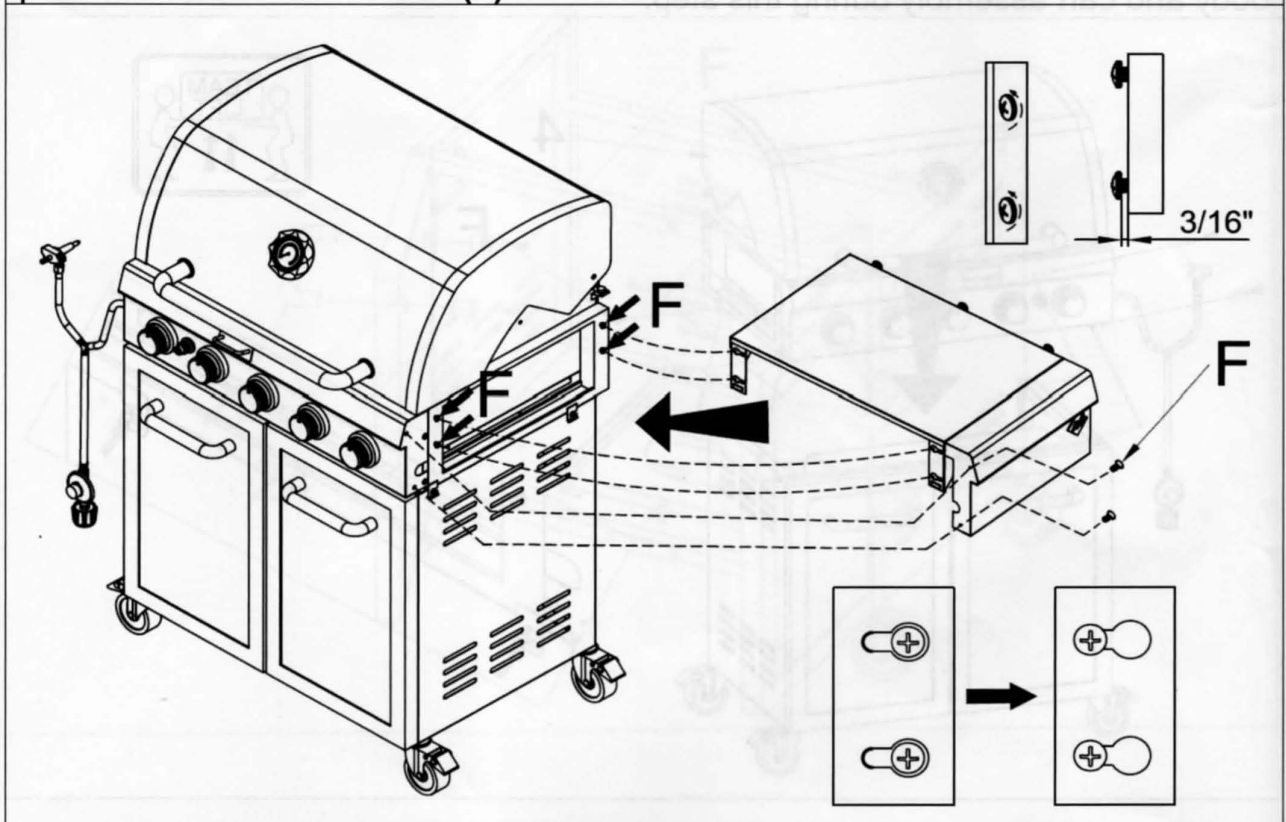
**Step 10.** This step needs two people to complete! Put the **Grill Body assembly (4)** carefully on top of the cart assembly. Secure the part in place as shown below with 4 pcs of **M6x12mm bolts Silver (F)** as shown. Be careful to support the grill body and cart assembly during this step.



**Step 11.** Attach the **Side Table Panel Assembly (11)** to the **Side Table Assembly (10)** using 2 pcs **M6x12mm bolts Silver (F)**.

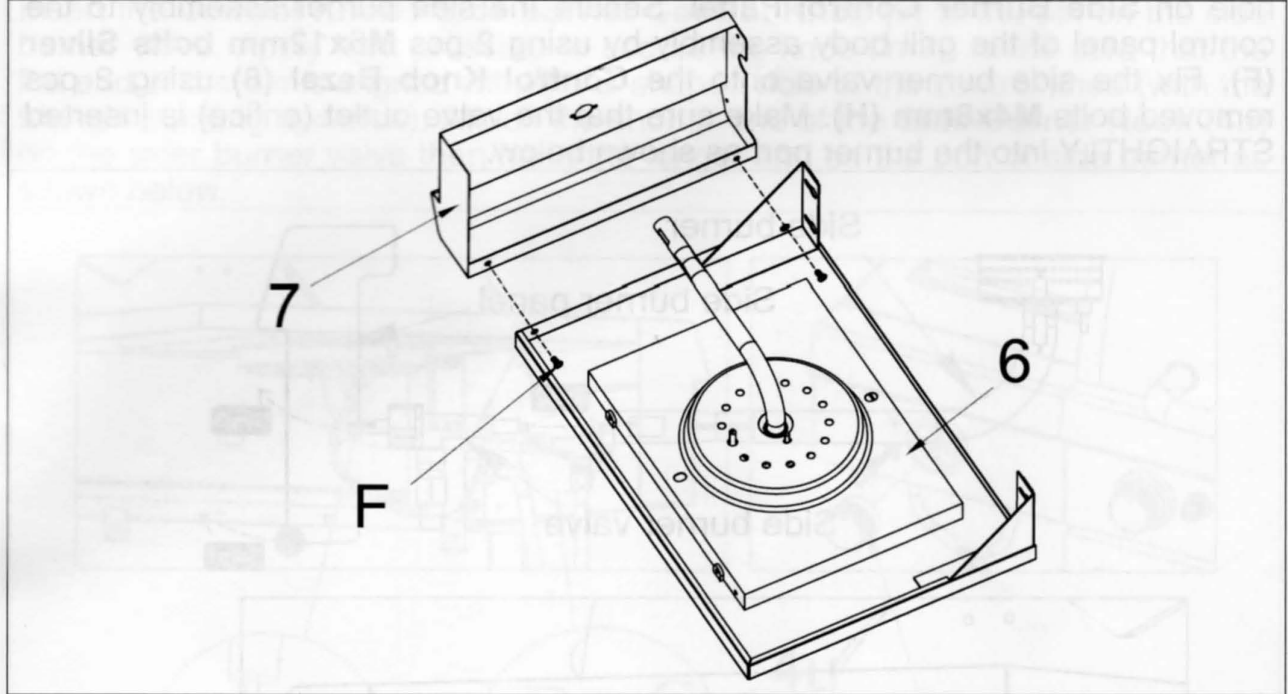


**Step 12.** Loosen 4 pcs pre-attached bolts **M6x12mm bolts Silver (F)** on the right side of the grill body and adjust to  $\frac{3}{16}$ " clearance as shown. Position the holes on the side table assembly through the bolts at grill body as shown below. Push the side table assembly rightwards to lock it in place and tighten all bolts. Secure the side table assembly to the control panel of the grill body assembly using 2 pcs **M6x12mm bolts Silver (F)**.

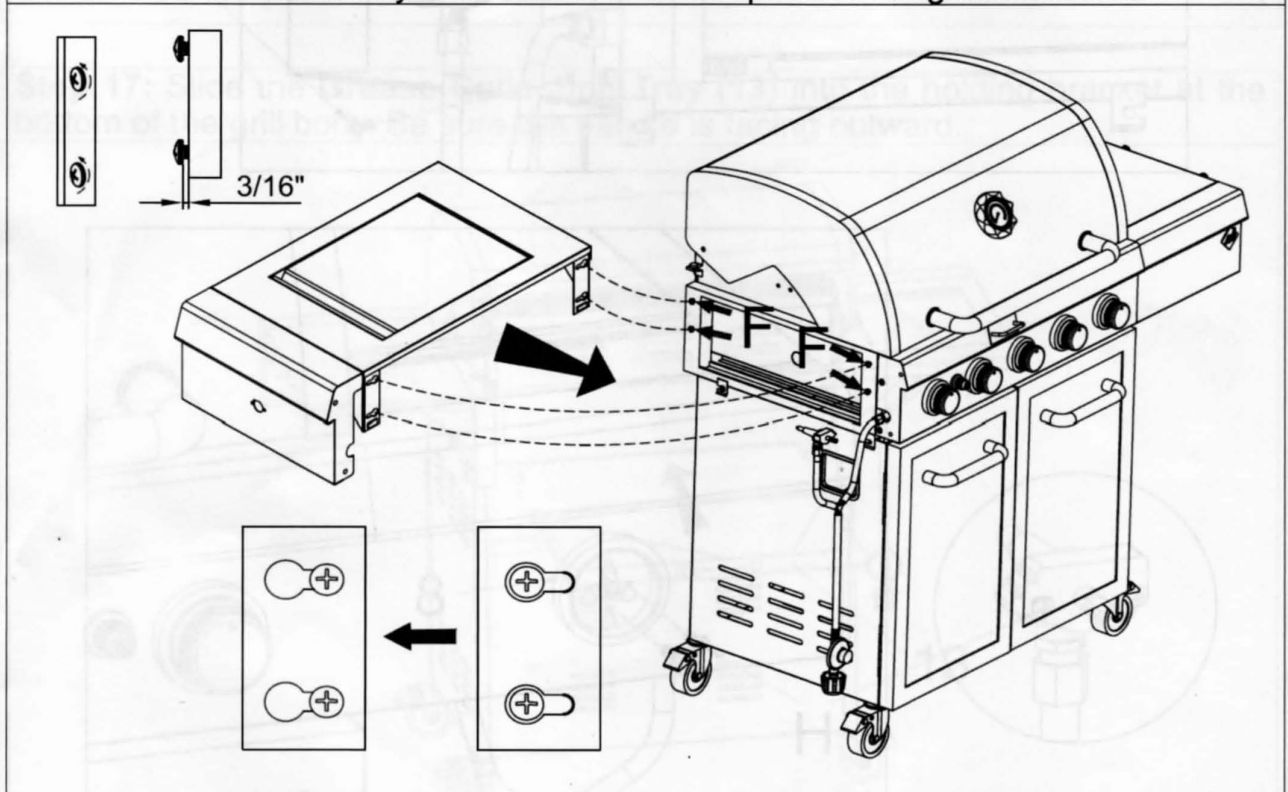




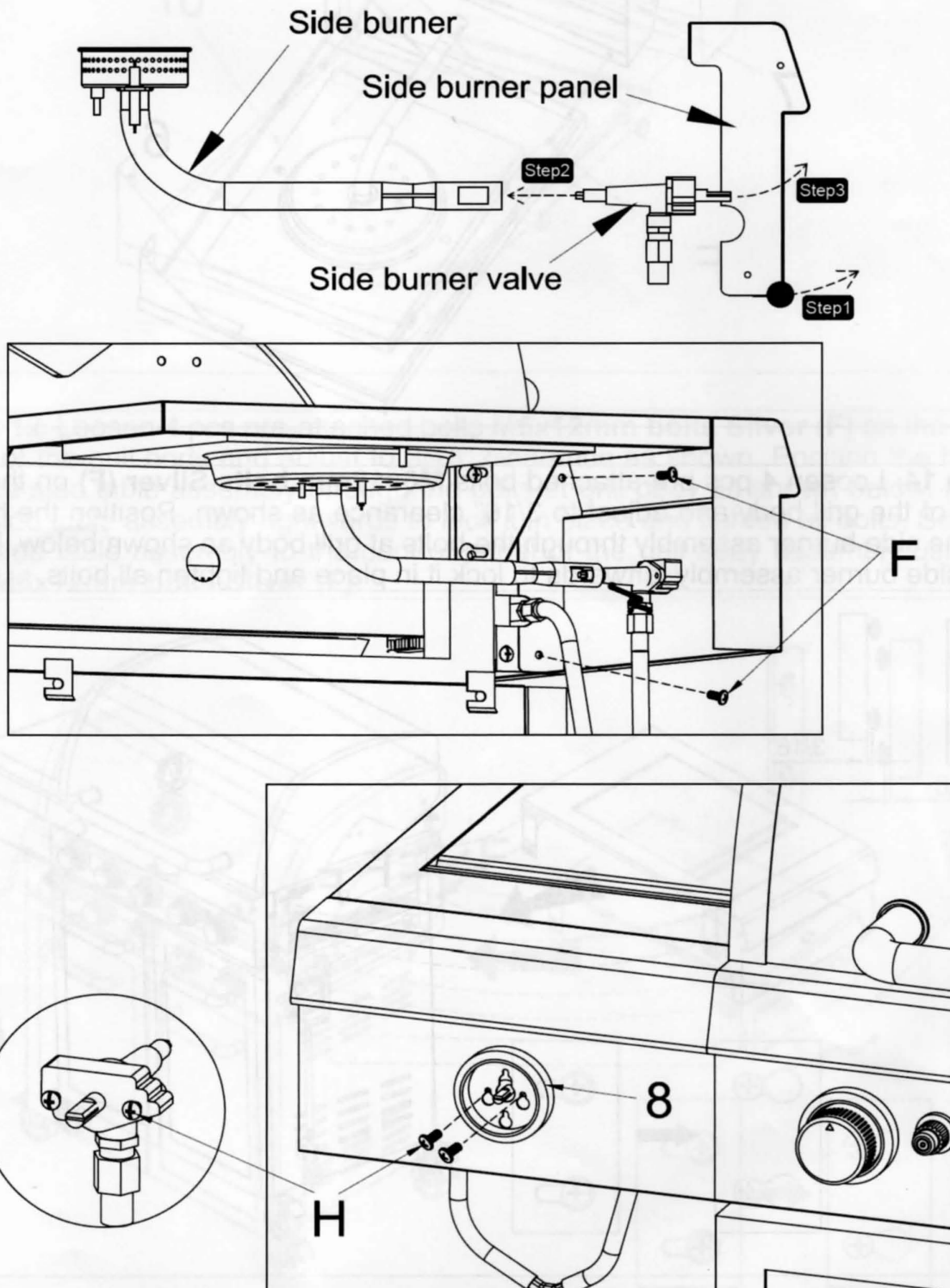
**Step 13:** Attach the **Side Burner Control Panel (7)** to the **Side Burner Assembly (6)** using 2 pcs **M6x12mm bolts Silver (F)**.



**Step 14:** Loosen 4 pcs pre-attached bolts **M6x12mm bolts Silver (F)** on the left side of the grill body and adjust to  $\frac{3}{16}$ " clearance as shown. Position the holes on the side burner assembly through the bolts at grill body as shown below. Push the side burner assembly leftwards to lock it in place and tighten all bolts.

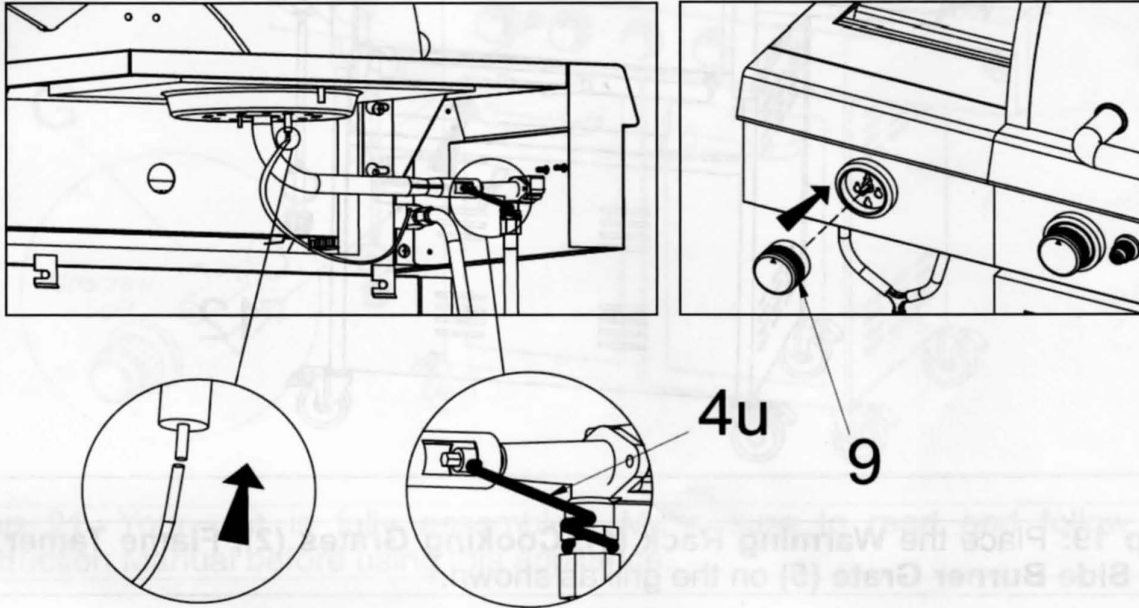


**Step 15:** Remove the 2 pcs pre-assembled bolts **M4x8mm (H)** from the side burner valve. Pull the side burner panel slightly forward (Step 1) and insert the valve outlet (orifice) into the side burner port (Step 2). Then insert the valve to the hole on **Side Burner Control Panel**. Secure the side burner assembly to the control panel of the grill body assembly by using 2 pcs **M6x12mm bolts Silver (F)**. Fix the side burner valve onto the **Control Knob Bezel (8)** using 2 pcs removed bolts **M4x8mm (H)**. Make sure that the valve outlet (orifice) is inserted **STRAIGHTLY** into the burner port as shown below.

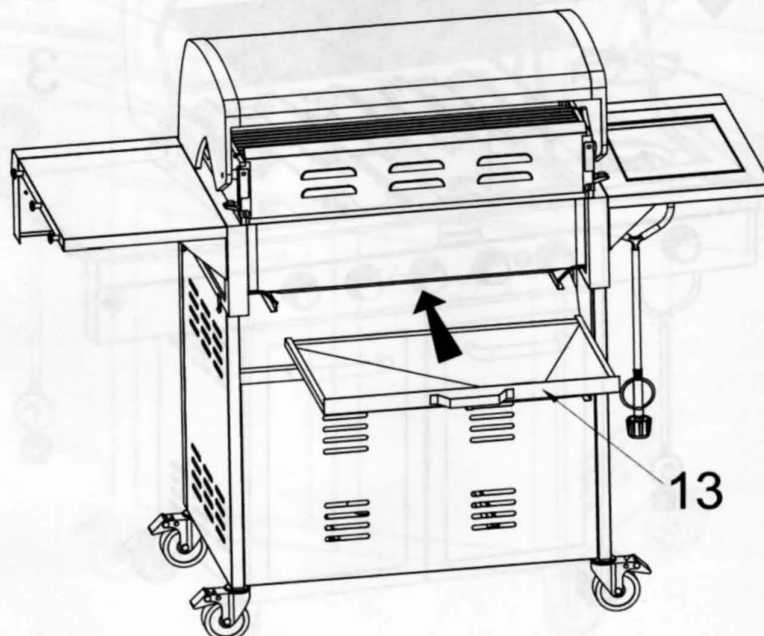




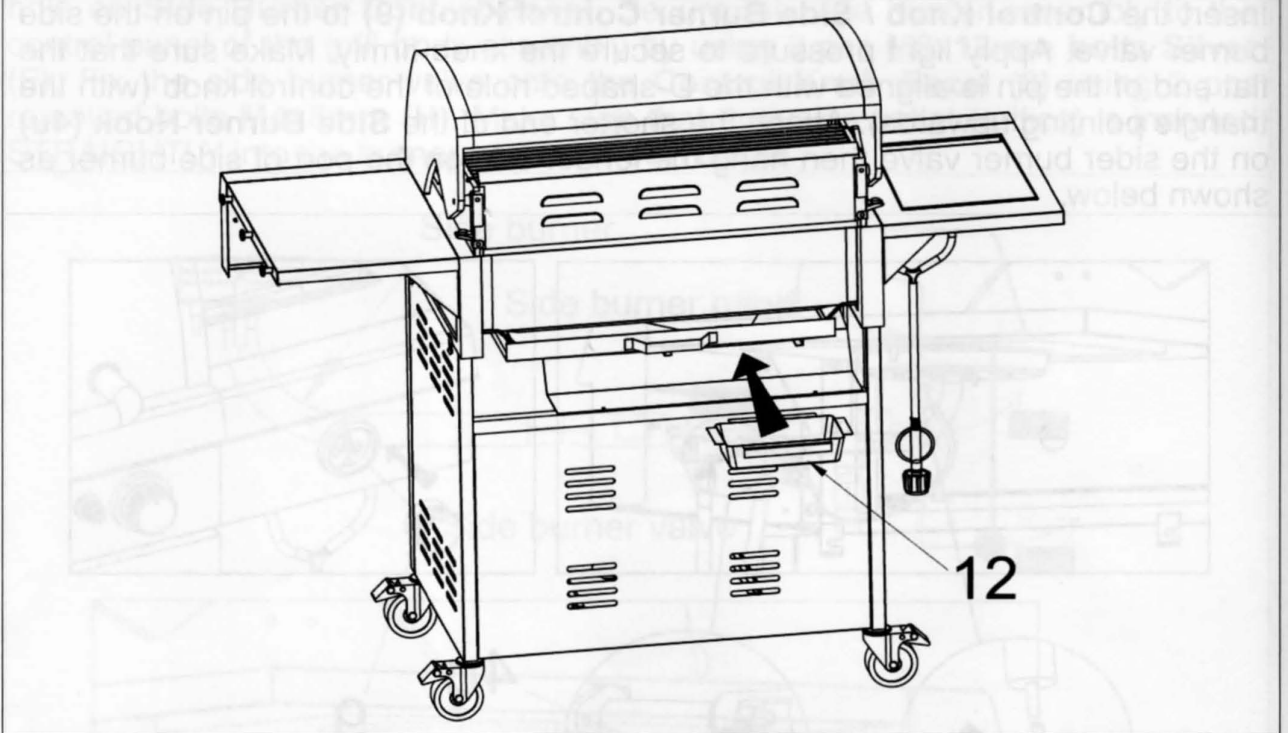
**Step 16:** Insert the connector of the ignition wire to the terminal of the ignition electrode on the side burner assembly, as shown below. Insert the **Control Knob / Side Burner Control Knob (9)** to the pin on the side burner valve. Apply light pressure to secure the knob firmly. Make sure that the flat end of the pin is aligned with the D-shaped hole of the control knob (with the triangle pointing upwards). Attach the shorter end of the **Side Burner Hook (4u)** on the side burner valve then hang the longer end on the port of side burner as shown below.



**Step 17:** Slide the **Grease Collecting Tray (13)** into the holding bracket at the bottom of the grill body. Be sure the handle is facing outward.



**Step 18:** Slide the **Grease Cup (12)** into the holding bracket at the bottom of the drip tray. Be sure the handle is facing outward.

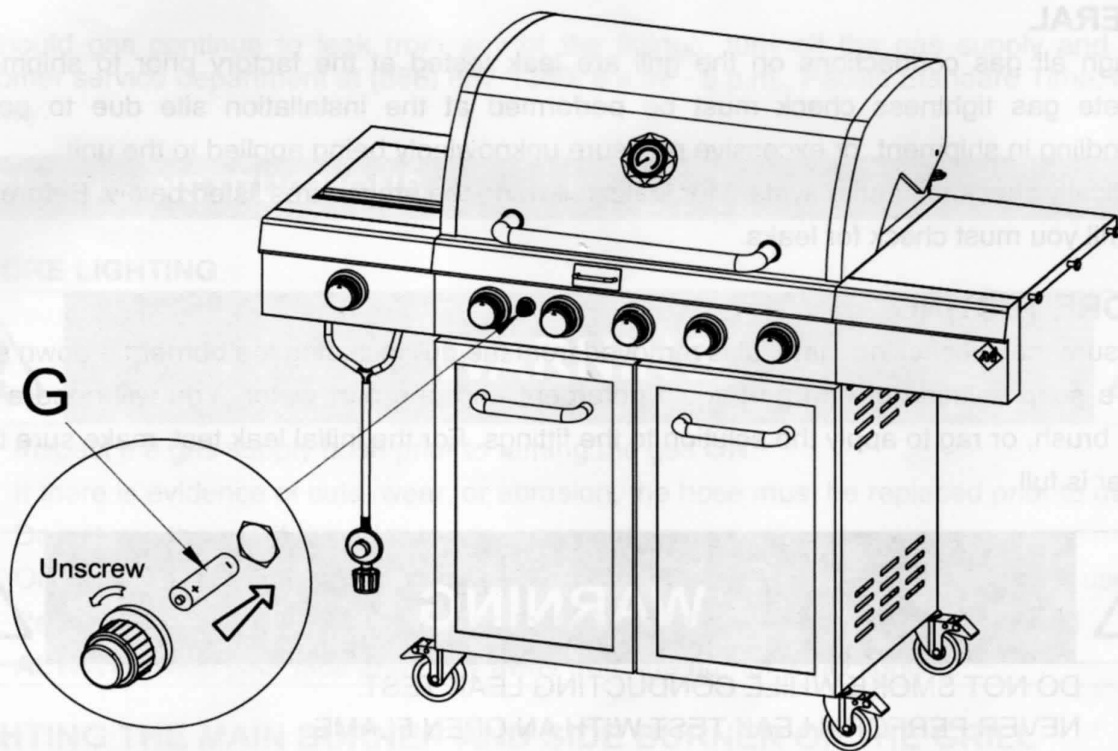


**Step 19:** Place the **Warming Rack (1)**, **Cooking Grates (2)**, **Flame Tamer (3)** and **Side Burner Grate (5)** on the grill as shown.

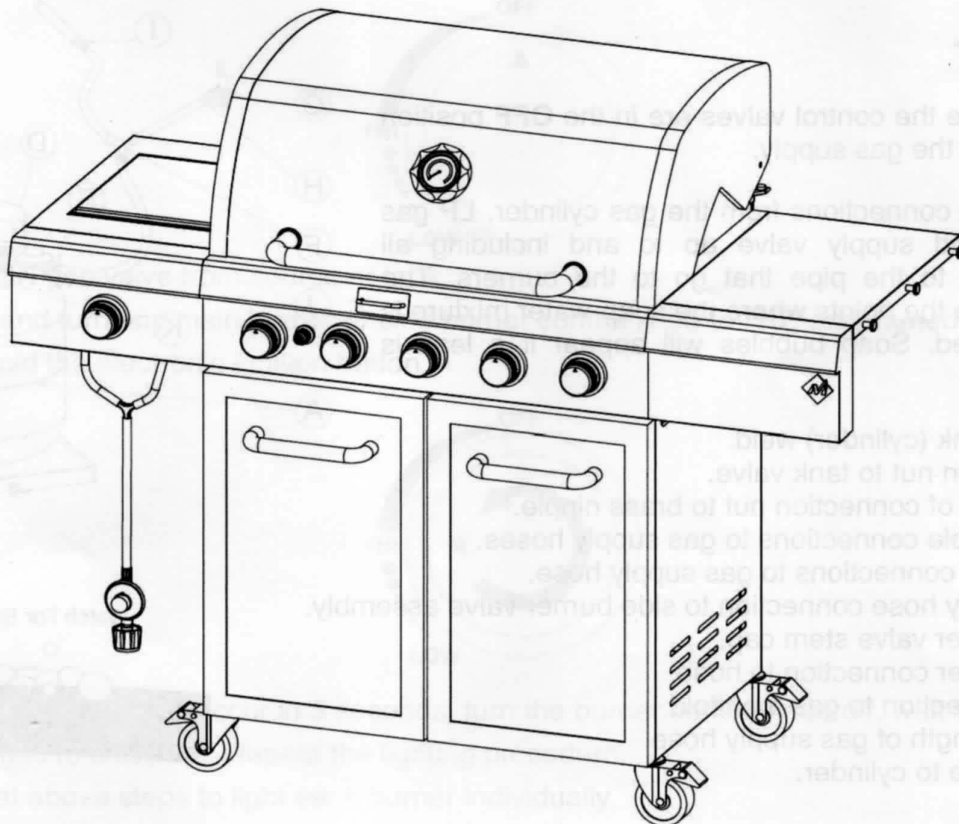




**Step 20.** Install a LR6/AA Battery (G) into the igniter.



**Step 21.** Your unit is fully assembled! Make sure to read and follow the Instruction Manual before using this appliance.



## LEAK TEST

### GENERAL

Although all gas connections on the grill are leak tested at the factory prior to shipment, a complete gas tightness check must be performed at the installation site due to possible mishandling in shipment, or excessive pressure unknowingly being applied to the unit. Periodically check the entire system for leaks following the procedures listed below. Before using your grill you must check for leaks.

### BEFORE TESTING

Make sure that all packing material is removed from the grill including the burner tie-down straps. Make a soap solution of one part liquid detergent and one part water. You will need a spray bottle, brush, or rag to apply the solution to the fittings. For the initial leak test, make sure the LP cylinder is full.



## WARNING



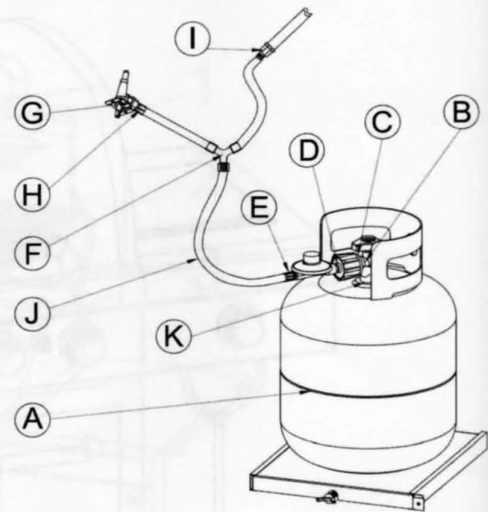
- DO NOT SMOKE WHILE CONDUCTING LEAK TEST.
- NEVER PERFORM LEAK TEST WITH AN OPEN FLAME.
- If it is evident that there is excessive abrasion, wear or the hose is cut, it must be replaced prior to the appliance being put into operation. The replacement hose must be specified by the manufacturer.

### TO TEST

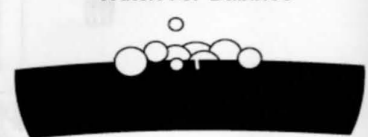
1. Make sure the control valves are in the **OFF** position then turn on the gas supply.

2. Check all connections from the gas cylinder, LP gas regulator and supply valve up to and including all connections to the pipe that go to the burners. The following are the points where the soap-water mixture is to be applied. Soap bubbles will appear if a leak is present.

- A Supply tank (cylinder) weld.
- B Connection nut to tank valve.
- C Back side of connection nut to brass nipple.
- D Brass nipple connections to gas supply hoses.
- E Regulator connections to gas supply hose.
- F Gas supply hose connection to side burner valve assembly.
- G Side burner valve stem cap.
- H Side burner connection to hose.
- I Hose connection to gas manifold.
- J The full length of gas supply hose.
- K Tank valve to cylinder.



Watch For Bubbles





3. If a leak is present, immediately turn off the gas supply and tighten the leaky fittings.
4. Turn the gas back on and recheck.
5. Should gas continue to leak from any of the fittings, turn off the gas supply and contact customer service department at (888) 837-1380, 8 a.m. - 5 p.m., Pacific Standard Time, Monday - Friday.

## LIGHTING INSTRUCTIONS

### BEFORE LIGHTING



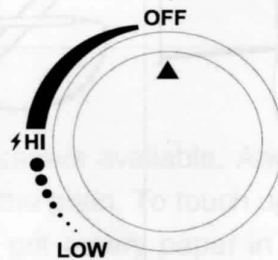
## WARNING



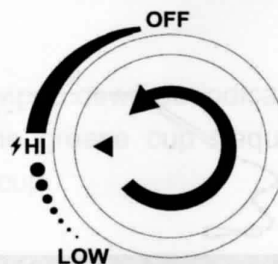
- Inspect the gas supply hose prior to turning the gas **ON**.
- If there is evidence of cuts, wear, or abrasion, the hose must be replaced prior to use.
- Do not use the grill if the odor of gas is present.
- Only the pressure regulator and hose assembly supplied with the unit should be used.
- Perform the "**LEAK TEST**" according to the instructions before operating the grill
- **ALWAYS** keep your face and body away from the burner while lighting.

### LIGHTING THE MAIN BURNER AND SIDE BURNER OF THE GRILL

1. Read instructions before lighting;
2. Open lid before lighting burner.
3. Make sure all control knobs are in the "**OFF**" position.

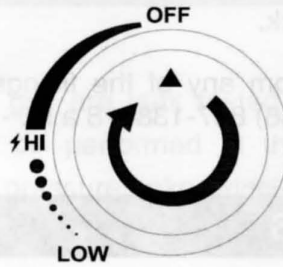


4. Turn ON gas valve from source or tank.
5. Push and turn any main burner or side burner control knob to "**HI**" and immediately press and hold the electronic ignition button.



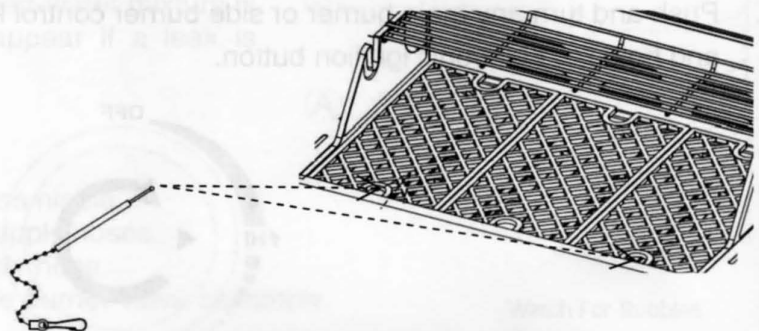
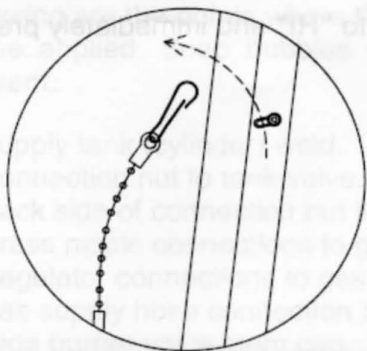
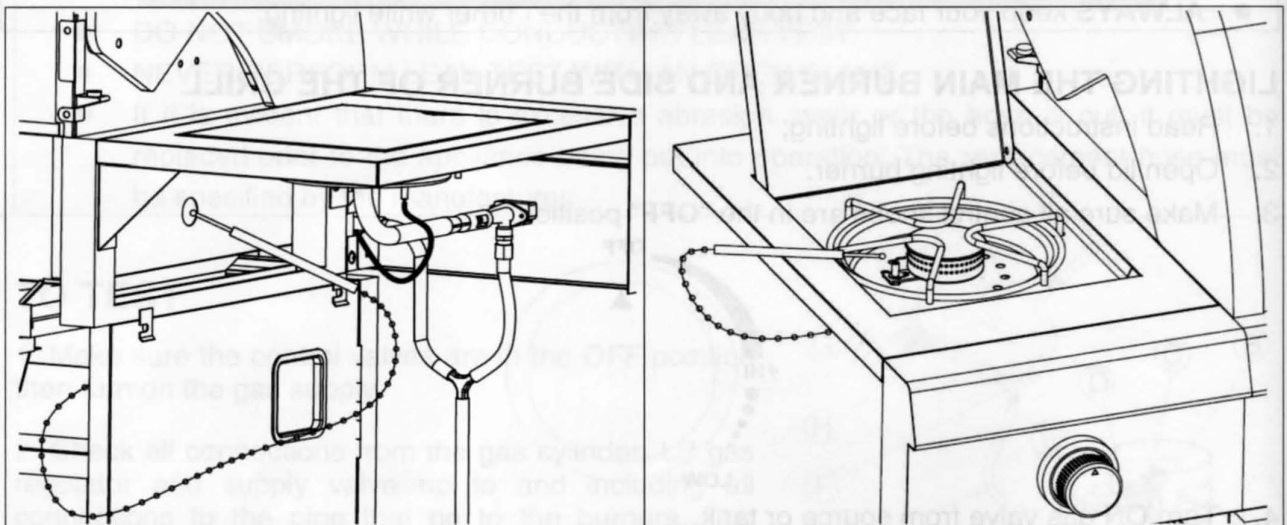
6. If ignition does NOT occur in 5 seconds, turn the burner control knob off, wait 5 minutes to allow gas to dissipate. Repeat the lighting procedure.
7. Repeat above steps to light each burner individually.

8. To turn burners off, turn the control knobs clockwise until they lock in the **OFF** position.



## USING MATCH HOLDER TO LIGHT BURNER

1. Turn **OFF** all burner valves.
2. Make sure the lid is open.
3. Place a lighted match on the match holder and hold next to the burner. You can either keep the match holder attached at the grill or take it off to light the burner as shown below.
4. Turn the control knob(s) to the "HI" position. Burner should light immediately.
5. If the burner does not light in 5 seconds, turn the knob off and wait for 5 minutes then repeat above procedures.



**DANGER**



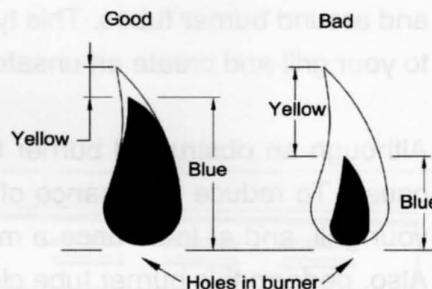
- Keep your face and hands as far away from the grill as possible when lighting it.



## FLAME CHARACTERISTICS

This procedure outlines how to check for proper burner flame characteristics.

Burner flames should be blue and stable with little yellow tips, with no excessive noise, or lifting. If the flame is yellow, it indicates insufficient air. If the flame is noisy and tends to lift away from the burner, it indicates too much air. If any of these conditions exist, call our customer service line. Visually check the burner flames prior to each use. The flames should look like this picture. If not, refer to the burner maintenance part of this manual.



## MAINTENANCE & CLEANING INSTRUCTIONS



### CAUTION



- Keep outdoor cooking gas appliance area clear and free from combustible materials, gasoline and other flammable vapors and liquids.
- Do not obstruct the flow of combustible and ventilation air.
- Keep the ventilation openings of the cylinder enclosure free and clear of debris.
- Check and clean burner/venturi tubes for insects and insect nests. A clogged tube can lead to a fire beneath the grill.

## STEEL SURFACES

There are different stainless steel cleaners available. Always use the mildest one for cleaning first and scrubbing in the direction of the grain. To touch up noticeable scratches in the stainless steel, sand very lightly with dry 100 grit emery paper in the direction of the grain. Specks of grease can gather on the surfaces of the stainless steel and bake on to the surface, giving the appearance of rust. To remove, use a soft abrasive pad in conjunction with a stainless steel cleaner.

## GREASE CUP

The grease cup should be emptied, wiped down periodically, then washed with a mild detergent and warm water solution. Check the grease cup frequently. Don't allow excess grease to accumulate and overflow the grease cup.

## GRILL BURNERS

Extreme care should be taken when removing a burner, as it must be correctly centered on the orifice before an attempt is made to relight the grill. Frequency of cleaning will depend on how often you use the grill.

Spiders and small insects occasionally spin webs or make nests in the grill burner tubes during transit and warehousing. These webs can lead to gas flow obstruction that could result in a fire in and around burner tubes. This type of fire is known as flashback and can cause serious damage to your grill and create an unsafe operating condition for the user.

Although an obstructed burner tube is not the only cause of flashback, it is the most common cause. To reduce the chance of flashback, you must clean the burner tubes before assembling your grill, and at least once a month in late summer or early fall when spiders are most active. Also, perform this burner tube cleaning procedure if your grill has not been used for an extended period of time.

You should inspect the burners at least once a year or immediately after any of the following conditions occur:

1. **The smell of gas in conjunction with the burner flames appearing yellow.**
2. **The grill does not reach temperature.**
3. **The grill heats unevenly.**
4. **The burners make popping noises.**



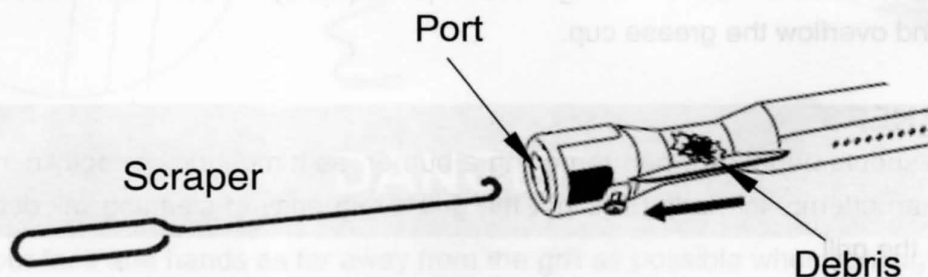
## WARNING



- ENSURE that the gas supply and the knobs are in the **OFF** position **BEFORE** cleaning the burners.

### BURNER CLEANING:

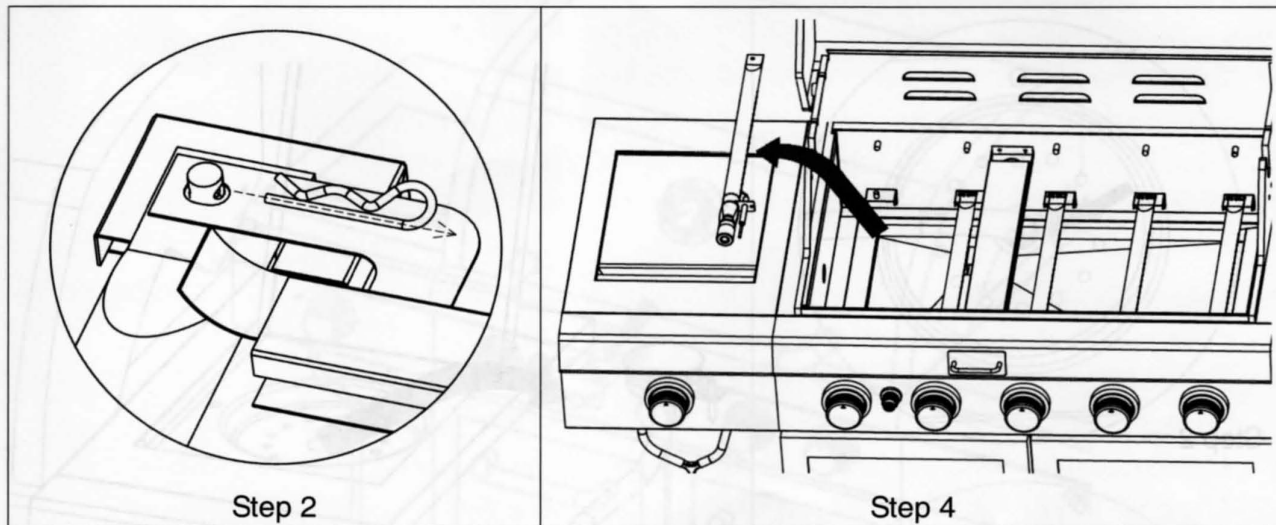
1. Turn off the gas supply, and make sure all the knobs are in the **OFF** position.
2. Wait for the grill to cool.
3. Open the lid and remove the cooking grate and heat distribution plate.
4. Remove the cotter pin and lift the burner out of the firebox.
5. Clean the exterior of the burner with a brass brush. Use a metal scraper to remove stubborn stains.
6. Clear clogged ports with a straightened paper clip. Never use a wooden toothpick as it may break off and clog the port.
7. If insects or other obstructions are blocking the flow of gas through the burner, call customer service at (888) 837-1380. Make sure to center the burner over the orifice.





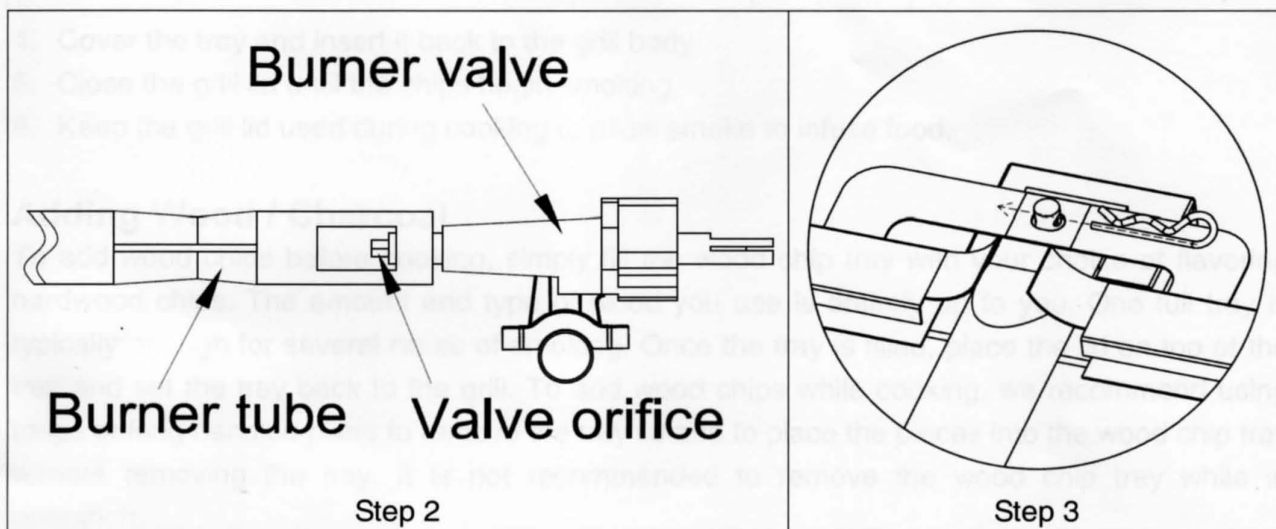
## MAIN BURNER REPLACEMENT

1. Remove the flame tamer.
2. Remove the burner cotter pin as shown.
3. Remove the carry over and the burner fixing pin.
4. Remove the burner from the grill body.



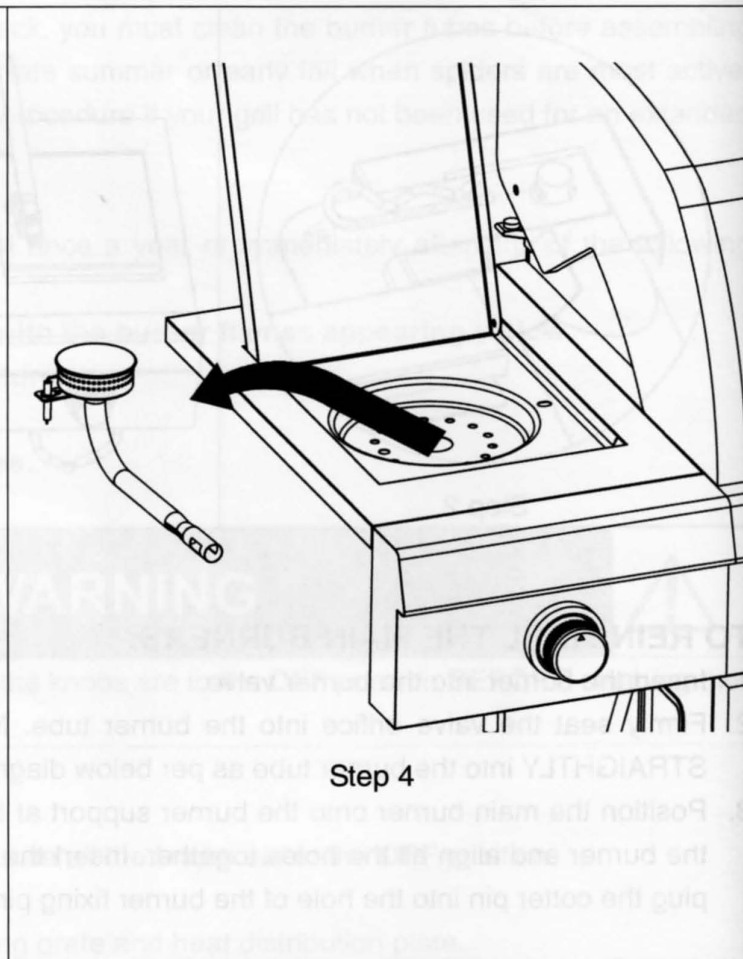
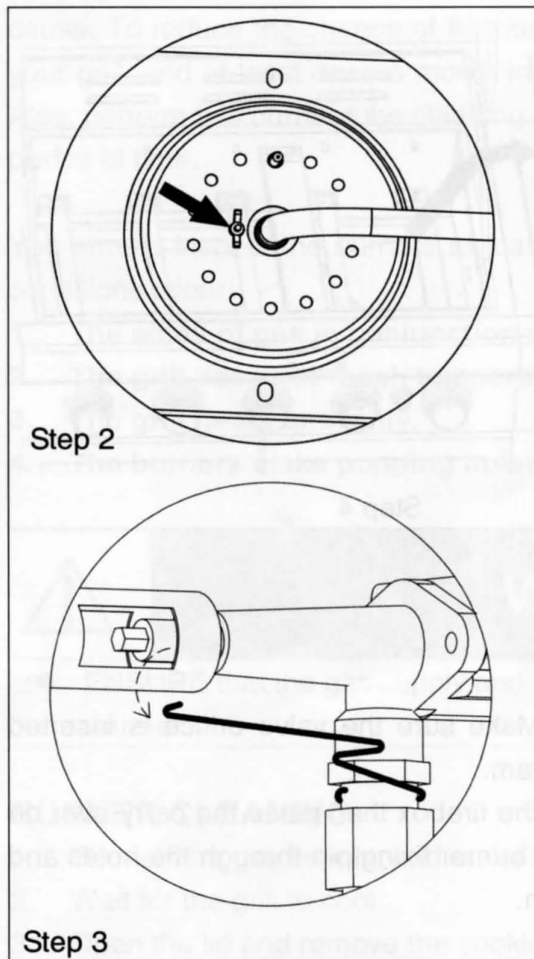
## TO REINSTALL THE MAIN BURNERS:

1. Insert the burner into the burner valve.
2. Firmly seat the valve orifice into the burner tube. Make sure the valve orifice is inserted STRAIGHTLY into the burner tube as per below diagram.
3. Position the main burner onto the burner support at the firebox then place the carry over on the burner and align all the holes together. Insert the burner fixing pin through the holes and plug the cotter pin into the hole of the burner fixing pin.



## SIDE BURNER REPLACEMENT

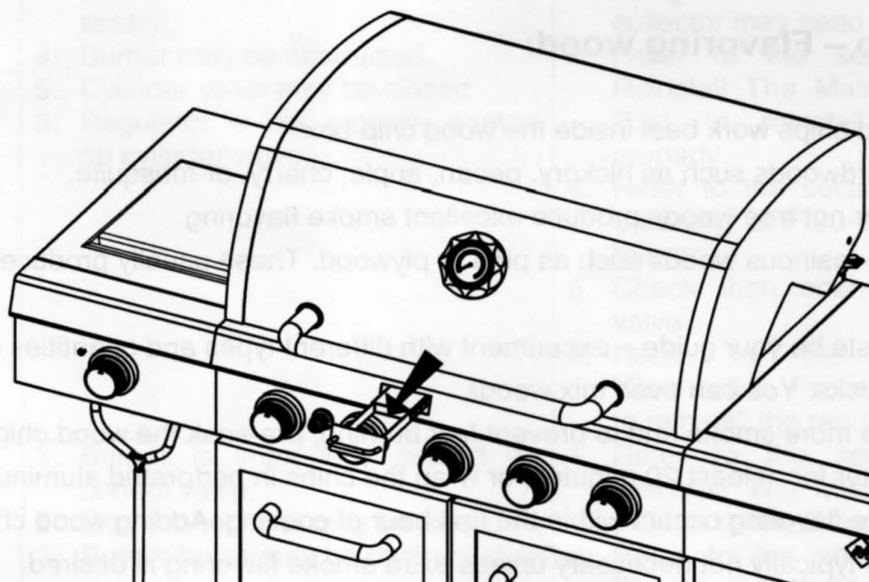
1. Open the side burner lid and remove the side burner grate.
2. Remove the burner fixing nut at the bottom of side burner assembly as shown.
3. Loosen the side burner hook from the side burner port as shown.
4. Remove the burner as shown.



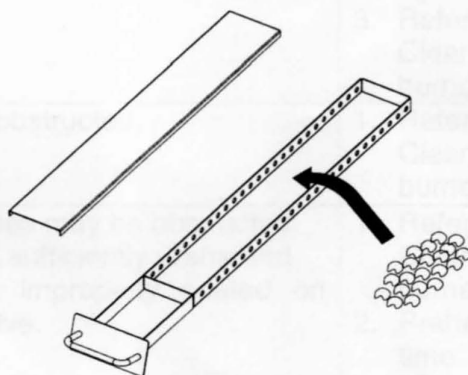


## WOOD CHIP TRAY OPERATION INSTRUCTIONS

1. Soak the wood chips in water for 1 hour prior to use.
2. Pull out the wood chip tray from the grill body as shown.



3. Open the wood chip tray cover and place the soaked wood chips into the tray.



4. Cover the tray and insert it back to the grill body.
5. Close the grill lid until the chips begin smoking.
6. Keep the grill lid used during cooking to allow smoke to infuse food.

### Adding Wood / Charcoal

To add wood chips before cooking, simply fill the wood chip tray with your choice of flavoring hardwood chips. The amount and type of wood you use is entirely up to you. One full tray is typically enough for several hours of smoking. Once the tray is filled, place the lid on top of the tray and set the tray back to the grill. To add wood chips while cooking, we recommend using tongs or long handled pliers to remove the tray lid and to place the pieces into the wood chip tray without removing the tray. It is not recommended to remove the wood chip tray while in operation.



## CAUTION



The wood chip tray and lid get very hot. Avoid handling them while in use. Always wear protective oven mitts when handling hot components.

### Cooking Tip – Flavoring wood:

- Small wood chips work best inside the wood chip box.
- Use dry hardwoods such as hickory, pecan, apple, cherry, or mesquite.
- Most fruit or nut tree woods produce excellent smoke flavoring.
- Do not use resinous woods such as pine or plywood. These usually produce unpleasant flavoring.
- Let your taste be your guide – experiment with different types and quantities of wood chunks, chips, or sticks. You can even mix woods.
- To produce more smoke and to prevent fast burning, pre-soak the wood chips in a separate bowl of water for at least 20 minutes, or wrap the chips in perforated aluminum foil.
- Most smoke flavoring occurs within the first hour of cooking. Adding wood chips after the first hour is typically not necessary unless extra smoke flavoring is desired.

We would like to hear from you with any comments or suggestions. In the continental U.S or Canada, you can call us toll-free at 1.888.301.0332 from 8 a.m. to 5 p.m. CST Monday – Friday. You can also send us an email using the feedback icon at SamsClub.com. Call center for missing parts 1.888.837.1380



## TROUBLE SHOOTING

Problem:	Possible Causes:	Corrective Actions:
Burner will not light	<ol style="list-style-type: none"> <li>1. LP cylinder fuel is used up.</li> <li>2. Bad electrode spark.</li> <li>3. Burner may not be properly seated.</li> <li>4. Burner may be obstructed.</li> <li>5. Cylinder valve may be closed.</li> <li>6. Regulator is not properly seated on cylinder valve.</li> </ol>	<ol style="list-style-type: none"> <li>1. Change a new full LP cylinder.</li> <li>2. Check to see if the spark will light using a match. Electrode or collector may need adjustment.</li> <li>3. Refer to the section of "To Reinstall The Main Burners" at P.31 to reinstall the burner properly.</li> <li>4. Refer to the section of "Burner Cleaning" at P.30-31 to clean the burner.</li> <li>5. Check then open the cylinder valve.</li> <li>6. Refer to the section of "Connection Procedures" at P.6 to reinstall the regulator properly.</li> </ol>
Fire at control knob	<ol style="list-style-type: none"> <li>1. Burner is improperly seated on control valve.</li> <li>2. Gas connections may be loose.</li> <li>3. Burner holes may be obstructed.</li> </ol>	<ol style="list-style-type: none"> <li>1. Refer to the section of "To Reinstall The Main Burners" at P.31 to reinstall burner properly.</li> <li>2. Refer to the section of "Leak Check" at P.26-27 to check and tighten all connections.</li> <li>3. Refer to the section of "Burner Cleaning" at P.30-31 to clean the burner.</li> </ol>
Yellow flame at burner	<ol style="list-style-type: none"> <li>1. Burner is obstructed.</li> </ol>	<ol style="list-style-type: none"> <li>1. Refer to the section of "Burner Cleaning" at P.30-31 to clean the burner.</li> </ol>
Flame blows out on "LOW"	<ol style="list-style-type: none"> <li>1. Burner holes may be obstructed.</li> <li>2. Grill is not sufficiently preheated.</li> <li>3. Burner is improperly seated on control valve.</li> </ol>	<ol style="list-style-type: none"> <li>1. Refer to the section of "Burner Cleaning" at P.30-31 to clean the burner.</li> <li>2. Preheat the grill for sufficient time.</li> <li>3. Refer to the section of "To Reinstall The Main Burners" at P.31 to reinstall burner properly.</li> </ol>
Burner does not get hot enough	<ol style="list-style-type: none"> <li>1. Flow control device has been activated in regulator.</li> </ol>	<ol style="list-style-type: none"> <li>1. Reset the regulator. Turn off all burners and close the LP tank valve. Disconnect the regulator from the LP tank and wait for one minute. Reconnect the regulator to the LP tank and slowly open the LP tank valve until the valve is fully open. Light all burners and observe the temperature.</li> </ol>
Grill is too hot	<ol style="list-style-type: none"> <li>1. Excess grease build-up causing grease fires.</li> <li>2. Damaged or faulty regulator.</li> </ol>	<ol style="list-style-type: none"> <li>1. Refer to the section of "Maintenance and Cleaning instructions" at P.29-31 to clean the grill properly.</li> <li>2. Replace the damaged parts with factory authorized component.</li> </ol>



## LIMITED WARRANTY

1. Manufacturer warrants this Product to be free from defects in workmanship and materials for a period of Ninety (90) days from the date of purchase, PROVIDED claims are submitted in writing, with proof of purchase.
2. If any part of this item fails because of a manufacturing defect within the Limited Warranty Period, Manufacturer offers to replace such part(s) provide that such parts have not been improperly repaired, altered, or tampered with or subject to misuse, abuse or exposed to corrosive conditions. This Limited Warranty is, however, subject to certain limitations, exclusions, time limits and exceptions (Hereinafter "Conditions") as listed below. Read these Conditions carefully.
3. This Limited Warranty shall be limited to the replacement or repair of any part(s) which Manufacturer determines, after reasonable examination, to have been defective at the time of manufacturing and manufacturer's obligation(s) shall be limited to replacement, if any, of defective part(s) which shall be shipped at Original Purchaser's expense to Original Purchaser's designated shipping address.
4. This Limited Warranty is given to and covers the **ORIGINAL PURCHASER ONLY** and such coverage terminates Ninety (90) days from the date of purchase.
5. **DAMAGE LIMITATION WARNING:** IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING (BUT NOT LIMITED TO) LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF FOOD, INCONVENIENCE, EXPENSES FOR TRAVEL, TRANSPORTATION LODGING EXPENSES, LOSS BY DAMAGE TO PERSONAL PROPERTY OR LOSS OF INCOME, PROFITS OR REVENUE.
6. **MANUFACTURER'S OBLIGATION:** Manufacturer's liability shall be limited to the delivery of a good, merchantable Product and, if necessary, the repair or replacement, at manufacturer's option, of any defective part or unit.
7. **TRANSFER LIMITATIONS:** This Limited Warranty is not assignable or transferable. It covers only the original purchaser.
8. **RESERVED RIGHT TO CHANGE:** Manufacturer reserves the right to make changes or improvements to products it produces in the future without imposing on itself any obligations to install the same improvements in the products it has previously manufactured.
9. This Limited Warranty gives the Original Purchaser specific legal rights but there may be other rights which vary by jurisdiction.
10. This warranty does not cover the following items:
  - Chips or scratches on porcelain or painted surfaces.
  - Rust or corrosion is not deemed a manufacturing or materials defect.
  - Discoloration or loss of paint due to handling during assembly, heat or cleaning products. Paint may require touch up.
  - Stainless steel discoloration or corrosion.
  - Consumables such as batteries.

### IF CUSTOMER SERVICE BECOME NECESSARY:

1. The Original Purchaser is responsible for shipping and handling charges of the returned item(s) and replacement parts, if any.
2. All parts to be replaced will need to be shipped before replacement items will be sent.
3. Follow the Customer Service Representative's instructions exactly. If a return is necessary, it must be packed carefully and shipped prepaid.

Should you encounter any problem,  
CALL US FIRST.

Do not return product to the store.  
WE CAN HELP.

For assistance, contact customer service at [customerservice@rankam.com](mailto:customerservice@rankam.com)  
or at (888) 837-1380, Mon to Fri, 8:00am – 5:00pm Pacific Standard time

### Manufacturer information

Rankam (China) Manufacturing Company Limited

Address: 18/F., New Lee Wah Centre, 88 Tokwawan Road, Kowloon, Hong Kong.