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# CUISINART GR2298905-CU-00 Owner's Manual

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----- Manual continues below -----

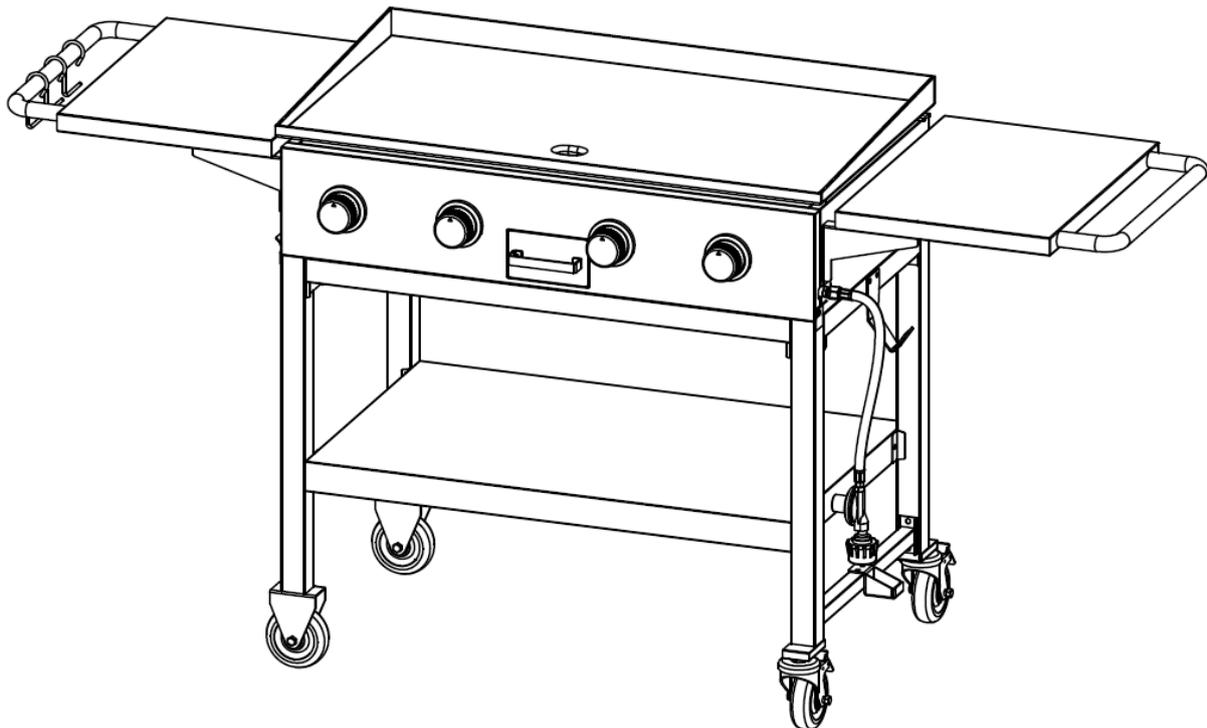
# Cuisinart®



## 4-Burner Griddle Grill

Product no. 399-5937-4 (GR2298905-CU-00)

## ASSEMBLY & OPERATING INSTRUCTIONS



### For Outdoor Use Only

- This instruction manual contains important information necessary for the proper assembly and safe use of the appliance.
- Read and follow all warnings and instructions before assembling/using the appliance.
- Follow all warnings and instructions when using the appliance.
- Failure to follow these instructions and warnings could result in damage to the product or injury to the user.
- Keep this manual for further reference.
- Patent Pending.

**Should you encounter any problems,  
CALL US FIRST.  
Do not return product to the store.  
WE CAN HELP.**



For assistance, contact customer service on **1-855-803-9312**,  
Mon to Fri, 8:00am – 5:00pm Pacific Standard time

# WARNINGS

## SAFETY LABELS

 **DANGER:** Indicates an imminent hazardous situation which, if not avoided, will result in death or serious injury.

 **WARNING:** Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

 **CAUTION:** Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

	<b>DANGER</b>	
<p>If you smell gas:</p> <ol style="list-style-type: none"><li>1. Shut off gas to the appliance.</li><li>2. Extinguish any open flame.</li><li>3. If odour continues, keep away from the appliance and immediately call your gas supplier or fire department.</li></ol>		
<p>Failure to follow these instructions could result in fire or explosion which could cause property damage, personal injury or death.</p>		

	<b>WARNING</b>	
<ol style="list-style-type: none"><li>1. Do not store or use gasoline or other flammable liquids or vapours in the vicinity of this or any other appliance.</li><li>2. An LP cylinder not connected for use must not be stored in the vicinity of this or any other appliance.</li></ol>		

	<b>DANGER</b>	
<ol style="list-style-type: none"><li>(a) Do not store a spare LP gas cylinder under or near this appliance;</li><li>(b) Never fill the cylinder beyond 80 percent full;</li><li>(c) If the information in (a) and (b) is not followed exactly, a fire causing death or serious injury may occur.</li></ol>		

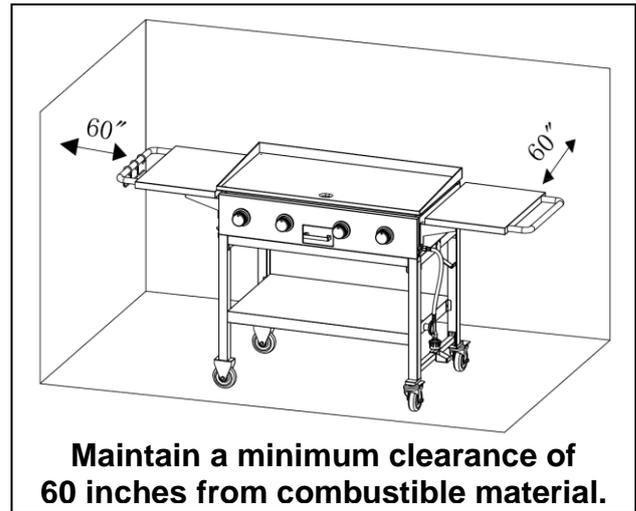
	<b>PROP 65 WARNING</b>	
<p> <b>WARNING:</b> This product can expose you to chemicals including benzene, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to <a href="http://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a>.</p>		



# WARNING



- This outdoor cooking gas appliance must be used only outdoors and must not be used in a building, garage or any other enclosed area.
- This outdoor cooking gas appliance is not intended to be installed in or on boats. This appliance is not intended to be installed in or on recreational vehicles.
- This outdoor cooking gas appliance must be used only on a level, stable non-combustible surface like bricks, concrete or dirt. **DO NOT** use this appliance on any surface that will burn or melt like wood, asphalt, vinyl, or plastic.
- Use your grill **OUTDOORS** in a well ventilated space away from dwellings or other buildings to prevent dangers associated with gas accumulation and toxic vapours. The grill should be situated at least 60 inches (152.4 cm) from buildings. Not adhering to these clearances will prevent proper ventilation and may increase the risk of a fire and/or property damage, which could also result in personal injury.
- Maintain a minimum clearance of 60 inches (152.4 cm) between all sides of grill, deck railings, walls or other combustible material. **DO NOT** use grill under any overhead combustible construction.
- **DO NOT** obstruct the flow of combustion/ventilation air.
- **DO NOT** leave the grill unattended while in use.
- **DO NOT** use while under the influence of drugs or alcohol.
- Keep the fuel supply hose away from heated surfaces.
- **DO NOT** put the grill in storage or move it after use. Allow the grill to be cool to the touch before moving/storing. Failure to do so could result in a fire causing property damage, personal injury or death.
- The appliance is for household use only. **DO NOT** use this grill for other than its intended purpose.
- Never use natural gas in a unit designed for liquid propane gas.
- Never use charcoal or wood briquettes in a gas grill. Flavouring chips must be contained in a metal smoking box to contain ash and prevent fires.
- A Leak Test must be conducted prior to each use.
- Keep a fire extinguisher on hand acceptable for use with gas products. Refer to your local authority to determine proper size and type.
- Grill is hot when in use. To avoid burns:
  - **DO NOT** attempt to move the grill.
  - Lock the wheels so the unit does not accidentally move.
  - Wear protective gloves or oven mitts.
  - **DO NOT** touch any hot grill surfaces.
  - **DO NOT** wear loose clothing or allow hair to come in contact with grill.
- After cooking, allow grill and grease cup to cool off completely before removing grease cup.



# USE AND INSTALLATION OF LP GAS CYLINDER (PROPANE TANK)

## BEFORE INSTALLING:

The installation must conform with local codes or, in the absence of local codes, with either the *National Fuel Gas Code, ANSI Z223.1/NFPA 54, Natural Gas and Propane Installation Code, CSA B149.1, or Propane Storage and Handling Code, B149.2, or the Standard for Recreational Vehicles, ANSI A 119.2/NFPA 1192, and CSA Z240 RV Series, Recreational Vehicle Code, as applicable.*

## BEFORE EVERY USE:

Be sure to inspect the hose for leaks, cuts, wear, abrasion, or damage of any sort before using this appliance. If any damage is apparent, the hose must be replaced with a new hose specified by the manufacturer before further use.

## LP GAS CYLINDER

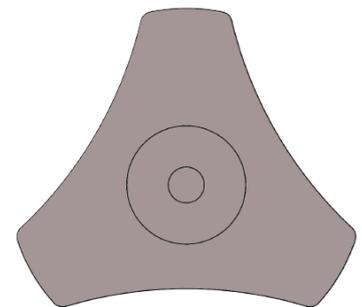
The LP (liquid propane) cylinder specifically designed to be used with this unit **MUST** have a 20lb. (9.1kg) capacity with a Type 1 cylinder valve and an overfill protection device (OPD). Only use LP cylinders with this type of valve.

### LP tank valve requirement:

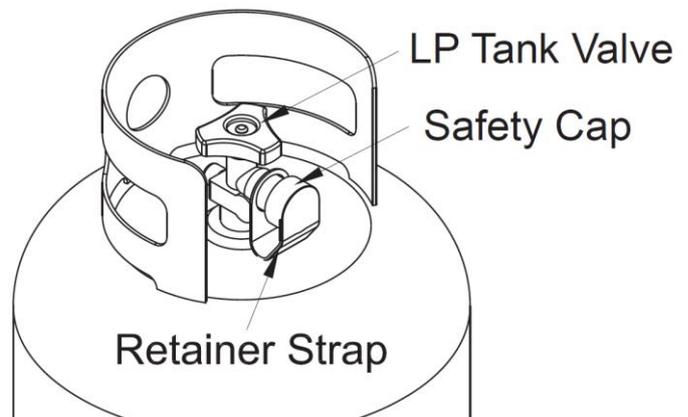
- Purchase LP tanks only with these required measurements:  
12" (30.5cm) (diameter) x 18" (45.7cm) (tall) with 20lb. (9kg) capacity maximum.
- Type 1 outlet compatible with regulator or appliance.
- Safety relief valve.
- UL-listed Overfill Protection Device (OPD). This OPD safety feature is identified by a unique triangular hand wheel. Use only tanks equipped with this type of valve.
- LP tank must be arranged for vapour withdrawal.

The LP cylinder must be constructed and marked in accordance with the Specifications for LP-Gas Cylinders of the U.S. Department of Transportation (D.O.T.) or the National Standard of Canada CAN/CSA – B339, Cylinder, Spheres and Tubes for Transportation of Dangerous Goods; and Commission of Dangerous Goods; and Commission, as applicable.

- The LP cylinder must include a collar to protect the cylinder valve.
- If the outdoor cooking gas appliance is not in use, the gas must be turned off at the supply cylinder(s).
- The LP cylinder must be stored outdoors out of the reach of children and **MUST NOT** be stored in a building, garage, shed, breezeway, or any other enclosed space.
- Storage of an outdoor cooking gas appliance indoors is permissible **ONLY** if the cylinder is disconnected and removed from the outdoor cooking gas appliance.
- The cylinder should **ALWAYS** be put in an upright position.



OPD Hand Wheel





## DANGER



- DO NOT connect this grill to an existing #510 POL cylinder valve with left hand threads. The Type 1 valve can be identified with the large external threads on the valve outlet.
- DO NOT connect to a propane cylinder exceeding its capacity.
- DO NOT connect to a cylinder that uses any other type of valve connection device.
- Never store a spare LP gas cylinder under or near your grill. This could cause pressure to be expelled through the vapour relief valve resulting in fire, explosion, or severe personal injury, including death.
- Keep the ventilation opening(s) of the LP gas cylinder enclosure free and clear from obstructions and debris.
- DO NOT insert any foreign objects into the valve outlet. Damage to the valve outlet could result. A damaged valve outlet can cause a leak, possibly resulting in explosions, fire, severe bodily harm, or death.



## WARNING

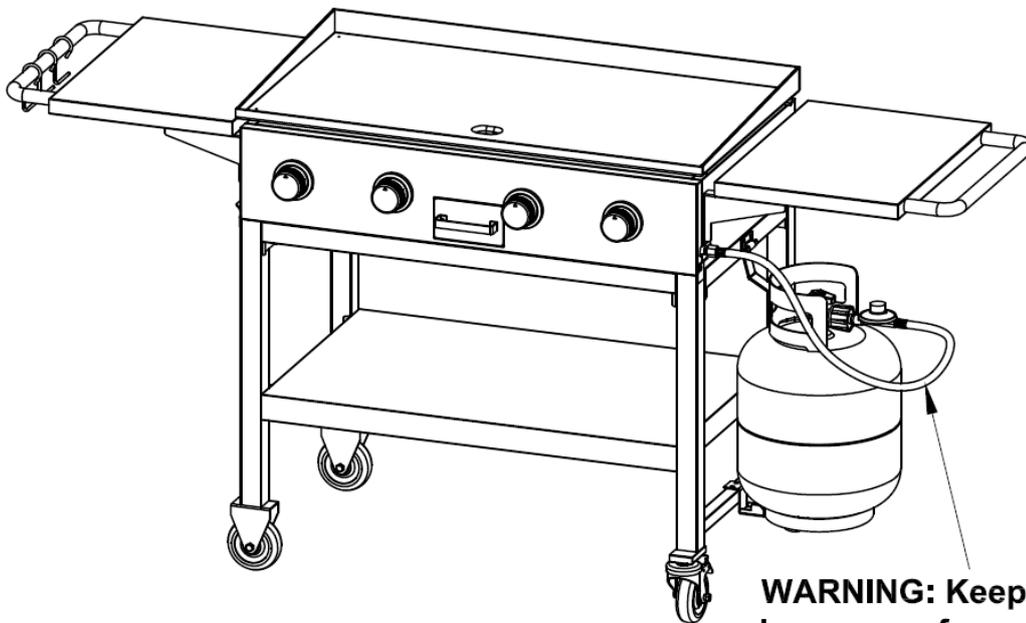
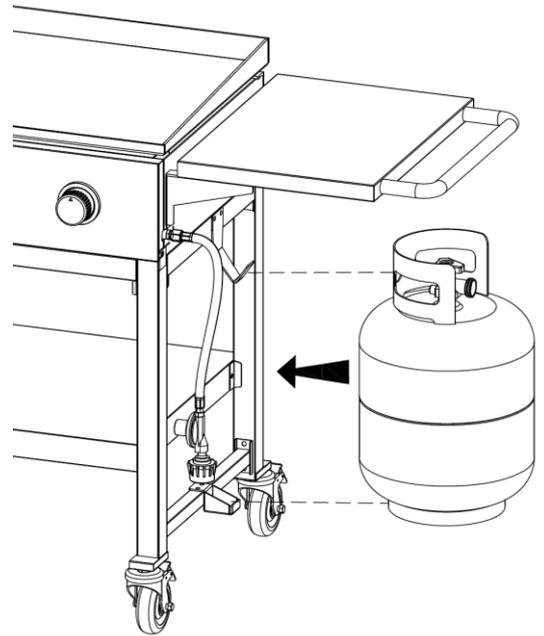


### FOR FILLING THE LP GAS CYLINDER

- Allow only qualified LP gas dealers to properly fill or repair your LP cylinder.
- DO NOT allow the cylinder to be filled beyond 80% capacity. Over-filled tanks can create a dangerous condition. Over-filled tanks can build up pressure and cause the relief valve to expel propane gas vapours. The vapour is combustible and if it comes in contact with a spark source or flame an explosion causing severe burns, bodily harm, or death could occur.
- Always use a safety cap when the grill is not connected to a cylinder.
- If you exchange a cylinder with a qualified exchange program, be sure the cylinder has a Type 1 valve and an overfill prevention device (OPD).

## INSTALLING GAS CYLINDER

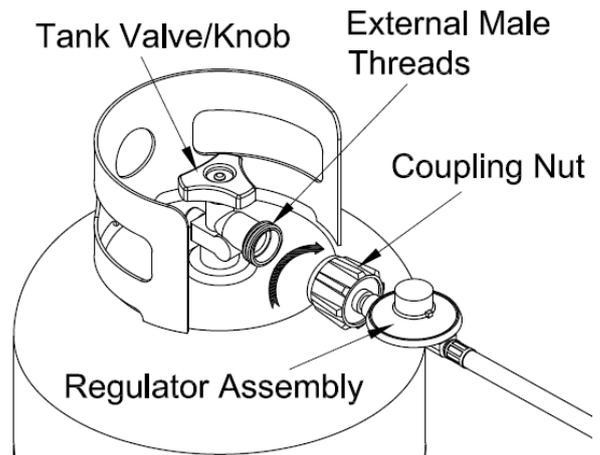
1. Check that the cylinder valve is closed by turning the knob clockwise.
2. Place cylinder into tank holder in bottom cabinet.
3. Place cylinder such that the valve opening faces the table on the right side in such a way that the hose is not kinked/damaged.
4. Attach or detach the regulator to the LP gas cylinder only when the cylinder is placed on the cylinder holder.



**WARNING: Keep the fuel supply hose away from any heated surfaces.**

## CONNECTION PROCEDURES

1. Make sure the tank valve is closed (turn valve clockwise until tight).
2. Check the tank valve to ensure it has the proper external male threads.
3. Make sure all burner valves are turned **OFF**.
4. Inspect valve connections, port, and regulator assembly. Look for any damage or debris. Remove any debris. Inspect the hose for damage. Never attempt to use damaged or obstructed equipment. Contact your local LP gas dealer for repair.
5. When connecting the regulator assembly to the valve, hand tighten the quick coupling nut clockwise to a complete stop. Do not use a wrench to tighten. Use of a wrench may damage the quick coupling nut and result in a hazardous condition.
6. Open the tank valve fully (counter-clockwise). Use a soapy water solution to check all connections for leaks (a Leak Test) before attempting to light the grill (see P.22). If a leak is found, turn the tank valve off and do not use the grill until your LP gas dealer can make repairs.



## TO DISCONNECT LP CYLINDER:

1. Turn the burner valves off.
2. Turn the tank valve off fully (turn clockwise to stop).
3. Detach the regulator assembly from the tank valve by turning the quick coupling nut counterclockwise.

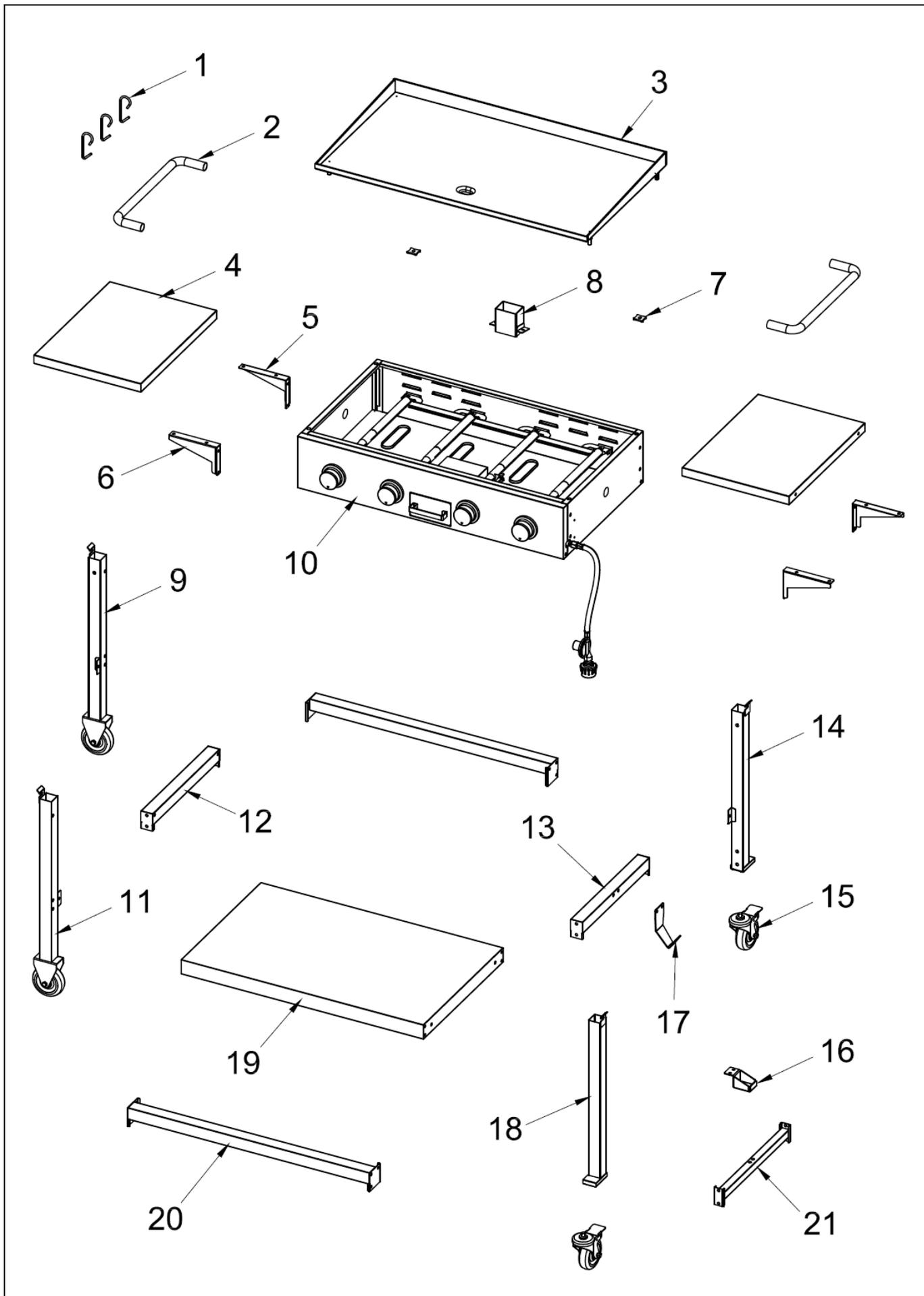


## CAUTION

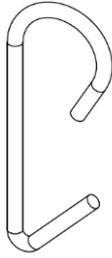
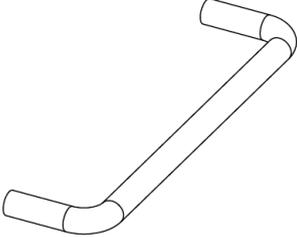
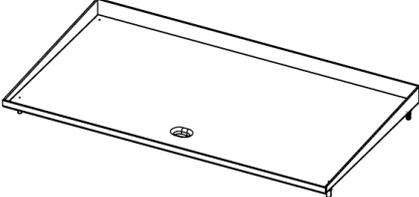
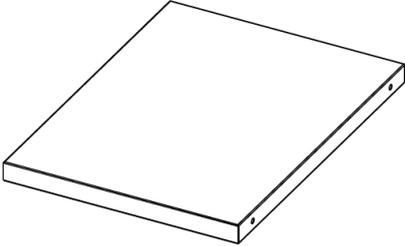
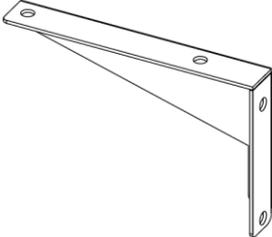
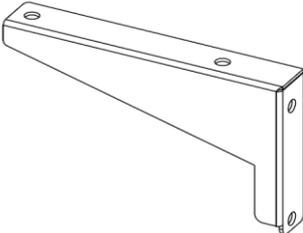
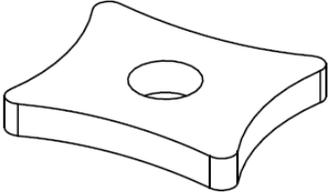
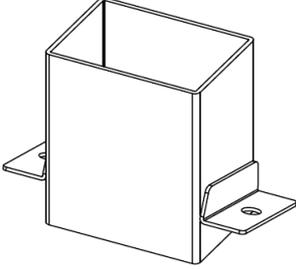
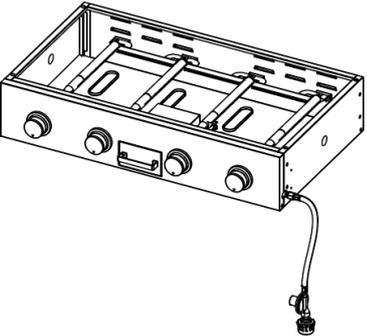
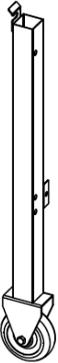
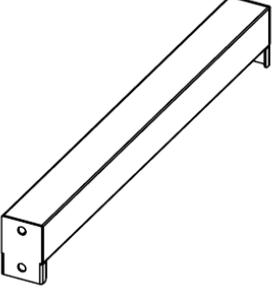


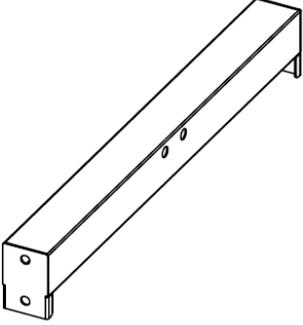
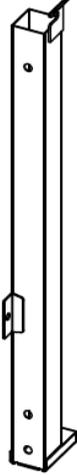
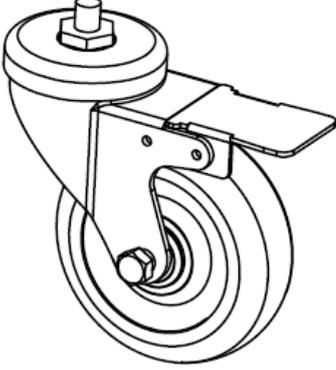
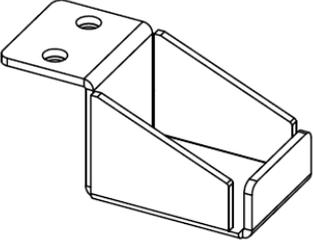
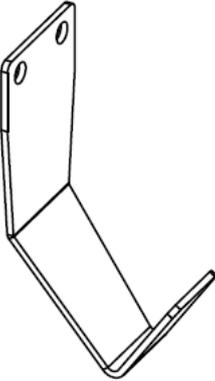
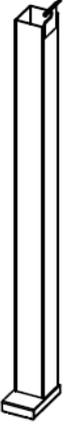
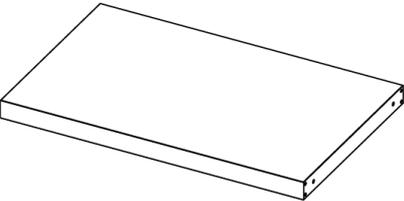
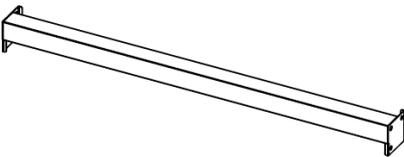
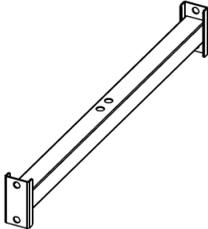
- When installing LP cylinders, the pressure regulator and hose supplied by the manufacturer **MUST** be used with the appropriate cylinder. Replacement regulators and hoses need to be specified by the manufacturer of this appliance.
- Place the dust cap on the cylinder valve outlet whenever the cylinder is not in use. Only install the type of dust cap on the cylinder valve outlet that is provided with the cylinder. Other types of caps or plugs may result in leakage of propane.

# PRODUCT DIAGRAM



# COMPONENT LIST

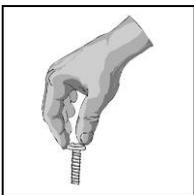
<p><b>1. Hook</b></p>  <p><b>3pcs</b></p>	<p><b>2. Side Table Handle</b></p>  <p><b>2pcs</b></p>	<p><b>3. Griddle</b></p>  <p><b>1pc</b></p>
<p><b>4. Side Table</b></p>  <p><b>2pcs</b></p>	<p><b>5. Side Table Left Bracket</b></p>  <p><b>2pcs</b></p>	<p><b>6. Side Table Right Bracket</b></p>  <p><b>2pcs</b></p>
<p><b>7. Griddle Adjustor</b></p>  <p><b>2pcs</b></p>	<p><b>8. Grease Drip Tube</b></p>  <p><b>1pc</b></p>	<p><b>9. Left Rear Leg</b></p>  <p><b>1pc</b></p>
<p><b>10. Grill Body Assembly</b></p>  <p><b>1pc</b></p>	<p><b>11. Left Front Leg</b></p>  <p><b>1pc</b></p>	<p><b>12. Left Cart Beam</b></p>  <p><b>1pc</b></p>

<p><b>13. Right Cart Beam</b></p>  <p>1pc</p>	<p><b>14. Right Rear Leg</b></p>  <p>1pc</p>	<p><b>15. Locking Caster</b></p>  <p>2pcs</p>
<p><b>16. Tank Holder</b></p>  <p>1pc</p>	<p><b>17. Tank Hook</b></p>  <p>1pc</p>	<p><b>18. Right Front Leg</b></p>  <p>1pc</p>
<p><b>19. Cart Base</b></p>  <p>1pc</p>	<p><b>20. Front/Rear Cart Beam</b></p>  <p>2pcs</p>	<p><b>21. Tank Holder Supporting Beam</b></p>  <p>1pc</p>

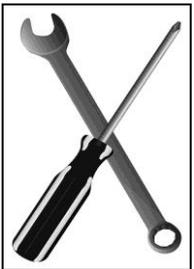
## HARDWARE LIST

Item No.	Item name	Diagram	Qty
A	M6x12mm Bolt		58

**Symbol:** The following symbols will be shown in each procedure to show how the nut and bolt should be tightened.



**Hand tighten**



**Tighten with tools**

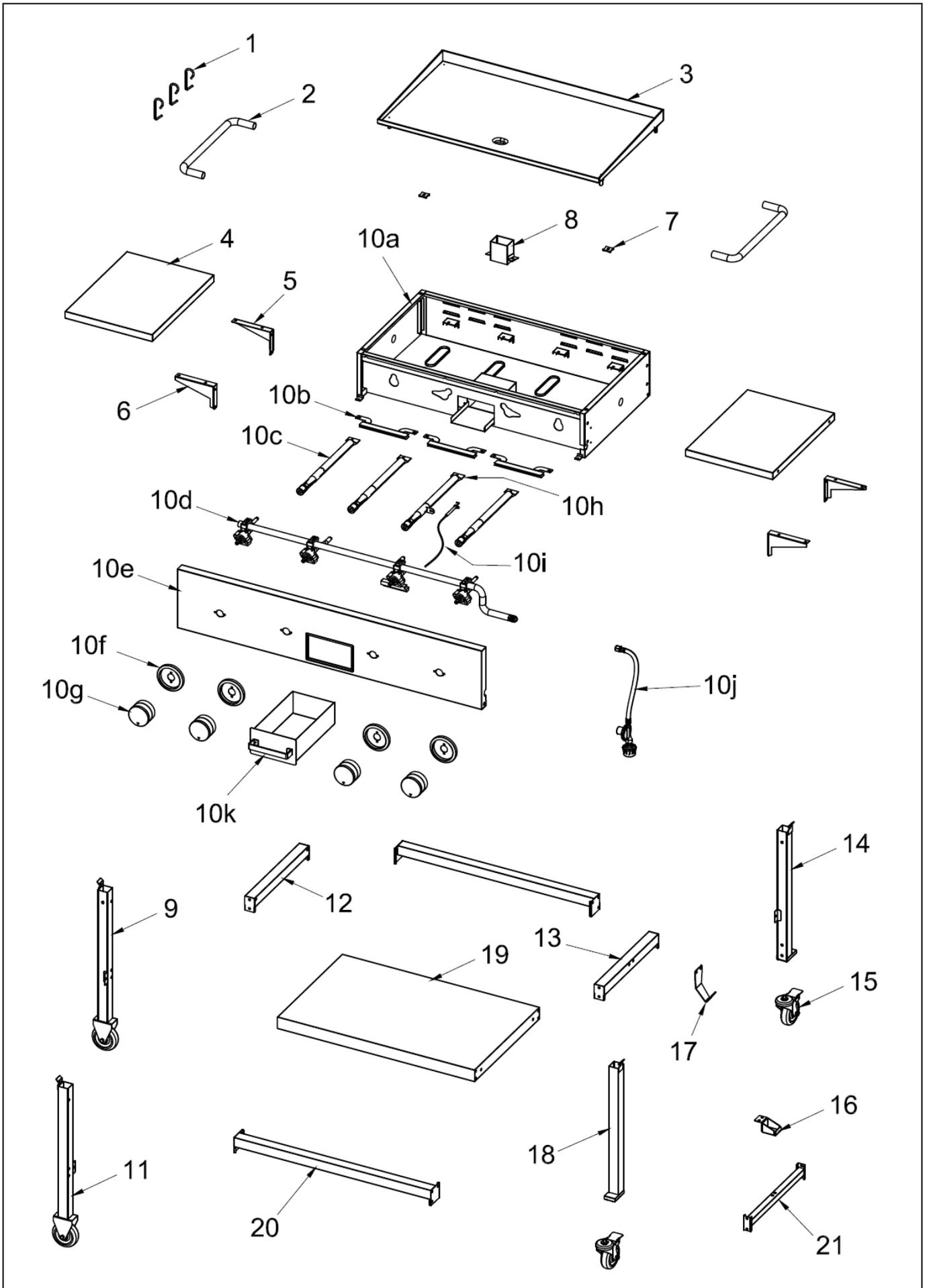


# WARNING



- Please wear gloves while assembling the grill.

# Replacement Part List (I)



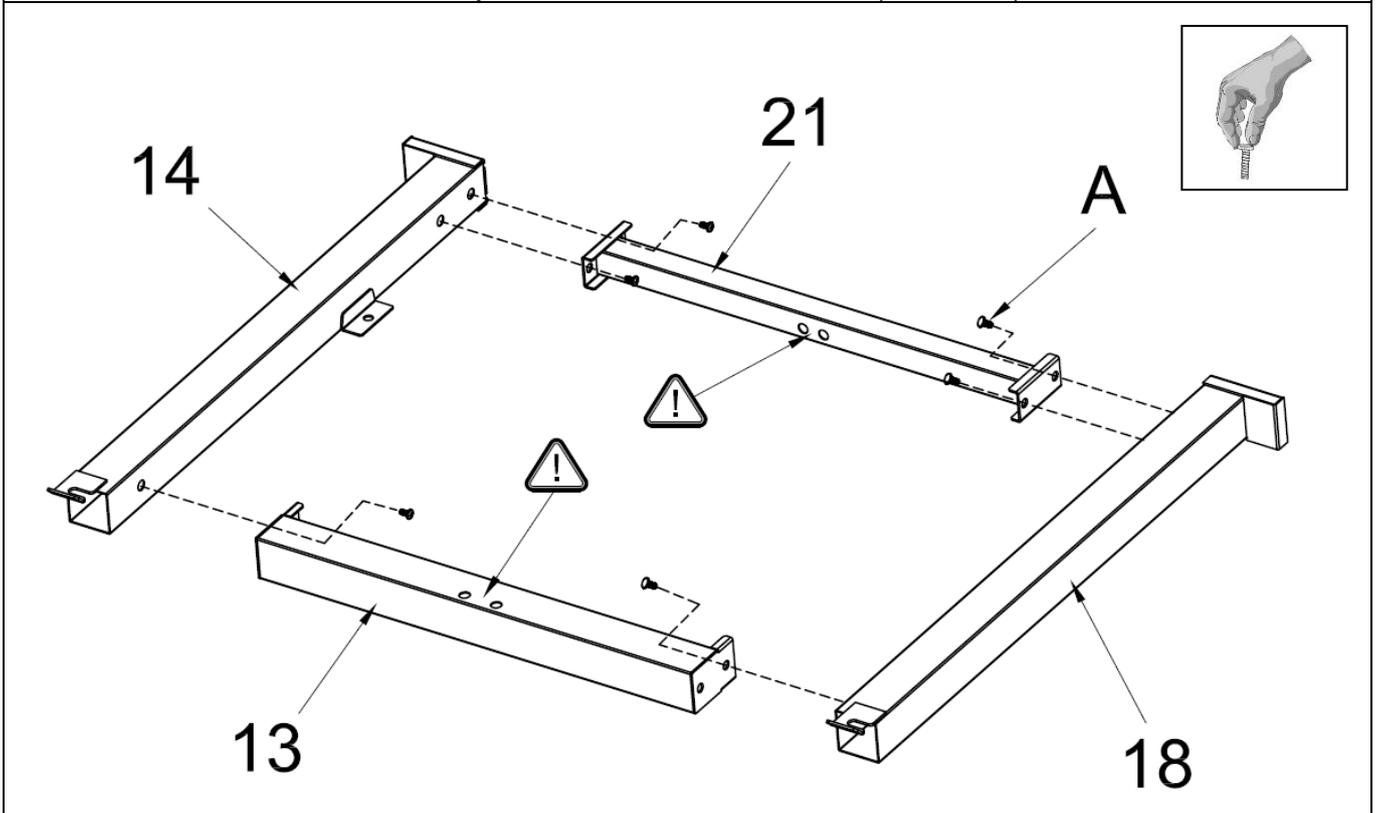
## Replacement Part List (II)

Part Number	Part Name	Part Number	Part Name
1	Hook	2	Side Table Handle
3	Griddle	4	Side Table
5	Side Table Left Bracket	6	Side Table Right Bracket
7	Griddle Adjustor	8	Grease Drip Tube
9	Left Rear Leg	10	Grill Body Assembly
10a	Grill Body - Body	10b	Grill Body - Carry Over
10c	Grill Body - Burner	10d	Grill Body - Valve & Manifold Assembly
10e	Grill Body - Control Panel	10f	Grill Body - Control Knob Bezel
10g	Grill Body - Control Knob	10h	Grill Body - Ignition Burner
10i	Grill Body - Ignition Electrode & Wire	10j	Grill Body - Hose & Regulator Assembly
10k	Grill Body - Grease Cup	11	Left Front Leg
12	Left Cart Beam	13	Right Cart Beam
14	Right Rear Leg	15	Locking Caster
16	Tank Holder	17	Tank Hook
18	Right Front Leg	19	Cart Base
20	Front/Rear Cart Beam	21	Tank Holder Supporting Beam

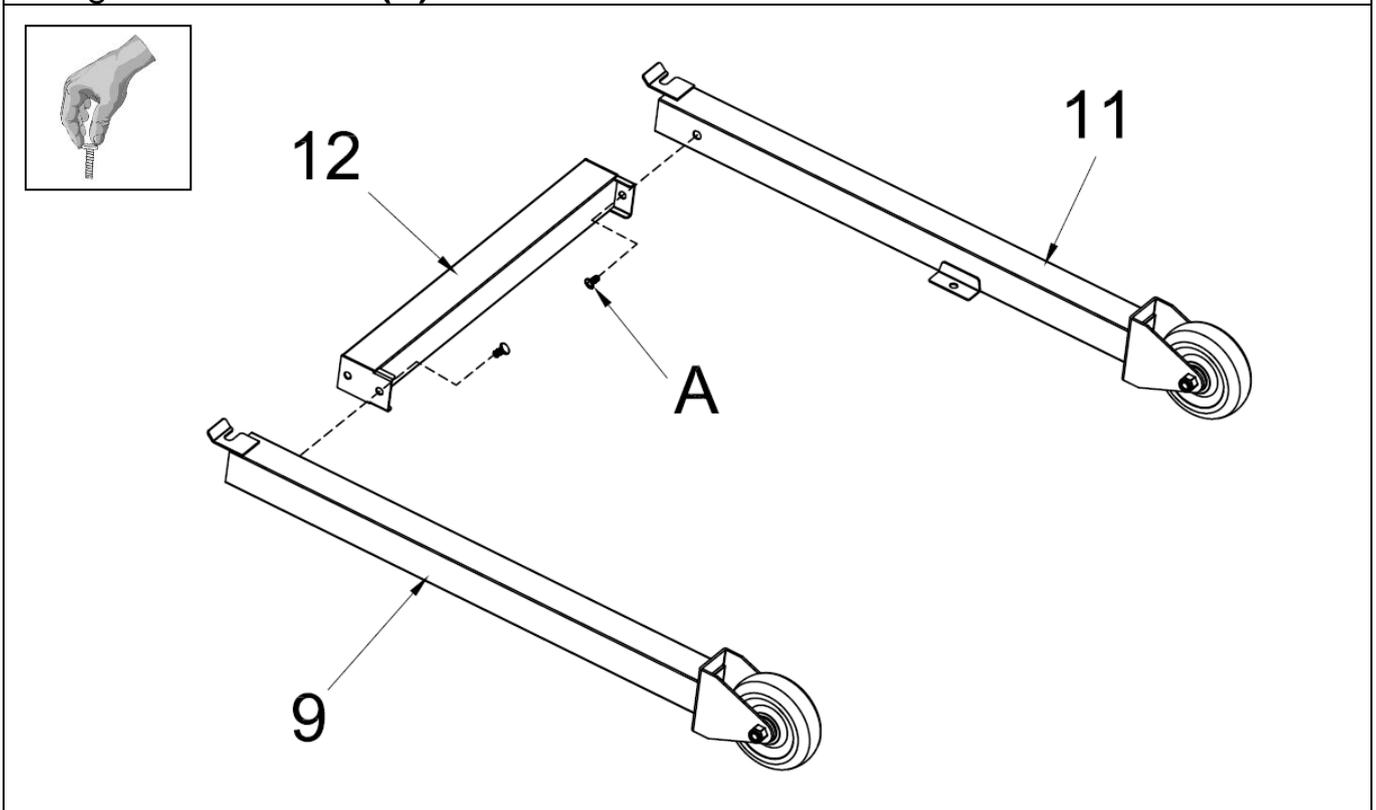
## ASSEMBLY PROCEDURES

**Step 1.** Attach the **Right Front & Rear Legs (18 & 14)** to the **Right Cart Beam (13)** and the **Tank Holder Supporting Beam (21)** using **6 M6x12 Bolts (A)**.

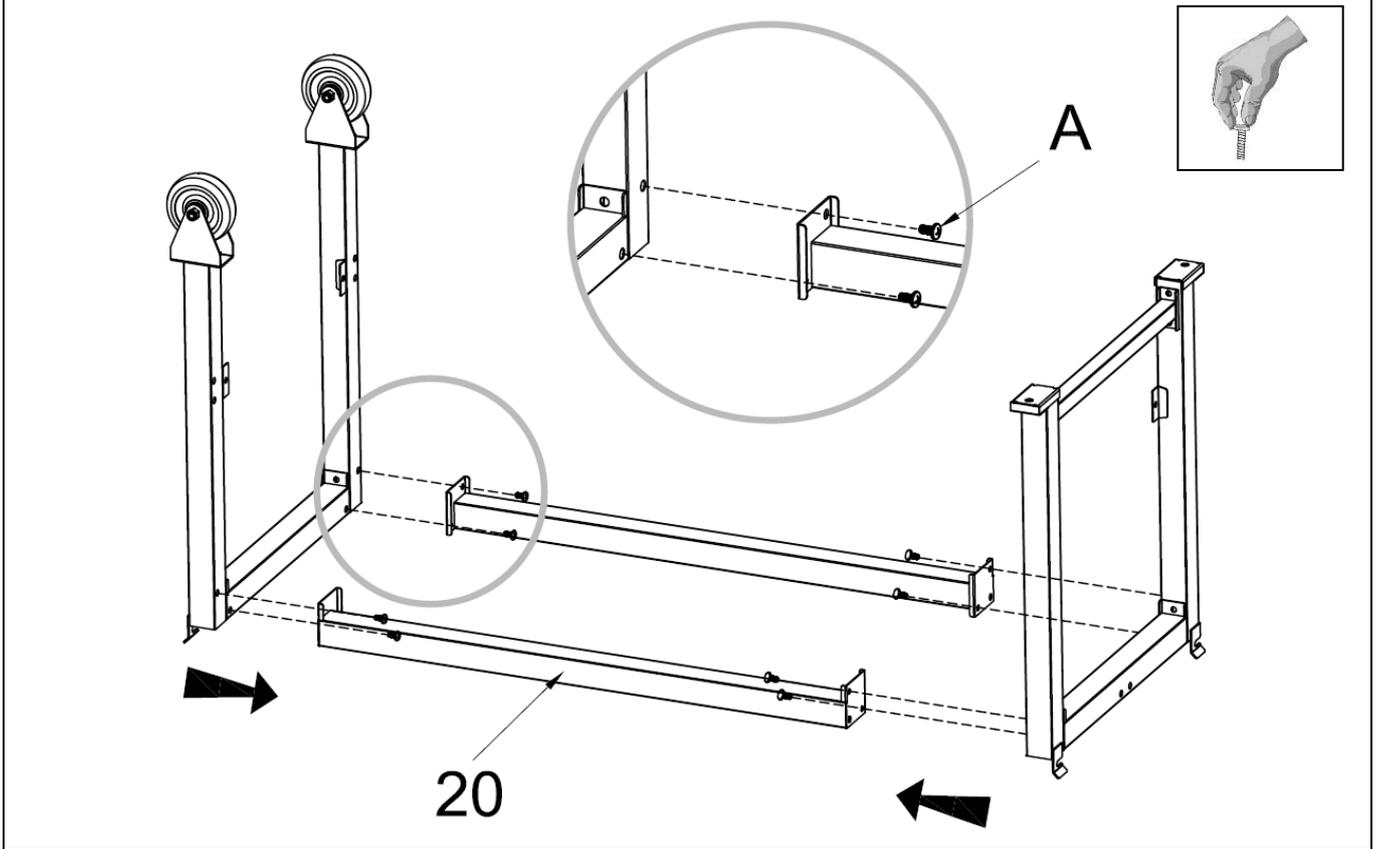
**Note:** Please note the hole positions on the beams (13 & 21) as shown below.



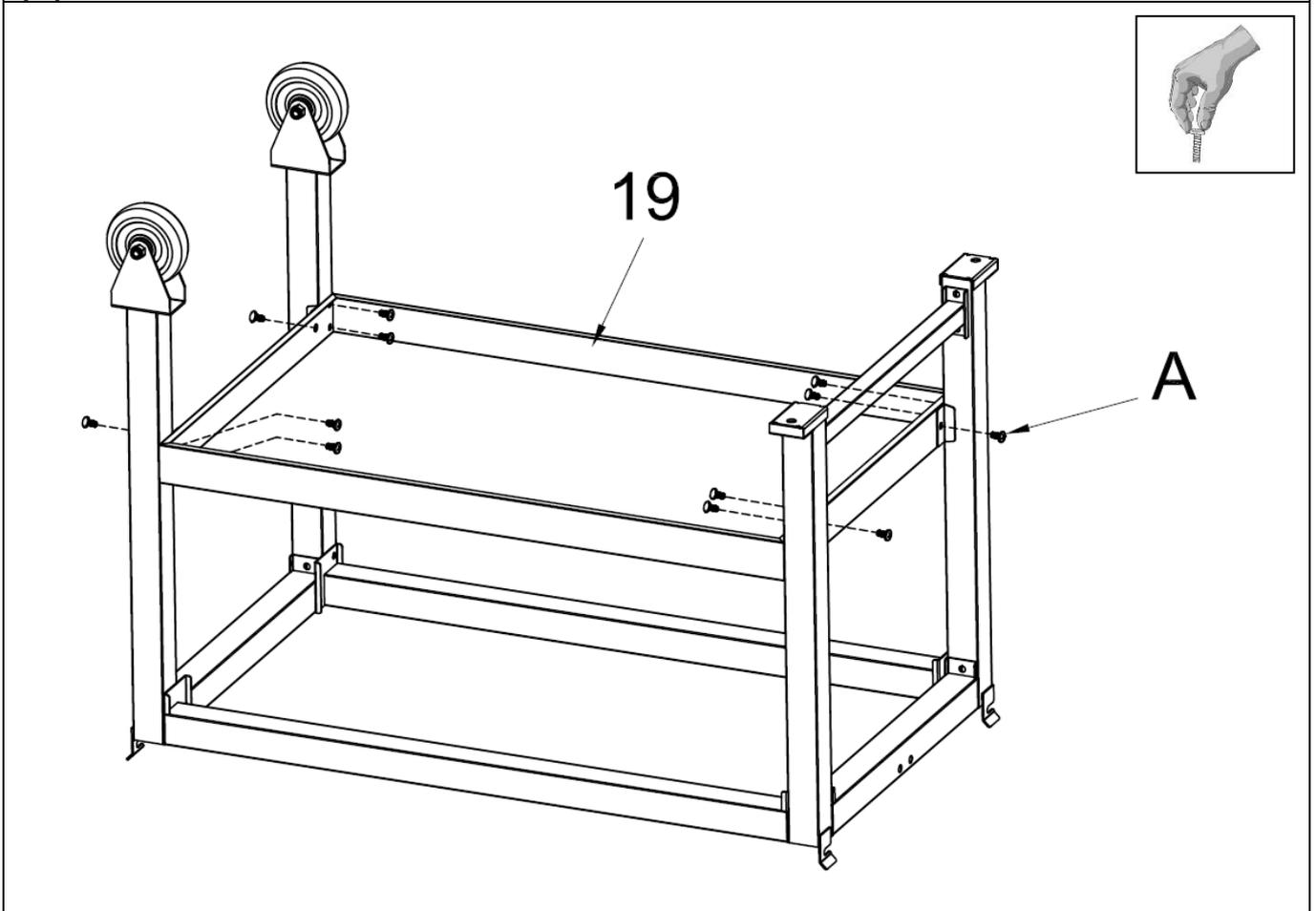
**Step 2.** Attach the **Left Front & Rear Legs (11 & 9)** to the **Left Cart Beam (12)** using **2 M6x12 Bolts (A)**.



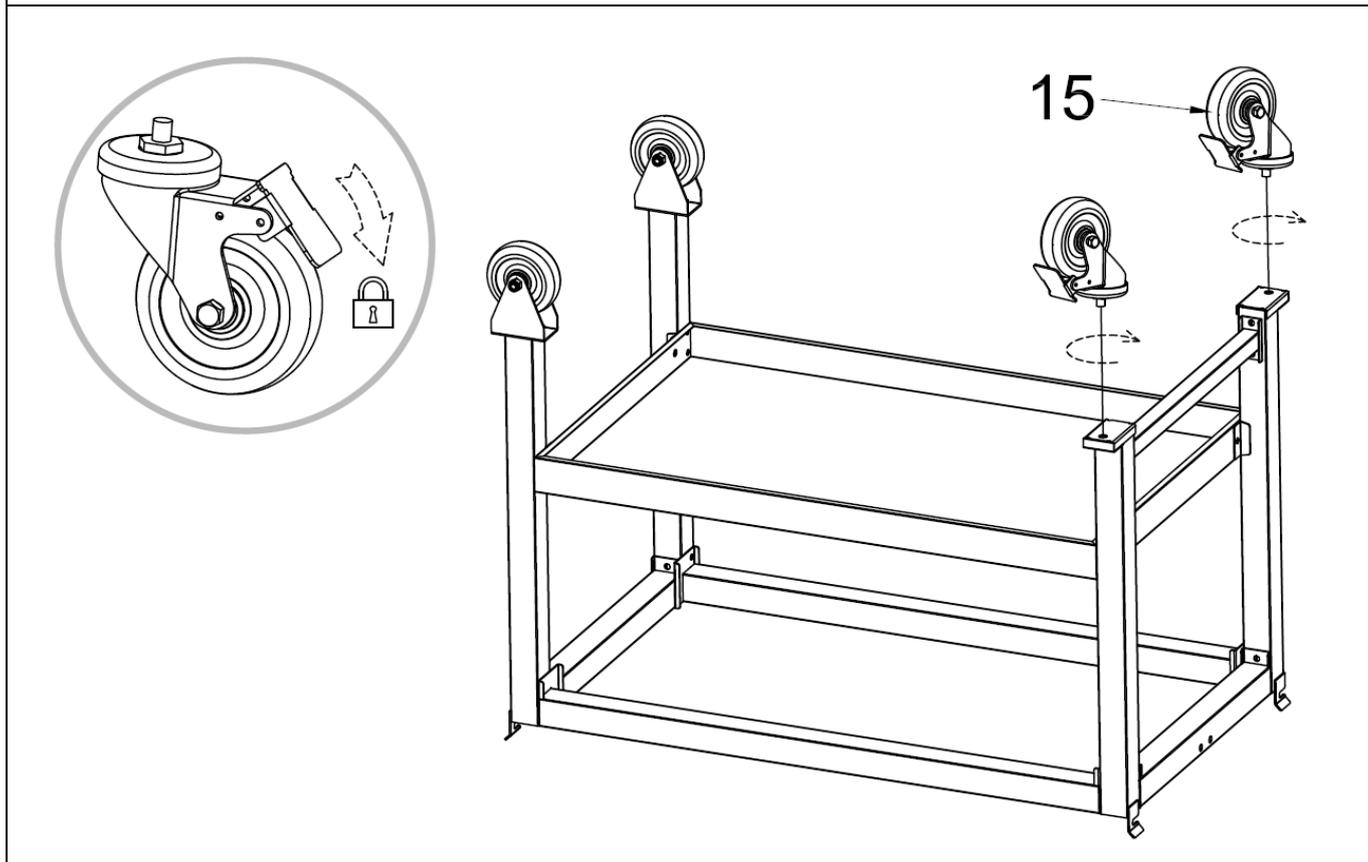
**Step 3. Attach the left and right leg assemblies to the Front / Rear Cart Beam (20) using 8 M6x12 Bolts (A).**



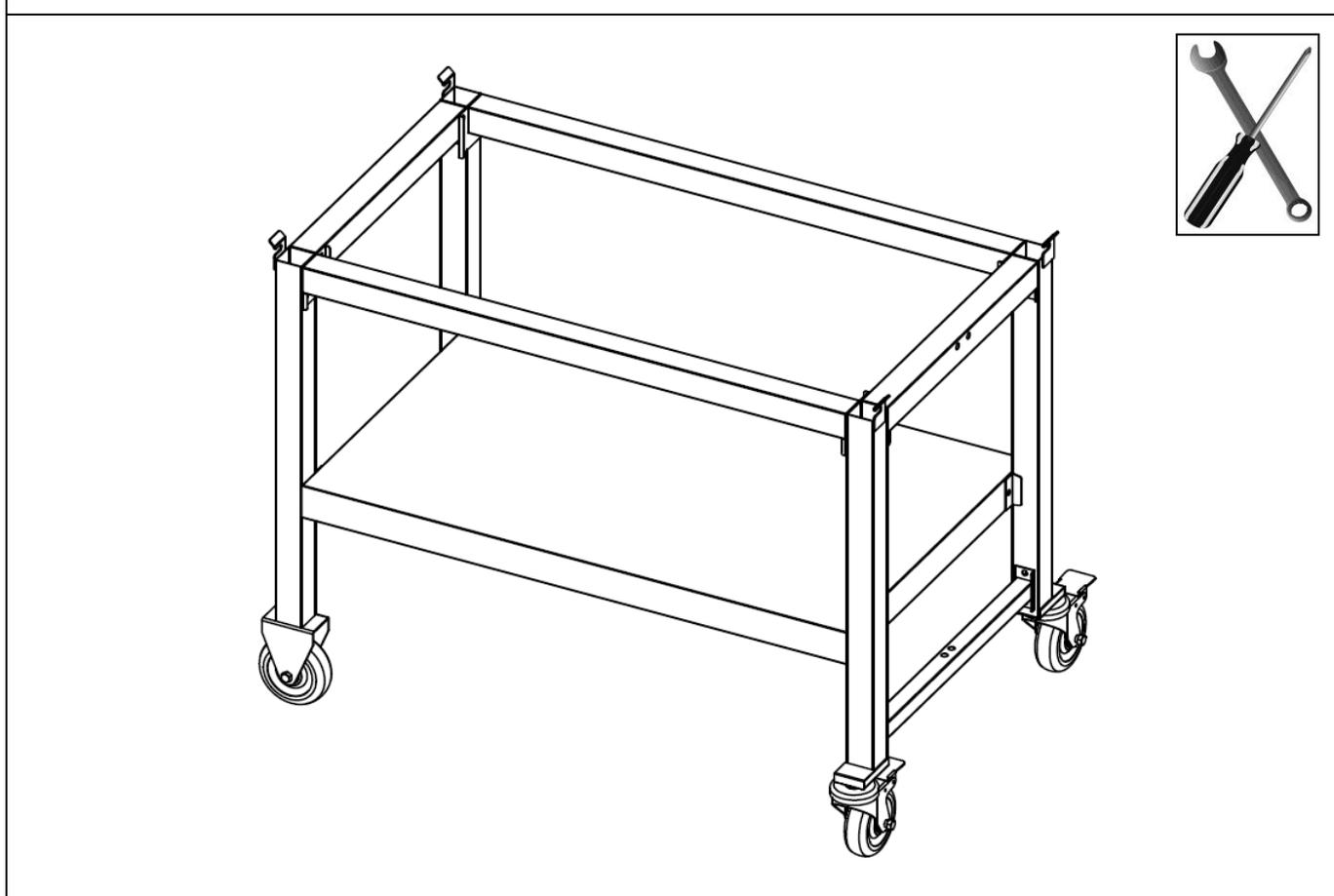
**Step 4. Attach the Cart Base (19) to the cart assembly using 12 M6x12 Bolts (A).**



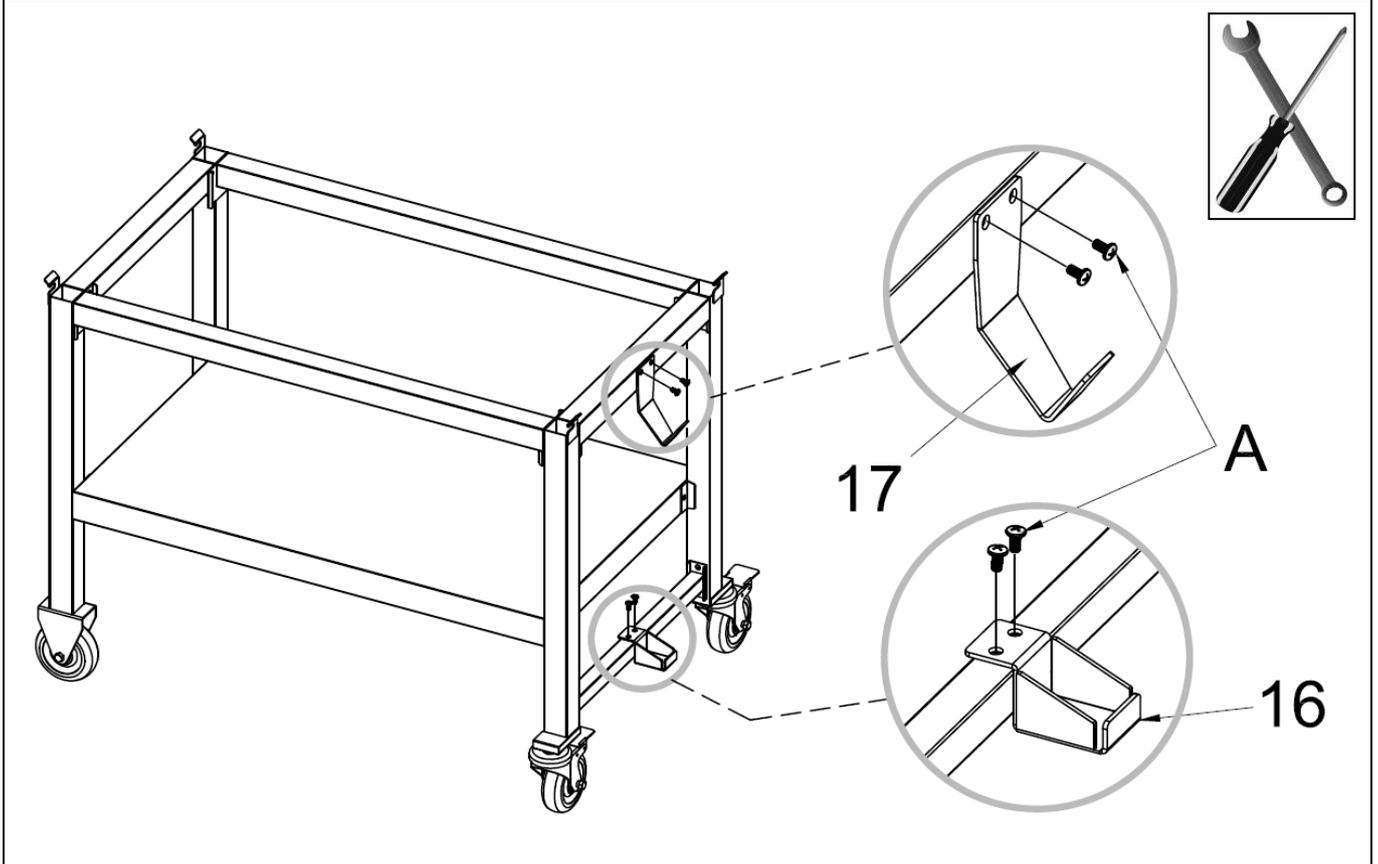
**Step 5.** Attach the **Locking Casters (15)** and tighten them to the right legs as shown.



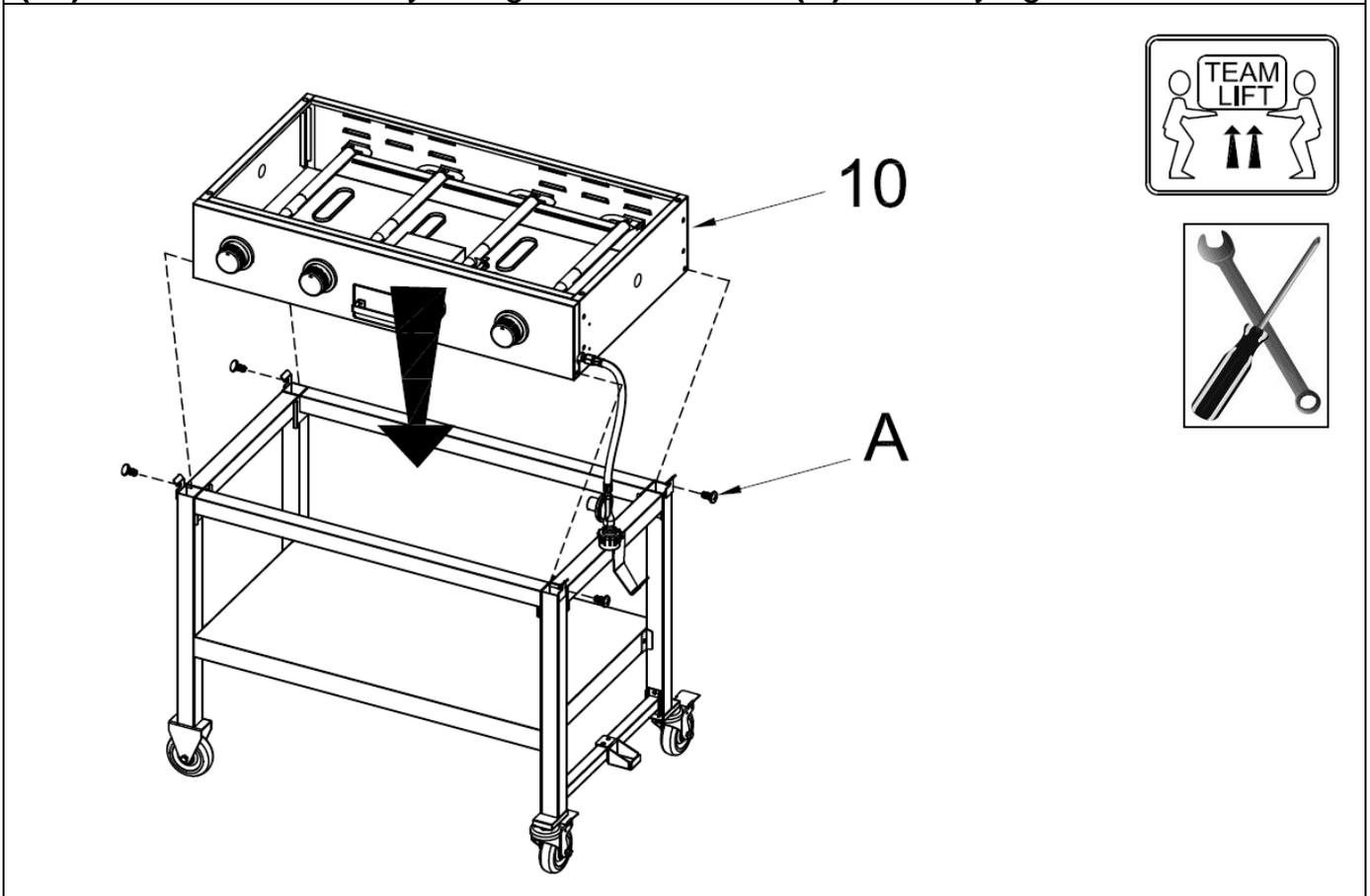
**Step 6.** Fully tighten all the bolts on the cart assembly.



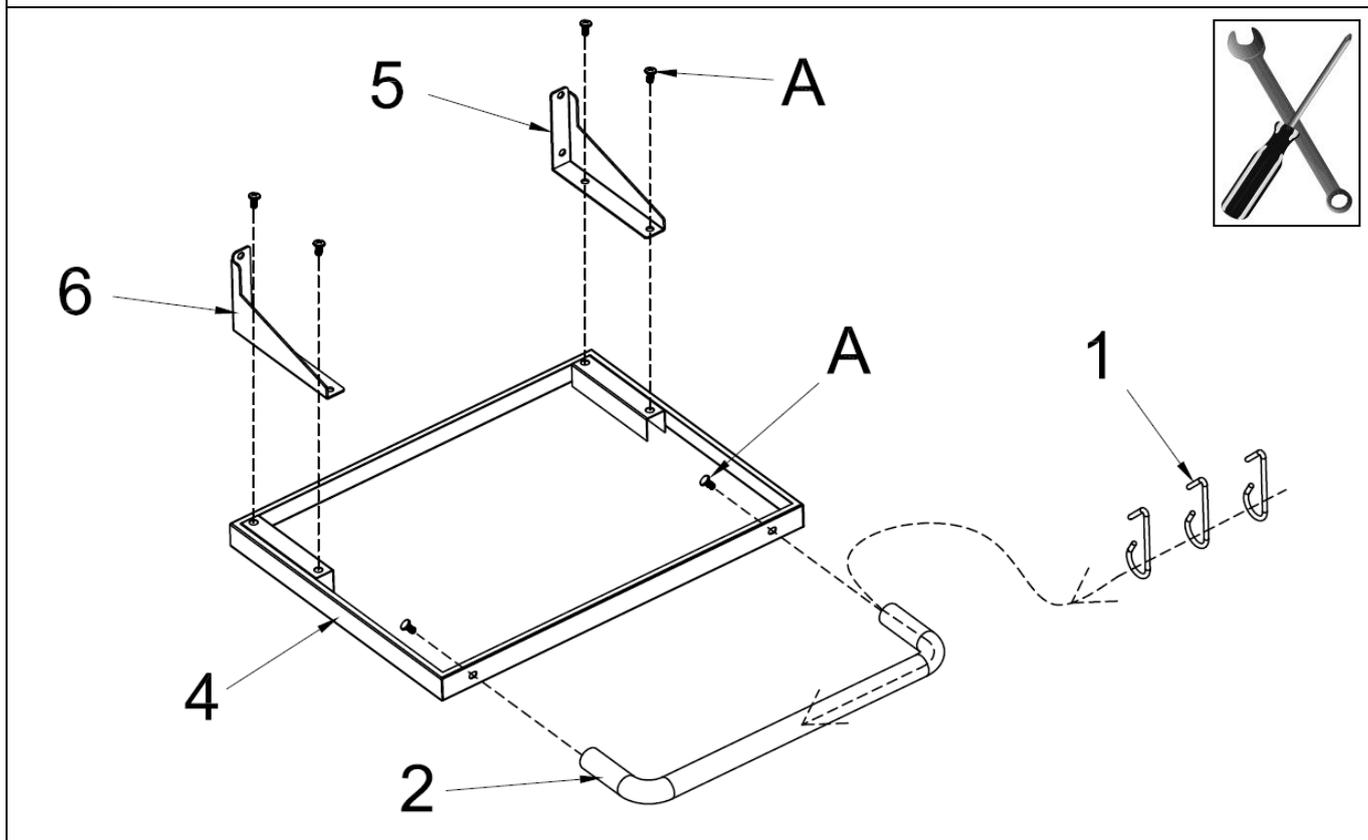
**Step 7.** Attach the **Tank Holder (16)** and the **Tank Hook (17)** to the cart assembly using 4 **M6x12 Bolts (A)**. Fully tighten the bolts.



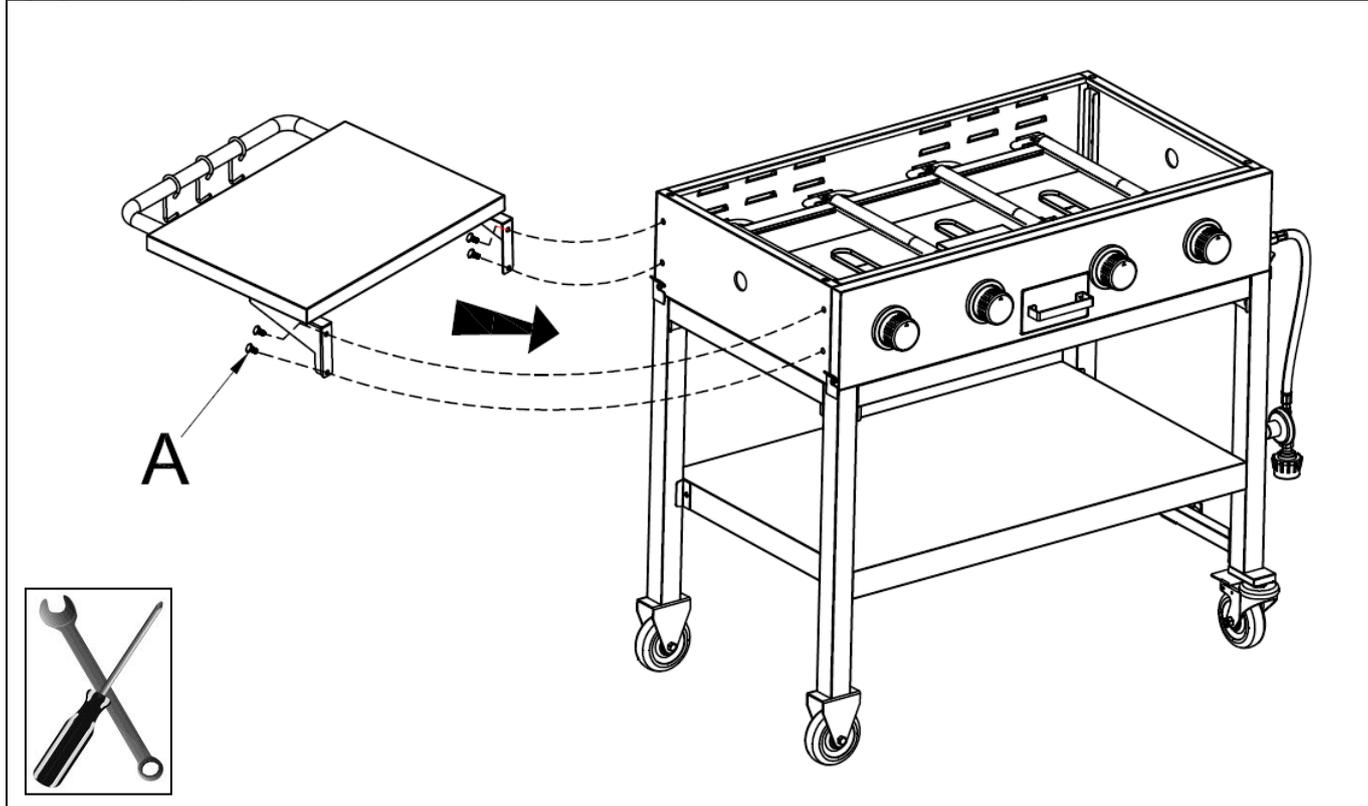
**Step 8.** This step needs two people to complete. Attach the **Grill Body Assembly (10)** to the cart assembly using 4 **M6x12 Bolts (A)** and fully tighten the bolts.



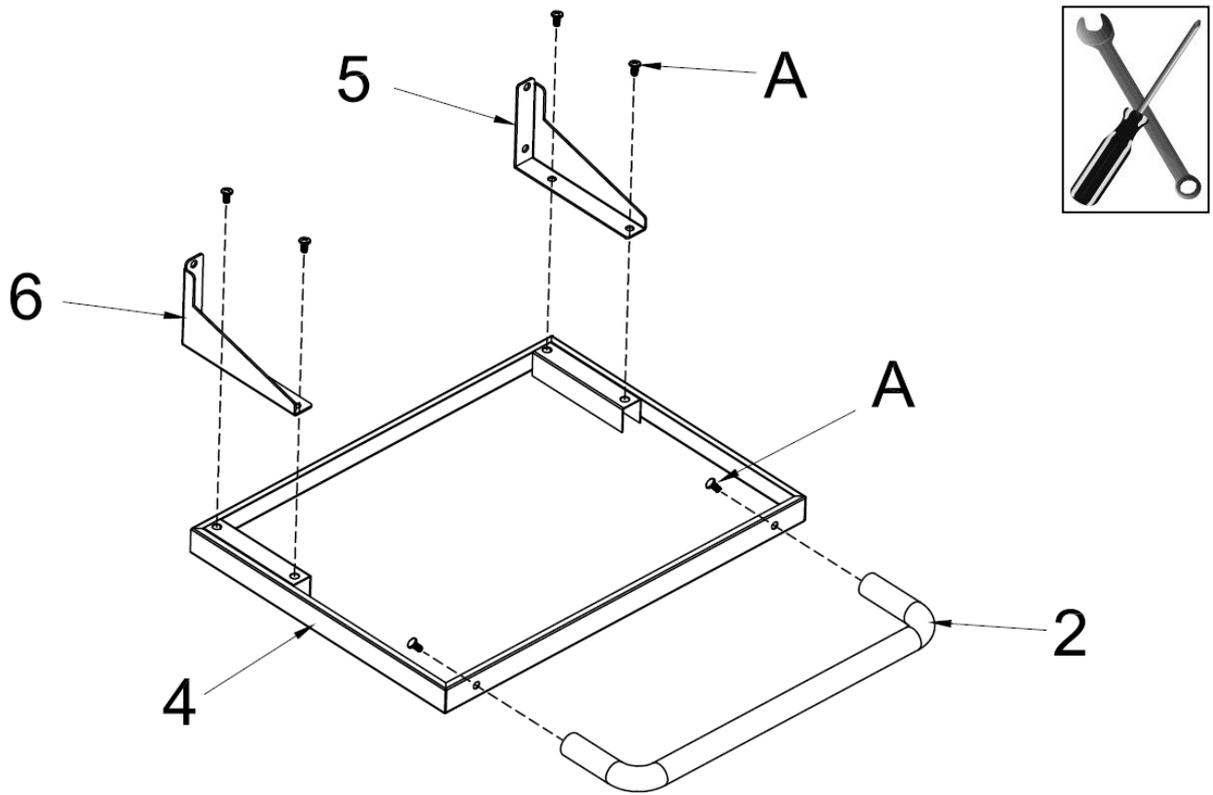
**Step 9.** Attach the **Side Table Left & Right Brackets (5 & 6)** to the **Side Table (4)** using 4 **M6x12 Bolts (A)** as shown below. Attach the **Side Table Handle (2)** and the **Hooks (1)** to the **Side Table (4)** using 2 **M6x12 Bolts (A)**. Tighten all the bolts.



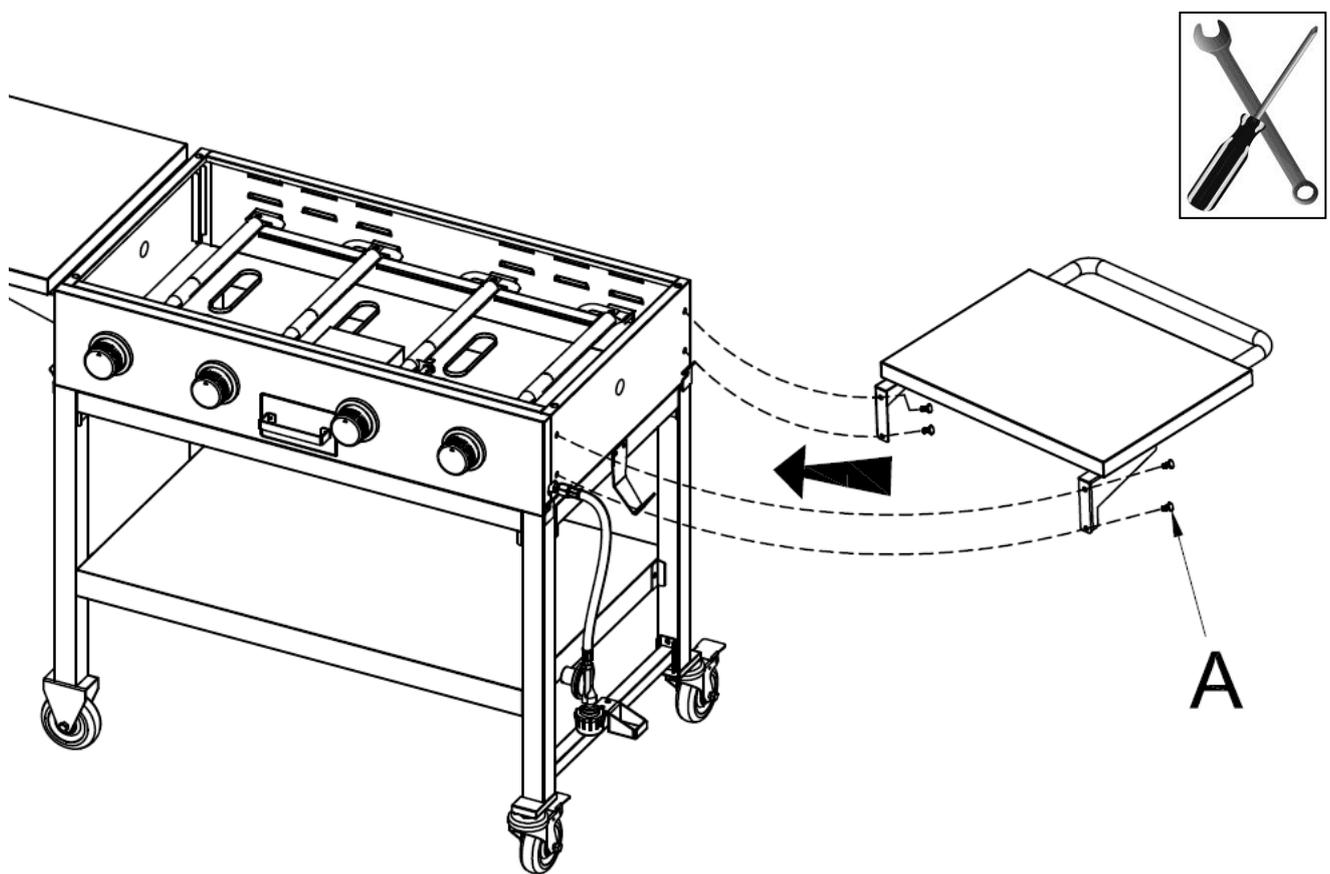
**Step 10.** Attach the left side table assembly to the grill body using 4 **M6x12 Bolts (A)** and tighten all the bolts.



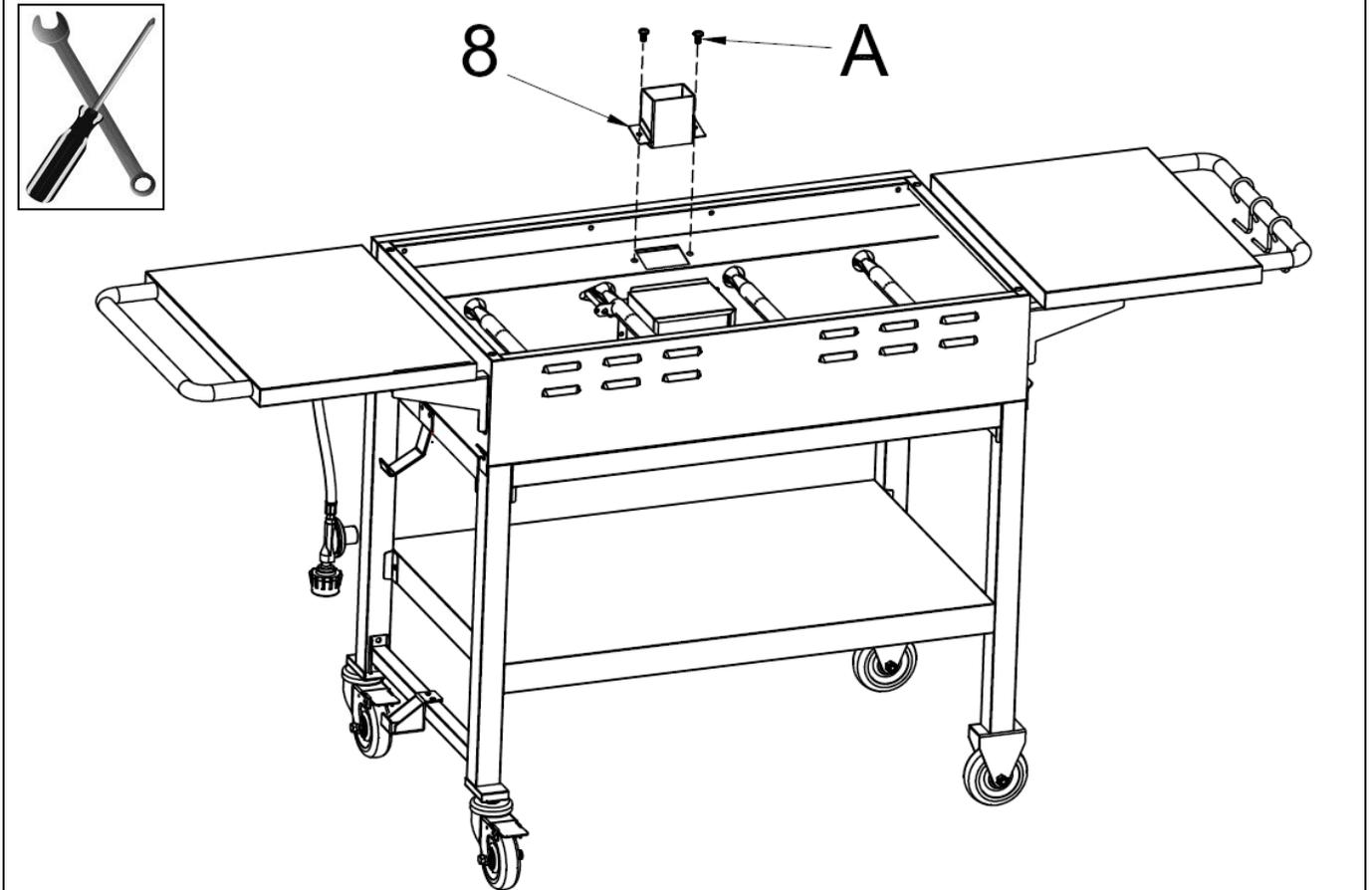
**Step 11.** Attach the **Side Table Left & Right Brackets (5 & 6)** and the **Side Table Handle (2)** to the **Side Table (4)** using 6 **M6x12 Bolts (A)**. Tighten all the bolts.



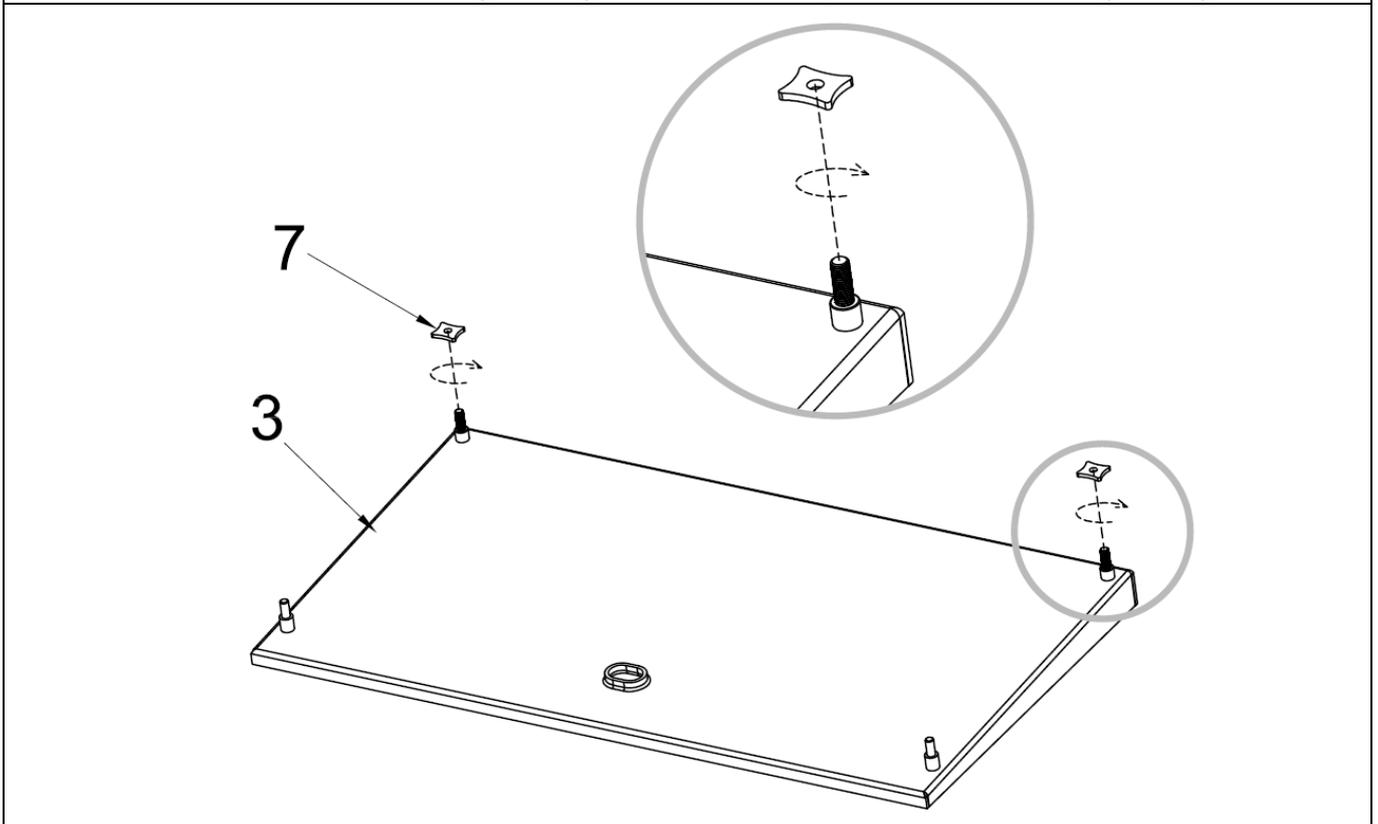
**Step 12.** Attach the right side table assembly to the grill body using 4 **M6x12 Bolts (A)** and tighten all the bolts.



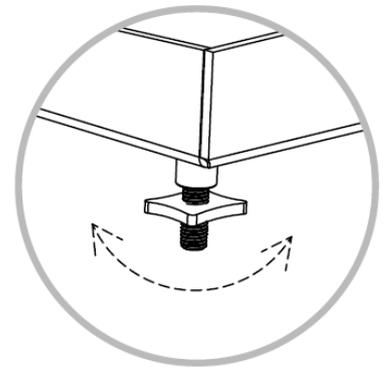
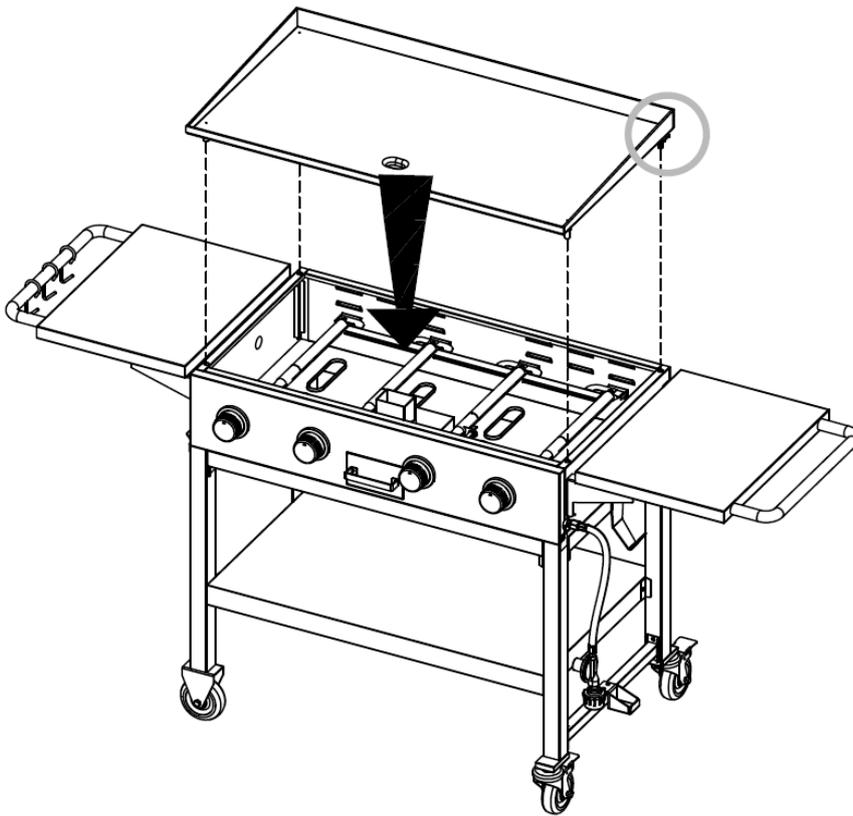
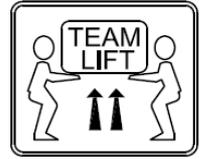
**Step 13:** Attach the **Grease Drip Tube (8)** to the grill body using 2 **M6x12 Bolts (A)** and tighten all the bolts.



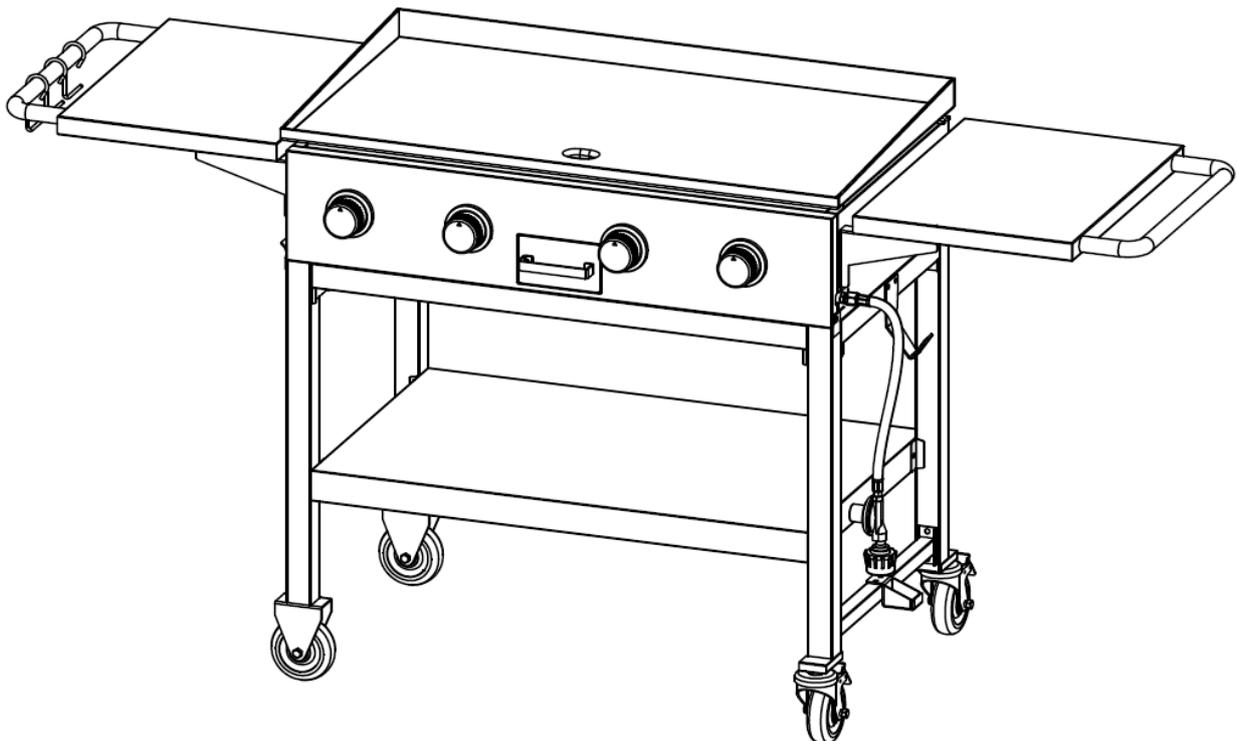
**Step 14:** Attach the **Griddle Adjustor (7)** to the **Griddle (3)** as shown.  
**Note:** Please set up the height of griddle properly before operating the grill.



**Step 15:** This step needs two people to complete. Place the griddle on the grill as shown. You can adjust the height of griddle by rotating the griddle adjuster.  
**Warning:** Please do not adjust the height of griddle when the grill is hot.



**Step 16:** Your unit is fully assembled! Make sure to read and follow the Instruction Manual before operating this appliance.



# LEAK TEST

## GENERAL

Although all gas connections on the grill are leak tested at the factory prior to shipment, a complete gas tightness check must be performed after assembly to ensure fittings were not damaged after leaving the factory. Periodically check the entire system for leaks following the procedures listed below.

## BEFORE TESTING

Make sure that all packing material is removed from the grill including tie-down straps. Make a soap solution of one part liquid detergent and one part water. You will need a spray bottle, brush, or rag to apply the solution to the fittings. For the initial leak test, make sure the LP cylinder is full.

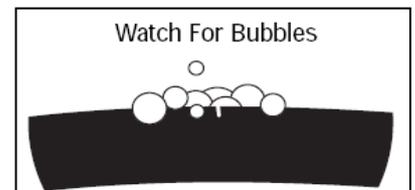
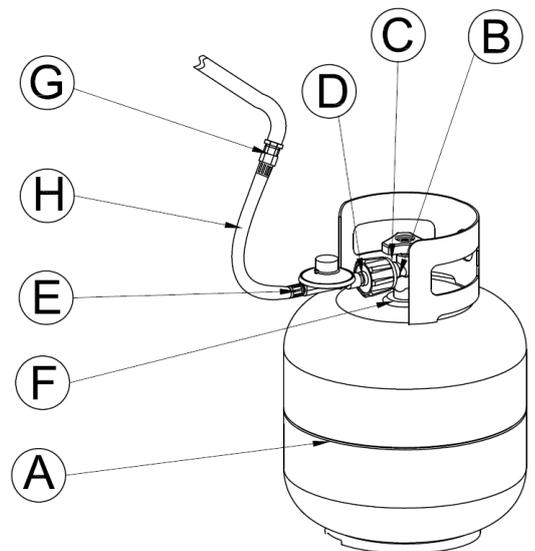
	<h1>WARNING</h1>	
<ul style="list-style-type: none"><li>● NEVER PERFORM LEAK TEST WITH AN OPEN FLAME OR WHILE SMOKING.</li><li>● If there is excessive abrasion, wear, or damage to the hose, parts must be replaced prior to operation. The replacement hose must be specified by the manufacturer.</li></ul>		

## TO TEST

1. Make sure the control valves are in the **OFF** position, then turn on the gas supply.
2. Check all connections from the gas cylinder, LP gas regulator, and supply valve, including all connections to the pipe for the burners.

Points where the soap-water mixture should be applied (soap bubbles will appear if a leak is present):

- A Supply tank (cylinder) weld.
- B Connection nut to tank valve.
- C Back side of connection nut to brass nipple.
- D Brass nipple connections to gas supply hoses.
- E Regulator connections to gas supply hose.
- F Tank valve to cylinder
- G Hose connection to gas manifold.
- H The full length of gas supply hose.



3. If a leak is present, immediately turn off the gas supply and tighten the leaky fittings.
4. Turn the gas back on and recheck.
5. Should gas continue to leak from any of the fittings, turn off the gas supply and contact customer service department on 1-855-803-9312, 8 a.m. - 5 p.m., Pacific Standard Time, Monday - Friday.

# LIGHTING INSTRUCTIONS

## BEFORE LIGHTING



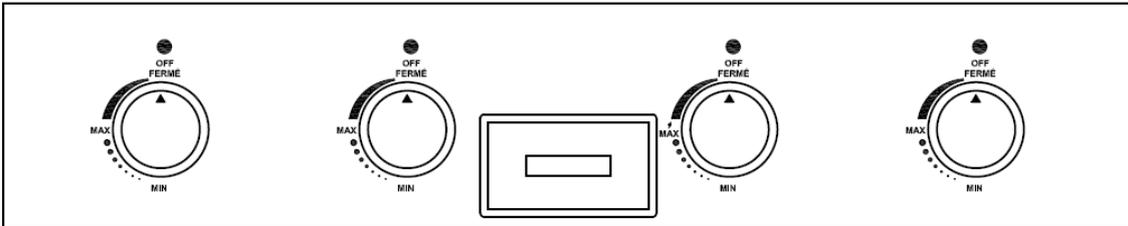
# WARNING



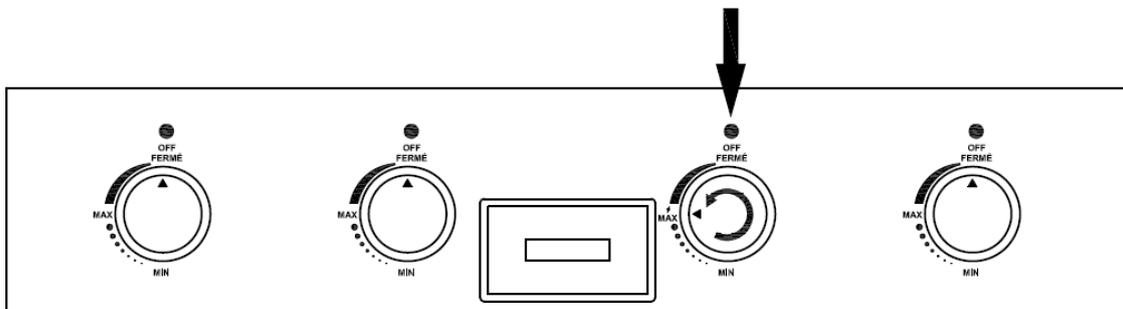
- Inspect the gas supply hose prior to turning the gas **ON**.
- If there is evidence of cuts, wear, or abrasion, the hose must be replaced prior to use.
- Do not use the grill if the odour of gas is present.
- Only the pressure regulator and hose assembly supplied with the unit should be used.
- Perform the "**LEAK TEST**" according to the instructions before operating the grill.
- **ALWAYS** keep your face and body away from the burner while lighting.

## LIGHTING THE MAIN BURNER OF THE GRILL

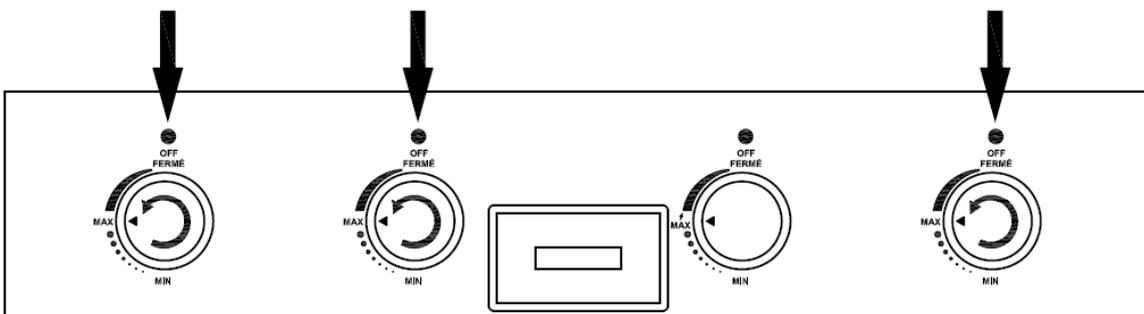
1. Read instructions before lighting.
2. Make sure all control knobs are in the "**OFF**" position.



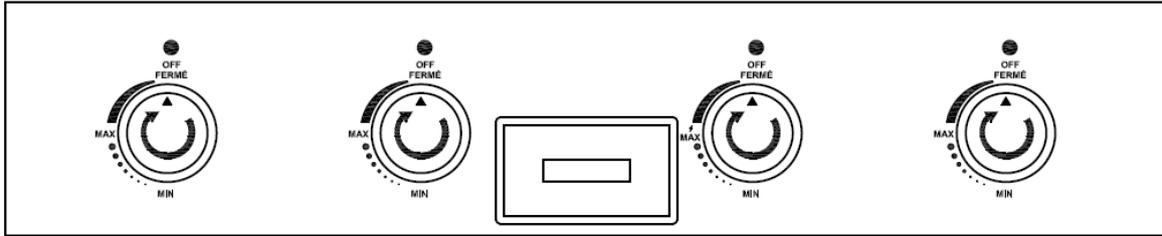
3. OPEN gas valve on the liquid propane tank.
4. The **IGNITION BURNER** is the 3<sup>rd</sup> control knob from the left. Light it first. Press and turn the 3<sup>rd</sup> control knob slowly to "**MAX**". Burner should light immediately.



5. If ignition does NOT occur in 5 seconds, turn the burner controls off, wait 5 minutes, and repeat the lighting procedure.
6. Once the **IGNITION BURNER** is lit, you may light burners 2, 1 and 4 in this order. Just press and turn the control knob to "**MAX**".

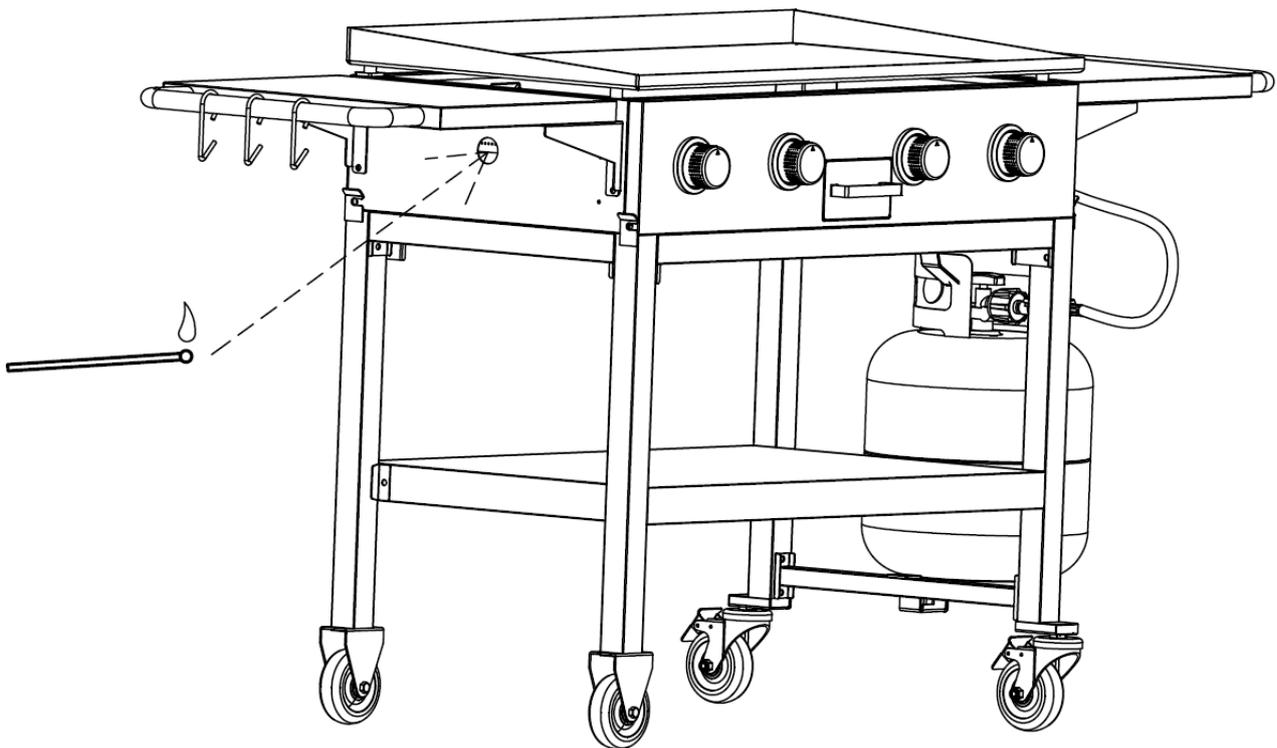


7. To turn burners off, turn the control knobs clockwise until they lock in the OFF position.



## USING MATCHES TO LIGHT BURNER

1. Turn **OFF** all burner valves.
2. Place a long lit match through lighting hole in the left hand side of the grill to approximately 1/2" (1 to 2cm) from the burner.
3. Turn the **LEFT Control Knob (1)** to the "MAX" position. Burner should light immediately.
4. If ignition does NOT occur in 5 seconds, turn the burner controls off, wait 5 minutes, and repeat the lighting procedure.
5. Once lit, light adjacent burners in sequence by pressing and rotating the control knob to the "MAX" position.



**DANGER**

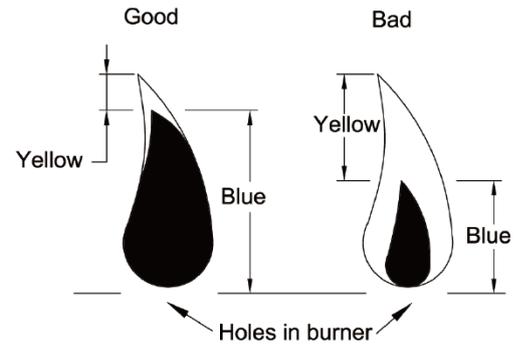


- Keep your face and hands as far away from the grill as possible when lighting it.

## FLAME CHARACTERISTICS

This procedure outlines how to check for proper burner flame characteristics.

Burner flames should be blue and stable with little yellow tips, with no excessive noise, or lifting. If the flame is yellow, it indicates insufficient air. If the flame is noisy and tends to lift away from the burner, it indicates too much air. If any of these conditions exist, call our customer service. Visually check the burner flames prior to each use. The flames should look like this picture. If not, refer to the burner maintenance part of this manual.



## MAINTENANCE & CLEANING INSTRUCTIONS



### CAUTION



- Keep the outdoor cooking gas appliance area clear and free from combustible materials, gasoline and other flammable vapours and liquids.
- Do not obstruct the flow of combustible and ventilation air.
- Keep the ventilation openings of the cylinder enclosure free and clear of debris.
- Check and clean burner/venturi tubes for insects and insect nests. A clogged tube can lead to a fire beneath the grill.

## STEEL SURFACES

There are different stainless steel cleaners available. Always use the mildest one for cleaning first and scrubbing in the direction of the grain. To touch up noticeable scratches in stainless steel, sand very lightly with dry 100 grit emery paper in the direction of the grain. Specks of grease can gather on the surfaces of stainless steel and bake on to the surface, giving the appearance of rust. To remove, use a soft abrasive pad in conjunction with a stainless steel cleaner.

## GREASE CUP

The grease cup should be emptied, wiped down periodically, then washed with a mild detergent and warm water solution. Check the grease cup frequently. Don't allow excess grease to accumulate and overflow the grease cup.

## GRILL BURNERS

Extreme care should be taken when removing a burner, as it must be correctly centred on the orifice before an attempt is made to relight the grill. Frequency of cleaning will depend on how often you use the grill.

Spiders and small insects occasionally spin webs or make nests in the grill burner tubes during transit and storage. These webs can lead to gas flow obstruction that could result in a fire in and around burner tubes. This type of fire is known as flashback and can cause serious damage to your grill and create an unsafe operating condition for the user.

Although an obstructed burner tube is not the only cause of flashback, it is the most common cause. To reduce the chance of flashback, you must clean the burner tubes before assembling your grill, and at least once a month in late summer or early fall when spiders are most active. Also, perform this burner tube cleaning procedure if your grill has not been used for an extended period of time.

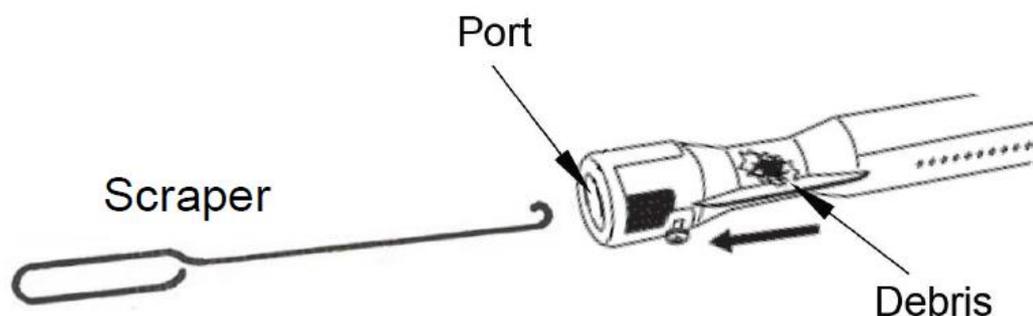
You should inspect the burners at least once a year or immediately after any of the following conditions occur:

1. **The smell of gas in conjunction with the burner flames appearing yellow.**
2. **The grill does not reach temperature.**
3. **The grill heats unevenly.**
4. **The burners make popping noises.**

	<h1>WARNING</h1>	
<ul style="list-style-type: none"><li>● ENSURE that the gas supply and the knobs are in the <b>OFF</b> position <b>BEFORE</b> cleaning the burners.</li></ul>		

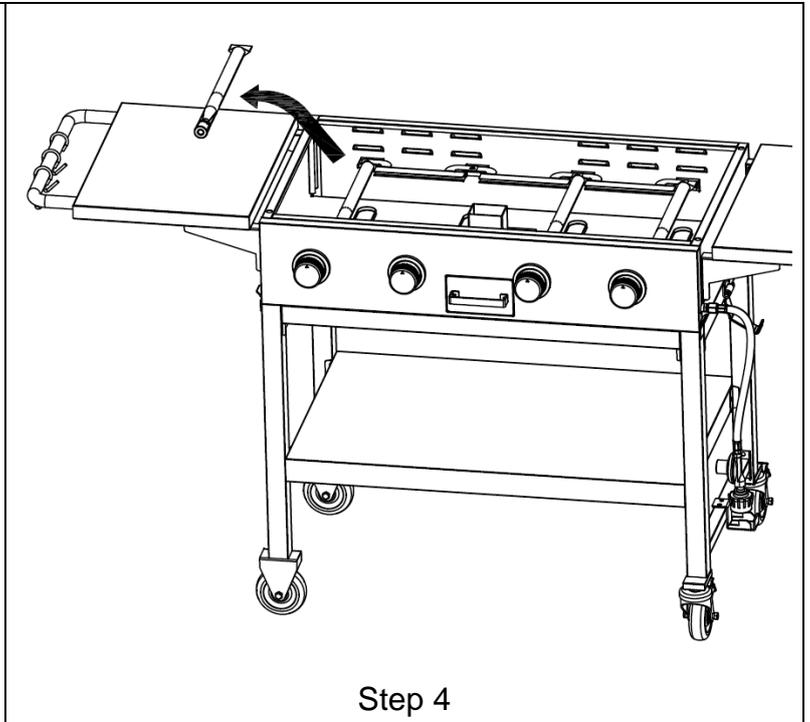
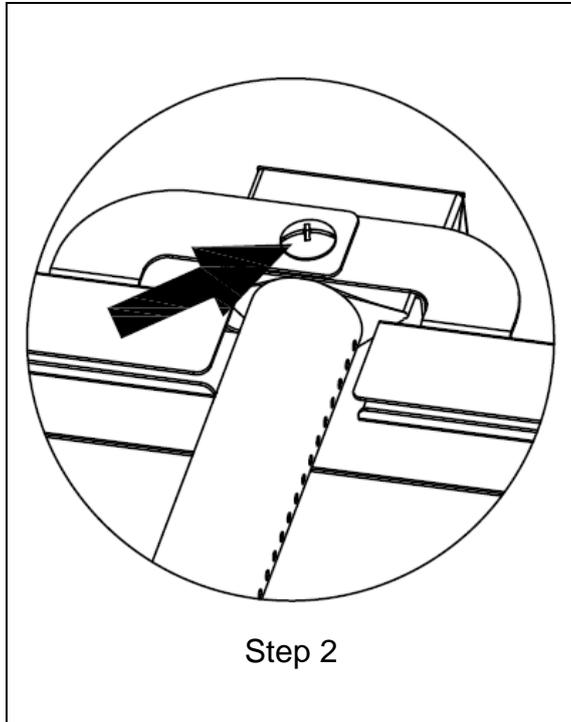
### **BURNER CLEANING:**

1. Turn off the gas supply, and make sure all the knobs are in the **OFF** position.
2. Wait for the grill to cool.
3. Remove the griddle.
4. Remove the burner fixing bolt and lift the burner out of the firebox.
5. Clean the exterior of the burner with a brass brush. Use a metal scraper to remove stubborn stains.
6. Clear clogged ports with a straightened paper clip. Never use a wooden toothpick as it may break off and clog the port.
7. If insects or other obstructions are blocking the flow of gas through the burner, call customer service on 1-855-803-9312. Make sure to centre the burner over the orifice.



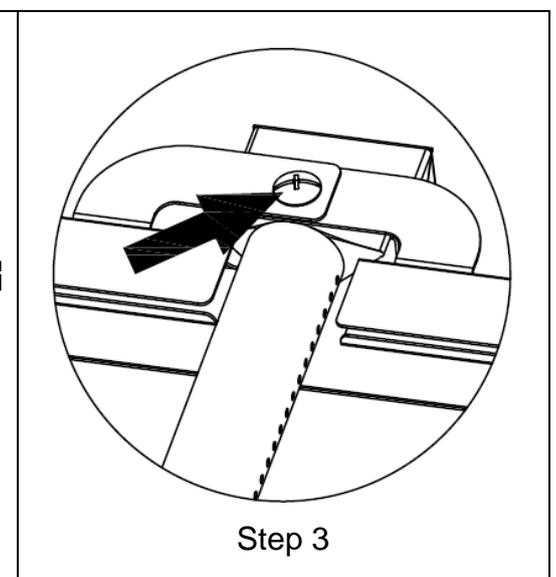
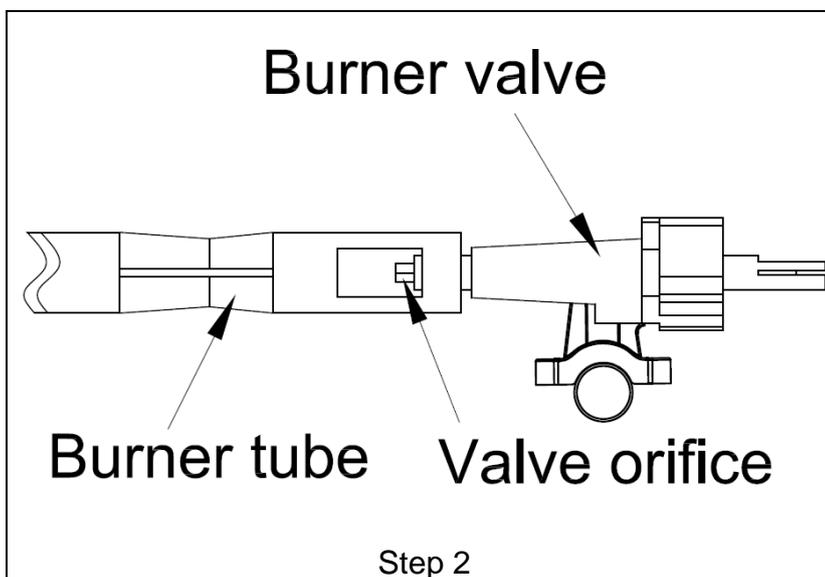
## MAIN BURNER REPLACEMENT

1. Remove the griddle.
2. Remove the burner fixing bolt as shown.
3. Remove the carry over.
4. Remove the burner from the grill body.



## TO REINSTALL THE MAIN BURNERS:

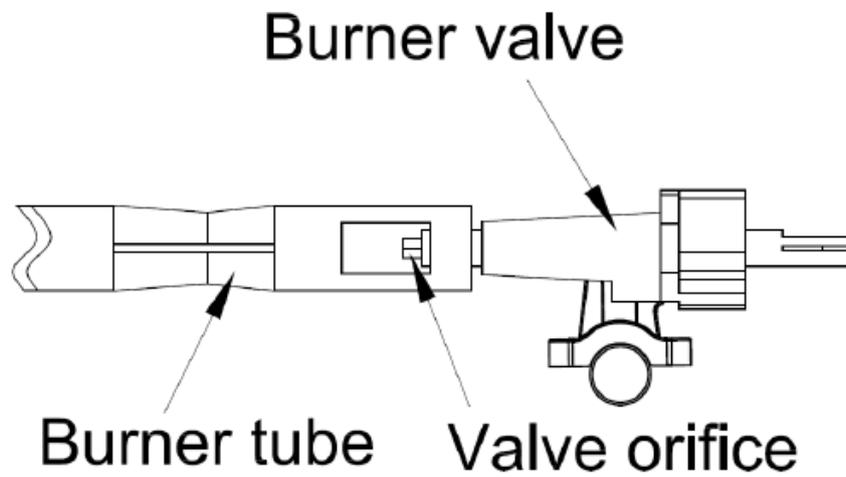
1. Insert the burner into the burner valve.
2. Firmly seat the valve orifice into the burner tube. Make sure the valve orifice is inserted STRAIGHTLY into the burner tube as in the below diagram.
3. Reinstall the carry over and tighten with the burner fixing bolt as shown.



## PROPERLY INSTALL THE BURNER

Firmly seat the valve orifice into the burner tube. Make sure the valve orifice is inserted **STRAIGHTLY** into the burner tube.

Burner flames will be yellow, with excessive noise, lifting or flash back if the burner is not installed properly.



## **SEASONING THE GRIDDLE**

Seasoning is a process by which oil is baked into metal to create a stick-resistance surface and helps to prevent rusting. It can prolong the life of your griddle.

### **First time use:**

Wash your griddle with a mild dishwashing detergent to wash off the protective coating applied for shipping. Rinse with hot water and dry completely with a soft cloth or paper towel. **NEVER ALLOW TO DRAIN DRY.**

### **Seasoning:**

Vegetable oil or extra virgin olive oil is recommended for initial seasoning.

1. Apply a small amount of oil (about 2-3 tablespoons) and spread over the entire surface, including all corners, with a paper towel. Do not use salted fats such as butter or margarine.
2. Turn your unit on at medium-high heat.
3. Heat the oil to its “smoke point” and let it continue to heat on the griddle top until it stops smoking. Your griddle top will start to discolour. This is normal.
4. When the oil stops smoking (around 20-25 minutes), turn your unit off then cool down to do another oil coating.
5. Repeat steps 1 to 3 a few times until a nice dark surface is formed on the griddle.

## **CLEANING AND MAINTAINING THE GRIDDLE**

To clean the griddle after each use, gently scrape off all food residues with the supplied scraper (22) and wipe down the griddle surface with a cloth or paper towel. For stubborn food residues, pour water onto the hot griddle surface and let it boil the residues off.

After you have used your griddle, you should apply a thin coat of cooking oil to maintain the seasoning bond and protect it from rust. Store your unit in a cool and dry place.

## **TO PREVENT RUSTING**

Re-season your griddle frequently. If rust occurs, rub it off with steel wool or high grit sandpaper and re-season the surface. Remind to always completely dry the griddle before storing and keep away from rain and sprinklers.

# TROUBLESHOOTING

Problem:	Possible Causes:	Corrective Actions:
Burner will not light	<ol style="list-style-type: none"> <li>1. LP cylinder fuel is used up.</li> <li>2. Electrode tip not in proper position.</li> <li>3. Burner may not be properly seated.</li> <li>4. Burner may be obstructed.</li> <li>5. Cylinder valve may be closed.</li> <li>6. Regulator is not properly seated on cylinder valve.</li> </ol>	<ol style="list-style-type: none"> <li>1. Change a new full LP cylinder.</li> <li>2. Tip of electrode should be pointing toward gas port opening on burner. The distance should be 1/8" to 1/4". Adjust if necessary.</li> <li>3. Refer to the section "To Reinstall The Main Burners" on P.27 to reinstall the burner properly.</li> <li>4. Refer to the section "Burner Cleaning" on P.26 to clean the burner.</li> <li>5. Check, then open the cylinder valve.</li> <li>6. Refer to the section "Connection Procedures" on P.7 to reinstall the regulator properly.</li> </ol>
Fire at control knob	<ol style="list-style-type: none"> <li>1. Burner is improperly seated on control valve.</li> <li>2. Gas connections may be loose.</li> <li>3. Burner holes may be obstructed.</li> </ol>	<ol style="list-style-type: none"> <li>1. Refer to the section "To Reinstall The Main Burners" on P.27 to reinstall burner properly.</li> <li>2. Refer to the section "Leak Test" on P.22 to check and tighten all connections.</li> <li>3. Refer to the section "Burner Cleaning" on P.26 to clean the burner.</li> </ol>
Yellow flame at burner	<ol style="list-style-type: none"> <li>1. Burner is obstructed.</li> </ol>	<ol style="list-style-type: none"> <li>1. Refer to the section "Burner Cleaning" on P.26 to clean the burner.</li> </ol>
Flame blows out on "LOW"	<ol style="list-style-type: none"> <li>1. Burner holes may be obstructed.</li> <li>2. Grill is not sufficiently preheated.</li> <li>3. Burner is improperly seated on control valve.</li> </ol>	<ol style="list-style-type: none"> <li>1. Refer to the section "Burner Cleaning" on P.26 to clean the burner.</li> <li>2. Preheat the grill for sufficient time.</li> <li>3. Refer to the section "To Reinstall The Main Burners" on P.27 to reinstall burner properly.</li> </ol>
Burner does not get hot enough	<ol style="list-style-type: none"> <li>1. Flow control device has been activated in regulator.</li> </ol>	<ol style="list-style-type: none"> <li>1. Reset the regulator. Turn off all burners and close the LP tank valve. Disconnect the regulator from the LP tank and wait for one minute. Reconnect the regulator to the LP tank and slowly open the LP tank valve until the valve is fully open. Light all burners and observe the temperature.</li> </ol>
Grill is too hot	<ol style="list-style-type: none"> <li>1. Excess grease build-up causing grease fires.</li> <li>2. Damaged or faulty regulator.</li> </ol>	<ol style="list-style-type: none"> <li>1. Refer to the section "Maintenance and Cleaning instructions" on P.25-28 to clean the grill properly.</li> <li>2. Replace the damaged parts with factory-authorized components.</li> </ol>

## LIMITED WARRANTY

1. The manufacturer warrants this Product to be free from defects in workmanship and materials for a period of one (1) year from the date of purchase, PROVIDED claims are submitted, in writing, with proof of purchase.
2. If any part of this item fails because of a manufacturing defect within the Limited Warranty Period, The manufacturer offers to replace such part(s) provided that such parts have not been improperly repaired, altered, or tampered with or subject to misuse, abuse or exposed to corrosive conditions. This Limited Warranty is, however, subject to certain limitations, exclusions, time limits and exceptions (Hereinafter "Conditions") as listed below. Read these Conditions carefully.
3. This Limited Warranty shall be limited to the replacement or repair of any part(s) which the manufacturer determines, after reasonable examination, to have been defective at the time of manufacturing and the manufacturer's obligation(s) shall be limited to replacement, if any, of defective part(s) which shall be shipped at the Original Purchaser's expense to Original Purchaser's designated shipping address.
4. This Limited Warranty is given to and covers the **ORIGINAL PURCHASER ONLY** and such coverage terminates Ninety (90) days from the date of purchase.
5. **DAMAGE LIMITATION WARNING:** IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING (BUT NOT LIMITED TO) LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF FOOD, INCONVENIENCE, EXPENSES FOR TRAVEL AND LODGING EXPENSES, TRANSFORMATION, LOSS BY DAMAGE TO PERSONAL PROPERTY OR LOSS OF INCOME, PROFITS OR REVENUE.
6. **MANUFACTURER'S OBLIGATION:** The Manufacturer's liability shall be limited to the delivery of a good, merchantable Product and, if necessary, the repair or replacement, at the Manufacturer's discretion, of any defective part or unit.
7. **TRANSFER LIMITATIONS:** This Limited Warranty is not assignable or transferable. It covers only the original purchaser.
8. **RESERVED RIGHT TO CHANGE:** The Manufacturer reserves the right to make changes or improvements to products it produces in the future without imposing on itself any obligations to install the same improvements in the products it has previously manufactured.
9. This Limited Warranty gives the Original Purchaser specific legal rights but there may be other rights which vary by jurisdiction.
10. This warranty does not cover the following items:
  - Chips or scratches on porcelain or painted surfaces.
  - Rust or corrosion is not deemed a manufacturing or materials defect.
  - Discolouration or loss of paint due to handling during assembly, heat or cleaning products. Paint may require touch up.
  - Stainless steel discolouration or corrosion.
  - Consumables such as batteries.

### IF CUSTOMER SERVICE IS REQUIRED:

1. The Original Purchaser is responsible for shipping and handling charges of the returned item(s) and replacement parts, if any.
2. All parts to be replaced will need to be shipped before replacement items will be sent.
3. Follow the Customer Service Representative's instructions exactly. If a return is necessary, it must be packed carefully and shipped prepaid.

Should you encounter any problems,  
CALL US FIRST.  
Do not return product to the store.  
WE CAN HELP.

For assistance, contact customer service on  
1-855-803-9312, Mon to Fri, 8:00am – 5:00pm Pacific Standard time

### Manufacturer information

Rankam (China) Manufacturing Company Limited  
Address: 18/F., New Lee Wah Centre, 88 Tokwawan Road, Kowloon, Hong Kong.