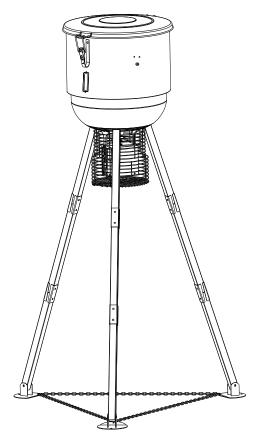


200Lb Mini Silo VP Feeder

Style # FSGWSF1021 (HU2160102-GW)



Please keep this instruction manual for future reference

Customer Service: 1-888-837-1380, 8:00am to 5:00pm, Pacific Standard Time, Monday thru Friday Email: customerservice@rankam.com ------ OR ------Customer Service: 1-888-922-2336, 7:00am to 12:00am CST daily Live Chat at: www.academy.com Email: customerservice@academy.com (Made in China)

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NOTE: Before beginning assembly of product, make sure all parts are present. Compare parts with package content list and hardware contents. If any part is missing or damaged do not attempt to assemble the unit. Contact customer service for replacement parts. **PAY ATTENTION** to these statements when reading this manual and the information contained can save your life.

DANGER: Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

WARNING: Be alert to the possibility of serious bodily injury if the instructions are not followed. Be sure to read and carefully follow all of the messages.

CAUTION: Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

Your **Game Winner 200Lb Mini Silo VP Feeder** is designed, engineered and constructed in a manner that makes it a rugged piece of hunting equipment that will give you years of service. This rugged construction makes your feeder physically heavy. As such, you should never attempt to assemble this feeder alone. YOU MUST HAVE A MINIMUM OF TWO (2) ADULTS FOR THE SAFE ERECTION OF YOUR FEEDER. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

THIS FEEDER MUST BE ERECTED ONLY ON A FIRM AND LEVEL GROUND. PRIOR TO FILL THE HOPPER, **RECOMMENDED INSTALL THREE (3) STAKES (NOT INCLUDED).** FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

REFER TO THE IMAGES IN THIS MANUAL FOR VISUALIZATION OF THE ASSEMBLY PROCESS IN ADDITION TO READING THE INSTRUCTIONS.

SOME PARTS CONTAIN SHARP EDGES. SHARP POINTS OR EDGES CAN SCRATCH, POKE, OR PUNCTURE. WEAR APPROPRIATE CLOTHING AND SAFETY GLOVES DURING ASSEMBLY.

THIS UNIT IS HEAVY. DO NOT ASSEMBLE WITHOUT ANOTHER ADULT. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

PRIOR TO ATTEMPTING TO USE THIS UNIT, TAKE A MOMENT TO BECOME FAMILIAR WITH THE ASSEMBLY, SETUP AND INSTALLATION. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

WARNING: CHAINS SHOULD BE TIGHT AFTER ASSEMBLY. IF CHAINS ARE TIGHT THEN YOUR FEEDER IS ASSEMBLED CORRECTLY AND SAFELY.	WARNING: IF THE CHAINS ARE LOOSE OR MISSING AFTER ASSEMBLY, THEN YOUR FEEDER IS ASSEMBLED INCORRECTLY. IT IS EXTREMELY UNSAFE AND WILL POTENTIALLY FALL DURING USE RESULTING IN SERIOUS INJURY OR DEATH.

THERE MUST BE NO SLACK IN THE CHAIN OR THE LEGS WILL FAIL. THE CHAIN IS THE MOST CRITICAL PART OF THIS FEEDER. IT IS IMPERATIVE THAT THE CHAIN BE PROPERLY IN PLACE BEFORE LOADING FEED.

DO NOT USE THIS UNIT AROUND POWER GENERATING EQUIPMENT (TRANSFORMERS, GENERATORS, SUBSTATIONS, ETC) AND/OR TRANSMISSION EQUIPMENT (POWER LINES). FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

DO NOT LOAD FEED WITHOUT ANOTHER ADULT. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

DO NOT CLIMB ON AND/OR LOAD FEEDER UNDER AND/OR DURING BAD WEATHER SUCH AS STORMS, SNOW, LIGHTNING OR THUNDERSTORM. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULTS IN SERIOUS INJURY OR DEATH!

DO NOT SIT OR STAND ON OR INSIDE THE HOPPER. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

DO NOT LOAD OVER **200** POUNDS OF FEED. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS DAMAGE TO THIS UNIT.

DO NOT LOAD FEEDER UNTIL IT IS COMPLETELY ASSEMBLED AND STANDING UP IN PLACE.

DO NOT STORE OR HANG ITEMS ON THE HOPPER. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS DAMAGE TO THIS UNIT.

DO NOT DISASSEMBLE AND/OR REMOVE PARTS WITHOUT ANOTHER ADULT PRESENT. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

DO NOT ASSEMBLE, DISASSEMBLE AND/OR REMOVE PARTS FROM THE FEEDER UNDER AND/OR DURING BAD WEATHER SUCH AS STORM, SNOW, LIGHTNING OR THUNDERSTORM. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

IT IS EXTREMELY UNSAFE AND DANGEROUS SHOULD THE CHAINS BECOME LOOSE AFTER ASSEMBLY. FEEDER WITH LOOSE CHAINS, MISSING CHAIN AND/OR NO CHAIN WILL FALL DOWN, RESULTING IN SERIOUS INJURY OR DEATH.

DO NOT ATTEMPT TO FILL A FULL LOAD OF FEED AT ONE TIME. LOAD ONE BAG AT A TIME UNTIL HOPPER IS FULL. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH.

DO NOT LOAD AND/OR CLIMB THE FEEDER IF YOU FIND ANY OF PART #9 (FOOT CHAIN) MISSING, DAMAGED AND/OR LOOSE. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

THE 6 V RECHARGEABLE BATTERY (NOT INCLUDED) SHOULD HAVE A COMPLETE CHARGE PRIOR TO THE FIRST TIME OF OPERATION. THIS REQUIRES A MINIMUM OF AT LEAST SIX (6) HOURS OF CHARGING.

THE PROPER SPACING BETWEEN THE SPIN PLATE AND THE FUNNEL IS 3/8 INCH. THIS IS VERY IMPORTANT FOR SERVICE FREE OPERATION.

TO TEST YOUR FEEDER FOLLOW THE INSTRUCTIONS IN THE TIMER MANUAL. DO NOT TEST FEEDER WHEN IT CONTAINS FEED. TEST FEEDER WHEN EMPTY ONLY! TESTING THE FEEDER WHILE IT CONTAINS FEED WILL CAUSE FEED TO BE DISCHARGED AT A HIGH VELOCITY AND COULD RESULT IN BODY INJURY. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH!

OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: -THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE. -THE DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.

THOROUGHLY INSPECT THE FEEDER PRIOR TO EACH USE FOR SIGNS OF WEAR, ROT, CORROSION, CRACKS, DETERIORATION AND/OR ANY OTHER TYPE OF DEFECT. DO NOT USE THIS FEEDER IF IT SHOWS EVIDENCE OF WEAR, ROT, CORROSION, CRACKS, DETERIORATION AND/OR ANY OTHER TYPE OF DEFECT. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS INJURY OR DEATH. DO NOT REMOVE, MODIFY AND/OR OMIT ANY PART OR OTHERWISE MECHANICALLY MODIFY THIS UNIT OR ITS ASSEMBLY IN ANY MANNER. MODIFICATION, OMMISSION AND/OR PART SUBSTITUTION MAY RESULT IN SERIOUS INJURY OR DEATH!

BEFORE STANDING UP THE FEEDER, YOU MUST... CHECK ALL HARDWARE TO BE SURE IT IS IN PLACE AND TIGHT.

CHECK ALL BOLTS AND NUTS TO BE SURE THEY ARE FIRM AND TIGHT.

CHECK ALL PART #9 (FOOT CHAINS) TO BE SURE NONE ARE MISSING.

CHECK ALL PART #9 (FOOT CHAINS), A TOTAL OF THREE (3) PIECES TO BE SURE THEY ARE IN THE PROPER PLACE AND TIGHT. IF YOU FIND THE CHAINS ARE LOOSE AFTER ASSEMBLY, YOUR FEEDER IS ASSEMBLED INCORRECTLY, EXTREMELY UNSAFE AND DANGEROUS. A FEEDER WITH LOOSE AND/OR MISSING CHAINS WILL COLLAPSE, RESULTING IN SERIOUS INJURY OR DEATH.

DO NOT THROW AWAY THE PACKAGING MATERIAL AT THIS TIME.



! IMPORTANT !

THE MANUFACTURER OF 200LB MINI SILO VP FEEDER IS NOT RESPONSIBLE FOR ANY INACCURATE INFORMATION YOU HAVE RECEIVED REGARDING STATE FEEDING REGULATIONS. PLEASE ALWAYS KEEP YOUR INFORMATION UP-TO-DATE AND RELIABLE. MANY STATE LAWS CHANGE AND ARE AMENDED WITHOUT NOTICE. ALWAYS DOUBLE CHECK YOUR STATE AND SPECIFIC COUNTY FEEDING LAWS REGARDING THE USE OF FEEDERS.

Tools Required (not included)

1	Pliers	Row
2	Hex Nut Wrench	
3	Phillips Head Screwdriver	

Parts List

1	Lid		1 pc
2	Seal Strip		1 pc
3	Hopper Top Section	SP4 – Bushing 3a – Hopper 3b - Lock 3c – Feed window	1 pc
4	Hopper Bottom Section	SP4 – Bushing	1 pc
5	Upper Leg	······································	3 pcs
6	Middle Leg		3 pcs

Parts List

7	Lower Leg		3 pcs
8	Feet		3 pcs
9	Chains		3 pcs
10a	Top Varmint Guard		1 pc
10b	Bottom Varmint Guard	10c – Wing Bolt	1 pc

Hardware list

А	Hex. Bolt (M8x55)		16 pcs
В	Hex. Bolt (M8x20)		3 pcs
С	Hex. Bolt (M6x20)		13 pcs
D	Locking Nut (M8)		16 pcs
Е	Locking Nut (M6)		13pcs
F	Flat Washer (dia. 8mm)	\bigcirc	27 pcs
G	Flat Washer (dia. 6mm)	\bigcirc	7 pcs
Н	Round Bolt(M6*20)		4Pcs

!! Component and Hardware are packed <u>INSIDE</u> the Timer Kit Set package!!

11	Funnel		1 pc
12	Timer Kit	SP4 – Bushing	1 pc
13	Mounting Bracket		2 pcs
14	Digital Timer		1 pc

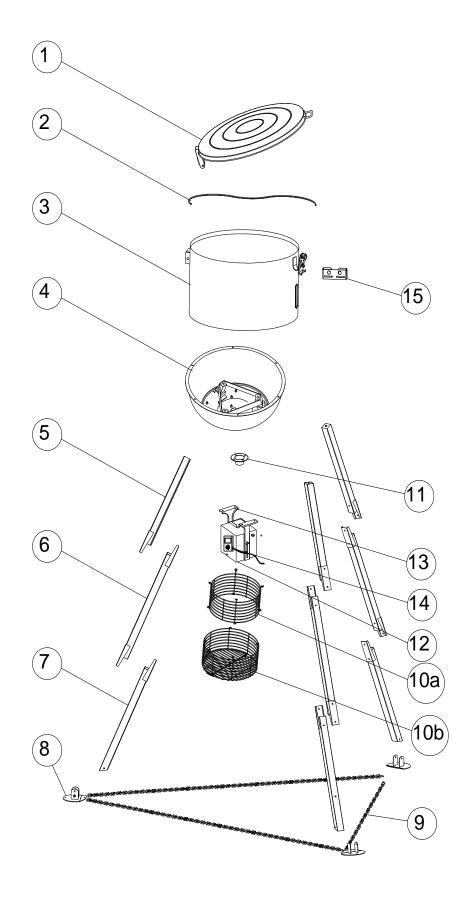
Hardware List - Timer Kit Set

K	Hex. Bolt (M6x20)		10 pcs
L	Flat Washer (dia. 6mm/18)	\bigcirc	2 pcs
М	Butterfly Nut (M6)		2pcs
N	Flange Nut (M6)		2pcs
R	Wing Bolt		1 pc

Solar Panel Ready Kit

15	Universal Solar Panel Fixture		1 pc
SP1	M5x12 Bolt		2 pcs
SP2	M5 Nut	\bigcirc	2 pcs
SP3	M6x10 Bolt		2 pcs
		Pre-attached on Hopper Top Section	

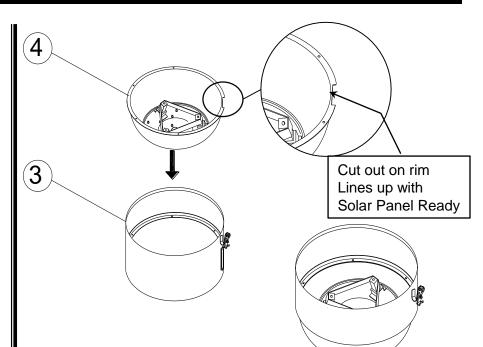
Product Diagram



Step 1:

Insert Hopper Bottom Section (#4) into Hopper Top Section (#3) per diagram.

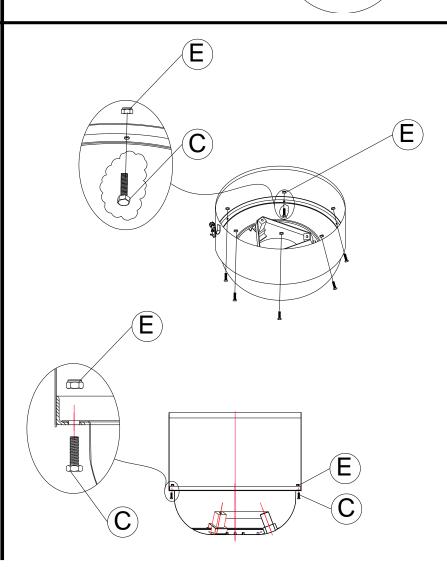
Note: the Hopper Bottom Section rests on the inside bottom edge of the Hopper Top Section



Step 2

Align holes and attach these two pieces using bolts (C, M6 x 20) and locking nuts (E, M6). Tighten bolts and nuts

Hardware: #C - 6 pcs #E - 6 pcs



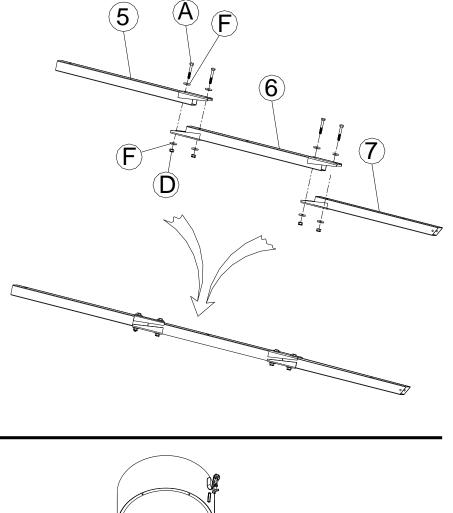
Step 3:

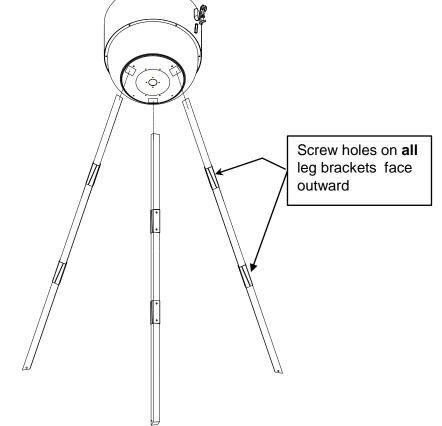
Assembly of the three legs. Attach Upper Leg (#5) to the Middle Leg (#6) using bolts (A, M8x55), flat washers (F, 8mm) and locking nuts (D, M8). In the same manner, attach the Lower Leg (#7) to the Middle Leg (#6) using bolts (A, M8x55), flat washers (F, 8mm) and locking nuts (D, M8). TIGHTEN all bolts and nuts

Hardware: #A - 12 pcs #D - 12 pcs #F – 24 pcs

Step 4:

Insert the three assembled legs into the bottom of the hopper.

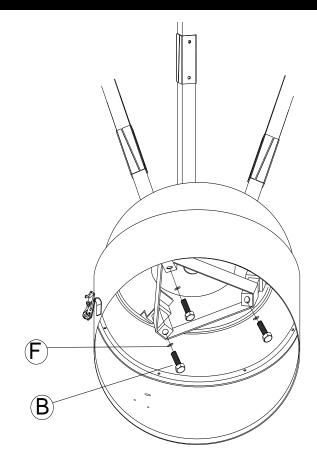




Step 5:

Attach the legs to the hopper using bolts (B, M8x20) and flat washers (F, 8mm) inside the hopper as per the diagram. Tighten bolts.

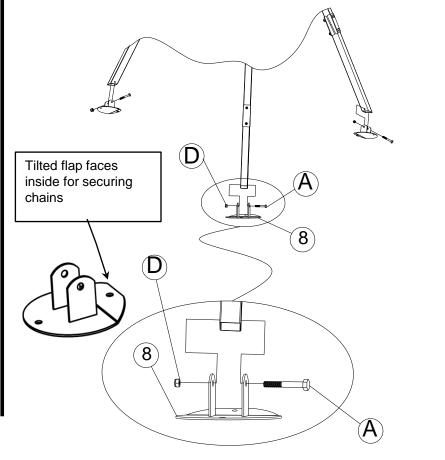
Hardware: #B - 3 pcs #F - 3 pcs



Step 6:

Attach Feet (#8) to the legs using bolts (A, M8x55) and locking nuts (D, M8)

Hardware: #A - 3 pcs #D - 3 pcs



Step 7:

Attach Chains (#9) to the legs using bolts (C, M6x20), washers (G, 6mm) and locking nuts (E, M6).

Tighten bolts and nuts

Hardware: #C - 3 pcs #E - 3 pcs #G - 3 pcs

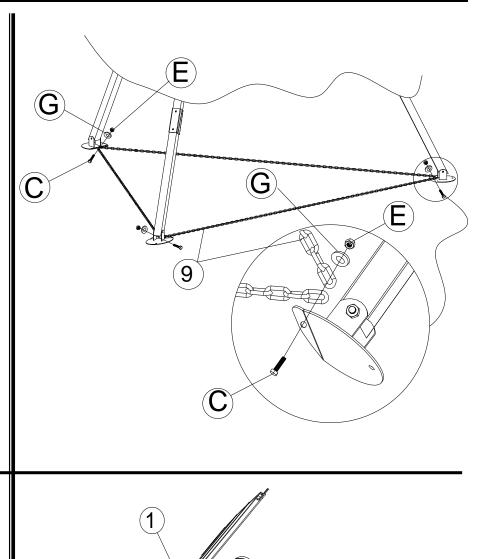
THERE MUST BE NO SLACK IN THE CHAIN OR THE LEGS WILL FAIL. THE CHAIN IS THE MOST CRITICAL PART OF THIS FEEDER. IT IS IMPERATIVE THAT THE CHAIN BE PROPERLY IN PLACE BEFORE LOADING FEED

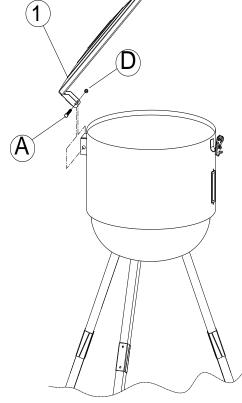
Step 8:

Attach Lid (#1) to the hopper using bolt (A, M8x55) and locking nut (D, M8)

Tighten bolt and nut

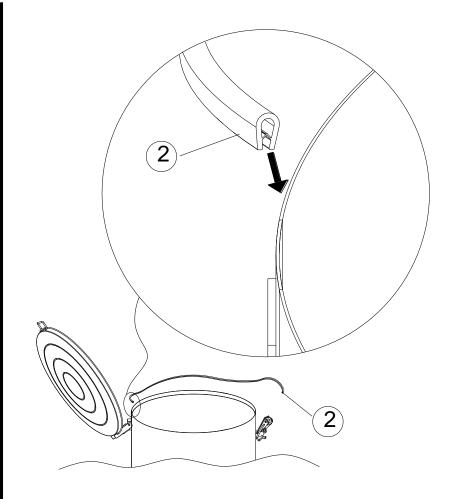
Hardware: #A - 1 pc #D - 1 pc





Step 9:

Attach the Seal Strip (#2) to the hopper as per the diagram.



Assembly Instructions (Funnel and Timer Kit)

Step 10:

Assemble Mounting Bracket (#13) to the Timer Kit (#12) using bolts (K, M6x20), flange nuts (N, M6), washers (L, 6mm), and butterfly nuts (M, M6).

Note: hardware is packed inside the Timer Kit unit.

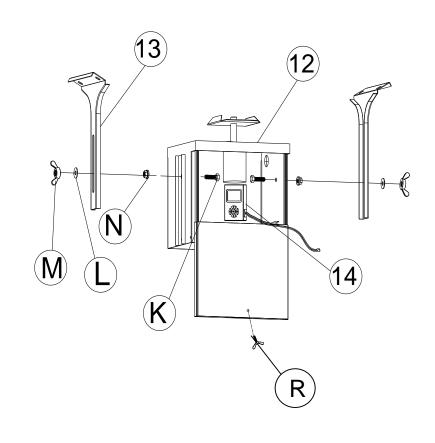
Hardware: #K - 2 pcs #L - 2 pcs #M - 2 pcs #N - 2 pcs #R - 1pc

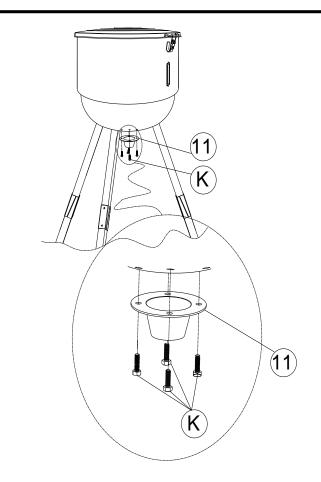
Step 11:

Attach Funnel (#11) to the bottom of the hopper using bolts (K, M6x20)

Note: hardware is packed inside the Timer Kit unit.

Hardware: #K - 4 pcs





Assembly Instructions (Funnel and Timer Kit)

Step 12:

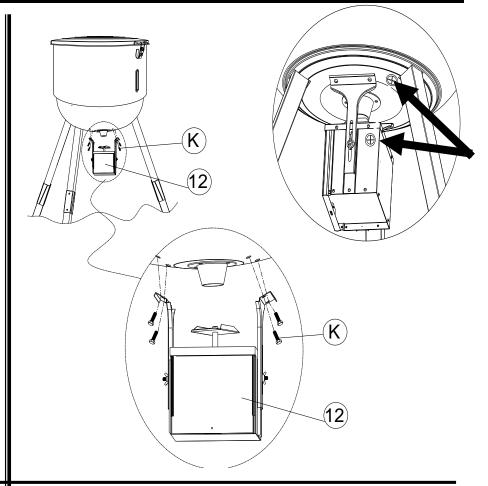
Attach the Timer Kit (#12) to the bottom of the hopper using bolts (K, M6x20)

Note:

Hardware is packed inside the Timer Kit unit.

Rubber bushing on Timer Kit faces right hand side of feeder, close to the holes on side of feeder for wiring purpose.

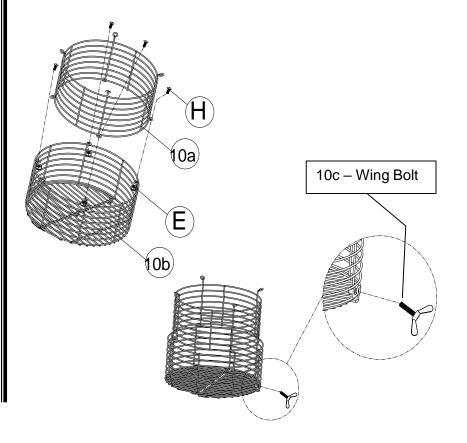
Hardware: #K - 4 pcs



Step 13:

Attach Bottom Varmint Guard (#10b) to the Top Varmint Guard (#10a) using bolts (H, M6x20) and locking nuts (E, M6)

Hardware: #E - 4 pcs #H - 4 pcs 10c – Wing Bolt



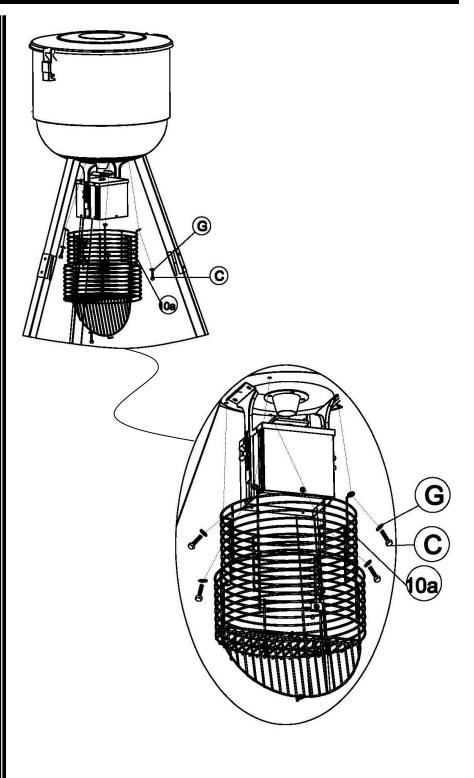
Assembly Instructions (Funnel and Timer Kit)

Step 14:

Attach Varmint Guard (#10) to the bottom of the hopper using bolts (C, M6x20) and washers (G, 6mm)

Align with motor control box so that motor control box door can open fully when cage is attached and cage door is open

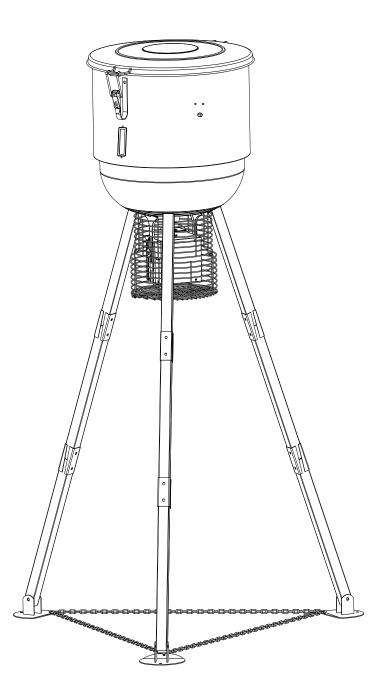
Hardware: #C - 4 pcs #G - 4 pcs



WARNING

Assembly is completed. There must be **No Slack** in the Chains or the legs will fail. The Chains are the most critical parts of this feeder. It is imperative that the Chains must be properly in place before loading feed.

Also, use stakes (not included) to secure your feeder to the ground



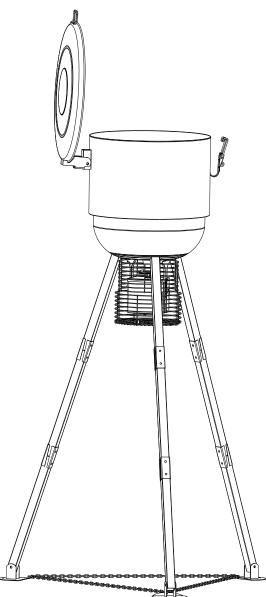
HOW TO LOAD YOUR FEEDER

OPEN THE LID AND POUR FEED INTO THE HOPPER. ONE BAG AT A TIME. DO NOT USE A LEAN-TO OR EXTENSION STYLE LADDER TO AID IN FILLING THE HOPPER. THIS COULD CAUSE THE FEEDER TO TIP OVER AND CAUSE INJURY. IF ADDITIONAL HEIGHT IS NEEDER FOR FILLING, USE A SIMPLE A-FAME STEP PLATRORM LADDER. AFTER FILLING, CLOSE AND LOCK THE LID.

TIPS & POINTERS:

(Q) What kind of feed should I use?

(A)Whole kernel corn is recommended. Whole kernel corn mixed with soybeans or pellets is also effective for attracting deer. NOTE: When not mixed with corn, some types of pellets can take on moisture and clog the feeder.



HOW TO INSTALL BATTERY

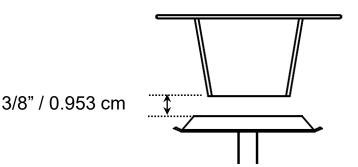


REMOVE TIMER KIT COVER AND INSTALL A 6 V RECHARGEABLE BATTERY (NOT INCLUDED) BY ATTACHING RED ALLIGATOR CLIP TO THE POSITIVE TERMINAL (+) AND BLACK ALLIGATOR CLIP TO THE NEGATIVE (-) TERMINAL.

HOW TO OPERATE THE TIMER

READ THE OPERATION MANUAL INCLUDED IN THE TIMER KIT UNIT.

THE PROPER SPACING BETWEEN THE SPIN PLATE AND THE FUNNEL IS 3/8 INCH (0.953 cm). THIS IS VERY IMPORTANT FOR SERVICE- FREE OPERATION.



Care and Maintenance

- INSPECT FEEDER FOR ANY LOOSE PARTS OR HARWARE REGULARLY
- CHECK IF FEEDER IS TAKING WATER ON RAINY DAYS. SEAL GAP WITH
 SILICONE SEALANT IF NECESSARY
- IF RUST APPEARS ON THE EXTERIOR SURFACE OF FEEDER, CLEAN AND BUFF THE AFFECTED AREA WITH STEEL WOOL OR FINE GRIT EMERY CLOTH. TOUCH-UP WITH A GOOD QUALITY PAINT
- STORE FEEDER INDOORS WHEN NOT IN USE
- CLEAN FEEDER HOPPER REGULARLY TO AVOID CLOGGING AND DAMAGE TO THE CONTROL UNIT





IF USING THE GAME WINNER TIMER AS A REPLACEMENT TIMER, IT WILL WORK WITH EITHER 6 OR 12 VOLT MOTORS. ****** GAME WINNER MOTORS ARE 6 VOLT. *****

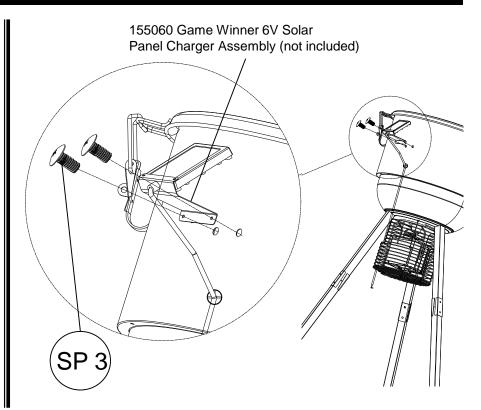
Assembly Instructions of 155060 Game Winner 6V Solar Panel Charger (not included)

Step 1:

Install the Game Winner Solar Panel Assembly to the Hopper Top Section using bolts (SP3, M6x10).

Note: It is recommended to install Solar Panel before loading or when it is empty.

Hardware: #SP3 - 2 pcs

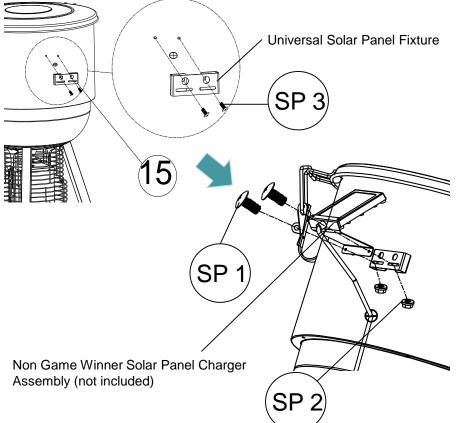


For use of NON Game Winner Solar Panel Charger (not included), follow below instructions

Install the Universal Solar Panel Fixture (#15) on the right side of the Hopper Top Section using bolts (SP3, M6x10).

Install the Solar Panel Assembly to the Universal Solar Panel Fixture using bolts (SP1, M5x12) and nuts (SP2, M5).

Hardware: #SP1 - 2 pcs #SP2 - 2 pcs #SP3 - 2 pcs



Assembly Instructions of 155060 Game Winner 6V Solar Panel Charger (not included)

Step 2:

Remove the varmint cage

Step 3:

With a knife, make a small incision through each rubber bushing just large enough so that the wire conduit will fit when inserted (shown at A, B, C).

Step 4:

Then insert the conduit through the bushing so that the wire is on the inside of the Hopper Top Section (shown at A).

Then continue passing the conduit through the rubber bushing at the bottom of the Hopper Bottom Section (shown at B).

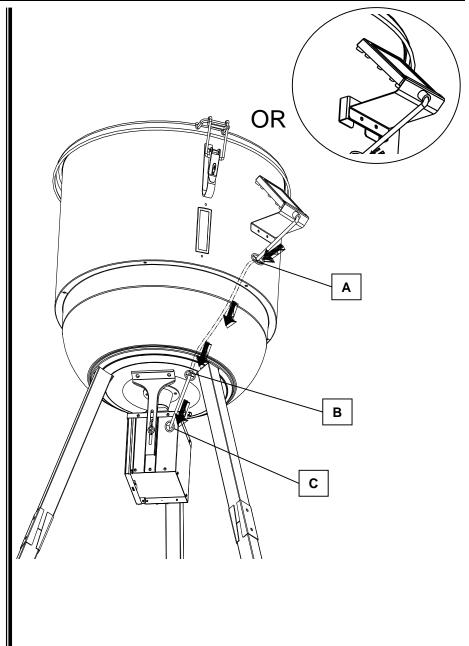
Finally, insert the conduit into the rubber bushing on the Timer Kit box (shown at C) and connect to the 6 V battery.

Step 5:

Reinstall varmint cage

Installing the conduit wire through the inside of the hopper will help resist squirrels and raccoons from damaging the wires.

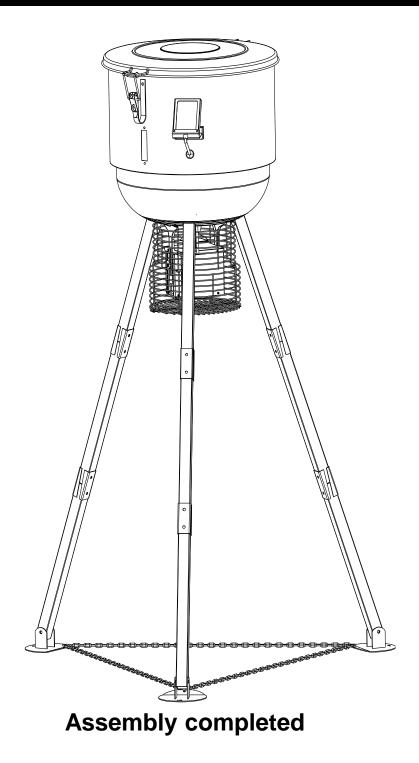
Adding a small amount water sealing agent around each rubber bushing will help keep moisture out of the hopper.





- 1. Pay attention to polarities when connecting solar panel and rechargeable battery.
- 2. Do not short circuit either the panel or the battery.

Assembly Instructions of 155060 Game Winner 6V Solar Panel Charger (not included)



Remarks:

1. Optional placement of the solar panel would be in a Southerly direction.

2.Always check the solar panel terminals to insure there is no unnecessary build-up of any corrosive matter which may be detrimental to your battery.

3.Make sure you ONLY use the solar panel with rechargeable batteries. This product will not work with, any may cause damage to, spring-top or alkaline type batteries.

HU2160102-GW-ENG

20200205-V3.7

Warranty Information

- 1. Manufacturer warrants this Product to be free from defects in workmanship and materials for a period of 90 days from the date of purchase, PROVIDED claims are submitted, in writing, with proof of purchase.
- 2. If any part of this item fails because of a manufacturing defect within the Limited Warranty Period, Manufacturer offers to replace such part(s) provide that such parts have not been improperly repaired, altered, or tampered with or subject to misuse, abuse or exposed to corrosive conditions. This Limited Warranty is, however, subject to certain limitations, exclusions, time limits and exceptions (Hereinafter "Conditions") as listed below. Read these Conditions carefully.
- 3. This Limited Warranty shall be limited to the replacement or repair of any part(s) which Manufacturer determines, after reasonable examination, to have been defective at the time of manufacturing and manufacturer's obligation(s) shall be limited to replacement, if any, of defective part(s) which shall be shipped at Original Purchaser's expense to Original Purchaser's designated shipping address.
- 4. This Limited Warranty is given to and covers the **ORIGINAL PURCHASER ONLY** and such coverage terminates 90 days from the date of purchase.
- 5. DAMAGE LIMITATION WARNING: IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR ANY INCIDENTIAL OR CONSEQUENTIAL DAMAGES, INCLUDING (BUT NOT LIMITED TO) LOSS OF USE OF THE PRODUCT, LOSS OF TIME, INCONVENIENCE, EXPENSES FOR TRAVEL, TRANSPORTATION, LODGING EXPENSES, LOSS OF FOOD, LOSS BY DAMAGE TO PERSONAL PROPERTY OR LOSS OF INCOME, PROFITS OR REVENUE.
- 6. **MANUFACTURER'S OBLIGATION:** Manufacturer's liability shall be limited to the delivery of a good, merchantable Product and, if necessary, the repair or replacement, at manufacturer's option, of any defective part or unit.
- **7. TRANSFER LIMITATIONS:** This Limited Warranty is not assignable or transferable. It covers only the original purchaser.
- 8. **RESERVED RIGHT TO CHANGE:** Manufacturer reserves the right to make changes or improvements to products it produces in the future without imposing on itself any obligations to install the same improvements in the products it has previously manufactured.
- 9. This Limited Warranty gives the Original Purchaser specific legal rights but there may be other rights which vary by jurisdiction.

10. This warranty does not cover the following items:

- Chips or scratches on porcelain or painted surfaces
- Rust or corrosion is not deemed a manufacturing or materials defect
- Discoloration or loss of paint due to handling during assembly, heat or cleaning products. Paint may require touch up.
- Stainless steel discoloration or corrosion
- Consumables such as batteries
- Damages caused by wild game

IF CUSTOMER SERVICE IS NECESSARY:

The Original Purchaser is responsible for shipping and handling charges of the returned item(s) and replacement parts, if any.

All parts to be replaced will need to be shipped before replacement items will be sent.

Follow the Customer Service Representative's instructions exactly. If a return is necessary, it must be packed carefully and shipped prepaid.

Should you encounter any problem or Obtaining replacement parts CALL US FIRST. Do not return product to the store. WE CAN HELP.

Rankam (China) Manufacturing Co. Ltd. 18/F., New Lee Wah Centre, 88 Tokwawan Road, Kowloon, Hong Kong

Please contact Rankam Customer Service at customerservice@rankam.com or at 1-888-837-1380, Mon to Fri, 8:00 a.m. – 5:00 p.m. Pacific Standard Time