

36 Inch 4-Burner Gas Griddle

OWNER'S MANUAL

Series No. : 0224-B



Customer Service

☎ 1-800-618-6798

FOR YOUR SAFETY!

Use outdoors only! Do not use it inside a building, garage, or any other enclosed space. Read the instructions before assembling and using the appliance. DO NOT use the griddle unless it is completely assembled, and all the parts are securely fastened. This griddle will become very hot, do not move it during use. Keep children and pets away.

CONTACT US FIRST!

This griddle has been made to high quality standards. If you have any questions that are not addressed in this Owner's Manual, or you need parts, please call our customer service hotline or send an email to service@royalgourmetusa.com. Please keep this Owner's Manual for future reference.

Learn more at:

www.royalgourmetcorp.com

For Your Safety	2-3
Parts Diagram	4
Parts and Hardware List	5
Preparation	6
Assembly Instructions	7-9
General Information and Instructions	10
LP Gas and Cylinder Information	10
Cylinder Specifications	11
LP Cylinder Leak Test	12-13
Operating Instructions	14
Cleaning and Maintenance	15-16
Troubleshooting Guide	17-18
Grilling Recipes	19-20
Warranty and Customer Service	21
Spanish	22-43
French	44-65

1. DO NOT store or use gasoline, or any flammable vapors and liquids within 8 meters (26 feet) of the griddle.
2. When cooking with oil/grease, do not allow the oil/grease to exceed 177 °C (350 °F).
DO NOT store extra cooking oil in the vicinity of the griddle.
3. The liquid propane (LP) tank (cylinder) not connected for use should be stored a minimum distance of 3 meters (10 feet) from griddle or any appliance.
Never fill the gas cylinder beyond 80 percent full. If the above instructions are not followed exactly, there would be a risk of fire that may cause serious injury or death.

In case of any issue, call us first! **DO NOT** return the griddle to the retailer. This griddle has been made to high quality standards. If you have any questions not addressed in this owner's manual, or you need parts, please call our customer service hotline.

NOTE: The assembly and use of this griddle must conform to local codes. In the absence of local codes, use the National Gas and Propane Instruction Code. Read all instructions prior to assembly and use.

CAUTION:

1. This griddle is meant for use with propane gas only (propane gas cylinder not included).
2. Never attempt to attach this griddle to the self-contained propane system of a camper trailer, motor home, or house.
3. Never use charcoal or lighter fluid with gas griddles.
4. Children should never use your griddle. Keep children and pets away when in use.
5. DO NOT use gasoline, kerosene, or alcohol for lighting. The LP gas cylinder to be used must be constructed and marked in accordance with the specifications for LP Gas cylinder of the U.S. Department of Transportation (DOT) or the National Standard of Canada, CAN/CSA-B339, Cylinders, Spheres and Tubes for Transportation of Dangerous Goods and Commission. This griddle is not intended to be used in or on recreational vehicles or boats.
6. DO NOT attempt to move the griddle while it is lit or hot.
7. DO NOT use the griddle unless it is completely assembled, and all parts are securely fastened and tightened.
8. DO NOT use the griddle or any gas products near unprotected combustible buildings and materials.
9. DO NOT use in the presence of gases or vapors. Keep the griddle area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.
10. DO NOT touch metal parts of the griddle until it has completely cooled (about 45 minutes) to avoid burns, unless you are wearing protective gear (oven mitts, potholders, and etc.).
11. DO NOT alter the griddle in any manner.
12. Keep all combustible items and surfaces at least 91 cm (36 inches) from the griddle at all times.
13. Clean and inspect the hose before each use. If there is evidence of abrasion, wear, cuts, or leaks, the hose must be replaced before operating the griddle. The hose assembly replacement must be as per the manufacturer specifications specified by the manufacturer.
14. Move the gas hose as far away as possible from hot surfaces and dripping hot grease.
15. Never keep a filled LP gas cylinder in a hot car or truck. Heat will cause the gas pressure to increase, which may open the relief valve and allow the gas to escape.
16. Keep the griddle's valve compartment, burners, and circulating air passages clean. Inspect the griddle before each use.

WARNING:

1. This griddle is for outdoor use only and should not be used inside a building, garage, or any other enclosed space.
2. The consumption of alcohol, prescription, or non-prescription drugs may impair the operators' ability to properly assemble or safely operate the griddle.
3. Always place your griddle on a hard and level surface far away from combustibles.
4. Do not leave a lit griddle unattended. ALWAYS keep children and pets away from the griddle.
5. Do not place the griddle on any type of tabletop surface.
6. Do not use the griddle in high winds.

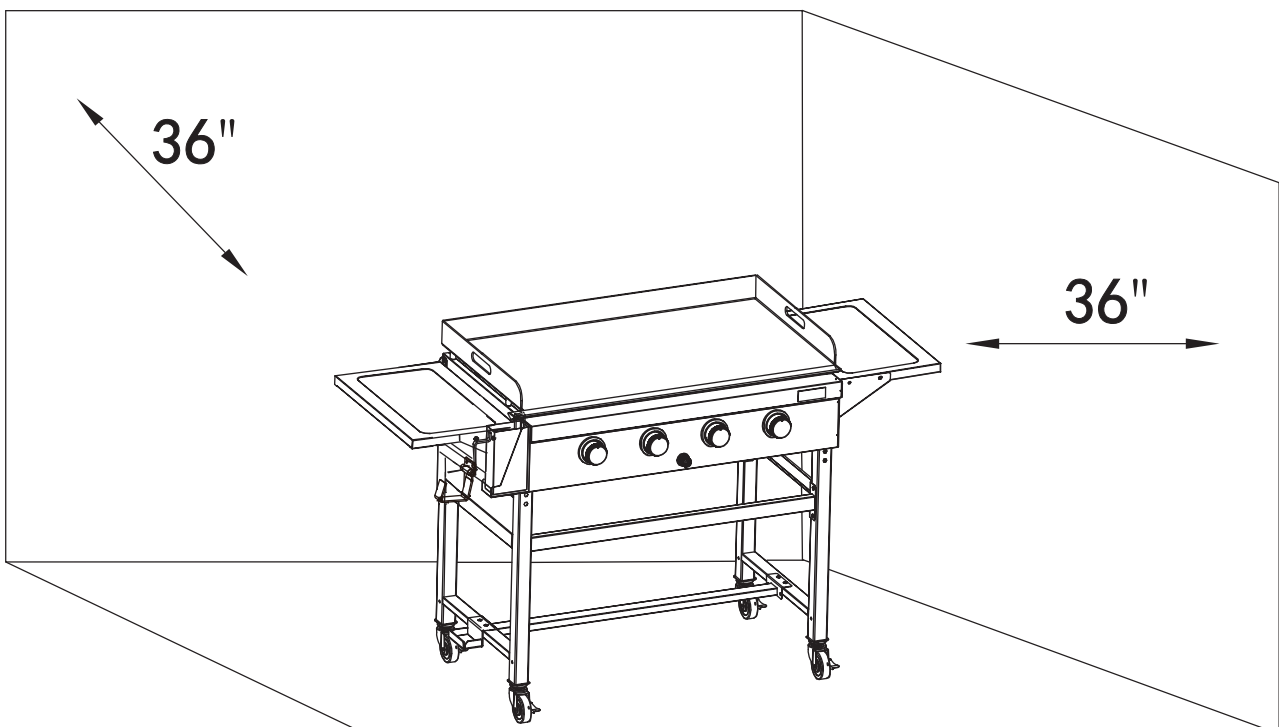
DANGER:

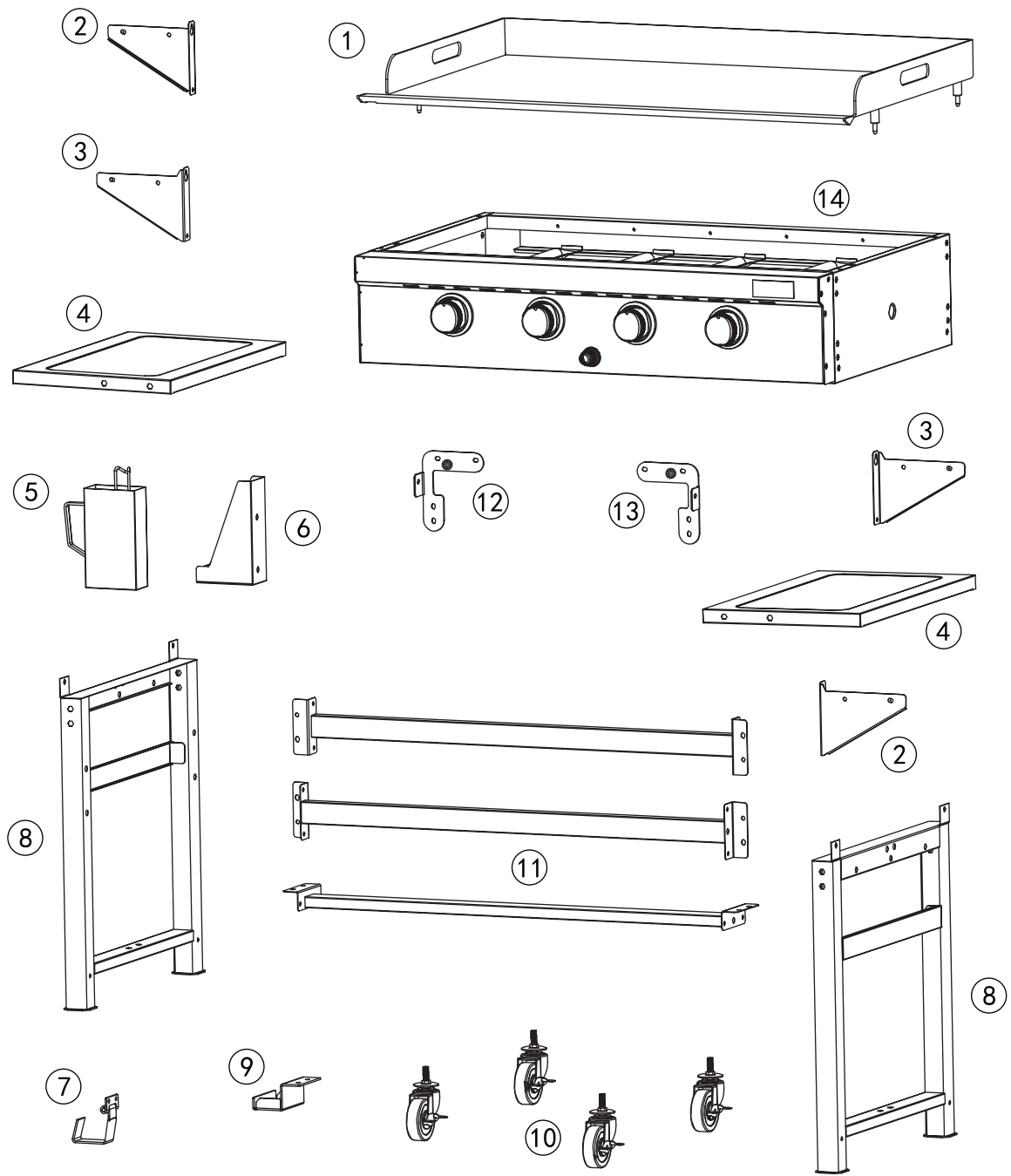
Liquid propane gas is flammable and hazardous if handled improperly. Understand the characteristics before using any propane product.

1. Propane characteristics: Flammable, explosive under pressure, heavier than air, settles in pools and low areas.
2. In its natural state, propane has no odor. For your safety, an odorant has been added.
3. Contact with propane can cause freeze burns to the skin.
4. This griddle is shipped from the factory for use with propane gas only.
5. Never use a propane cylinder with a damaged body, valve, collar, or footing.
6. Dented or rusted propane cylinders may be hazardous and should be checked by your propane gas supplier.

FOR YOUR SAFETY

1. Keep the griddle at least 91cm (36 inches) distance away from the combustible and noncombustible materials and walls of buildings.
2. Do not place the griddle where there are combustible surfaces overhead.





Ref	Description	Illustration	QTY	Ref	Description	Illustration	QTY
1.	Cooking griddle H-GD400P005		1	8.	Leg assembly H-GC33A006.02		2
2.	Side table joint (L) Z-GB400102		2	9.	LP cylinder base W-GD430017		1
3.	Side table joint (R) Z-GB400103		2	10.	Caster W-GC33A030		4
4.	Side table Z-GB400101		2	11.	Cart beam H-GB400102		3
5.	Grease cup H-GD400P004		1	12.	Main body cart joint (L) Z-GC33A040.02		1
6.	Grease cup support bracket Z-GD400P014		1	13.	Main body cart joint (R) Z-GC33A038.02		1
7.	LP cylinder hook W-GD430016		1	14.	Main body ZH-GD400P001		1

A	M6x12	40 pcs	B	Stud with nut	4 pcs	C	M6x15	2 pcs	

Before beginning assembly, make sure all parts are present. Compare parts with packaged contents list and diagram above. If any parts are missing or damaged, do not attempt to assemble the products. Contact customer service for replacement parts via telephone or email.



Phillips screwdriver



Wrench

- Estimated assembly time: 40 minutes
- Tools required for assembly:
Phillips screwdriver (not included) and Wrench (not included)
- Note: The right and left sides of the griddle are designed as if you are facing the front of the griddle.

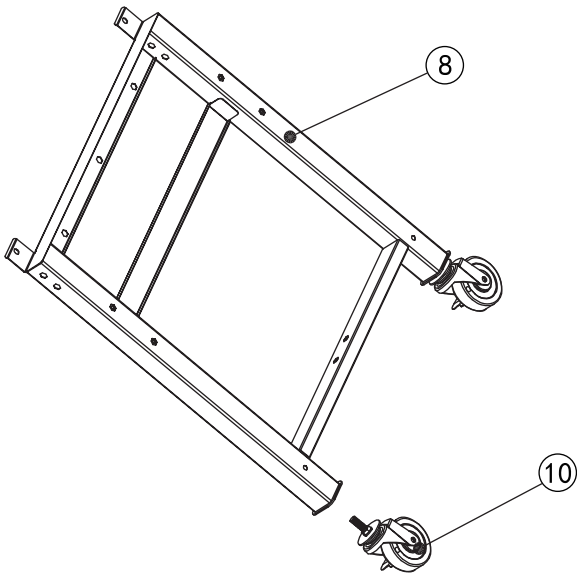


CALIFORNIA PROPOSITION 65 WARNING

1. Fuels used in gas burning appliances and the combustion byproducts of such fuels, can expose you to chemicals including carbon monoxide, which is known to the State of California to cause birth defects or other reproductive harm.
2. This product contains Nickel (Metallic) known to the State of California to cause cancer.
3. This product contains Lead and Lead Compounds known to the State of California to cause cancer and birth defects or other reproductive harm.

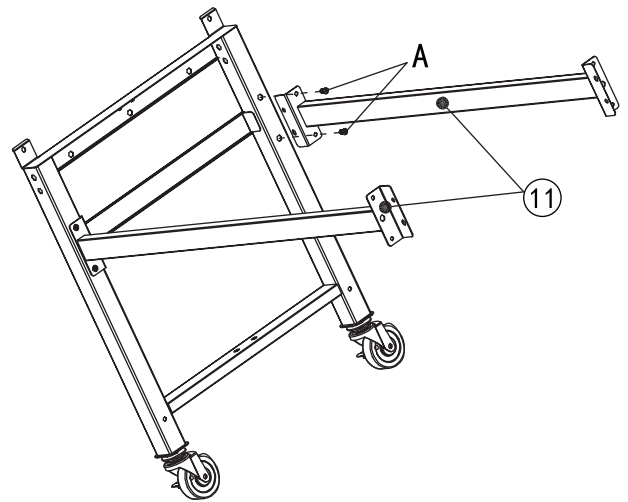
For more information, go to: www.P65Warnings.ca.gov

Step 1



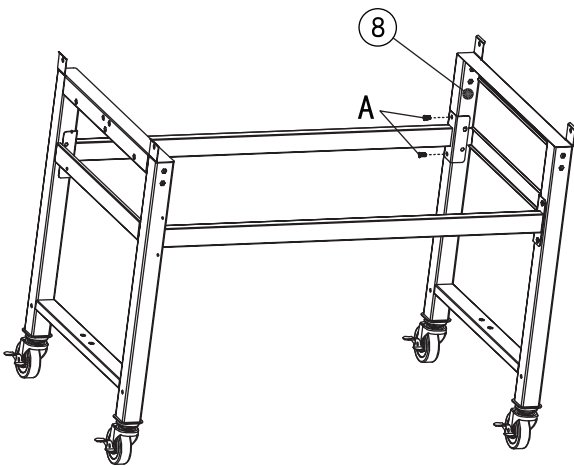
Install four casters (10) to the leg assemblies (8) by twisting clockwise until tightened.

Step 2



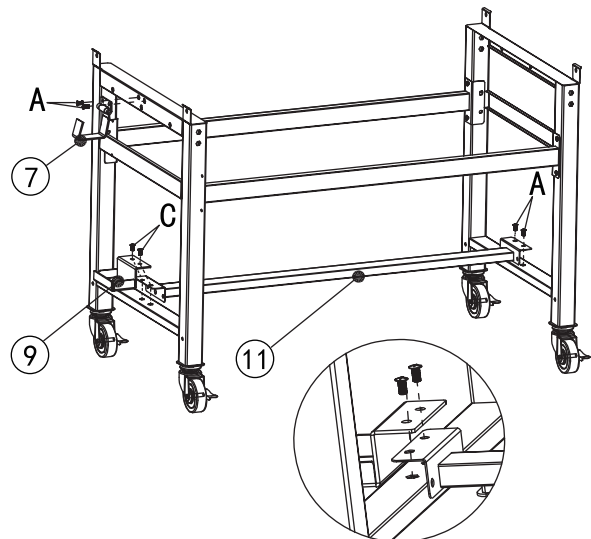
Assemble two cart beams (11) to one side of leg assembly with 4 bolts (A).

Step 3



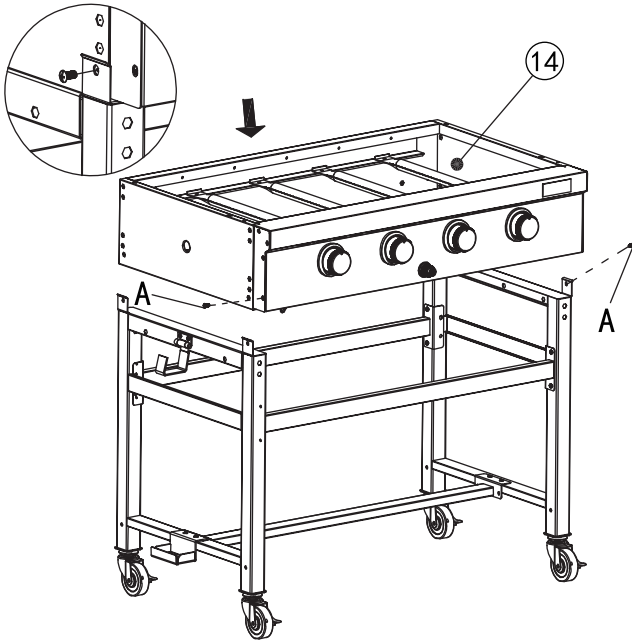
Assemble the cart beams to the other side of leg assembly with 4 bolts (A).

Step 4



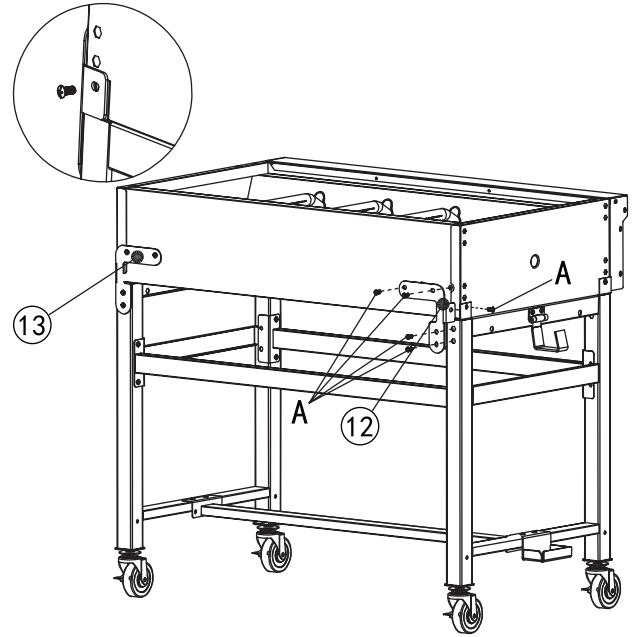
Attach the LP cylinder base (9) and one end of the bottom cart beam (11) to the lower beam of left leg assembly with 2 bolts (C). Attach the other end to the the lower beam of right leg assembly with 2 bolts (A). Fasten the cylinder hook (7) to the upper beam of left leg assembly with 2 bolts (A).

Step 5



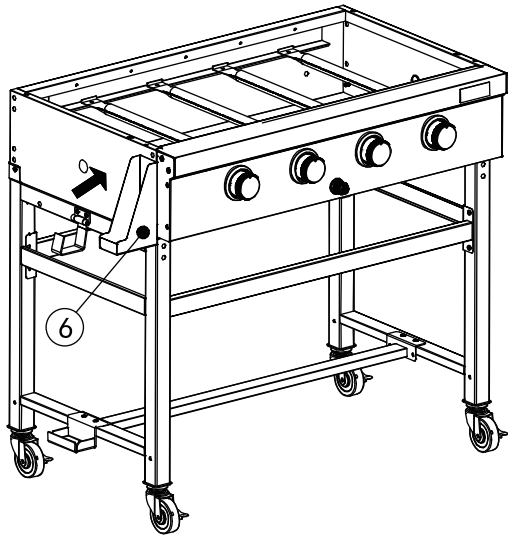
Place the main body (14) on the cart, align the holes on front leg assemblies and fasten with 2 bolts (A).

Step 6



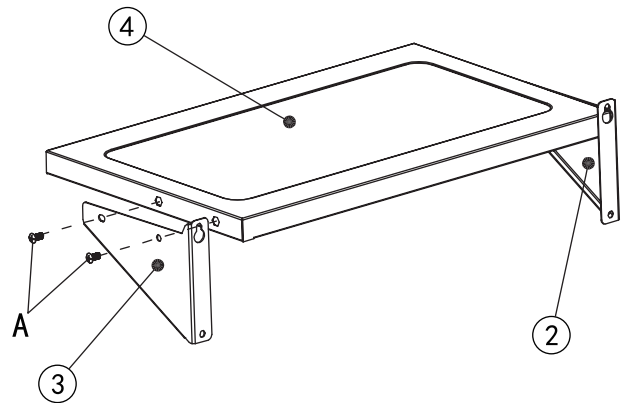
Fasten the main body to the cart with 1 bolt (A) from both sides and secure the main body by fixing the cart joints (12), (13) from the back with 4 bolts (A) respectively as shown.

Step 7



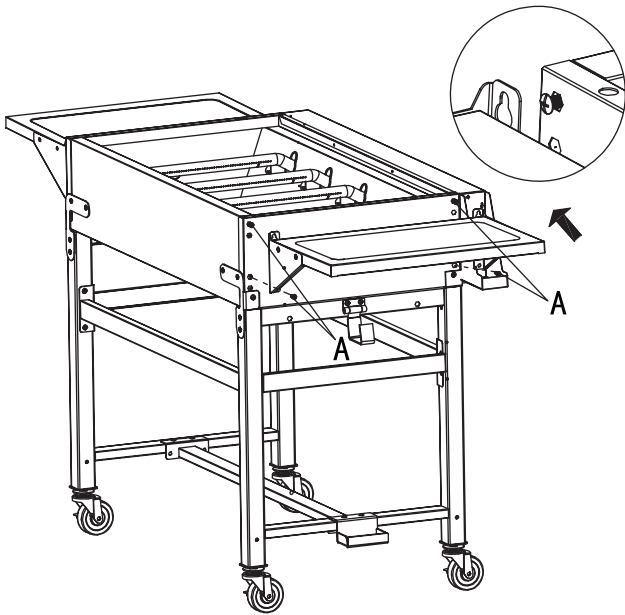
Attach the grease cup support bracket (6) to the left panel of the main body.

Step 8



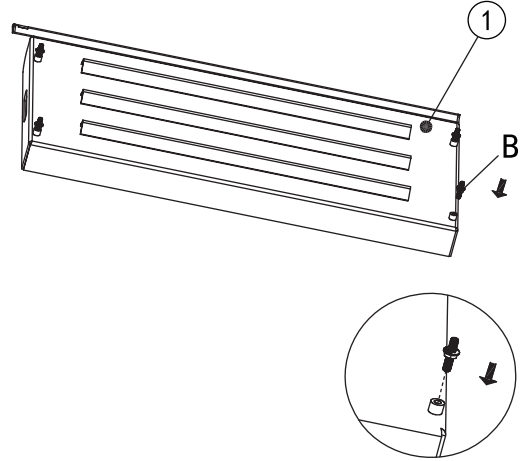
Fasten the side table joints (2), (3) to each side table (4) with 4 bolts (A) respectively.

Step 9



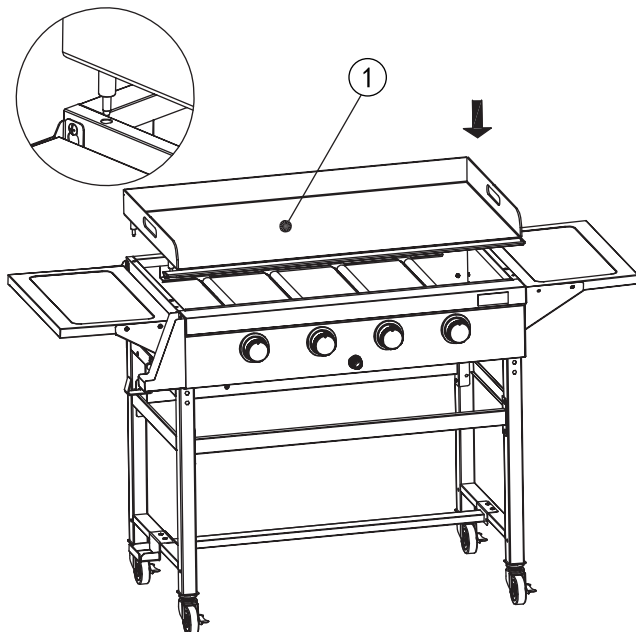
Half screw 2 bolts (A) to the left side of the main body. Hang the side table onto the half-screwed bolts. Secure the side table with 2 more bolts (A). Repeat the steps for the other side.

Step 10



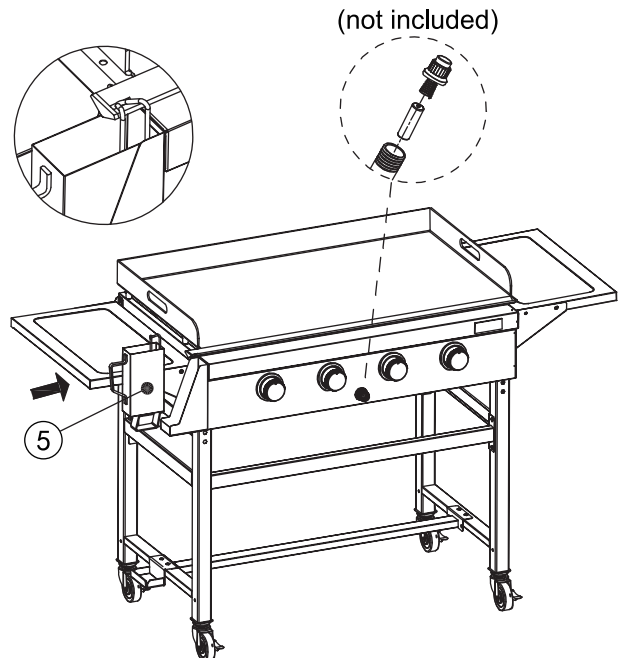
Twist 4 studs (B) into the holes on the back of the cooking griddle (1). Adjust the nuts to ensure the flatness of the griddle.

Step 11



Place the cooking griddle (1) on the top of the main body.

Step 12



Attach the grease cup (5) into the grease cup bracket as shown. Unscrew the ignitor cap from the ignitor. Insert 1 AA battery (not included) into the ignitor and screw back the ignitor cap.

Your new griddle has been designed and manufactured to high quality standards. It will provide you with many years of fun grilling time, however, it requires a minimal amount of maintenance.

INSTRUCTIONS FOR USE

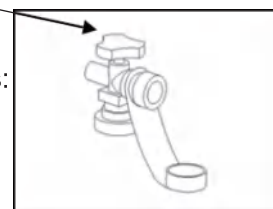
Follow the instructions carefully to avoid seriously damaging your griddle and causing injury to yourself and to property.

1. Assemble the griddle as per the assembly instructions carefully.
2. Connect the LP cylinder to the griddle (LP cylinder not included).
3. Turn all control knobs to the OFF position before turning on the gas supply to the griddle.
4. Operate the regulator in accordance with the instructions supplied with the regulator.

LP GAS AND CYLINDER INFORMATION

Your new gas griddle operates on LP (Liquified Petroleum) Gas. It is odorless, colorless, and non-toxic when produced. You can smell LP gas as it has been given an odor similar to rotten eggs, for your safety.

Triangular Hand Wheel



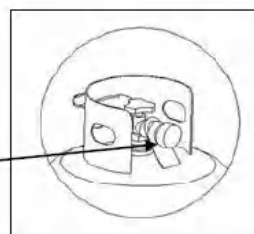
Your griddle uses the newest and safest LP gas cylinder (tank) which includes two features:

1. An OPD (Overfill Protection Device) that prevents accidental gas leaks caused by overfilling of the cylinder. Each cylinder contains a float that closes the input valve when the cylinder is 80% full. This allows room or the propane gas to expand in hot temperatures. A triangular hand wheel distinguishes this type of cylinder.
2. An OCC1 Type1 Quick Connect Valve that provides fast cylinder hook-ups and requires only to be tightened by hand.

TRANSPORTATION AND STORAGE

1. The LP cylinder must include a collar to protect the gas supply valve.
2. Do not store a spare LP cylinder under or near the griddle.
3. Never fill the LP cylinder beyond 80% capacity.
4. If the warnings in 2 and 3 above are not heeded exactly, a fire causing death or serious injury may occur.
5. Always transport in an upright position.
6. Do not smoke when transporting your LP cylinder.
7. Place a dust cap on the cylinder gas valve outlet whenever the cylinder is not in use. Use only the type of dust cap that is provided with the cylinder valve when purchased. Other types of cap or plugs may result in leakage of propane.

Dust Cap



CYLINDER SPECIFICATIONS:

Cylinder purchased or exchanged for your gas griddle must be manufactured and marked in accordance with the specifications for LP Gas cylinders of the U.S. Department of Transportation (DOT) or the National Standard of Canada, CAN/CSA –B339, Cylinders, Spheres and Tubes for Transportation of Dangerous Goods and Commission, be equipped with a listed over-filling prevention device (OPD), and be equipped with a cylinder connection device compatible with connection for outdoor cooking appliances.

The cylinder must also be equipped with:

1. A shut-off valve terminating in a Type 1 gas cylinder valve outlet
2. A Type 1 valve that prevents gas flow until a positive seal is made
3. A collar to protect the cylinder shut-off valve
4. A safety relief device that is directly linked with the vapor space of the cylinder

WARNING

A frosty cylinder valve indicates possible gas overfill. Close the LP valve and call your dealer immediately.

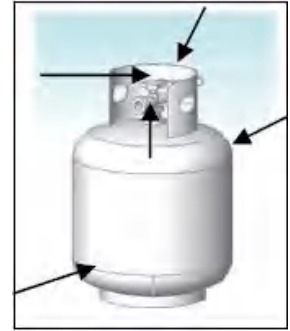
LP GAS CYLINDER (NOT SUPPLIED WITH THIS GRIDDLE)

1. The LP (Liquid Propane) gas cylinder specifically designed to be used with this griddle must have a 20 lb. (9.1 kg) capacity incorporating a Type 1-cylinder valve and an over-filling protection device (OPD).
2. This griddle is designed to fit Worthington, Manchester, or SMPC brand 20 lb. (9.1 kg) cylinders. Other brands may fit this griddle if the top collar and bottom support ring have similar dimensions.
3. DO NOT connect this griddle to an existing #510 POL cylinder valve with left-hand threads.
The Type 1 valve can be identified by the large external threads on the valve outlet.
4. DO NOT connect to a propane cylinder exceeding this capacity.
5. DO NOT connect to a cylinder that uses any other type of valve connection device.

LP CYLINDER LEAK TEST

A leak test should be conducted each time a LP cylinder is refilled or exchanged.
Do not smoke or use any type of flammable material in the area during this leak test.
Do not use an open flame to check for leaks.

1. Test outside in a well-ventilated area.
2. Use a paintbrush and a solution of liquid dish detergent and water as needed.
Do not use cleaning products because they can damage the fuel supply parts.
3. Brush the detergent solution onto the areas indicated by the arrows in the diagram to the right.
4. If bubbles appear, it indicates a gas leak.



REGULATOR AND LP CYLINDER CONNECTIONS

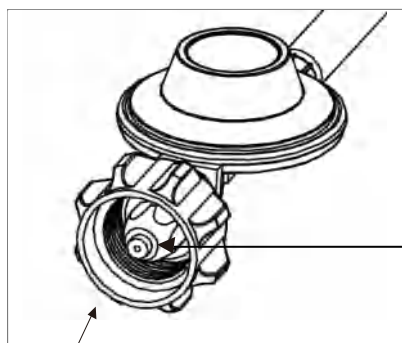
CAUTION

Only use the gas pressure regulator provided with this outdoor cooking appliance. This regulator is set for an outlet pressure of 11 inches water column.

Your regulator is equipped with a QQC Type 1 quick connect system. It does not allow gas to flow until a positive seal has been made. It has a thermal element that shuts off the gas flow if the temperature reaches 115 °C (240 °F). It also has a flow-limiting device that restricts the flow of gas to 0.28 cubic meters per hour (10 cubic feet per hour). Before each use, check the gas hose for excessive abrasion, wear, or cuts. Replace a damaged hose assembly with the one specified in the parts list before using the griddle.

TO CONNECT THE CYLINDER TO THE REGULATOR AND HOSE

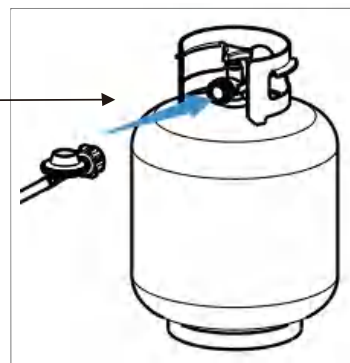
1. Make sure the LP cylinder is OFF by turning the hand wheel clockwise until it stops.
2. Properly secure the LP cylinder onto the cylinder hook and base.
3. Be sure all control knobs are turned to the OFF position.
4. Remove the safety cap from the cylinder valve.
5. Center the regulator nipple into the cylinder valve.
6. Turn the black nut clockwise until it stops. Hand tighten Only. Do not use a wrench.



GCC 1 Type 1 Connector

The regulator must enter the cylinder valve in a straight line.

Center the regulator nipple into the cylinder valve.



⚠ WARNING

Always keep this gas cylinder in the upright position at all times.

WARNING

1. Do not connect this griddle to any unregulated sources of propane.
2. Before each use, check the gas hose for excessive abrasion, wear, or cuts. Replace a damaged hose assembly with the one specified in the parts list before using the griddle.
3. Always perform the Leak Test listed below before using your griddle for the first time, if the cylinder has been changed, if any gas supply components have been changed, if the regulator flow-limiting device has been activated, or after a long period of non-use.
4. Do not attempt to connect this griddle to the LP system of a motor home or trailer.

LEAK TESTING THE REGULATOR, VALVES, HOSES, AND CONNECTIONS

1. Ensure the LP cylinder valve and all burners are OFF.
2. Ensure the LP cylinder is connected to the regulator.
3. If the warnings 1 and 2 above are not strictly followed, there is risk of fire that may lead to serious injury or death.
4. Mix water and liquid dish washing detergent as required. Do not use any household cleaner solution.
5. Open the LP cylinder valve by turning the hand wheel counterclockwise one turn. If you hear a rushing sound, turn the gas off immediately. In that case, there could be a leak at the connection. Reconnect the cylinder to the regulator.
6. Spray or brush on the dish washing detergent solution covering the following areas: regulator and cylinder connection, gas hose connections to the regulator, all gas hoses, and all gas connections to the burner.
7. Bubbles that develop on any of the parts and connections listed above indicate a gas leak. Immediately shut off the LP cylinder valve by turning the valve clockwise. Retighten the connections or order replacement parts as needed. Continue to test as necessary until no leaks are detected.
8. Close the LP cylinder valve by turning the hand wheel clockwise.

WARNING

1. **DO NOT USE THE GRIDDLE** if there are leaks. Be sure the LP cylinder valve is closed. If the LP cylinder is still leaking, contact your LP dealer or call 911.
2. Do not use any matches, open flames, or smoke during leak testing.
3. Do not light any burners during leak testing.
4. Replacement parts including the hose assembly, must be as per the specifications in the parts list.

Failure to comply with these instructions may result in serious bodily injury.

Always visually inspect your griddle before lighting. Replace any hose that is frayed or cracked. Look for anything that could block ventilation and remove such a blockage or move the griddle.

After lighting, check the flame pattern to ensure you have even heat distribution for each burner. If burners don't light up, or if the flame pattern is uneven, see the Troubleshooting section.

WARNING

1. Read instructions before lighting.
2. If ignition does not occur in 5 seconds, turn the burner control knob(s) off, wait 5 minutes and repeat the lighting procedure.

LIGHTING THE BURNERS USING ELECTRONIC IGNITION

1. Turn all control knobs to OFF position.
 2. Turn gas supply on at LP cylinder valve or at regulator.
 3. Push in control knob and turn it anti-clockwise to HI position. Push and hold ignitor button to light the burner.
 4. If the burner does not ignite, turn control knob to OFF position, wait for 5 minutes before attempting to relight the burner.
 5. If the burner ignites, repeat for other burners, and turn the control knobs to the temperature setting required for your food.
- * Should the burners still fail to ignite, check the gas supply.

MANUALLY LIGHTING THE BURNERS WITH MATCH STICK

1. Turn all control knobs to OFF position.
 2. Turn gas supply on at LP cylinder valve or at regulator.
 3. Put a match in the match holder. Match holder is located under the right side table.
 4. Place the lit match through the match lighting hole on side of the main body. Make sure the lit match is close to the burner ports.
 5. Push in the control knob and turn it anti-clockwise to HI position. The burner should light immediately.
 6. If the burner does not ignite, turn control knob to OFF position, wait for 5 minutes before attempting to relight the burner.
 7. If the burner ignites, repeat for other burners, and turn the control knobs to the temperature setting required for your food.
- * Should the burners still fail to ignite, check the gas supply.

TURNING OFF YOUR GRIDDLE

1. Turn off the gas supply at the LP cylinder by turning the valve clockwise.
2. Turn all burner control knobs to OFF position.

WARNING

Do not use spirit or petrol for lighting or re-lighting!

WARNING

1. Do not clean any part of your griddle in a self-cleaning oven.
2. Do not use oven cleaners, abrasive kitchen cleaners, cleaners that contain citrus products, or mineral spirits.
3. Clean your griddle regularly to prevent grease buildup, grease fires or excessive flare-ups.
4. Always allow the griddle to cool down prior to cleaning.

STAINLESS STEEL

Clean with multipurpose, low-abrasion, non-phosphorous metal or stainless steel polish and a soft cloth. Always polish in the direction of the finish. Do not allow grease and dirt to accumulate. In addition, several products and naturally occurring substances can damage all stainless-steel finishes. These include, but are not limited to, swimming pool chemicals (chlorine and bromine), lawn and garden fertilizers, ice-melting products, sea or other salt water, urine, bird droppings, and tree sap. Upon contact with these substances, immediately wash and dry the stainless-steel surface and be careful to avoid burns.

GRIDDLE

Most foods can be cleaned up by scraping and wiping down the griddle with a paper towel or wet soft cloth. To remove tough food residue you can use a mild cream cleaner and pad. You can also use soapy water or a paper towel and 1/4 cup of table salt as another method to clean your griddle. Rinse well and dry it.

OTHER EXTERIOR SURFACES

Wash with a mild dishwashing detergent and warm water. You can use a cloth, soft brush (non-metallic), or plastic cleaning pad for help. Rinse thoroughly and wipe dry.

GREASE CUP

Check after each use. Remove and empty the grease cup when half full. Remove and clean the grease cup as grease builds up. It can be washed with warm water and mild dishwashing detergent.

BURNERS

We recommend you clean your burners at least twice a year, or before each use if the griddle has not been used in over one month.

WARNING

Small insects and spiders may enter the burner tubes. Sometimes they will build nests or spin webs that can block or reduce the amount of gas flowing through the burner. You will usually see a smaller flame, or a flame that is mostly yellow rather than blue, coming from the burner when this happens. Other signs include the griddle generating uneven or low heat, or difficulty in igniting the burners. In cases of severe blockage, this can cause the flame to burn backwards, and outside of the burner tubes, which can damage your griddle and/or cause personal injury. **IMMEDIATELY SHUT OFF THE FLOW OF PROPANE GAS AT THE CYLINDER BY TURNING THE HAND WHEEL CLOCKWISE SHOULD THIS HAPPEN.** Wait for the griddle to cool down, and then clean all burners.

CLEANING THE BURNERS

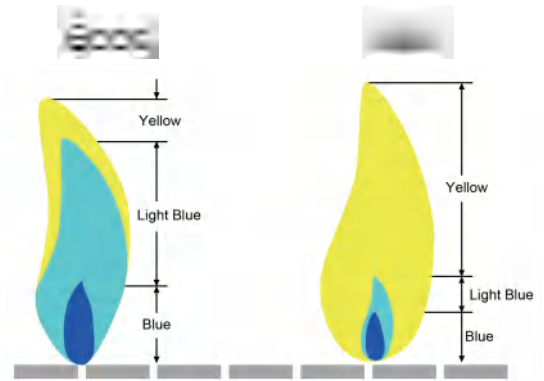
1. Ensure the gas is turned off at the LP cylinder.
2. Remove the cooking griddle.
3. Lift each burner up and out.
4. Clean the inside of the burner by using a stiff wire. An alternative is to use compressed air. Always wear protective gear for your eyes when using this method. Never enlarge the burner ports during cleaning.
5. Brush the outer surface of the burner.
6. Ensure all ports (holes) are free of debris.
7. Inspect the burners. Replace damaged parts that have cracks or enlarged ports.
8. Replace the cooking griddle.
9. Perform the Leak Test described earlier in this Owner's Manual.

WARNING

Proper placement of the burner and valve is vital to ensure safety.

BURNER FLAMES

Always check the burner flame patterns after lighting. A good flame should be primarily blue with a yellow tip and have a minimal amount of flicker. Some yellow tips are OK if they are smaller than 2.5 cm (1"). New burners sometimes have oil residue, which will cause yellow flame when burning off. Variations in gas supply, altitude, weather, and other factors can all impact burner performance. Older griddles can also show more yellow flame due to food deposit, oil, and fat buildup.



ALWAYS

1. Keep the grilling area clear and free from combustible materials, gasoline and other flammable vapors and liquids.
2. Do not obstruct the air flow for combustion and ventilation.
3. Keep the ventilation openings of the cylinder enclosure free and clear from debris.

GRIDDLE STORAGE

1. Clean your griddle before storage.
2. Storage of a gas griddle indoors is permissible only if the LP cylinder is disconnected and removed from the gas griddle.
3. Cover the griddle.
4. Perform a Leak Test before using the griddle after it has been kept in storage for some time.

Emergencies	Possible cause	Prevention/Solution
Gas leaking from cracked/cut/burned hose	Damaged hose	Turn off gas at LP cylinder, if hose is cut or cracked, replace hose. Conduct LP cylinder leak test and check regulator connection to the LP cylinder.
Gas leaking from LP cylinder	Mechanical failure due to aging or mishandling	Turn off LP cylinder valve.
Gas leaking from LP cylinder valve	Failure of cylinder valve due to mishandling or mechanical failure	Turn off LP cylinder valve. Return LP cylinder to gas supplier.
Gas leaking between LP cylinder and regulator connection	Improper installation, loose connection, failure of rubber seal	Turn off LP cylinder valve, remove regulator from cylinder and visually inspect the rubber seal for damage. Conduct LP cylinder leak test and check regulator connection to the LP cylinder.
Fire coming through control panel	Fire in burner tube section of the burner due to partial blockage	Turn off control knobs and LP cylinder valve. After the fire is out and griddle is cold, remove the burner and inspect for spider nests or rust.

Troubleshooting: Problem	Possible cause	Prevention/Solution
Grease fire or continuous excessive flame above cooking surface	Too much grease buildup in burner area	Turn off LP cylinder. After cooling, clean food particles and excess grease from inside the firebox area, grease cup/pan/tray, and other surfaces.
Burner will not light when using the ignitor	<p>Gas issues</p> <ol style="list-style-type: none"> 1. Trying to light wrong burner 2. Burner not engaged with control valve 3. Obstruction in burner 4. No gas flow 5. Vapor lock at coupling nut to LP cylinder 6. Coupling nut and LP cylinder valve not fully connected 	<ol style="list-style-type: none"> 1. See instructions on control panel. 2. Make sure valves are positioned inside the burner tubes. 3. Ensure burner tubes are not obstructed with spider webs or other material; see cleaning section in use and care. 4. Make sure LP cylinder is not empty. If LP cylinder is not empty, check sudden drop in gas flow. 5. Turn off knobs and disconnect coupling nut from LP cylinder. Reconnect and retry. 6. Turn the coupling nut approximately one-half to three-quarters.
Burner will not light using the ignitor	<p>Electrical issues:</p> <ol style="list-style-type: none"> 1. Electrode cracked or broken; sparks at crack 2. Electrode tip not in proper position 3. Wire and/or electrode covered with cooking residue 4. Wires are loose or disconnected. 5. Wires are short-circuited between ignitor and electrode. 6. Push button sticks at bottom sparking between ignitor and electrode. 	<ol style="list-style-type: none"> 1. Replace electrode. 2. Tip of electrode should be pointing toward the port hole in the burner. The distance should be 1/8" to 3/16". Adjust if necessary. 3. Clean wire and or electrode with rubbing alcohol and clean swab. 4. Reconnect wires or replace electrode/wire assembly. 5. Replace ignitor wire. 6. Replace ignitor. 7. Inspect wire insulation and proper connection. Replace wires if insulation is broken.

Troubleshooting: Problem	Possible cause	Prevention/Solution
Burner will not light with matchstick	1. See "gas issues" on previous page. 2. Improper method of lighting using a matchstick	See "MANUALLY LIGHTING THE BURNERS WITH MATCH STICK" section in Operation Instructions.
Sudden drop in gas flow or low flame	1. Grease buildup 2. Excessive fat in meat 3. Excessive cooking temperature	1. Clean burners and inside of griddle/firebox. 2. Trim fat from meat before grilling.
Flame blows out	High or gusting winds/Low LP gas/Excess flow valve tripped	Turn front of griddle to face wind or increase flame height. Refill LP cylinder.
Persistent grease fire	Grease trapped by food buildup around the burner system	Turn knobs to OFF. Turn gas off at the LP cylinder. Let the fire burn out. After the griddle cools down, remove and clean all parts.
Flashback... (fire in burner tube(s))	Burner and burner tubes are blocked.	Turn knobs to OFF. Clean burner and/or burner tubes. See burner cleaning section in Cleaning and Maintenance.
Flare-up	1. Grease buildup 2. Excessive fat in meat 3. Excessive cooking temperature	1. Clean burners and inside of griddle/firebox. 2. Trim fat from meat before grilling. 3. Adjust (lower) temperature.
Unable to fill LP cylinder	Some dealers have older fill nozzles with worn threads.	When turning worn nozzles, they don't have enough "bite" to engage the valve. Try a different LP dealer.
One burner does not light from other burner(s)	Grease buildup or food particles in end of carryover tube	Clean carry-over tube with wire brush.

If your problem is not resolved using the troubleshooting information above, please contact your local gas dealer.

Notes:

1. Turn the burner on for 15 to 20 minutes in medium to low heat. Spray down water on hot surface of the griddle and scrape spots away into the grease cup. **Make sure the appliance is cool enough to clean and wear protective gloves as griddle will be hot to touch.**
2. The interior surfaces of the griddle should also be cleaned by using a wire brush, steel wool, or a scouring pad to remove stubborn spots.
3. Periodically check the burner to see that it is free from insects and spiders that may clog the gas system, deflecting gas flow. Clean the venturi pipes on the burner very carefully and ensure that there are no obstructions. We recommend that you use a pipe cleaner to clean the venturi pipe area.
4. Any modification of this appliance may be dangerous and is not permitted.

Safety Reminders

Stand your gas griddle on a safe level surface, away from inflammable items such as wooden fences or overhanging tree branches. Never use your gas griddle indoors!

Once lit, do not move your gas griddle or leave it unattended.

Keep children and pets at a safe distance from the gas griddle.

Keep a fire extinguisher handy.

The gas griddle will become hot when in use, so cook with barbecue utensils or protective gear to avoid burns.

Ensure that the appliance has completely cooled down before storage.

Direct Heat

BEEF INTERNAL TEMPERATURE CHART			
Cooking Degree	Internal Core Temperature	Internal Description	Firmness
Rare	125 °F	Center is bright red, pinkish toward the outer portion, and warm throughout	Soft to the touch
Medium Rare	130-135 °F	Center is very pink, slightly brown toward the outer portion and slightly hot	Yields only slightly to the touch
Medium	140-145 °F	Center is light pink, outer portion is brown and hot throughout	Beginning to firm to the touch
Medium Well	150-155 °F	Mostly brownish gray throughout with a hint of pink in the center	Firm to the touch
Well Done	155 °F and above	Steak is brownish gray throughout	Firm or hard to the touch
POULTRY INTERNAL TEMPERATURE CHART			
Whole Chicken	165 °F	Cook until the juices run clear	Firm to the touch
Dark Meat	165 °F	Cook until white throughout but still moist	Firm to the touch
Breast Meat	165 °F	Cook until white throughout but still moist	Firm to the touch
Thigh, Wings and Legs	165 °F	Mostly brownish gray throughout with a hint of pink in the center	Firm to the touch
PORK INTERNAL TEMPERATURE CHART			
Medium	150 °F	Pink in the center	
Well Done	160 °F and above	Pork is uniformly white/brown throughout	
Pork Ribs	180-200 °F	Pale white. Cook medium to well done	
Raw Sausage	160 °F	No longer pink	
Sausage (Pre-cooked)	140 °F	No longer pink	

STEAK (& ALL MEATS):

- To grill meats, raise fire grate to high position (hot) and sear for one minute on each side with the lid open to seal in flavor and juices.
- Then lower the fire grate to the medium position with lid closed and cook to desired degree.
- Control heat with dual dampers and adjustable fire grate.

Tip:

Place grilled meat back in the marinade for several minutes before serving and it will be tastier and juicier.

CAUTION:

Boil extra marinade first to kill bacteria remaining from the raw meat.

MARINATED FLANK STEAK:

- Mix marinade ingredients in a nonmetal dish.
 - Let steak stand in marinade for no less than 4 hours in the refrigerator.
 - Brown each side for 5 minutes, but center should remain rare.
 - Cut steak diagonally across the grain into thin slices before serving.
 - Grill with fire grate in high (hot) position with lid open or closed.
-

Meat Marinade

- 1/2 cup vegetable or olive oil
 - 1/3 cup soy sauce
 - 1/4 cup red wine vinegar
 - 2 tbsp lemon juice
 - 1 tsp dry mustard
 - 1 minced clove garlic
 - 1 small minced onion
 - 1/4 tsp pepper
-

QUAIL OR DOVES:

- Cover the birds with good amount of seasoning and marinate overnight.
 - Pour remaining dressing and cover with Texas Pete Hot Sauce for 6 hours.
 - Wrap birds in thick bacon secured by a toothpick.
 - Place on grill. Keep turning until bacon is black.
 - Grill for 20 minutes. Sear with lid open and fire grate in high (hot) position for 1 minute on each side before lowering the grate and closing the lid.
 - To smoke the birds, place them in the center of the grates with fire in both ends of the fire box.
-

HOT DOGS :

- Grill with lid up and cooking grates in high (hot) position for approximately 6 minutes.
 - Turn every few minutes.
-

SWEET CORN IN HUSKS:

- Trim excess silk from end and soak in cold salted water for 1 hour before grilling.
 - Grill for 25 minutes (to turn several times).
-

KABOBS:

- Alternate any combination of meat, onions, tomatoes, green peppers, mushrooms, zucchini, circular slice of corn-on-the-cob, or pineapple on skewers. Meat could consist of shrimp, scallops, lobster, chicken, sausage, pork, beef, etc.
 - Marinate the meat in refrigerator for several hours.
 - Grill each side approximately for 7 minutes, turning occasionally while basting with marinade.
 - Leave a small amount of room between pieces in order to cook faster.
 - Grill with lid up and the cooking grates in the lowest position.
-

Kabob Marinade:

- 1 cup soy sauce
 - 1/2 cup brown sugar
 - 1/2 cup vinegar
 - 1/2 cup pineapple juice
 - 2 tsp salt
 - 1/2 tsp garlic powder
 - Mix all ingredients in a saucepan and bring to boil.
 - Allow marinade to cool before marinating your meat in it.
 - Marinate beef in the mixture a minimum of 4 hours.
-

HAMBURGERS:

- See meat marinade on prior pages.
 - You may also marinate by allowing to stand in marinade for 1 or 2 hours at room temperature before cooking or let it stand in a covered dish in the refrigerator for up to 24 hours.
 - Bring to room temperature before cooking.
 - Mix in chopped onions, green peppers, salt, sear 3/4 inch patties on each side, with cooking grates in high position for a few minutes.
 - Lower fire grate to medium position and grill with lid down to avoid flare-ups.
 - Cook each side for 3 to 7 minutes according to desired degree.
 - Cook ground meat to 150 °F internal temperature or until juice runs clear (free of blood) to prevent E-coli infections.
 - Burgers can be basted with marinade when turning and/or other ingredients can be mixed in with the ground beef such as chili sauce or powder.
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SHRIMP (Peeled) & CRAYFISH:

- Place on skewers.
 - Coat with melted butter and garlic salt.
 - Grill for 4 minutes on each side or until pink. Cocktail sauce optional.
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BAKED POTATOES:

- Rub with butter and wrap in foil and cook on grill with lid down for 50 minutes.
 - Turn after 25 minutes (no need to turn if smoked).
 - Squeeze to check if it is cooked.
-

Thanks for purchasing this Royal Gourmet® Gas Griddle.

Royal Gourmet warrants its products to be free from defects in materials and workmanship under proper assembly, normal residential use and recommended care for **1-Year Full Warranty** from the date of original retail purchase. The warranty does not cover paint finish as it may burn off during normal use. **RUST is not considered a manufacturing or materials defect.**

For **5 Years** from the date of purchase, **any stainless steel burner** that rusts through will be replaced **free** of charge.

Within the stated warranty period, Royal Gourmet, at its discretion, shall replace defective components free of charge, with the owner being responsible for shipping. Royal Gourmet reserves the right to require that defective parts be returned, postage and or freight pre-paid by the consumer for review and examination. In the event of parts availability issues, Royal Gourmet reserves the right to substitute like or similar parts that are equally functional. Upon the expiration of such warranty, all such liability shall terminate.

Note: A dated sales receipt along with Model Number and Series Number will be required for the warranty service.

The limited warranty will not reimburse you for the cost of any inconvenience, food, personal injury or property damage. All warranty coverage is void if this griddle is ever used for commercial or rental purposes. And this limited warranty applies to the functionality of the product ONLY and does not cover cosmetic issues such as scratches, dents, corrosions or discoloring by heat, abrasive and chemical cleaners or any tools used in the assembly or installation of the appliance, surface rust, or the discoloration of stainless steel surfaces.

ITEMS NOT COVERED IN THE WARRANTY SERVICE

Any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, vandalism, improper installation or improper maintenance or service, or failure to perform normal and routine maintenance, including but not limited to damage caused by insects within the burner tubes, as set out in the owner's manual.

Deterioration or damage due to severe weather conditions such as hail, hurricanes, earthquakes or tornadoes, discoloration due to exposure to chemicals either directly or in the atmosphere.

Cost of service calls to your home.

Costs of removal or re-installation.

Pickup and delivery of your product.

Shipping or transportation costs.

Labor costs for installation and repair.

Liability for indirect, or consequential damages.

This limited warranty is the sole warranty given by Royal Gourmet and is in lieu of all other warranties, expressed or implied including implied warranty, merchantability, or fitness for a particular purpose. Neither Royal Gourmet nor the retail establishment selling this product has authority to make any warranties or to promise any remedies in addition to or inconsistent with those stated above.

Royal Gourmet's **maximum liability**, in any event, shall not exceed the purchase price of the product paid by the original consumer purchaser. Some states do not allow the exclusion or limitation of incidental or consequential damages. In such a case, the above limitations or exclusions may not be applicable.

Do not return parts without prior to obtaining return authorization from our customer service department.

Please do not hesitate to contact our customer service when you have any questions regarding assembly, warranty, or accessories. We will be happy to offer any replacement parts you need during the warranty period.



1-800-618-6798



service@royalgourmetusa.com



Mon-Fri, 8:30 AM-5:30 PM, EST